

CEO BRIEF | EVERY VOICE COUNTS

Phillip A. Washington
Chief Executive Officer

Monday, February 5, 2018

In this Issue

- [3rd Annual Celebrating Excellence in the Workplace](#)
- [VerdeXchange: Infrastructure Investments and Transit Hubs](#)
- [Press Coverage Praises Crenshaw/LAX Transit Project Art Program](#)
- [New Enhanced Features on taptogo.net](#)
- [Procurement Postings](#)
- [Construction Notice](#)

3rd Annual Celebrating Excellence in the Workplace

Metro held the 3rd Annual Celebrating Excellence in the Workplace awards ceremony at the historic Orpheum Theatre. Metro Board Chair and City of Los Angeles Mayor Eric Garcetti provided a video message to praise and acknowledge all the work that we are doing in Los Angeles County as we prepare to host the 2028 Olympic and Paralympic Games. The Metro Express band provided the amazing sounds for employees to enjoy as they snacked on a continental breakfast prior to the start of the program. Following my opening remarks, I had the pleasure of introducing our guest speaker Yolanda Favors, Esq., TSSP, a Contracts and Regulatory Compliance Attorney with SNC-Lavalin. She is a graduate of Georgetown Law and Leadership APTA 2017. Ms. Favors shared with us her amazing life story growing up during the Civil Rights Movement and how her father's dedication to the movement taught her perseverance to achieve excellence.

I would like to thank Yolanda Favors for taking the time to share her strong message with us and for empowering us to achieve excellence in the workplace. I would also like to congratulate all of our award recipients for teamwork, customer service, innovation, safety, spirit, and my CEO awards for their hard work and dedication to provide excellent service and support.

Congratulations to Division 15 for receiving the Bus Division of the Year award and to Division 14 for receiving the Rail Division of the year award. These two divisions were ranked highest for reaching their own significant achievements, for exceeding their goals and for providing excellent on time service to our riders.

A special acknowledgement goes to the Human Capital and Development team and all others involved in producing another great Excellence in the Workplace event. Lastly, I would like to thank the Orpheum Theater Staff, Etchea Bakery Catering Services, Metro Express Band, Marketing, IT, Transit Security, and Project Managers for making this event possible. Thank you to everyone who attended and we look forward to seeing you again next year to celebrate excellence in the workplace.

Metro Employees can view a recording of the entire event on our Metro Ustream, [here](#).

And the Awards go to:

Team Work Award

Fleet Management and Support Services Team from Central Maintenance Facility		
Michael Chen	Bus Equipment Maintenance Instructor	Operations
Wilson Chu	Senior Departmental System Analyst	Operations
Craig Clifton	Senior Departmental System Analyst	Operations
Dale Lanz	Senior Departmental System Analyst	Operations
Linda Hill	Vehicle Verification Clerk	Operations
Keith Nielsen	Mechanic A	Operations
Raymond Wilson	Operations System Support Administrator	Operations

Customer Service Award

James Jimenez	Sr Manager Environmental Compliance and Services	Quality Assurance
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Innovation Award

Frank Ching	Deputy Executive Officer	Countywide Planning and Development
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Safety Award

Todd Halvorson	Sr Safety Specialist	Safety
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Spirit Award

Waldemar Arana	Transit Security Officer II	System Safety and Law Enforcement
Edward Garcia	Transit Security Officer II	System Safety and Law Enforcement
Yarish Shikman	Transit Security Officer II	System Safety and Law Enforcement
David Uroza	Transit Security Officer II	System Safety and Law Enforcement

Wheelchair Securement Award

Alejandro Guandique Morales	Bus Operator	Division 15
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Division of the Year

Bus Division 15 Sun Valley
 Rail Division 14 Expo Line

CEO's Awards

Carolina Coppolo	Executive Officer	Vendor Contract Management
Jan Olsen	Director Pension and Benefits	Human Capital
Jodi Stewart	Pension and Benefits Analyst	Human Capital
Lindsay Meurs	Head Program Manager	Human Capital
Division 8 and Division 15 Evacuation Teams		



VerdeXchange: Infrastructure Investments and Transit Hubs

I had the pleasure of participating in the opening plenary and a separate panel at the 11th annual VerdeXchange Conference that looks into the future of mobility and incorporating green resilient infrastructures that embrace renewable energy and clean technology.

The morning plenary was a great discussion regarding infrastructure investments to welcome the world to Southern California in 2028. I joined fellow panelist Executive Vice President of AECOM Bill Hanway, Chief Innovation & Technology Officer of LAWA Justin Erbacci and Executive Director of Los Angeles Department of Convention & Tourism Development Doane Liu in a conversation on how we are preparing ourselves for the upcoming games in terms of project planning and new innovations. I was pleased to share our 28 by 2028 initiative and how these 28 projects will support growth in rail travel as well as prepare us to host the world in Los Angeles for the Olympic and Paralympic Games.

The breakout panel I participated in was in regards to transit hub case studies in Tokyo, San Francisco and Los Angeles. I joined US West Sustainability & Resilient Design Leader of Integral Group Andrea Traber and Consultant for Economic Affairs of Consulate General of Japan Masahiko Takei to jump into some comparisons and lessons learned from the building and development of major transit hubs within our cities. I briefly mentioned some points regarding the work I did in Denver developing their Union Station. However, the focus was to share Metro's vision of creating a more dynamic Los Angeles Union Station that reinvigorates its surroundings and propels development that supports the needs of surrounding communities.

Press Coverage Praises Crenshaw/LAX Transit Project Art Program

I am very proud of the reputation we have built as a leading supporter of the arts within our transportation system. *Los Angeles Magazine* and the online national art magazine *Hyperallergic* recently featured flattering stories about the artworks commissioned for the Crenshaw/LAX Transit Project stations. Prints of a few of the artworks are featured on the 25th floor of the Metro Headquarters building. The next time you are near the Highland Park Conference Room, be sure to take a look at the artwork brightening the room by well-respected artists [Shinique Smith](#) and [Carlson Hatton](#).

You can read the *Los Angeles Magazine* story [here](#) and the *Hyperallergic* story [here](#).



New Enhanced Features on *taptogo.net*

This week, the TAP team will release some exciting enhancements on the TAP website, *taptogo.net*. In response to customer feedback, TAP users can soon expect a better, more seamless user experience. Updated features include a faster checkout process with options to safely save credit card information. In addition, security and compliance features will be enhanced. Reduced Fare applicants will also enjoy a more streamlined application process with optimized photo cropping tool.

This year, TAP plans to continue improving customer experience with the launch of a new innovative mobile application and additional enhancements to support payment for a variety of multimodal programs.

Procurement Postings

Reliability Centered Maintenance (RCM) Assessment (RFP) - Small Business Prime

Metro released a Request for Proposals (RFP) to procure assessment services of Metro's Reliability Centered Maintenance Program. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Wednesday, January 31, 2018 through Tuesday, May 1, 2018.

Metro is seeking consulting assistance to review its current operating and data environment for sufficiency, capability and appropriateness to implement advanced maintenance techniques commonly referred to as Reliability Centered Maintenance (RCM) for Rolling Stock (Bus and Rail Vehicle) and Infrastructure (wayside) assets.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Victor Zepeda, Contract Administrator at zepedav@metro.net.

Metro Security Policies and Procedures Manual (RFP) - Small Business Prime

Metro will release a Request for Proposals (RFP) to procure services of a Contractor that shall update Metro Transit Security Department's Policies and Procedures Manual. **This solicitation is open to Metro Certified**

Small Businesses only. The procurement process blackout period is expected to run from February 6, 2018 through April 10, 2018.

The Policies and Procedures Manual must adhere to all applicable Metro policies and local, state and federal laws, as well as industry best security practices related to emergency procedures. This manual shall serve as the primary guide for transit security personnel in the performance of their duties.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Aielyn Q. Dumaua, Contract Administration Manager at (213) 922-7320.

Spark Plug (IFB)

Metro released an Invitation for Bids (IFB) to procure Cummins Spark Plug. The procurement process blackout period is expected to run from Monday, February 5, 2018 through Friday, June 29, 2018.

This procurement is for the purchase of spark plugs required to maintain the bus fleet and thus avoid disruption in service. Award of a contract will provide a commitment from the supplier to ensure availability at a fixed, competitive price.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Tanya Allen, Procurement Planning Administrator at (213) 922-1018.

Emergency Supply Replenishment (IFB) - Small Business Prime

Metro released an Invitation for Bids (IFB) to provide Emergency Supply Replenishment. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Monday, February 5, 2018 through Tuesday, April 3, 2018.

Metro is seeking a contractor to replenish and/or provide emergency supplies for use by Metro employees during disaster response and recovery efforts at Metro facilities.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Manchi Yi, Principal Contract Administrator, at (213) 418-3332.

Construction Notices: Crenshaw/LAX Project, Regional Connector, Purple Line Extension, I-5

Crenshaw/LAX Project: Temporary Green Line Station Closures

Starting on January 26, 2018, and continuing for 71 days, Metro's contractor, Walsh/Shea Corridor Constructors began the rail tie-in connection between the Crenshaw/LAX Transit Project and the existing Metro Green Line. The work requires the powering-down of five stations on the Green Line. The entirety of the work is expected to last for 71 days, resuming rail service at 3:00 am on Saturday, April 7, 2018.

The following five stations on the Green Line will be powered-down; Aviation/LAX, Mariposa, El Segundo, Douglas, and Redondo Beach Stations. A free Green Line shuttle service from the Hawthorne/Lennox station will provide replacement service to the affected stations during the operation and will aim to maintain comparable headways when possible. Connection service will be maintained at all existing stations served by the free shuttle between Hawthorne/Lennox and Redondo Beach stations.

Regional Connector: Full Weekend Closures for TBM Retrieval at 4th/Flower St Intersection

Regional Connector Constructors (RCC) will begin efforts to retrieve the Tunnel Boring Machine (TBM) at the 4th St and Flower St intersection.

Traffic reconfiguration began on Saturday, January 13. One thru traffic lane will be maintained.

Full weekend closures of 4th/Flower intersection are anticipated to begin at 7:00 pm Friday through 5:00 am Monday the following weekends:

- February 9, 16, 23, 2018

- March 2, 9, 16, 23, 2018

Purple Line Extension: Wilshire Blvd./Western Ave. - Instrumentation, Dewatering Well Work and Jet Grouting
North side of Wilshire Blvd. sidewalk closed between Manhattan Pl. and Western Ave. in front of the construction staging yard. Access to businesses is maintained and a signed pedestrian detour is installed.

Eastbound and westbound Wilshire Blvd. will be intermittently reduced to one lane in each direction between Western Ave. and Manhattan Pl. Northbound Manhattan Pl. will be closed at Wilshire Blvd. 9am–3:30pm, Monday–Friday.

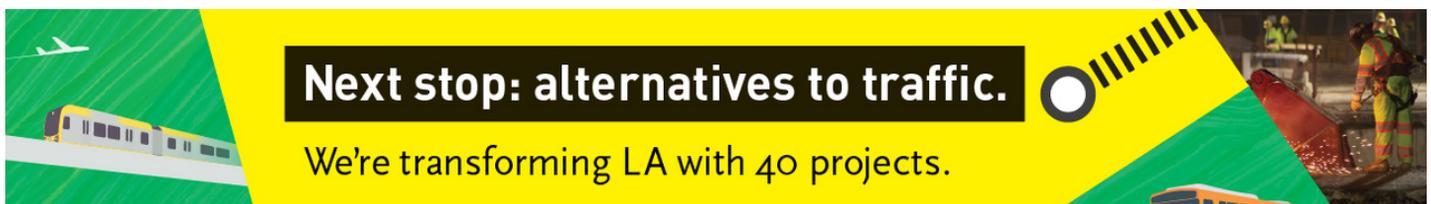
Full closure of Wilshire Blvd. between Manhattan Pl. and Western Ave. from 2/9/18 - 2/12/18. 10-day extended closure of Wilshire Blvd. is scheduled from 2/16/18 - 2/26/18. For more information, click [here](#).

Caltrans Interstate 5: All Construction Updates [here](#).

"Never doubt that a small group of thoughtful, committed citizens can change the world;
indeed, it's the only thing that ever has."

- Margaret Mead

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Bus & Rail Transit information

323.GO.METRO (323.466.3876)

6:30am - 7pm (Monday - Friday)

8:00am - 4:30pm (Saturday/Sunday)

