

# CEO BRIEF | EVERY VOICE COUNTS

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Chief Executive Officer

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### **COMTO Selects Metro Board Member as a Woman Who Moves the Nation**

We are pleased to share that the Conference of Minority Transportation Officials (COMTO) has chosen Metro Board Member Jacquelyn Dupont-Walker as one of their honorees at their 8th Annual Celebrating Women Who Move the Nation Awards Breakfast in Washington D.C. This year COMTO is honoring 10 of our nation's top women transportation innovators who exemplify COMTO's mission of inclusiveness and parity in all modes of the transportation industry. COMTO has proudly inducted 75 women in this premier class of leaders in the industry since its 2012 commencement. Please join me in congratulating Director Dupont-Walker for this outstanding recognition for her work in leading and advancing transportation infrastructure in Los Angeles County.

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### **Successful Celebration of Excellence in the Workplace**

Last Friday, I was proud to participate in the annual Metro Excellence in the Workplace Awards at the historic Orpheum Theatre. This years' event was stronger than ever, showcasing the pride we take in our work at Metro. This year's event hosted a record breaking crowd of 900 employees, was livestreamed to over 400 divisions/desktops while we honored nearly 200 employees with awards. These awards are determined by committees made up of representatives from Labor and Management. The Metro Express band provided the amazing sounds for employees to enjoy as they snacked on a continental breakfast prior to the start of the program. Following my opening remarks, I had the pleasure of introducing our Metro Board Chair Sheila Kuehl who provided a greeting via video message. I would like to congratulate all of our award recipients for customer service, innovation, safety, spirit, teamwork and my CEO awards for their hard work and dedication to provide excellent service and support.

Congratulations to Division 18 for receiving the Bus Division of the Year award and to Division 14 for receiving the Rail Division of the year award. These two divisions were ranked highest for reaching their own significant achievements, for exceeding their goals and for providing excellent on time service to our riders.

A special acknowledgement goes to the Human Capital and Development team and all others involved in producing another great Excellence in the Workplace event. Lastly, I would like to thank the Metro Express Band, Communications, ITS, and Transit Security for making this event possible. Thank you to everyone who attended and we look forward to seeing you again next year to celebrate excellence in the workplace.



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### Metro and Via Officially Launch Mobility on Demand Pilot

Earlier today, Metro Board Member and City of Duarte Councilmember John Fasana joined Metro Chief Innovation Officer Joshua Schank, and Via Chief Revenue Officer Dillon Twombly for a press conference to officially launch Metro's new first/last mile pilot program. Metro and Via are partnering to provide shared rides within a predefined area around Artesia, El Monte and North Hollywood Stations. This one-year pilot program will open up ride-hailing technology to new riders who may not have smartphones or bank accounts, or require the use of wheelchairs.

Riders can hail a ride to or from one of these three Metro stations by using Via's app or by calling into a dedicated call center that features translation services, and by paying with a credit or prepaid debit card. Via's service will be affordable and equitable. Fares are free for riders registered with Metro's low-income LIFE program and will cost \$1.75 for riders with TAP cards. Riders without TAP cards will pay \$3.75. This pilot gives Metro the opportunity to test a new business model that can potentially improve customer experience and provide a seamless transit experience.

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### AdWheel Award First Place for Safetyville Campaign

Metro has placed first in the American Public Transportation Association (APTA) AdWheel Awards for its

Safetyville Video Campaign. The campaign consists of short videos aimed to create greater awareness amongst riders and non-riders of rail related accidents on Metro. Since the videos were released in 2016 the number of rail related accidents has decreased by 45%. This is the highest viewed campaign with over 7 million views on social media.

Due to the great success of the campaign, Metro just launched our Safetyville 2.0 videos. Metro will be recognized and presented with the award during the AdWheel Awards Luncheon at APTA's 2019 Marketing and Communications Workshop in New Orleans which runs from February 24-27. Following the M&C workshop, a second round of judging will review the top First Place Awards in each category to select Grand winners. The grand winner will be further honored at the APTA Annual Meeting in New York, taking place from October 13-16. Safetyville was a collaborative effort amongst Communications and Corporate Safety Departments.

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### **Metro Participates in the Greater Los Angeles Homeless Count**

In furtherance of Metro's ongoing homeless efforts to address the homeless presence on our system, for the 4th year Metro participated in the Greater Los Angeles Homeless Count on January 25. The count assesses the number of homeless individuals in LA County as a means to distribute homeless resources and funding. Volunteers from Metro and the United Way gathered at 5:00 a.m. to count Union Station and the Red, Purple, Green, Blue and Expo Lines. Homeless encampments were also reported. We want to thank all Metro staff who participated in this important endeavor. Additionally, thanks to notable participants from the offices of Metro Board Member and Los Angeles Mayor Eric Garcetti, Metro Board Member and Los Angeles County Supervisor Hilda Solis and Metrolink Deputy CEO Elissa Konove. Metro looks forward to expanding the number of Metro locations surveyed through the Count as well as developing ongoing partnerships in compliment to Metro's C3 and law enforcement homeless outreach.

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### **Procurement Postings**

#### **Supplemental Engineering Services (SES) Rail Transit (RFP)**

Metro will release a Request for Proposals (RFP) to procure Supplemental Engineering Services / Transit Rail Projects. The procurement process blackout period is expected to run from February 1, 2019 through June 30, 2019.

Scope of work includes Engineering, Design and Specifications, including Final Design of Transit Rail projects which include Rail and Tunnel projects, as well as associated facilities.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Robert Romanowski, Principal Contract Administrator, at romanowskir@metro.net or at (213) 922-2633.

#### **Mop Heads (IFB) - Small Business Prime**

Metro will release an Invitation for Bids (IFB) to procure Mop Heads. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Thursday, January 31, 2019 through Friday, May 31, 2019.

Metro will seek bids from qualified suppliers to procure mop heads needed to maintain clean facilities throughout the agency. Award of a contract will provide a commitment to ensure availability of mop heads at a fixed, competitive price.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Tanya Allen, Procurement Planning Administrator at (213) 922-1018.

### Chemical Fire Suppression Testing & Certification (IFB) - Small Business Prime

Metro released a Request for Proposal (RFP) seeking the services of a qualified firm to provide annual and semi-annual inspections, recharging, hydrostatic testing and certification services for portable dry chemical, Pyro, Ansul and Halon flooding fire suppression systems, per the requirements of the Authority Having Jurisdiction (AHJ), as per National Fire Prevention Association (NFPA) 25 as amended by California Code of Regulations (CCR). **This solicitation is open to Metro Certified Small Businesses only.** The procurement blackout period is expected to run from January 25, 2019 through April 25, 2019.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Rommel Hilario, Principal Contract Administrator, (213) 922-4654.

### Inspection of Structures (RFP)

Metro released a Request for Proposals (RFP) for services for the Inspection of Structures. The procurement process blackout period is expected to run from Thursday, January 24, 2019 to Thursday, May 23, 2019.

The Structures Inspection Contractor shall furnish all labor, tools, and equipment to provide full visual inspection as defined in the statement of work, in accordance with all applicable laws.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Ernesto N. De Guzman, Director, Contract Administration at (213)-922-7267.

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### **Construction Notices: Regional Connector, I-5**

#### Regional Connector: Deck Panel Removal for Excavation on Flower St

Excavation of the tunnel box below Flower St continues in downtown Los Angeles as part of efforts to connect the Regional Connector Transit Project to the existing 7th St/Metro Center Station. In order to effectively build the tunnel box, crews will remove segments of the road deck panels on weekdays during daytime hours, between 5th and 6th St with minimal impacts to the traveling public. To learn more, click [here](#) for the full construction notice.

Caltrans Interstate 5: All Construction Updates [here](#).

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"It's not what happens to you, but how you react to it that matters."

~ Epictetus

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