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## **Customer Information Video Project Has a Special Premiere**

Earlier today, Metro Deputy CEO Stephanie Wiggins and Metro Executive Officer of Civil Rights Program Compliance Dan Levy attended the Abilities Expo at the LA Convention Center. They were present for the Premiere Public Showing of three Metro Customer Information Videos, and to welcome the Abilities Expo attendees to take a virtual trip on Metro through the eyes of a customer and a bus operator. The three videos premiering together at this Red Carpet event were 'Metro: A Customer's View', 'Metro: A Bus Operator's View', and 'Metro: Accessibility for All'.

Also in attendance were Vanessa Maldonado, the Metro Bus Operator featured in the videos, and actor Joseph Kibler, the customer featured in 'Metro: A Customer's View'.

The videos that were presented are part of a 22-video series designed to encourage individuals with disabilities to view public transit as a safe and comfortable option to meet their transportation needs.

This project was spearheaded by the Accessibility Programs unit of Civil Rights Programs Compliance, with key advisement from Operations and County Counsel, and with invaluable assistance from Marketing. Yvonne Price, Ana Vallianatos, and Darlene Williams, co-executive producers and associate producer, respectively, ensured the videos are fully accessible with open captioning, and in English and Spanish versions. Additional languages will join the lineup as the project continues. You can find the videos online at [metro.net/accessibility](http://metro.net/accessibility).

My congratulations on an ambitious and successful collaborative project, and thank you to those who supported Metro's efforts by attending the Premiere. For photos and a full story on the Abilities Expo as posted on The Source, please click [here](#).

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## **Metro Government Relations Quarterly Legislative Briefings**

Yesterday, over 25 professional staff members for Federal, State and Local officials came together to attend Metro Government Relations first Quarterly Legislative Briefing of the year. I was pleased to welcome those attending this briefing and to also thank them for supporting Metro's Board-approved Federal and State Legislative Programs. Pauletta Tonillas, our Chief Communications Officer provided an overview of our Potential Ballot Measure, along with presentations on our construction and planning efforts by Metro staff. We express our appreciation to professional aides for Los Angeles County elected officials for attending our Quarterly Legislative Briefing this week.

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Also, last week, Metro's Government Relations Staff in Washington, DC joined representatives for the County of Los Angeles and the City of Los Angeles to host a joint County, City, Metro Briefing for professional staff working for members of the Los Angeles County Congressional Delegation. The briefing was attended by a bi-partisan group of over 25 legislative staff members from House and Senate offices that represent Los Angeles County. The briefing included information about Metro's many projects, both those currently underway and those planned for the future. We appreciate the interest and support of so many Congressional aides as Metro works to improve mobility across Los Angeles County. We are also thankful to staffers for the Washington, DC office for the County of Los Angeles and City of Los Angeles for being a part of this informative briefing.

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### **Harriet Prepares to Dig Underground Railroad down Crenshaw**

On Monday, Metro Board Chair and LA County Supervisor Mark Ridley-Thomas, Metro Vice Chair and Duarte Councilman John Fasana, Metro Second Vice Chair and Mayor of Los Angeles Eric Garcetti, and Metro Director and Inglewood Mayor James Butts joined Los Angeles Councilmember Marqueece Harris-Dawson, Crenshaw/LAX Leadership Council Co-Chair Arna Fulcher and dozens from the community in naming and honoring "Harriet," the Tunnel Boring Machine (TBM) that will excavate twin tunnels for the Crenshaw/LAX Transit Project.

Calvin Moseley, a junior at City Honors High School in Inglewood, chose the winning name "Harriet," as in Harriet Tubman, the former slave who helped free slaves and change history through her involvement with the underground railroad. Brittany Hernandez, a third grader from Dr. Lloyd Owen Knox Elementary, won the TBM Art contest. Both the winning artwork and the name "Harriet" were affixed to the machine and unveiled at the event, continuing a long tradition of giving tunneling machines female names. Thank you to all who braved the elements to show up in support of this project and this community, to some 230 who submitted essays and art work, to those who casted over 50,000 votes in the art and essay contests, and to participating Eat, Shop, Play establishments who will name food menu items "Harriet" in honor of the TBM and its quest to move LA forward.

For a video of the TBM ceremony as posted on The Source, please click [here](#).

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### **Metro ITS Receives 2015 Award for Excellence in Information Technology Practices**

I am proud to announce that Metro Information & Technology Services (ITS) were recipients of the 2015 Award for Excellence in Information Technology Practices from the Municipal Information Systems Association of California (MISAC). MISAC promotes the understanding and strategic use of information technology within local government agencies through sharing of best practices. This is a prestigious award that undergoes a comprehensive review by IT peers from other government agencies.

The award acknowledges local government efforts of exemplary performance that exceed industry IT practices, recognizing public agencies that excel in the efficient and innovative use of technology. The award signifies that an agency has met or exceeded MISAC standards in the areas of IT related Budget and Strategic Planning, Purchasing, Operations and Staffing, Customer Satisfaction, Internet, Project Management and Application Development, Professional Development and Training, Disaster Preparation and Recovery, Security, GIS, and delivering a Base Level of Services.

This is the first time that ITS has received MISAC's Excellence in Information Technology Practices Award. The department has also received two MISAC Achievement Awards in 2012 and 2013. Agencies that are eligible to participate in the MISAC certification program include local municipal governments and special districts. The program is also intended to foster peer recognition of achievements in IT practices.

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## **Metro Art Celebrates Black History Month, Mardi Gras and Valentine's Day with Public Programs**

In our ongoing effort to engage diverse communities, improve the transit environment and attract customers, the New Orleans Traditional Jazz Band will perform on Mardi Gras Day (Fat Tuesday, February 9) and lead a procession from Union Station East to the historic station during evening rush hour. Then, on Friday, February 26, Dexter Story & Wondem will perform their unique blend of East-African influenced soul, funk, jazz and folk music. For more details as posted on The Source, please click [here](#).

On Valentine's Day, Metro Art will offer a special tour exploring artworks in the Metro system interspersed with short scenes from love-themed Shakespearean plays in partnership with the Independent Shakespeare Company. For more details as posted on The Source, please click [here](#).

Also, In partnership with the African American Employees Association, June Edmonds will give an Artist Talk about her artwork at Metro's Pacific Avenue Station in Long Beach. The talk takes place in the Metro Board Room on Tuesday, February 23, 2016 at 12:00 p.m.

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## **Procurement Postings**

### Wheelchairs and Other Assistive Mobility Devices For Bus Operator Training (IFB)

Metro released an Invitation for Bids (IFB) to procure Wheelchairs and Other Assistive Mobility Devices. The procurement process blackout period is expected to run from Friday, February 5, 2016 through Friday, April 29, 2016.

Metro is currently seeking a vendor to supply a variety of wheelchairs and mobility devices for bus operator training use. Bus operators are required to have sufficient training to assist customers with disabilities. These devices will be placed at several Metro bus divisions for on-site training purposes.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Jean Davis, Contract Administrator at (213) 922-1041.

### Final Plans, Specifications and Estimates for the I-605 Arterial Hot Spots in the Cities of La Mirada-Santa Fe Springs (RFP) Small Business Prime

Metro will release a Request for Proposals (RFP) to procure an Architectural and Engineering professional services to complete the Final Plans, Specifications and Estimates for two intersection improvement projects in the Cities of La Mirada-Santa Fe Springs. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Friday, February 12, 2016 through Sunday, May 15, 2016.

Metro, in cooperation with the Gateway Cities Council of Governments, the City of La Mirada, and the City of Santa Fe Springs, is proposing arterial improvements in the Cities of La Mirada/Santa Fe Springs. These improvements are part of the SR-91/I-605/I-405 Corridors Hot Spots Program, and build upon work completed to date.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Jesse Zepeda, Contract Administrator, at (213) 922-4156.

### Final Plans, Specifications and Estimates for the I-605 Arterial Hot Spots in the City of Cerritos (RFP) Small Business Prime

Metro will release a Request for Proposals (RFP) to procure an Architectural and Engineering professional services to complete the Final Plans, Specifications and Estimates for two intersection improvement projects in the City of Cerritos. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Tuesday, February 16, 2016 through Tuesday, May 17, 2016.

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Metro, in cooperation with the Gateway Cities Council of Governments and the City of Cerritos, is proposing arterial improvements in the City of Cerritos. These improvements are part of the SR-91/I-605/I-405 Corridors Hot Spots Program, and build upon work completed to date.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Jesse Zepeda, Contract Administrator, at (213) 922-4156.

Federated Search System Software (RFP) Small Business Prime

Metro will release a Request for Proposals (RFP) to procure federated search software and supporting services. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Tuesday, February 9, 2016 through Tuesday, June 7, 2016.

Metro desires to implement Federated Search technology that permits a search request to be simultaneously processed across multiple internal and external repositories and return a consolidated search result. The Federated Search technology will be a commercially-off-the-shelf software program with applicable implementation and post-implementation maintenance services.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Victor Zepeda, Contract Administrator at (213) 922-1458.

Transit Law Enforcement Services (RFP)

Metro will release a Request for Proposals (RFP) to procure law enforcement services. The procurement process blackout period is expected to run from Monday, February 8, 2016 through Monday, June 6, 2016.

Metro is seeking a contractor to provide law enforcement services to support bus and rail operations across the entire Metro transit system.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Aielyn Dumaua, Principal Contract Administrator at (213) 922-7320.

Parking Lot Improvements at North Hollywood, Artesia, and Wardlow Stations (IFB)

Metro will release an Invitation for Bids (IFB) for Parking Lot Improvements at North Hollywood Red Line, Artesia Blue Line, and Wardlow Blue Line stations. The procurement process blackout period is expected to run from Monday, February 8, 2016 through Monday, March 28, 2016.

Metro is seeking a contractor to refurbish three Park-n-Ride facilities located at North Hollywood Red Line, Artesia Blue Line, and Wardlow Blue Line stations and to bring the parking lot facilities to current standard, increase capacity, safety and improve access.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Dianne Sirisut, Contract Administrator at (213) 922-2737.

Dell Compellent Storage Upgrade and Maintenance Renewal (RFP) Small Business Prime

Metro released a Request for Proposals (RFP) to procure Dell Compellent Storage Upgrade and Maintenance Renewal services. **This solicitation is open to Metro Certified Small Business only.** The procurement process blackout period is expected to run from Friday, February 5, 2016 through Friday, April 15, 2016.

Metro is seeking services from an experienced and qualified firm to provide Dell Compellent Storage Upgrade and Maintenance Renewal services.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Mark Lu, Senior Contract Administrator at (213) 922-4689.

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## Construction Notices – 6th Street Bridge, I-5

6<sup>th</sup> Street Viaduct Project: [101 Freeway Closure this Weekend](#) – Segment between the 10 and 60 Freeways

- As part of the City of Los Angeles' 6<sup>th</sup> Street Viaduct Project, crews will begin demolition work of the 6<sup>th</sup> Street bridge
- A 40-hour full closure of the 101 Freeway will be implemented to facilitate demolition overhead
- The closure will begin Friday, February 5, 2016 at 10:00 p.m. and will end Sunday, February 7, 2016 at 3:00 p.m.
- The City will implement detour routes and signage.

Caltrans Interstate 5: [All construction updates](#)

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*“Every great dream begins with a dreamer. Always remember, you have within you the strength, the patience, and the passion to reach for the stars to change the world.”*

*~Harriet Tubman*

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