

# METROLINK **MATTERS** NEWS:EVENTS

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# WORD FROM THE CEO



One of the benefits of purchasing a Metrolink ticket is that it provides you with an opportunity to experience multiple Southern California destinations when riding our trains. But many riders are not aware that by buying a Metrolink ticket or pass, they can also enjoy seamless connections with numerous other public transportation systems at no additional charge. Through our commitment to our riders, we have worked to provide our ticket and/or pass holders with connections to nearly 30 other Southern California public transportation providers.

Metrolink riders receive much more than just a train ride. For example, by purchasing a Metrolink ticket or pass, Metrolink riders can access Metro’s light rail and subways without having to purchase a TAP card. Metrolink Monthly Pass holders along the Orange and Ventura County corridors can also travel on the Amtrak Pacific Surfliner trains via our Rail 2 Rail® program. Metrolink tickets and passes also provide access to dozens of public bus providers throughout the region.

The Metrolink Monthly Pass holds the best value of all Metrolink ticket types. Below is a summary of the great benefits that are included in the price of your fare:

- Free transfers to Amtrak through the Rail 2 Rail® program
- Free transfers to the LAX FlyAway®
- Unrestricted system-wide weekend travel on Metrolink starting at 7 p.m. on Fridays through 11:59 p.m. on Sundays, regardless of the origin and destination stations indicated on the pass
- Free connections to most rail and bus providers in Southern California, including:

Antelope Valley Transit Authority (AVTA)  
 Anaheim Transportation Network (ART)  
 Burbank Bus  
 City of Carson  
 City of Corona Cruiser  
 City of El Monte  
 Foothill Transit  
 Gardena Municipal Bus Lines  
 Glendale Beeline  
 City of Irvine iShuttle

LADOT/DASH  
 Los Angeles World Airports (LAX FlyAway®)  
 Mountain Area Regional Transit Authority (MARTA)  
 Metro Bus and Metro Rail  
 Montebello Bus Lines  
 Monterey Park Spirit Bus  
 NCTD Breeze/Sprinter  
 Norwalk Transit  
 Omnitrans  
 Orange County Transportation Authority (OCTA)

Pasadena ARTS  
 Riverside Transit Authority (RTA)  
 Santa Clarita Transit  
 Santa Fe Springs Metro Express  
 City of Simi Valley  
 Sunline Transit  
 Thousand Oaks Transit Shuttle  
 Torrance MAX  
 Torrance Transit  
 Ventura Intercity Service Transit Authority (VISTA)

I encourage all of our riders to take full advantage of the many connectivity options provided by their purchase of a Metrolink ticket or pass. For details, please visit [metrolinktrains.com/connections](http://metrolinktrains.com/connections). In addition, please explore our rewards program for discounts on various restaurants, shops, and events at [metrolinktrains.com/rewards](http://metrolinktrains.com/rewards).

MICHAEL P. DEPALLO | CHIEF EXECUTIVE OFFICER | METROLINK



## FULLERTON BIKESHARE PROGRAM

Metrolink Monthly Pass holders can bike to and from work with a free annual membership to Fullerton BikeShare. Whether you arrive or depart at the Fullerton Metrolink station, BikeShare provides an alternative transportation option for short commutes and quick errands. With a free annual membership, BikeShare riders can take unlimited 30-minute-or-less trips at no cost (rides longer than 30 minutes incur an overtime fee). BikeShare features 11 in-network stations that serve popular destinations like the Fullerton Transportation Center, City Hall, Cal State Fullerton, Fullerton College, and more. Designed for quick, safe trips,

BikeShare bicycles have active front and rear lights, easily adjustable seat posts, step-through frames and large cargo baskets to hold all of your belongings. Redeem a free annual membership by using the promo code MTRLINKAUG14 online at [octa.net/bikeshare](http://octa.net/bikeshare).

ON THE COVER

# ARTIC WELCOMES TRAVELERS



*Artist rendering of Anaheim Regional Transportation Intermodal Center.*

On Saturday, December 6, the City of Anaheim will officially begin operations at the Anaheim Regional Transportation Intermodal Center (ARTIC). The 67,000 square foot transportation hub will transform how Southern Californians travel by increasing mobility options for residents, local businesses, commuters, and visitors to Anaheim, Orange County, and the entire Southern California region. Offering a variety of transit, dining, retail, and entertainment options in one central location, this environmentally-friendly facility will provide Orange County travelers multiple transportation and destination options.

ARTIC transportation providers include Metrolink, Amtrak, OCTA, Anaheim Resort Transportation (ART), Megabus.com, Greyhound, shuttles, taxis, bicycles, and more. Amenities will include unique dining establishments, transit-oriented retail, free Wi-Fi and plug-in stations, plenty of parking, bike racks and bike lockers, as well as community spaces for the public to enjoy while waiting for their connections. The new Metrolink/Amtrak platform at ARTIC is adjacent to the current Anaheim station, which will cease operating on December 5, 2014 and relocate just 1,000 feet to the east.

Be sure to join the festivities at the Explore ARTIC Grand Opening Celebration on Saturday, December 13 from 9:30 a.m. to 3 p.m. Attendees will enjoy food,

music, activities, tours, and giveaways at this fun, family-friendly event. Come experience the unique architecture and learn how ARTIC employs sustainable, green efforts throughout the station. Metrolink and other transportation providers will be there to provide service information to help you plan your next trip.

ARTIC is both a destination and a transportation hub that enables people to move seamlessly between transit services to reach Southern California activity centers, business districts, and beyond. Located near the 57, 5, 22, and 91 freeways, adjacent to the Santa Ana River Bicycle Trail, and in between the Honda Center and Angel Stadium of Anaheim, ARTIC will serve more than 20 million guests who visit Anaheim each year. This includes the 5.5 million sports fans and concert/entertainment visitors who attend events at the surrounding world-class venues. Additionally, ARTIC offers students and professionals educational experiences through tours of the center, and businesses and organizations are invited to host corporate luncheons or special evening galas on the property.

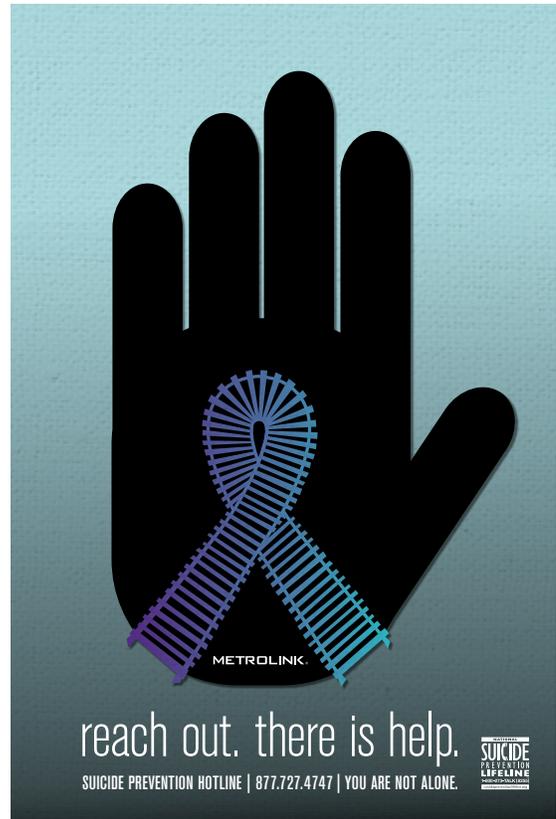
Overall, Orange County, now the nation's fifth most densely populated county, will enjoy expanded public transportation options with ARTIC. For more information, visit [articinfo.com](http://articinfo.com).



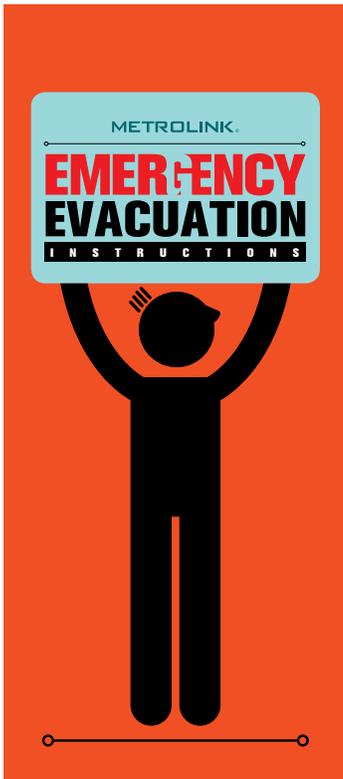
Metrolink will operate a Sunday schedule on the San Bernardino and Antelope Valley lines on Christmas Day, Thursday, Dec 25, and operate a modified schedule on New Year's Day, Thursday, Jan 1, which will allow people to attend the 2015 Tournament of Roses Parade® in Pasadena. No other lines will operate on those respective days. To serve the Rose Parade on New Year's Day, the first train on Metrolink's San Bernardino Line will operate a modified Sunday schedule, departing San Bernardino at 6:10 a.m. making all station stops. The special train will arrive at L.A. Union Station at 7:45 a.m.

On the Antelope Valley Line, the first train will depart Lancaster at 5:40 a.m., arriving at L.A. Union Station at 7:40 a.m. From L.A. Union Station, passengers can transfer at no additional charge to the Metro Gold Line and get off at the Del Mar, Memorial Park, Lake, or Allen stations. The parade route is just a short walk from the stations.

## METROLINK CARES



For resources to help a coworker, family member, or friend in crisis, please visit [suicidepreventionlifeline.org](http://suicidepreventionlifeline.org)



## EMERGENCY PREPAREDNESS



An emergency can happen at any time. Metrolink prepares for emergencies through extensive planning, training, and exercises. In addition to preparing employees for transit emergencies, Metrolink coordinates with local police and fire departments to ensure a prompt, effective response.

As a passenger, the best way you can prepare for an emergency is to:

- Stay informed - Know what's going on with your commute. Follow Metrolink on Twitter, Facebook, and at [metrolinktrains.com](http://metrolinktrains.com) for up-to-the-minute information
- Review - Emergency Evacuation brochures are available onboard train cars and located on interior walls
- Alternate route - Know alternate routes from your primary destination in case your normal routine is interrupted by an emergency
- Have a plan - Develop personal emergency plans with family, friends, and colleagues, including establishing a common meeting place

Knowing what to do before, during, and after an emergency is a critical part of being prepared and may make all the difference when seconds count. Visit [ready.gov](http://ready.gov) to learn about potential emergencies that can happen and how to best prepare and respond.

RIDERS SHARE 22 YEARS OF MEMORIES

OCTOBER 26 MARKED METROLINK'S 22ND YEAR OF SERVING SOUTHERN CALIFORNIA. WE ASKED RIDERS TO SHARE THEIR FAVORITE MEMORIES OF TRAVELING WITH METROLINK. HERE ARE SOME OF THE HIGHLIGHTS FROM OUR FACEBOOK PAGE:



**KATHY GARDENAS** Happy 22nd Metrolink! I have been riding the San Bernardino line from North Pomona to Union Station since the day you were born! Because of you, I met some of my best friends on my daily commute! We have shared our life stories, both good and not so good, laughed a lot, cried a little, shared some tasty food, swapped good ideas; and I've learned to become an expert at putting on my makeup on ANY moving vehicle! There is no better way to get to work, stress-free! Cheers to you Metrolink! You look great for your age!

**NITA VILLE** I live very far from work and many years ago there was a bus strike and it was hard to get around without a bus so Metrolink was so kind to honor everyone's bus passes. I was working from paycheck to paycheck. The ride was wonderful and peaceful. Thank you for helping everyone out. You helped so many people to get to work on time and we were able to keep our jobs. Happy, Wonderful Birthday! I had to travel from Cerritos to Studio City five days a week. A big thank you to you all!

**LUPE CORTEZ** My friends surprised me with a baby shower on our train commute home!

**GREGORY MOSES ZAVALA JR.** One of my favorite #Metrolink memories was using it to go to the Rose Parade for the first time in my life earlier this year. It was such a great experience. Not only because I experienced the parade for the first time, but also meeting people from across the country. It was nice not to have to deal with the traffic too. My girlfriend and I love to share how much we enjoy riding Metrolink with people we know and this is one of our favorite stories to share. We look forward to creating more Metrolink memories in the near future! Happy Birthday Metrolink!

**SCARLETT LEE** One of my favorite memories was taking my daughter to Los Angeles on Metrolink for her 13th birthday. We explored museums, went to Olvera Street and MOCA, took a ton of pictures, and bonded over our mutual love of art, culture, food, and photography. She said it was her favorite birthday present!

**LENA KUMAR** My favorite memory, even though it's also a crazy story, is when I took Metrolink and we had an earthquake that afternoon. The trains were all delayed b/c they had to check for damages on the tracks. Metrolink cares about safety! And due to the delay, I met new people on the wait & it ended up being fun!

Thanks to everyone who posted their best Metrolink memories! To join the conversation, please like us on Facebook and follow us on Twitter.



## A TAX BREAK THAT TOTALLY ROCKS YOUR PIGGY BANK

Metrolink's Corporate Partner Program allows employees to save money on something they already pay for: their commute to work. Commuters can use pre-tax dollars to pay for their commute (up to \$130/month for their monthly pass) and save on year-end taxes.

Employers can also save money. This program helps by driving down payroll taxes with every dollar an employee deducts.

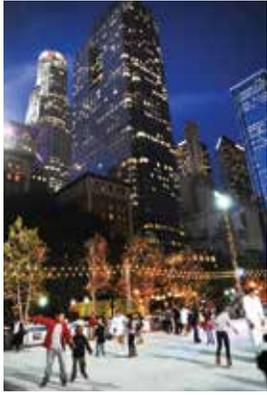
And offering commuter benefits is a great incentive for companies to attract, retain, and reward employees. Employers also recognize that this tax-free benefit is an environmentally-responsible way to save company money and employee dollars while minimizing congestion on the roads and reducing pollution in the region. There are several options to make this benefit work best for you. No matter which opportunity you choose, everyone will be able to contribute to their piggy banks. For more information visit [metrolinktrains.com/iloverockandroll](http://metrolinktrains.com/iloverockandroll).

TAKE THE TRAIN. METROLINK.

# RIDE & JOY

**METROLINK RIDERS SAVE AT THESE AND MANY MORE SOUTHERN CALIFORNIA EVENTS AND DESTINATIONS.**

## METROLINK RIDERS SAVE AT THE HOLIDAY ICE RINK PERSHING SQUARE



Come get your glide on this holiday season at the Holiday Ice Rink Pershing Square, now celebrating its 17th season in the heart of downtown Los Angeles. Skate with family and friends every day through January 19 under the sun and stars surrounded by modern skyscrapers and historic landmarks. Free community events make the rink the coolest place for the hottest holiday happenings. With DJ Thursday Nights, skating exhibitions, a Snoopy on Ice Showcase, theme skating events and more, there is always something guaranteed to engage and entertain. The rink is easily

accessible by the Metro Red or Purple Lines at Pershing Square. Metrolink riders receive a \$1 skating session discount by showing a valid ticket. Skate rentals are \$3. For more information, visit [metrolinktrains.com/icerink](http://metrolinktrains.com/icerink).

## DISNEY ON ICE PRESENTS *LET'S CELEBRATE!*



Enjoy a winter wonderland with Mickey Mouse and Minnie Mouse, a Halloween haunt with the Disney Villains, a Very Merry Unbirthday Party, a Royal Ball with the Disney Princesses, and more in a magical medley of holidays, celebrations and festivals from around the globe. Come join the party with all your favorite Disney friends when this spectacular ice show skates into town. Performances will be at STAPLES Center (Dec 10-14), Honda Center (Dec 16-21), Citizen Business Bank Arena (Dec 25-28), and Long Beach Arena (Dec 31-Jan 4).

Metrolink riders can save \$10 off the regular prices and purchase tickets for just \$12 – \$20. (Regular prices are \$22 – \$30.) Service charges, handling and facility fees may apply. For more information, go to [metrolinktrains.com/disneyonice](http://metrolinktrains.com/disneyonice).

## HOLIDAY SAVINGS ON KINGS MERCHANDISE



Metrolink riders can get an early start on holiday shopping by purchasing official Los Angeles Kings merchandise at the TEAM LA Store with a 10% discount at all home games. Just show your Metrolink ticket at the TEAM LA Store at STAPLES Center to receive your discount, or go online to [teamlastore.com](http://teamlastore.com) and use the promo code METRO10 at checkout. Metrolink is one of the official transportation partners of the L.A. Kings for the 2014/15 season. Go Kings Go!

## POMPEII: THE EXHIBITION ENDS JANUARY 4



*Pompeii: The Exhibition* is ending January 4. This is the last chance in Los Angeles to see the amazing artifacts and see the opulent lifestyle of the ancient Roman

society. Metrolink riders receive exclusive discounts to see the Pompeii Exhibition at the California Science Center. Save \$3 on adult exhibit-only tickets and \$2 off IMAX ticket (exhibit and any IMAX film of your choice). Enter promo code BRONZE when purchasing tickets at [californiasciencecenter.org](http://californiasciencecenter.org).



## DUCKS EXPRESS SHUTTLE

Anaheim Resort Transportation will once again run Ducks Express shuttle service for ALL Anaheim Ducks Home games. The Ducks Express will stop at the Metrolink Anaheim Station at 6:45 p.m. for Monday-Friday home games. The return shuttle from the Honda Center departs at 9:45 p.m. from the south entrance to connect with Train 644 departing at 10:19 p.m. Beginning December 6, the Ducks Express shuttle will pick up passengers at the new ARTIC station. For more information on the Ducks Express service, visit [metrolinktrains.com/ducksexpress](http://metrolinktrains.com/ducksexpress).

*The Ducks Express service is made possible by funding provided by the Mobile Source Air Pollution Reduction Review Committee.*