

CEO BRIEF | EVERY VOICE COUNTS

Phillip A. Washington
Chief Executive Officer

Friday, January 27, 2017

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Delivering the 2017 State of the Agency

Yesterday, at our Metro Board of Directors' Meeting, I took the opportunity to deliver my State of the Agency address to the Metro Board and the public. I deliver the State of the Agency report on an annual basis, outlining the previous year's accomplishments and the upcoming year's goals and challenges for each department, as well as the agency as a whole. Although we had many great accomplishments in 2016, we have plenty of work and challenges ahead of us in 2017. However, if we stay focused, I am confident this agency and our entire employee team has what it takes to step up to these challenges and meet the goals set for 2017. Board Members had positive feedback on this report, confirming the optimism for the future of this agency. To view the report, please click [here](#).

LA Union Station Forecourt and Esplanade Improvements Project Scoping Meeting

Metro has initiated the environmental clearance process for the [Los Angeles Union Station Forecourt and Esplanade Improvements Project](#), which will enhance pedestrian and bicycle access to and from the Los Angeles Union Station, and reestablish the connection between the station and surrounding communities. Metro secured a \$12.3 million grant from the State's Cycle 2 Active Transportation Program for the Alameda Esplanade and the Metro Board approved a \$2.1 million commitment to the State recommended \$3.2 million Cycle 3 Active Transportation Program grant for improvements on Los Angeles Street in January 2017. Proposed improvements include a pedestrian and bicycle esplanade on the east side of Alameda Street, widened sidewalks on the west side of Alameda, a multi-purpose civic space to replace the parking lot on the north side of Union Station, improved crossing at Los Angeles Street, and other key improvements.

Yesterday, we held the Scoping Meeting for the Environmental Impact Report at Los Angeles Union Station Historic Ticketing Concourse. Over 50 stakeholders attended, including representatives from the offices of Metro Board Director Paul Krekorian and City of Los Angeles Councilmember José Huizar. The meeting included a project overview presentation, an open house where participants spoke one-on-one with project staff and consultants to learn more about the project, and a station where attendees submitted written comments on the overall project and on the scope and content of the environmental process.

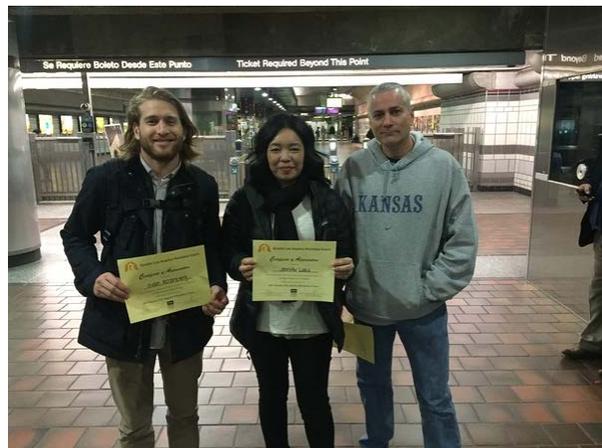
In addition to the Scoping Meeting, we have held over 10 briefings with key stakeholder groups in the Arts District, Chinatown, El Pueblo, and Little Tokyo. Once the environmental process concludes this summer, Metro will initiate the design process in the summer of 2017, and anticipates that construction could begin in early 2020, with estimated completion of improvements by the end of 2022.

Information about the Project, including how to submit comments, is available on the website, metro.net/unionstation. As a reminder, written comments are due by January 31, 2017 to:

Elizabeth Carvajal, Senior Manager
Los Angeles Union Station Forecourt and Esplanade Improvements
Metro
One Gateway Plaza, MS 99-23-4
Los Angeles, CA 90012
carvajale@metro.net
213-922-3084

Thank You to Metro's Greater Los Angeles Homeless Count Team

I want to give a special thanks to the Metro employees, and some of their spouses and family members that joined them, for taking a couple hours out of their evening to help serve homeless by participating in the Greater Los Angeles Homeless Count. This was Metro's second year teaming up with the Los Angeles Homeless Services Authority (LAHSA) to provide our own special team strictly focused on counting homeless individuals on our Metro system, and at various stations and properties. This count helps LAHSA best target resources to those most in need and to raise awareness of an epidemic impacting more than 47,000 people in our region. Lastly, thank you to Jennifer Brogin and Stephanie Burke of our Metro System Security and Law Enforcement team for doing an incredible job of not only coordinating and leading these efforts, but for expanding this year's Metro Team count efforts to all three nights of the Greater Los Angeles Homeless Count.



Brighton to Roxford Double Track Project Community Meeting in San Fernando

On Monday, Metro Regional Rail hosted a community meeting/open house at the San Fernando Regional Pool Facility to provide the public with an introduction and overview of the Brighton to Roxford Double Track Project. Approximately 50 community members attended in person and 18 additional stakeholders participated via webcast, including representatives from the elected offices of LA County Supervisors and Metro Board Members Kathryn Barger and Sheila Kuehl, LA City Councilmember and Metro Board Member Paul Krekorian, Senator Anthony Portantino, Senator Robert Hertzberg and Assemblymember Bocanegra as well as representatives from the City of San Fernando, LAUSD Office of Environmental Health Safety, Pacoima Beautiful, the Transit Coalition, Laborers International of North America and American Legion of San Fernando, and others.

The Brighton to Roxford Double Track project is studying the possibility of adding a second main line rail track to an approximately 11-mile single track transportation corridor in East San Fernando Valley. The corridor runs between Hollywood Way in the City of Burbank and through the cities of Los Angeles and San Fernando, to Roxford Street in Sylmar. The anticipated benefits of the project include improved regional rail service and mobility to meet future transportation demand, improved on-time performance and service of commuter trains, and enhanced safety on the rail corridor.

[Click here](#) to visit the project fact sheet for more information. All meeting materials and video recordings of the live webcast and Virtual Open House are available in English and Spanish on the [project website](#).

Wheelchair Securement Final Competition is a Battle

In 2016, Metro's Office of Civil Rights' Accessibility Unit implemented an innovative Bus Operator training program called the Division Partnership Program. This program is designed to increase awareness of compliance with the Americans with Disabilities Act (ADA) and other accessibility-related policies and procedures. In addition, the program enhances the skills necessary to provide service excellence in assisting customers with disabilities. With the implementation of the Division Partnership Program, Accessibility staff now has an ongoing presence at Metro Bus Divisions.

In collaboration with Bus Operations, the Accessibility Unit hosted accessibility-related events at all eleven Metro Bus Divisions. Each event included a variety of activities where Operators earned prizes for their knowledge of serving customer with disabilities. The primary activity was a wheelchair securement competition; where the Operator with the highest score from each Division was awarded a trophy. Each Division winner was invited to the January 17, Wheelchair Securement Final Competition event to compete to become Metro's best Operator in wheelchair securement for 2016.

The competition was fierce; as three Bus Operators received the same highest score. The Operators were:

- Carlos Flores, Division 8
- Nelson Zapata, Division 10
- Jose Ochoa, Division 18

Judges then compared wheelchair securement times. For securing the wheelchair in the quickest time, we congratulate Carlos Flores of Division 8 for winning Metro's first Wheelchair Securement Grand Champion Division Trophy.

We have a video that can be accessed [here](#), that introduces you to the eleven Bus Operators who represented their Divisions at the Wheelchair Securement Final Competition. Please join me in congratulating each Operator on their Division win, and for their commitment to serving Metro's customers with disabilities. Also, please join me in congratulating Joanna Lemus, Accessibility Program Manager, for successfully implementing this popular and meaningful program.

Procurement Postings

Plug-In Battery Electric Vehicles (IFB)

Metro released an Invitation for Bids (IFB) to procure Plug-In Battery Electric Vehicles. The procurement process blackout period is expected to run from Friday, January 27, 2017 through Wednesday, May 31, 2017.

This procurement is for ten (10) Plug-In Battery Electric Vehicles to replace existing vehicles in the current fleet to support bus and rail operations.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Aryani L. Guzman, Assistant Contract Administrator at (213) 922-1387.

Environmental Waste Handling and Environmentally Related Construction Services (RFP)

Metro will release a Request for Proposal (RFP) next week to procure Environmental Waste Handling and Environmentally Related Construction Services. The procurement process blackout period is expected to run from February 3, 2017 through June 22, 2017.

Metro will select a Consultant that shall provide services to handle hazardous materials, environmental waste handling, and certain environmentally related construction services for Metro's major transit capital projects, other capital projects, or facilities improvements.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Daniel A. Robb, Senior Contract Administrator, at (213) 922-7074.

Small Business Prime Safety Awards and Recognition Program (RFP) - Small Business Prime

Metro released a Request for Proposals (RFP) to procure the services of a qualified vendor(s) to develop, implement, and manage a quality and effective corporate Safety Awards & Recognition Program. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Friday, January 27, 2017 through Thursday, April 13, 2017.

Metro is seeking services from vendors that can deliver exceptional customer service and provide a turnkey Safety Awards & Recognition Program that meets the needs of our diverse workforce.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Marc Margoni, Principal Contract Administrator at (213) 922-1304.

Bus and Rail Mobile Application (RFP) - Small Business Prime

Metro will release a Request for Proposals (RFP) to procure the Bus and Rail Mobile Applications for Metro's Maintenance and Material Management (M3) system. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Friday, January 27, 2017 through Friday, May 12, 2017.

Metro is seeking proposals from qualified and experienced firms to design, code, test, & implement mobile applications for the Android, iOS and Windows mobile operating systems to digitize the data entry process for Metro's Maintenance and Materiel Management (M3) system.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Annie Duong, Senior Contract Administrator at (213) 418-3048.

HVAC Duct Cleaning Services (IFB)

Metro will release an Invitation for Bid (IFB) to procure a qualified contractor to provide Heating Ventilation & Air Conditioning (HVAC) Duct Cleaning services throughout Metro bus and rail transit facilities. The procurement blackout period is expected to run from Tuesday, January 31, 2017 through April 10, 2017.

The service areas designated to be cleaned and sanitized include administrative offices, equipment

maintenance buildings, transportation buildings, rail equipment maintenance buildings, rail transportation buildings, customer ticket offices and one secured cash revenue facility.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Rommel Hilario, Principal Contract Administrator at (213) 922-4654.

Tunnel Washing Services for Red, Purple and Gold Lines (IFB)

Metro will release an Invitation for Bid (IFB) to procure high pressure washing services for 18 rail stations of the Red, Purple, and Gold Lines. The procurement blackout period is expected to run from Monday, January 30, 2017 through May 26, 2017.

Metro is seeking a qualified contractor to provide complete high pressure washing services to the Red, Purple, and Gold Lines. The Metro Red/Purple Line includes approximately 36 miles of 20 feet in diameter concrete tubes with walkways between stations and cross passages between tunnels. The Metro Gold Line includes approximately 3.4 miles of 20 feet in diameter concrete tubes with walkways between stations and cross passages between tunnels. All tunnels include fixtures such as track, drainage, fire suppression, mile markers, cross-passage signage, lighting, and linear utilities conduit and piping.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Rommel Hilario, Principal Contract Administrator at (213) 922-4654.

HVAC Industrial Water Treatment Services (IFB)

Metro will release an Invitation for Bid (IFB) to provide industrial water treatment services throughout Metro bus and rail transit facilities. The procurement blackout period is expected to run from Wednesday, February 1, 2017 through April 7, 2017.

Metro is seeking a qualified contractor to provide industrial water treatment services for open and closed-loop heating and cooling systems, and preventive maintenance services throughout Metro bus and rail transit facilities. The Contractor shall be responsible for the inspection, testing, repairs and calibration of all open and closed-loop heating and cooling systems, including all boilers and cooling towers.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Rommel Hilario, Principal Contract Administrator at (213) 922-4654.

Rail Vehicle and Rail Systems Engineering Consulting Services (RFP)

Metro will release a Request for Proposals (RFP) to establish a rail bench of qualified firms to support Metro in rail vehicle and rail systems engineering consulting support services. The procurement process blackout period is expected to run from January 30, 2017 through April 27, 2017.

The objective of this rail bench is to ensure that the Rail Vehicle Acquisition and Engineering Departments will have a qualified pool of specialized technical support for rail vehicle acquisition and engineering needs.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Nicole Dang, Principal Contract Administrator at (213) 922-7438.

Construction Notices: Regional Connector Transit Project, I-5

Regional Connector Transit Project-- Flower St Full Closure

Starting Friday, January 27 at 7pm and ending at 5am on Monday, January 30, activities on Flower St. between 4th St. and 5th St. will be closed so crews can perform cut and cover activities. Weekend closures will continue every weekend through March.

Thru traffic will be restricted on Flower St from 3rd St to 5th St through March.

This work calls for piling work within the Wilshire/Fairfax intersection, and will require Fairfax Ave. lane

reductions over the weekends. There will also be intermittent lane reductions on Wilshire Blvd.
Caltrans Interstate 5: All Construction Updates [here](#).

"Obstacles are things people see when they take their eyes off their goals."

-E Joseph Cossman

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Bus & Rail Transit information

323.GO.METRO (323.466.3876)

6:30am - 7pm (Monday - Friday)

8:00am - 4:30pm (Saturday/Sunday)

