



Monday, February 25, 2019

In this Issue

- [Homegrown Chicago Leaders: LA Metro and Chicago Transit Fireside Chat](#)
- [Metro WIN-LA participates in Youth Roundtable Hosted by Los Angeles Mayor Eric Garcetti](#)
- [February 2019 Operations Employees of the Month](#)
- [Black History Month Leadership Spotlight: Nadine Triche-Williams](#)
- [Forward Motion: Portraits of Women of Metro by Artist Michele Asselin at Union Station](#)
- [Coffee with a Cop at Pershing Square](#)
- [Metro to Hold More NextGen Public Workshops](#)
- [Procurement Postings](#)
- [Construction Notices](#)

Homegrown Chicago Leaders: LA Metro and Chicago Transit Fireside Chat

On Friday, I was pleased to be in my hometown of Chicago to join my colleague, President of Chicago Transit Authority (CTA), Dorval Carter, Jr. for a lively conversation or, Fireside Chat, to celebrate Black History Month. This was an informal one-on-one between Mr. Carter and I in front of a live audience of about 300 CTA employees interested in learning about our stories and a few career and life lessons. I informed them of my upbringing on the Southside of Chicago, my time in the military and how I ended up in Denver and eventually working for Regional Transportation District (RTD). I also informed the audience of a few of my mentors and how they have impacted my leadership, the importance of community involvement such as the faith leaders group and professional development and career pathways.

Dorval also provided some key points on his own Chicago upbringing, career, insights and perspectives on our evolving industry. He is a true leader and great mentor to me and many others in transportation. I want to thank Dorval and the CTA staff for inviting me out to this uplifting and informative fireside chat. The entire discussion was recorded and can be viewed [here](#).



Metro WIN-LA participates in Youth Roundtable Hosted by Mayor Eric Garcetti

Last Wednesday, Los Angeles Mayor and Metro Second Vice Chair Eric Garcetti hosted and facilitated an intimate roundtable discussion with youth participating in the City of Los Angeles' youth employment programs and other collaborative workforce programs, each representing a different partnership and a different employment sector, from public service and health care to public safety and transportation. The early career professionals had the opportunity to share with Mayor Garcetti their unique life stories and experiences.

Metro was proud to have, Division 7 Service Attendant David Godoy participate in the roundtable discussion to share his life experiences and introduction to a career in transportation with Metro including his experience participating in Workforce Initiative Now – Los Angeles (WIN-LA). David was deservedly presented with a Certificate of Recognition as stated “As Mayor of the City of Los Angeles, and on behalf of its residents, I commend your determination to succeed in the workforce at a young age. You are setting an example for thousands of other aspiring young people to follow their dreams and enter a path of opportunity to good-paying, middle-class careers. You represent the talent and hardworking spirit of Angelenos today who are willing to commit to build a better tomorrow. I am proud of your dedication and accomplishment so far, and extend best wishes for your continued success in your professional career.”

Metro’s WIN-LA was also presented with a Certificate of Recognition for our partnership with the City of Los Angeles to uplift the lives of young Angelenos through the Mayor’s HIRE LA’s Youth initiative. Metro Deputy Executive Officer Shalonda Baldwin and Principle Representative of Metro’s Diversity and Economic Opportunity Kyle Wagner accepted the recognition on behalf of WIN-LA.



February 2019 Operations Employees of the Month

Operations Department recognized employees from Transportation, Maintenance and Logistics during

Thursday's Operations, Safety, and Customer Experience Meeting as the department's February 2019 Employees of the Month.

The Transportation Employee of the Month award was presented to Ms. Monique Griffis, Bus Operator, Division 18. Ms. Griffis has been with Metro for 26 years, beginning her career in 1993. She started her career as a Part Time Bus Operator in 1993 and became a Full Time Bus Operator in 1997. She is an exemplary employee who is a positive and encouraging influence on her peers and the Division.

The Maintenance Employee of the Month award was presented to Mr. Julio Mejia, Traction Power Inspection at Maintenance of Ways Location. Mr. Mejia has been with Metro for 7 years, beginning his career in 2012. He has a strong work ethic and is always there to help his peers. He always shows willingness to learn new material and work on new equipment.

The Logistics Employee of the Quarter award was presented to Mr. Richard Kim, Stock Clerk at Location 30, Central Maintenance Facility. Mr. Kim has been with Metro for 41 years, beginning his career in 1978 as a bus operator. He is a great employee and his commitment to Metro shows by his excellent work and attendance. Mr. Kim's unparalleled dedication and his focus on performing his job duties to the best of his abilities has been his commitment for the past 41 years. His "above and beyond" contribution is how he has maintained a work ethic that identifies him as a trustworthy, conscientious, and excellent co-worker.



Black History Month Leadership Spotlight: Nadine Triche-Williams

Leaders come from all backgrounds and are found in all positions throughout Metro. To close out our Black History Month Leadership Spotlight, I want to recognize Ms. Nadine Triche-Williams, Metro Director of Transportation Operations, Bus Operations Control (BOC); a Metro employee going on an outstanding 40 years. Nadine has a decorated career here at Metro and is a clear example of what occurs through hard work and dedicated leadership.

Nadine began her career in 1979 as a Telephone Information Clerk for our predecessor agency Southern California Rapid Transit District (RTD). She continued to advance her way up through communications becoming a Transit Operations Supervisor by 1990 where she supervised Metro Bus Operators via radio and telephone, trained new hires as well as supervisors in fleet management procedures, and performed special events coordination including detour routing for construction, movie filming and other disruptions.

Today, Nadine has earned the position of Director of Transportation Operations, BOC where she supervises the assignment of supervisory staff and resources to ensure that service objectives are achieved within

budgetary constraints, assists with developing goals, plans, and priorities for the department. I encourage all Metro employees to take the time to learn from our Metro staff like Nadine who possess decades-worth of institutional knowledge. Nadine was recently featured in the video *Women Move L.A.* presented by Metro's Women and Girls Governing Council. I commend Nadine not only for the outstanding work she has done to provide mobility to the communities of Los Angeles County, but for reaching a major milestone of 40 years in Los Angeles County transportation – hats off to you.

Employees garner kudos

District staff and the Board of Directors honored three more RTD employees for the outstanding performance of their duties and their high work standards.

Nadine Triche, a relative newcomer to the District with less than one year seniority, garnered Information Operator of the Month honors for maintaining a perfect attendance record, receiving several commendations from her supervisors and customers, as well as her outstanding average of 24 calls per hour. When not answering the phone for RTD, Nadine likes to spend her time sewing, bike riding and listening to music... not all at the same time, of course.

Maintenance Employee of the Month kudos were bestowed upon Division 18's Kenneth Perry, a third shift leadman who has been largely responsible for keeping that division on top with no cancelled runs and rarely a late pullout. He keeps things running efficiently and safely, has served as temporary supervisor in a pinch and has proven his ability to make the right decisions in an emergency. In his 35 years on the property, Ken has not missed more than five days of work.

Division 8's Joe Pistone, better known to his compadres as the Duncan Hines of the Transit Lines because he is famous for the gourmet Italian dishes he frequently prepares for his fellow operators, has been named Operator of the Month. A driver since 1952, Pistone has a commendation pin for 26 years of safe driving. He says that part of the enjoyment he gets from the job is keeping his customers happy. His numerous commendation letters attest to his success.



HONORED — Taking part in last month's Board ceremony honoring outstanding employees were (from left) Director Mike Lewis, Nadine Triche, Manager of Customer Relations Bob Williams, Kenneth Perry, Division 18 Maintenance Manager A.C. Howard, Joseph Pistone and Division 8 Transportation Manager Lellia Bailey.



NADINE TRICHE-WILLIAMS
Director, Transportation Operations



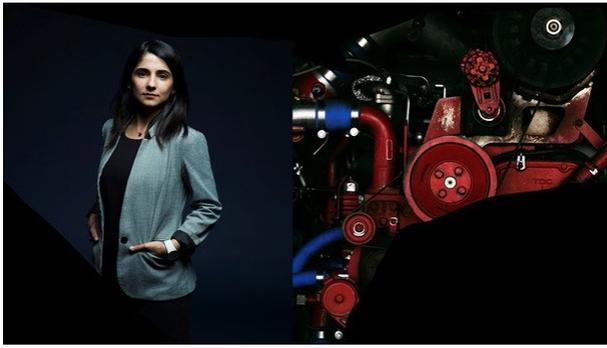
The first in a series of ads to appear in the Marketing Department's "People Serving People" campaign features Supervising Telephone Information Operator Nadine Triche.

Forward Motion: Portraits of Women of Metro by Artist Michele Asselin at Union Station

Last Commissioned by Metro Art, artist Michele Asselin's work celebrates women working in a range of transportation professions and highlights the many opportunities that the transportation industry offers. The portraits feature members of the inaugural Metro Women and Girls Governing Council.

Asselin was inspired by both their personal and professional stories and the wide-ranging roles of women in the Los Angeles County public transportation system. "My hope is that the Metro patrons who experience these artworks will understand these women to be guides, guardians, and builders of Los Angeles," said Asselin.

The work will be on view at Union Station during Womens' History Month (March) through fall 2019 and will include a range of tours and events. To learn more about the exhibition, visit the full article on the [Source](#).



Coffee with a Cop at Pershing Square

Last week, Metro's Community Education team partnered with LAPD and Starbucks at the Starbucks located across from the Metro Pershing Square Station to discuss issues and learn more about one another. The team outreached to 100 customers and Starbucks staff about safety and security on Metro and in the community. Starbucks hosts Coffee with a Cop across the country as a way of "finding common ground and building trust – one cup at a time." Metro is committed to developing community partnerships which are essential to building trust and improving safety and service at Metro. LAPD will be scheduling additional Coffee with a Cop events at Starbucks' locations near other Metro rail stations.



Metro to Hold More NextGen Public Workshops

Building on the success of our first 10 NextGen Public Workshops, we are holding eight more workshops beginning this Thursday, February 28 at the Independent Living Center of Southern California in Van Nuys where we will inform and gather input from people with disabilities on how to improve our bus system. The other seven workshops are scheduled through March 19 and will be held in the areas of Wilmington/San Pedro, South LA, West LA, Compton, West Adams District, Las Virgenes-Malibu, and East LA.

The first 10 workshops yielded nearly 1,100 comments on how we can improve our bus system throughout our service area. These interactive workshops are engaging the public one-on-one so they can provide direct input about the bus system in their area. Metro Service Planning is evaluating this input as they work to develop alternative service concepts and policy choices to redesign and improve the Metro bus system. These service concepts and policy choices will be presented to the Metro Board for consideration beginning in March 2019.

Various Metro departments are participating in the workshops to answer questions and provide important

information that is highly valued by our customers including about system and station cleanliness, safety and security, TAP cards, and countywide planning initiatives such as the Long-Range Transportation Plan. Members of the public are offered a free TAP card and have the opportunity to enter a raffle to win various Metro Transit Passes.

We appreciate the support of our Directors in helping to spread the word about these workshops and invite them to continue doing so. More information about the already scheduled workshops is available [here](#).



Procurement Postings

LA SAFE Strategic Review, Roadmap, and Services (RFP)

Metro released a Request for Proposals (RFP) to solicit the preparation of a strategic plan roadmap and other services for the LA SAFE Program. The procurement process blackout period is expected to run from February 22, 2019 through June 3, 2019.

Metro will seek proposals from well-qualified professional and technical firms for development a strategic plan, including strategic review and other services for the LA SAFE program. Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by DeValory Donahue, Principal Contract Administrator at (213) 922-4726.

Tier 1, Tier 2 Parking Garage Evaluation and Conditions Assessment (RFP) - Small Business Prime

Metro released a Request for Proposal (RFP) for a qualified Contractor specializing in parking structure restoration, repairs, and engineering to provide a Tier 1, Tier 2 and Conditions Assessment for nine Metro owned and operated parking garages. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Monday, February 25, 2019 through Monday, June 3, 2019.

The purpose of this study is to assess and expand the life of Metro owned and operated garages and bring parking facilities to current standards. The nine garages under this Scope of Service range in construction year from 1990 to 2012 at the following Metro stations: Willow, Atlantic, Sierra Madre Villa, Arcadia, Monrovia, Irwindale, Azusa/Citrus, La Cienega/Jefferson and Expo/Sepulveda.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Lily Lopez, Contract Administration Manager, at (213) 922-4639.

Construction Notices: Regional Connector, I-5

Regional Connector: Deck Panel Removal for Excavation on Flower St

Excavation of the tunnel box below Flower St continues in downtown Los Angeles as part of efforts to connect the Regional Connector Transit Project to the existing 7th St/Metro Center Station. In order to effectively build the tunnel box, crews will remove segments of the road deck panels on weekdays during

daytime hours, between 5th and 6th St with minimal impacts to the traveling public. To learn more, click [here](#) for the full construction notice.

[Caltrans Interstate 5: All Construction Updates here.](#)

"Rosa Parks inspired me to find a way to get in the way, to get in trouble...
good trouble, necessary trouble ."

~ U.S. Representative John Lewis

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