
CEO BRIEF | EVERY VOICE COUNTS

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Friday, May 29, 2015
150529-1

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“To Provide Excellence in Service and Support”

Metro Family,

On Tuesday, I sent out my “Vision” for the agency. I hope you have taken time to read it, understand it, and feel it. It will guide our management philosophy and style, our corporate culture, and our work ethic.

My full Vision for Metro can be accessed [here](#). I expect every department and employee to live by and build on our summary vision **“To Provide Excellence in Service and Support.”**

And it is my hope that through successful pursuit of our Vision, we will achieve a work environment where all employees have a genuine and elevated sense of pride in themselves and what they do.

Zipcar Available at Metro Park and Ride Lots

Today in North Hollywood, I joined Los Angeles City Mayor and Metro Board Chair Eric Garcetti and Director Jacquelyn Dupont-Walker and Zipcar regional Vice President Dan Grossman for a press event announcing a pilot partnership between Metro and Zipcar which will make 20 Zipcars available at Metro park and ride lots. Zipcar is the world’s leading car sharing network, and this partnership will help enhance mobility, provide Los Angeles transit customers with more transportation options and improve first mile-last mile connectivity to Metro stops. We are excited to be partnering with the private sector to create more mobility options and improve first last mile connections for communities throughout the County.

Customers will find two cars at 10 locations available for hourly or monthly reservations. For a list of locations and press release as posted on the Source, please click [here](#).

Congressman Graves Visits Metro

Yesterday, Metro was pleased to host a visit to our headquarters by Congressman Sam Graves (R-MO), who serves as the Chairman of the House Transportation and Infrastructure Committee’s Subcommittee on Highways and Transit. Chairman Graves leads a subcommittee that is charged with authoring our nation’s next surface transportation authorization bill. I was pleased that we were able to brief Chairman Graves on our major highway, transit and other vital mobility projects and also on our America Fast Forward Transportation Bonds initiative. I was also encouraged that at the end of his visit with us, Chairman Graves was able to take a walking tour of our historic Union Station. We look forward to continuing our work with Chairman Graves, full House Transportation and Infrastructure Committee Chairman Bill Shuster (R-PA) and other key congressional stakeholders in

the months ahead as Congress strives to pass a long-term and fully funded surface transportation authorization bill.

COMTO Welcome Reception

I'd like to thank the Southern California Chapter of the Conference of Minority Transportation Officials, Metro African American Employees Association, Metro Express, and all who came out yesterday to show support as I take on this new and exciting position, including Second Vice Chair Fasana and Director Dupont-Walker. I enjoyed the opportunity to address a diverse group of transportation professionals and stakeholders. In my remarks, I encouraged our industry partners to understand the importance of small businesses and Historically Underutilized Businesses to the economy, to maintain competitiveness through innovation and an eye towards new frontiers and mega-trends, and I also implored our current and aspiring business partners to be aware of their capabilities, strengths, and capacity to perform. These partners will be critical in finishing every project on time and within budget.

Meet the Project Managers

On Wednesday, May 27, 2015, Metro hosted over 500 small business owners to facilitate face to face conversations with Metro Project Managers at the first annual Meet the Project Managers (MTPM). MTPM was another joint effort by Metro and the Transportation Business Advisory Council, introducing Project Managers who have current and future projects on the horizon. The event is a reflection of a commitment to transparency, a hallmark of Metro's efforts on behalf of the small business community, and to our vision to partner with the private sector, the community and our public sector agency partners in such a way that they see us as true partners in mobility and economic development.

Project Managers were able to speak directly to many new entrepreneurs who are qualified to work on Metro projects and who are capable of delivering a quality product. The reviews of the event have been extremely positive, and at the request of the co-host, this event will be added to the list of Metro signature events held annually. Special thanks to Director Dupont-Walker, who opened the program and reiterated Metro's determination to increase the number of small businesses that participate on Metro projects. Board Offices of Chair Garcetti, and Directors Antonovich and Butts also attended the event.

Dedication of Foothill Gold Line Yard in Monrovia

Last Saturday, May 23, 2015, the Gold Line Foothill Extension project achieved a major milestone. I was pleased to join the Gold Line Foothill Construction Authority, Metro Second Vice Chair John Fasana and Directors Michael Antonovich and Hilda Solis, and federal, state and local elected officials in celebrating the dedication of the official dedication of the new \$265 million State-of-the-Art Gold Line Operations campus in Monrovia. I want to thank the Construction Authority's CEO, Mr. Habib F. Balian for handing over the giant "gold key" to the campus, which includes a LEED Gold certified Main Shop building where the event was held.

This facility is big enough to hold 84 light rail vehicles and will support the 11.5 mile extension, which is almost complete and will run from Pasadena to Azusa, connecting the communities of Arcadia, Monrovia, Duarte, Irwindale and Azusa to each other and to downtown Los Angeles. The project is scheduled to be officially handed over to Metro in September and open to the public in the first half of 2016. Congratulations to the Gold Line Foothill Construction Authority on this milestone. For photos from the day and the press release from the Construction Authority as posted on The Source, please click [here](#).

Metro Presents: CicLAvia Pasadena this Sunday, May 31, 2015

This Sunday, Metro, CicLAvia and the City of Pasadena are teaming up to open the streets of Pasadena to bikers, walkers, strollers and anyone who wants to hang out and enjoy the day. CicLAvia helps activate communities throughout the county by using space normally dedicated for cars as civic spaces. It promotes multiple modes of transportation, gets new riders on our system and boosts foot traffic for local businesses (more info on discounts [here](#)).

CicLAvia catalyzes vibrant public spaces, active transportation and good health through car-free streets. CicLAvia's partnership with Metro helps us understand the communities we serve, focus on the basics i.e. curbs, sidewalks, last mile, etc., attract customers to our transportation system and provide mobility service in the most environmentally sound and fuel efficient manner possible. We are proud to have this partnership with CicLAvia and localities through our Open Streets Grant Program. Metro Media Relations will hold a CicLAvia press conference on Sunday morning preceding the event, in addition to promoting the event in advance through mainstream and social media. If you can make it to the event, we would love to see you out there representing Metro.

Procurement Postings

Filtered Water Services (RFP)

Metro will release a Request for Proposals (RFP) to procure a qualified vendor to provide filtered water services. The procurement process blackout period is expected to run from Wednesday, June 3, 2015 through Saturday, August 1, 2015.

Metro is seeking a qualified firm with the capacity to provide Reverse Osmosis (RO), In-Line Filtration Systems (ILFS) and Bottled Water Services to Metro facilities throughout Los Angeles County.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Linda Rickert, Sr. Contract Administrator at rickertl@metro.net.

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Non-Revenue Maintenance Building at Vernon Yard (IFB)

Metro will release an Invitation for Bids (IFB) for a contractor to design and construct a Non-Revenue Maintenance Building at Metro's Vernon Yard (Design/Build). The procurement process blackout period is expected to run from Friday, June 5, 2015 through Wednesday, September 30, 2015.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Denise Glover, Sr. Contract Administrator at (213) 922-7302.

Construction Notices – CicLAvia Sunday, Blue Line Refurbishment, Expo Phase II

There are two upcoming major events occurring that will have an impact to service on the Metro Blue and Gold Lines this weekend: Metro Blue Line Station Closures for Refurbishment and CicLAvia in Pasadena.

Metro Gold Line: Enhanced Service for CicLAvia Pasadena – Sunday, May 31, 2015

- As a major sponsor for this bi-monthly open streets initiative, Metro encourages and anticipates a significant increase in customers with bikes to use Metro Rail to participate in this event.
- Gold Line service will be increased with additional capacity. All other Metro Rail lines will operate normally scheduled Sunday service.

Metro Blue Line: Station Closures for Refurbishment

- As part of the Blue Line refurbishment project to replace station canopies, lighting, paint and other components, train service will be replaced by bus shuttles between Vernon and 23rd Street Station (LATTC/Ortho Institute Station) and have Grand as a stop, but not the terminus.
- Construction work will occur at Washington, San Pedro and Grand Stations which will be closed for rail service.
- During this time, customers traveling to/from Downtown's 7th Street/Metro Center will use the Expo Line instead to LATTC/Ortho Institute Station and connect with Blue Line bus shuttles to Vernon.

Operations:

- Based on previous feedback from the bike community and internal staff observations, Metro will modify Blue Line work for this Sunday only to accommodate CicLAvia participants originating from Blue and Green Lines.

Customer Facing Support:

- Metro personnel will be deployed at strategic locations to provide passenger support with fare purchasing, wayfinding and crowd control.
- Temporary wayfinding signage will be installed to direct customers to appropriate locations.

Safety/ Security:

- Metro Security's Mobile Command Unit will be activated for Operations and Security to have an Incident Command near CicLAvia.
- Law enforcement personnel will be deployed in strategic locations to provide customer safety and crowd control.

Expo Phase II: Exposition Boulevard between Bundy Drive and Barrington Avenue – Monday, June 1 through Wednesday, June 3, 2015; Monday, June 8 through Saturday, June 13, 2015; Monday, June 15 through Thursday, June 18, 2015.

“Where there is no vision, the people perish.”

~Proverbs 29:18



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