



Board Report

File #: 2019-0229, **File Type:** Informational Report

Agenda Number: 23.

**OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE
MAY 16, 2019**

SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report.

ISSUE

This report reflects March 2019 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff’s Department (LASD), and Long Beach Police Department (LBPD). The information in this report summarizes Crimes Against Persons, Crimes Against Property, and Crimes Against Society data under Uniform Crime Reporting (UCR) Program, average emergency response times, assaults on bus operators, and Metro’s fare compliance and homeless outreach efforts. The Six Key Performance Indicators (KPI) are Uniform Crime Reporting guidelines, Average Emergency Response Times, Percentage of Time Spent on the System, Ratio of Staffing Levels vs Vacant Assignments, Ratio of Proactive vs Dispatched Activity, and Number of Grade Crossing Operations.

BACKGROUND

UCR is a National Incident-Based Reporting System from the US Department of Justice. It captures crime offenses in one of three categories: Crimes Against Persons, Crimes Against Property, and Crimes Against Society.

DISCUSSION

Crime stats are as follows:

Crimes Against Persons

For the month of March 2019, crimes against persons increased by 30 crimes system-wide compared to the same period last year.

Crimes Against Property

For the month of March 2019, crimes against property increased by 1 crime system-wide compared to the same period last year.

Crimes Against Society

For the month of March 2019, crimes against society decreased by 8 crimes system-wide compared to the same period last year.

According to our data, there was an increase in transient related crimes: 59 suspects in 2019 vs. 25 in 2018, an increase of 136%. The number of transient related victims was 18 in 2019 vs 20 in 2018. We believe the weather played a major factor in the increase. Checking the weather data for March: daytime temperature was in the mid to upper 60's (with a few exceptions) and night time was in the low 50's. The cold weather would have increased the traffic of transients on the trains, platforms, and buses. Transients tend to commit crimes against persons such as assault with a deadly weapon (knives, bottles), battery (hitting, spitting, resisting arrest), and property crimes (theft), as well as entering (trespassing) and refusing to leave areas that only authorized personnel are permitted to enter to stay out of the cold.

Bus Operator Assaults

There were 9 bus operator assaults reported in March, which is the same number compared to the same period last year.

Average Emergency Response Times:

Emergency response times averaged 5.50 minutes for the month of March.

Physical Security Improvements:

The Systems Security and Law Enforcement division continues to provide a secure and safe environment for our patrons and employees. Our Metro Facility physical security assessment was completed, and the report was presented to key Metro leaders in Bus and Rail Operations, Information Technology and Facilities. The physical security assessment of Union Station started in August and concluded in February 2019.

We are working closely with the Los Angeles Police Department to develop a concept of the operations for the deployment of the Thruvision detection at range technology. We have had several meetings with the LAPD, and we continue to develop the procedures that will protect the public and Metro.

The System Security Plan was updated for 2018 and submitted to the California Public Utilities Commission representatives, and declared in accordance with the law by the CPUC

We continue to improve our new Transit Watch application, and we hope to have the prototype ready this summer.

The Red Line ancillary area surge continues, and we are making progress with securing our underground rail stations. We are assisting the New Blue Line construction (Phase 1) and the upcoming Phase 2 later in the year.

Metro’s Homeless Efforts:

In spring 2016, Metro created the Metro Homeless Task Force to address the displaced persons that have turned to Metro system and property for alternative shelter. Out of the Task Force, Metro created the Metro Transit Homeless Action Plan which was presented to the Metro Board of Directors in February 2017. The Action Plan’s goals are to enhance the customer experience, maintain a safe and secure system, and provide coordinated outreach. Components of the plan include Metro’s coordination with County and City Measure H and Measure HHH. The plan also called for the hiring of two C3 teams (County, City, Community) through the County Department of Health Services as indicated by Metro’s Board of Directors. The C3 teams are to provide coordinated and responsive outreach to the homeless and to ultimately get them in housing resources.

Metro’s C3 Homeless Outreach Teams:

Metro’s C3 Homeless Outreach teams’ twelve-month pilot program began on May 22, 2017 with initial homeless outreach on the Red Line. Since the launch of Metro’s C3 Homeless Outreach teams they have provided substantial homeless outreach-with 4,798 total unduplicated homeless contacts,1,137 of whom have been linked to permanent housing solutions with a total of 88 homeless persons permanently housed. In FY19 Metro expanded the C3 teams from two to eight teams to cover rail, bus and Union Station. The original time for bus owl deployment was 11:30 p.m. - 8:30 a.m. The bus owl deployment was changed last month to 4:00 a.m. - 12:30 p.m. to enable more homeless persons to receive social services.

C3 Homeless Outreach March 1, 2019 through March 31, 2019:

Performance Measure	March Number Served	Project Year to date Number Served
Contacts with unduplicated individuals	220	4,798
Unduplicated individuals engaged	57	2,658
Unduplicated individuals provided services (obtaining vital documents, follow-up activities, transportation, CES packet, clinical assessment, etc.) or successful referral (supportive services, benefits linkage etc.)	111	1,942
Unduplicated individuals engaged who are successfully linked to an interim housing resource	47	742
Unduplicated individuals engaged who are linked to a permanent housing resource	4	307
Unduplicated individuals engaged who are permanently housed	5	88

Staff received two LAPD referrals this month. One person completed a CES packet, was given an ID voucher, and was referred to winter shelter. One person could not be located.

Impact Story resulting in Stable Housing

Since August 1, 2017, Metro outreach C3 team members had been working to engage a 23 year old African American male from Texas who was on probation for various non-violent crimes. The client has a history of 5150 and been homeless since the age of 19. Initially, the client denied any

behavioral health or the need for any assistance. However, the C3 Outreach Team continued to follow-up to show support. After ongoing attempts to engage and build rapport, the client agreed to seriously discuss interim housing placement and was transferred to an interim housing facility in early November 2018. The client recently had a change of heart through a friend who is currently receiving assistance through PATH. As a consequence of this relationship, PATH Outreach Team workers have successfully waitlisted the client for specific placement at the Weingart or SRO Russ Center. PATH Outreach Team workers continue to work with the client.

C3 Coordination with Law Enforcement

With Metro System Security and Law Enforcement personnel as the lead, Metro's C3 teams coordinate with LAPD's Homeless Outreach and Protective Engagement (HOPE) Teams, LASD's Mental Evaluation Teams (MET), Long Beach PD, and Metro's Transit Security Officers, in an effort to engage the homeless and provide placement into services. These law enforcement entities provide gap service on the lines for homeless outreach when the C3 Teams are off duty or working another portion of the system.

Sheriff Mental Evaluation Team (MET) Contacts March 3, 2019 through April 6, 2019

These monthly statistics only include contacts of the Transit MET Units. They do not include contacts made by other Transit Services Bureau personnel. In addition to the below data:

- Transported 24 clients to other homeless outreach connection services.
- 4 LASD County MET ride-a-long Deputies worked at TSB with 2 TMET teams on 03/10/19.
- 2 teams assessed a homeless encampment on a non-revenue line at 2750 Artesia Blvd., Redondo Beach, CA 90278 on 01/15/19.
- 3 teams conducted a homeless encampment assessment at Breakwater Village on 03/18/19.
- 1 team conducted a homeless encampment cleanup at Breakwater Village on 03/18/19.
- 1 team attended Human Trafficking Training, 03/24/19 - 03/30/19.
- 2 teams assessed a homeless encampment on non-revenue line at 19136 Jacob Avenue, Cerritos, CA on 04/04/19.
- 7 teams attended MTA's Bus Familiarization Training at Division 8, 4500 West Griffith St., Carson, CA on 04/03/19.

Long Beach Quality of Life Officers Update March 2019

The Quality of Life officers began working with LBPD at the beginning of February 2019. The first three weeks training was with our Patrol Mental Evaluation Teams and Patrol Quality of Life Officers. Additionally, the Blue Line Closure was in effect for the entire month of March. The number of contacts should increase once the "New Blue" is opened.

Quality of Life Officers are currently working with Metro on the following homeless encampment

locations:

- East side border of Division 11
- Blue Line right of Way border north of the Wardlow Station
- Working with department’s West Division Patrol Quality of Life Officers on a location at Long Beach Boulevard and 20th Street.

March 2019 Law Enforcement Homeless Outreach

ACTION	LAPD HOPE	LASD MET	LBPD
Contacts	356	651	249
Referrals	352	394	237
5150 Holds	17	14	1
Mental Illness	27	200	85
Substance Abuse	59	146	44
Veterans	9	8	6
Shelter	6	15	10
Motel Housing Plan	0	0	2
VA Housing	1	0	1
Return to Family	2	3	0
Transitional Long Term Housing	4	0	0
Detox	1	0	0
Rehab	5	0	0

Metro’s Encampment Protocol:

Metro has developed an encampment protocol to be applied to all of Metro properties. Metro has cleared LA City and Long Beach City localities to address Divisions 1, 2 and 11. Orange Line clean-ups have occurred at Hazeltine, Coldwater and Louise. Metrolink is submitting encampment locations for clearing.

Measure H Generalist:

Metro’s Homeless Action Plan integrates itself into the work provided under Measures H and HHH. Part of the E6 Strategies of Measure H includes 40 additional outreach workers otherwise known as “generalists” to conduct outreach on government properties including Metro, and countywide parks, libraries, beaches and harbors. These generalists do not go past the fare gates and their data, per the county will not be extrapolated for Metro. However, these generalists currently work with the C3 teams to provide outreach services.

Mental Health Outreach Workers:

Metro pilot program with the LA County Department of Mental Health has been reinstated as County mental health outreach workers have become available.

Faith Based Partnership

Since January, Metro has hosted three regional faith leader roundtable discussions to identify ways that Metro and the Faith based community in LA County may partner to serve the homeless. There is a major opportunity for faith based groups to provide additional housing to homeless contacts on Metro by increasing shelter space and/or engaging in collections that may entice homeless persons to agree to receiving services. Metro invites faith based groups and local nonprofits interested in providing resources to transit located homeless to contact Metro's System Security and Law Enforcement Department.

..Attachments

ATTACHMENTS

Attachment A - System-Wide Law Enforcement Overview March 2019

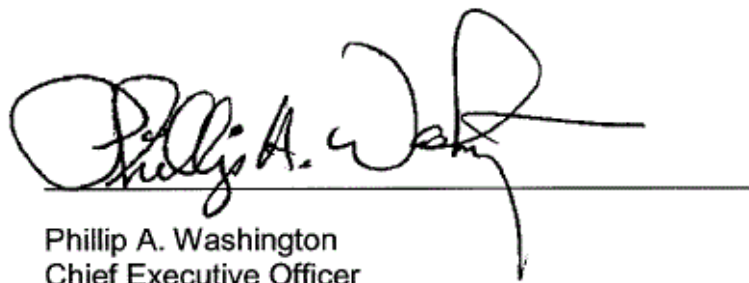
Attachment B - MTA Supporting Data March 2019

Attachment C - Key Performance Indicators March 2019

Attachment D - Transit Police Summary March 2019

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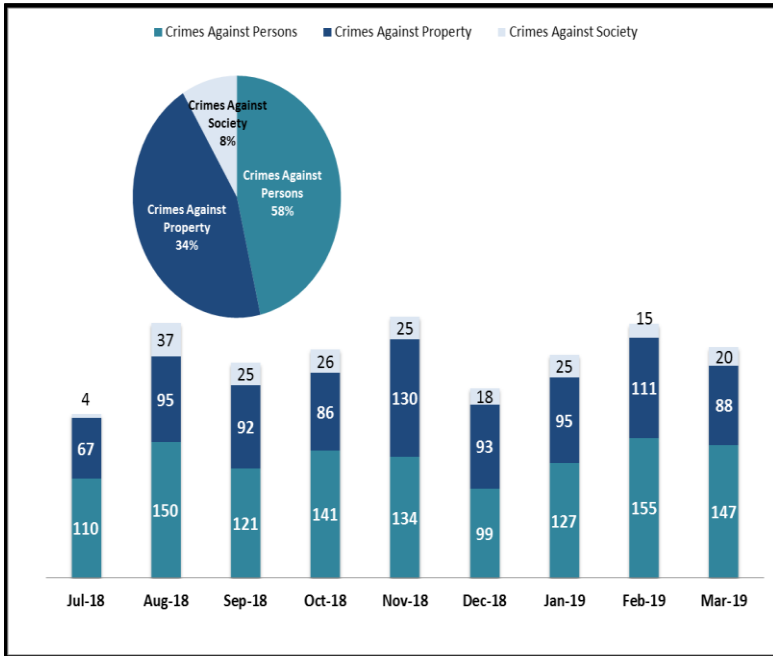
Phillip A. Washington
Chief Executive Officer

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

MARCH 2019

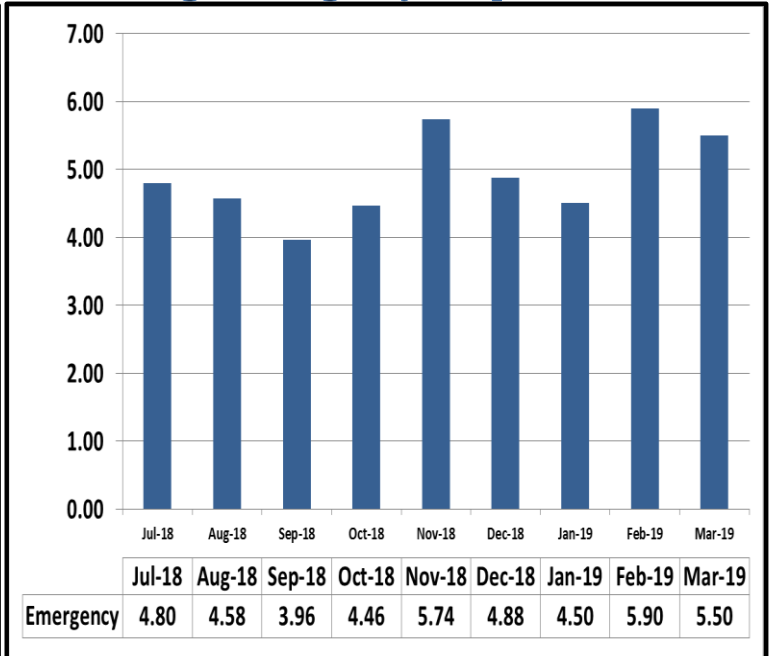
Attachment A

Crimes Against Persons, Property, and Society



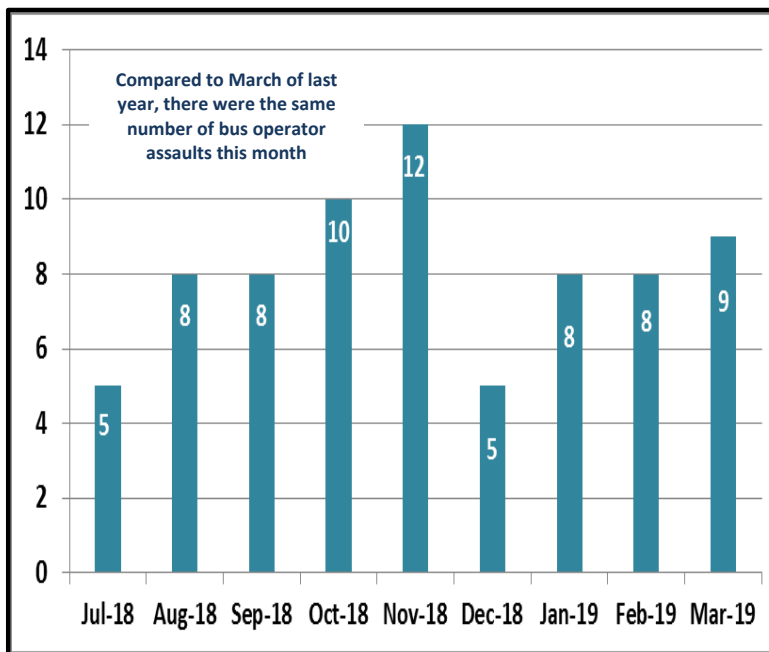
When compared to the same period last year, Crimes Against Persons increased by 30 crimes, Crimes Against Property increased by 1 crime, and Crimes Against Society decreased by 8 crimes.

Average Emergency Response Times

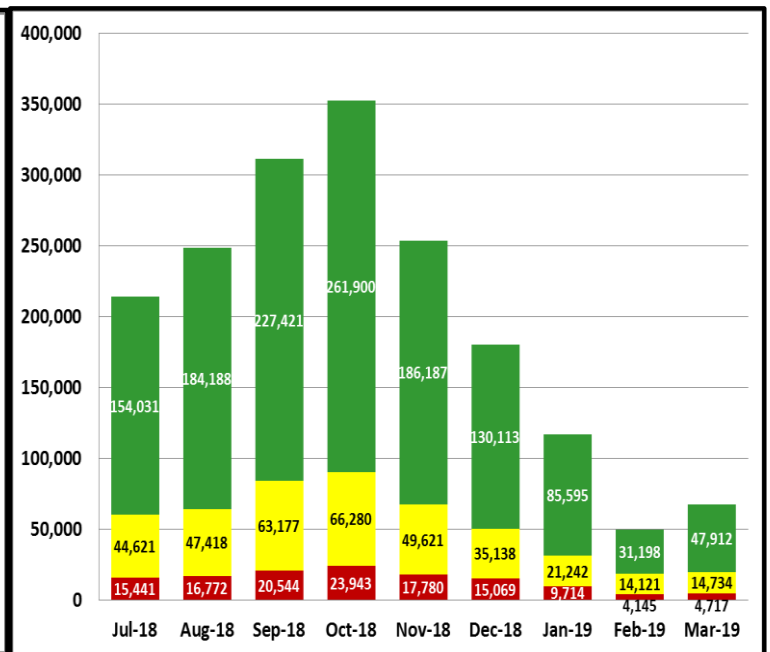


Average emergency response time was 5.50 mins.

Bus Operator Assaults



Fare Compliance



Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station

Red Checks- Occurs when a patron has invalid fare

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2019

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPDP	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	1	0	0	42
Aggravated Assault	0	0	0	34
Aggravated Assault on Operator	0	0	0	0
Battery	4	0	0	54
Battery Rail Operator	0	0	0	3
Sex Offenses	0	0	0	4
SUB-TOTAL	5	0	0	137
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPDP	FYTD
Burglary	0	0	0	3
Larceny	2	2	0	72
Bike Theft	0	0	0	4
Motor Vehicle Theft	0	0	1	9
Arson	0	0	0	0
Vandalism	0	0	1	16
Other	0	0	0	7
SUB-TOTAL	2	2	2	111
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPDP	FYTD
Weapons	0	0	0	15
Narcotics	0	2	0	67
Trespassing	0	1	0	10
SUB-TOTAL	0	3	0	92
TOTAL	7	5	2	340

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	2	0	0	8
Pico	0	0	0	5
Grand/LATTC	0	1	0	4
San Pedro St	0	0	0	5
Washington	0	0	0	5
Vernon	0	0	0	4
Slauson	0	0	0	10
Florence	0	0	1	13
Firestone	0	0	0	14
103rd St/Watts Towers	3	1	0	11
Willowbrook/Rosa Parks	0	2	2	25
Compton	0	0	0	22
Artesia	0	0	0	9
Del Amo	0	0	0	8
Wardlow	0	1	0	14
Willow St	0	0	0	9
PCH	0	0	0	1
Anaheim St	0	0	0	4
5th St	0	0	0	2
1st St	0	0	0	1
Downtown Long Beach	0	0	0	3
Pacific Av	0	0	0	4
Blue Line Rail Yard	0	1	0	2
Total	5	6	3	183

ARRESTS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Felony	0	3	0	171
Misdemeanor	2	48	28	924
TOTAL	2	51	28	1,095

CITATIONS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Other Citations	24	52	9	993
Vehicle Code Citations	1	17	173	1,204
TOTAL	25	69	182	2,197

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPDP	FYTD
Routine	3	29	5	504
Priority	24	41	22	1,137
Emergency	6	5	6	409
TOTAL	33	75	33	2,050

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPDP
Dispatched	19%	2%	1%
Proactive	81%	98%	99%
TOTAL	100%	100%	100%

PERCENTAGE OF TIME ON THE RAIL SYSTEM	
Blue Line-LAPD	90%
Blue Line-LASD	82%
Blue Line-LBPDP	0%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPDP	FYTD
Washington St	183	0	0	616
Flower St	75	0	0	201
103rd St	4	0	0	46
Wardlow Rd	0	0	3	33
Pacific Ave.	0	0	0	1
Willowbrook	0	12	0	314
Slauson	0	3	0	29
Firestone	0	7	0	38
Florence	0	10	0	79
Compton	0	8	0	194
Artesia	0	4	0	145
Del Amo	0	6	0	117
Long Beach Blvd	0	0	0	0
TOTAL	262	50	3	1,813

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	1	24
Aggravated Assault	0	1	8
Aggravated Assault on Operator	0	0	0
Battery	0	10	30
Battery Rail Operator	0	0	0
Sex Offenses	1	0	9
SUB-TOTAL	1	12	71
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	2	0	36
Bike Theft	0	0	0
Motor Vehicle Theft	0	1	8
Arson	0	0	0
Vandalism	0	2	10
SUB-TOTAL	2	3	54
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	9
Narcotics	0	4	27
Trespassing	0	1	2
SUB-TOTAL	0	6	38
TOTAL	3	21	163

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	7	63
Misdemeanor	0	54	303
TOTAL	0	61	366

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	65	446
Vehicle Code Citations	0	10	109
TOTAL	0	75	555

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	132	1,249
Priority	14	94	638
Emergency	3	10	87
TOTAL	17	236	1,974

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	7%
Proactive	81%	93%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	2	0	0	5
Douglas	0	0	0	1
El Segundo	0	0	0	0
Mariposa	4	0	0	5
Aviation/LAX	0	1	0	2
Hawthorne/Lennox	1	0	0	5
Crenshaw	0	0	0	8
Vermont/Athens	0	0	0	10
Harbor Fwy	1	0	0	7
Avalon	0	1	0	10
Willowbrook/Rosa Parks	2	0	6	19
Long Beach Bl	1	2	0	19
Lakewood Bl	0	0	0	7
Norwalk	2	1	0	7
Total	13	5	6	105

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	91%
Green Line-LASD	79%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	5
Robbery	3	0	36
Aggravated Assault	3	0	19
Aggravated Assault on Operator	0	0	0
Battery	13	2	68
Battery Rail Operator	0	0	0
Sex Offenses	1	0	14
SUB-TOTAL	20	2	142
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	11	1	117
Bike Theft	0	0	24
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	1	0	13
SUB-TOTAL	12	1	156
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	3
Narcotics	0	0	1
Trespassing	0	0	1
SUB-TOTAL	0	1	5
TOTAL	32	4	303

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	2	22
Misdemeanor	13	6	55
TOTAL	14	8	77

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	59	8	222
Vehicle Code Citations	5	0	50
TOTAL	64	8	272

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	5	48	433
Priority	56	37	309
Emergency	6	1	29
TOTAL	67	86	771

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	11%
Proactive	81%	89%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	1	0	0	7
Pico	1	0	0	6
LATTC/Ortho Institute	0	1	0	7
Jefferson/USC	4	1	0	15
Expo Park/USC	1	4	0	18
Expo/Vermont	2	1	0	19
Expo/Western	0	0	0	29
Expo/Crenshaw	2	2	0	19
Farmdale	4	1	0	14
Expo/La Brea	2	2	0	15
La Cienega/Jefferson	0	0	0	15
Culver City	0	0	0	7
Palms	1	0	0	6
Westwood/Rancho Park	0	0	0	11
Expo/Sepulveda	2	0	0	10
Expo/Bundy	0	0	0	6
26th St/Bergamot	0	0	0	4
17th St/SMC	0	0	0	6
Downtown Santa Monica	2	1	1	14
Expo Line Rail Yard	0	0	0	0
Total	22	13	1	228

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	89%
Expo Line-LASD	70%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	467	0	1,958
Santa Monica	0	21	220
Culver City	0	0	32
TOTAL	467	21	2,210

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2019

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	1	3
Robbery	4	47
Aggravated Assault	10	61
Aggravated Assault on Operator	0	1
Battery	20	150
Battery Rail Operator	1	2
Sex Offenses	4	20
SUB-TOTAL	40	284
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	18	153
Bike Theft	1	9
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	9
SUB-TOTAL	19	171
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	7	17
SUB-TOTAL	7	17
TOTAL	66	472

ARRESTS		
AGENCY	LAPD	FYTD
Felony	4	7
Misdemeanor	15	28
TOTAL	19	35

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	47	59
Vehicle Code Citations	13	13
TOTAL	60	72

CALLS FOR SERVICE	
AGENCY	LAPD
Routine	7
Priority	183
Emergency	8
TOTAL	198

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	24%
Proactive	76%
TOTAL	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	5	4	1	42
Civic Center/Grand Park	1	2	1	9
Pershing Square	2	2	0	31
7th St/Metro Ctr	2	2	0	33
Westlake/MacArthur Park	3	0	0	39
Wilshire/Vermont	1	0	0	23
Wilshire/Normandie	1	0	0	3
Vermont/Beverly	1	1	0	11
Wilshire/Western	0	0	0	3
Vermont/Santa Monica	1	1	1	17
Vermont/Sunset	4	0	3	11
Hollywood/Western	3	0	0	14
Hollywood/Vine	4	3	0	41
Hollywood/Highland	5	1	1	21
Universal City/Studio City	1	0	0	7
North Hollywood	6	3	0	27
Red Line Rail Yard	0	0	0	0
Total	40	19	7	332

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	86%

LEGEND	
Los Angeles Police Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	1
Robbery	1	1	9
Aggravated Assault	1	1	15
Aggravated Assault on Operator	0	0	0
Battery	3	3	27
Battery Rail Operator	0	0	0
Sex Offenses	1	0	2
SUB-TOTAL	6	5	55
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	1	1	33
Bike Theft	0	2	10
Motor Vehicle Theft	0	2	8
Arson	0	0	0
Vandalism	0	2	11
SUB-TOTAL	1	7	63
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	1
Narcotics	0	2	3
Trespassing	0	0	1
SUB-TOTAL	0	2	5
TOTAL	7	14	123

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	1	20
Misdemeanor	4	11	51
TOTAL	4	12	71

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	15	23	158
Vehicle Code Citations	0	1	97
TOTAL	15	24	255

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	57	584
Priority	32	106	863
Emergency	4	8	87
TOTAL	36	171	1,534

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	22%	2%
Proactive	78%	98%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	1	3	0	12
Azusa Downtown	0	0	0	1
Irwindale	0	1	0	2
Duarte/City of Hope	0	0	0	5
Monrovia	0	0	0	5
Arcadia	1	1	0	4
Sierra Madre Villa	0	1	0	6
Allen	0	0	0	0
Lake	0	0	0	3
Memorial Park	1	0	1	3
Del Mar	1	0	0	1
Fillmore	0	0	0	3
South Pasadena	0	0	0	0
Highland Park	1	0	0	3
Southwest Museum	0	0	0	5
Heritage Square	0	0	0	1
Lincoln/Cypress	0	0	0	5
Chinatown	0	0	0	1
Union Station	0	0	0	6
Little Tokyo/Arts Dist	0	0	0	2
Pico/Aliso	1	0	0	2
Mariachi Plaza	2	1	0	8
Soto	1	0	0	3
Indiana (both LAPD & LASD)	1	0	0	6
Maravilla	0	0	0	0
East LA Civic Ctr	1	0	0	1
Atlantic	0	1	1	9
Total	11	8	2	97

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Gold Line-LAPD	88%
Gold Line-LASD	71%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Marmion Way	375	0	1,425
Arcadia Station	0	2	43
Irwindale	0	2	22
Monrovia	0	5	54
City of Pasadena	0	17	257
Magnolia Ave	0	0	0
Duarte Station	0	1	17
City Of Azusa	0	11	62
South Pasadena	0	6	91
City Of East LA	0	0	124
Figueroa St	126	0	373
TOTAL GOAL= 10	501	44	2,468

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2019

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	8
Aggravated Assault	0	11
Aggravated Assault on Operator	0	1
Battery	0	9
Battery Bus Operator	1	2
Sex Offenses	0	0
SUB-TOTAL	2	31
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	4	15
Bike Theft	0	3
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	11
SUB-TOTAL	5	29
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	7	60

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	2
Misdemeanor	3	16
TOTAL	3	18

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	547	3,064
Vehicle Code Citations	319	2,513
TOTAL	866	5,577

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	0
Priority	9	9
Emergency	3	3
TOTAL	12	12

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	14%
Proactive	86%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	90%

LEGEND	
Los Angeles Police Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	0	5
Laurel Canyon	0	0	0	0
Valley College	0	0	0	0
Woodman	0	1	0	2
Van Nuys	1	0	0	9
Sepulveda	0	0	0	2
Woodley	0	0	0	1
Balboa	1	2	0	9
Reseda	0	1	0	5
Tampa	0	0	0	0
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	0	1	0	7
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	1
Chatsworth	0	0	0	1
Total	2	5	0	44

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	3
Aggravated Assault	0	0	1
Aggravated Assault on Operator	0	0	0
Battery	0	0	6
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	0	0	10
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	3
Bike Theft	0	0	2
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	2
SUB-TOTAL	0	0	7
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	0
SUB-TOTAL	0	0	0
TOTAL	0	0	17

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	6
Misdemeanor	3	0	27
TOTAL	3	0	33

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	523	0	3,113
Vehicle Code Citations	405	1	2,997
TOTAL	928	1	6,110

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	1	1
Priority	5	2	18
Emergency	2	0	5
TOTAL	7	3	24

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	15%	1%
Proactive	85%	99%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	0
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	1
37th St/USC	0	0	0	1
Slauson	0	0	0	1
Manchester	0	0	0	1
Harbor Fwy	0	0	0	3
Rosecrans	0	0	0	1
Harbor Gateway Transit Ctr	0	0	0	0
Carson	0	0	0	0
PCH	0	0	0	1
San Pedro/Beacon	0	0	0	1
Total	0	0	0	10

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	92%
Silver Line- LASD	69%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	5	2	77
Aggravated Assault	1	2	68
Aggravated Assault on Operator	0	0	10
Battery	23	2	181
Battery Bus Operator	3	4	56
Sex Offenses	0	0	27
SUB-TOTAL	32	10	419
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	21	0	168
Bike Theft	1	0	22
Motor Vehicle Theft	0	1	2
Arson	0	0	0
Vandalism	1	1	30
SUB-TOTAL	23	2	224
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	9
Narcotics	0	1	38
Trespassing	0	0	6
SUB-TOTAL	0	1	53
TOTAL	55	13	696

LASD's Crimes per Sector		
Sector		FYTD
Westside	3	15
San Fernando	2	2
San Gabriel Valley	2	11
Gateway Cities	2	18
South Bay	4	23
Total	13	69

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	2	7
West Valley	0	1
North Hollywood	1	6
Foothill	2	4
Devonshire	0	1
Mission	1	3
Topanga	0	8
Central Bureau		
Central	7	36
Rampart	6	22
Hollenbeck	1	2
Northeast	1	6
Newton	5	20
West Bureau		
Hollywood	1	6
Wilshire	5	27
West LA	3	15
Pacific	3	N/A
Olympic	7	33
Southwest Bureau		
Southwest	4	81
Harbor	0	3
77th Street	6	70
Southeast	0	11
Total	55	362

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	7	5	64
Misdemeanor	3	46	305
TOTAL	10	51	369

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	23	50	351
Vehicle Code Citations	0	34	218
TOTAL	23	84	569

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	2	86	999
Priority	30	150	1,815
Emergency	3	13	201
TOTAL	35	249	3,015

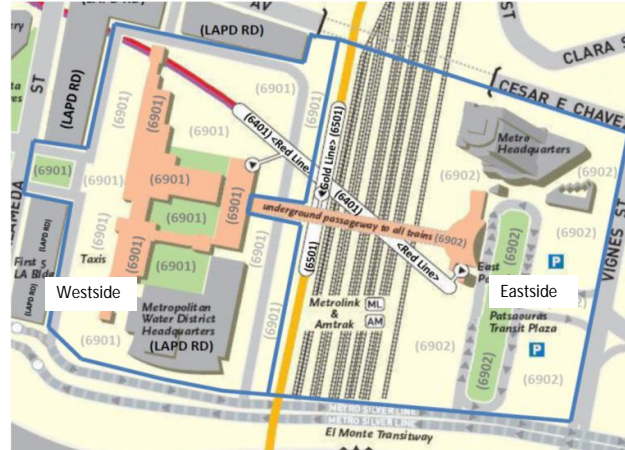
DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	21%	1%
Proactive	79%	99%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	88%
LASD BUS	77%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2019

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	6
Aggravated Assault	4	17
Aggravated Assault on Operator	0	0
Battery	6	35
Battery Rail Operator	0	0
Sex Offenses	2	8
SUB-TOTAL	12	66
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	1	2
Larceny	4	56
Bike Theft	0	5
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	2	9
SUB-TOTAL	7	72
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	9
SUB-TOTAL	0	9
TOTAL	19	147



ARRESTS		
AGENCY	LAPD	FYTD
Felony	8	26
Misdemeanor	16	80
TOTAL	24	106

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	6	73
Vehicle Code Citations	3	23
TOTAL	9	96

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	3	3
Priority	73	73
Emergency	6	6
TOTAL	82	82

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	26%
Proactive	74%
TOTAL	100%

PERCENTAGE OF TIME SPENT AT UNION STATION	
LOCATION	LAPD
Union Station	85%

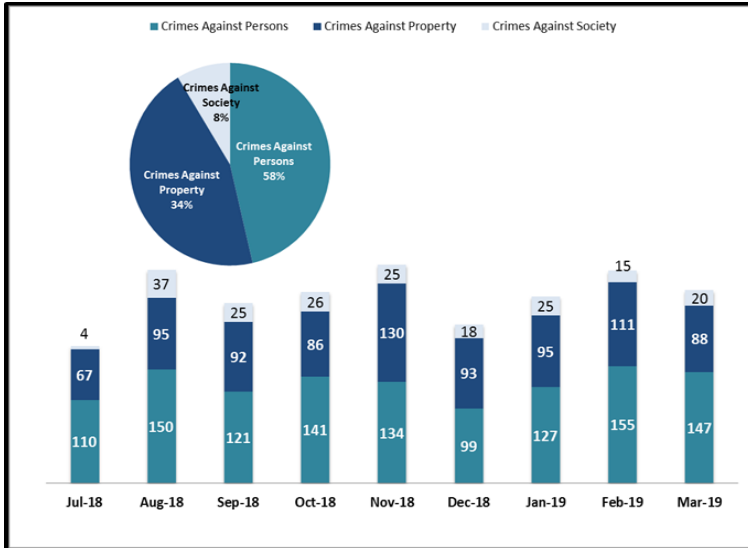
LEGEND	
Los Angeles Police Department	

KEY PERFORMANCE INDICATORS

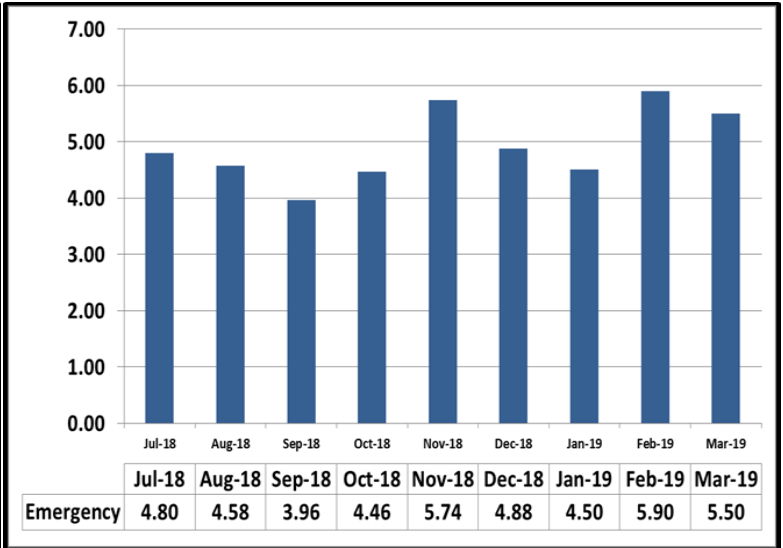
MARCH 2019

Attachment C

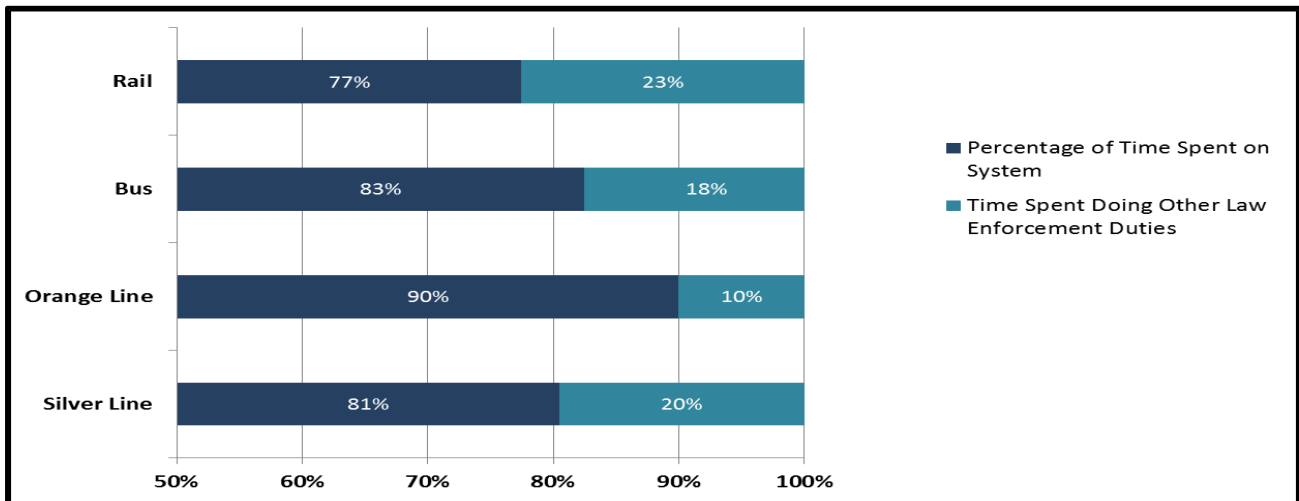
Crimes Against Persons, Property, and Society



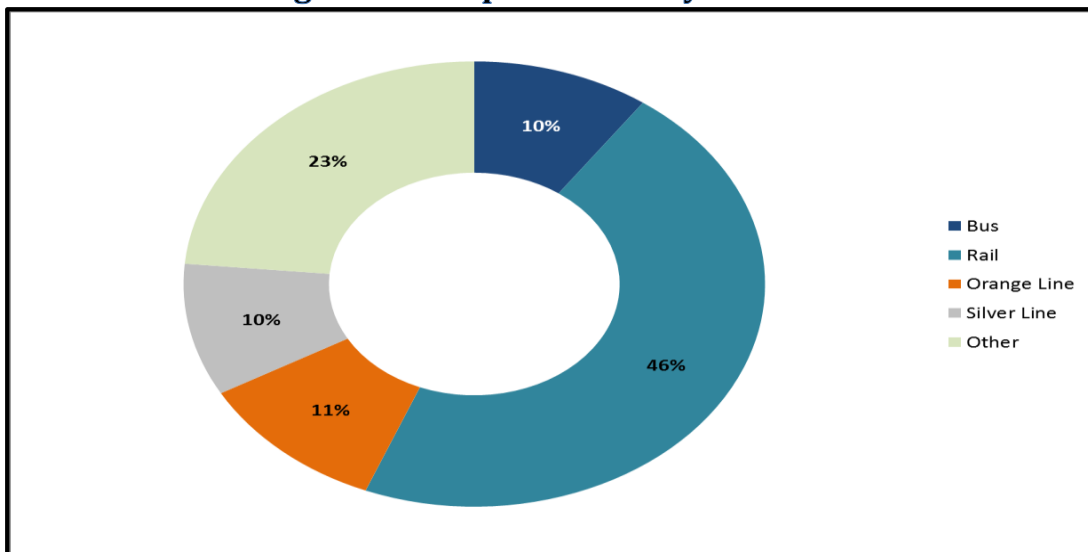
Average Emergency Response Times



Percentage of Time Spent on the System



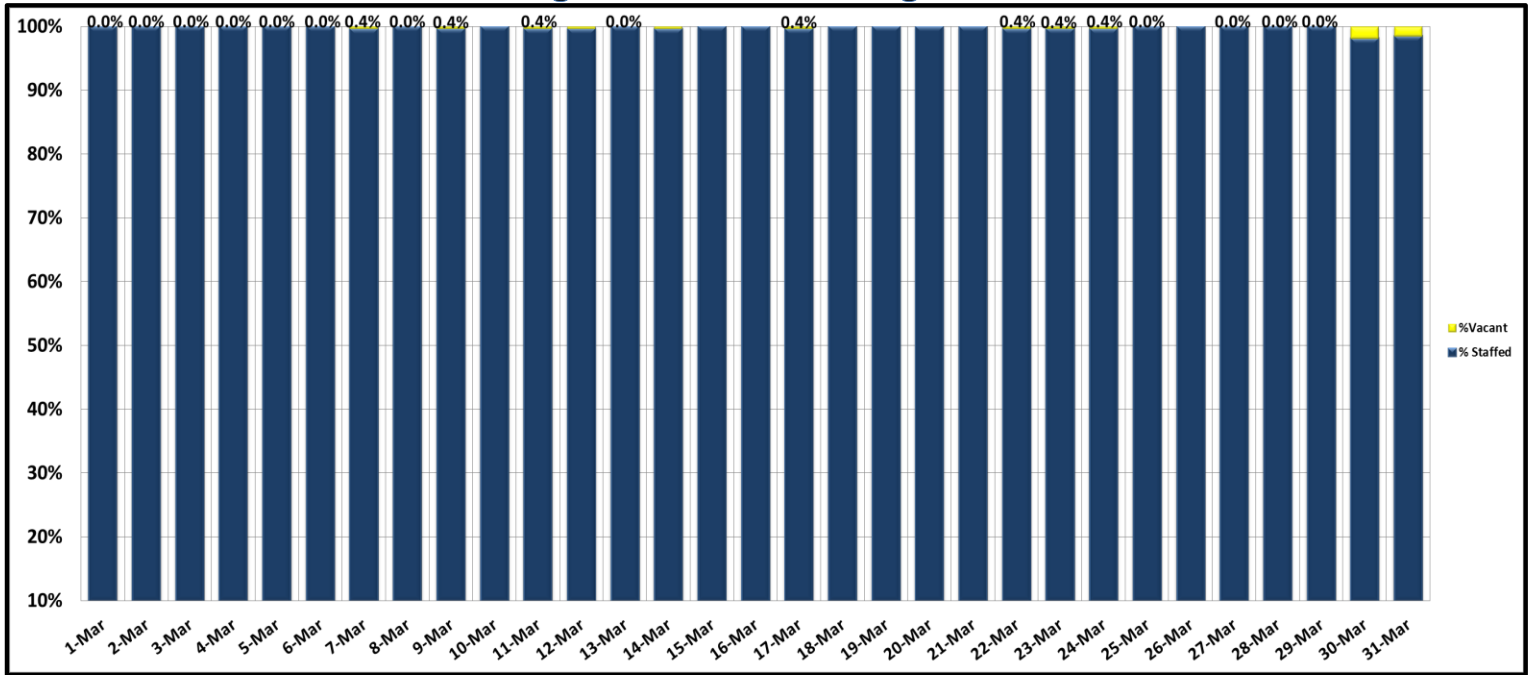
Percentage of Time Spent on the System as a Whole



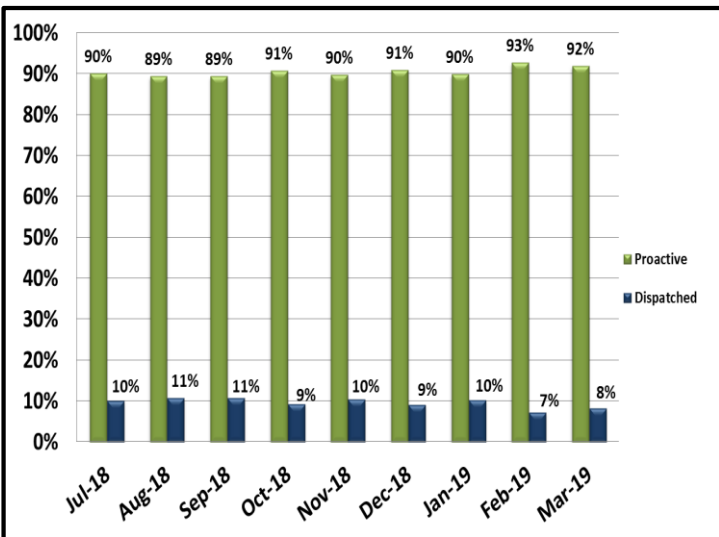
KEY PERFORMANCE INDICATORS

MARCH 2019

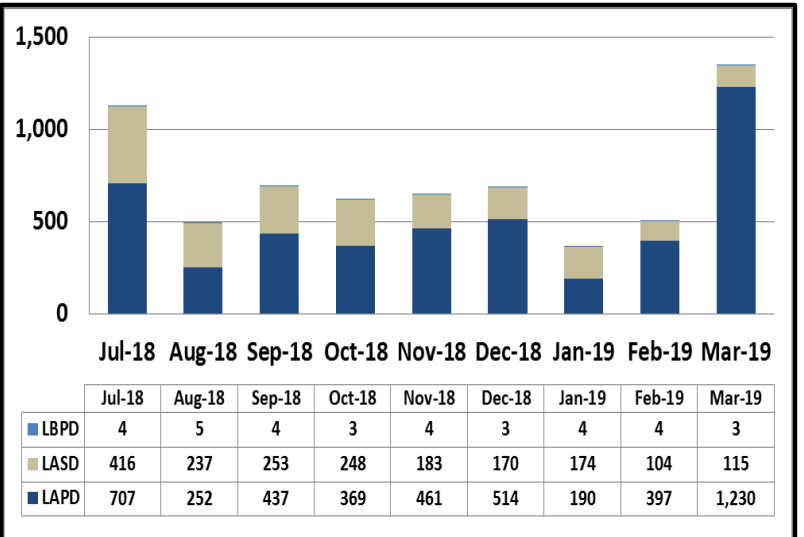
Ratio of Staffing Levels vs Vacant Assignments



Ratio of Proactive vs Dispatched Activity



Grade Crossing Operations



Grade Crossing Operation Locations March:

1. Blue Line Stations (315)
2. Expo Line Stations (488)
3. Gold Line Stations (545)

Transit Police

Monthly Crime Report



Attachment D

	2018	2019
	March	March
CRIMES AGAINST PERSONS		
Homicide	0	0
Rape	2	1
Robbery	25	19
Aggravated Assault	17	23
Aggravated Assault on Operator	2	0
Battery	48	86
Battery Rail Operator	7	9
Sex Offenses	16	9
SUB-TOTAL	117	147
CRIMES AGAINST PROPERTY		
Burglary	1	1
Larceny	59	67
Bike Theft	11	4
Motor Vehicle Theft	1	5
Arson	0	0
Other	0	0
Vandalism	15	11
SUB-TOTAL	87	88
CRIMES AGAINST SOCIETY		
Weapons	5	2
Narcotics	19	9
Trespassing	4	9
SUB-TOTAL	28	20
TOTAL	232	255
ENFORCEMENT EFFORTS		
Arrests	350	290
Citations	1,856	2,433
Fare Checks	347,481	67,363
Calls for Service	1,382	1,340

**March 2019
Transit Policing
Performance Summary
2019-0229**



**May 16, 2019
Operations, Safety and Customer Experience Committee**

March 2019

Systemwide Activity

	2018	2019
	March	March
CRIMES AGAINST PERSONS		
Homicide	0	0
Rape	2	1
Robbery	25	19
Aggravated Assault	17	23
Aggravated Assault on Operator	2	0
Battery	48	86
Battery Rail Operator	7	9
Sex Offenses	16	9
SUB-TOTAL	117	147
CRIMES AGAINST PROPERTY		
Burglary	1	1
Larceny	59	67
Bike Theft	11	4
Motor Vehicle Theft	1	5
Arson	0	0
Other	0	0
Vandalism	15	11
SUB-TOTAL	87	88
CRIMES AGAINST SOCIETY		
Weapons	5	2
Narcotics	19	9
Trespassing	4	9
SUB-TOTAL	28	20
TOTAL	232	255
ENFORCEMENT EFFORTS		
Arrests	350	290
Citations	1,856	2,433
Fare Checks	347,481	67,363
Calls for Service	1,382	1,340



Metro

March 2019

Crimes Against Persons-Rail

Bus Incidents

CRIMES AGAINST PERSONS	LAPD	LASD
Homicide	0	0
Rape	0	0
Robbery	5	2
Aggravated Assault	1	2
Aggravated Assault on Operator	0	0
Battery	23	2
Battery Bus Operator	3	4
Sex Offenses	0	0
SUB-TOTAL	32	10

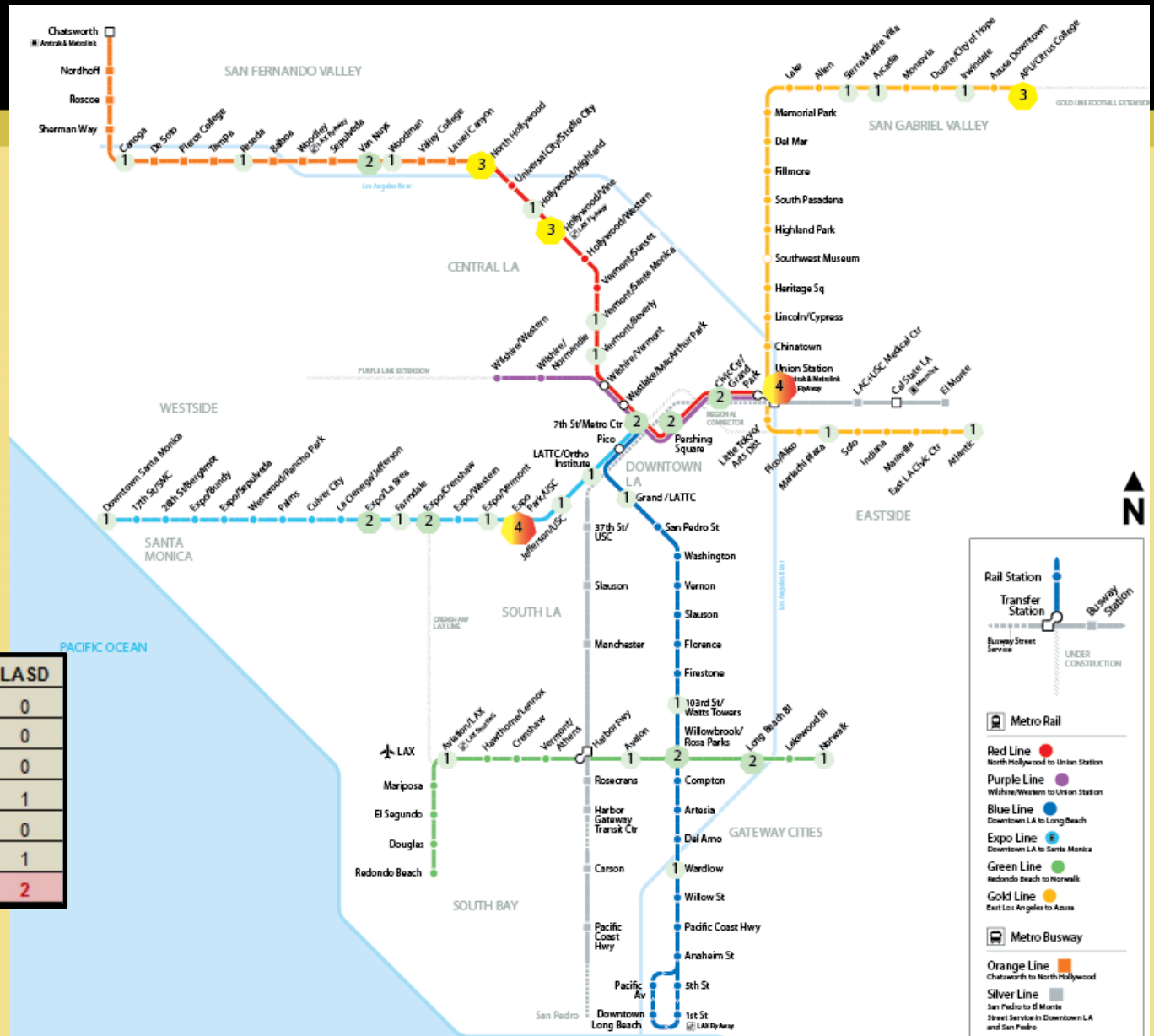


March 2019

Crimes Against Property-Rail

Bus Incidents

CRIMES AGAINST PROPERTY	LAPD	LASD
Burglary	0	0
Larceny	21	0
Bike Theft	1	0
Motor Vehicle Theft	0	1
Arson	0	0
Vandalism	1	1
SUB-TOTAL	23	2



March 2019

Crimes Against Society-Rail

Bus Incidents

CRIMES AGAINST SOCIETY	LAPD	LA SD
Weapons	0	0
Narcotics	0	1
Trespassing	0	0
SUB-TOTAL	0	1



Current Challenges

There was an increase in transient related crimes: 59 suspects in 2019 vs. 25 in 2018, an increase of 136%. The number of transient related victims was 18 in 2019 vs 20 in 2018.

Response

- Focused homeless outreach
- Increased police staffing on trains
- Remove non-paying riders from the transit system