



Metro

Daily Brief

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CEO Roger Snoble

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Eastside Extension Update

Yesterday, the second tunnel-boring machine was officially launched after an exhaustive commissioning period. A number of mechanical and hydraulic modifications were made to the second machine as a result of actual performance of the first machine that has advanced 580 ft to date.

CTC Funds Expo Line

The Daily News inquired today regarding CTC action that took place yesterday allocating \$315 million in 2006 STIP funding for the Exposition Light Rail Transit Project. They are planning to run a story tomorrow on the actions taken.

New High-Capacity Buses Now Running On Metro Rapid Line 720

Media Relations issued a news release today announcing that Metro is now phasing in new 60-foot articulated buses onto Metro Rapid 720, the agency's first and most successful Metro Rapid Line that runs along heavily congested Wilshire Boulevard in Los Angeles.

APTA to Present Lifetime Achievement Award

On Tuesday May 2 at the Marriott Hotel in Anaheim, the American Public Transportation Association will present a lifetime achievement award honoring the career of Arthur Winston. A member of Mr. Winston's family and Dana Coffey will accept the award on his behalf. APTA is holding its annual Bus Conference from Saturday April 29 through Wednesday May 3 in Orange

County.

Complaints For March Down 45% - Despite Growth In Ridership

Customer complaints continue to remain at record low levels. March complaints came in at 1044 – 45% below last year’s level of 1518. While up slightly from February, monthly complaints continue to hover right around the 1,000 complaints per month level. This is good news considering that reported ridership for the same month is up 14%. The complaints per 100,000 boardings continued its downward trend at just under 3 (2.97).

Upcoming CEO Meetings & Events

Next week, I will be meeting separately with Supervisor Antonovich; Supervisor Yaroslavsky; and Director Failing. I will also attend the Westside Transportation Symposium 2, hosted by the Westside Council of Governments.

Of Note

On this date in 1928, Pacific Electric introduced its Sunday Day Pass. For \$2.50, passengers could enjoy unlimited travel on the Red Car system’s 1,100 track miles throughout Los Angeles, Riverside, San Bernardino and Orange Counties.

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