

August 19, 2009

Lisa,

In response to your questions of Tuesday, August 18, 2009

Is it true Metro operators are reluctant to secure wheel chair patrons because they will lose their recovery time at the end of their run?

Metro has a contractual agreement with union members to allow recovery time for all operators at the end of their run. We believe the TOS you are referring to is retired from the early 1990's and adjustments have been made since then for operator's recovery time. It is important to note that Metro never penalizes operators for doing their job. We are constantly looking at running times so that all patrons are served while making sure that our operators don't lose their recovery time.

What information is accurate on the document you forwarded?

The document you are referring to is a working document of the Metro's Accessible Advisory Committee. This document has not been approved by the sub-committee members nor has it been presented to management or the Board of Directors for approval. And it has been revised several times since it was distributed last week to the AAC sub-committee members. Metro cannot vouch for the accuracy of its contents.

Is the MTA turnstile/fare gate system ADA accessible?

Metro's new turnstile/fare gate system is ADA compliant and similar to gates installed at many other major transit properties in the United States.

Has the Board approved the purchase of one common securement system for the 2,700 buses?

No. This recommendation is part of the working document and has not been approved by the AAC sub-committee members or Metro management or the Board of Directors.