

CEO BRIEF | EVERY VOICE COUNTS

Phillip A. Washington
Chief Executive Officer

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Congratulations to the Graduates of the Mechanic C Apprentices Program

Yesterday morning, Metro Deputy CEO Stephanie Wiggins attended Metro's Mechanic C Apprentices Program Graduation Ceremony. The mechanic classification is one of Metro's most challenging positions to fill with qualified candidates. Program participants spend 288 hours in a classroom setting learning all of the major systems within a transit bus including charging systems, fuel systems, air systems and transmissions. Once classroom training is completed, the participants spend the next 1,760 hours assigned to Metro's Central Maintenance Shops and the Bus Operating Divisions receiving on the job training in all of the areas they were instructed in during the classroom training.

The Mechanic C Apprentices Program not only affords Metro's employees the opportunity of career advancement, but it also helps Metro fill this challenging position with highly skilled employees. The Mechanic C Apprentices Program is an 18 month program that truly reflects Metro's commitment to employee career advancement. Please join me in congratulating our 12 graduates:

Ms. Cinthia Attala
Mr. Geroby Salinas
Mr. Eric Roeters
Mr. Hamilton Rodriguez
Mr. Jonathan Velazquez
Mr. Matthew Escovedo
Mr. Daniel Vargas
Mr. Cesar Chavez
Mr. Malcolm Stewart
Mr. Adam Flores
Mr. Carlos Samano

Mr. Mitch Wickremasuriya
Mr. Carlos Hernandez



Infrastructure Roundtable Discussion with Federal Officials

On Wednesday, I was honored to participate in an infrastructure roundtable discussion and press conference organized by United States Representative Jimmy Gomez. Participants in the discussion included House Minority Leader Nancy Pelosi, Los Angeles Mayor and Metro Chair Eric Garcetti, Los Angeles County Supervisor and Metro Board Member Hilda Solis, and local business, academic and construction industry leaders. Congressman Gomez and House Minority Leader Pelosi summoned this meeting at Union Station to discuss our region’s infrastructure, its importance to the economy, and the need for legislation that improves the nation’s highways, bridges, and other transportation systems. We examined the Los Angeles region’s infrastructure needs and highlighted the positive link between working class families and a sound infrastructure system. I reminded everyone that Metro is a true socio-economic enabler as mobility and transportation provides the foundation for getting to school, work, and appointments. Working with our federal partners and gaining their support is more critical than ever as Measure M becomes implemented.

Following the roundtable discussion, Congressman Gomez held a press conference to highlight the “Better Deal” agenda unveiled by the House and Senate Democrats last month. A Better Deal centers on three core objectives: Creating millions more good-paying, full time jobs and raising wages, lowering the cost of living for America’s families, and building an economy that gives every American the tools to succeed in the 21st century. I want to thank the Congressmembers for organizing this discussion and for their commitment to supporting the transportation, infrastructure and economic needs of the Los Angeles region.





Operations Safety Culture Initiative Program and Safety Campaign

In the spirit of continuous improvement, and based on real feedback offered by Rail Operations staff, my leadership team has initiated an Operations Safety Culture Initiative Program and a Metro-wide Safety campaign. The communications campaign aims to empower and recognize employees across the organization through stories that exemplify extraordinary safety consciousness.

In response to red signal violation incidents between 2013 and 2015, Metro commissioned a third party review of red signal violations and rail operations safety culture overall. That assessment included management interviews, a series of employee focus groups and a survey of all rail employees. We received an astonishing 75% response rate, offering a strong sense of how employees perceive safety culture at Metro. We learned that we have improved since the last safety survey was conducted in 2012. We also learned that there is plenty of room for continuous improvement. Key findings included:

- 76% of respondents believe safety training during their first few months on the job was either excellent or good
- Metro's Rail Operations team offers a robust series of training programs with a strong focus on safety and operations
- Need for a central and consistent employee database to link employees to operating and safety performance
- Better documentation is needed to identify contributing causes of red light violations
- Inconsistency in the reporting and documentation of "near misses"
- Perception of inconsistent employee treatment and discipline in terms of rule violations

Thank you to all of our employees who participated in this important survey and review. I want to highlight that we have begun critical work within Operations, Safety, Talent Acquisition, and IT, collaborating across departments and reorganizing priorities to improve rail operations safety and culture. Finally, thank you to each Metro employee for recommitting to our number one priority — safety first.

Procurement Postings

BlueCoat Internet Software Filter Service Installation, Support and Maintenance Services (RFP) - Small Business Prime

Metro will release a Request for Proposals (RFP) to provide software service installation, support and maintenance at Metro Corporate Headquarters. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Monday, August 21, 2017 through Friday, October 13, 2017.

Metro is seeking the services of a vendor to provide BlueCoat Internet software filter service installation, support and maintenance at Metro Corporate Headquarters.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Michelle Tessier, Senior Contract Administrator at tessierm@metro.net.

Furnish and Instal Fiber Optics Services (RFP) - Small Business Prime

Metro released a Request for Proposals RFP to furnish and install Fiber Optics at its Metro Green Line Stations. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Wednesday, August 16, 2017 through Thursday, December 28, 2017.

Metro is seeking the services of a vendor to furnish and install fiber optic cable at several Metro Green Line Stations.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Victor Zepeda, Contract Administrator at zepedav@metro.net.

Metro Medical Review Officer (RFP)

Metro will release a Request for Proposals (RFP) to procure a Medical Review Officer (MRO). The procurement process blackout period is expected to run from Monday, August 21, 2017 through Monday, November 13, 2017.

Metro is seeking a qualified Medical Review Officer (MRO) (individual, firm, or corporation) to review drug test results generated by Metro's Alcohol and Drug Program.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Marc Margoni, Principal Contract Administrator at (213) 922-1304.

Kit - EGR Cooler, ISL 9.8L (IFB)

Metro released an Invitation for Bid (IFB) to EGR Cooler - Kits. The procurement process blackout period is expected to run from August 18, 2017 to October 18, 2017.

Metro is seeking a vendor to supply Kit – EGR Cooler, ISL 8.9L on an as needed basis for a twelve month period with a one (1) year option for additional quantities.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Juelene Close, Senior Contract Administrator, at (213) 922-1066.

LRV Mid-Life Overhaul Specification Development Services (RFP)

Metro released a Request for Proposals (RFP) to procure consulting services for the development of an overhaul Statement of Work (SOW), Technical Specification, and RFP package for solicitation of a Contractor for the midlife overhaul of the Ansaldo Breda (AB) P2550 Light Rail Vehicle (LRV) fleet consisting of 50 rail cars. The procurement process blackout period is expected to run from Friday, August 18, 2017 through Thursday, October 26, 2017.

The primary goal of the P2550 Midlife overhaul program is to maintain this fleet in a State of Good Repair. The current P2550 LRVs were delivered from 2008 through 2012 and require repair, upgrades, and/or replacement of components, appointments, and subsystems to maintain fleet safety, reliability, availability, performance, and passenger comfort.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Nicole Dang, Principal Contract Administrator at (213) 922-7438.

Fuel Pressure Regulator Valves (IFB)

Metro released an Invitation for Bids (IFB) to procure fuel pressure regulator valves. The procurement process blackout period is expected to run from Friday, August 18, 2017 through Friday, January 12, 2018.

This procurement is for the purchase of fuel pressure regulator valves that are needed to maintain the fleet and thus avoid disruption in service. Award of a contract will provide a commitment from the supplier to ensure availability at a fixed, competitive price.

Any inquiries concerning this procurement action during the blackout period must be directed to and may

only be answered by Tanya Allen, Procurement Planning Administrator at (213) 922-1018.

Cummins 8.9L ISLG, 280/320 HP, 24 Valve CNG Engine Kits (IFB)

Metro released an Invitation for Bid (IFB) to procure Cummins CNG Engine Kits. The procurement process blackout period is expected to run from August 18, 2017 to October 18, 2017.

Metro is seeking a vendor to supply Cummins CNG Engine Kits – (Cummins 8.9L ISLG, 280/320 HP, 24 Valve CNG Engine – Kits) on an as needed basis for a twelve month period with a one (1) year option for additional quantities.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Juelene Close, Contract Administrator, at (213) 922-1066.

Willowbrook/Rosa Park Station Package E and Package F (IFB)

Metro will release an Invitation for Bids (IFB) to procure a General Contractor to provide construction services at the Willowbrook/Rosa Park Station as identified as Package E (Non-revenue crossing) and Package F (Utilities). The procurement process blackout period is expected to run from August 22, 2017 through October 17, 2017.

Metro is seeking a qualified General Contractor to provide construction services at the Willowbrook/Rosa Park Station for sidewalk work, non-revenue rail crossing improvements, existing elevator renovations, and utility infrastructure.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Dianne Sirisut, Senior Contract Administrator at (213) 922-2737.

Metro Facilities Grouting and Water Remediation (IFB)

Metro will release an Invitation for Bids (IFB) to procure a contractor to provide concrete grouting restorations at various locations. The procurement process blackout period is expected to run from Tuesday, August 22, 2017 through Wednesday, October 11, 2017.

Concrete restoration includes all facilities, bridges and structures identified by Metro requiring concrete repairs or susceptible to water inflow requiring grouting, patching, reinforcement, and/or removal and installation of electrical, mechanical or plumbing equipment required to perform the work as outlined in the specifications.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Noelle Valenzuela, Contract Administrator at 213-922-3647

TAP Retail Solutions (RFP)

Metro will release a Request for Proposals (RFP) to procure the services of qualified gift card distributors. The procurement process blackout period is expected to run from Monday, August 21, 2017 through Thursday, January 4, 2018.

The selected contractors will place TAP cards at participating chain stores in gift card kiosks. Customers will then be able to select a TAP card with stored value for purchase. Customers will also be able to return to the store and reload their TAP cards. TAP cards are accepted on Metro and 23 other transit agencies.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Ana Rodriguez, Contract Administration Manager, at (213) 922-1076.

Construction Notices: Purple Line Extension, Gold Line Station, I-5

Purple Line Extension Transit Project: Closure -- Westbound Wilshire Blvd at La Brea

From Friday, August 18 at 9:00 p.m., through Saturday, August 19 at midnight, westbound Wilshire Blvd. will be closed between La Brea Ave. and Cloverdale Ave. to support jet grouting activities at Wilshire Blvd./

Cloverdale Ave. Lane reductions will start on westbound Wilshire Blvd. at Orange Dr. leading to the closure at La Brea Ave. For the full construction notice, click the underlined title above.

Metro Gold Line: Access Ramp Construction -- South Pasadena Station

Beginning Thursday, August 24, 2017 and continuing through October 2017, Metro crews will construct a concrete ADA-compliant access ramp at the Gold Line South Pasadena Station, southeast entrance, near the El Centro St. Temporary access to the station entrance will continue throughout construction. For the full construction notice, click the underlined title above.

Caltrans Interstate 5: All Construction Updates here.

"Carry out a random act of kindness with no expectation of reward, safe in the knowledge that one day someone might do the same for you."

- Princess Diana

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