

CEO BRIEF | EVERY VOICE COUNTS

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ALMA Honors Former Mayor of Los Angeles to Celebrate Latino Heritage Month

Today, the Advancement of Latinos at Metro Association (ALMA) honored the 41st Mayor of the City of Los Angeles, Antonio Villaraigosa, as part of Latino Heritage Month. Mr. Villaraigosa was recognized for his many important accomplishments and contributions to the public transportation industry through policy, legislative initiatives and leadership. I was there to say a few words about his accomplishments and thanked him for his service to Los Angeles County and the country. The event was well attended and was the second in a line-up of ALMA events to celebrate Latino Heritage Month.

Purple Line Extension Completes La Brea Decking Closures 6 Weeks Early

Metro Construction Relations, Project Management and the Purple Line Extension Section 1 Contractor Skanska Traylor Shea (STS) have got a great story to tell: After many meetings with the community and various stakeholders, and a very robust public outreach effort where the community supported a schedule composed of 22 weekend closures for the La Brea Decking, the work completes this weekend – 6 weeks ahead of schedule. To better the news, the Contractor expects to open early Sunday morning instead of the usual Monday morning. Completion of decking operations at this location sets the ground work for the

future La Brea Station. On behalf of Metro, I want to thank the contractor, STS, for working diligently to complete the work ahead of schedule and for being a great partner with the community.

Metro Holds First Older Adult Transportation Expo

On Tuesday, we had a really great crowd and support for Metro's first Older Adult Transportation Expo hosted by On the Move Riders Club, which attracted nearly 300 attendees to Union Station. Metro Board Chair John Fasana and Metro Board Member Jacquelyn Dupont-Walker delivered remarks and AARP representatives were there to talk about how that organization can assist Metro riders, as well as the genesis of an AARP art-wrapped rail car that has been running on the Metro Blue and Expo lines. Also, 24 exhibitors including Metro and other local transportation agencies were onsite to provide information on fixed routes and mobility options. The event was organized to showcase existing programs and services to address the mobility issues of an aging population. Metro's reduced fares for older adults, low-floor buses, Metro's new Mobile Customer Center, the On the Move Riders Club to teach older adults to use transit and other services were available. Thank you to all the transportation partners involved and Metro staff who worked on making this event happen for our older adult population.



Ribbon Cutting for Golden Valley Bridge Widening Project

Also on Tuesday, Metro Board Member and City of Glendale Councilmember Ara Najarian joined leaders of the City of Santa Clarita to celebrate the opening of the Golden Valley Bridge Widening Project and naming of the bridge to honor Connie Worden-Roberts. Metro contributed \$4.3 million in Proposition C funds, which was half the total price tag. The project is designed to reduce congestion and enhance mobility by adding two lanes of traffic and dedicated bike and pedestrian access. Director Najarian emphasized that Metro has committed \$200 million for interchange improvements along Highway 14 through Measure R.



Through the Customer's Eyes: Headquarters Ride with OEI

On Tuesday, the Office of Extraordinary Innovation launched a new program for employees stationed at Gateway Headquarters to see how their work directly and indirectly influences service on the streets. For this first ride, a group of about 20 Gateway employees gathered to ride the Silver Line to Harbor Freeway and the Green Line to Willowbrook / Rosa Parks Station before returning to Gateway Headquarters via the Blue and Red Line. In the spirit of innovation, this program is an example of implementing an idea and iterating to make it better. Headquarters Ride with OEI will occur monthly, but the system is out there for you to listen to and interact with every single day. To those who were unable to sign up due to technical difficulties, OEI encourages you to let them know by emailing innovation@metro.net so that you can be engaged moving forward. Understanding our service in real time helps us improve, stay accountable and build a balanced transportation system we can be proud of.



I-605 Corridor "Hot Spots" Program

Earlier this week, Metro hosted an Elected Officials Briefing on the I-605 Corridor "Hot Spots" Projects. Local, State, and Federal offices, Caltrans, the Gateway Cities Council of Governments, and the San Gabriel Valley Council of Governments attended this briefing that covered three projects along I-605 between I-105 and I-10 interchange and along the westbound SR-91 at the I-605 interchange. Metro and Caltrans are formally initiating environmental studies to evaluate possible improvements for these projects. Public scoping meetings will take place beginning later this month. More information about the I-605 "Hot Spots" is available at www.metro.net/605hotspots.

Rail Safety Month: Safety Begins with You

September was Rail Safety month in California which made for the perfect time to remind our patrons to practice safe behavior near Metro trains. Last month, Metro Transit Safety Programs (TSP) staff got the word out that “Safety Begins with You.”

TSP hosted a September Safety Campaign kick-off event in LA Union Station East Portal, 9 pop-up safety events for Metro patrons at some of the busiest stations on the Blue, Expo, and Gold Lines, as well as a closing event at 7th/Metro Station. At each event Metro safety tote bags and safety information was distributed to our riders. A total of 8,400 bags were distributed during the September Safety Campaign.

It is Metro's number one priority to keep our riders safe and through TSP's September Safety Campaign our patrons were reminded of the importance of their role out on our system.

Metro Art Receives Two “Best of LA” Recognitions from LA Weekly

I am proud to announce that Metro Art has received a coveted annual “Best of LA” recognition from *LA Weekly* for its Metro Art collection. In addition, Metro artist Carmen Argote was named “best up-and-coming artist,” with a special mention of her artwork at Expo Line 17th St/SMC Station. This is proof that displaying art work throughout our Metro system enhances and enlivens the customer experience for Metro riders.

Dodger Stadium Express is Proudly Running for October Baseball

As a reminder, Dodger fans, and baseball fans, have an option to avoid the heavy traffic and parking next Monday when the Dodgers come home for Game 3 of the National League Division Series against the Washington Nationals. The Dodger Stadium Express service will be providing free rides for ticket holders with its own dedicated lane along the route from Union Station and in the parking lot, which takes approximately 15 to 20 minutes one-way. Service to and from the Harbor Gateway Transit Center will also be available.

For some background on Dodger Stadium Express, Metro has been operating the Dodger Stadium Express service since the 2010 Dodgers baseball season, providing free shuttle service from Union Station to Dodger Stadium, for over 80 home games each baseball season. Through the Mobile Source Air Pollution Reduction Review Committee's (MSRC) Clean Transportation Funding, Metro was able to obtain funding for the shuttle service since 2010 and secured funding for the upcoming 2017 Dodgers baseball season. Of special note, Metro's Dodger Stadium Express has been effective in reducing emissions from automobile trips and overall vehicle miles traveled. During the 2015 baseball season, Metro estimated reduction of vehicle miles traveled by approximately 3.7 million miles and reduction of criteria GHG (CO₂) air pollutant of 625 tons. Due to its popularity, ridership has increased by 72% since 2010 with 1 million riders being reached during the current 2016 season.

The Dodger Stadium Express is truly a team effort; and with the hard work and dedication of Metro's Operations, Contract Services, Communications and Long Range Planning department, it has become a fan favorite for transit riders and Dodger fans.



Interagency Recognition Speaks Volumes

Sometimes I receive mail from customers praising an operator or other Metro staff for outstanding service and I truly appreciate these communications. This week, I was pleased to receive a slightly different positive communication. Metro Senior Service Attendant Larry B. Young from Division 5 took the time out of his day to write me a brief letter informing me of the great service he received from the Metro payroll department. This kind of interagency recognition shows that we as an agency continue to break down silos, whether it is two departments working on a capital project or a Division 5 maintenance employee needing the help and assistance from our payroll department – we all must understand the importance of being responsive to both customers and fellow-employees. Thank you to Larry and the payroll department for being a part of making this agency become one entity.

Procurement Postings

120 Kw Portable Generators (IFB)

Metro released an Invitation for Bids (IFB) to procure 120KW portable generators. The procurement process blackout period is expected to run from Friday, October 7, 2016 through Thursday, April 27, 2017.

The procurement is for two (2) 120kW portable generators to replace existing generators that have exhausted their life span in the current fleet to support bus and rail operations.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Aryani L. Guzman, Assistant Contract Administrator at (213) 922-1387.

Specialty Paper for Metro Stationary Department (IFB)

Metro released an Invitation for Bid (IFB) to provide Specialty Paper for Metro Stationery Department. The procurement process blackout period is expected to run from Monday, October 3, 2016 through Tuesday, November 22, 2016.

The selected contractor will provide various types of specialty paper to the Union Station Gateway Building (USG) based on the specifications required by Metro.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Antwaun Boykin, Sr. Contract Administrator at (213) 922-1056.

Construction Notices - Regional Connector, I-5

Metro Regional Connector Project: Flower Street Closure -- From 3rd Street to 5th Street

- Regional Connector Constructors will perform cut and cover activities on Flower St. between 4th and

5th street.

- The first of up to 14 weekend closures will begin at 7:00 p.m. Friday, October 14 to 5:00 a.m. on Monday, October 17.

Caltrans Interstate 5: All Construction Updates [here](#).

“My humanity is bound up in yours, for we can only be human together.”

~ Desmond Tutu

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