

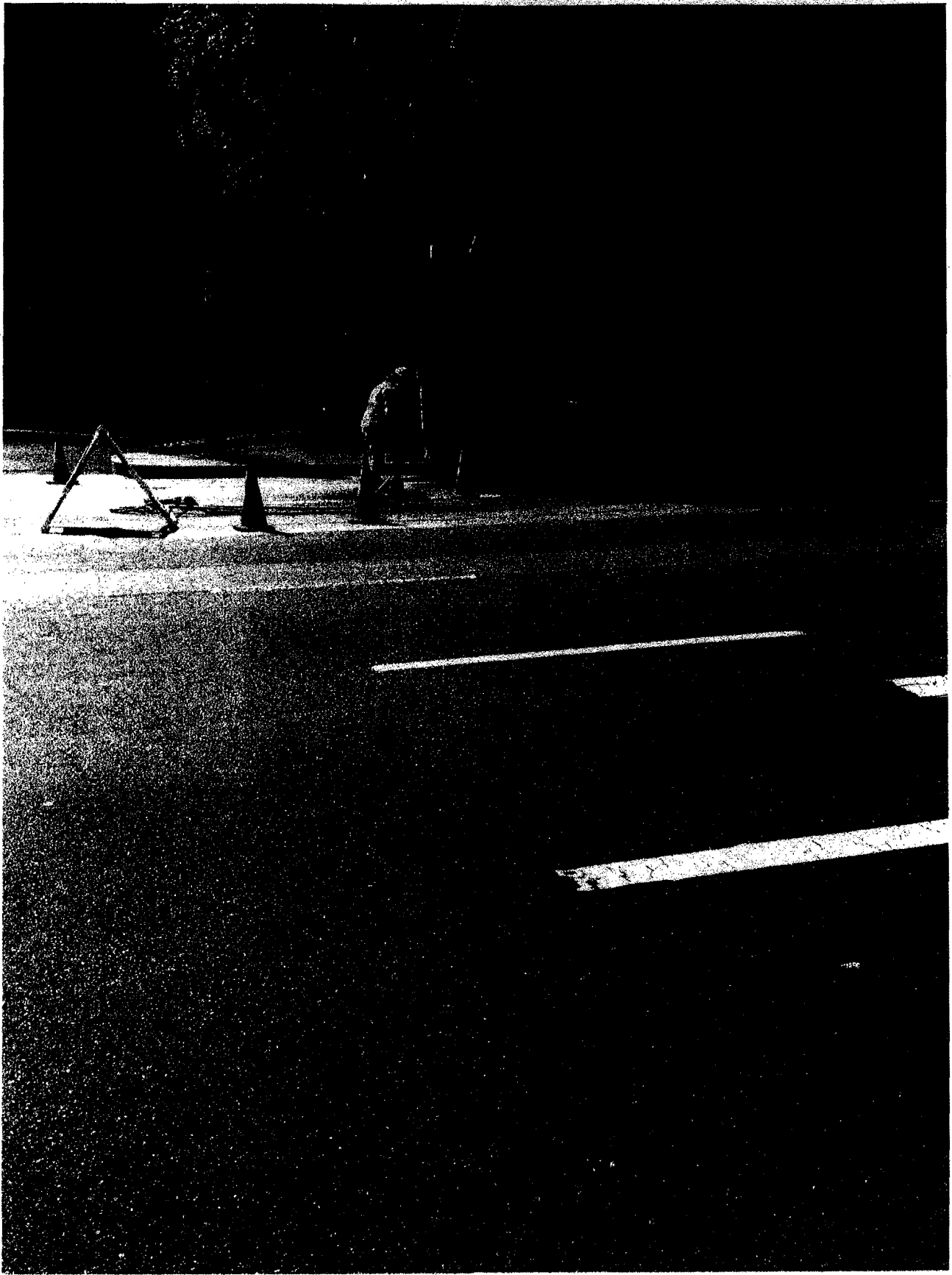
from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>
date: Thu, Jun 5, 2014 at 4:26 PM
subject: FW: Metro Construction 2-24-14 5th St between flower st and figueroa st

I was notified by MTA that utility relocation would be taking place on 2-24-14 on 5th st between flower st and Figueroa. On 2-24-14, I was located on the 5th st Westin Bonaventure property line between flower st and Figueroa St. I witnessed a worker on my opposite side of 5th st jackhammering without any type of noise screen causing noise at my location exceeding 91dba consistent noise level reading. Advanced Engineering Acoustics Company's technical director Marlund Hale also witnessed the jackhammering.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

Please reach me at my new email address Patrick.serge@westinbonaventure.com

[PHOTO ATTACHED]

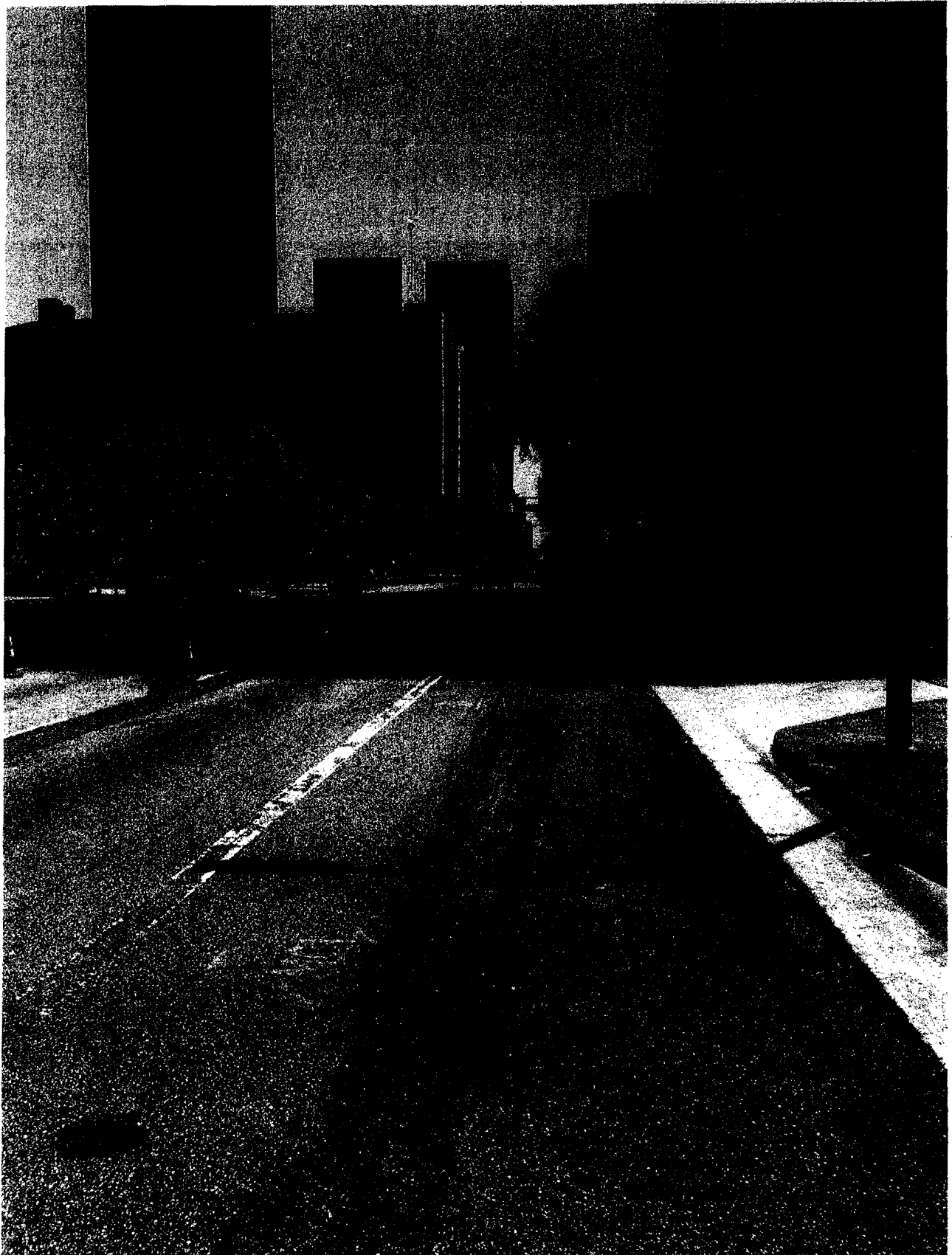


from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "Arroyo, Olga" <ARROYOO@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
date: Mon, Jun 16, 2014 at 2:53 PM
subject: FW: Flower St/ Westin Bonaventure Parking Garage Entrance 6-16-2014

Olga, currently the Westin Bonaventure's parking garage exit on Flower St is barricaded right lane only to 5th st not allowing hotel guests to proceed straight down Flower St. There is no flagger assisting guests or vendors. This is unacceptable and a safety hazard as guests are trying to go straight from the right lane. We were not notified of this lane closure, stop this construction and remove barricades immediately.

PATRICK SERGE
Director of Engineering
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[PHOTO ATTACHED]

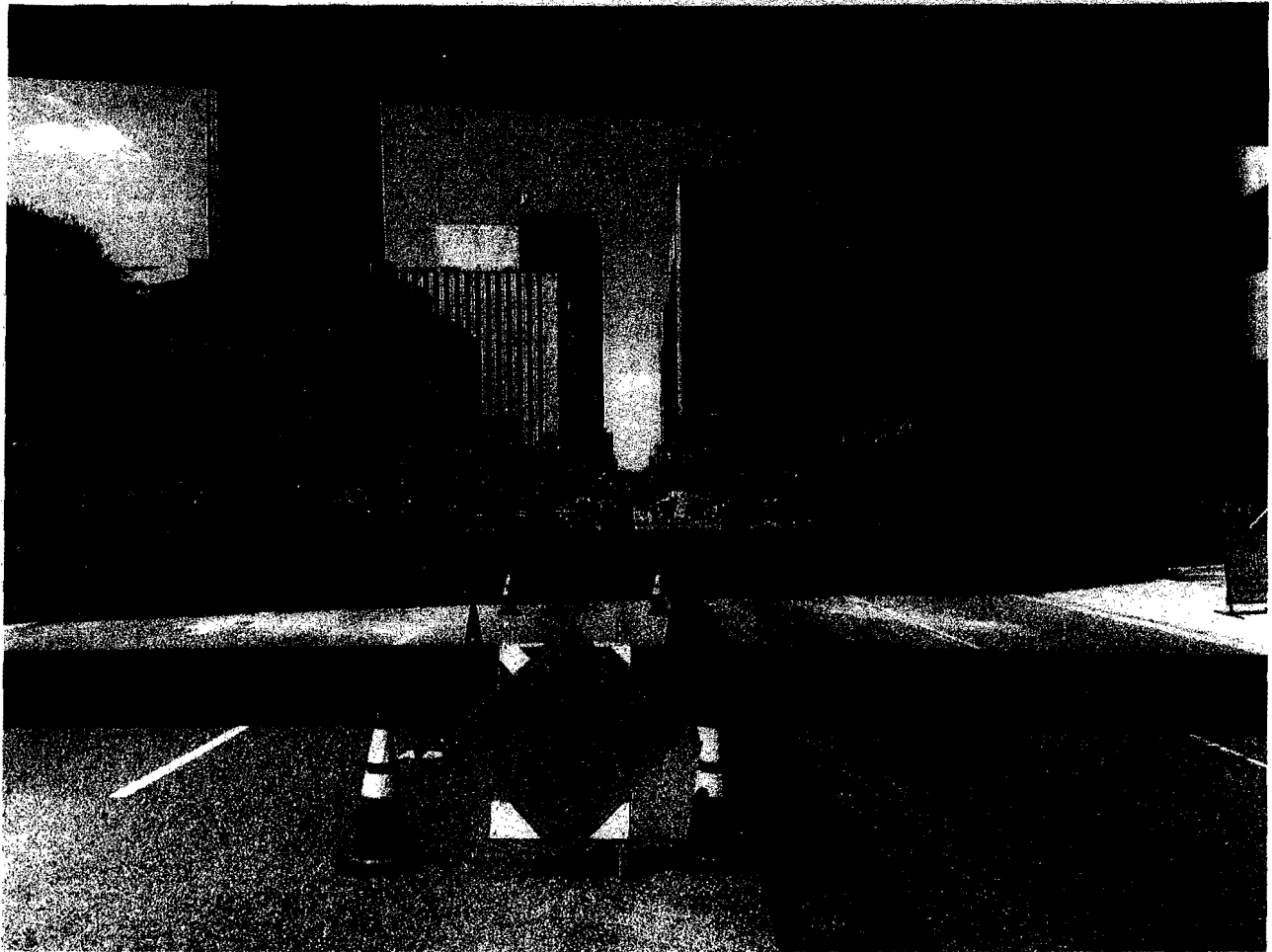


from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "Arroyo, Olga" <ARROYOO@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
date: Tue, Jun 17, 2014 at 11:20 AM
subject: FW: Flower St/Westin Bonaventure Parking Garage Entrance 6-17-2014

Olga, currently the Westin Bonaventure's parking garage exit on Flower St is barricaded right lane only to 5th st with no flagger assistance. This is unacceptable and a safety hazard as guests are trying to go straight from the right lane as the bicyclist are doing in the picture attached. Stop this construction and remove barricades immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

[PHOTO ATTACHED]



from: Arroyo, Olga <ARROYOO@metro.net>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
date: Thu, Jun 19, 2014 at 5:29 PM
subject: RE: Flower St/ Westin Bonaventure Parking Garage Entrance 6-16-2014

Good afternoon Pat,

My apologies for the delay in acknowledging your email, I was addressing your concern. A flagger was made available the following morning to assist with the daily operations of the Hotel during this phase of work.

Although full access was maintained at all times to the parking lot and the loading dock during the construction hours, I understand your concerns on behalf of your guests. For safety purposes I recommend you encourage guests exiting the Hotel to adhere to all traffic controls during implementation. The traffic control plan was laid out in accordance with LADOT approved plans. The potholing activity lasted only two days, so hopefully any inconvenience to your staff and guests was minimal.

As a result of your concern, we are in discussions with LADOT to identify options that may offer the flexibility for guests to exit the Hotel and continue southbound on Flower St. as you suggest. I'll keep you informed on this process as information becomes available.

Please note that no work is scheduled on Flower St. for the rest of the week.

Thank you.

Olga Arroyo
Construction Relations Manager
213-893-7115

from: Arroyo, Olga <ARROYOO@metro.net>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, Christopher Sutton <christophersutton.law@gmail.com>
date: Thu, Jun 19, 2014 at 5:29 PM
subject: RE: Flower St/Westin Bonaventure Parking Garage Entrance 6-17-2014

Dear Pat,

Although full access was maintained at all times to the Hotel parking lot and the loading dock during the construction hours, I understand your concerns on behalf of your guests. For safety purposes I recommend you encourage guests exiting the Hotel to adhere to all traffic controls during construction. The traffic control plan was laid out in accordance with LADOT approved plans. The potholing activity lasted only two days, so hopefully any inconvenience to your staff and guests was minimal.

As a result of your concern, we are in discussions with LADOT to identify options that may offer the flexibility for guests to exit the Hotel and continue southbound on Flower St. as you suggest. I'll keep you informed on this process as information becomes available.

With regard to traffic from 4th St. heading south on Flower St., advanced warning signs are put in place to warn motorists and cyclists alike of construction ahead, including traffic lane restrictions.

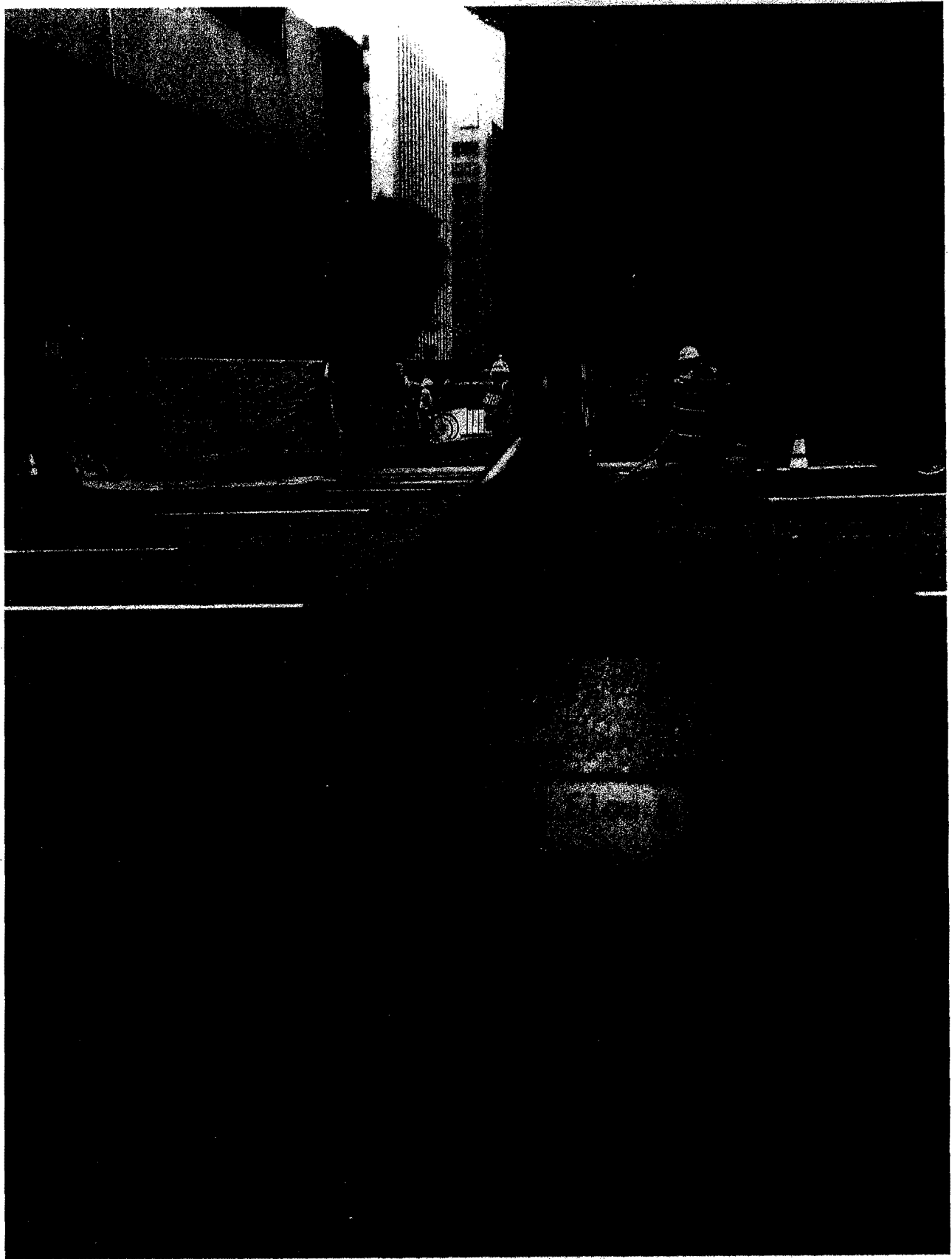
Sincerely,
Olga Arroyo
Construction Relations Manager
213-893-7115

from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "Arroyo, Olga" <ARROYOO@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, Christopher Sutton <christophersutton.law@gmail.com>, "noisedoc@aol.com" <noisedoc@aol.com>
date: Thu, Jun 26, 2014 at 10:25 AM
subject: FW: Metro Construction 6/26/14

Sound level measurements were taken today 6/26/14 at 9a on 5thst between Flower St and Figueroa St at the MTA construction site, sound blankets were installed on the temporary street fencing. An 86-dBA reading was taken and witnessed by Advanced Engineering Acoustic Company's technical director Marlund Hale. This significantly exceeds Metro's noise thresholds.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
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[PHOTO ATTACHED]

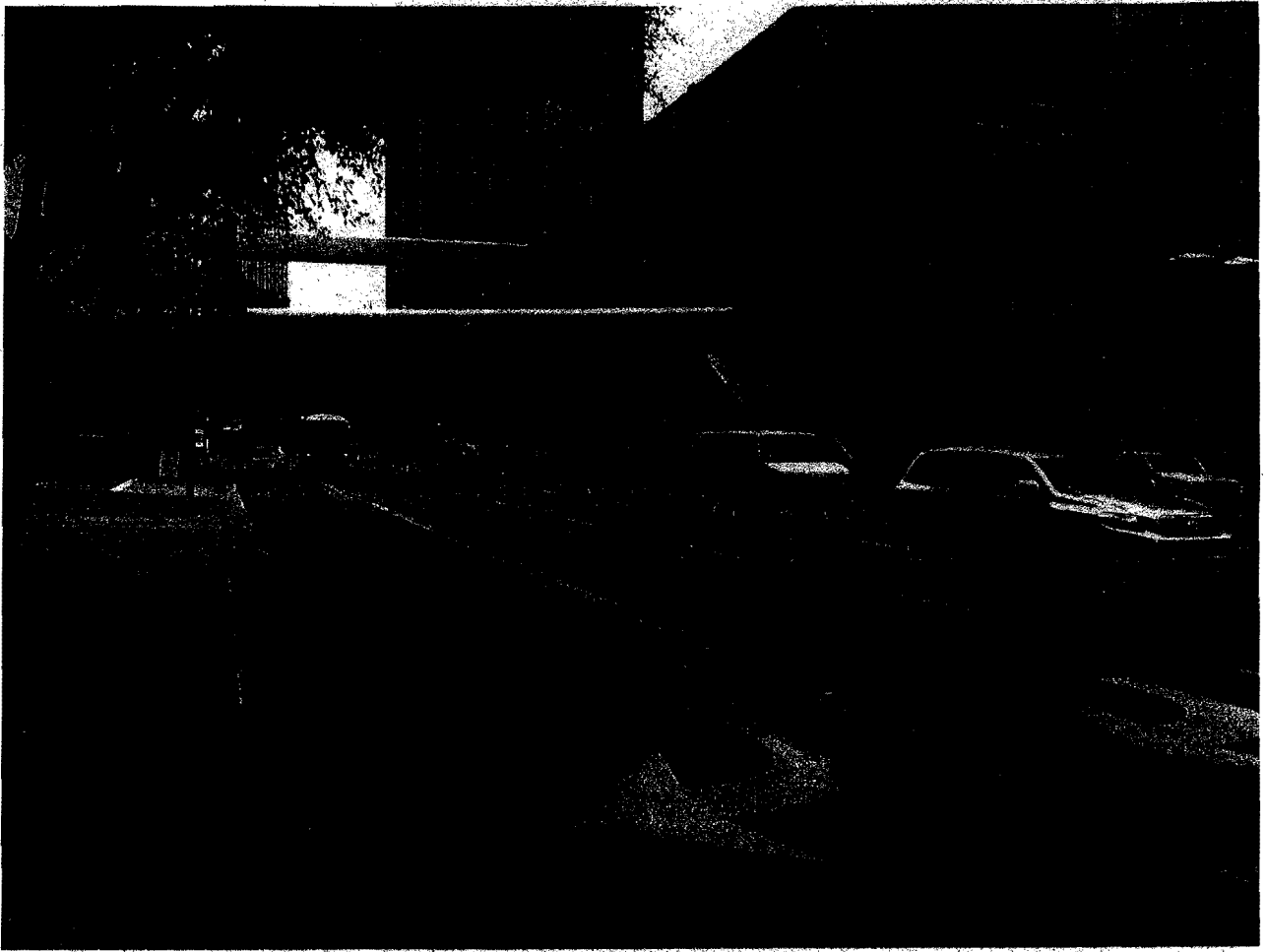


from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "Arroyo, Olga" <ARROYOO@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, Christopher Sutton <christophersutton.law@gmail.com>
date: Thu, Jul 10, 2014 at 10:31 AM
subject: FW: Metro Construction 7-10-14 Flower St near 5th

Olga, at 10a today Metro coned off lanes on Flower St half way between 4th all the way to the 5th st intersection. As seen on the attached photo there is no flag person to assist with traffic allowing deliveries to the Bonaventure loading dock and a Metro SUV with a construction van are blocking our access with a bobtail truck/trailer, this is unacceptable

PATRICK SERGE
Director of Engineering
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[PHOTO ATTACHED]

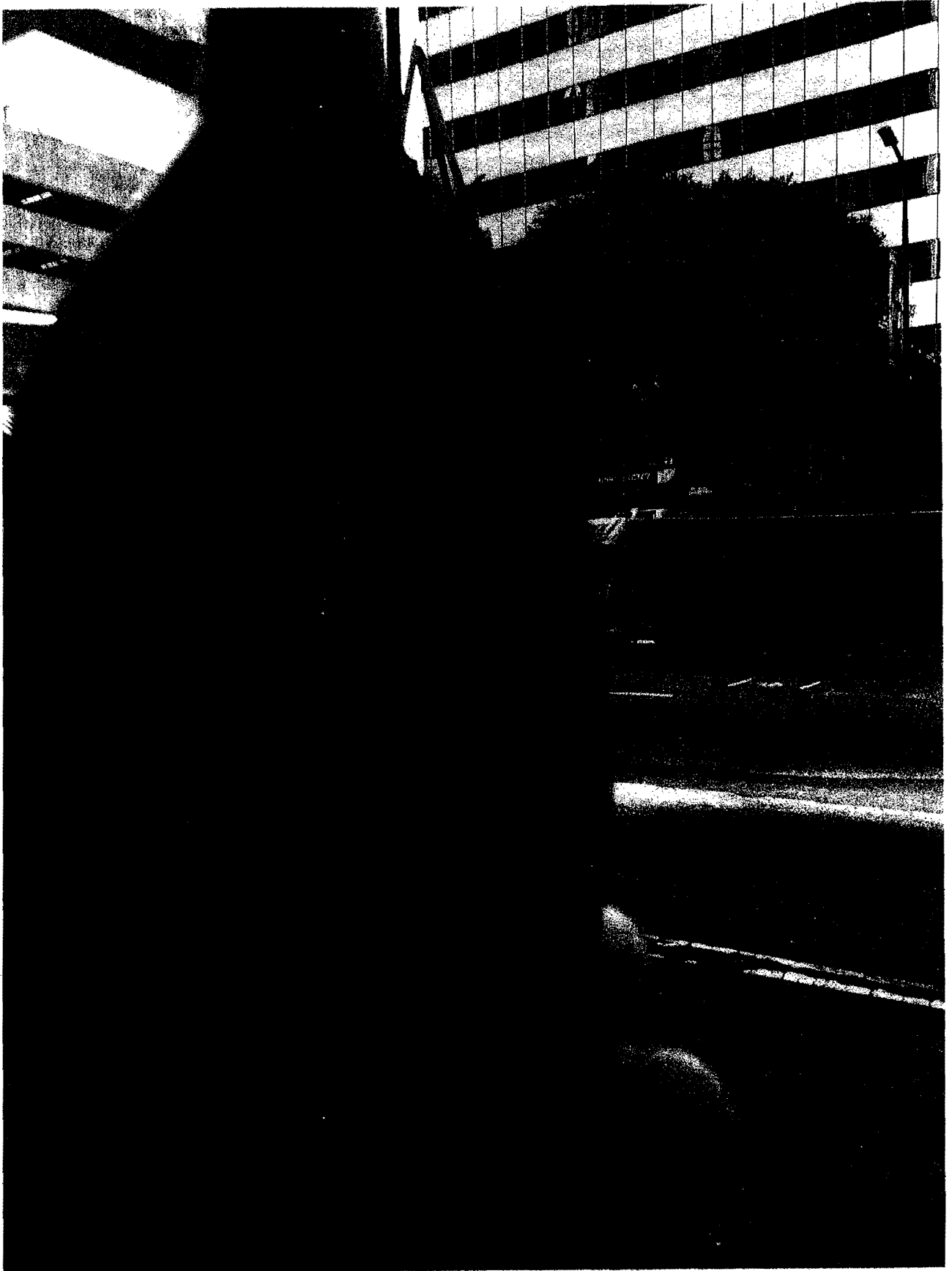


from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "Arroyo, Olga" <ARROYOO@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, Christopher Sutton <christophersutton.law@gmail.com>
date: Mon, Jul 21, 2014 at 12:13 PM
subject: FW: Metro Construction 7-21-14

Sound level measurements were taken today 7-21-14 at 11a on Flower st near 5th st at the MTA construction site, sound blankets were overlapping an upright piece of fencing only. An 83-dBA reading was taken. This exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
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[PHOTO ATTACHED]



from: ``Czarcinski, Michael <Michael.Czarcinski@westinbonaventure.com>
to: ``"Serge, Patrick" <Patrick.Serge@westinbonaventure.com>
cc: "Arroyo, Olga" <ARROYOO@metro.net>,
Christopher Sutton <christophersutton.law@gmail.com>,
"Richard M. Tefank" <richard.tefank@lapd.lacity.org>
date: Mon, Jul 21, 2014 at 12:58 PM
subject: Re: Metro Construction 7-21-14

Olga

This is constantly over 90 Dba this is ridiculous please shut down. The small barrier only blocks limited noise. Your staff has war plugs and our staff does not the have to communicate with guests.

Metro code states not to expose public to over 90 Dba

Please cease this work.

Michael Czarcinski
THE WESTIN BONAVENTURE

from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyo@metro.net" <arroyo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Tue, Aug 5, 2014 at 10:43 AM
subject: FW: Metro Construction 8-5-14

Sound level measurements were taken today 8-5-14 at 9:30a on Flower st between 4th and 5th st at the MTA construction site, sound blankets were overlapping an upright piece of fencing only. An 82.8-dBA reading was taken. This exceeds Metro's noise thresholds, stop work immediately.

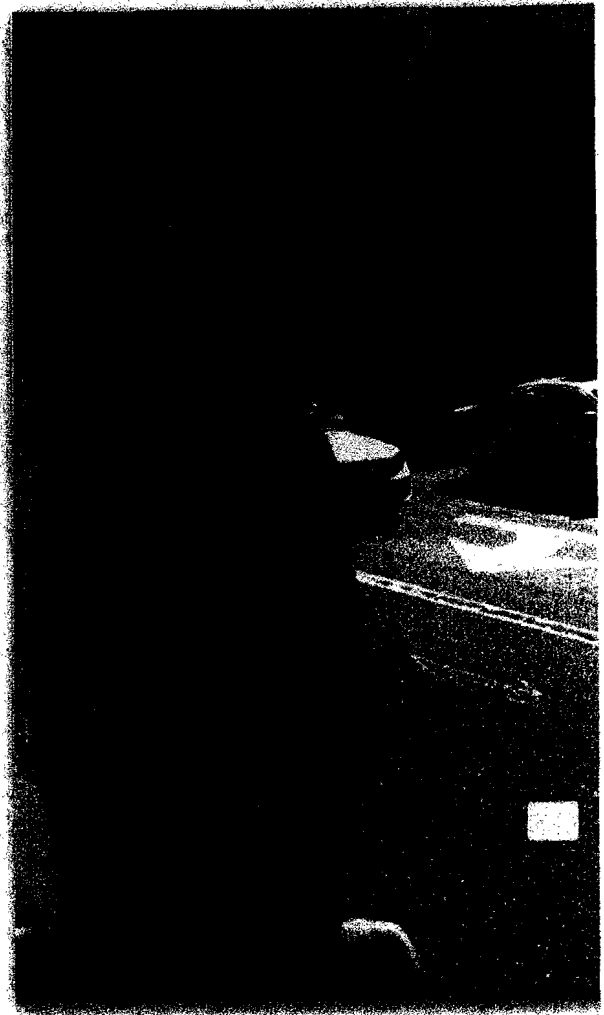
PATRICK
SERGE
Director of Engineering

THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
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[PHOTO ATTACHED]

photo.JPG

Open with



from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Wed, Aug 6, 2014 at 11:46 AM
subject: FW: Metro Construction 8-6-14

Sound level measurements were taken today 8-6-14 at 9:30a on Flower St from the Westin Bonaventure hotel entrance, the MTA construction site was in the street in front of the hotel entrance, sound blankets were overlapping an upright piece of fencing only. An 82.6 dBA reading was taken. This exceeds Metro's noise thresholds, stop work immediately.

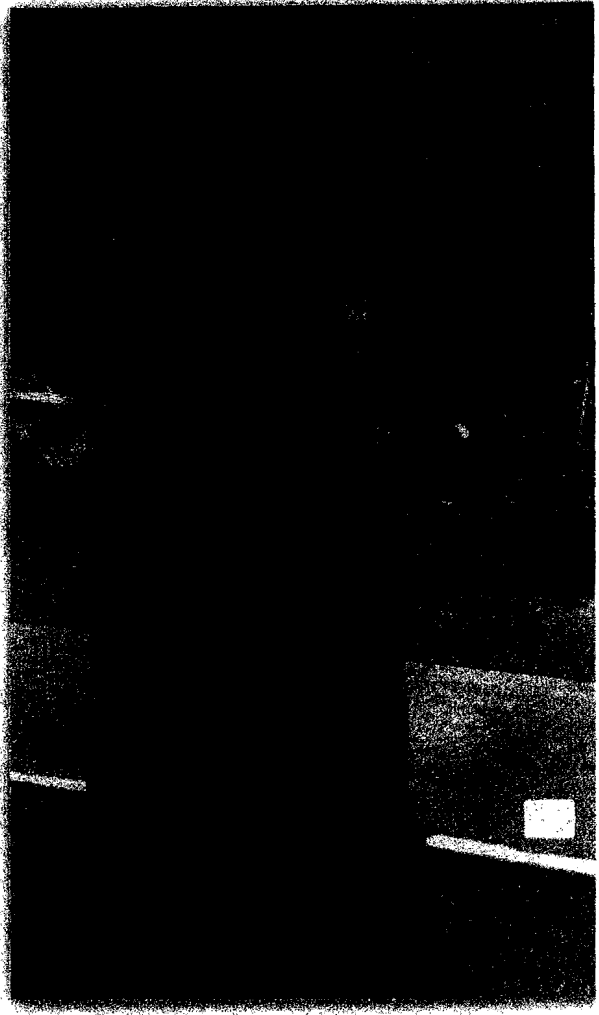
PATRICK
SERGE
Director of Engineering

THE WESTIN BONAVENTURE
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[PHOTO ATTACHED]

photo.JPG

Open with

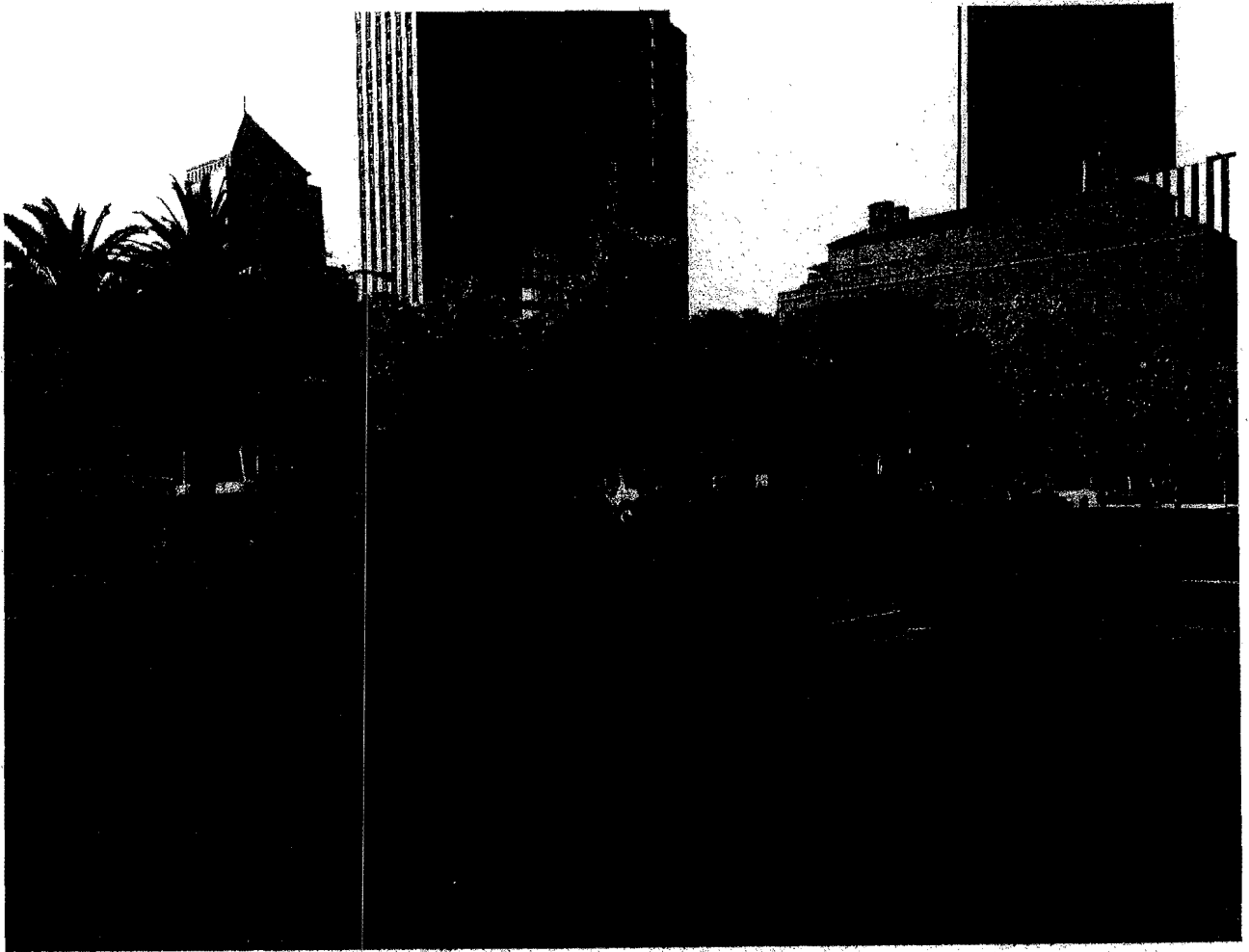


from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Tue, Aug 26, 2014 at 10:18 AM
subject: FW: Metro Construction 8-26-14

Sound level measurements were taken today 8-26-14 at 9:30a on Flower st near the corner of 5th by Advanced Engineering Acoustics, sound blankets were overlapping an upright piece of fencing only, readings exceeding 80 dBA were taken. This exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
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[PHOTO ATTACHED]

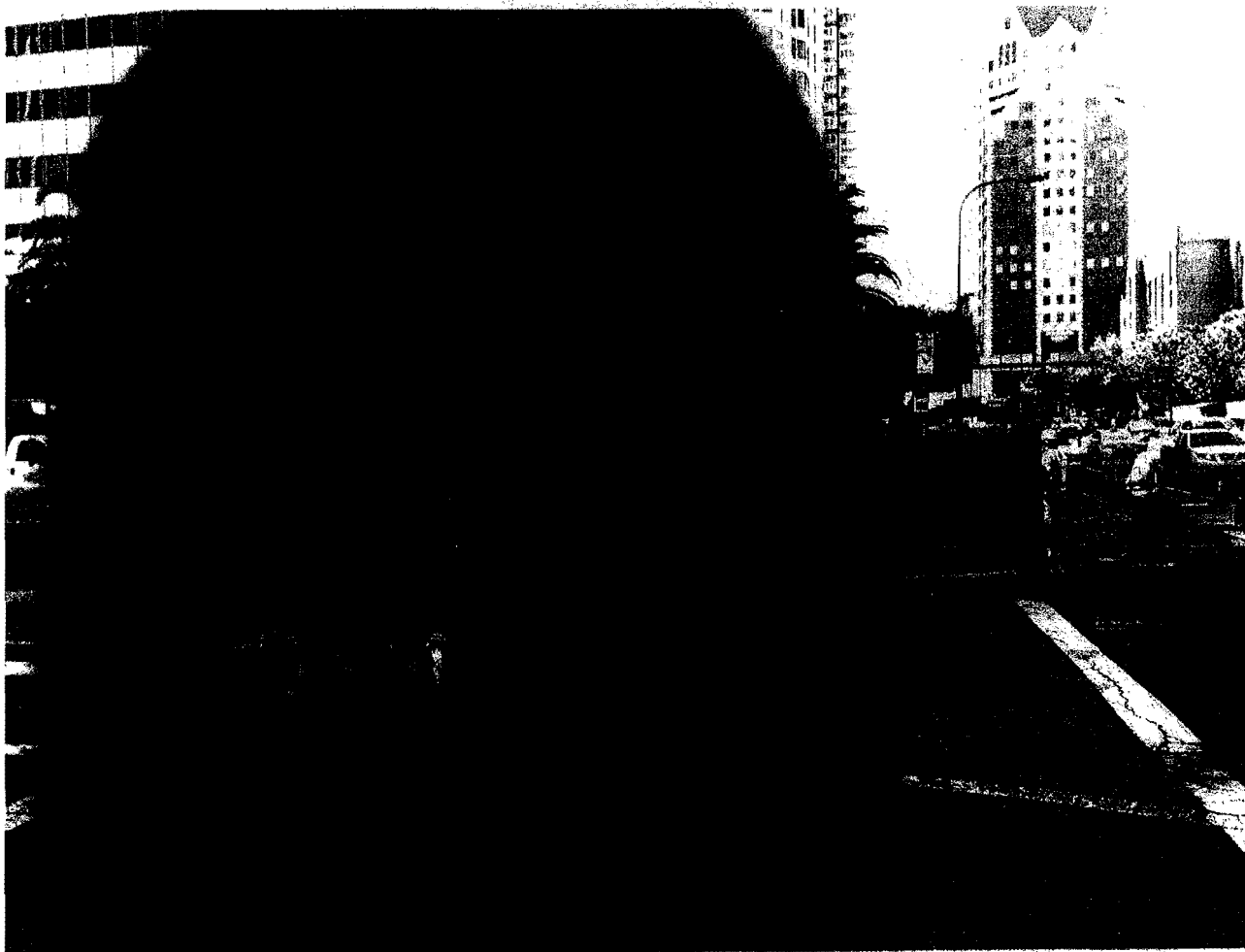


from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Thu, Aug 28, 2014 at 12:09 PM
subject: FW: Metro Construction 8-28-14

Sound level measurements were taken today 8-28-14 at 10a on Flower St near 5th St, sound blankets were overlapping an upright piece of fencing only. An 81.3 dBA reading was taken. This exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

[PHOTO ATTACHED]



from: Czarcinski, Michael <Michael.Czarcinski@westinbonaventure.com>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>
cc: "Arroyo, Olga" <ARROYOO@metro.net>,
Christopher Sutton <christophersutton.law@gmail.com>,
"Richard M. Tefank" <richard.tefank@lapd.lacity.org>
date: Mon, Jul 21, 2014 at 12:58 PM
subject: Re: Metro Construction 7-21-14

Olga

This is constantly over 90 Db a this is ridiculous please shut down. The small barrier only blocks limited noise. Your staff has war plugs and our staff does not have to communicate with guests.

Metro code states not to expose public to over 90 Db a

Please cease this work.

Michael Czarcinski
THE WESTIN BONAVENTURE

from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Fri, Aug 29, 2014 at 10:30 AM
subject: Metro Construction 8-29-14

Sound level measurements were taken today 8-29-14 at 10:15a on Flower St near the corner of 5th st by Advanced Engineering Acoustics, sound blankets were overlapping an upright piece of fencing only, readings exceeding 80 dBA were taken. This exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
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from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>,
"Kirin-Perez, Bonny" <Bonny.Kirin-Perez@westinbonaventure.com>
date: Mon, Sep 15, 2014 at 10:41 AM
subject: Metro Construction 9-15-14

Sound level measurements were taken today 9-15-14 at 9a on Flower St near the corner of 5th st by Advanced Engineering Acoustics, jackhammering was occurring, sound blankets were overlapping an upright piece of fencing only. Readings exceeding 85 dBA were taken. This exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

from: Kirin-Perez, Bonny <Bonny.Kirin-Perez@westinbonaventure.com>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>,
"arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Mon, Sep 15, 2014 at 10:50 AM
subject: RE: Metro Construction 9-15-14

Olga,

Per the attached Email, please contact your contractor and have them provide proper sound abatement as we are housing multiple international travelers who are currently sleeping. I would appreciate your immediate attention to this issue. Bonny

BONNY KIRIN-PEREZ
Director of Operations
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4718 F 213.612.4893 M 213.494-7297

From: Serge, Patrick
Sent: Monday, September 15, 2014 10:42 AM
To: arroyoo@metro.net
Cc: Czarcinski, Michael; christophersutton.law@gmail.com; Kirin-Perez, Bonny
Subject: Metro Construction 9-15-14

Sound level measurements were taken today 9-15-14 at 9a on Flower St near the corner of 5th st by Advanced Engineering Acoustics, jackhammering was occurring, sound blankets were overlapping an upright piece of fencing only. Readings exceeding 85 dBA were taken. This exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>,
"Kirin-Perez, Bonny" <Bonny.Kirin-Perez@westinbonaventure.com>
date: Tue, Sep 16, 2014 at 11:14 AM
subject: RE: Metro Construction 9-16-14

Sound level measurements were taken today 9-16-14 at 11:00am on Flower St near the corner of 5th st by Advanced Engineering Acoustics, drilling was occurring, sound blankets were overlapping an upright piece of fencing only. Readings exceeding 85 dBA were taken. This exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
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from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "hongy@metro.net" <hongy@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Mon, Nov 10, 2014 at 6:59 AM
subject: FW: Metro Construction 11-10-14

Metro Construction trucks staging on Flower St outside the Westin Bonaventure hotel entrance at 6:30a on 11-10-14, this is unacceptable

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
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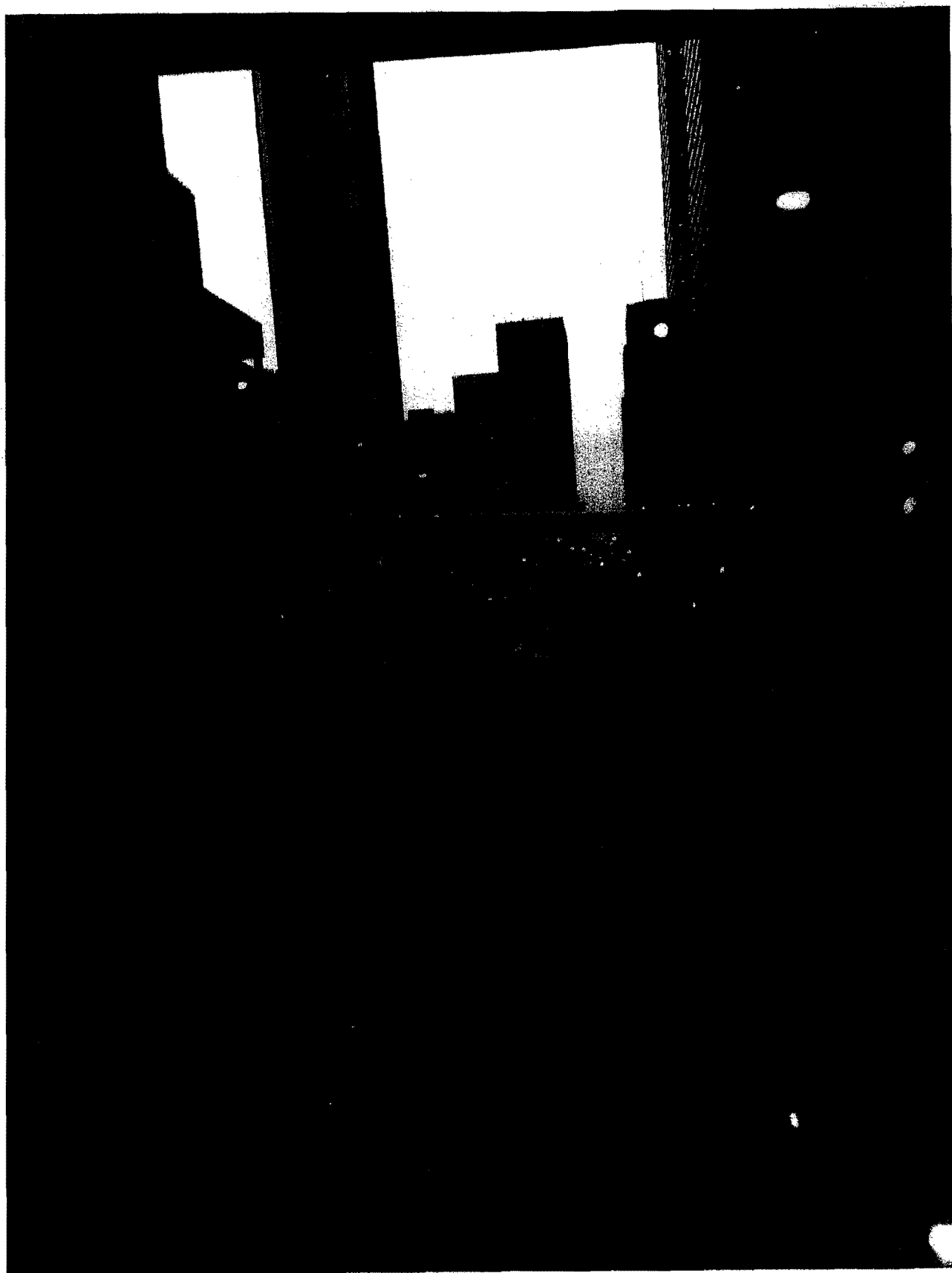
[PHOTO ATTACHED]

from: Hong, Yonah <HongY@metro.net>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>, "Arroyo, Olga" <ARROYOO@metro.net>
date: Mon, Nov 10, 2014 at 9:25 AM
subject: RE: Metro Construction 11-10-14

Thank you, Patrick.
We have addressed this issue accordingly and have notified our contractor.

Best,

Yonah



from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "hongy@metro.net" <hongy@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Mon, Nov 10, 2014 at 6:59 AM
subject: FW: Metro Construction 11-10-14

Metro Construction trucks staging on Flower St outside the Westin Bonaventure hotel entrance at 6:30a on 11-10-14, this is unacceptable

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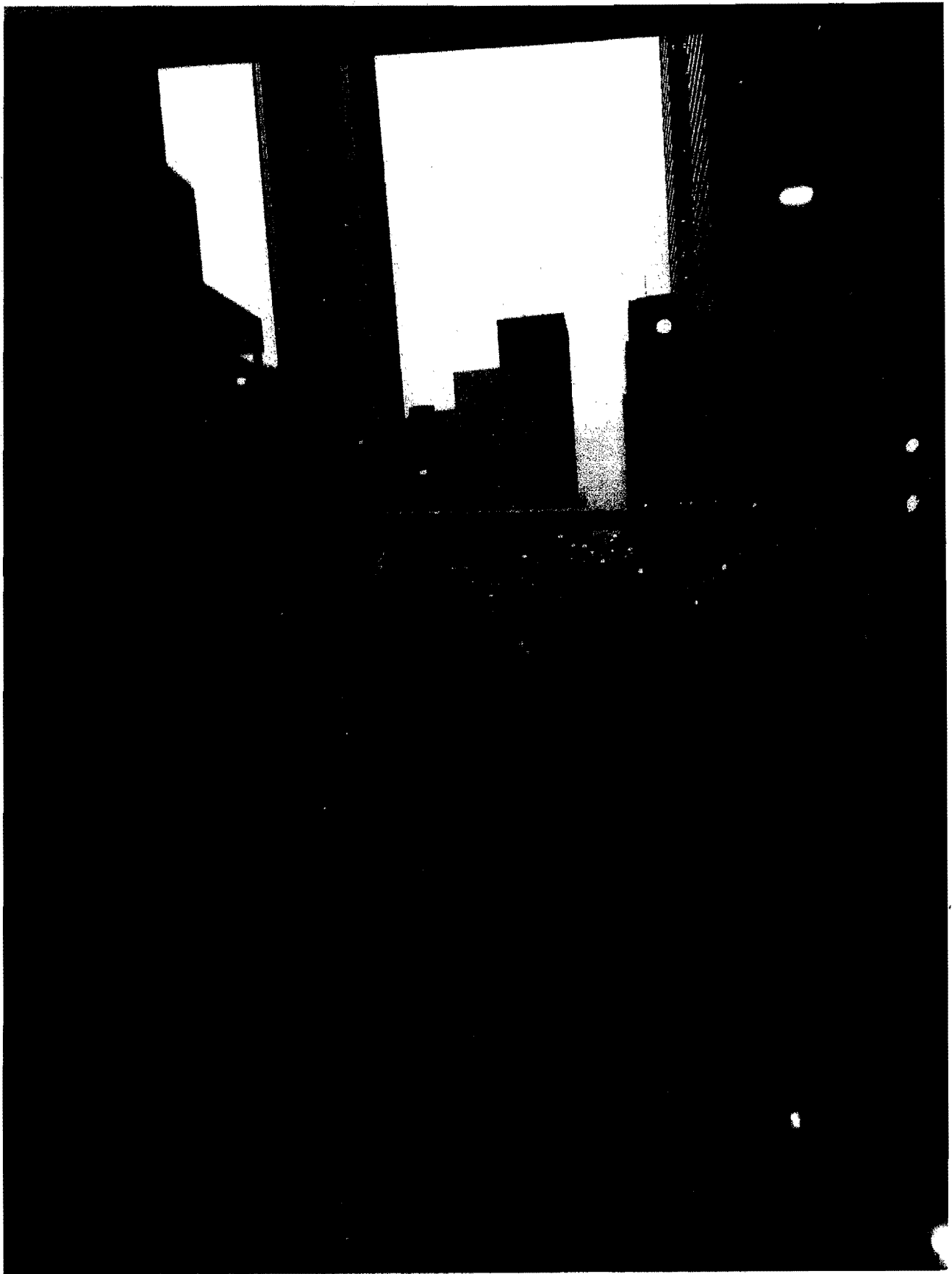
[PHOTO ATTACHED]

from: Hong, Yonah <HongY@metro.net>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>, "Arroyo, Olga" <ARROYOO@metro.net>
date: Mon, Nov 10, 2014 at 9:25 AM
subject: RE: Metro Construction 11-10-14

Thank you, Patrick.
We have addressed this issue accordingly and have notified our contractor.

Best,

Yonah



from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "hongy@metro.net" <hongy@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Mon, Nov 10, 2014 at 9:35 AM
subject: FW: Metro Construction 11-10-14 9:15a No flag Person / Traffic Control

Yonah, currently there is no flag person located adjacent to our loading dock, this is unacceptable

PATRICK
SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

[PHOTO ATTACHED]

from: Hong, Yonah <HongY@metro.net>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>,
"Arroyo, Olga" <ARROYOO@metro.net>
date: Mon, Nov 10, 2014 at 9:58 AM
subject: RE: Metro Construction 11-10-14 9:15a No flag Person / Traffic Control

Hi Patrick,
We have a flagger in place adjacent to your loading dock. Please see the attached photo.

Thank you,
Yonah

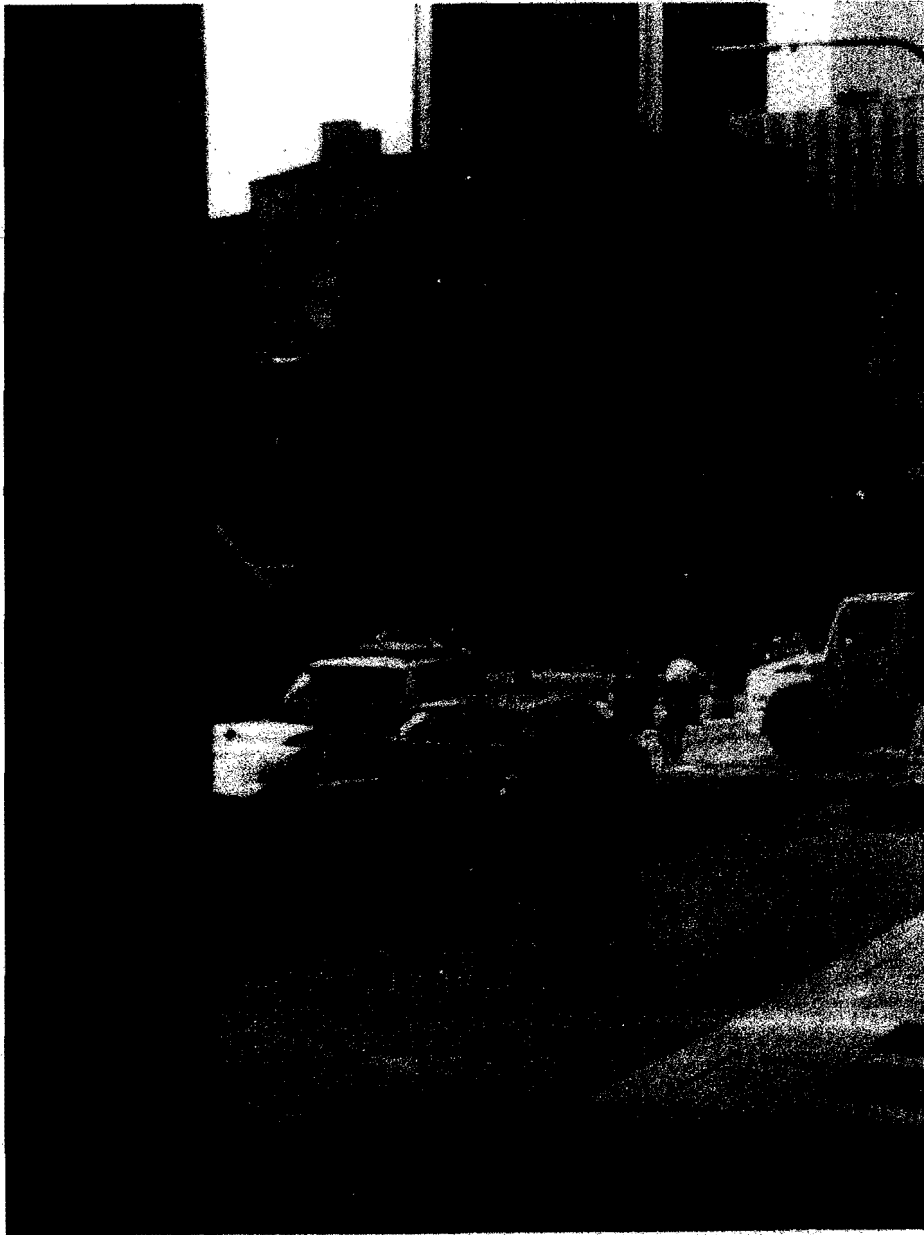
[PHOTO ATTACHED]

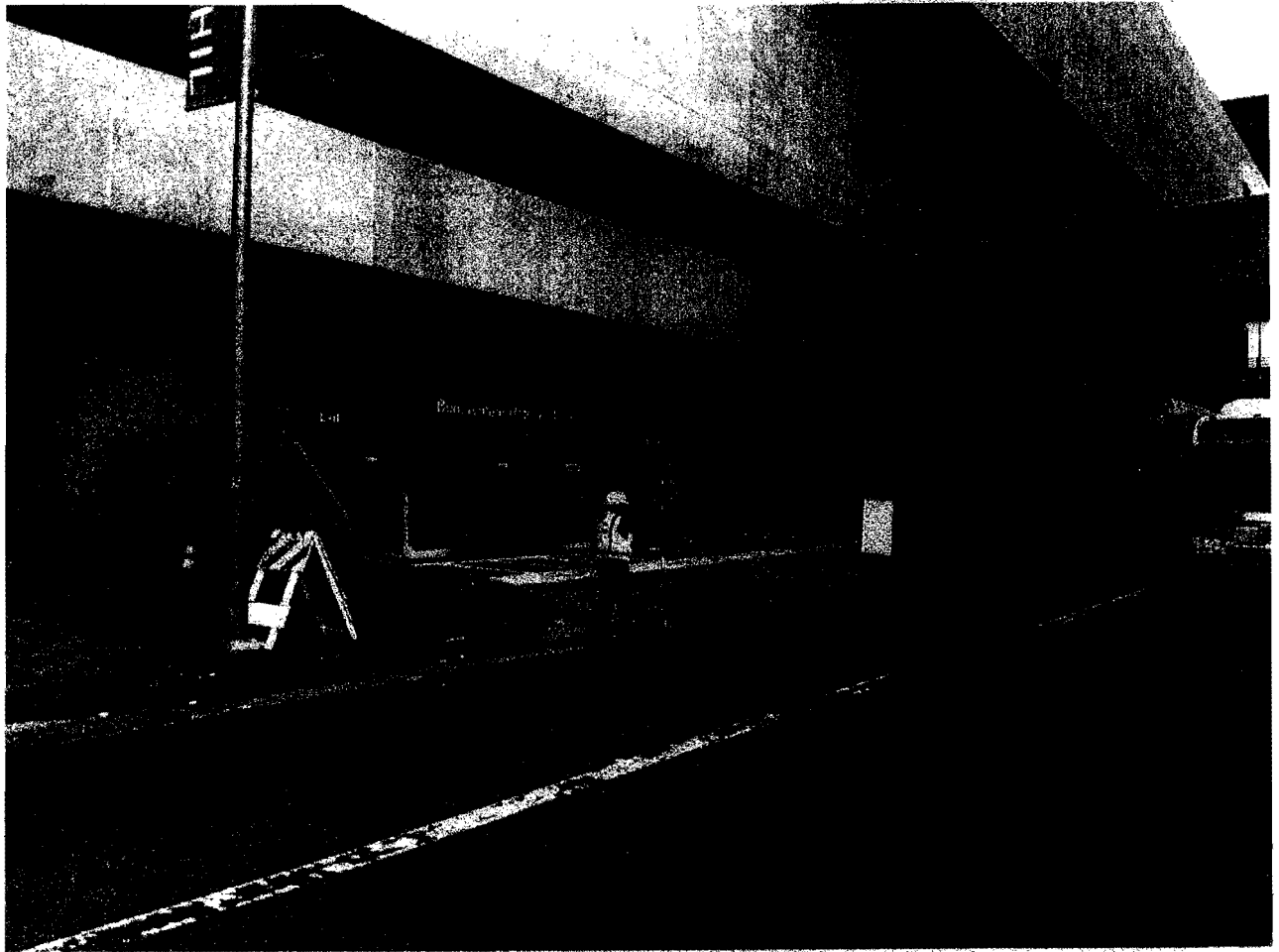
from: Czarcinski, Michael <Michael.Czarcinski@westinbonaventure.com>
to: "Hong, Yonah" <HongY@metro.net>
cc: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>,
"Arroyo, Olga" <ARROYOO@metro.net>
date: Mon, Nov 10, 2014 at 10:48 AM
subject: Re: Metro Construction 11-10-14 9:15a No flag Person / Traffic Control

Yonah

FYI there was nobody out there for over a half an hour this morning I was watching the dock myself. Thanks Mike Czarcinski

Michael Czarcinski
THE WESTIN BONAVENTURE





from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>,
"hongy@metro.net" <hongy@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"Kirin-Perez, Bonny" <Bonny.Kirin-Perez@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Sat, Nov 22, 2014 at 3:19 PM
subject: Flower St between 4th and 5th Street Metro Construction 11-22-14

All barricades were removed on Flower Street today and street sweeping was not done, there are clouds of dust rolling into the air drifting towards the hotel as a car passes through the center of the street, clean the street ASAP as this is also a safety hazard to motorists.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "hongy@metro.net" <hongy@metro.net>,
"arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Thu, Dec 11, 2014 at 11:13 AM
subject: FW: Metro Construction 12-11-14

Yonah, sound level measurements were taken today 12-11-14 on flower st between 4th and 5th st, sound blankets were not used. Readings exceeding 83 dBA were taken. This exceeds Metro's noise thresholds, stop work immediately

PATRICK
SERGE
Director of Engineering

THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

[PHOTO ATTACHED]

from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "hongy@metro.net" <hongy@metro.net>,
"arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Thu, Dec 11, 2014 at 12:03 PM
subject: FW: Metro Construction 12-11-14

Yonah, sound level measurements were taken today 12/11/14 at 11:58a on flower st between 4th and 5th st, sound blankets were not used. Readings exceeding 86 were taken and continue to occur. This exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

[PHOTO ATTACHED]

from: Hong, Yonah <HongY@metro.net>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>,
"Arroyo, Olga" <ARROYOO@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Thu, Dec 11, 2014 at 12:15 PM
subject: RE: Metro Construction 12-11-14

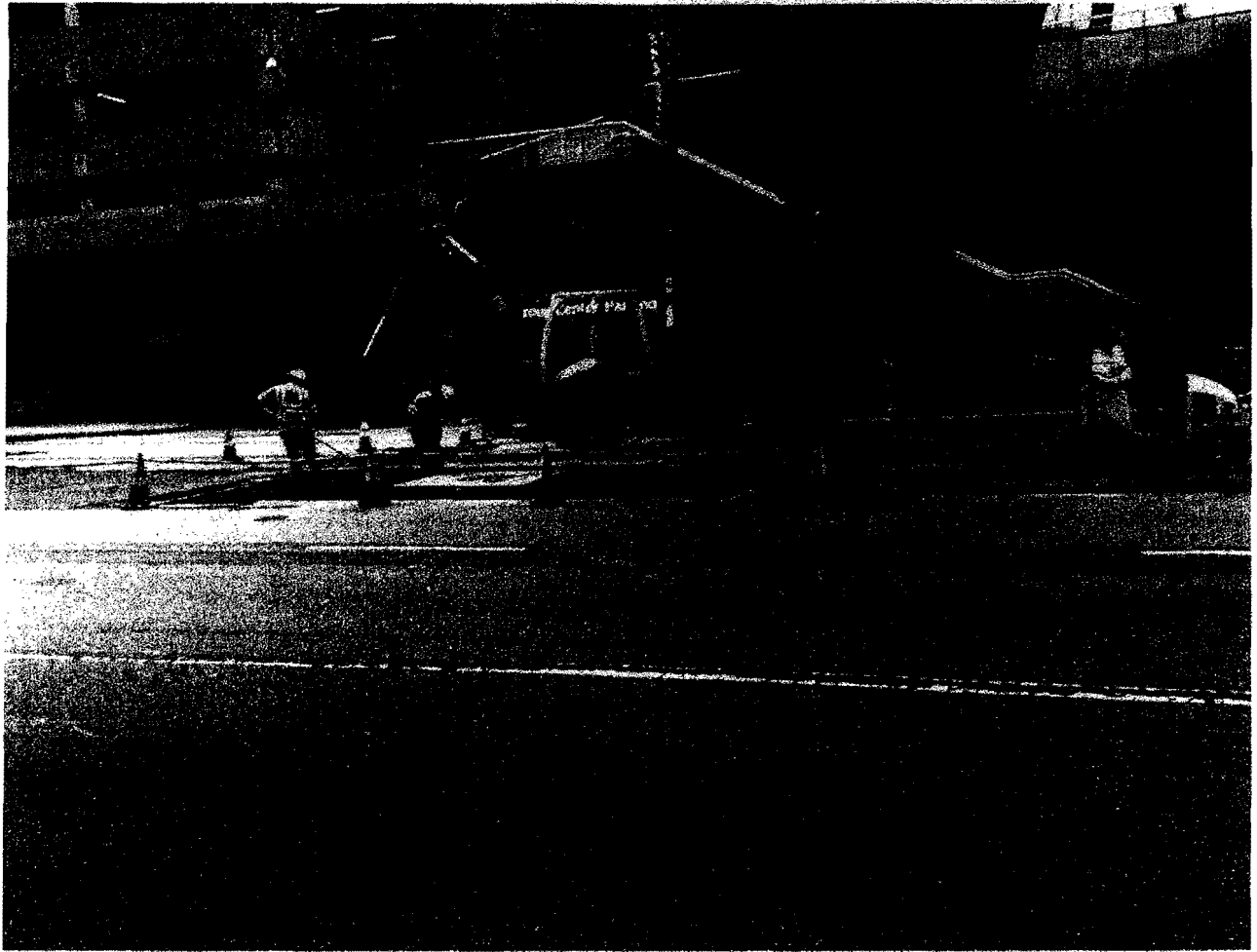
Thank you, Patrick. We will look into this.

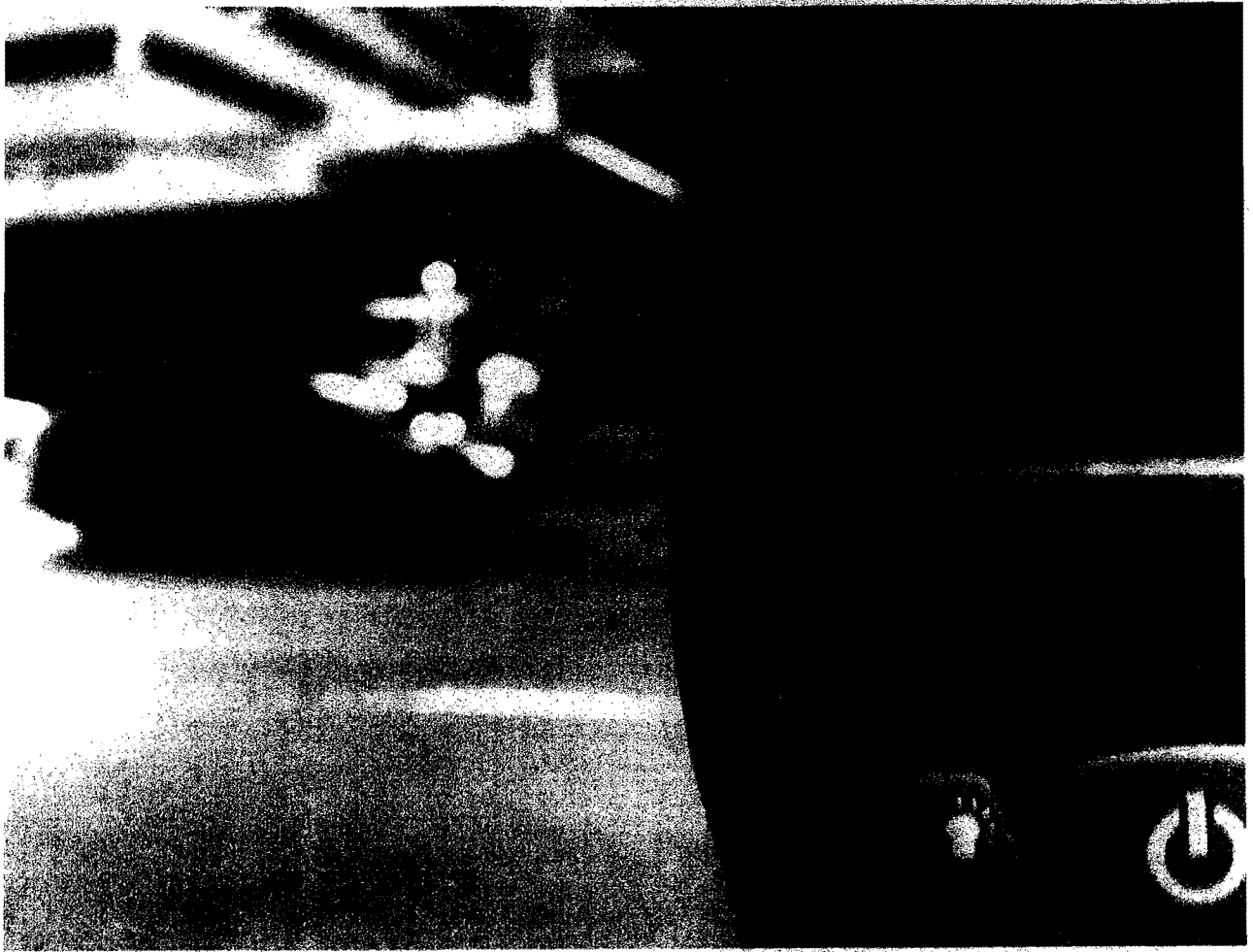
Best,

Yonah

from: Hong, Yonah <HongY@metro.net>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>,
"Arroyo, Olga" <ARROYOO@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Thu, Dec 11, 2014 at 12:16 PM
subject: RE: Metro Construction 12-11-14

Thank you, Patrick.



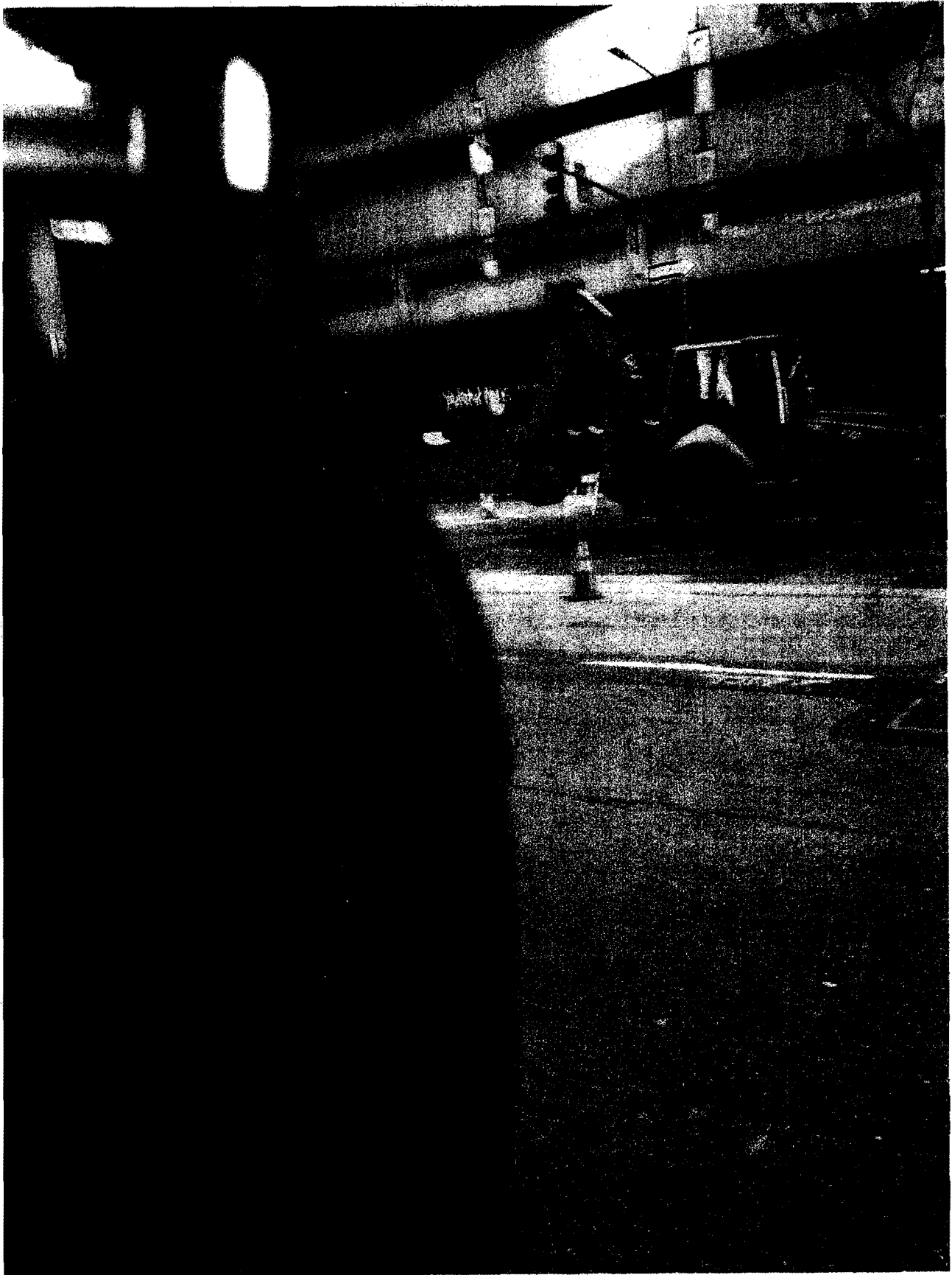


from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "hongy@metro.net" <hongy@metro.net>,
"arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Wed, Jan 7, 2015 at 9:11 AM
subject: FW: Metro Construction 1-7-15

Yonah/Olga, sound level measurements were taken today 1-7-15 at 8:25a on Flower St between 4th and 5th st, sound blankets were not used nor did you have a person measuring the sound levels. Readings of 83 were taken and continue to occur; this exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

[PHOTO ATTACHED]



from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Sat, Jan 17, 2015 at 9:49 AM
subject: Metro Construction 1-17-15

Olga, sound level measurements were taken today 1-17-15 at 9a at the corner of 4th st and Flower where jackhammering was occurring, sound blankets were used. Readings exceeding 82 were taken. This exceeds Metro's noise thresholds, stop work immediately

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Tue, Mar 24, 2015 at 11:54 AM
subject: FW: Metro construction 4th and flower 3-21-15

My email response from Ayda was; "received", metro work continued Saturday.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

From: Serge, Patrick
Sent: Saturday, March 21, 2015 1:59 PM
To: Metro Ayda Safaei
Cc: Kirin-Perez, Bonny
Subject: Fwd: Metro construction 4th and flower 3-21-15

You are consistently exceeding the sound limits, stop work now.

Patrick Serge
Director of Engineering
THE WESTIN BONAVENTURE

Begin forwarded message:

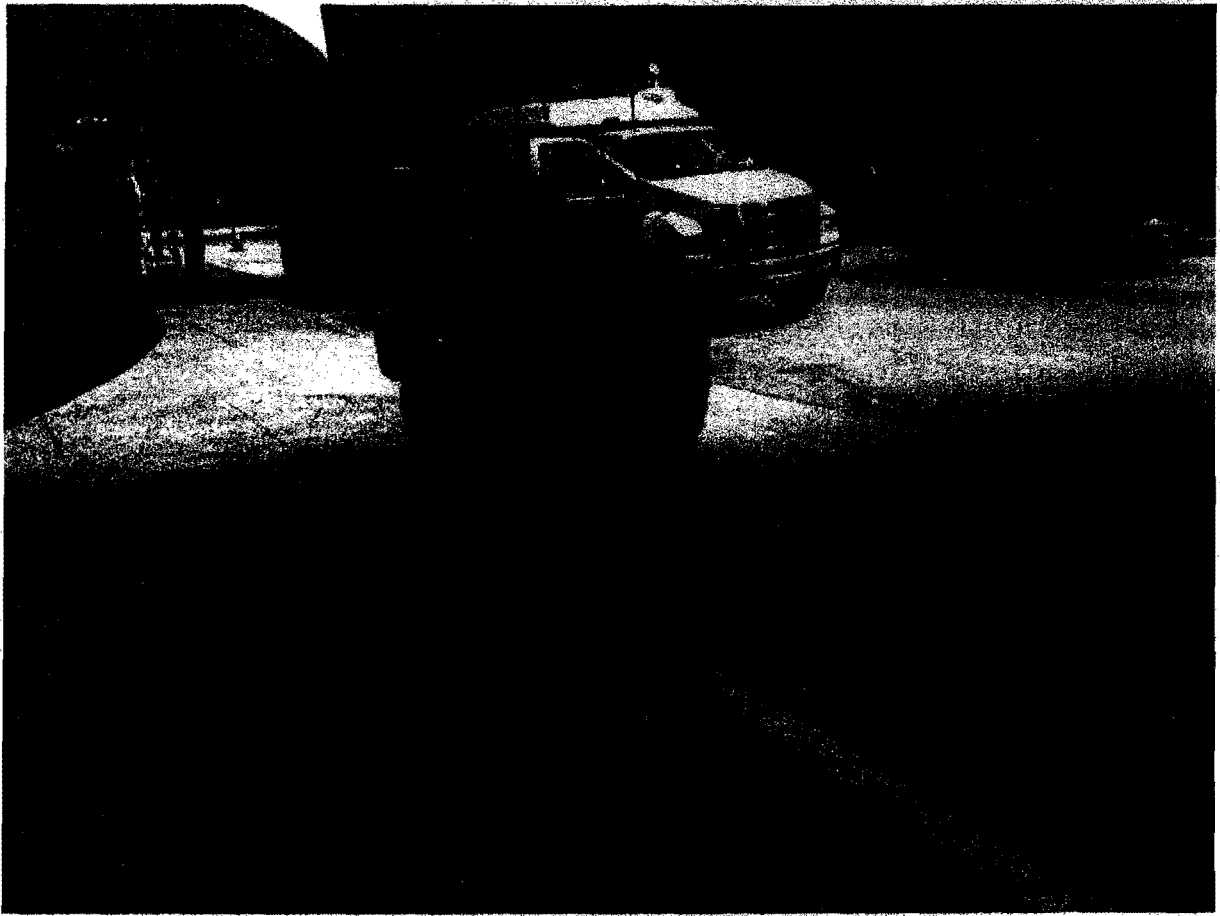
From: "Perez, Richard" <Richard.Perez@westinbonaventure.com>
To: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>
Subject: Construction Volume

Pat,

The attached photos were taken between 11:30am - 12:00pm. These photos were taken while standing next to the contractors sound tech, as well as, where our guests are waiting for cars/taxi cabs.

Thank you.

[PHOTO ATTACHED]



from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>
cc: "Kirin-Perez, Bonny" <Bonny.Kirin-Perez@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Thu, Mar 26, 2015 at 12:46 PM
subject: FW: Saturday Flower Street Noise Impacts Report

Noise report for 3-21-15

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

From: NOISEDOC@aol.com [mailto:NOISEDOC@aol.com]
Sent: Thursday, March 26, 2015 12:38 PM
To: Serge, Patrick
Subject: Saturday Flower Street Noise Impacts Report

Hi Pat,

I have attached the requested Saturday-only noise monitoring report for Flower Street.

Regards,
Marlund Hale

Advanced Engineering Acoustics
663 Bristol Avenue
Simi Valley, CA 93065-5402

805-583-8207
805-231-1242 cell
noisedoc@aol.com

Advanced Engineering Acoustics
663 Bristol Avenue
Simi Valley, California 93065-5402
(805) 583-8207 - Voice (805) 231-1242 - Cell (805) 522-6636 - Fax

March 26, 2015

Patrick Serge
Director of Engineering
Westin Bonaventure Hotel
444 Figueroa Street
Los Angeles, CA 90602

Subject: Flower Street Metro Project
Noise Impacts
Saturday, March 21, 2015

Dear Mr. Serge:

At your request, Advanced Engineering Acoustics (AEA) has been monitoring the Metro project demolition and utility relocation noise on hotel property along Flower Street.

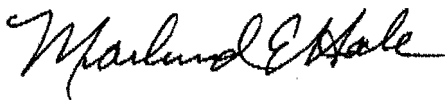
On this past Saturday, March 21st, sustained interval noise of the subject Metro project at the Lobby Street entrance between 9:34 a.m. and 1:08 p.m. equaled or exceeded 80 dBA 552 times and equaled or exceeded 90 dBA (the project's maximum allowed public exposure noise limit) 16 times.

In addition, on Saturday, March 21st, sustained interval noise of the subject Metro project at the 5th Street and Flower Street site between 8:22 a.m. and 12:24 p.m. equaled or exceeded 80 dBA 102 times.

Sustained noise durations did not include instantaneous or very short-term noise events, such as would be associated with a single impact or passing emergency vehicles.

This concludes our report on the monitored Metro project noise impacts along Flower Street. If you have any questions regarding this report, please contact me at (805) 583-8207, or on my cell phone at (805) 231-1242.

Sincerely,



Marlund E. Hale, Ph.D., INCE (Full Member)
Technical Director

From: NOISEDOC@aol.com [mailto:NOISEDOC@aol.com]
Sent: Wednesday, April 22, 2015 11:48 PM
To: Serge, Patrick
Subject: 4th Street Closure Memo and Map

Hi Pat,

I have attached my report summarizing the Saturday, April 18th Metro work noise at both 4th & Flower (paving with vibrator then saw cutting) and 5th & Flower (saw cutting). There were multiple noise exceedances at both locations.

Regards,
Marlund

Marlund E. Hale, Ph.D., INCE (full member)
Advanced Engineering Acoustics
663 Bristol Avenue
Simi Valley, CA 93065-5402

805-583-8207
805-231-1242 cell
noisedoc@aol.com

In a message dated 4/14/2015 2:34:27 P.M. Pacific Daylight Time,
Patrick.Serge@westinbonaventure.com writes:

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

From: Lopez, Sonia
Sent: Tuesday, April 14, 2015 2:07 PM
To: Bonaventure Department Heads; Bonaventure Managers
Cc: Fu, Carmel
Subject: 4TH Street Closure Memo and Map

Good afternoon team,

Last week with meet with MTA and once again this weekend 4th Street will be closed. Attached you will find a map and memo for the street closure scheduled for Saturday, April 18,2015 from 8am -6pm.

Please ensure all staff are aware of 4th Street closure so that guest are guided into the hotel without any inconvenience.

This ongoing water work will continue to affect our guest. Tentatively they may have some partial closing on 4th from 4/16-4/17 followed by full closure on Saturday. Additionally more partial closures from 4/19-4/23 again followed by a full closure on Saturday 4/25. Feel free to contact me if you have any questions.

Thank you,

SONIA LOPEZ

Director of Guest Services & Westin Experience Specialist

THE WESTIN BONAVENTURE

404 South Figueroa Street, Los Angeles, CA 90071

T 213.612- 4867 F 213.612.4800 C213.798.1645

Advanced Engineering Acoustics
663 Bristol Avenue
Simi Valley, California 93065-5402
(805) 583-8207 - Voice (805) 231-1242 - Cell (805) 522-6636 - Fax

April 21, 2015

Patrick Serge
Director of Engineering
Westin Bonaventure Hotel
444 Figueroa Street
Los Angeles, CA 90602

Subject: Flower Street Metro Project
4th and 5th Street Metro Noise Monitoring
Saturday, April 18, 2015

Dear Mr. Serge:

At your request, Advanced Engineering Acoustics (AEA) has been monitoring the Metro project demolition and utility relocation noise on hotel property along Flower Street.

On this past Saturday, April 18th, street paving and saw cutting noise monitoring was conducted at the property lines of Flower Street and 4th Street from 9:00 a.m. until the crew ceased work at approximately 2:03 p.m. One other noise monitoring consultant for a Metro contractor was also at this street corner. There was also street saw cutting noise monitoring conducted at the stack on the corner of Flower Street and 5th Street. At that location the demolition crew set up two noise barriers to shield the hotel property from the pavement cutting noise. When work ceased at 5th and Flower, the noise blankets were brought to 4th and Flower. However, they did not set up the two noise barrier system like before.

Between 9:50 a.m. and 11:01 a.m. at 5th and Flower, intermittent interval noise of the Metro project equaled or exceeded 80 dBA eighty-one (81) times at the monitoring site. The demolition noise equaled or exceeded 90 dBA (the project's maximum allowed public exposure noise limit.) sixteen (16) times at 5th and Flower.

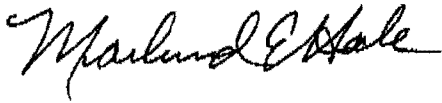
Between 9:08 a.m. and 10:28 a.m. (paving) and 11:18 a.m. and 2:03 p.m. (saw cutting) at 4th and Flower, intermittent interval noise of the Metro project equaled or exceeded 80 dBA two hundred twenty-one (221) times at the property line monitoring site. The Metro noise equaled or exceeded 90 dBA one (3) times at 4th and Flower..

Sustained noise durations did not include instantaneous or very short-term noise events, such as would be associated with a single impact or passing emergency vehicles.

This concludes our report on the monitored Metro project noise impacts at Flower Street and the 4th Street and 6th Street monitoring sites. If you have any questions regarding this report, please contact me at (805) 583-8207, or on my cell phone at (805) 231-1242.

Sincerely,

Flower Street Metro Noise Study
Page 2



Marlund E. Hale, Ph.D., INCE (Full Member)
Technical Director

from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"Kirin-Perez, Bonny" <Bonny.Kirin-Perez@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Thu, May 7, 2015 at 3:39 PM
subject: FW: FW: Flower St Work

Olga, sound level measurements were taken on 4-25-15 on 4th and 5th /Flower where street construction was occurring, please read the attached report from Advanced Engineering Acoustics showing readings exceeding both 80 dBA and 90 dBA

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

From: Safaei, Ayda [mailto:SafaeiA@metro.net]
Sent: Wednesday, April 29, 2015 2:55 PM
To: Kirin-Perez, Bonny
Cc: Serge, Patrick; Czarcinski, Michael; Washington, Nwabudike; Arroyo, Olga; Hu, Kang
Subject: RE: Flower St Work - Saturday, May 2

Hi Bonny,

I want to inform you that our design-build contractor would like to complete the remaining work on 4th St at the intersection of Flower and conduct more potholing at the intersection of 5th and Flower. Please note that this will be the same traffic plan that was implemented last Saturday. Please let me know if you have any questions.

Per my email yesterday, I've asked the contractor to provide the anticipated scope of work and street plans for the month of May.

Thank you,

Ayda Safaei

From: Safaei, Ayda
Sent: Tuesday, April 28, 2015 8:58 AM
To: 'Kirin-Perez, Bonny'
Subject: RE: Flower St Work Tomorrow

Hi Bonny,

Thank you for the email and feedback. We can assure you that the design-build contractor is not starting cut-and-cover construction, this is advanced utility work, and the street plans that were implemented are the same ones that I sent to you on Friday. The particular phase that you're referring is Phase 9 (see attached) which closed two lanes on Flower St to have a taper prior to the work area in the intersection of Flower/5th. I spoke to our inspector who was in the field on Flower St that day and have attached some photos showing that access to the Bonaventure Hotel was maintained. The boom truck (looks similar to a crane) was used to deliver metal plates needed to restore lanes of traffic after the potholing was complete.

Per your request, I will have RCC provide to you a copy of its street plan and work on Flower St for the month of May.

Thank you,

Ayda Safaei
Construction Relations Manager, Metro
Interim Manager, Regional Connector
Phone: (213) 949-1519
Email: safaeia@metro.net

For more information on the Regional Connector Transit Project:
Project Hotline: 213.922.7277
E-mail: RegionalConnector@metro.net
Website: Metro.net/regionalconnector
Twitter: @metroconnector
Facebook: [Facebook.com/metroregionalconnector](https://www.facebook.com/metroregionalconnector)

If you wish to be unsubscribed from future emails, please reply directly to this email with "unsubscribe" in the subject line.

From: Kirin-Perez, Bonny [mailto:Bonny.Kirin-Perez@westinbonaventure.com]
Sent: Saturday, April 25, 2015 7:00 PM
To: Safaei, Ayda
Subject: RE: Flower St Work Tomorrow

Ayda

After today's street issue with a crane blocking the access and a two lane closure on my side of the street, I am more than a little concerned that one, the contractor is actually starting construction, which they cannot do and two that the street plan is not correct. I see that they anticipate working in the street throughout may, I assume it is only for utility relocation, and I would like to have a copy of a correct street plan and work to take place, for the month of May. Can you assist with this? please let me know. Bonny

BONNY KIRIN-PEREZ
 Director of Operations
 THE WESTIN BONAVENTURE
 404 South Figueroa Street, Los Angeles, CA 90071
 T 213.612.4718 F 213.612.4893 M 213.494-7297

 From: Safaei, Ayda [mailto:SafaeiA@metro.net]
 Sent: Friday, April 24, 2015 4:07 PM
 To: Kirin-Perez, Bonny
 Cc: Serge, Patrick; Czarcinski, Michael; Washington, Nwabudike
 Subject: RE: Flower St Work Tomorrow

Hi Bonny,

We just spoke to the contractor and this is the revised schedule:

- 8am to 2:30pm – lane closure on 4th St
- 11 am p 2:30pm – lane closures on Flower at intersection of 5th St

RCC will leave this area by 2:30pm in time for the events.

Thank you,

Ayda Safaei
 Construction Relations Manager, Metro
 Interim Manager, Regional Connector
 Phone: (213) 949-1519
 Email: safaeia@metro.net

 From: Kirin-Perez, Bonny [mailto:Bonny.Kirin-Perez@westinbonaventure.com]
 Sent: Friday, April 24, 2015 3:38 PM
 To: Safaei, Ayda
 Cc: Serge, Patrick; Czarcinski, Michael; Washington, Nwabudike
 Subject: RE: Flower St Work Tomorrow

Ayda,

The traffic plan taking the flower street down to 12 ft. and turning right onto fifth will cause a huge traffic jam as the guest try and access Figueroa for valet parking, we need this work to stop at 3 pm otherwise every valet guest will be wrapped around the hotel, down to third and beyond. We have every VIP imaginable coming to the hotel and they are not going to get into their function on time and it and it is a safety issue for the hotel. If we have an emergency, vehicles will not be able to access the property and as you are aware this is not acceptable. Please call my office asap for us to discuss. Thank you Bonny

BONNY KIRIN-PEREZ
 Director of Operations
 THE WESTIN BONAVENTURE
 404 South Figueroa Street, Los Angeles, CA 90071
 T 213.612.4718 F 213.612.4893 M 213.494-7297

 From: Safaei, Ayda [mailto:SafaeiA@metro.net]
 Sent: Friday, April 24, 2015 1:42 PM
 To: Kirin-Perez, Bonny
 Cc: Serge, Patrick; Czarcinski, Michael; Washington, Nwabudike
 Subject: Flower St Work Tomorrow

Hi Bonny,

Thanks for taking time to meet with us this morning.

Per our discussion, please see the attached notice and plans for work on Flower St tomorrow.

Please let me know if you have any questions.

Thank you,

Ayda Safaei
 Construction Relations Manager, Metro
 Interim Manager, Regional Connector
 Phone: (213) 949-1519
 Email: safaeia@metro.net
 For more information on the Regional Connector Transit Project:
 Project Hotline: 213.922.7277
 E-mail: RegionalConnector@metro.net
 Website: Metro.net/regionalconnector
 Twitter: @metroconnector
 Facebook: Facebook.com/metrorregionalconnector

from: Arroyo, Olga <ARROYOO@metro.net>
to: "Serge, Patrick" <Patrick.Serge@westinbonaventure.com>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"Kirin-Perez, Bonny" <Bonny.Kirin-Perez@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Thu, May 7, 2015 at 3:51 PM
subject: RE: FW: Flower St Work

Patrick, all,

Thank you for meeting with us this afternoon and for sending this information. Let me do some research on what transpired on this day, since this is before I returned to the office.

Best,

Olga N. Arroyo
Construction Relations Manager
Metro – Regional Connector
Office: 213-893-7115
Cell: 213-276-6213

From: Serge, Patrick [mailto:Patrick.Serge@westinbonaventure.com]
Sent: Thursday, May 07, 2015 3:40 PM
To: Arroyo, Olga
Cc: Czarcinski, Michael; Kirin-Perez, Bonny; christophersutton.law@gmail.com
Subject: FW: FW: Flower St Work

Olga, sound level measurements were taken on 4-25-15 on 4th and 5th /Flower where street construction was occurring, please read the attached report from Advanced Engineering Acoustics showing readings exceeding both 80 dBA and 90 dBA

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

[ATTACHMENT]

Advanced Engineering Acoustics
663 Bristol Avenue
Simi Valley, California 93065-5402
(805) 583-8207 - Voice (805) 231-1242 - Cell (805) 522-6636 - Fax

April 29, 2015

Patrick Serge
Director of Engineering
Westin Bonaventure Hotel
444 Figueroa Street
Los Angeles, CA 90602

Subject: Flower Street Metro Project
4th and 5th Street Metro Noise Monitoring
Saturday, April 25, 2015

Dear Mr. Serge:

At your request, Advanced Engineering Acoustics (AEA) has been monitoring the Metro project demolition and utility relocation noise on hotel property along Flower Street.

On this past Saturday, April 25th, street excavation with a vacuum truck and street paving noise monitoring was conducted at the NW corner of Flower Street and 5th Street from 9:00 a.m. until the crew ceased work there at approximately 2:30 p.m. They then relocated to the intersection of Flower and 4th Streets. Thereafter street excavation with the vacuum truck and street paving noise monitoring was conducted at the SW corner of Flower Street and 4th Street from 2:45 p.m. until a light rain prevented further monitoring. At both locations the demolition crew set up a single noise barrier perimeter around the work area. A noise monitoring consultant for a Metro contractor was also at each street corner.

Between 9:10 a.m. and 2:28 p.m. at the NW corner of 5th and Flower streets, nearly continuous interval noise of the Metro project equaled or exceeded 80 dBA seven hundred forty-six (746) times at the monitoring site. The demolition noise equaled or exceeded 90 dBA (the project's maximum allowed public exposure noise limit.) forty-six (46) times at 5th and Flower Streets NW corner.

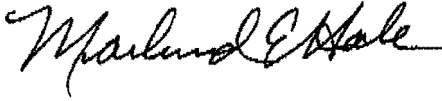
At the SW corner of 4th and Flower Streets, noise of the Metro project did not exceeded 80 dBA nor 90 dBA, since the work site was on the NE side of the intersection.

Sustained noise durations did not include instantaneous or very short-term noise events, such as would be associated with a single impact or passing emergency vehicles.

Flower Street Metro Noise Study
Page 2

This concludes our report on the monitored Metro project noise impacts at Flower Street and the 5th Street and 4th Street hotel property line monitoring sites. If you have any questions regarding this report, please contact me at (805) 583-8207, or on my cell phone at (805) 231-1242.

Sincerely,



Marlund E. Hale, Ph.D., INCE (Full Member)
Technical Director

from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>,
"Kirin-Perez, Bonny" <Bonny.Kirin-Perez@westinbonaventure.com>,
"christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Tue, May 26, 2015 at 1:42 PM
subject: FW: Metro Construction Flower St near 5th st 5-26-15

Olga, sound level measurements were taken today 5-26-15 at the corner of Flower and 5th st where street sawcutting was occurring, sound blankets were used. Sound readings exceeding 86 dBA were taken. This exceeds Metro's noise thresholds, stop work immediately. You also advised Bonny Perez and I no vehicles would be parked in the middle of the Flower street between 4th and 5th st, this truck with a port-a-potty attached is parked unattended near the front of our garage entrance between the second and third lane, move it immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

[PHOTO ATTACHED]



from: Serge, Patrick <Patrick.Serge@westinbonaventure.com>
to: "arroyoo@metro.net" <arroyoo@metro.net>
cc: "Czarcinski, Michael" <Michael.Czarcinski@westinbonaventure.com>, "christophersutton.law@gmail.com" <christophersutton.law@gmail.com>
date: Fri, Jul 10, 2015 at 10:36 AM
subject: FW: Metro Construction 7-10-15

Olga, sound level measurements were taken today 7-10-15 at 10a at the corner of 5th and Flower st where sawcutting was occurring, sound blankets were used. Readings exceeding 92DbA were taken. You did not have noise-recording personnel on site. This exceeds Metro's noise thresholds, stop work immediately.

PATRICK SERGE
Director of Engineering
THE WESTIN BONAVENTURE
404 South Figueroa Street, Los Angeles, CA 90071
T 213.612.4773 F 213.612.4892 C 213.761.2049

[PHOTO ATTACHED]

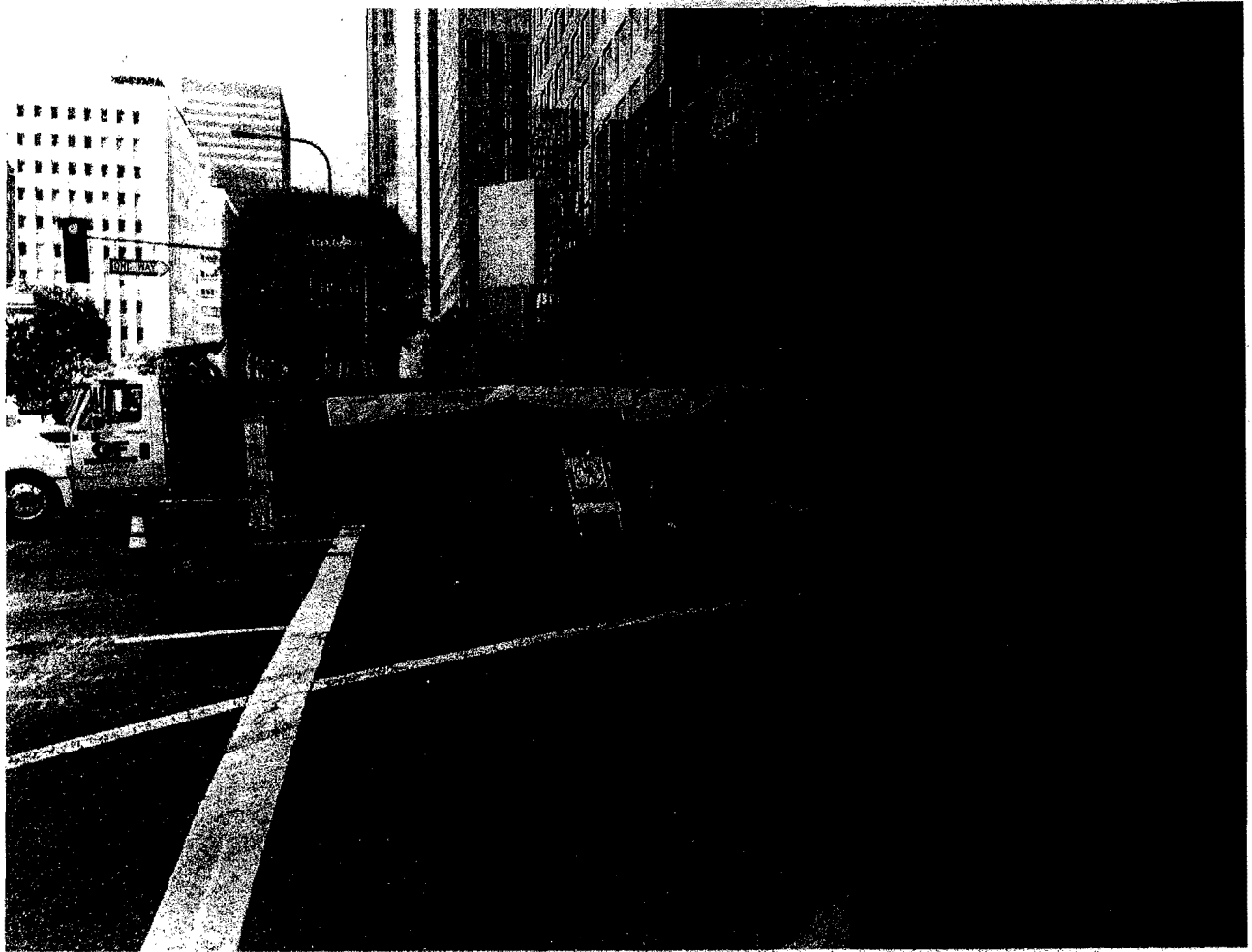


Exhibit 9

Los Angeles County
Metropolitan Transportation Authority

Climate Action and Adaptation Plan



Metro

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