



Monday, June 25, 2018

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2018 State of the Agency

Last week, I joined Metro Chair and Los Angeles Mayor Eric Garcetti and Vice Chair and LA County Supervisor Sheila Kuehl to deliver our State of the Agency remarks to community leaders, stakeholders and Metro employees. The State of the Agency was a chance to reflect on the current Chair's year-long tenure and accomplishments, and listen to the incoming Chair Sheila Kuehl's top priorities for the agency in the coming fiscal year ahead.

During his term as Board Chair, Mayor Garcetti helped power Metro to new heights, using the momentum of the 2028 Olympic and Paralympic games to adopt 28 by 2028, an initiative to build and accelerate 28 major transportation projects by 2028. Mayor Garcetti also oversaw several of Metro's most important project groundbreakings, including the Purple Line Extension Section 2 to Century City and Gold Line Foothill Extension to Claremont, and helped Metro adopt the most aggressive electric bus goal of any large transit agency in America.

Incoming Metro Board Chair Supervisor Kuehl discussed a number of exciting projects happening at Metro next year. She is looking forward to continuing to work with Metro and the Metro Board on improving the experience of those riding the Metro system. In addition, she plans on working with Metro's Women and Girls

Governing Council to continue to focus on training and hiring more women in non-traditional career positions. Supervisor Kuehl expressed her enthusiasm for Metro's undertaking of the NextGen Bus Study, which will reevaluate the bus routes that carry over 70% of our ridership.



June 2018 Operations Employees of the Month

Operations Department recognized employees from Transportation and Maintenance during Thursday's System Safety, Security and Operations Committee Meeting as the department's June 2018 employees of the Month.

The Transportation Employee of the Month award was presented to Ms. Irene Sieverding, Bus Operator at Division 10. Ms. Sieverding has been with Metro for 31 years, beginning her career in 1987. She is an exemplary employee with excellent customer service skills. She was recently named Operator of the Month at Division 10 in recognition of her outstanding work record. She has developed impressive conflict resolution skills which she uses on a daily basis. Last month, these skills were recognized by an over 10-year Metro bus customer who wrote me to inform that he witnessed Ms. Sieverding in action on Line 733 when a situation involving a loud radio on the bus escalated into a potentially dangerous confrontation. Our customer observed that Ms. Sieverding used a calm and clear strategy to get the initial threat maker to exit the bus so that she could continue in service for her regular patrons.

The Maintenance Employee of the Month award was presented to Mr. Nelson Torres, Rail Equipment Maintenance Supervisor at Division 20, Red Line. Mr. Torres is a 16 year employee, who started with Metro in

2002. During this time, he has proven to be a dedicated and hardworking employee. He is responsible for Preventive Inspection and Heavy Repair groups. Mr. Torres is very instrumental and he has been doing an outstanding job in scheduling inspections. He maximizes the usage of inspection mileage and ensures all are done within the permissible windows. He also supervises the Heavy Repair crew. He reviews procedures and communicates with the crew constantly to identify potential problems and seek continuous improvement. One example is he foresees the movement of maintenance specialists in wheel press operation during the shakeups and has made arrangements to train more people on wheel press prior to the shakeup. His crew members enjoy working with him and appreciate his support.



Telephone Town Hall with Metro Security and Law Enforcement

Last Wednesday evening, Metro hosted a very successful and informative telephone town hall for Los Angeles County residents. A total of 3,742 listeners were on the call at some point during the hour-long meeting including 132 Spanish language listeners. Callers participating in this meeting were able to ask questions and listen-in to lively discussion with Metro Transit Security, Los Angeles Police, Los Angeles Sheriffs and Long Beach Police officers. We were able to take a poll based off a few questions and we found that the most pressing issue according to participants on the call was our challenges with assisting homeless on the Metro system. The complete discussion was interesting and will be posted in the archived telephone town hall section, [here](#).

Expansion of All-Door Boarding on Vermont Rapid Line 754

Metro Deputy CEO Stephanie Wiggins joined Los Angeles Mayor and Metro Board Chair Eric Garcetti, Los Angeles City Council Member and Metro Board Member Mike Bonin, Metro Board Member Jacquelyn Dupont-Walker, and LADOT General Manager Seleta Reynolds for a press conference last week to showcase the expansion of All-Door Boarding on Metro's Vermont Avenue Rapid Bus Line 754. The all-door

boarding officially went into effect yesterday, Sunday, June 24.

All-door boarding allows customers with a valid TAP card to enter the bus through the rear doors to facilitate and expedite boarding and is currently in place on the Silver Line, where it has helped increase on-time performance by 10 percent. Patrons will no longer need to line up to enter the front door, reducing the amount of time the bus is at a bus stop. The all-door boarding service will also be implemented along Wilshire Boulevard on Metro Rapid Bus Line 720 in October.



Raised on Records Concert Series

Last Tuesday, over 100 older adults traveled to downtown Long Beach’s Promenade Square Park to enjoy a summer concert near the Blue Line First Street Station and the city’s bus layover corridor. The senior-friendly “Raised on Records Concert Series” event was hosted by Metro Community Education’s On the Move Riders Program and Metro Art Presents. Attendees enjoyed dancing to the live jazz performance of the Dave Stuckey and The Hot House Gang band and received invaluable information from ACCESS Services, Long Beach Police Department, Metro’s LIFE program, Metro’s Accessibility Unit, and Metro’s Mobile Customer Center. During the concert, attendees enjoyed fun lawn games provided by Downtown Long Beach Alliance and promotional giveaways by AARP.

A special thank you to the supporting department’s that made the day run smoothly: Transit Security, Stops and Zones, Facilities Maintenance, Public Relations, and Marketing. Raised on Records Concert Series will be taking place throughout Los Angeles County to increase awareness of the many benefits of using public transportation and help bridge the mobility gap among the older adult population. For more information contact Jacob Lopez at onthemove@metro.net



2018 MAX Delegation Comes to Los Angeles Metro

LA Metro hosted the Multi Agency Exchange (MAX) Program last week June 17 – June 22, with the cohorts from Dallas (DART) and Sound Transit Seattle. I had a chance to welcome and visit with them on Monday, June 18. The events held at LA Metro ranged from a teambuilding activity to discussions with Metro's Senior Leadership Team, to tours of the operations and maintenance unit. Some of the highlights include:

Meet Your Match/Business Case: Our visiting MAX participants had the opportunity to connect with a Metro employee who is their functional peer equivalent and/or is experiencing a similar business challenge faced back home. Our visiting participants were very pleased with the Metro employees they were partnered with and were able to not only gain information to help with their business case, but also established a work relationship.

State of the Agency: MAX participants attended our State of the Agency event where I delivered remarks and a presentation along with outgoing Metro Board Chair Eric Garcetti, and incoming Metro Board Chair Sheila Kuehl. Participants enjoyed the authenticity of the speakers and their commitment to making transit available, efficient and cost-effective for the communities of Los Angeles County.

Tours: Participants were very pleased to go out in the field to see the operations and maintenance of our buses and rails. They were fascinated and surprised to see the robots in use at the Central Maintenance Facility.

MAX is a proactive structured leadership development and learning exchange program. Each year, the long-term MAX program prepares a cohort of eight participants per transit agency. Participants attend three, one-week knowledge exchange sessions hosted at each participating transit agency, concluding with a final graduation week hosted by Eno Center for Transportation.



Procurement Postings

Web Platform Development (RFP) - Small Business Prime

Metro will release a Request for Proposals (RFP) to procure web platform development services. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Wednesday June 27, 2018 through Wednesday August 29, 2018.

Metro Communications is seeking proposals for expanding the Metro Web Platform. The platform includes web services, web applications, and interactive features that coordinate to build the content seen on metro.net, in the Go Metro Mobile Application, and on external sites and applications.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Antwaun Boykin, Sr. Contract Administrator at (213) 922-1056.

Getac Tablets & Mounts (IFB)

Metro released an Invitation for Bids (IFB) to procure Getac Tablets & Mounts. The procurement process blackout period is expected to run from Thursday, June 14, 2018 through Friday, July 6, 2018.

Metro is seeking a contractor to provide Getac Tablets and Mounts for Metro's Farebox Upgrade Project. On April 26, 2018 Board action (File 2018-0120, item 11) was taken to approve programming to upgrade aging farebox equipment and rail station validators. This IFB is released as a result of the Board approval.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Anush Beglaryan, Principal Contract Administrator at (213) 418-3047.

Driver's Seat Assembly (IFB)

Metro will release an Invitation for Bids (IFB) to procure Driver's Seat Assembly. The procurement process blackout period is expected to run from Wednesday, June 27, 2018 through Wednesday, October 31, 2018.

This procurement is for the purchase of driver's seat assemblies required to maintain the bus fleet and thus avoid disruption in service. Award of a contract will provide a commitment from the supplier to ensure availability at a fixed, competitive price.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Tanya Allen, Procurement Planning Administrator at (213) 922-1018.

Metro Leadership Academy (RFP)

Metro released a Request for Proposals (RFP) to develop a Leadership Academy whose purpose is to promote and advance employee engagement at various leadership levels. The procurement process blackout period is expected to run from Monday, June 25, 2018 through Monday, August 27, 2018.

Metro is seeking services from an experienced educator for the purpose of developing leadership curriculum and the implementation thereof.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Marc Margoni, Principal Contract Administrator at (213) 922-1304.

Electric Vehicle Charging Stations (IFB) - Small Business Prime

Metro released an Invitation for Bids (IFB) to procure Electric Vehicle Charging Stations. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Thursday, June 21, 2018 through Friday, October 26, 2018.

This procurement is for the installations and maintenance of 75 Electric Vehicle Charging Stations.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Aryani L. Guzman, Contract Administrator at (213) 922-1387.

Reliability Centered Maintenance (RCM) Assessment (RFP)

Metro released a Request for Proposals (RFP) to procure assessment services of Metro's Reliability Centered Maintenance Program. The procurement process blackout period is expected to run from Friday, June 22, 2018 through Thursday, December 6, 2018.

Metro is seeking consulting assistance to review its current operating and data environment for sufficiency, capability and appropriateness to implement advanced maintenance techniques commonly referred to as Reliability Centered Maintenance (RCM) for Rolling Stock (Bus and Rail Vehicle) and Infrastructure (wayside) assets.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Victor Zepeda, Contract Administrator at zepedav@metro.net.

Construction Notices: Crenshaw/LAX, I-5

Crenshaw/LAX Transit Project: Full Northbound and Southbound Street Closure for Street Restoration

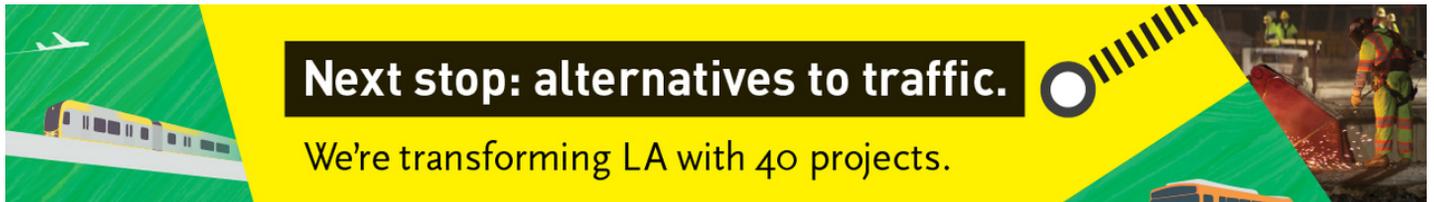
As part of Metro's Crenshaw/LAX Transit Project, Walsh-Shea Corridor Constructors (WSCC) will be working on the restoration of Crenshaw Bl. Restoration will begin at the three underground station areas along Crenshaw Bl. Restoration activities include removal of concrete panels, permanent placement of utilities, backfill and road repaving. Work at each station will be performed separately as three phases in progression from south to north. A separate notification will be sent out for the other two phases prior to the commencement of the work.

The first phase will implement a closure at the Leimert Park Station area. This phase will require the closure of Crenshaw Bl between 48th St and 43rd St/Homeland Dr. The closure will begin at 6am June 15, 2018 through 6pm July 27, 2018.

[Caltrans Interstate 5: All Construction Updates here.](#)

"I am impelled, not to squeak like a grateful and apologetic mouse, but to roar like a lion out of pride in my profession."

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