

CEO BRIEF | EVERY VOICE COUNTS

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Chief Executive Officer



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Dump the Pump

On Thursday, Metro held a press event for the American Public Transportation Association's 10th Annual Dump the Pump Day. Thank you to Orange County Supervisor and Metrolink Board Member Shawn Nelson, Los Angeles Sheriff's Department and our ridesharing partners for participating. This event takes a light hearted look at the serious subject of pollution and congestion associated with commuting by personal automobile. APTA estimates that the average LA commuter can reduce annual expenditures by \$13,070 by switching from car to transit.

At the event, a Sheriff's Deputy literally served divorce papers to a Ford Taurus, which drove off, revealing old gas cans dangling from the bumper and "Just Divorced" written on the back windshield.

For photos from the event, please click [here](#).

Regional Connector Team Meets with Little Tokyo Business Community

On Wednesday, the Regional Connector team joined with the Little Tokyo Business Association to introduce services provided by Metro, the Asian Pacific Islander Small Business Program and several other service providing partners all under one roof at the Little Tokyo Community Office in the Japanese Village Plaza.

At the forum, business owners learned how best to sustain and advance business operations during construction through free business and financial counseling, as well as enhanced marketing and advertising services offered through the BAC. Business owners asked questions about Metro's Eat, Shop, Play Little Tokyo (#espLittleTokyo) as well as Metro's Business Interruption Fund, and other financial resources and business strategies offered by partner organization, the Asian Pacific Islander Small Business Program.

The Little Tokyo Marketing and Advertising Program that highlights Little Tokyo as a unique destination, "Open for Business During Construction" was also presented. These combined business assistance services, in addition to the daily presence of Metro's Construction Relations' Team, are a result of community engagement and collaboration. Businesses are encouraged to contact the BAC representative at (213) 613-1438 for further information. Our thanks to the Little Tokyo Business Association for hosting this forum.

Metro Debuts Video of Committee Meetings

On Wednesday and Thursday, Information Technology Services went live with video feed from Metro's Committee Meetings. While staff was presenting, visual aids, slides and handouts projected on the screen in the board room were available via the website using the Granicus interface. General features such as name of the speaker, timers, Committee votes, and motion language were also visible to complement the existing audio stream. Whatever is displayed on the big screen during Board and Committee meetings in the Board Room is now visible online.

In addition to this feed, the interface also displays the agendas for the meetings, which contain hyperlinks to each of the items. After the meeting, the video will be available to watch online through the [archive](#).

This milestone is part of Metro's migration of the entire board report process to Granicus, a digital management tool designed to increase efficiency, oversight, transparency and uniformity of our legislative process.

To view video during the next Board meeting, please visit <https://metro.legistar.com/Calendar.aspx>.

Special Olympics World Games Press Conference

On Monday, I joined Vice Chair and Los Angeles County Supervisor Mark Ridley-Thomas, Director and Mayor of Glendale Ara Najarian, Special Olympics World Games organizers and sports hero Rafer Johnson at Exposition Park to promote Metro Bus and Rail services to the Special Olympics World Games July 25 through August 2, 2015. The Special Olympics World Games, an international sports competition for children and adults with intellectual disabilities, will include 7,000 athletes representing 177 countries who are scheduled to participate in 25 Olympic-style sports in venues throughout Los Angeles County. The World Games will be the largest sports and humanitarian event to be held in the Greater L.A. area since the 1984 Olympics. As many as 500,000 spectators are anticipated to attend the games. Metro has been named the "Official Transit Provider" of the games, and is encouraging use of Metro's expansive Bus and Rail system to avoid traffic and parking fees around local sports venues. Additionally, Metro will be selling special commemorative World Games TAP cards closer to the start of the games.

Metro Runs Food Tour via Rapid Bus 720

Last Saturday afternoon, June 13, 2015, Metro partnered with Zocalo Public Square and KCRW to present Metro Tour de Food: an afternoon of restaurant sampling along the Metro Rapid 720 line. The goal was to introduce participants to the Metro bus system at the same time offering a chance to experience a few new restaurants. Thirty-five diners tapped their Day Passes as they hopped aboard 720 buses – generally two per leg to avoid crowding – to learn about the joys of L.A.'s mixed culture restaurants, as well as the ease of using the bus to navigate. For many, it was their first time on the bus.

When the tour was over, the reviews were in: delicious food and great Metro service. To view the story on the Zocalo website, please click [here](#).

Purple Line Extension June Newsletter and Section 1 Community Meeting Notice

The Purple Line Extension June newsletter was distributed last week and discusses the latest news on the project, which includes updates on Section 1 construction activities, news on the development of RFP documents for Section 2, and the Eat, Shop, Play Wilshire ([#espWilshire](#)) Business Spotlight

on Ryders Tuxedos, a local tuxedo shop located on Wilshire Blvd. Watch the spotlight [video](#) to meet owner Abi Yescas and take a tour of her shop. To read the full newsletter, please click [here](#).

The project will also hold its next Section 1 Construction Community Meeting on Thursday, July 16 at the Screen Actors Guild-American Federation of Television and Radio Artists (SAG-AFTRA) – for more information, please click [here](#).

Metro Librarian Wins International Award

An international group of transportation librarians has given its 2015 Innovation Award to Metro's Digital Resources Librarian Kenn Bicknell.

The Special Libraries Association (SLA) Transportation Division chose Metro's development of interactive timelines to engage transit users and the general public with critical historical information in a [chronology pilot project](#) regarding the significance of Los Angeles Union Station on its 75th anniversary. The Division noted that this scalable project can be reproduced elsewhere by other governmental agencies with minimal hardware costs and free online software.

Metro's Research Library & Archive worked closely with our Web Team and ITS to optimize digital content on interactive kiosks to create an engaging and informative experience regarding one of Los Angeles' most historically significant and heavily trafficked landmarks. Kenn worked extensively with colleagues at Los Angeles Public Library, University of Southern California Libraries and other local collections to procure content for the Union Station project. A strong, positive public response has inspired Library & Archive staff to work with Communications and Web staff to create new interactive timelines for the 25th anniversary of Metro Rail next month and the 75th anniversary of Los Angeles area freeways later this year.

The SLA is the preeminent international organization of governmental and corporate librarians, and Metro's predecessor agencies have a long history of leadership in the organization. Los Angeles Railways' librarian was a charter member of the Transportation Division when it was formed in 1943. Librarians Matthew Barrett and Kenn Bicknell previously won the Innovation Award in 2013 for their Los Angeles Transportation Headlines digital newspaper platform. This ongoing project aggregates dozens of news items every work day pertinent to the past, present and future of Los Angeles transit and transportation, and has inspired organizations as diverse as the Washington State Library and San Diego Zoo to replicate their model for a robust news platform.

If you don't already receive transportation headlines, you can subscribe [here](#).

Procurement Postings

Curtainside Trailers (IFB)

Metro will release Invitation for Bids (IFB) to procure two (2) curtainside trailers. The procurement process blackout period is expected to run from Tuesday, June 23, 2015 through Monday, August 31, 2015.

This procurement is for the purchase of two (2) curtainside trailers for the replacement of stores' trailers in the current fleet that have exceeded their useful life.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Greg Baker, Contract Administrator at (213) 922-7577.

Audit Recovery Services (RFP) Small Business Prime

Metro will release a Request for Proposals (RFP) to procure Audit Recovery Services. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Monday, June 22, 2015 through Wednesday, September 30, 2015.

Metro's Accounts Payable Section is responsible for issuing checks to suppliers and Metro employees in payments for goods, services, taxes, utilities, subsidies and other business expenses. Currently, there are approximately 42,000 suppliers in the data base. Metro receives approximately 5,600 invoices for payment each month, and issues approximately 3,000 payments per month in the amount of approximately \$194,000,000. The audit recovery service will review accounts payable disbursements to identify and recover duplicate payments, invoice overpayment errors, open credits claims and any other erroneous payments that may have been made.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Linda Rickert at (213) 922-4186.

Heavy-Duty Tractors (IFB)

Metro will release an Invitation for Bids (IFB) to procure two (2) heavy-duty tractors. The procurement process blackout period is expected to run from Monday, June 22, 2015 through Monday, August 31, 2015.

This procurement is for the purchase of two (2) heavy-duty tractors for the replacement of stores' tractors in the current fleet that have exceeded their useful life.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Greg Baker, Contract Administrator at (213) 922-7577.

Private Security Contractor Services (IFB)

Metro will release an Invitation for Bids (IFB) to procure private security contractor services. The procurement process blackout period is expected to run from Monday, June 22, 2015 through Monday, September 14, 2015.

The selected private security contractor will provide armed security services for selected portions of the regional Metro System which includes the Metro Blue, Red, Gold, Gold Line Eastside Extension, Exposition Light Rail, and Green Line operating rail system facilities, Metro Orange Line Busway, Park-N-Ride lots, Metro construction sites, operating divisions, support facilities, East Los Angeles properties, and other Metro properties as assigned.

Additionally, there may be an occasional requirement for security services at special functions or during emergencies on an as-needed basis.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by James Nolan, Sr. Contract Administrator at (213) 922-7312

Sound Enclosures at Metro Gold Line Sierra Madre Villa Station and Metro Green Line Harbor Freeway Station (IFB)

Metro will release an Invitation for Bids (IFB) to procure Sound Enclosures at Metro Gold Line Sierra Madre Villa Station and Metro Green Line Harbor Freeway Station w/Options (Design/Build). The Project Labor Agreement/Construction Careers Policy will apply to this Procurement. The procurement process blackout period is expected to run from Thursday, June 25, 2015 through Saturday, October 31, 2015.

The purpose of this project is to perform the design and construction of the Sound Enclosure System to reduce the freeway traffic noise, which intrudes into the train stations. This action was approved on Consent Calendar by Two-Thirds Vote by Board action on Thursday, May 28, 2015, Item No. 48.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Deneise Glover, Sr. Contract Administrator at (213) 922-7302.

Note: Last week there was an error in the procurement postings. Please find the correct versions of two postings from last week below:

Metro Transit Policing And Security Workload/Staff Analysis (RFP) Small Business Prime

Metro released a Request for Proposals (RFP) to procure a qualified Consultant to perform Metro Transit Policing and Security Workload/Staff Analysis. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Friday, June 12, 2015 through Monday, July 27, 2015.

On April 30, 2015 the Metro Board directed the Office of Inspector General to continue its review of staffing and workload of our transit police departments. The OIG will engage the services of a consultant and/or consultant firm to perform an in-depth analysis of law enforcement workload, a risk assessment, risk mitigation strategies, and staffing and deployment needs. The consultant will accomplish the review by performing steps such as, but not limited to, interviewing appropriate Metro staff, Board officials, law enforcement staff, Metro security officials, and security guard firms; collecting pertinent documents, records, and reports, ("documents") including workload, crime exposure in systems, staffing, and response time.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Barbara A. Gatewood, Senior Contracts Administrator at (213) 922-7317.

Water Features Cleaning and Maintenance (IFB)

Metro released an Invitation for Bids (IFB) this week to procure cleaning and maintenance services to numerous water features at the Union Station East complex. The procurement process blackout period is expected to run from Thursday, June 18, 2015 to Thursday, July 23, 2015.

Due to high visibility and high traffic around the Union Station complex and vulnerability to exterior forces, the water features fountains require periodic maintenance and attention. Metro is seeking experienced, qualified and licensed contractors to perform routine maintenance and "as needed" repairs on the collection of outdoor water features.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Rommel Hilario, Senior Contract Administrator at (213) 922-4654.

Construction Notices – Blue Line, Green Line, I-5

Metro Blue Line: Between Washington and Florence Stations -- Station Closures for Refurbishment The Next Two Weekends

- As part of the Blue Line refurbishment project to replace station canopies, lighting, paint and other components, train service will be replaced by bus shuttles between Washington and Florence Stations.
- Metro is providing bus shuttle buses that will stop for pick up and drop-offs at Slauson and Vernon Stations to match the frequency of train service.

Metro Green Line: Between Douglas and Redondo Beach Stations -- Station Closures for Refurbishment This Weekend

- Bus shuttles will replace Green Line trains between Douglas and Redondo Beach stations for Redondo Beach station refurbishment.

Caltrans Interstate 5: [All construction updates](#)

“Exploration is the engine that drives innovation. Innovation drives economic growth. So let’s all go exploring.”
~Edith Widder



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