

CEO BRIEF | EVERY VOICE COUNTS

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Friday, October 13, 2017

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APTA EXPO 2017: Public Transportation's Premiere Showcase

This week I joined Metro Board Member Jacquelyn Dupont-Walker, Metro Senior Leadership Team Members and Metro staff for the annual American Public Transportation Association (APTA) Meeting in Atlanta, Georgia. Held in conjunction every three years with the Annual Meeting, EXPO also took place – public transportation's premier showcase of technology, products and services.

I am proud to announce that Metro won a 2017 APTA AdWheel Grand Award for its Measure M public education program. All of our focused work educating the public about Measure M and what it would deliver across LA County contributed to the public's understanding and definitive approval of the ballot measure. The AdWheel awards acknowledge the best marketing and communications efforts by transit agencies across the nation and we are honored to have received this prestigious recognition.

I would also like to highlight that while at APTA, we signed a contract with New Flyer to begin delivery of Metro's zero emission buses. Thanks to our Metro representatives who made it to this year's event and thank you to all of Metro for the incredible work you do that is being recognized by many of our transit peers across the country.



Los Angeles Union Station Industry Forum

Today, Metro Board member and LA County Supervisor Hilda Solis and I attended the Los Angeles Union Station (LAUS) Master Commercial Developer Industry Forum held at the LAUS Old Ticketing Hall. Metro Staff presented on topics such as: the Link US Project that will transform our “dead-end station” to a “run-through” station to reduce passenger wait times; the LAUS Master Commercial Development Opportunity which described the Metro owned property sites that are ready for development and a historic overview of Union Station. The presentations were followed by a “Meet the Developers” mixer event to allow firms considering the role as lead commercial developer to network with Metro-certified small businesses. The event was a success and we are excited to be moving forward with enhancing the facility and elevating it to the world-class status it deserves.

Metro is interested in selecting a Master Commercial Developer team for the LAUS Project and bringing a recommendation to the board by July 2018. The process for selecting a master commercial developer will rely on the vision and goals of the station which are centered on three principles from the Union Station Master Plan: transit optimization, creating a great destination and improving connectivity. The new station design will accommodate a variety of transit modes, create an iconic place of extraordinary design as the transit hub of LA County, improve access and connectivity for pedestrians and bicyclist as well as enhance and protect the historic station.

Multi-Agency Exchange Program Closing Event

Also today, we held the closing event for the MAX 2017 Program. The 2017 delegates each prepared a short business presentation outlining recommended best practices learned from their visits at MARTA (Atlanta), DART (Dallas), and RTD (Denver). Presentations ranged in topics from state of good repair, measuring workforce development to bus maintenance operations and major events operations plans. Following presentations, certificates were received and a light reception occurred in celebration of the conclusion of the 2017 program.



C3 Walk Through and Tour with Director Ridley-Thomas

Yesterday, Metro Board Member and LA County Supervisor Mark Ridley-Thomas, Metro System Security and Law Enforcement Chief Alex Wiggins and I had a meet and greet with Metro's County, City, and Community (C3) homeless outreach teams as they conducted their homeless outreach on the Metro Red Line at 7th and Metro Station. Since the implementation of this program in May 22, 2017, the outreach team has made roughly 1,400 contacts with homeless individuals and placed 10% into permanent housing solutions. This program has truly made its mark on the Metro Red Line as homeless individuals have approached the outreach team for the resources they provide.

With this program, Metro strives to enhance the ridership experience, improve public safety and provide homeless outreach and engagement. Metro's Homeless Action Plan includes two outreach teams that consist of nurses, substance abuse counselors, mental health clinicians, former homeless individuals and outreach workers. The program is working well and the outreach teams are quickly becoming a staple of our system.

Operator Identifies Lost Boy

I want to thank and recognize one of our Metro bus operators for his sharp observation and quick actions. Last week, an alert was issued to all bus operators regarding a missing boy. Division 3 Bus Operator Enrique Aguilera had just made relief on the 180 line at Los Felix and San Fernando Road, heading eastbound. Operator Aguilera noticed a young man waving at him from the back of the bus and realized that this young man fit the description of the missing person. Operator Aguilera asked the young man to join him up at the front of the bus where he asked him his name. The boy responded with the name of the missing person. Operator reported to Bus Operations Control that he had the missing boy. Glendale police responded swiftly, took control of the situation and safely got the autistic boy back home to his family. On behalf of Metro, I commend Operator Aguilera for staying alert and taking action when he felt the intuition.

Procurement Postings

Master Transmission Overhaul Kits (IFB)

Metro released an Invitation for Bids (IFB) to procure Master Transmission Overhaul Kits. The procurement process blackout period is expected to run from Tuesday October 3, 2017 through Wednesday, February 28, 2018.

This procurement is for the purchase of a kit of transmission parts that is required to overhaul the B500 and Gen4 Metro bus transmissions which will avoid disruption in service. Award of a contract will provide a commitment from the supplier to ensure availability at a fixed, competitive price.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Tanya Allen, Procurement Planning Administrator at (213) 922-1018.

Tow Tractors (IFB)

Metro released an Invitation for Bid (IFB) to procure four (4) Tow Tractors (yard mules) required to support Metro's bus maintenance operations. The procurement process blackout period is expected to run from Friday, October 6, 2017 through Wednesday, January 31, 2018.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Aryani L. Guzman, Contract Administrator, at (213) 922-1387.

Plug-In Battery Electric Vehicles (IFB)

Metro released an Invitation for Bids (IFB) to procure Plug-In Battery Electric Vehicles. The procurement process blackout period is expected to run from Friday, October 13, 2017 through Wednesday, January 3, 2018.

This procurement is for ten (10) Plug-In Battery Electric Vehicles to replace existing vehicles in the current fleet to support bus and rail operations.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Aryani L. Guzman, Contract Administrator at (213) 922-1387.

Engineering Support Services (RFQ)

Metro released a Request for Qualifications RFQ to procure engineering support services. The procurement process blackout period is expected to run from Thursday, October 12, 2017 through Friday, February 23, 2018.

Metro is seeking a diverse engineering management services contractor to provide engineering and rail-related services for Metro's Maintenance of Way department. The firm will assist with various engineering support projects on a task order basis.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Victor Zepeda, Contract Administrator at zepedav@metro.net.

Professional IT Consulting & Programming Services (RFP) - Small Business Prime

Metro released a Request for Proposal (RFP) to procure IT support services. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Thursday, October 12, 2017 through Friday, December 8, 2017.

Metro is seeking an IT firm to support its Oracle Suite of business systems and databases. The successful firm will provide a programmer for Metro's planned system enhancements.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Victor Zepeda, Contract Administrator at zepedav@metro.net.

Construction Notices: Burbank Metrolink Station, Purple Line, I-5

Burbank Airport - North Metrolink Station Project: Late Night Construction -- San Fernando Rd.

San Fernando Rd at North Hollywood Way will experience late night construction activities for a four-week period beginning Monday, October 9, 2017 between the hours of 10:00 p.m. and 6:00 a.m., as construction crews perform project related work at this location. For the full construction notice, click the underlined title above.

Purple Line Extension Project: Sidewalk Pavement Restoration -- Santa Fe Ave.

On Saturday, October 14 and Monday, October 16 through Friday, October 20, from 9am to 3:30pm, Metro contractors will continue restoring the curb, gutter, pavement, and sidewalk along the west side of South

Santa Fe Ave. This work will occur between Willow St. and Palmetto St. Consequently, the west side sidewalk along Santa Fe Ave., between Willow St. and Palmetto St. will be closed intermittently from 8am to 5pm on Saturday, October 14. From October 16 through October 20, work will continue from 9am to 3:30pm. Flaggers will be present to maintain traffic flow. For the full construction notice, click the underlined title above.

Caltrans Interstate 5: All Construction Updates [here](#).

"There are only two ways to live your life. One is as though nothing is a miracle.
The other is as though everything is a miracle."

- Albert Einstein

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6:30am - 7pm (Monday - Friday)
8:00am - 4:30pm (Saturday/Sunday)

