Los Angeles County Metropolitan Transportation Authority One Gateway Plaza 3rd Floor Board Room Los Angeles, CA



**Board Report** 

File #: 2019-0013, File Type: Informational Report

Agenda Number: 20.

### OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE FEBRUARY 21, 2019

#### SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

#### RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report.

#### ISSUE

This report reflects December 2018 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). The information in this report summarizes Crimes Against Persons, Crimes Against Property, and Crimes Against Society data under Uniform Crime Reporting (UCR) Program, average emergency response times, assaults on bus operators, and Metro's fare compliance and homeless outreach efforts. The Six Key Performance Indicators (KPI) are Uniform Crime Reporting guidelines, Average Emergency Response Times, Percentage of Time Spent on the System, Ratio of Staffing Levels vs Vacant Assignments, Ratio of Proactive vs Dispatched Activity, and Number of Grade Crossing Operations.

#### BACKGROUND

UCR is a National Incident-Based Reporting System from the US Department of Justice. It captures crime offenses in one of three categories: Crimes Against Persons, Crimes Against Property, and Crimes Against Society.

#### DISCUSSION

#### Crime stats are as follows:

#### **Crimes Against Persons**

For the month of December 2018, crimes against persons decreased by 48 crimes system-wide compared to the same period last year.

#### **Crimes Against Property**

For the month of December 2018, crimes against property decreased by 1 crime system-wide compared to the same period last year.

## **Crimes Against Society**

For the month of December 2018, crimes against society increased by 8 crimes system-wide compared to the same period last year.

### **Bus Operator Assaults:**

There were 5 bus operator assaults reported in December, which is 3 fewer operator assaults compared to the same period last year.

## Average Emergency Response Times:

Emergency response times averaged 4.88 minutes for the month of December.

## Physical Security Improvements:

The Systems Security and Law Enforcement division continues to provide a secure and safe environment for our patrons and employees. Our Metro Facility physical security assessment was completed, and the report was presented to key Metro leaders in Bus and Rail Operations, Information Technology and Facilities. The physical security assessment of Union Station started in August, and will conclude in February 2019.

We are working closely with the Los Angeles Police Department to develop a concept of the operations for the deployment of the Thruvision detection at range technology. We have had several meetings with the LAPD, and we continue to develop the procedures that will protect the public and Metro.

The Red Line ancillary area surge continues, and we are making progress with securing our underground rail stations. We are planning for the New Blue Line construction and the second Green Line tie-in operation in January 2019.

## Metro's Homeless Efforts:

In spring 2016, Metro created the Metro Homeless Task Force to address the displaced persons that have turned to Metro system and property for alternative shelter. Out of the Task Force, Metro created the Metro Transit Homeless Action Plan which was presented to the Metro Board of Directors in February 2017. The Action Plan's goals are to enhance the customer experience, maintain a safe and secure system, and provide coordinated outreach. Components of the plan include Metro's coordination with County and City Measure H and Measure HHH. The plan also called for the hiring of two C3 teams (County, City, Community) through the County Department of Health Services as indicated by Metro's Board of Directors. The C3 teams are to provide coordinated and responsive outreach to the homeless and to ultimately get them in housing resources.

# Metro's C3 Homeless Outreach Teams:

Metro's C3 Homeless Outreach teams' twelve-month pilot program began on May 22, 2017 with initial homeless outreach on the Red Line. Since the launch of Metro's C3 Homeless Outreach teams they have provided substantial homeless outreach-with 3,506 total unduplicated homeless contacts, 947 of whom have been linked to permanent housing solutions. In FY19 Metro expanded

the C3 teams from two to eight teams to cover rail, bus and Union Station. Currently, all there are 7 PATH teams deployed on the rail and at Union Station, hiring for bus deployment remains a challenge.

Performance Measure	December Number Served	Project Year to date Number Served
Contacts with unduplicated individuals	295	4,052
Unduplicated individuals engaged	127	2,404
Unduplicated individuals provided services (obtaining vital documents, follow-up activities, transportation, CES packet, clinical assessment, etc.) or successful referral (supportive services, benefits linkage etc.)	160	1,563
Unduplicated individuals engaged who are successfully linked to an interim housing resource	58	588
Unduplicated individuals engaged who are linked to a permanent housing resource	6	289
Unduplicated individuals engaged who are permanently housed	6	70

C3 Homeless Outreach October 1, 2018 through December 31, 2018:

### C3 Coordination with Law Enforcement

With Metro System Security and Law Enforcement personnel as the lead, Metro's C3 teams coordinate with LAPD's Homeless Outreach and Protective Engagement (HOPE) Teams, LASD's Mental Evaluation Teams (MET), Long Beach PD, and Metro's Transit Security Officers, in an effort to engage the homeless and provide placement into services. These law enforcement entities provide gap service on the lines for homeless outreach when the C3 Teams are off duty or working another portion of the system.

Our current investment is slightly over \$5M annually for the C3 Outreach teams (40 personnel). We also added 10 full-time LAPD HOPE Officers; we've grown the LASD MET Teams from 6-10, and we've added 2 Quality of Life Officers to the Long Beach contract - all focused on homeless/mental illness interventions. In addition, we are working with a consultant to bring external partners into this problem-solving effort.

### LAPD Homeless Referrals to Metro's C3 Teams for the Month of December 2018.

LAPD referred 16 homeless individuals to Metro's C3 Outreach teams resulting in:

- Two were placed in shelter.
- Three completed the CES HFH application

- One completed a Coordinated Entry System Packet only
- One completed the Housing for Health application
- One was permanently housed
- One was taken to the DMV and Social Security Office.
- One engaged with staff but denied shelter
- One was reconnected to Ascencia for services
- Two were taken to the hospital
- Two declined to speak with staff

#### Sheriff Mental Evaluation Team (MET) Contacts December 2, 2018 through January 5, 2019

These monthly statistics only include contacts of the Transit MET Units. They do not include contacts made by other Transit Services Bureau personnel. In addition to the below data:

- Transported 38 clients to other homeless outreach connection services.
- One team attended a Mental Health Update & Interaction with the Developmentally Disabled Training course on 12/05/18.
- One team attended MTA Light Rail training class on 12/08/18.
- 3 teams attended a meeting with Metro and Pivot Homeless Consultants team at USG on 12/13/18.
- 5 teams attended a Los Angeles County Mental Evaluation Teams training meeting, hosted by LASD Transit MET on 12/19/18.

ACTION	LAPD HOPE	LASD MET	LBPD
Contacts	224	811	5
Referrals	64	496	3
5150 Holds	7	19	0
Mental Illness	33	248	3
Substance Abuse	75	202	0
Veterans	7	10	0
Shelter	11	16	0
Motel Housing Plan	1	0	0
VA Housing	1	0	0

### December 2018 Law Enforcement Homeless Outreach

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Return to Family	3	0	0
Transitional Long Term Housing	4	1	0
Detox	0	1	0
Rehab	7	0	0

### Metro's Encampment Protocol:

Metro has developed an encampment protocol to be applied to all of Metro properties. First priority will occur at employee interfacing encampment locations, Divisions 1 and 2, followed by the Orange Line.

#### Measure H Generalist:

Metro's Homeless Action Plan integrates itself into the work provided under Measures H and HHH. Part of the E6 Strategies of Measure H includes 40 additional outreach workers otherwise known as "generalists" to conduct outreach on government properties including Metro, and countywide parks, libraries, beaches and harbors. These generalists will not go past the fare gates and their data, per the county will not be extrapolated for Metro. However, these generalists will work with the C3 teams to provide outreach services.

#### Mental Health Outreach Workers:

Metro pilot program with the LA county Department of Mental Health will be launched pending County mental health outreach workers becoming available.

#### Metro Homeless Task Force

Metro hosted its quarterly Homeless Task force on December 12, 2018. Attendees included LA County, LA City, Metro personnel, business interests and elected staff.

#### 2019 LAHSA Homeless Count

For the fourth year, Metro partnered with the Los Angeles Homeless Services Agency (LAHSA) and the United Way for the Greater Los Angeles Homeless Count. The count will assess the number of homeless individuals in LA County who are homeless. Metro's system was counted on January 25, 2019 at 5am. All Metro personnel were notified how they could volunteer to count the Metro system. Currently, data from the LAHSA Count is not specific to Metro, but instead is Service Planning Area (SPA) based.

#### **ATTACHMENTS**

Attachment A - System-Wide Law Enforcement Overview December 2018 Attachment B - Detail by Rail Line December 2018 Attachment C - Key Performance Indicators December 2018 File #: 2019-0013, File Type: Informational Report

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Attachment D - Transit Police Summary December 2018

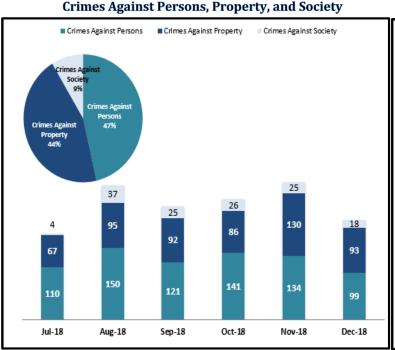
Prepared by: Alex Z. Wiggins, Chief, System Security and Law Enforcement, (213) 922-4433

Reviewed by: Phillip A. Washington, Chief Executive Officer, (213) 922-7555

Phillip A. Washington Chief Executive Officer

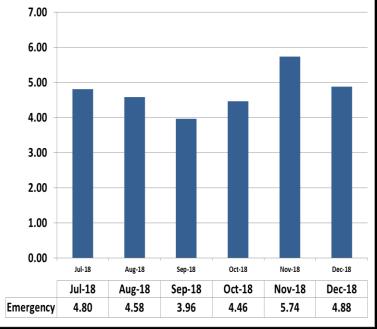
# SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW DECEMBER 2018

#### Attachment A



When compared to the same period last year, Crimes Against Persons decreased by 48 crimes, Crimes Against Property decreased by 1 crime, and Crimes Against Society increased by 8 crimes.

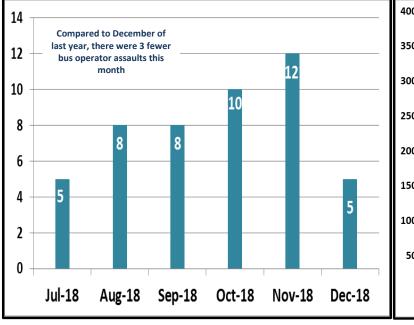
## **Bus Operator Assaults**



**Average Emergency Response Times** 

Average emergency response time was 4.88 mins.

## **Fare Compliance**



400,000 350,000 300,000 250,000 261,90 Green Checks 200,000 Yellow Checks 227,421 Red Checks 184,188 86.18 150,000 154.03 130,113 100.000 66,280 50.000 <mark>63,177</mark> -47,418 49,621 44,621 35,138 20,544 23,94 15,441 16,772 17,780 15,069 0 Jul-18 Aug-18 Sep-18 Oct-18 Nov-18 Dec-18

Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station

**Red Checks-** Occurs when a patron has invalid fare

#### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2018

REPORTED CRIME					
PART 1 CRIMES	LAPD	LASD	LBPD	FYTD	
Homicide	0	0	0	0	
Rape	0	0	0	0	
Robbery	3	1	3	34	
Aggravated Assault	1	1	0	26	
Aggravated Assault on Operator	0	0	0	0	
Burglary	0	0	0	2	
Larceny	2	4	5	58	
Bike Theft	0	1	0	4	
Motor Vehicle Theft	0	2	1	7	
Arson	0	0	0	0	
Other	0	0	0	5	
SUB-TOTAL	6	9	9	136	
Selected Part 2 Crimes					
Battery	3	0	1	44	
Battery Rail Operator	0	0	0	3	
Sex Offenses	0	0	0	3	
Weapons	0	2	0	11	
Narcotics	0	3	1	55	
Trespassing	0	1	0	6	
Vandalism	0	2	0	13	
Other	0	0	2	2	
SUB-TOTAL	3	8	4	137	
TOTAL	9	17	13	273	

PART 1 CRIMES PER STATION					
Station	DECEMBER	FYTD			
7th/Metro	2	3			
Pico	2	3			
Grand	0	3			
San Pedro	0	3			
Washington	1	4			
Vernon	0	3			
Slauson	0	9			
Florence	0	7			
Firestone	2	11			
103rd St	1	6			
Willowbrook	3	16			
Compton	1	19			
Artesia	3	9			
Del Amo	0	8			
Wardlow	5	11			
Willow	1	8			
РСН	0	0			
Anaheim	1	3			
5th St	0	2			
1st St	1	1			
Downtown Long Beach	0	2			
Pacific	1	4			
Rail Yard	0	1			
Total	24	136			

	LAPD	LASD	LBPD	TOTAL
CRIMES AGAINST PERSONS	7	2	4	13
CRIMES AGAINST PROPERTY	2	9	8	19
CRIMES AGAINST SOCIETY	0	6	1	7
DECEMBER 2018 TOTAL	9	17	13	39

ARRESTS					
AGENCY	LAPD	LASD	LBPD	FYTD	
Felony	0	9	10	141	
Misdemeanor	2	63	45	680	
TOTAL	2	72	55	821	

CITATIONS					
AGENCY	LAPD	LASD	LBPD	FYTD	
Other Citations	8	95	27	724	
Vehicle Code Citations	1	8	113	694	
TOTAL	9	103	140	1,418	

CALLS FOR SERVICE					
AGENCY	LAPD	LASD	LBPD	FYTD	
Routine	N/A*	42	6	384	
Priority	N/A*	80	47	878	
Emergency	N/A*	18	31	343	
TOTAL	0	140	84	1,605	
*Currently unable to report stats by	Rail Line				

DISPATCHED VS. PROACTIVE					
AGENCY LAPD LASD LBPD					
Dispatched	19%	3%	5.66%		
Proactive	81%	97%	94.34%		
TOTAL 100% 100% 100%					

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM				
LINE DECEMBER				
Blue Line-LAPD	90%			
Blue Line-LASD	82%			
Blue Line-LBPD	70%			

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPD	FYTD
Washington St	26			326
Flower St	18			99
103rd St	2			27
Wardlow Rd			3	22
Pacific Ave.				1
Willowbrook		31		267
Slauson		1		23
Firestone		4		25
Florence		6		64
Compton		19		154
Artesia		27		121
Del Amo		8		97
Long Beach Blvd				0
TOTAL	46	96	3	1,226

#### LEGEND

Los Angeles Police Department

Los Angeles County Sheriff's Department

Long Beach Police Department

#### Blue Line Highlights

The Blue Line had 4 more Part 1 crimes than the same period last year (20), which resulted in a 20% increase

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2018

REPORTED CRIME				
PART 1 CRIMES	LAPD	LASD	FYTD	
Homicide	0	0	0	
Rape	0	0	0	
Robbery	0	2	18	
Aggravated Assault	0	1	6	
Aggravated Assault on Operator	0	0	0	
Burglary	0	0	0	
Larceny	0	2	21	
Bike Theft	0	0	0	
Motor Vehicle Theft	0	1	4	
Arson	0	0	0	
SUB-TOTAL	0	6	49	
Selected Part 2 Crimes				
Battery	1	1	15	
Battery Rail Operator	0	0	0	
Sex Offenses	1	3	7	
Weapons	0	1	7	
Narcotics	0	1	17	
Trespassing	0	0	0	
Vandalism	0	0	6	
SUB-TOTAL	2	6	52	
TOTAL	2	12	101	

PART 1 CRIMES PER STATION				
Station	DECEMBER	FYTD		
Redondo Beach	0	2		
Douglas	0	1		
El Segundo	0	0		
Mariposa	0	0		
Aviation	0	1		
Hawthorne	0	2		
Crenshaw	1	3		
Vermont	1	8		
Harbor	0	2		
Avalon	0	6		
Willowbrook	0	5		
Long Beach	3	10		
Lakewood	0	6		
Norwalk	1	3		
Total	6	49		

	LAPD	LASD	TOTAL
CRIMES AGAINST PERSONS	2	7	9
CRIMES AGAINST PROPERTY	0	3	3
CRIMES AGAINST SOCIETY	0	2	2
DECEMBER 2018 TOTAL	2	12	14

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	6	45
Misdemeanor	1	20	169
TOTAL	1	26	214

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	34	230
Vehicle Code Citations	0	4	78
TOTAL	0	38	308

CALLS FOR SERVICE						
AGENCY LAPD LASD FYTD						
Routine	N/A*	140	852			
Priority	N/A*	53	383			
Emergency	N/A*	5	59			
TOTAL 0 198 1294						
*Currently unable to report stats by Rail Line						

DISPATCHED VS. PROACTIVE					
AGENCY LAPD LASD					
Dispatched	18%	8%			
Proactive	82%	92%			
TOTAL	100%	100%			

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM		
LINE DECEMBER		
Green Line-LAPD	88%	
Green Line-LASD	81%	

#### LEGEND

Los Angeles County Sheriff's Department

Los Angeles County Sheriff's Department

#### **Green Line Highlights**

The Green Line had 1 fewer Part 1 crimes than the same period last year (7), which resulted in a 14.3% decrease

#### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2018

REPORTED CRIME				
PART 1 CRIMES	LAPD	LASD	FYTD	
Homicide	0	0	0	
Rape	4	0	5	
Robbery	0	0	21	
Aggravated Assault	0	1	15	
Aggravated Assault on Operator	0	0	0	
Burglary	0	0	2	
Larceny	14	1	86	
Bike Thefts	0	2	23	
Motor Vehicle Theft	0	0	0	
Arson	0	0	0	
SUB-TOTAL	18	4	152	
Selected Part 2 Crimes				
Battery	0	1	41	
Battery Rail Operator	0	0	0	
Sex Offenses	2	1	9	
Weapons	0	0	1	
Narcotics	0	0	1	
Trespassing	1	0	1	
Vandalism	1	0	10	
SUB-TOTAL	4	2	63	
TOTAL	22	6	215	

PART 1 CRIMES PER STATION			
Station	DECEMBER	FYTD	
7th/Metro	0	5	
Pico	1	4	
23rd St	0	2	
Jefferson/USC	1	9	
Expo/USC	1	12	
Expo/Vermont	1	14	
Expo/Western	4	23	
Expo/Crenshaw	3	13	
Farmdale	0	5	
La Brea	0	9	
La Cienega	6	10	
Culver City	1	7	
Palms	0	4	
Expo/Westwood	1	9	
Expo/Sepulveda	0	4	
Expo/Bundy	0	5	
26th St /Bergamot	0	4	
17th St/SMC	1	5	
D/T Santa Monica	2	8	
Expo Rail Yard	0	0	
Total	22	152	

	LAPD	LASD	TOTAL
CRIMES AGAINST PERSONS	6	3	9
CRIMES AGAINST PROPERTY	15	3	18
CRIMES AGAINST SOCIETY	1	0	1
DECEMBER 2018 TOTAL	22	6	28

ARRESTS				
AGENCY	LAPD	LASD	FYTD	
Felony	1	1	13	
Misdemeanor	5	1	29	
TOTAL	6	2	42	

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	29	1	142
Vehicle Code Citations	9	1	31
TOTAL	38	2	173

CALLS FOR SERVICE			
AGENCY LAPD LASD FYTD			
Routine	N/A*	42	282
Priority	N/A*	27	151
Emergency	N/A*	2	16
TOTAL	0	71	449
*Currently unable to report stats by Rail Line			

\*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	18%	8%
Proactive	82%	92%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM		
LINE DECEMBER		
Expo Line-LAPD	90%	
Expo Line-LASD	84%	

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	317		1,307
Santa Monica		17	159
Culver City		1	31
TOTAL	317	18	1,497

#### LEGEND

Los Angeles Police Department

Los Angeles County Sheriff's Department

#### Expo Line Highlights

The Expo Line had 8 fewer Part 1 crimes than the same period last year (30), which resulted in a 26.7% decrease

#### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2018

REPORTED CRIME			
PART 1 CRIMES	LAPD	FYTD	
Homicide	0	0	
Rape	0	1	
Robbery	3	31	
Aggravated Assault	9	39	
Aggravated Assault on Operator	0	1	
Burglary	0	0	
Larceny	16	98	
Bike Theft	2	3	
Motor Vehicle Theft	0	0	
Arson	0	0	
SUB-TOTAL	30	173	
Selected Part 2 Crimes			
Battery	7	91	
Battery Rail Operator	1	1	
Sex Offenses	0	11	
Weapons	0	0	
Narcotics	0	0	
Trespassing	0	7	
Vandalism	0	5	
SUB-TOTAL	8	115	
TOTAL	38	288	

PART 1 CRIMES PER STATION				
Station	DECEMBER	FYTD		
Union Station	7	20		
Civic Center	1	5		
Pershing Square	2	17		
7th/Metro	1	20		
Westlake	6	27		
Wilshire/Vermont	1	14		
Wilshire/Normandie	0	1		
Vermont/Beverly	1	5		
Wilshire/Western	0	2		
Vermont/Santa Monica	3	8		
Vermont/Sunset	0	2		
Hollywood/Western	1	8		
Hollywood/Vine	4	18		
Hollywood/Highland	1	7		
Universal	0	5		
North Hollywood	2	14		
Red Line Rail Yard	0	0		
Total	30	173		

	LAPD	TOTAL
CRIMES AGAINST PERSONS	20	20
CRIMES AGAINST PROPERTY	18	18
CRIMES AGAINST SOCIETY	0	0
DECEMBER 2018 TOTAL	38	38

ARRESTS			
AGENCY	LAPD	FYTD	
Felony	3	19	
Misdemeanor	4	31	
TOTAL	7	50	

CITATIONS			
AGENCY	LAPD	FYTD	
Other Citations	46	187	
Vehicle Code Citations	5	44	
TOTAL	51	231	

CALLS FOR SERVICE			
AGENCY	LAPD		
Routine	N/A*		
Priority	N/A*		
Emergency	N/A*		
TOTAL			
*Currently unable to report stats by Rail Line			

DISPATCHED VS. PROACTIVE		
AGENCY LAPD		
Dispatched	25%	
Proactive	75%	
TOTAL 100%		

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM			
LINE DECEMBER			
Red Line- LAPD	88%		

#### LEGEND

Los Angeles Police Department

#### Red Line Highlights

The Red Line had 2 more Part 1 crimes than the same period last year (28), which resulted in a 7.1% increase

#### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2018

REPORTED CRIME			
PART 1 CRIMES	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	0
Robbery	1	0	3
Aggravated Assault	0	0	11
Aggravated Assault on Operator	0	0	0
Burglary	0	0	1
Larceny	0	1	22
Bike Theft	1	2	8
Motor Vehicle Theft	0	0	5
Arson	0	0	0
SUB-TOTAL	2	3	51
Selected Part 2 Crimes			
Battery	2	0	14
Battery Rail Operator	0	0	0
Sex Offenses	0	0	0
Weapons	0	0	0
Narcotics	0	0	1
Trespassing	0	0	0
Vandalism	0	0	8
SUB-TOTAL	2	0	23
TOTAL	4	3	74

PART 1 CRIMES PER STATION				
Station	DECEMBER	FYTD		
APU/Citrus College	1	4		
Azusa Downtown	0	1		
Irwindale	0	1		
Duarte	0	5		
Monrovia	1	5		
Arcadia	0	1		
Sierra Madre	0	4		
Allen	0	0		
Lake	0	1		
Memorial Park	0	1		
Del Mar	0	0		
Fillmore	0	1		
South Pasadena	0	0		
Highland Park	0	0		
SW Museum	0	2		
Heritage Square	0	1		
Lincoln Heights	0	3		
Chinatown	0	0		
Union Station	0	5		
Little Tokyo	0	2		
Pico/Aliso	0	1		
Mariachi	1	3		
Soto	1	2		
Indiana (both LAPD & LASD)	1	4		
Maravilla	0	0		
East LA	0	0		
Atlantic	0	4		
Total	5	51		

	LAPD	LASD	TOTAL
CRIMES AGAINST PERSONS	3	0	3
CRIMES AGAINST PROPERTY	1	3	4
CRIMES AGAINST SOCIETY	0	0	0
DECEMBER 2018 TOTAL	4	3	7

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	13
Misdemeanor	3	1	24
TOTAL	4	1	37

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	3	73
Vehicle Code Citations	1	1	86
TOTAL	1	4	159

CALLS FOR SERVICE				
AGENCY LAPD LASD FYTD				
Routine	N/A*	56	397	
Priority	N/A*	96	491	
Emergency	N/A*	4	55	
TOTAL	0	156	943	
*Currently unable to report stats by Rail Line				

DISPATCHED VS. PROACTIVE					
AGENCY LAPD LASD					
Dispatched	20%	2%			
Proactive	80%	98%			
TOTAL 100% 100%					

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM			
LINE DECEMBER			
Gold Line-LAPD 89%			
Gold Line-LASD 76%			

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Marmion Way	151		850
Arcadia Station		2	38
Irwindale		1	16
Monrovia		4	41
City of Pasadena		25	194
Magnolia Ave			0
Duarte Station		2	14
City Of Azusa		7	37
South Pasadena		9	73
City Of East LA		6	91
Figueroa St			193
TOTAL GOAL= 10	151	56	1547

#### LEGEND

Los Angeles Police Department

Los Angeles County Sheriff's Department

#### Gold Line Highlights

The Gold Line had 4 fewer Part 1 crimes than the same period last year (9), which resulted in a 44.4% decrease

#### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2018

REPORTED CRIME			
PART 1 CRIMES	LAPD	FYTD	
Homicide	0	0	
Rape	0	0	
Robbery	0	3	
Aggravated Assault	0	8	
Aggravated Assault on Operator	0	1	
Burglary	0	0	
Larceny	0	8	
Bike Theft	1	2	
Motor Vehicle Theft	0	0	
Arson	0	0	
SUB-TOTAL	1	22	
Selected Part 2 Crimes			
Battery	3	8	
Battery Bus Operator	0	1	
Sex Offenses	0	0	
Weapons	0	0	
Narcotics	0	0	
Trespassing	0	0	
Vandalism	1	6	
SUB-TOTAL	4	15	
TOTAL	5	37	

PART 1 CRIMES PER STATION			
Station	DECEMBER	FYTD	
North Hollywood	0	3	
Laurel Canyon	0	0	
Valley College	0	0	
Woodman	0	0	
Van Nuys	1	6	
Sepulveda	0	2	
Woodley	0	1	
Balboa	0	2	
Reseda	0	2	
Tampa	0	0	
Pierce College	0	0	
De Soto	0	1	
Canoga	0	3	
Warner Center	0	0	
Sherman Way	0	0	
Roscoe	0	0	
Nordhoff	0	1	
Chatsworth	0	1	
Total	1	22	

	LAPD	TOTAL
CRIMES AGAINST PERSONS	3	3
CRIMES AGAINST PROPERTY	2	2
CRIMES AGAINST SOCIETY	0	0
DECEMBER 2018 TOTAL	5	5

ARRESTS				
AGENCY	LAPD	FYTD		
Felony	0	1		
Misdemeanor	0	11		
TOTAL	0	12		

CITATIONS				
AGENCY	LAPD	FYTD		
Other Citations	414	2,215		
Vehicle Code Citations	354	1,700		
TOTAL	768	3,915		

CALLS FOR SERVICE					
AGENCY	LAPD	FYTD			
Routine	N/A*	N/A*			
Priority	N/A*	N/A*			
Emergency	N/A*	N/A*			
TOTAL 0 0					
*Currently unable to report stats by Bus Rapid Transit Line					

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD		
Dispatched	13%		
Proactive	87%		
TOTAL 100%			

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM			
LINE DECEMBER			
Orange Line- LAPD 90%			

#### LEGEND

Los Angeles Police Department

#### Orange Line Highlights

The Orange Line had 1 more Part 1 crimes than the same period last year (0), which resulted in a 100% increase

# SILVER LINE

# ATTACHMENT B

#### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2018

REPORTED CRIME			
PART 1 CRIMES	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	2
Aggravated Assault	0	0	1
Aggravated Assault on Operator	0	0	0
Burglary	0	0	0
Larceny	1	0	2
Bike Theft	0	0	2
Motor Vehicle Theft	0	0	0
Arson	0	0	0
SUB-TOTAL	1	0	7
Selected Part 2 Crimes			
Battery	2	0	5
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	0
Vandalism	0	0	2
SUB-TOTAL	2	0	7
TOTAL	3	0	14

PART 1 CRIMES PER STATION				
Station	DECEMBER	FYTD		
El Monte	0	0		
Cal State LA	0	0		
LAC/USC	0	0		
Alameda	0	0		
Downtown	0	1		
37th St/USC	0	1		
Slauson	0	1		
Manchester	0	1		
Harbor Fwy	0	0		
Rosecrans	0	1		
Harbor/Gateway	0	0		
Carson	0	0		
РСН	0	1		
San Pedro	1	1		
Total	1	7		

	LAPD	LASD	TOTAL
CRIMES AGAINST PERSONS	2	0	2
CRIMES AGAINST PROPERTY	1	0	1
CRIMES AGAINST SOCIETY	0	0	0
DECEMBER 2018 TOTAL	3	0	3

ARRESTS				
AGENCY	LAPD	LASD	FYTD	
Felony	0	0	5	
Misdemeanor	4	0	24	
TOTAL	4	0	29	

CITATIONS				
AGENCY	LAPD	LASD	FYTD	
Other Citations	411	0	2,199	
Vehicle Code Citations	394	0	2,091	
TOTAL	805	0	4,290	

CALLS FOR SERVICE					
AGENCY	LAPD	LASD	FYTD		
Routine	N/A*	0	0		
Priority	N/A*	4	8		
Emergency N/A* 0 1					
TOTAL 0 4 9					

\*Currently unable to report stats by Bus Rapid Transit Line

DISPATCHED VS. PROACTIVE				
AGENCY	LAPD	LASD		
Dispatched	14%	0%		
Proactive	86%	100%		
TOTAL	100%	100%		

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM		
LINE	DECEMBER	
Silver Line- LAPD	91%	
Silver Line- LASD	82%	

#### LEGEND

Los Angeles Police Department

Los Angeles County Sheriff's Department

#### Silver Line Highlights

The Silver Line had the same number of Part 1 crimes as the same period last year (1)

# **BUS PATROL**

#### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2018

REPORTED CRIME			
PART 1 CRIMES	LASD	LAPD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	5	46
Aggravated Assault	0	4	48
Aggravated Assault on Operator	1	0	9
Burglary	0	0	2
Larceny	2	14	91
Bike Theft	0	0	14
Motor Vehicle Theft	0	0	1
Arson	0	0	0
SUB-TOTAL	4	23	211
Selected Part 2 Crimes			
Battery	0	17	108
Battery Bus Operator	1	2	34
Sex Offenses	1	3	19
Weapons	2	0	8
Narcotics	4	0	32
Trespassing	0	0	5
Vandalism	1	1	21
SUB-TOTAL	9	23	227
TOTAL	13	46	438

	LASD	LAPD	TOTAL
CRIMES AGAINST PERSONS	4	31	35
CRIMES AGAINST PROPERTY	3	15	18
CRIMES AGAINST SOCIETY	6	0	6
DECEMBER 2018 TOTAL	13	46	59

LASD's Part 1 Crimes per Sector			
Sector	DECEMBER FYT		
Westside	0	8	
San Fernando	0	0	
San Gabriel Valley	1	8	
Gateway Cities	2	10	
South Bay	1	6	
Total	4	32	

LAPD's Part 1 Crimes per Sector			
Sector	DECEMBER	FYTD	
Vall	ey Bureau	1	
Van Nuys	1	4	
West Valley	0	1	
North Hollywood	0	4	
Foothill	0	2	
Devonshire	0	0	
Mission	0	1	
Topanga	0	3	
Cent	ral Bureau		
Central	1	13	
Rampart	0	7	
Hollenbeck	0	1	
Northeast	2	3	
Newton	1	9	
West Bureau			
Hollywood	0	4	
Wilshire	3	10	
West LA	1	3	
Pacific	0	1	
Olympic	1	17	
South	west Bureau		
Southwest	9	49	
Harbor	0	2	
77th Street	4	40	
Southeast	0	5	
Total	23	179	
Total Part 1 Crimes	27	211	

ARRESTS				
AGENCY	LASD	LAPD	FYTD	
Felony	3	3	37	
Misdemeanor	25	1	151	
TOTAL	28	4	188	

CITATIONS			
AGENCY	LASD	LAPD	FYTD
Other Citations	16	13	148
Vehicle Code Citations	16	0	146
TOTAL	32	13	294

CALLS FOR SERVICE			
AGENCY	LASD	LAPD	FYTD
Routine	51	3	745
Priority	122	20	1,332
Emergency	15	2	159
TOTAL	188	25	2,236

DISPATCHED VS. PROACTIVE		
AGENCY	LASD	LAPD
Dispatched	1%	17%
Proactive	99%	83%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM		
LINE	DECEMBER	
LASD BUS	78%	
LAPD BUS 90%		

LEGEND
Los Angeles Police Department

Los Angeles County Sheriff's Department

Bus Patrol

There were 6 fewer Part 1 crimes than the same period last year (33), which resulted in a 18.2% decrease

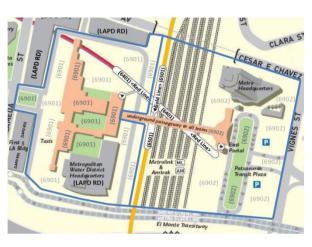
#### ATTACHMENT B

#### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2018

ATTACHMENT B

REPORTED CRIME		
PART 1 CRIMES	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	3	6
Aggravated Assault	2	10
Aggravated Assault on Operator	0	0
Burglary	0	1
Larceny	10	38
Bike Theft	0	5
Motor Vehicle Theft	0	0
Arson	0	0
SUB-TOTAL	15	60
Selected Part 2 Crimes		
Battery	0	22
Battery Rail Operator	0	0
Sex Offenses	0	4
Weapons	0	0
Narcotics	0	0
Trespassing	2	7
Vandalism	0	5
SUB-TOTAL	2	38
TOTAL	17	98

	LAPD	TOTAL
CRIMES AGAINST PERSONS	5	5
CRIMES AGAINST PROPERTY	10	10
CRIMES AGAINST SOCIETY	2	2
DECEMBER 2018 TOTAL	17	17



Eastside

Westside

ARRESTS AGENCY LAPD FYTD Felony 5 14 Misdemeanor 6 33 TOTAL 11 47

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	3	44
Vehicle Code Citations	0	16
TOTAL	3	60

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	N/A*	N/A*
Priority	N/A*	N/A*
Emergency	N/A*	N/A*
TOTAL	0	0
*Currently unable to report stats by Union Station		

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	24%
Proactive	76%
TOTAL	100%

PERCENTAGE OF TIME SPENT AT UNION STATION		
LOCATION	LAPD	
Union Station	83%	

LEGEND

Los Angeles Police Department

Union Station Highlights

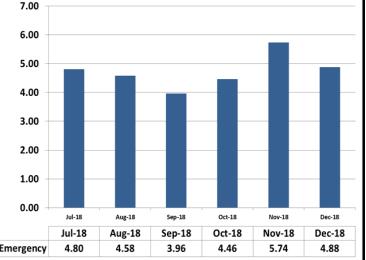
Union Station had 8 more Part 1 crimes than the same period last year (7), which resulted in a 114% increase

# KEY PERFORMANCE INDICATORS DECEMBER 2018

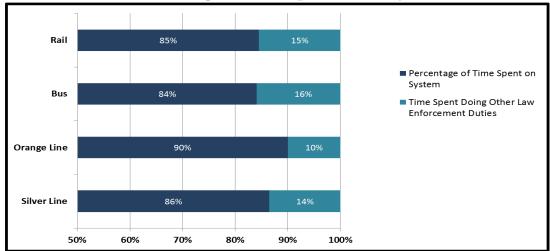
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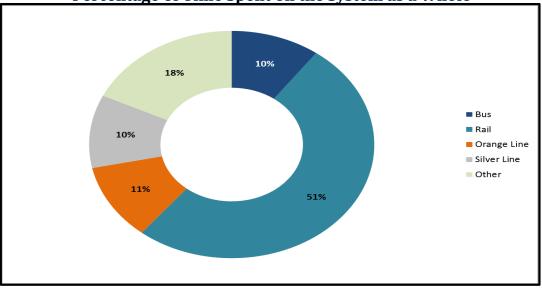


## **Average Emergency Response Times**



#### Percentage of Time Spent on the System

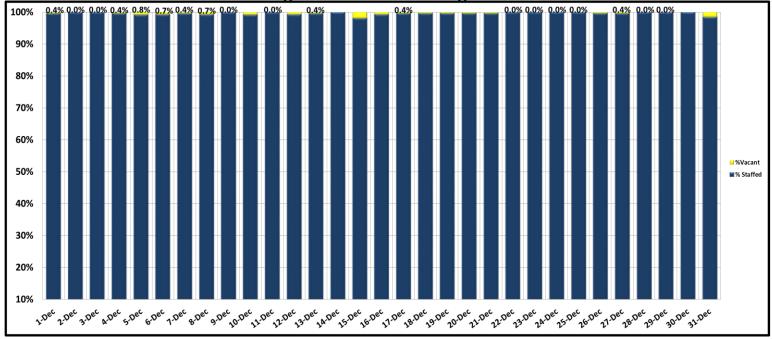




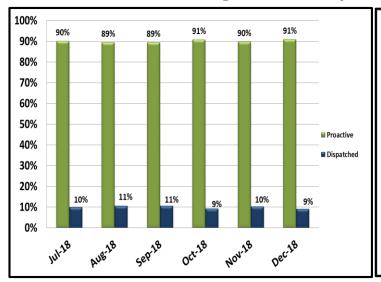
#### Percentage of Time Spent on the System as a Whole

# KEY PERFORMANCE INDICATORS DECEMBER 2018

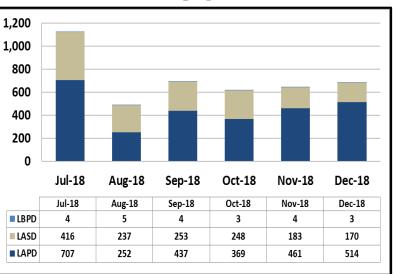
**Ratio of Staffing Levels vs Vacant Assignments** 



### **Ratio of Proactive vs Dispatched Activity**



#### **Grade Crossing Operations**



Grade Crossing Operation Locations December:

- 1. Blue Line Stations (145)
- 2. Expo Line Stations (335)
- 3. Gold Line Stations (207)

# **Transit Police**

**Monthly Crime Report** 



	2017	2018
	December	December
CRIMES AGAINST PERSONS		
Homicide	0	0
Rape	1	4
Robbery	35	22
Aggravated Assault	21	19
Aggravated Assault on Operator	0	1
Battery	66	38
Battery Rail Operator	8	4
Sex Offenses	16	11
SUB-TOTAL	147	99
CRIMES AGAINST PROPERTY		
Burglary	1	0
Larceny	68	72
Bike Theft	7	9
Motor Vehicle Theft	3	4
Arson	0	0
Other	0	2
Vandalism	15	6
SUB-TOTAL	94	93
CRIMES AGAINST SOCIETY		
Weapons	5	5
Narcotics	4	9
Trespassing	1	4
SUB-TOTAL	10	18
TOTAL	251	210
ENFORCEMENT EFFORTS		
	101	202
Arrests	181	223
Citations	1,840	2,007
Fare Checks	336,635	180,320
Calls for Service	1,447	866



To provide excellence in service and support

Los Angeles County Metropolitan Transportation Authority

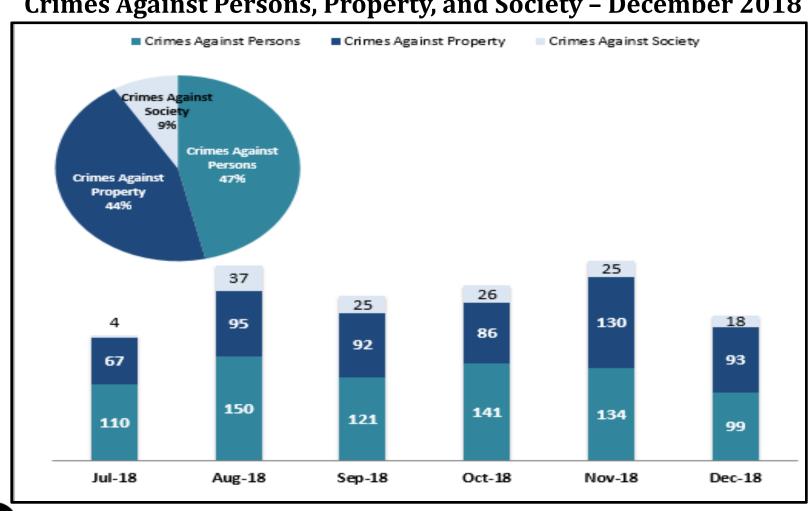
# December 2018 Transit Policing Performance Summary

# February 21, 2019 Operations, Safety and Customer Experience Committee



	2017	2018
	December	December
CRIMES AGAINST PERSONS		
Homicide	0	0
Rape	1	4
Robbery	35	22
Aggravated Assault	21	19
Aggravated Assault on Operator	0	1
Battery	66	38
Battery Rail Operator	8	4
Sex Offenses	16	11
SUB-TOTAL	147	99
CRIMES AGAINST PROPERTY		
Burglary	1	0
Larceny	68	72
Bike Theft	7	9
Motor Vehicle Theft	3	4
Arson	0	0
Other	0	2
Vandalism	15	6
SUB-TOTAL	94	93
	-	
CRIMES AGAINST SOCIETY		
Weapons	5	5
Narcotics	4	9
Trespassing		•
SUB-TOTAL	10	18
TOTAL	251	210
ENFORCEMENT EFFORTS		
Arrests	181	223
Citations	1,840	2,007
Fare Checks	336,635	180,320
Calls for Service	1,447	866

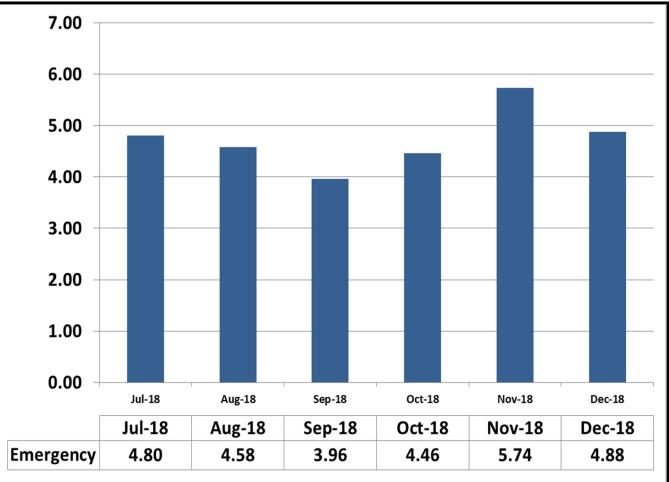




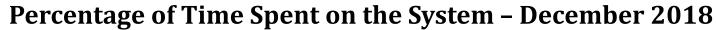
**Crimes Against Persons, Property, and Society – December 2018** 

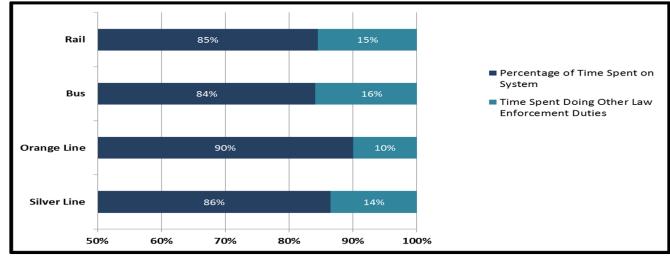
Metro



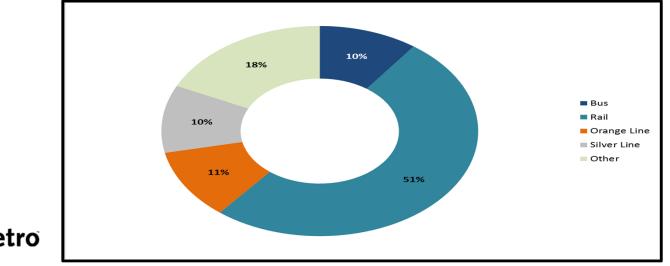




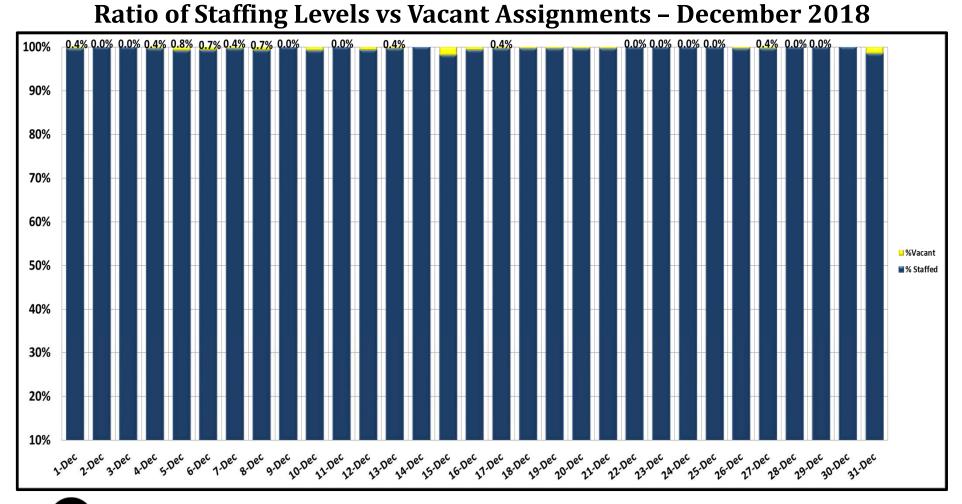




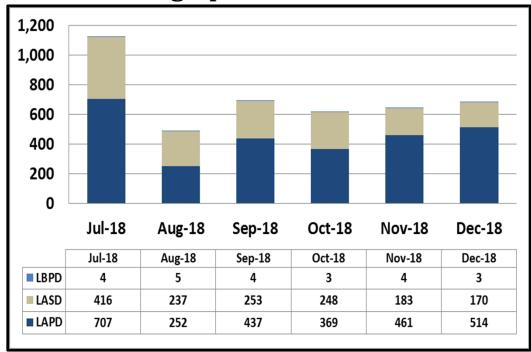
Percentage of Time Spent on the System as a Whole - December 2018



Metro





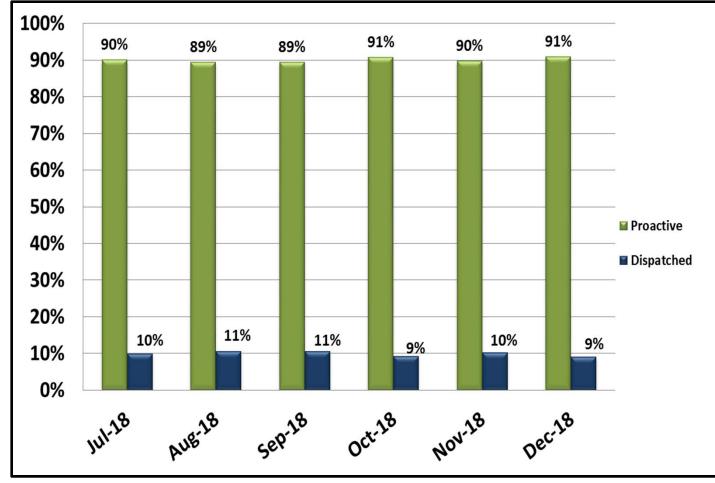


# **Grade Crossing Operations – December 2018**

Grade Crossing Operation Locations October:

- 1. Blue Line Stations (145)
- 2. Expo Line Stations (335)
- 3. Gold Line Stations (207)





# **Ratio of Proactive vs Dispatched Activity – December 2018**

Metro

# **Homeless Outreach**

**Current investment: over \$5M annually for the C3 Outreach teams (40 personnel)** 

**Recently added:** 

- LAPD: 10 full-time HOPE Officers
- LASD: MET Teams increased from 6 to 10
- LBPD: 2 Quality of Life Officers

Metro is also working with a consultant

