



U.S. Department
of Transportation
**Federal Transit
Administration**

Headquarters

5th Floor – East Bldg, TCR
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

March 9, 2011

Esperanza Martinez
Bus Riders Union
3780 Wilshire Blvd. Suite 1200
Los Angeles, California 90010

Complaint No.: 2011-0117

Dear Ms. Martinez:

We are writing to acknowledge our receipt of your complaint against the Los Angeles County Metropolitan Transportation Authority under Title VI of the Civil Rights Act of 1964, Executive Order 12898, and Department of Transportation Regulations.

This letter responds to your complaint against the Los Angeles County Metropolitan Transportation Authority alleging violations of Title VI of the Civil Rights Act of 1964, Executive Order 12898, and Department of Transportation Regulations. The Federal Transit Administration (FTA) Office of Civil Rights is responsible for civil rights compliance and monitoring, which includes ensuring that providers of public transportation properly implement the DOT regulations, 49 CFR Part 21, "Nondiscrimination in Federally Assisted Programs of the Department of Transportation-Effectuation of Title VI of the Civil Rights Act of 1964."

FTA plans to conduct an on-site compliance review of Los Angeles MTA this year. The decision to perform this compliance review was based, in part, on your complaint submitted to the FTA Office of Civil Rights. A copy of your complaint will be provided to the review team prior to the review.

The specific issues in your complaint will be addressed from a broader perspective by this compliance review, with the intent of resolving any issues of non-compliance identified. If we make findings of deficiencies, FTA will monitor activities until we determine that the deficiencies noted are corrected. When the compliance review report is final, we will provide a copy to you. For the reasons discussed above, we are closing investigation of your specific complaint at this time.

If you have any questions regarding this determination, please contact Amber Ontiveros at 202-366-5130 or at her electronic mail address: amber.ontiveros@dot.gov. Thank you for bringing your concerns to our attention, and we look forward to moving forward on this matter.

Sincerely,

Amber Ontiveros
Title VI Coordinator