

# CEO BRIEF | EVERY VOICE COUNTS

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Chief Executive Officer

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### Happy Summer and New Fiscal Year

The first of July kicked off our new fiscal year and budget at Metro where program and project momentum from the past year is moving full speed ahead - The state of the agency is strong. As we implement the greatest infrastructure program in America, we are positioned to become the transportation infrastructure center of excellence in this country through the Five-Point Plan that I outlined in the [State of the Agency](#) presentation in June. As we welcome our new Chair of the Metro Board of Directors, Los Angeles County Supervisor Sheila Kuehl, we also welcome new goals, challenges and a recently approved strategic plan best known as Vision 2028. Metro Vision 2028 explains the strategies we plan to use to improve mobility and quality of life across Los Angeles County over the next decade and is the big-picture plan that shifts our focus beyond just operating transit to managing mobility.

With all of the important work surrounding and consuming us throughout the year, it is also important to enjoy time with your family or friends this summer as well. We all deserve a planned break and time to turn off the phones and computers, and rejuvenate. Lastly, as we look ahead to Fiscal Year 2019, please share with your colleagues that every Friday is now denim or jeans-Friday per the new [dress code policy](#).

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### Welcoming Represented Employees to Our Online Community

Through the Metro Team Survey, we learned that leadership at Metro needs to significantly improve communication with staff across all levels of the agency. In fact, most of our 11,000 employees have not

had a Metro email account. But as of last week, we are now providing the opportunity for all represented employees to have a Metro work email address. This is a big step forward that will grant represented employees access to agency info via myMetro, while boosting both inter-department collaboration and communication.

We began a soft launch on June 25 at Division 13 and will continue to rollout this effort through October. Information has been posted at all divisions describing how to access the new accounts and ITS support staff will visit all locations to provide technical support. I also ask that all employees take the time to refresh themselves with Metro's policies and procedures relating to email and electronic devices by using the "administrative policies" icon on their desktops or accessing myMetro. I will provide updates as we continue to connect our Metro family.

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### **Coro Harvard Westlake High School Students Visit the Regional Connector**

Metro was happy to host a group of Coro Harvard Westlake High School students who visited the Regional Connector Project and Community Office to learn about one of our largest and most ambitious capital projects. At the construction office, Metro Deputy Executive Officer of Construction Mat Antonelli presented to the students about the background and status of the construction efforts and many of the students were amazed to discover that a subway was being constructed beneath the hustle and bustle of Downtown Los Angeles. The group then switched gears to receive a presentation from Project Consultants Jeanmarie Hance and Wendy Cardona about the community relations efforts in Little Tokyo to mitigate the project's impacts and attract people to the community during and after construction. The students also participated in a brief "sticky-note survey" where they gave their opinion on how to best use social media to publicize future events and initiatives. I'd like to extend a special thanks to Community Relations Manager Olga Arroyo and Public Communications Officer Aaron Johnson for coordinating the visit.

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### **Bridge Builders Foundation Summer Program at Metro**

Metro recently collaborated with Bridge Builders Foundation to host a group of South LA high school students at Metro Gateway headquarters for the purpose of introducing them to careers in transportation. During the 5-day program, students heard from a wide variety of Metro departments and specializations, which offered them a well-rounded and practical educational experience. A special thanks goes out to our Program Management department for leading and supporting this effort – Chief Program Management Officer Rick Clarke, Deputy Executive Officer Kathy Knox, Executive Officer Pauline Lee and Senior Manager Alvin Trotter. By supporting and volunteering for these kinds of student outreach initiatives, we all play a direct role in helping to shape the future of Los Angeles County and build the transportation workforce of tomorrow.




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### Quarterly Leadership Forum: Vision 2028 and Guests from UCLA

We recently hosted the second Quarterly Leadership Forum aimed at gathering agency-wide leaders, advancing the Senior Leadership Team Charter, the concept of a learning environment and challenging our leadership to reflect on our impact in the creation of a world class transportation agency. I took this opportunity to walk the group through the Vision 2028 Plan and share the five goals of this plan. I reminded department heads and leaders that we must reiterate the agency vision, goals and objectives in order to keep our focus on being the greatest transportation agency and solving Los Angeles County mobility challenges.

Following my remarks, the group heard from three keynote speakers: Dr. Martin Wachs, Dr. Michael Manville and Dr. Anne Brown from UCLA on congestion pricing, UCLA's ridership trends, and Ridehail and Taxi Travel and Equity in Los Angeles, respectively. Following these presentations, the group heard an excellent panel of speakers which included all three keynote speakers and Sr. Executive Officer, Service Development, Conan Cheung and Deputy Executive Officer, Finance, Michelle Navarro.

These quarterly meetings are an excellent addition to our ongoing efforts of creating and building leaders at Metro. Thank you to Chief Human Capital and Development Officer Joanne Peterson and her Talent Development Team involved in producing these events as well as a special thank you to Chief Innovation Officer, Joshua Schank and Deputy Executive Officer, Innovation, Nadine Lee, for organizing the speakers and content for this event.

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### Next Stop: Retirement

Serving the public many years through Metro and our predecessor agencies is truly a special commitment. I want to recognize and say thank you to those who have retired this past month after serving at Metro for more than 15 years. We sincerely appreciate all the hard work, dedication, and time that went into improving the mobility of Los Angeles County. I am sure you have inspired others through your accomplishments and have served as a role model to those that are beginning their careers at Metro. We wish you all a wonderful retirement full of happiness, success and good health.

Name	Title/Division	Years of Service
John Sweet	Mechanic A Leader - Division 18	42
Edwin Blakely	TOS - BOC	41.75
Celia Hernandez	General Clerk III - Division 13	38.5

Tahmatollah Kangarloo	Mopper/Waxer/Relief - Building Services	37.25
Marcelo Melicor	Deputy Executive Officer, Finance	36.25
George Sandoval	Bus Operator - Division 8	31
Marcos Merino	Bus Operator - Division 15	27
Rivers Jacques	Director, Transit Security	25.75
Vickey Granger	Bus Operator - Division 5	18

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## Procurement Postings

### ADA Tactile Guidance Pathway Systems (IFB) - Small Business Prime

Metro will release an Invitation for Bids (IFB) to procure a contractor to furnish and install tactile guidance path materials and accessories along select Metro Gold Line and Metro Expo Line stations. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from July 11, 2018 through September 19, 2018.

The purpose of this project is to provide tactical guide way services to and from platform boarding door locations at selected stations of the Metro Gold Line and the Metro Expo Line to facilitate way finding for patrons with disabilities and increase safety.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered Alyssa Garcia, Assistant Contract Administrator at (213) 922-7574.

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## Construction Notices: Crenshaw/LAX, Regional Connector, I-5

### Crenshaw/LAX Transit Project: Full Northbound and Southbound Street Closure for Street Restoration

As part of Metro's Crenshaw/LAX Transit Project, Walsh-Shea Corridor Constructors (WSCC) is working on the restoration of Crenshaw Bl. Restoration continues at the three underground station areas along Crenshaw Bl. Restoration activities include removal of concrete panels, permanent placement of utilities, backfill and road repaving. Work at each station will be performed separately as three phases in progression from south to north. A separate notification will be sent out for the other two phases prior to the commencement of the work.

The first phase will implement a closure at the Leimert Park Station area. This phase will require the closure of Crenshaw Bl between 48th St and 43rd St/Homeland Dr. The closure began on June 15, 2018 and will run through 6pm July 27, 2018.

### Regional Connector: Utility Investigation Activities on Flower St and 7th St

Regional Connector Constructors (RCC) began utility investigation in order to install a future train-way power duct bank on Flower St between 6th St and 7th St. Potholing will continue along 7th St between Flower St and Figueroa St. Work began on Monday, July 2, 2018, and will continue for seven months. Anticipated work hours, weather permitting, are Monday through Sunday, from 9 am to 3:30 pm.

- Lane reduction on southbound Flower St between 6th St and 7th St.
- Lane reductions on both eastbound and westbound Wilshire Bl between Figueroa St and Hope St.
- Lane reduction on westbound 7th St between Figueroa St and Hope St.

Caltrans Interstate 5: All Construction Updates [here](#).

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"Diversity: the art of thinking independently together."

~ Malcolm Forbes

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