



Metro

January 19, 2012

Hon. Peter Rogoff
Administrator
Federal Transit Administration
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

Peter
Dear Administrator Rogoff:

I am writing to follow up on our correspondence of December 20, 2011 to convey an update on our strong and sustained efforts related to Civil Rights Compliance. As we have discussed, the Los Angeles County Metropolitan Transportation Authority (Metro) has dedicated significant resources to promptly and completely address the findings issued by the Federal Transit Administration in their Civil Rights Compliance Review.

Consistent with the schedule included in the Corrective Action Plan we submitted to your staff on December 9, 2011, we have rectified issues related to Notice to Beneficiaries and the requirement to have Service Standards and Policies for our transit systems. With respect to Notice to Beneficiaries, we have posted more than 2,000 temporary notices on our vehicles and stations. In December, when we have finished our Four Factor Analysis, these notices will be updated with ones that are compliant with the Limited English Proficiency Guidance and the Americans with Disability Act. In relation to our Service Standards and Policies, we expect our Board to fully adopt next week the last remaining element, which is the transit security portion of our policy. Based on these actions, we anticipate to have rectified two of the five deficiencies identified in the Civil Rights Compliance Review by the end of January, 2012.

We look forward to continuing the positive working relationship with your staff to fully resolve the remaining deficiencies. We also look forward to providing updates to our Corrective Action Plan based on the input we are receiving from our extensive public outreach efforts. For your review, I have attached a copy of a report presented to our Board of Directors earlier today that provides an update on our efforts related to the Civil Rights Compliance Review.

As I shared in my December 20, 2011 correspondence to you regarding our Civil Rights Compliance Review, Metro would be pleased to sponsor a Civil Rights Workshop to help educate staff, consultants and community groups in understanding the full scope of the requirements of Title VI and Environmental Justice. We have made a public commitment to training and retraining of our staff, but we also perceive a need to open this to the larger transit community in Southern California. The FTA

frequently holds two day seminars on Civil Rights and we believe the timing is right to hold such a presentation in the Los Angeles County area. Metro invites you to have your staff work with our Office of Civil Rights to arrange such a seminar as quickly as possible. Metro would be pleased to manage all the logistics and provide the necessary resources related to such a workshop.

Thank you again for your outstanding leadership at the Federal Transit Administration. Please do not hesitate to contact me directly at (213) 922-6888 if there is any matter related to this correspondence you would like to further discuss.

Sincerely,

A handwritten signature in cursive script that reads "Art".

Arthur T. Leahy
Chief Executive Officer

Enclosure