



**Metro**

January 15, 2015

**AMENDMENT NO. 03 TO RFP NO. PS11357  
METRO BIKESHARE**

**INTENT**

This Amendment No. 03 to the subject RFP is issued prior to receipt of submittals, to provide changes and/or clarifications to the RFP. This document and its changes to RFP No. PS11357 have the full force and effect of the original RFP.

Acknowledgement of this Amendment must be made in the space provided in the Proposal Letter under Section 5 of the RFP. (See Pages 5-1 through 5-4).

Please remember that the undersigned remains the sole point of contact on all RFP matters with the following exceptions: 1) Sherie Ayers for **Pre-Qualification** matters at 213-922-5631; 2) Violeta Aguilos for **DEOD** goal matters at 213-922-2639, and 3) Eric Geier for **Ethics** related questions at 213-922-2979.

All other matters should be addressed to the attention of the undersigned only, or to that of an authorized designee. Do not contact other Metro staff or Metro board members about this project until further notice or your firm may be disqualified from participation in this RFP.

**1. Questions received from potential Proposers prior to Pre-Proposal meeting**

Question #1: Please clarify the integration level of Metro's TAP program and how Metro expects a Metro TAP holder to gain access to a bicycle using their TAP card. Please define the following:

- a. Technology integration – RFID type and frequency, whether Metro will supply this technology and whether all docks and kiosks must have this integration.
- b. The level of Customer integration being provided by Metro RE: FTP download of TAP holders or other protocol for data exchange.
- c. Please define whether the bike share operator will maintain TAP user personal information including credit card information.

Answer #1:

- a. Please refer to answer #30 under Amendment No. 2. Note that the hardware required is a **RFID NFC** 14443 read/writer.
- b. Please refer to answer #30 under Amendment No. 2. Note that FTP is the likely source of data exchange that can include TAP Card number, date last used and pass value (cash, single ride, daily or monthly).
- c. The contractor is not required to maintain TAP user information and TAP data may be provided to contractor as necessary for integration. However, bikeshare contractor shall request credit card information or other method of payment directly from the bikeshare member as needed.

Question #2: Please identify subsidy amounts for low income individuals for memberships, walk up users and overtime fees. Please define qualifications used to determine who qualifies as a low income individual.

Answer #2: Metro desires that the bikeshare contractor propose a plan to provide subsidies for low income riders per Table 1: Required and Desired Bikeshare System Elements, Item D: Terminal Elements, Desired Elements #9. This is not a required element.

Question #3: Please define what Metro means by “Interoperability with other Bike Share programs” i.e. Santa Monica and/or Long Beach.

Answer #3: Bikeshare contractors shall include a plan for interoperability in their proposal per Table 1: Required and Desired Bikeshare System Elements, Item F: Interoperability Vision Element.

Question #4: Metro states it would like a two month road test of stations prior to launching to the public, however the schedule identifies a “Go Live” date of 9 months after contract award. Please clarify if the “Go Live” date is the test period or public access period.

Answer #4: Please refer to answer #26 under Amendment No. 2.

## **2. Revision to RFP documents**

Changes are bolded, underlined and noted in italics.

**Exhibit B– Statement of Work, Section A, System Development, Provide Equipment And Installation, item #15 is updated as follows:**

### **Previously read:**

The Contractor shall ensure that stations are sited in conformance with ADA requirements in terms of sidewalk clearances and ingress and egress around stations. The contractor shall purchase one ADA accessible bike and keep it in storage. Upon request, the Contractor shall provide an ADA accessible bike to a bikeshare member within 24 hours.

### **Now reads:**

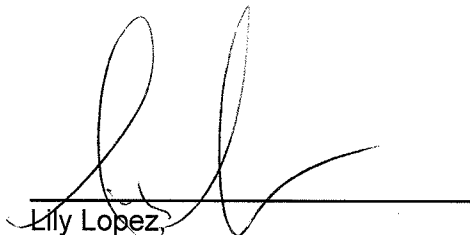
The Contractor shall ensure that stations are sited in conformance with ADA requirements in terms of sidewalk clearances and ingress and egress around stations. The contractor shall purchase one **disabled accessible hand-cycle** and keep it in storage. **The Contractor shall provide this disabled-accessible bike to a bikeshare member at a specified bikeshare station within 24 hours of a member request.**

**3. Important RFP Reminders**

Proposal due date is **Tuesday, January 27, 2015 at 2:00 p.m. (local time).**

**All other terms and conditions of the RFP will remain the same.**

Issued by:

A handwritten signature in black ink, appearing to read 'Lily Lopez', is written over a solid horizontal line.

Lily Lopez,  
Sr. Contract Administrator  
Fax No. 213-922-1005  
E-mail: [lopezlil@metro.net](mailto:lopezlil@metro.net)