Children's Court Shuttle Service

submitted by: Southern California Rapid Transit District

April 9, 1992



SCRTD 1992 C577

TABLE OF CONTENTS

			<u>PAGE</u>
TABLE	OF CON	TENTS	i-ii
INDEX	OF EXH	IBITS	iii
1.0	QUALI	FICATIONS OF BIOOER	1
	1.1 1.2 1.3 1.4 1.5 1.6 1.7	Overview General Information. Existing Service Organizational Management Certified Financial Statements Business References Credit References Similar Services	1 2 2 2 3 4 4
2.0	QUALI	FICATIONS OF PROPOSED STAFF	14
	2.1	On-Site Project Manager and Support Personnel	14
3.0	OPERA	TING METHODOLOGY	22
,	3.1 3.2 3.3 3.4 3.5 3.6 3.7 3.8 3.9 3.10 3.11 3.12 3.13 3.14 3.15 3.16 3.17	Proposed Service Dispatch Center Administration and Management Operating/Maintenance Facility Transportation Operating Procedures Maintenance Operating Procedures Bus Operator Hiring and Training Program Maintenance Hiring and Training Program Management and Dispatcher Hiring & Training Preventative Maintenance Program Quality Control Program. Vehicle Spare Parts/Inventory Safety Program. Drug and Alcohol Abuse Policy. Employee Assistance Program. Insurance. South African Business Connection. MBE/DBE Participation.	22 22 27 27 27 27 34 36 37 37 42 42 48 48 49
4.0	PROPO:	SED COST	51
	4.1 4.2 4.3	Bid Information	51 51 51

SCRTD 1992 C577

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5.0 **APPENDIX**

BCDEFG

CHP Inspections
Drug & Alcohol Policy
Employee Assistance Program
Insurance
MBE/DBE Participation - EEO Certificate
Addendums
Bid Bond

INDEX OF EXHIBITS

<u>EXHIBIT</u>	TITLE	PAGE
1	REQUIRED PROPOSAL QUESTIONNAIRE	5
1-A	DISTRICT ORGANIZATIONAL CHART	8
1-B	FINANCIAL STATEMENTS	9
1-C	BUSINESS REFERENCES	11
1-D	CREDIT REFERENCES	12
1-E	SIMILAR SERVICES	13
2	CHILDREN'S COURT SHUTTLE ORGANIZATIONAL CHART	15
2-A	ON-SITE PROJECT MANAGER	16
2-B	OPERATIONS CONTROL AND SERVICES SUPERINTENDENT	17
2-C	MAINTENANCE DIVISION MANAGER	19
2-D	LEAD MECHANIC	21
• •		
3	SHUTTLE BUS ROUTES	23
3-A	OPERATIONAL CHARACTERISTICS	26
3-B	OPERATOR'S DAILY REPORT	28
3-C	MAINTENANCE PERSONNEL FORM	29
3-D	DIVISION 10 PLOT PLAN	30
3-E	OPERATOR'S VEHICLE CONDITION REPORT	31
3-F	INSPECTION REPORT	32
3-G	SERVICE REQUIRED CARD	35
3-H	ROAD FAILURE REPORT	35
3-I	DISTRICT HIRING AND TRAINING REQUIREMENTS	38
3-J	PREVENTATIVE MAINTENANCE GENERAL INSPECTION REPORT	43
3-K	PREVENTATIVE MAINTENANCE MAJOR INSPECTION REPORT	45
4	SERVICE COSTS SUMMARY SHEET	52
4-A	FIXED SERVICE COSTS COMPONENTS	53
4-B	VARIABLE SERVICE COSTS COMPONENTS	54
4-C	SERVICE ADJUSTMENT RATES	55 56
4-D	LETTER OF AUTHORIZATION	56

1.0 QUALIFICATIONS OF BIDDER

1.1 OVERVIEW

The Southern California Rapid Transit District (SCRTD/District) is pleased to submit this proposal for the management and operations of the Children's Court Shuttle Service which will provide connections between existing commuter express and local circulation services within the County of Los Angeles and the City of Monterey Park. The District has provided services very similar to those included in the Request for Proposal (RFP) in a cost efficient and effective manner.

The SCRTD is a full-service transit agency that has provided a broad range of local and commuter bus transit service within the County of Los Angeles for over 28 years and within neighboring counties on a contractual basis for over 17 years. The District is intimately familiar with the operating conditions and ridership needs along these routes. The District will operate these routes for the Los Angeles County Department of Public Works (LACDPW) in a manner which is consistent with the level and quality required. This focus on quality will be achieved through utilization of District facilities located in the City of Los Angeles and provision of experienced transit professionals dedicated to the daily operation and services of the proposed routes.

Through the skill and expertise of our on-site project manager and road supervisors, the District will provide a clean, comfortable, reliable and attractive alternative form of mobility for transit users on the proposed routes. Supported by a state-of-the-art radio communications system and strategically located maintenance facilities, the District can insure reliable transit service. By virtue of our successful self-insurance program, the LACDPW will be protected from any liability involved in the District's management and operation of the Children's Court Shuttle Bus Service.

The District is prepared to operate the Shuttle Bus Service as specified in the RFP from a Business Development Operating Facility (BDOF) to allow for lower cost associated with the service. Under the District's BDOF section of the current labor agreements with its unions, the District will be able to provide the service at lower costs than its regular service. The wage rates for operators are below that of our other contract personnel.

As required, the project manager will be either on-duty or readily available during all hours of operation. The SCRTD will support the services from its maintenance and operations facilities designated below:

- 742 N. Mission Road, in Los Angeles designated as Division 10.
- 425 S. Main Street, in Los Angeles designated as Location 32.

From the Division 10 location, vehicles will be dispatched, provided with maintenance support and managed; to assure the safe, efficient and reliable operation of the services.

Vehicles in service along the routes will be monitored for on-time performance through the use of a two-way radio system providing exclusive communication between the vehicles, and the supervisory and dispatch staff. In addition to

the base station in our dispatch center, street supervision will be provided through mobile units. This will ensure supervisory communication in an effective manner.

Bus operators will be selected and trained through SCRTD's comprehensive hiring program created by SCRTD and approved by the California Highway Patrol to ensure a safe, efficient and professional operation at all times.

By using the District's facilities, calling upon the skill and expertise of the existing safety and maintenance operations backed by an experienced Project Manager and the resources of the largest all bus agency in the United States, SCRTD will continue to provide the transit patrons with safe, careful, efficient, clean transit service.

With submission of this proposal, the SCRTD hereby accepts the conditions contained in the RFP dated March 5, 1992, and Addendum Number 1, dated March 19, 1992, and Addendum Number 2, April 1, 1992 issued by the LACDPW.

ALL PROPOSED COSTS WERE DEVELOPED USING THE DISTRICT'S COST MODEL WHICH WAS APPROVED BY THE PRIVATE SECTOR COMMITTEE ON MARCH 9. 1989 BASED UPON DISTRICT EXPENDITURES AND SERVICE LEVELS. THE COST MODEL UTILIZES A FIXED/VARIABLE COST ALLOCATION APPROACH TO DETERMINE COST ON A LINE-BY-LINE BASIS. IT IS BASED UPON THE INCREMENTAL COSTS OR SAVINGS THAT ARE GENERATED THROUGH CHANGES IN SERVICE FOR A LINE OR A PACKAGE OF LINES. THIS METHOD OF COSTING ALLOWS FOR A FULLY ALLOCATED COST COMPARISON OF BDOF SERVICES.

1.2 **GENERAL INFORMATION**

As requested in the RFP, the Required Proposal Questionnaire is provided in Exhibit 1.

1.3 **EXISTING SERVICE**

In Fiscal Year (FY) 1991, the SCRTD carried approximately 416,170,000 passengers and maintained 19,668 bus stop locations within a 1,442 square mile service area. The District operated 7,440,400 total vehicle hours with 1,909 scheduled peak buses in service. The average weekday mileage operated was 326,337 miles.

For FY 1992, preliminary estimates indicate that the District will provide bus service to approximately 408,408,000 passengers and operate 7,008,000 total vehicle hours. The approximate gross annual revenue is estimated to be \$224.378,000.

1.4 <u>ORGANIZATIONAL MANAGEMENT</u>

The Southern California Rapid Transit District was created in 1964 as a Public Corporation of the State of California. It is governed by an eleven-member Board of Directors. The District's Organizational Chart is shown as Exhibit 1-A.

As of August 1, 1991, the District retained a workforce of 9,340 employees. This workforce includes the following:

BUS OPERATIONS

Operators	Full-time	4,205	Members of the United
	Part-time	563	Transportation Union (UTU)
Mechanics and Main- tenance		1 ,8 56	Members of the Amalgamated Transit Union (ATU)
Clerks		69 8	Most are members of the Transportation Commun ications Union (TCU)
Transit Police Officers		154	Members of the Transit Police Officers' Association
Security Guards		43	Members of the Teamsters
Other employees (Non-Contract)		1,508	Includes managers, supervisors and other transit support personnel

RAIL OPERATIONS

Rail Transportation	8 3
Equipment Maintenance	54
Maintenance of Way	37
Security (LA County Sheriff's Dept.)	139

1.5 CERTIFIED FINANCIAL STATEMENTS

The District's most recent financial statements are provided in Exhibit 1-B. These financial statements were certified by the auditing and accounting firm of Coopers and Lybrand on September 6, 1991.

1.6 BUSINESS REFERENCES

The District has conducted operations for various businesses and agencies. A list of these is provided in Exhibit 1-C.

1.7 **CREDIT REFERENCES**

Credit references for the District are provided in Exhibit 1-D.

1.8 SIMILAR SERVICES

A summary of similar services provided by the SCRTD is provided in Exhibit 1-E.

Exhibit 3-E-1

DEPARTMENT OF PUBLIC WORKS RFP FOR CHILDREN'S COURT SHUTTLE SERVICE

REQUIRED PROPOSAL QUESTIONNAIRE

All proposers are required to complete the following questionnaire. If your answer is provided in greater detail within your Proposal, you may reference the appropriate section or page of the Proposal. You may either use this form for your responses, or a transcribed copy; HOWEVER, all questions must be answered, in the order presented here. Proposals which do not include this completed questionnaire will be considered non-responsive and will be rejected.

For	the Firm of	Southern	California	Rapid Tra	ansit Dis	strict	
Addr	ess: 425 So	uth Main Stre	et				
City	/State/Zip:	Los Angeles,	CA 90013				
Tele	phone Number	: (213) 972	-4310				•
	Number: (
	act Person:						
1.	Has your fi five years improper ma maintenance	by the CHP, intenance o	or any o	ther red	gulatory	y agency	for
	YES _	(See Section	3.11 expl	ain) NO		. <u> </u>	_
2.	Is there an years) invo agency?						
	YES _		(expl	ain) NO	Х		_
3.	Give Name, underwriter Disclose in and policy your firm.	. How long surance und deductible	have you erwriters levels fo	held in , their	nsurance A.M. Be	e with the	his firm? any rating

- 4. List at least three <u>Credit References</u> from major suppliers/vendors who can attest to your firm's payables. Please provide names, address, phone and account number. (See Exhibit 1-D)
- of corporate management, relationship to a parent company, and corporate support functions that will be applied to this project. Present a proposed organizational chart for staffing the Children's Court Shuttle service, including management, supervisors, office, driver's, mechanics and service personnel where applicable. (See Section 1.4)

Exhibit 3-E-2

- 6. Describe the proposed management approach and philosophy to operation of shuttle services. Provide detailed descriptions of Operations Manager's and Maintenance Manager's responsibilities and duties. (See Section 1.1 and Exhibit 3-1)
- 7. How many years has the proposer provided or managed publicly funded transit services? The information below must be completed for all relevant services, at least during the past five years (you may limit your response to the most recent 10 services, information on other services may be requested by Public Works at a later date). Identify the responsible individual at the public agency who can verify service, and provide his/her name, telephone number and position. (See Section 1.E)

Name and Service Area of Syste	em:
Date of Service:	to
Public Agency:	
Reference Contact Person:	
Title:	Phone Number:
Briefly describe service:	

- 8. Describe your firm's quality control program to ensure that all functions are performed in a safe, effective, and efficient manner. (See Section 3.11)
- 9. Specifically describe your proposed approach to providing maintenance services. Describe your firm's proposed PMI program for all vehicles, components and equipment used in the shuttle services, including but not limited to engine, transmission, brakes, chassis, wheelchair lifts or ramps, air-conditioning, batteries, and two-way radios. Include both mileage and time intervals, and compare this program to any applicable requirements. Describe follow-up procedures for any problems or defects noted on driver "squawk" sheets or inspection reports. Include a copy of a driver "squawk" sheet proposed for use in the shuttle operations. (See Section 3.6)

Exhibit 3-E-3

- 10. Describe your firm's proposed spare parts inventory program for any vehicles/components/equipment used for shuttle service. (See Section 3.11)
- 11. Describe what steps your firm will take to promptly repair/replace any County-owned vehicles or County-owned equipment which may be damaged or destroyed while in your possession or under your control. (See Section 3.16)
- 12. Describe the procedures used for screening potential employees before hiring and routine monitoring, counseling, and discipline of employees for: (See Sections 3.7 and 3.8)
 - Substance Abuse.
 - DMV Violations.
 - 3. Criminal histories detrimental to contract performance.
- 13. What recruitment, selection and hiring criteria are used to determine the qualifications which individuals must possess to be effective managers, drivers, dispatchers, and maintenance personnel? (See Sections 3.7 and 3.9 and Exhibit 3-I)
- 14. Describe the training that will be required of drivers and dispatchers. What specific training will you provide to ensure that drivers and dispatchers are able to respond to the special needs of disabled and elderly passengers? (See Sections 3.7 and 3.8)
- 15. Does your firm have an employee policy on drug and alcohol abuse?

YES	x	NO	 	-	•	

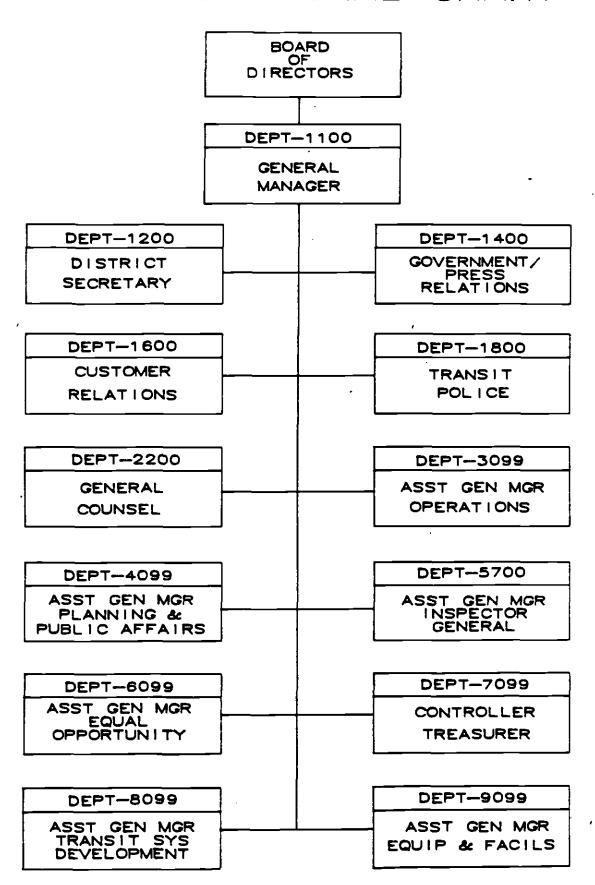
If yes, check types of testing you conduct:

X	Pre-employment
<u> </u>	Periodic Recurring
	Random
	Post-accident
X	With reasonable suspicion

Describe or attach a copy of your firm's Substance Abuse and Employee Counseling Program and compare it to the County's Drug and Alcohol Abuse Testing Program shown in Attachment 7.

If no, will you implement the County's Drug and Alcohol Abuse Testing Program shown in Attachment 7.

ORGANIZATIONAL CHART





FRALANCE SHEETS

Treal austs	\$2,210,726	\$1,887,068
Benefit Assessment District receivable	69,702	6 5, 372
Property, plant and equipment, net	1,528,027	1,396,213
(ash and invariant)	395,401	159,240
Total assessment restricted	20,009	23,772
Eguipment Trust Certificates	26, 669	23,992
101(k) Savings Plan	9,721	6,165
Condicates of Participation Deterred compensation plan	149,311 55,976	49,457
this was claims fund, not	154,724	79,626
Less, Bortowings for working capital	(14,454)	(103,644)
licentance claims fund	169,178	183,270
NONCURRENT RESTRICTED CASH AND INVESTMENTS:	•	
Total current acuti	217,596	266,263
Inventory and other current assets	42,426	19,951
\$2,580 in 1991 and\$2,280 in 1990	47,558	33,242
Other - net of allowance for uncollectibles of		
Cirints and other subsidies - government	38,660	147,026
Accounts receivable:	· • • • • • • • • • • • • • • • • • • •	\$00,U11
Restricted eash, cash equivalents and investments - Revenue Anticipation Note payment fund	\$68,932	\$66 ,044
CURRENT		
.,,,,,,	1001	1000
un: 10, 1991 And 1990		(in Thomasob)

CURRENT			
Accounts payable	June 311, 1991 And 1990		(la Thuasach
Accounts payable \$28,016 \$32,7 Accounts payable 71,444 47,5 Deferred grants - government 38,506 26,00 Revenue Anticipation Notes 65,000 62,00 Current portion of compensated absences and post-retirement benefits 5,000 4,00 Current portion of Equipment Trust Certificates 4,725 4,4 Total current liabilities 212,691 176,7 ### ### ### ### ### ### #### #### ##	IIARIIITIES AND EQUITY	1001	1000
Accrued expenses 71,444 47,5 Deferred grants - government 38,506 26,00 Revenue Anticipation Notes 65,000 62,00 Current portion of compensated absences and post-retirement benefits 5,000 4,00 Current portion of Equipment Trust Certificates 4,725 4,4 Tatal current liabilities 212,691 176,7 ### ### ############################	CURRENT		
Deferred grants - government 38,506 26,00 Revenue Anticipation Notes 65,000 62,00	Accounts payable	\$28,016	\$32,700
Revenue Anticipation Notes	Accrued expenses	71,444	47,573
Current portion of compensated absences and post-retirement benefits 5,000 4,0	Deferred grants - government	38,506	26,024
Current portion of Equipment Trust Certificates 4,725 4,4 Total current liabilities 212,691 176,7 EQUIPMENT TRUST CERTIFICATES: Series 1984 7,940 10,1 Series 1986 14,835 17,3 Deferred compensation plan 55,976 49,4 401(k) Savings Plan 8,721 6,1 Compensated absences and post-retirement benefits 27,535 24,4 Compensated absences and post-retirement benefits 27,535 24,6 Certificates of Participation 160,000 Insurance claims fund 169,178 183,2 Commitments and contingencies 13,0 Commitments and contingencies 50,000 EQUITY: Capital grants (contributed capital): Pederal 908,914 830,6 Seate 191,510 174,5 Local 413,625 365,6 Total equity 1,321,613 1,380,3 Total equity	Revenue Anticipation Notes	65,000	62,000
Total current liabilities	Current portion of compensated absences and post-retirement benefits	5,000	4,000
Series 1984 7,940 10,1	Current portion of Equipment Trust Certificates	4,725	4,420
Series 1984 7,940 10,1 Series 1986 14,835 17,3 Deferred compensation plan 55,976 49,4 401(k) Savings Plan 8,721 6,1 Compensated absences and post-retirement benefits 27,535 24,4 Benefit Assessment District payable 32,237 26,0 Certificates of Participation 180,000 Insurance claims fund 169,178 183,2 Other liabilities 13,0 Commitments and contingencies 13,0 Commitments and contingencies 7,564 9,4 Capital grants (contributed capital): Pederal 908,914 830,6 State 191,510 174,5 Local 413,625 365,6 Total equity 1,521,613 1,380,3 Total equity 1,521,613 1,380,3 Total equity 1,521,613 1,380,3 Capital grants (contributed capital): Capital equity 1,521,613 1,380,3 Capital equity 1,521,613 1,580,3 Capita	Total current liabilities	212,691	176,723
Series 1986	EQUIPMENT TRUST CERTIFICATES:		
Deferred compensation plan 55,976 49,4	Series 1984	7,94 0	10,165
401(k) Savings Plan		14,835	17,535
Compensated absences and post-retirement benefits 27,535 24,4	Deferred compensation plan	55,976	49,457
Benefit Assessment District payable 32,237 26,0		8,721	6,165
Certificates of Participation 150,000 Insurance claims fund 169,178 183,2 Other liabilities 13,0 Commitments and contingencies	Compensated absences and post-retirement benefits	27,535	24,455
Insurance claims fund 169,178 183,2 Other liabilities 13,0 Commitments and contingencies	Benefit Assessment District payable	32,237	26,069
Other liabilities [3,0 Commitments and contingencies 689,113 506,7 Total liabilities 689,113 506,7 EQUITY: 9,4 District equity (retained earnings) 7,564 9,4 Capital grants (contributed capital): 908,914 830,6 State 191,510 174,5 Local 413,625 365,6 Total equity 1,521,613 1,380,3	Certificates of Participation	160,000	
Commitments and contingencies Total liabilities 689,113 506,7	Insurance claims fund	169,178	183,270
Total liabilities 689,113 506,7 EQUITY: District equity (retained earnings) 7,564 9,4 Capital grants (contributed capital): Federal 908,914 830,6 State 191,510 174,5 Local 413,625 365,6 Total equity 1,521,613 1,380,3	Other liabilities		13,083
## EQUITY: District equity (retained earnings) 7,564 9,4 Capital grants (contributed capital): Pederal 908,914 830,6 State 191,510 174,5 Local 413,625 365,6 Total equity 1,521,613 1,380,3			
District equity (retained earnings) 7,564 9,4	Total liabilities	689,113	506,722
Capital grants (contributed capital): Pederal 908,914 830,6 State 191,510 174,5 Local 413,625 365,6 Total equity 1,521,613 1,380,3			
Pederal 908,914 830,6 State 191,510 174,5 Local 413,625 365,6 Total equity 1,521,613 1,380,3	District equity (retained earnings)	7,564	9,482
Seate 191,510 174,5 Local 413,625 365,6 Total equity 1,521,613 1,380,3	Capital grants (contributed capital):		
Local 413,625 365,6 Total equity 1,521,613 1,380,3	Pederal Pederal	908,914	830,638
Total equity 1,521,613 1,380,3	Seate	191,510	174,550
		413,625	365,696
Total liabilities and equity \$2,210,726 \$1,887,0	Total equity	1,521,613	1,380,366
	Total liabilities and equity	\$2,210,726	\$1,887,088

- STATEMENTS OF REVENUES, EXPENSES AND CHANGES IN DISTRICT EQUITY

STATEMENT OF CASH FLOWS

For The Press! Years Ended: June 10, 1991 And 1990					(In Thomasak)
OPERATING REVENUES:				1991	1000
Passenger fares				\$243,422	\$239,905
Route subsidies				710	672
Auxiliary transportation				4,279	4,108
Total operating revenues				248,411	244,685
OPERATING EXPENSES:					
Transportation				311,549	291,745
Vehicle maintenance				148,851	135,817
Non-vehicle maintenance				17,027	13,115
General and administrative				1 38,685	116,411
Total operating expenses			616,1	12 557,088	
Excess of operating expenses over opera	ting roomacs			(367,701)	(312,403)
NONOPERATING REVENUES AND EX	PENSES:				
Local operating grants				322,865	266,821
Federal operating grants				47,905	48,300
Interest revenues				3,794	4,986
Interest expenses				(7,039)	(8,049)
Other				176	345
Total noneperating revenues and expe	mies			367,701	312,403
Net revenues over expenses befor	e depreciation			•	•
Depreciation				52,628	48,111
Excess of (expenses) over revenue	•			(52,628)	(48,111)
Dr8 T	NICT EQUITY				
(RETAINET	EARNINGS)	CAPITAL OR	ANTS (CONTINS	UTED CAPITALI	
		Federal	State	Local	Total
Balance, July 1, 1989	9,767	677,622	229,729	160,632	1,077,750
Net loss	(48,111)				(48,111)
Amortization of capital grants	47.826	(33,880)	(288)	(13,658)	
Capital grants	•	186,896	32,613	131,210	350,727
Reclassification of prior-year					
Proposition A funds from state					
to local capital grants			(87,504)	87,504	
Balance, June 30, 1990	9,482	830,638	174,550	365,696	1,380,366
Net loss	(52,628)				(52,628)
Amortization of capital grants	49,151	(34,857)	(583)	(13,711)	
Capital grants	1,559	113,133	17,543	61,640	193,875
Balance, June 30, 1991	\$7,564	\$908,914	\$191,510	\$413,625	\$1,521,613

For The Facest Years Ended		
June 10, 1991 And 1990		iin Thousands)
CASH FLOWS FROM OPERATING ACTIVITIES:	1991	1980
Cash from customers	\$235,421	\$239,523
Cash paid to employees	(404,014)	(439,377)
Cash paid to suppliers	(168,109)	(91,090)
Net cash used by operating activities	(336,702)	(290,944)
CASH FLOWS FROM NONCAPITAL FINANCING ACTIVITIES:		
Operating grants received	428,507	230,933
Borrowings for working capital	-	63,689
Repayment of insurance claims fund borrowed for working capital	(89,190)	
Increase in Revenue Anticipation Notes	3,000	4,000
Proceeds from sale of Certificates of Participation	160,000	
Interest received	2,467	4,948
Interest paid	(9,946)	(8,049)
Other receipts	176	345
Increase (repayment) of other liabilities	(13,083)	13,083
Not cash provided by noncapital financing activities	481,931	309,149
CASH FLOWE FROM CAPITAL AND RELATED FINANCING ACTIVITIES:		
Contributed capital from grants	193,875	350,727
Purchase of property, plant and equipment	(179,836)	(342,021)
Repayment of Equipment Trust Certificates	(4,420)	(4,590)
Repayment of capital lease	-	(1,805)
Increase in Benefit Assessment District receivable	(4,330)	(25,676)
Increase in Benefit Assessment District payable	4,378	10,336
Increase in 1986 bus purchase fund ,	(657)	(621)
Net cash provided by financing activities	9,010	(13,650)
CASH FLOWS FROM INVESTING ACTIVITIES:		
Increase in certificate repayment fund	(16,064)	(4,309)
Distributions (proceeds) from colleteral equalization fund	(135,267)	3,577
Net cash used by investing activities	(151,331)	(732)
Net increase in cash and cash equivalents for the year	2,908	3.623
Cash and cash equivalents, July 1	66,044	62,221
Cash and cash equivalents, June 30	\$68,952	\$66,044
<u> </u>	000,770	
RECONCILIATION TO ADJUST NET INCOME TO NET CASH FROM OPERATIONS:		
Net income	(\$367,701)	(\$312,403)
Decrease (increase) in allowance for uncollectible accounts	300	(270)
(Increase) in accounts receivable	(13,290)	(4,892)
Dectease (increase) in inventory	(22,476)	536
Increase (decrease) in accounts payable	(1,782)	16,808
Increase in compensated absences and post-retirement benafits	4,081	4,656
Increase in accrued expenses	64,166	4,621
Na cash used by operating activities	(\$336,702)	(\$290,944)
SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION:		
Interest paid	\$9,946	\$7,176
Interest expense ,	\$7,039	\$8,049
•		

BUSINESS REFERENCES

1. COUNTY OF LOS ANGELES
Department of Public Works
900 South Fremont Avenue, 11th Floor
Alhambra, CA 91803-1331

Contact: David N. Stringer, Civil Engineer I

Telephone: (818) 458-3954

2. FAIRPLEX P.O. Box 2250 Pomona, CA 91769

Contact: Bruce Latta, Operations Manager

Telephone: (714) 623-3111, ext. 217

3. LOS ANGELES PHILHARMONIC ASSOCIATION 2301 North Highland Avenue Los Angeles, CA 90078

Contact: Patton S. Moore, Superintendent of Operations

Telephone: (213) 850-2060

4. ORANGE COUNTY TRANSIT DISTRICT 11222 Acacia Parkway P.O. Box 3005 Garden Grove, CA 92642-3005

Contact: William Foster Telephone: (714) 638-9000

5. ROSE BOWL AND ARROYO SECO FACILITIES
1001 Rose Bowl Drive
Pasadena, CA 91103

Contact: Connie Campbell Telephone: (818) 952-9283

CREDIT REFERENCES

 Mr. Joseph J. Chestnut Sanwa Bank of California Los Angeles Main Office 600 South Flower Street Los Angeles, CA 90017

(213) 613-2936

Mock Resources, Inc.
 Executive Circle, Suite 200
 Irvine, CA 92714

(714) 863-0600

3. Flxible Distribution 2135 North Alameda Compton, CA 90222

(213) 537-2197

4. Universal Coach Parts 7046 East Slauson Commerce, CA 90040

(213) 721-0034

California Hardware
 12085 East Temple
 City of Industry, CA 91744

(818) 369-9411

SIMILAR SERVICES

Since 1971, the Southern California Rapid Transit District has performed many similar contract services for various agencies. The following lists such services:

1. Line 602 - Downtown Mini-Ride Shuttle

Type of Service: Provision of weekday and Saturday shuttle bus service within the Los Angeles Central Business District.

Number of Vehicles: 12

Number of Revenue Service Hours: 93.5

Administrator: Haim Geffen, Supervising Planner

Telephone: (213) 972-4828

2. Line 603 - Amtrans Shuttle

Type of Service: Provision of direct train-side bus service for the Amtrak

train passengers between Union Station and downtown Los Angeles.

Number of Vehicles: 3

Number of Revenue Service Hours: .9

Administrator: Haim Geffen, Supervising Planner

Telephone: (213) 972-4828

3. Line 605 - Westwood Shuttle

Type of Service: Provision of Friday and Saturday circulation-type shuttle bus service through the Westwood Village area.

Number of Vehicles: 3

Number of Revenue Service Hours: 21.1

Administrator: Haim Geffen, Supervising Planner

Telephone: (213) 972-4828

4. Line 609 - City of Covina Shuttle

Type of Service: Provision of weekday shuttle bus service within the

City of Covina.

Number of Vehicles: 1

Number of Revenue Service Hours: 7

Administrator: Scott Holmes, Supervising Planner

Telephone: (213) 972-6968

2.0 QUALIFICATIONS OF PROPOSED STAFF

2.3 ON-SITE PROJECT MANAGER AND SUPPORT PERSONNEL

The SCRTD will provide an On-Site Project Manager with experience in the transit industry. In addition, the SCRTD will assign an Operations Control and Services Superintendent and Maintenance Division Manager to work with the On-Site Project Manager (Exhibit 2).

This team comprises a high level of transit expertise and familiarity with the service and the region. The On-Site Project Manager, Operations Control and Services Superintendent and Maintenance Division Manager will be available during all hours of operation.

The On-Site Project Manager will provide on-line supervision of all operations staff, and will provide close coordination with the County of Los Angeles Department of Public Works on all matters concerning the operation of this service (Exhibit 2-A).

The Operations Control and Services Superintendent will be responsible for overall operations of service, driver training, safety, service monitoring, driver compliance with established procedures, and for providing direct interface with City operational personnel (Exhibit 2-B).

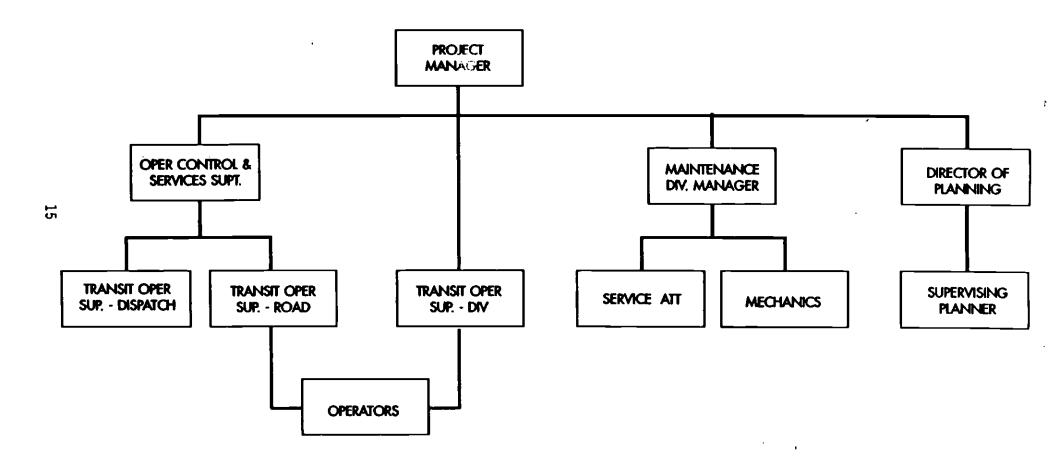
The Maintenance Division Manager (Exhibit 2-C) will manage and supervise the maintenance staff and work closely with the On-Site Project Manager on matters concerning the mechanical reliability and safety of the vehicles. The lead mechanic for this project is described in Exhibit 2-D.

Operations management personnel will be responsible for continuous monitoring, review and analysis of operations to ensure adequacy, efficiency and compliance with contractual obligations.

The District will provide an appropriate number of mechanics, service attendants, and bus operators to insure operation of all scheduled service. Operations management personnel are trained in all facets of this operation including the areas of administration, operations, maintenance requirements, customer relations, safety standards, radio procedures, fare retrieval and data collection.

Contract administration and management support will be provided by SCRTD Headquarter's personnel.

CHILDREN'S COURT SHUTTLE ORGANIZATION CHART



ON-SITE PROJECT MANAGER

EARL ROLLINS, JR.
Assistant Transportation Division Manager
Southern California Rapid Transit District

Mr. Rollins is an Assistant Transportation Division Manager at the SCRTD's operating Division 10 located near downtown Los Angeles on Mission Road. He has extensive experience in managing and supervising transit operations and handling employee relations issues. Mr. Rollins has over 14 years of expertise and experience in this capacity.

In his current position, Mr. Rollins is responsible for assisting in the overall management of the Transportation Division. Mr. Rollins assists in the review and analysis of the performance of division operators to maintain and improve the quality of transit service provided by his division. He investigates accidents and takes appropriate action to ensure that the transit operations are conducted as safely as possible. Mr. Rollins is well versed in union contractual issues.

PROFESSIONAL BACKGROUND

<u>Acting Division Manager</u>, SCRTD. Responsible for the management and supervision of Assistant Division Manager, bus operators, dispatchers, transit operations supervisors and clerical staff.

<u>Division Dispatcher</u>, SCRTD. Mr. Rollins was responsible for maintenance the sick list and checked pink sheets for open runs or extra assignments. Checked roll out sheets, paddles, transfers and assigned runs to operators.

<u>Bus Operator</u>, SCRTD. Mr. Rollins operated a passenger vehicle in revenue service for over seven years.

ACADEMIC BACKGROUND

AA Degree, L.A. Trade Technical College

OPERATIONS CONTROL AND SERVICES SUPERINTENDENT

LEON STEVENSON Acting Operations Control and Services Superintendent Southern California Rapid Transit District

As an Operations Control and Services Superintendent in the SCRTD Headquarters Operations Control Center, Mr. Stevenson is highly knowledgeable in vehicle operations and is experienced in supervising and managing bus transit operations.

Mr. Stevenson has over 24 years of experience in transit operations. In his present position, his responsibilities include management of the Bus and Operations Control Center, Rail Central Control Facility, vehicles operations and terminal operation functions within the Transportation Department. He supervises a Vehicle Operations Manager, Radio Dispatch Manager, Transit Operations Supervisors, clerical and professional staff. His total work force is in excess of one hundred and ninety-five employees. Mr. Stevenson's responsibilities include managing equipment lease services, supervising the response to traffic disruptions and emergency situations. He is proficient in the coordination of control center functions District-wide.

PROFESSIONAL BACKGROUND

Radio Dispatch Manager, SCRTD. Responsible for the management and direction of the overall operations of the Bus Operations Control Center and its Transit Operations Supervisors. Under Mr. Stevenson's direction, the communications personnel provided timely and appropriate responses to traffic and other emergency situations. Formulated policies and procedures for radio dispatching functions.

<u>Senior Transit Operations Supervisor - Communications</u>, SCRTD. Responsible for the supervision and direction of the Bus Operations Control Center from the master console position. Responsible for the efficient directing of emergency and routine responses to all requests for assistance from District personnel, as well as public and private agencies and the general public while maintaining the District's service reliability.

Transit Operations Supervisor - Communications, SCRTD. Responsible for receiving and transmitting information relative to transit operations via radio and telephone. Directed field personnel (Transportation, Maintenance and Risk Management) during emergencies such as accidents and hazardous situations. Utilized various strategies to maintain scheduled service. Rerouted bus service to avoid service delays. Exercised general supervisor authority over field maintenance, operating and supervisory personnel.

EXHIBIT 2-B

<u>Transit Operations Supervisor - Vehicle Operations</u>, SCRTD. Responsible for the supervision of revenue vehicle deployment in scheduled service and for special event operations (contract service). Adjusted schedules and implemented various management techniques to maintain on-time and reliable service. Investigated accidents and submitted written documentation. Supervised, monitored and appraised bus operators' performance.

<u>Bus Operator</u>, SCRTD. Operated passenger vehicle in revenue service for over four years. Gained knowledge of vehicle operations, schedules and routing.

ACADEMIC BACKGROUND

University of Houston, majored in Bachelor of Arts Degree in Education.

MAINTENANCE DIVISION MANAGER

ERMILO O. VICTORIA, JR.

Maintenance Division Manager

Southern California Rapid Transit District

As a Maintenance Division Manager for Division 3310, Mr. Victoria is proficient and experienced in supervising and managing the maintenance of District revenue and non-revenue vehicles.

Mr. Victoria has over 15 years of experience in transit operations and maintenance. In his current position, his responsibilities include the management and supervision of over 150 employees (supervisory personnel, mechanics, field equipment technicians, service personnel and clerks). Mr. Victoria's duties involve directing a seven-day-a-week, 24-hour maintenance division operation which includes preventative maintenance (PM) and repair of over 260 revenue and non-revenue vehicles and overseeing the work schedules of subordinate staff. He assures that his division's equipment meets and passes CHP standards and that Division 3310's non-revenue and revenue vehicles are mechanically reliable and safe.

PROFESSIONAL BACKGROUND

<u>Labor and Administration Manager. Maintenance</u>, SCRTD. Responsible for the management and direction of labor and administrative functions for 30 non-contract and over 300 contract personnel. Mr. Victoria handled all maintenance-related union contract labor issues as well as labor contract negotiation issues for the Central Maintenance Facility (CMF).

Maintenance Division Manager (Relief), SCRTD. Responsible for the management and supervision of the maintenance operations at various divisions. Mr. Victoria assumed the responsibilities of the regular maintenance manager at various divisions during their absence so that the maintenance operations and administration could be continued without any interruptions to service.

<u>Senior Equipment Maintenance Supervisor</u>, SCRTD. Responsible for the supervision of the subordinate supervisory, mechanical, service and clerical staff. Mr. Victoria assured that all daily work assignments were assigned and completed by mechanical and service staff. Supervised the daily A.M., Base and P.M. peak equipment assignments. Supervised the work flow of three shifts to assure timely pull out and equipment reliability.

<u>Mechanic "A" Relief Leader</u>, SCRTD. Responsible for the scheduling and overseeing of the work performed by the unit's mechanics. Kept the supervisor abreast of all work performed.

EXHIBIT 2-C

<u>Mechanic A</u>, SCRTD. Responsible for the troubleshooting and repair of revenue vehicle fleet. Knowledgeable in all systems of the bus, i.e., air-conditioning, wheelchair lift, brake relines, engine overhauls, transmissions, tune-ups, etc.

<u>Mechanic B</u>, SCRTD. Responsible for the troubleshooting and repaid of District non-revenue and revenue vehicles.

<u>Fleet Manager/Manager</u>, Sears, Roebuck and Co. Responsible for the management and assignment of vehicle repair for Sears' 15 van fleet.

ACADEMIC BACKGROUND

L.A. Trade Technical College

LEAD MECHANIC

THOMAS DUNCAN Mechanic "A"

Mr. Duncan is a highly qualified Mechanic "A". His primary work location is Division 10 and has been employed by the District for over 23 years. Mr. Duncan troubleshoots and repairs mechanical problems on various types of revenue vehicles, i.e, Flxible, TMC, and RTSII's. Mr. Duncan's qualifications include a Certification in CR-22 Air Conditioning and specialized training in the following:

- 1) A/C instruction at Mt. SAC
- 2) A/C instruction at Thermo King
- 3) A/C instruction at GM
- 4) A/C instruction at the District
- 5) UEC Transmission instruction at Lawless
- 6) Rear Door and Electrical Systems

Mr. Duncan has also served as an On-Site Inspector at the manufacturer for new bus procurements by the District.

PROFESSIONAL BACKGROUND

Mechanic "B", SCRTD.

Mechanic "C", SCRTD.

Mechanic, Certified Grocer.

3.0 OPERATING METHODOLOGY

3.1 PROPOSED SERVICE

The District is a full-service transit agency that provides a broad range of local and commuter bus transit service within the County of Los Angeles and on a contractual basis within neighboring counties.

The SCRTD proposes to operate the Children's Court Shuttle Bus Service as outlined in the RFP.

Exhibit 3 shows the proposed Shuttle Bus Routes. Exhibit 3-A shows the operational characteristics, which includes the Loop Number, Number of Vehicles, Route Miles per Loop, Route Time Per Loop, Trips Per Day, Vehicle Service Hours Per Day, Days Per Year, Annual Vehicle Service Miles and Annual Vehicle Service Hours.

3.2 DISPATCH CENTER

The District currently has an extensive, highly efficient two-way radio system which provides communications for over 2,600 transit buses, vans, trucks, transit police cars and Transit Operations Supervisor cars. This radio communications system also has a Silent Alarm System (SAS) which allows the bus operator to signal the Dispatch Center in any emergency situation.

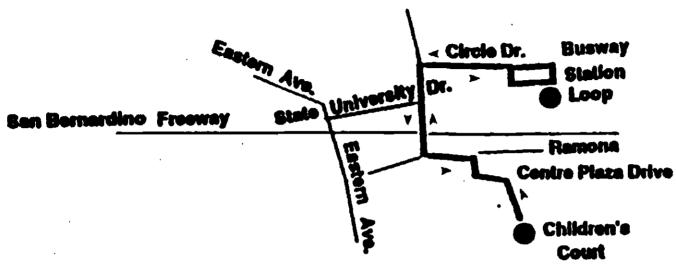
The District will install and operate its Transit Radio System (TRS) in the near future. The TRS will be a \$30 million turnkey transit communications, fleet management and data acquisition system. Once operational, the proposed shuttle will be incorporated into the TRS.

This system will be capable of controlling a fleet of up to 5,000 buses, 100 Transit Police vehicles, 200 Transportation vehicles, 300 Maintenance vehicles and four future groups of 200 vehicles each. The system will provide radio communications, telephone communications, Computer Aided Dispatch (CAD), Automatic Vehicle Location (AVL), real time fleet monitoring and control, management information and data acquisition.

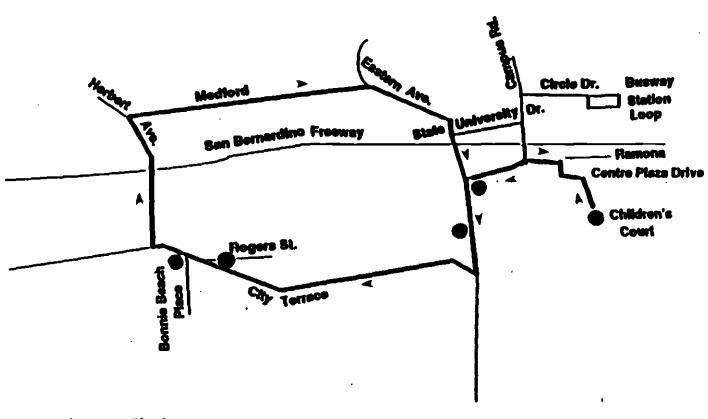
The TRS will provide the District with an integrated management tool to allow online monitoring and real time control of its entire fleet including additional contracted services. This system also allows continuous policing of District vehicles, immediate response by police agencies and increased passenger safety.

The District will provide road supervision to monitor the service and regulate departure times at route terminals. The drivers will be monitored by the on-street Supervisors at time points along the route. The drivers, Supervisors and Dispatchers will be in voice communication at all times via GE Master 2 radios using a designated RTD frequency. Based upon input from drivers, the Road Supervisors will adjust vehicle operations as needed. The Supervisors will not remain fixed at route terminals, but will also physically monitor actual operating conditions along the routes. These supervisors will be able to respond quickly and efficiently to emergencies, service disruptions, traffic blockades, passenger and traffic problems, etc. Bus mechanical breakdowns on the road will be called into the Dispatch Center and expeditiously handled by a mechanic.

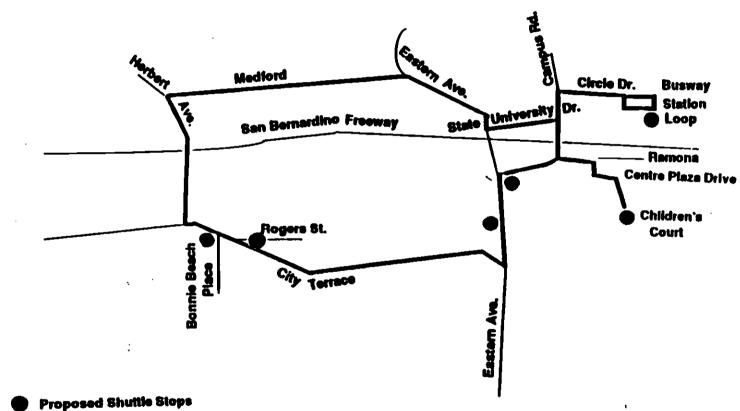
LOOP 1 - ROUTE MAP



LOOP 2 - ROUTE MAP



Proposed Shuttle Stops



Loop 3 is a Bi-Directional Loop

ESTIMATED OPERATING STATISTICS

Loop	Number of Vehicles	Route Miles Per Loop	Route Time Per Loop	•		Vehicle Service Hours Per Day	-	Annual Vehicle Service Miles	Annual Vehicle Service Hours
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Total	3			72	192.5	26.2	250	48,125.00	6,550.00

3.3 ADMINISTRATION AND MANAGEMENT

The Transportation Department's Division dispatcher will be responsible for dispatching BDOF operators and filling out the recording form on a daily basis (Exhibit 3-B). The Transportation Department will remedy all transportation related problems.

Adequate extra board bus operators will be available in the event a driver fails to report ten minutes before his/her assigned departure time.

All personnel will be trained to be knowledgeable about service route and scheduling, and able to answer all transit-related questions from the passengers.

The Maintenance Department's Equipment Maintenance Manager will monitor maintenance personnel assignments and performances, and fill out the required form (Exhibit 3-C).

All accident and worker's compensation claims arising out of this operation will be handled by the District's Risk Management Department. Policies and procedures are already established and are available in the Risk Management Department for review.

3.4 OPERATING/MAINTENANCE FACILITY

The District is proposing to operate the Children's Court Shuttle Bus Service from Division 10 (Exhibit 3-D). This facility which is located at 752 North Mission Road in the City of Los Angeles and will be operated as a Business Development Operating Facility (BDOF). As a BDOF, the wage rates of operators will be substantially lower than the District's regular operators. Division 10 will be able to accommodate the operation, daily maintenance, fueling and cleaning of transit buses.

3.5 TRANSPORTATION OPERATING PROCEDURES

Prior to each run, bus operators are responsible for inspecting their vehicle's exterior, interior, lights, climate control system and wheelchair lift. Defects are reported on an Operator's Vehicle Condition Report (Exhibit 3-E). Any defects are referred to the maintenance shop for corrective action.

The bus operator will sign on before the scheduled pull-out time to insure schedule adherence.

3.6 MAINTENANCE OPERATING PROCEDURES

The Maintenance Department has also established procedures for all staff involved in the maintenance of its computerized system and coach records. This plays an important role in the daily update of records by the Division's Equipment Record Specialists (ERS) and the scheduling of inspections by the Supervisors or Mechanic Leadperson. All vehicle records are available for review upon request.

In addition to their regular preventative maintenance functions, mechanics are required to perform weekly brake and safety inspections on each vehicle. The forms used for these inspections are provided in Exhibit 3-F. If any defects are found during these inspections, corrective action is scheduled.

TRANS-134 FRONT SIDE REV A/RS

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

OPERATOR'S DAILY REPORT

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TRANS-124 REVERSE SIDE REV 6/85

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EXHIBIT 3-C

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RTD 33-91 QEV 9/80

DIVISION

DUPLICATE - Division File

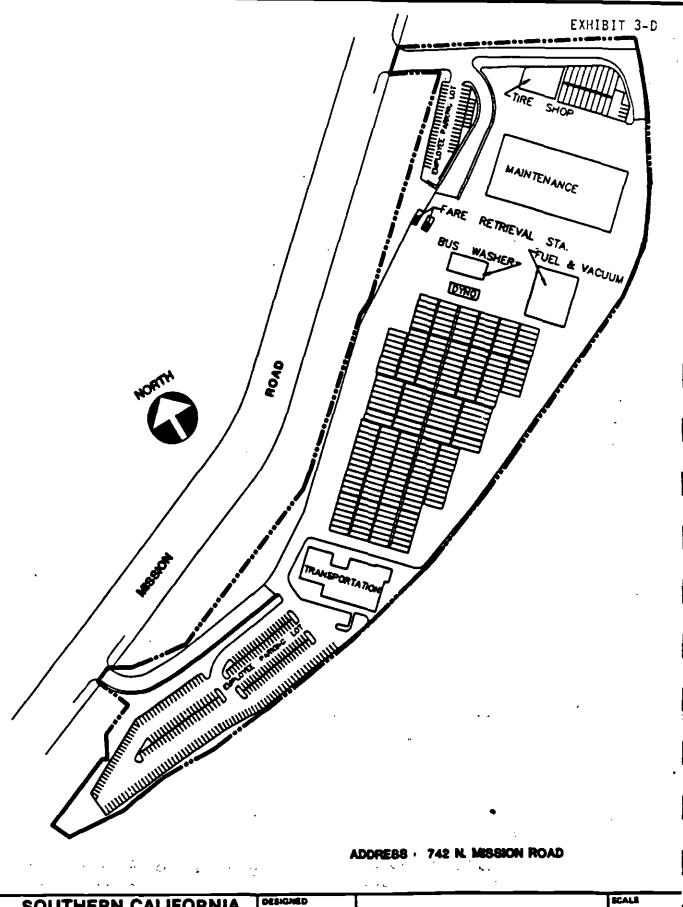
SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

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29

SUPERVISOR



SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

APPROVAL RECOMMENDED

DATE

DRAWN BY V.H.D. 7/89 CHECKED J.A. 7/89 DIVISION 10

EAST

PLOT **PLAN** 1' = 100'

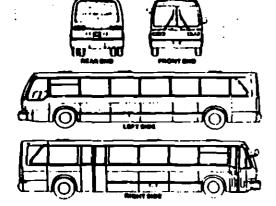
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TRANS-173
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SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT MECHANIC'S DEFECT AND WORK REPORT VEHICLE NO.

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MAINT-80 REV 8/84

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT WEEKLY BRAKE AND SAFETY INSPECTION REPORT

Attention Supervisor BUS NO. ___ DIV. NO. _ DATE . AIR PRESSURE GAUGE READING PSI DOES AIR PRESSURE DROP OVER 5 LBS. DURING BRAKE PRESSURE TEST? STEERING WHEEL PLAY ALL INTERIOR AND EXTERIOR LIGHTS OPERATE Explain . SILENT ALARM LIGHTS OPERATE AND FLASH (Before testing, turn radio off) TORQUE OIL CHECKED ADDED _ _ OTS. **EXCESS CONTAMINATION IN AIR TANKS CAM CONDITION** BRAKE LINING THICKNESS _ " RR _" RRT _" LF _ "LR TIRE CONDITION _" RRI . " RF _" RRO ." LF _"LRO _ _" LRI BRAKE DRUM TO SHOE CLEARANCE OKAY TIME TO BUILD UP AIR PRESSURE AT 800 RPM'S . MECHANIC'S INITIALS AND BADGE NO. (IN INK)

MAINT-9 FRONT SIDE REV 6/89 DATE	SOUTHERN CALI		WORK I	REPO '
Job Code	Descripti	ion of Work to be	Done	
	Signature	Supervis	or/Leader	
Job Code	Work Do	ne	Initial	Badge
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	RK TIME: MECH. 1	Y SUPY, OR LEA	CH. 2	
DATE COM	r. Or s	T GOPT. OR LEA		
w	ARRANTY WORK		DATE:	
•		REPLNT MILE		
	RS. CHARGED			

SUPERVISOR OR LEADER

MAINT-ST REV 7/84

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT AIR CONDITIONING INSPECTION REPORT

EXHIBIT 3-F

			Div. No
Coach No	Unit No		Date
Hour Reading	Inspection	Hours	-
Type of Operations to be Performed: " 🗸 "	" if O.K.	"X" if Adjusted	"O" if Repairs Needed
(Mechanic Makir	ing Inspection	n — Show Badge Numb	per in Ink)
DRIVE: All Coaches		ELECTRICAL: All	Coaches
CK Belt Tension and Condition CK U-Joints and Flange Bolts for Weath Grease Joints CK Clutch Drive Plate Clearance CK Clutch Throw Out Bearing Clearance CK Clutch Throw Out Bearing Clearance CK Temperature of Suction Line (by the CK Oil Level — Approx 3/4"—7/8" Way on Glass (with Engine Running) CK for Oil & Freon Leaks CK All Valve Caps for Tightness CK All Mounting Bolts for Tightness CK Number 1 and Number 2 Compress Running Operations RECEIVER: All Coeches CK Freon Level — 1/8" to 1/2" of Sight (with Engine Running) CK Filter-Dryer (by touch) EVAPORATOR: All Coeches Plenum Door was found in (normal) (properation) CK & Clean Drains CK Blowers & Fans CK Blowers & Fans CK Filter Screens & Re-Oil Change Filter Screens where applicable CONDENSOR (Where Applicable) CK Clean with Water — Direct Water to NOT at Angle CK Fan & Drive	touch) ing) ssor ht Glass	CK (15) (25) CK Wiring A CK Condens CK HI-LOW CK Alternate as Neces ENGINE: (where A CK Difficulty CK Engine R CK Oil Press CK Fuel Line CK Water Le Service Cool CK & Adjust CK Engine for CK & Service Change Oil F CK Exhaust I CK Mounts & CK Air Leaks CK Valve Cle CK Engine A	sor Fan Motor Every Inspection Switch (Every 18,000 miles) or Voltage Volts and Adjust ssary pplicable) v in Starting (Hard) (Easy) RPM Low High sure es for Leaks & Condition eaks — Lines & Hoses ling System Annually Belts or Oil Leaks e Air Cleaner (12,000 miles) Filter (Determine by Oil Analysis* Leaks & Bolts
CK Fan Fluid Drive Oil Level CK Lock & Safety Chain	33		inada Cianatura
· ·	33	I 20	pervisor's Signature

The Maintenance Department service attendants are responsible for checking engine oil, fuel and water. They are responsible for exterior and interior cleaning. The exterior cleaning includes scrubbing the rears of the buses and removing any graffiti. The interior cleaning includes vacuuming out the bus, cleaning dashes, ledges and windows, removing gum and graffiti, cleaning seats and mopping the floors. Each bus cleaning is documented on a Service Required Card (Exhibit 3-G). Any defects found during the servicing are referred to the maintenance shop for corrective action.

Road calls are systematically called into the Division by the Dispatch Center and a Field Equipment Technician is dispatched out to handle the road call. Each road failure is recorded by the ERS and mechanic or technician doing the diagnostic procedure (Exhibit 3-H).

Vehicles needing corrective action are taken out of service until repairs are made.

3.7 BUS OPERATOR HIRING AND TRAINING PROGRAM

The District hires bus operators based on the following minimum qualifications and special requirements:

- Must be 21 years of age and have one year's face-to-face public contact experience or six months on-the-job full-time driving experience.
- o Must possess a valid California driver's license and good driving record, a DMV printout of driving history record for the last five years, obtained within 30 days prior to submission of application. An applicant will not be considered for employment if convicted of any of the following violations within the past three years:
 - 1) Reckless driving;
 - 2) Driving under the influence of alcohol; and
 - 3) Driving under the influence of drugs; or
 - 4) Possesses more than three moving violations.
- o Must have a satisfactory attendance record as verified by reference check prior to employment.

When hired, the District sends each new operator through a physical examination and drug screening test. During an orientation, each new operator is issued the drug and alcohol policy and <u>Operator Handbook</u>, which outlines all rules, policies and procedures required of a District bus operator.

The District then conducts a comprehensive instruction program for each of its newly-hired bus operators. The program provides a 12-day training course which includes classroom and behind-the-wheel instruction. In the classroom, the trainees are instructed in driving mechanics, emergency preparedness, operating procedures, rules, standards, report preparation, wheelchair lift operation, radio usage, passenger relations, rules and regulations of safe operation,

A TY	7-75 784				Ū	NRD NO NNE NO		MAINT-78 REV 10/84	SOUTHER	N CALIFORNIA	•
;0	UTHERN SER	CALIFO VICE			RANSI			MECHA	NIC'S DEFECT	FAILURES	
.TE					VEH. NO)		DATE		ROAD FAILURE NO.	
1	USE INK GIVE CAR		PERVISO	R WHEN J	IOB IS C	OMPLETE		BUS ASSIGN	ED TO: PORTED:	ORIGINATING DIV.	
ж	Roaches	Dash Boards & Dash Ledges	part-	Driver's Area	Trash Con- tainer	Win- dows Ledges	Seats	SPECIAL REP	ORTING REQUIRE	YES NO	_
me	Hrs Mins							HOAD MECH/	ANIC HEPORT:		
>	Mirrors	Grab Rails	Floor	Step Wells	Back Seat Ledges	Graf- fiti	Sick Coach	DESCRIPTION	N OF WORK TO BE	E DONE:	<u>·</u>
me	Hrs										
0	ther (Explain	NTERIC	OR CLE	ANING	NEEDE	D		SIGNATUR	RESupervi	sor or Leader	
									WORK DONE		ALS BADGE
<u> 40</u>	Front	Back	Sides	Doors	Win- dows	Mirrors	Wheels				
me	Hrs Mins										
o b	Win- shields	Eggs	Graf- fiti	Oil or Grease	Fuel Door Panels						
₽	Hrs								See Reverse Side f	or Additional Commer	113
		I	1					TOTAL WORK	TIME. MECH. 1	MECH. 2	
Othe	r (Explain)							DATE COMP		OK BY SUPV. OR L	EADER
	·						•		WARRANTY	PARTS NUMBERS	
ON	APLETED BY	7			BA	DGE NO.	, . ,	.1		3. ı	
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SUPERVISOR'S SIGNATURE

schedule adherence, crime prevention, fare and transfers. The drivers are also required to attend a defensive driving course sponsored by the National Highway Administration.

Each trainee must satisfactorily pass all areas of instruction, including written and driving tests, as well as maintain at all times a valid medical card in order to be certified to operate a bus in revenue service. The District, through an agreement with the California Department of Motor Vehicles, is empowered to certify its successful trainees for State of California Class B license.

Bus operators are required to be dressed in the appropriate District issued uniform and accessories.

3.8 MAINTENANCE HIRING AND TRAINING PROGRAM

The SCRTD requires the mechanics to meet the following requirements:

- o Two years of experience performing automotive repair work or successful completion of a six-month, full-time training program from an accredited school in automobile or truck maintenance and repair.
- Knowledge of materials, equipment, safety procedures and methods utilized in the maintenance of diesel or gasoline engines, electrical system, fueling system, and other systems found in heavy equipment and other vehicles; shop math, vehicle operations and safety. Ability to: maintain and repair heavy mechanical equipment, safely operate a variety of hand tools and power equipment; safely operate buses, tow trucks and other District vehicles; follow oral and written instructions; read, write, speak, and understand English; lift and move objects weighing up to 50 pounds.
- o Must be available to work various hours, weekends and locations; must wear all required safety equipment whenever on duty; and must have a satisfactory attendance record as verified by reference check.
- o Must possess a valid California driver's license and good driving record, a DMV printout of driving history record for the last five years, obtained within 30 days prior to submission of application. An applicant will not be considered for employment if convicted of any of the following violations within the past three years:
 - 1) Reckless driving,
 - 2) Driving under the influence of alcohol; and
 - 3) Driving under the influence of drugs; or
 - 4) Possesses more than three moving violations.
 - o Must have a satisfactory attendance record as verified by reference check prior to employment.

When hired, the District sends each new employee through a physical examination and drug screening test. During an orientation, the District issues the drug and

alcohol policy and <u>Maintenance Guidebook</u>, which outlines the rules, regulations and policies of the Equipment Maintenance Department.

New employees are issued coveralls and safety equipment (reinforced steel-toe shoes, bump cap, safety goggles, etc.) before starting any training.

The Equipment Maintenance Department then provides a two-week mechanical training and orientation session and one week of transportation bus instruction. The mechanical training includes classes on: brakes (adjustments, relines, etc.); engine tune-ups; transmission; electrical systems; towing vehicles and road call procedures; Vehicle Maintenance System procedures and the Drug and Alcohol Policy; door systems; wheelchair lifts; preventative maintenance program; documentation methods, California Highway Patrol safety items; inspections and inspection repairs.

The Instruction Section of the Equipment Maintenance Department schedules and performs ongoing training for all the maintenance divisions. This section has eight instructors who are highly specialized in training with 45 separate curriculums which addresses any mechanical deficiencies including air conditioning, engine overhauls, and window washing. The Instruction Section also provides a 41-week entry-level Mechanic C training program. Any District employee interested in pursuing this venture can apply for the training program.

3.9 MANAGEMENT AND DISPATCHER HIRING AND TRAINING

The Division Dispatchers' qualifications and hiring requirements are shown in Exhibit 3-I. Training for the Transit Operations Supervisor-Division involves nine weeks of classroom and on-the-job instruction. The first two weeks of classroom instruction consists of familiarizing the candidates with District policies and procedures, forms, and a general overview of union contractual provisions. The third week is on-the-job training at a division dispatching operators during various shifts. The fourth week is classroom instruction on work rules and use of the computerized bus run assignments. The trainee is instructed for nine days at a division on the bus run assignment program. This program is utilized to schedule extra board operators for runs assigned to the extra board and for scheduled and unscheduled absences of regular operators. On the tenth day, a written test is given. The seventh week of classroom instruction is on operator paytime and payroll adjustments. The last two weeks of training are on-the-job at various divisions.

The Personnel Department's Recruitment and Promotion Section has developed specifications for each job classification which list examples of duties, required knowledge and abilities and desirable qualifications along with special requirements. An example of the criteria used for selecting an Equipment Maintenance Manager is shown in Exhibit 3-I.

3.10 PREVENTATIVE MAINTENANCE PROGRAM

The District has incorporated a Preventative Maintenance Program (PMP) at each maintenance division. All records will be maintained at the division. The vehicle mileage will be tracked and recorded onto records by each preventative maintenance category, i.e., General Inspection, Brake Relines, Major Inspection, so that the preventative maintenance can be scheduled. Vehicles are scheduled for preventative maintenance by Maintenance Department Supervisors or Mechanic

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT SPECIFICATION

TRANSIT OPERATIONS SUPERVISOR

BASIC FUNCTION

Under moderate supervision, coordinates and monitors bus operations; performs other related work.

CLASSIFICATION CHARACTERISTICS

The Transit Operations Supervisor classification includes positions in four bus operations functions each having first-line supervision responsibilities over Operators: division dispatching, vehicle operations instruction, vehicle operations supervision, and radio communications. Incumbents may transfer between functions according to Transportation Department procedures.

Supervision Received From: Assistant Division Transportation Manager,

Division Transportation Manager, Senior Transit Operations Supervisor, Assistant

Vehicle Operations Manager

Supervision Exercised Over: Bus Operator

EXAMPLES OF DUTIES

Assigns Operators to runs and documents daily activities and paytime of Operators.

Teaches and directs Operators in the application of District and departmental policies, procedures and rules.

Trains Operators in the operation of buses and retrains Operators with problem work records.

Investigates accidents involving District vehicles.

Reroutes buses and adjusts bus headways in response to field conditions.

Directs Operators during emergencies, equipment breakdowns and service delays.

Prepares and processes written reports of violations of rules by Operators.

Coordinates bus operations by receiving and transmitting information by radio and telephone with Operators, District management, the police and other agencies.

Performs administrative assignments in areas such as scheduling, methods and procedures, manpower, planning, equipment and materials utilization and computerization support.

TRANSIT OPERATIONS SUPERVISOR

EXAMPLES OF DUTIES (Continued)

Counsels Operators in matters affecting work performance formally and informally according to District policy and union contract.

REQUIRED KNOWLEDGES AND ABILITIES

Knowledge of: District's bus transit system, routes and fares; Transportation Department operating policies, procedures and rules; laws and regulations governing public transportation systems; Federal Communications Commission and California Vehicle Code regulations; area emergency jurisdictions. Ability to: read, understand, interpret and apply contracts, laws and regulations; operate radio communication systems including voice radio and computer-aided dispatch equipment; perform minor mechanical adjustments to transit vehicles; perform arithmetical and statistical calculations and analyze numerical data; train and motivate employees; make accurate decisions under pressure; plan, organize and direct the activities of others; communicate effectively orally and in writing.

DESIRABLE QUALIFICATIONS

Two years' experience as a full-time Bus Operator is required. Completion of the District's Pre-supervisory Training Program or its equivalent is desirable.

SPECIAL REQUIREMENTS

Must possess a valid Class 2 California driver's license and medical certificate.

On call 24 hours a day, 7 days a week.

RC/AY 8/01/88 239

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT SPECIFICATION

EQUIPMENT MAINTENANCE MANAGER

BASIC FUNCTION

Under administrative direction, plans, organizes, and directs the activities of a maintenance division or specialized maintenance operation; performs other related work.

CLASSIFICATION CHARACTERISTICS

Differs from Senior Equipment Maintenance Supervisor in that Equipment Maintenance Manager exercises overall management for a maintenance division or major equipment maintenance operation, while Senior Equipment Maintenance Supervisor supervises the day-to-day management of a maintenance division or special function.

Supervision Received From: Assistant Director of Equipment Maintenance,

Equipment Maintenance Superintendent,

Central Maintenance Superintendent

Supervision Exercised Over: Senior Equipment Maintenance Supervisor,

Equipment Maintenance Supervisor, Administrative Analyst, Secretary, Equipment Records Specialist, Clerk, Typist Clerk

EXAMPLES OF DUTIES

Develops goals, establishes priorities, and directs the work of the entire staff of a maintenance division or specialized equipment maintenance operation.

Manages staff and resources for special assignments such as the RTS II Mid-Life and double decker projects.

Assists in writing technical specifications for buses and other mechanical equipment.

Administers safety, quality assurance, and vehicle preventive maintenance programs.

Projects division expenditures to assist in departmental budget calculations.

Conducts first-level disciplinary and grievance hearings and administers disciplinary and other provisions of the labor agreements.

Recommends the development and enhancement of industrial computerized maintenance systems.

Represents the department and the District both in-house and with outside agencies.

EQUIPMENT MAINTENANCE MANAGER

EXAMPLES OF DUTIES (Continued)

Prepares technical, statistical, and narrative reports as well as general correspondence.

Supervises subordinate staff.

REQUIRED KNOWLEDGE AND ABILITIES

Knowledge of: theories, principles and practices of maintaining diesel and alternate fuel or low emission powered buses and automotive vehicles; OSHA and other safety and environmental regulations related to vehicle maintenance; modern management theory and practices. Ability to: plan, organize, and manage large-scale vehicle maintenance programs; monitor the work of maintenance division or specialized maintenance operations personnel; recognize problems and implement solutions; plan and manage projects from inception to culmination; read, understand, interpret and apply contracts, laws and regulations; supervise subordinate staff; interact professionally with all levels of employees and outside representatives; communicate effectively orally and in writing.

DESIRABLE QUALIFICATIONS

Any combination of training, education, and experience which demonstrates the ability to perform the duties of the position. A bachelor's degree in a related field and three years' management experience in diesel fleet maintenance or industrial maintenance or in an overhaul repair facility are preferred. Experience with computerized maintenance management information systems is desirable.

SPECIAL REQUIREMENTS

Must possess a valid California driver's license.

Must be able to respond to emergencies 24 hours, 7 days a week.

EM 10/91 280 Leadpersons based on the records for each vehicle. Preventative maintenance inspections will be performed at 3,000, 6,000 and 12,000-mile intervals. Major preventative maintenance inspections are performed at 18,000 mile intervals. The forms used for the two inspections are provided in Exhibits 3-J and 3-K, respectively.

All vehicle records with the history of vehicle repairs performed will be retained at Division 10. This includes the type of work performed and the mechanic who performed the work.

The District's PMP will meet and exceed the specifications put forth by the RFP's Statement of Work proposed for this project. All records are kept on file at the division for review by the Los Angeles County Department of Public Works.

3.11 QUALITY CONTROL PROGRAM

The District's Quality Control Program is conducted by the Equipment Maintenance Department Quality Assurance (QA) Section. Simulated California Highway Patrol (CHP) inspections are conducted once a week at a randomly selected division. The QA section performs the following:

- Fire and accident investigations.
- Final inspections for buses which have undergone extensive repair.
- Door safety inspections.
- Brake systems inspections.
- Hazardous material disposal procedures and process.
- Receipt and inspection of bus components (i.e., engines, transmissions, etc.) to assure compliance with specifications.
- Inspect warranty, new and miscellaneous components.
- Conduct oil analysis on diesel fuel and transmission fluid (80-100 samples/day)

Over the past five years, Division 10 has passed all CHP inspections (Appendix A). The CHP inspects 12 District divisions annually. Only Divisions B, 9 and 18 have received a non-passing rating. Subsequently, immediate corrective action was taken and when the divisions were reinspected, each division passed.

3.12 VEHICLE SPARE PARTS/INVENTORY

Division 10 will maintain an adequate spare part inventory for the Orion II vehicles. Parts will be inventoried by the OCPM materials control system. This system alerts the Division Storekeeper to order parts when inventory is low.

3.13 SAFETY PROGRAM

The District has a Safety Section of the Risk Management Department which develops, monitors and implements safety programs in order to limit operational losses and to achieve compliance with applicable State and Federal health and safety standards.

The Safety Section is involved with the initial employee selection process. Applicants are evaluated to determine if they possess the aptitude, temperament and physical abilities necessary to safely perform in their prospective job

MAINT-64 FRONT SIDE REV 9/84

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT GENERAL INSPECTION REPORT (6,000/12,000 Miles)

REVERSE SIDE REV MM	ŕ
BODY: All Coaches	ELECTRICAL: All Coaches
CK Reflectors	CK Battery Cables & Connections
CK Windshield Wiper Blades & Washer	CK Hydrometer Reading of Batteries
CK All Mirrors	Specific Gravity Lowest Cell
CK Fire Extinguisher Pressure & Expiration	2. Specific Gravity Lowest Cell
Date:	3. Specific Gravity Lowest Cell 4. Specific Gravity Lowest Cell
CK Head & Run Signs for Operation	CK Battery Water Level. Add Water Only
CK Grab Rails & Stanchions	After Specific Gravity has been Checked
CK All Seats & Frames for Wear & Damage	CK "Delco Freedom" Battery Sight Glass:
CK & Clean Interior Heatings & Ventilating Screens	"OK" to Load Do NOT Load Test,
Brush All Lint from Heater Radiator Core	Test Change Battery
where Applicable	1. Green Dot Dark Cir/Yellow 2. Green Dot Dark Cir/Yellow
DOORS: All Coaches	3. Green Dot Dark Cir/Yellow
CK Door System Air Pressure & Adjustments,	4. Green Dot Dark Cir/Yellow
if Necessary PSI	CK Batteries with Load Tester
CK & Lube All Door Mechanisms	CK Main Cable Voltage Drop
CK Front Door Operation. #1 Door Overlaps, #2 Door - Timing Sec.	Add Corrosion Preventative Compound on Battery Terminals
CK Rear Door Operation. #3 Door Overlaps, #4 Door - Timing Sec.	CK All Instruments & Safety Devices for Proper Operation
CK Rear Brake Pressure Interlock Pressure	CK Stop Request, Tape Switches & Passenger Sig
when Interlock is Applied.	CK SAS Sytem Operation (Radio Turned Off)
Brake Pressure PSI Interlock or Throttle Operation	CK Voltage Regulator Volts at
CK Mechanical Force to Open Push-Type	Battery Terminals
Door 10 lbs. Max	CK All Lights Interior & Exterior
CK Rear Door Sensitive Edge for Proper Operation	CK Horn & Back Up Alarms where Applicable
& Alarm	CK Alarmstats
POWER-STEERING & LIFT SYSTEM	CK Neutral Seeking Device where Applicable
CK Wheelchair Lift Operation	CK Automatic Engine Shut Down Device for
CK Wheelchair Wheel Locks & Seat Belts	Proper Operation where Applicable
CK Power-Steering/Wheelchair Lift Lines for Leaks	1
CK All Hydraulic Oil Levels	4
CK Kneeling System Operation Include Warning Lights & Alarms	\$
Lube All Mechanisms	i
	Supervisor's Signature
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MAINT-65 FRONT SIDE REV 7/85

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT MAJOR INSPECTION REPORT (18,000 Miles)

•	DIVISION
COACH NO ACCUMULATED	MILES DATE
(Type of Operations to be Performed: " ✓ " If O.K.	"X" If Adjusted "O" If Repairs Needed)
(Mechanic Performing Inspectio	n — Show Badge Number in Ink)
ENGINE: All Coaches CK Fast Idle Switch & System CK Injector Timing CK Rack Setting & Throttle Delay CK Valve Clearance CK Valve & Rocker Arm for Wear & Oil Supply CK Engine Governor & Governor Gap CK Engine Idle Speed RPM CK Engine RPM Maximum from Operator's Seat RPM CK Engine Stall Speed RPM CK Throttle Linkage, Springs & Operation CK Oil Pressure Inspect Engine for Oil Leaks Inspect, Clean and/or Replace Air Box Check Valve where Applicable. CK Blower Pressure CK Fuel Pump Pressure at Idle & Max. RPM: Idle Maximum Service Fuel Filters CK Engine Damper where Applicable CK All Fuel Lines, Connections & Fuel Check Valve Inspect All Engine & Transmission Fasteners & Mountings	DRIVE: All Coaches CK Differential for Oil Level & Leaks CK Differential Backlash 1½" Max" CK Drive Line & Universal Joints for Loose Flange Bolts & Broken Safety Wire where Applicable CK Tighten Differential Carrier Bolts CK Vent Change Torque Oil Change Transmission Filters CK Transmission Oil Level & Leaks Pressure: Test Transmission Main PSI
CK Hose Condition, Connections & Water Leaks CK Shutterstat, Shutter Operations & Fluid where Applicable CK All Belts for Wear & Adjustments CK Fan Blades, Hubs & Drive Service Oil Bath Air Cleaners. CK Air Flow Restriction of Paper Element Air Cleaners. Record Reading of H ₂ O"	Line Bolts & Flanges Being Loose, Add Oil, Lube Drive Line CK Power-Steering Box, Lines Inspect & Torque Front Wheel Lugs, as per Specs Inspect & Tighten Rear Wheel Lugs, as per Specs CK Axle Flanges, Gasket & Torque Nuts Inspect Shock Absorbers for Leaks & Worn Bushing CK Air Support Beams & Frame
 Change Engine Oll Change Oil Filters Change Engine Water Filter and/or Water Conditioner where Applicable Pressure Test Cooling System. CK Hose Condition, Connections, Heater Cores, Radiator & Water Pump Drain for Water Leaka Inspect Air/Oil Separator System on "AMG" Type Coaches. (This is a Closed System). Inspect All Hoses for Tightness, Wear & Leaks, Replace if Needed Inspect Vacuum-Relief Filter on System, Replace if Needed 	CK Air Suspension for Leaks & Proper Height as per Specs CK Leveling Valves, Linkage & Air Bellows CK Fuel Tank & Filter Cap CK Front Wheels & Alignment " (Toe-In) CK Steering Travel " CK Tire Tread Depths & Tire Air Pressure: LF PSI LRI RRI LRO RRO LTr RTr

REV 7/86	
BRAKES: All Coaches	DOORS: All Coaches (Cont'd.)
CK Air Compressor & Main Discharge Line	CK Rear Door Operation. #3 Door Overlaps,
Air Compressor for Build Up Time	#4 Door — TimingSec.
Min Sec.	CK Rear Brake Pressure Interlock Pressure when Interlock is Applied. Brake Pressure PSI
CK Air Gauge Against Master Gauge	Interlock or Throttle Operation
CK Air Governor, Cut-In & Cut-Out Range	CK Mechanical Force to Open Push-Type Doors 10 lbs. Max.
CK Safety Valve Operation CK Air System for Air Leaks	CK Rear Door Sensitive Edge for Proper Operation & Alarm
Drain Air Tanks	POWER-STEERING & LIFT SYSTEM
CK Main Check Valve Operation	CK Wheelchair Lift Operation
CK Low Air Pressure Switch for Proper Operation	CK Wheelchair Wheel Locks & Seat Belts
CK Brake Valve Pressure	CK Power-Steering and/or Wheelchair Lift
PSI PSI	Fluid Lines for Leaks
CK Quick Release Valve Diaphragms	CK Hydraulic Oil Level
CK Relay Vlave for Proper Operation	CK Kneeling System Operation Include
CK Ejector or Spitter Valve	Warning Lights & Alarms
CK Parking Brake Lining, Linkage & Adjustments	Change Hydraulic Oil & Reservoir Filter
where Applicable	Clean Secondary Filter Replace if Needed
CK All Brakes for Adjustments, Cam Heights & Lining Thinness	Lube All Mechanisms
LF RF Cam Condition	ELECTRICAL: All Coaches
RFRR	CK Battery Cables & Connections
CK Brake Rod Travel on "S" Cam Brake System	CK Hydrometer Reading of Batteries: 1. Specific Gravity Lowest Cell
LF RF RR	2. Specific Gravity Lowest Cell
CK Brake Shoe Travel on "Wedge" Brake System	3. Specific Gravity Lowest Cell
(1/16" Max.)	4. Specific Gravity Lowest Cell
LFRF	CK Battery Water Level. Add Water Only After Specific Gravity has been Checked
RF RR	CK "Delco Freedom" Battery Sight Glass:
Service Air Dryer where applicable BODY: All Coaches	"OK" to Load Do NOT Load Test,
CK Windshield Wiper Blades & Washer	Test Change Battery 1. Green Dot Dark Cir/Yellow
CK All Mirrors	1. Green Dot Dark Cir/Yellow 2. Green Dot Dark Cir/Yellow
CK Operator's Seat for Adjustments & Lube	3. Green Dot Dark Cir/Yellow
CK Fire Extinguisher Pressure & Expiration	4. Green Dot Dark Clr/Yellow
Date:	CK Batteries with Load Tester
CK Head & Run Signs for Operation	CK Main Cable Voltage Drop
CK Sensitive Edges & Treadle Mats	Add Corrosion Preventative Compound on Battery Terminals
CK Glass, Window Operation & Latches	CK All Instruments & Safety Devices for
CK for Loose Grab Rails & Stanchions	Proper Operation
CK Emergency Door Operation & Windows	CK Stop Request, Tape Switches & Passenger Sign
CK All Seats & Frames for Wear & Damage	CK SAS Sytem Operation (Radio Turned Off)
CK Floor & Covering	CK Voltage Regulator Volts at
CK All Tailgate Latches for Adjustments	Battery Terminals
CK Body for Exterior & Interior Damage	CK All Lights Interior & Exterior
Body Screws, Bolts & Rivets	CK Horn & Back Up Alarm where Applicable
for Loose Advertising Sign Frames	CK Alarmstats
CK & Clean Interior Heating & Ventilating Screens. Change where Applicable	CK Speedometer & Cable
CK Door Engines, Rods, Pins & Bushings	CK Engine Cooling Fan Motor Amp Draw where Applicable Amps
Brush All Lint from Heater Radiator Core	CK Neutral Seeking Device where Applicable
DOORS: All Coaches	CK Automatic Engine Shut Down Device for
CK Door System Air Pressure & Adjustments,	Proper Operation where Applicable
if NecessaryPSI	`
CK & Lube All Door Mechanisms	
CK Front Door Operation. #1 Door Overlaps, 46	Burnanda di Alesahan
#2 Door — TimingSec. 40	Supervisor's Signature

classification. This process involves, as mentioned previously, a thorough medical examination which includes a drug screening.

For the position of Bus Operator, safety performance is monitored during the employee's 90-day probationary period.

Employees receive ongoing information regarding policies and safe driving practices by means of bulletins and notices. "Safety Alerts" are also issued which provide safety information pertaining to special problems. Instructional sessions are held at each division concentrating on accident types that occur most frequently. These programs increase employee safety awareness through the use of safety films, instruction, award presentations, and other related activities.

The Target Line Program identifies the bus lines having higher accident frequency rates during the previous quarter. These bus lines are then put into a competition within each group of lines to achieve maximum reduction in traffic accidents. This program is monitored by the Transportation Department and supported by the Risk Management's Safety Section.

An incentive program also enhances District-wide safety by offering recognition to operational employees who work a full year without incurring a preventable accident. Divisional performance is also recognized for safety achievements each quarter. Other safety incentive programs are also provided to recognize positive performance of superiors and are implemented by the Transportation Department.

The Hazard Identification and Resolution Program helps in the identification of hazardous traffic locations, bus stops, or conditions which can cause serious accidents. Through this program, all the employees are encouraged to write to the Safety Section about any safety hazard observed by them. The Safety Section investigates those complaints and provide recommendations to resolve the problems.

An Accident Investigation Team assists the District in all accident investigations. A detailed procedures manual has been prepared by the Safety Section which is followed by the District for conducting accident investigations. Every week, one of the Safety's staff is on call 24 hours to respond to Code-2 type (serious) traffic or industrial accidents.

Similarly, the District's accident investigation procedures provides one representative from the Claims Section who is also on call 24 hours to respond to Code-2 incidents. As part of this program, the bus involved in an accident is inspected and tested by the Quality Assurance Section of the Maintenance Department to ensure mechanical fitness of the bus and then submits a report to Safety.

The Maintenance Department has the following ongoing programs to reduce occupational injuries and accidents.

Safety Training Packages
Safety Video Loan Program
Hearing Conservation Program
Respiratory Protection Program
Asbestos Management Program

Hazards Communications Program

Facility Inspection

Industrial Hygiene Surveys

The Maintenance Department also offers recognition to its divisional staff for quarterly safe performance.

3.14 DRUG AND ALCOHOL ABUSE POLICY

The SCRTD Board of Directors adopted a drug and alcohol policy which was comprehensive in nature and represented a major step forward from previous policies. The Comprehensive Alcohol and Drug Abuse Policy has as its declared purpose, that the District must have an alcohol and drug-free environment in order to protect the health and safety of the public and District employees. The four main elements of the policy are deterrence, detection, rehabilitation and enforcement. Our program is more stringent than required nationally.

In terms of enforcement, the District's policy established an extensive incident-based drug and alcohol testing program. For example, mandatory testing will occur anytime there is an incident, event, altercation, or accident of specified degree which involves on-the-street operations of buses of District-owned vehicles. In addition, any incidents which involve traumatic injuries or a physical altercation between two or more employees will result in the individuals being tested for the presence of alcohol or drugs. This policy provides that for nearly any instance where an individual tests positive for drugs or alcohol, an immediate discharge proceeding will begin.

The District Board of Directors has adopted changes to improve the District's existing Comprehensive Drug and Alcohol Policy in line with (Federal Transportation Administration) FTA-mandated drug regulations and the Drug-Free Workplace Act of 1988. These changes will include random drug and alcohol testing of all safety sensitive and security personnel and prohibition of the use, possession, sale, manufacture, or distribution of drugs in the workplace. This policy was implemented on December 21, 1989.

However, since the U.S. Court of Appeals ruled in January, 1990 that the FTA did not have the rulemaking authority to mandate a national drug testing program, the District has postponed implementation of random testing for lack of a legal mandate. RTD will implement random testing when the FTA receives rulemaking authority from Congress and after local challenges to random testing are resolved. See Appendix B for the current Drug and Alcohol Policy.

3.15 EMPLOYEE ASSISTANCE PROGRAM

Appendix C outlines the Employee Assistance Program offered by the District.

3.16 INSURANCE

A letter of the proof of public liability and workers' compensation insurance is provided in Appendix D. The District is self-insured and does not use an insurance underwriter. Should the District require an insurance underwriter, it would be rated A-1. However, over the past six years, the District's insurance broker has been Robert F. Driver Company, Inc., 3636 Birch Street, Suite 230, Newport Beach, California 92660-2619 and is not rated.

Since the District is self-insured, should any County-owned vehicle be damaged or destroyed, the District's adjuster would assess the amount to repair or replace the vehicle. The District would then repair the damage or procure a new replacement vehicle.

3.17 SOUTH AFRICAN BUSINESS CONNECTION

The District does not purchase goods or services from South Africa, or from companies and individuals that do business in or with South Africa.

3.18 MBE/DBE PARTICIPATION

It is the policy of the Southern California Rapid Transit District to:

- Ensure that Disadvantaged Business Enterprises (DBEs) have the maximum opportunity to participate in all of the District's business activities through contracts, subcontracts, leases, banking arrangements, joint development projects, and other agreements.
- 2. Ensure that DBEs have the maximum opportunity to compete for and perform contracts and subcontracts financed in whole or in part with Federal funds.
- 3. Ensure that discrimination in the award and performance of contracts does not occur on the basis of race, color, national origin, or gender.
- 4. Ensure that the District's contractors and subcontractors conform with these policies.

As evidence of the District's commitment to pursue these objectives, the Board of Directors has adopted this DBE Program and the General Manager has designated the Inspector General/Assistant General Manager for Equal Opportunity as the DBE liaison officer. This officer shall be responsible for the development, administration, and monitoring of the program which implements this policy, and for periodically reporting to the General Manager, Board of Directors and U.S. Department of Transportation on its progress.

Other District executive and management personnel, especially those responsible for procurement and contracting, shall give their full cooperation to the DBE liaison officer and staff in the implementation of this program.

The DBE Program, which has been developed pursuant to this policy, outlines the specific actions which are and will be taken by the District to ensure that DBEs have maximum opportunity to participate in business opportunities resulting from the District's activities.

The District receives funds from the FTA. Federal regulations published Title 49 of the Code of Federal Regulations, subsection 23.45(g)(3) states that recipients of these funds shall set overall annual goals for participation in federally-assisted contracts by small business owned and controlled by socially and economically disadvantaged individuals. The goals established must be practical and related to the potential contract opportunities and DBE market availability.

SCRTD is required to submit overall DBE goals to the FTA for approval prior to the beginning of the federal fiscal year (FFY). The document must reflect anticipated federally-assisted contract opportunities, and also state the methodology used to establish the DBE goals. At the same time, the District must publish a notice announcing the proposed goals and methodology. According to the Surface Transportation and Uniform Relocation Assistance Act of 1987 and Federal Regulations 49 CFR, Part 23, Subpart D, FTA recipients are required to set an overall DBE goals of no less than ten percent or, if this is not possible, submit a justification to DOT-FTA for a lower overall goal.

The District developed and submitted annual goals for participation by the Disadvantaged Business Enterprises (DBE) to the FTA for approval. The October 1, 1991, FTA-approved goals were set at Construction 19 percent; Professional Services 17.5 percent; Materials, Supplies and Equipment 11 percent; other procurements not included in the Materials-Supplies category 19 percent, with an overall goal of 16 percent.

Information concerning the District's MBE/WBE and the EEO Certification are provided in Appendix E.

We remain firmly committed to a meaningful participation of DBEs in the District's procurement activities. The District's achievement of its DBE Program goals significantly contribute to the economic and social progress of every community within its jurisdiction. A directory of the current Disadvantaged Business Enterprise Certified and Denied Companies can be obtained upon request.

4.0 PROPOSED COST

4.1 BID INFORMATION

Cost proposals for the Children's Court Shuttle Bus Service and a description of each component are provided in this section. The District's bid cost information for Division 1D (BDOF) for a period of three years. The District's cost for Year 1 will not differ based on the use of an El Dorado or Orion II vehicle. After year one, a four percent cost-of-living increase was applied for year two and an additional four percent for year three. The service costs summary sheet is provided in Exhibit 4 as requested.

The proposed costs were developed using the District's Cost Model which was approved by the Private Sector Committee on March 9, 1989. The FY 93 costs were adjusted based upon District expenditures and service levels experienced. This cost model was used to conduct cost comparison analyses with the private sector. The cost model utilizes a fixed/variable cost allocation approach to determine cost on a line-by-line basis. This method of costing allows for a fully-allocated cost comparison of BDOF services.

4.2 COST COMPONENT

Descriptions of each cost component for the Fully Allocated BDOF Costs are provided in Exhibits 4-A, 4-B and 4-C, respectively.

4.3 LETTER OF AUTHORIZATION

A letter of authorization from the District's General Manager affirming the estimated costs for the service is provided in Exhibit 4-D.

SERVICE COSTS SUMMARY SHEET

	YEAR 1	YEAR 2	YEAR 3
BASIC LOCAL WEEKDAY SERVICE			
(Overall Cost)	\$435,183	\$450,926	\$468,961
Annual Revenue Service Hours: 6,550	6,550	6,550	6,550
Cost Per Vehicle Service Hour	\$66.44	\$68.84	\$71.60

FIXED SERVICE COSTS COMPONENTS (Contractor provides facilities)

	YEAR 1	YEAR 2	YEAR 3
LABOR			
M	PE / 195	050 /70	4/4
Management Salaries	- \$56,185	\$58,432	\$60,770
Clerical Salaries	\$16,255	\$16,905	\$17,581
Dispatch Salaries Maintenance Salaries	\$2,409 \$44,586	\$2,506 \$44,832	\$2,606 \$46,625
Transit Police Salaries	\$3,316	\$3,448	\$3,586
Security Officer Salaries	\$1,234	\$1,284	\$1,335
BENEFITS			
For Labor Salaries	\$33,333	234 ,666	\$3 6,053
FACILITIES			
Lease	\$3,724	\$3,873	\$4,028
Maintenance/Modification	\$2,615	\$2,719	\$2,828
Utilities	\$5,671	\$5,898	\$6,133
Telephone	\$1,001	\$1,041	\$1,082
Maintenance Tools/Equipment	\$3,243	\$3,247	\$3,377
OTHER COSTS			
Radio Maintenance	\$616	\$641	\$666
Supplies · Office & Misc.	\$2,120	\$2,205	\$2,293
Physicals		luded in Sene	
Recruitment & Training	\$758	\$788	\$820
Uni forms	\$1,349	\$1,403	\$1,459
Miscellaneous/Other	\$3,759	\$3,909	\$4,065
Services	\$15,737	\$16,366	\$17,021
Taxes	\$1,125	\$1,170	\$1,217
Interest	84 ,458	\$4,637	\$4,822
Lease of Vehicles Expected Penalties	\$5 \$66,040	\$4 \$68,682	\$4 \$71,429
INSURANCE			
Premiums for Physical Damage	8744	\$774	\$805
Recoveries of Physical Damage	(\$205)	(\$214)	(\$222)
Premiums for PL/PD Insurance	\$1,161	\$1,207	\$1,255
Provisions for Uninsured PL/PD	\$18,532	\$19,274	\$20,045
Payouts for Insured PL/PD	(\$214)	(\$223)	(\$232)
Recoveries of PL/PD	\$9	\$9	\$10
TOTAL FIXED COST	\$289,566	\$299,483	\$311,461
TOTAL MONTHLY RATE	\$24,131	\$24,957	\$25,955
FIXED HOURLY RATE	844.21	\$45.72	\$47.55

VARIABLE SHUTTLE SERVICE COSTS COMPONENTS BASIC WEEKDAY SERVICE

LABOR Driver Wages	YEAR 1 	YEAR 2 	YEAR 3
BENEFITS			
For Labor Wages	\$25,633	\$26,659	\$27,725
MATERIALS & SUPPLIES			
Fuels Maintenance Supplies Maintenance Parts Maintenance Tools/Equipment	\$10,509 \$3,698 \$22,816 \$4,522	\$10,929 \$3,846 \$23,729 \$4,703	\$11,366 \$4,000 \$24,678 \$4,891
DEPRECIATION	\$8,387	\$8,722	\$9,071
TOTAL VARIABLE COSTS (6,550 VSH per year)	\$145,617	\$151,443	\$157,500
VARIABLE COST PER MONTH	\$12,135	\$12,620	\$13,125
VARIABLE COST PER HOUR	\$22.23	\$23.12	\$24.05

SERVICE ADJUSTMENT RATES Cost Per Vehicle Service Hour

	YEAR 1	YEAR 2	YEAR 3	
SHUTTLE SERVICE				
Basic	\$45.03	844.66	84R.53	

The service adjustment rate is the Districts marginal cost to operate any service hours that are adjusted more than 50%. These rates do not include any fixed cost.

STATEMENT OF AN INDIVIDUAL AUTHORIZED TO BIND THE OFFER

The undersigned, being cognizant of the pages, documents, representations and attachments contained herein, certifies that the firm of Southern California Rapid Transit District agrees to provide the County of Los Angeles, Department of Public Works with the services described in the Request for Proposals.

The stated offer and costs shall be firm for a period of 120 days from the date shown below.

The Proposer hereby affirms that this proposal is genuine, not sham or collusive, nor made in the interest of any person not therein named; that the Proposer has not directly or indirectly induced or solicited any other Contractor or potential Contractor to submit a sham proposal or to refrain from proposing; and that the proposer has not in any manner sough by collusion to secure for himself/herself or such firm an advantage over any other Contractor.

Authorized Official:

Alan F. Pegg	General Manager				
Name	Title				
425 S. Main Street	Los Angeles, CA 90013				
Street Address	City, State and Zip Code				
Sign here:					
Min F. Jun	APR 0 9 1992				
	Date				

APPENDIX A

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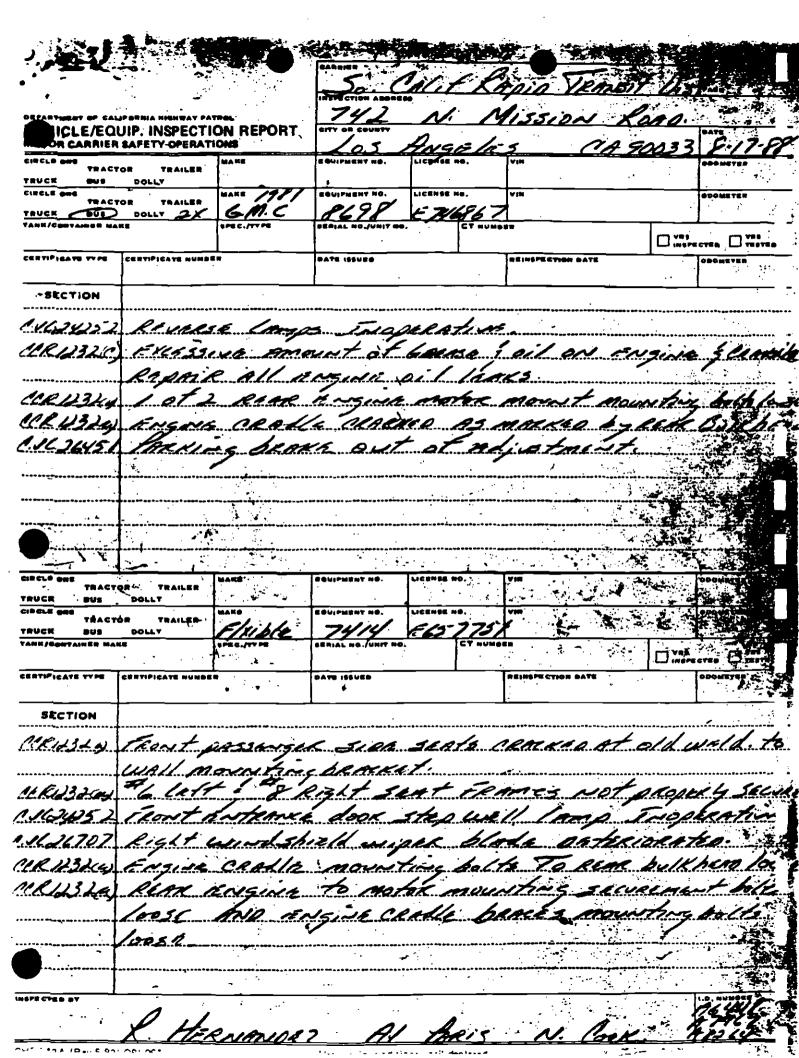
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APPENDIX B

DRUG & ALCOHOL POLICY

COMPREHENSIVE DRUG AND ALCOHOL POLICY

1.0 INTRODUCTION

There is no single greater potential threat to the future of the District and society in general, than that posed by drug and alcohol abuse. Increasing drug use among society members is rapidly becoming the most serious problem of the twentieth century. Not only is drug abuse very costly, it causes such changes in behavior among users that the safety of the workplace and the ability of workers to properly carry out their responsibilities and duties are severely threatened.

The District must have a drug and alcohol free environment for its employees and the approximately 1.5 million people it carries each day. It was in this context that the District, working with the leadership of its unions and the policy makers in the larger community, first developed a sound, consistent Alcohol and Drug Abuse Policy in 1985, with revisions in 1986. When incident-based drug and alcohol testing was first implemented in 1985, 20.5% of the tests were positive. By 1989 the percentage of positive tests dropped to between two and three percent.

The Drug-free Workplace Act enacted by the Federal government in 1988, and the Guidelines for Control of Drug Use in Mass Transportation Operations, issued by the Urban Mass Transportation

Administration in 1988, required additions to this policy to foster a sober and drug free workforce. in which employees do not manufacture, sell, distribute, possess, or use drugs without a prescription. The impairing effects of drugs and the substantial risks to public safety by transit personnel who use drugs underlie the compelling governmental interest in requiring drug testing of transit workers.

The Policy emphasizes deterrence from use of drugs and abuse of alcohol by employees as its first element. Its second element is detection, if persons cannot be deterred from use of drugs and abuse of alcohol. Its third element is rehabilitation from use and abuse, which is of critical importance in making the Policy work in the real world. Finally, the Policy has a detailed enforcement element which is absolutely essential if deterrence, detection, and rehabilitation are to be successful.

To get the drug free environment to which every transit rider, citizen, and employee of the District is entitled will require the best efforts of employees, management, and labor union leadership.

2.0 PURPOSE

The District must have a drug and alcohol free environment to protect the health and safety of the public and District employees.

The purpose of this Policy is to provide specific guidelines for employees and management as to (1) deterrence from use of drugs and abuse of alcohol; (2) detection of users; (3) rehabilitation of

users; and (4) the procedures and standards for enforcement of the policy including the responsibilities of managers and employees.

3.0 DEFINITIONS

for purposes of this Alcohol and Drug Policy, the following definitions of terms apply.

- 1. Absence Time away from work of one hour or more, excluding approved vacation, holidays, bereavement leave, military leave, jury duty and occupational injuries.
- 2. Alcohol Abuse Occurs when an employee arrives at the work site with alcohol in his/her system, the odor of alcohol on his/her breath, or consumes a beverage containing alcohol while on duty or subject to duty, during coffee and/or lunch breaks, or is late to work or absent from work due to the consumption of alcohol.
- 3. Controlled Substance Any drugs that are classified by the Drug Enforcement Administration (DEA) into the five schedules or classes on the basis of their potential for abuse, accepted use, and accepted safety under medical supervision. A drug in any of these schedules identifies that it is "controlled" and determines the nature of supervisory control that must be exercised. Prescriptions for drugs in all these controlled schedules must bear the physician's DEA license number.
- 4. Cut An absence of less than an hour at the end of the work

- shift. Two cuts equal one instance of absence. (see Absence)
- S. <u>Discharge Proceeding</u> A disciplinary step requiring written charges and a formal hearing. It follows guidelines set by District policy and practice and/or labor/management agreement.
- <u>Drug Use</u> Use of a prescribed medication or controlled substance.
- 7. Extended Leave An absence from work of thirty calendar days or more by an employee because of illness or injury.
- 8. <u>Formal Hearing/Review</u> Part of a discharge proceeding convened to consider the accuracy of allegations regarding the performance of an employee who has been charged with a violation of this Policy.
- 9. <u>Incident</u> A single event or occurrence which triggers a drug and alcohol test, as defined in this Policy.
- 10. <u>Missout</u> A failure to report for assignment at the scheduled time. If inability to report is because of illness, and the employee calls in at least 40 minutes prior to his/her scheduled work time, it will not be charged as a missout.
- 11. Off Duty The status of an employee who is not required to report to work.
- 12. On Duty The status of an employee who is working. Any time

- the employee is not fully and completely released from work.
- 13. <u>Pattern</u> Any behavior that is so routine as to become generally predictable.
- 14. <u>Periodic Testing</u> Unannounced drug and alcohol tests given to employees who have returned to duty after management referral to EAP.
- 15. <u>Positive Alcohol Test</u> Any breath, urine or blood that is chemically tested (screened) and shows the presence of alcohol.
- 16. <u>Positive Drug Test</u> Any urine or blood that is chemically tested (screened), and shows the presence of controlled substances.
- 17. Random Drug/Alcohol Test Drug and alcohol testing conducted on an unannounced basis using a scientifically valid random number generation method. Each employee shall have an equal chance of selection and shall remain in the pool from which random selection is made, even after being tested.
- 18. Return to Work The status of an employee who: is released from medical care by his/her treating physician after an extended leave; is reinstated to employment; or has been off work as a mandatory participant in EAP.
- 19. <u>Safety Sensitive Employee</u> An employee whose duties are related to the safe operation of mass transportation service,

including but not limited to, operation of a revenue service vehicle, controlling dispatch or movement of a revenue service vehicle, maintaining revenue service vehicles or equipment used in revenue service, providing security, or supervising an employee who performs such functions. Supervision of safety sensitive employees shall extend all the way up the chain of command to the General Manager.

- 20. <u>Subject to Duty</u> The status of an employee who is scheduled to report for work at an assigned time and who has not been finally and completely released from the responsibility of performing further work that day. Subject to duty also means any employee who is responsible for being available to perform work on an emergency basis when called to do so, (i.e., in an "on call" status) if said employee is guaranteed extra compensation because of his/her status as being "on call". An employee who is simply responsible for responding if available, when said employee is not within either definition above, is not considered to be "subject to duty" for the purposes of this Policy.
- 21. <u>Tardy</u> An absence of less than an hour at the beginning of the work shift. Two tardies equal one instance of absence.
- 22. Use The presence of drugs or alcohol in the body.

4.0 ELEMENTS OF THE POLICY

4.1 DETERRENCE

The first element of the Policy is <u>deterrence</u>. This means that the District, its employees, management, and policy makers shall do everything within their power to discourage the use of drugs and alcohol. Deterrence means educating and informing employees that it is not in their interests to be or become a user of drugs or an abuser of alcohol.

4.2 DETECTION

The second element of the Policy is <u>detection</u>. This means that the District, through its employees and management, shall do everything appropriate to identify and detect users of drugs and abusers of alcohol. There are a number of ways detection is to be accomplished under this Policy, the most important of which is self or user identification, which will lead directly to a specific rehabilitation program. Other means of detection include union, management, and peer identification, incident based testing, random testing, and periodic testing. Other state of the art methods available to detect possible users may be employed.

4.3 REHABILITATION

The third element in the Policy is <u>rehabilitation</u>. This means that users of drugs and abusers of alcohol must be encouraged to make every effort to overcome the abuse and addiction that comes from use. Successful rehabilitation hinges upon users rehabilitating themselves, with the assistance of outside

professionals. The District, working with the leadership of its labor unions, has established a comprehensive Employee Assistance Program (EAP) for employees who have problems with use of drugs and alcohol. The EAP is the vehicle or means for rehabilitation. Employees of the District who have a problem with drug or alcohol use are strongly encouraged to go to the EAP on their own, voluntarily. [For confidential assistance from EAP, employees may call 1-(800) 221-0942.]

4.4 ENFORCEMENT

The final element of the Policy is <u>enforcement</u>. It is the responsibility of all employees to insure that the specific procedures contained in the policy are carried out and the standards of performance in the Policy are met by every District employee. Enforcement of the policy must occur when deterrence fails and when rehabilitation of the users of drugs and alcohol does not occur.

Each of the elements of the comprehensive policy- -deterrence, detection, rehabilitation, and enforcement -- is detailed further in later paragraphs. These four elements together form the basis for insuring that a drug free environment can and will be created and sustained in the District.

5.0 GENERAL POLICY PROVISIONS FOR ALCOHOL AND DRUG FREE ENVIRONMENT

5.1 POLICY STATEMENT

Employees shall not report to work with alcohol or drugs in

their systems or the odor of alcohol on their breath, or possess or utilize such substances while they are on duty or subject to duty. In order to maintain a drug free workplace, employees shall not use, possess, manufacture, sell or distribute controlled substances in the workplace.

This Policy applies to all employees, including those employees represented by unions, non-contract employees, and all temporary and as-needed employees.

Department heads are responsible for communicating the policy to their employees. Employees at all levels are responsible for ensuring adherence to the policy.

Managers and supervisors at all levels will be held strictly accountable for consistent enforcement of the policy.

5.2 DETERRENCE OF EMPLOYEES FROM USE OF DRUGS & ALCOHOL

Educational programs will be provided by the District. Said programs may include distribution of the comprehensive policy to all employees, discussions with employees about the problems of drug and alcohol abuse, posting of signs and information, and establishment of employee committees to assist in the dissemination of information and the awareness of employees.

5.3 DETECTION OF EMPLOYEES USE OF DRUGS AND ALCOHOL

5.3.1 SELF IDENTIFICATION

Employees who are users are encouraged to identify and detect their problems and to enter the Employee Assistance Program (EAP). Voluntary enrollment in EAP does not excuse or exempt an employee from discipline if s/he has drugs or alcohol in his/her system while on duty. Supervisors shall not refer employees to EAP in lieu of discipline, except as provided for in Section 6.4.2.

5.3.2 DISTRICT DETECTION

The District shall require employees to take a drug and alcohol test following accidents, events, or occurrences as provided for in Section 6.3.1 of this Policy. Furthermore, all District employees in safety sensitive classifications are subject to drug and alcohol testing on an unannounced and random basis. In accordance with applicable federal and state laws the District may search persons, personal property, lockers, and vehicles located on all District owned, leased, or operated property.

5.4 REHABILITATION OF EMPLOYEES

Rehabilitation of individual employees from drug use or alcohol abuse is important to the District. Accordingly, the District, in cooperation with its unions, has established an Employee Assistance Program (EAP) to assist those employees who voluntarily seek help for a range of problems including

alcohol or substance abuse. Employees who have job performance problems or other personal problems, such as poor attendance, tardiness, garnishments, alcohol, or substance abuse, may also be referred to EAP by supervisors.

There are three ways to begin rehabilitation through the EAP. The first is for an employee to voluntarily seek help. District management is not involved in the rehabilitation. The second is for management to refer an employee for any problems impacting job performance. The third is to send the employee when marijuana use is detected, instead of initiating formal disciplinary proceedings, as provided for in Section 6.4.2 of this Policy.

5.5 ENFORCEMENT OF THE POLICY

All managers and supervisors are responsible for enforcement of this Policy.

An employee will be subject to discharge proceedings if:

- An alcohol or drug test performed when she/he is on duty or subject to duty is positive for alcohol or a controlled substance for which the employee does not possess a valid prescription; or
- 2. An alcohol or drug test performed off duty (resulting from an incident on duty) which is positive for alcohol or a controlled substance for which the employee does not possess a valid prescription; or

 The employee uses, manufactures, distributes, sells, or possesses controlled substances on property or in equipment owned, leased, or operated by the District.

Violations of this Policy shall be grounds for discharge proceedings, except as provided for in Section 6.4.2. Refusal to submit immediately to a drug and alcohol analysis at a District-authorized medical clinic when ordered by a District supervisor, manager, or law enforcement personnel shall be grounds for discharge for insubordination and gross misconduct. Such refusal shall be considered an admission of guilt.

6.0 STANDARDS FOR IMPLEMENTATION OF THE POLICY

6.1 APPLICATION OF POLICY

This Policy applies to <u>all</u> employees. If a conflict occurs between the implementation of this policy and any current collective bargaining agreement, the collective bargaining agreement shall prevail. Nothing in this Policy supercedes more stringent work rules adopted by individual departments. Each employee shall receive and sign for a copy of this Policy.

6.2 EMPLOYEE RESPONSIBILITIES

As a condition of employment, an employee must:

 be able to perform his/her job duties without impairment due to use of alcohol or a controlled substance when on duty or subject to duty.

- 2. report to work without alcohol or drugs in his/her system, and without the odor of alcohol on his/her breath. Further, an employee must not possess or utilize such substances while the employee is on duty or subject to duty, or have his/her ability to work impaired as a result of either the on duty or off duty use of alcohol or drugs.
- 3. submit immediately to an alcohol and controlled substance test at a District authorized medical clinic when ordered by a District supervisor, manager, or law enforcement personnel.
- 4. notify his/her department or division manager when taking any medications which may interfere with the safe and effective performance of duties or operation of District equipment.
- 5. provide, within forty-eight hours of order, proof of a current valid prescription for any controlled substances identified when a drug test is positive. The prescription must be in the employee's name and dated prior to the test.
- 6. promptly notify his/her immediate supervisor when he/she observes or has knowledge of another employee:
 - a) using, possessing, manufacturing, distributing, or selling drugs at work, or

- b) in a condition which impairs his/her ability to perform job duties or which poses a hazard to the safety or welfare of others.
- 7. not use without prescription, possess. manufacture, sell or distribute controlled substances in the workplace.
- 8. notify his/her supervisor of any criminal drug statute conviction he/she receives for a violation occurring in the workplace, no later than five days after such a conviction.

6.3 MANAGEMENT RESPONSIBILITIES

6.3.1 REQUIRED ACTIONS

Managers and supervisors are responsible for enforcement of this Policy. The supervisor <u>shall</u> send any employee for an alcohol and controlled substance test after an employee is involved in any event, altercation, or accident as described below:

1. Accidents:

- (a) A fatal accident.
- (b) Any accident where an individual is injured by a bus or other District owned or operated vehicle or equipment, and is transported by ambulance to the hospital.
- (c) Any collision involving the operator of a District owned or operated vehicle or equipment where the

- total property damage from the accident exceeds \$1,000.
- (d) Any accident or incident which may have been caused by employee negligence on facilities owned, leased, or operated by the District, regardless of whether the employee is on duty or off duty.
- 2. When traumatic injuries may have been caused by negligence and require medical treatment. Both the employee who caused the injury and the employee who has been injured, where more than one employee is involved, shall be tested.
- 3. A physical altercation between two or more employees. In such cases all employees involved shall be tested. When one or more employees is attempting to restrain those involved in the altercation, or police or security officers are performing their official duties, they shall not be tested.
- 4. An employee shall be tested when two supervisors can articulate and substantiate specific behavioral, performance, or physical indicators of probable drug use or alcohol abuse including, but not limited to, the following:
 - a. When an employee is tardy five times within a floating ninety day period; or when an operator or

other UTU represented employee has five Missouts.

- b. When an employee is excessively absent, in accordance with the District attendance policy or applicable union contract.
- c. A verbal altercation sufficiently disruptive as to warrant possible disciplinary action;
- d. Any accident involving damage less than the limits set forth in paragraph 1 of this section, where human factors may be a cause.
- e. When an employee's absences from work occur in a pattern of days off, such as the day after payday, or the day before or after their regular days off.

6.3.2 ACTIONS AFTER INCIDENTS OR ACCIDENTS

- Following an event, altercation, or accident as described above in Section 6.3.1, field supervisory personnel at the scene shall do an immediate assessment of the condition of the employee(s) to detect possible signs of the presence of drugs or alcohol.
- Whenever possible, the employee(s) should be transported immediately to the nearest authorized medical clinic to be checked for injuries and to receive first aid. The employee(s) shall be given an alcohol and drug test at this time.

- total property damage from the accident exceeds \$1,000.
- (d) Any accident or incident which may have been caused by employee negligence on facilities owned, leased, or operated by the District, regardless of whether the employee is on duty or off duty.
- When traumatic injuries may have been caused by negligence and require medical treatment. Both the employee who caused the injury and the employee who has been injured, where more than one employee is involved, shall be tested.
- 3. A physical altercation between two or more employees. In such cases all employees involved shall be tested. When one or more employees is attempting to restrain those involved in the altercation, or police or security officers are performing their official duties, they shall not be tested.
- 4. An employee shall be tested when two supervisors can articulate and substantiate specific behavioral, performance, or physical indicators of probable drug use or alcohol abuse including, but not limited to, the following:
 - a. When an employee is tardy five times within a floating ninety day period; or when an operator or

- in service will rest with the field supervisor at the scene of the accident, event or altercation. However, at no time will an employee knowingly be permitted to work for more than three hours following an event, altercation, or accident as defined above, even if this results in a service cancellation or disruption. This provision does not require that an employee must be tested within three hours of an event, altercation, or accident. However, the employee must be tested as soon as practicable.
- 4. Following a test, an employee shall be removed from service until the results of the test are known to the District and the employee.

6.3.3 ACTIONS AFTER TESTING PROCEDURES ARE UNDERWAY

- A positive test for drugs or alcohol, except for marijuana as described in Section 6.4 below, will result in discharge proceedings being initiated. A formal hearing/review must be scheduled.
- 2. Following a positive finding of the presence of any drugs (except hallucinogens) or alcohol, detected during an off-duty physical exam, an employee shall be retested immediately upon return to work. The employee shall be withheld from service, unless light duty is available.

until the results of the on-duty test are known to the District and the employee.

- 6.4 STANDARDS FOR DISCHARGE OR REHABILITATION PROCEEDINGS
 - When a test shows the presence of alcohol or drugs, the following standards shall apply.
 - 6.4.1 Marijuana: A positive on duty test will result in discharge proceedings when the test follows:
 - An "on street" accident;
 - Moving, or "yard", accident;
 - 3. Physical altercation; or when the employee has a history of using controlled substances.
 - 6.4.2 When a positive test for marijuana occurs in all other instances, the employee shall be permitted to enter the EAP on a management referral, in lieu of a hearing which may result in discharge, if the employee agrees in writing to each of the following conditions:
 - The employee must agree to rehabilitation proceedings within twenty-four hours after the test results are known and must start them within seventy-two hours.
 - The employee must satisfactorily complete EAP;
 - 3. The employee shall remain out of service without District compensation until released to return to

work by the EAP;

- 4. The employee must test negative in order to return to service:
- 5. The employee shall be subject to mandatory, periodic drug and alcohol testing for a period of two years after return to duty; and
- 6. The employee shall be subject to discharge following any subsequent, positive on-duty test for alcohol or drugs.

If the employee does not agree to each condition, discharge proceedings shall be instituted. If the employee fails to satisfactorily complete EAP, discharge proceedings shall be instituted.

- 6.4.3 Alcohol: The employee will be subject to discharge proceedings following a first on-duty positive test.
- 6.4.4 Hallucinogenics: The employee will be subject to discharge proceedings for the first off-duty or on-duty positive test.
- 6.4.5 Prescription Drugs: The employee will be required to submit proof of the prescription to the manager within forty-eight hours of order to do so. The prescription must be in the employee's name and dated prior to the test. If the employee does not have a current, valid prescription, or if the prescription is not in the

employee's name, the employee will be subject to discharge proceedings.

- 6.4.6 All other drugs will result in discharge proceedings following a first on-duty positive test.
- 6.4.7 Voluntary enrollment in EAP does not excuse or exempt an employee from discipline if s/he has alcohol or drugs in his/her system while on duty.

7.0 DRUG AND ALCOHOL TESTS

Drug and alcohol tests shall be given:

- following an incident, accident, or event as defined in this policy;
- b. during any annual or biennial physical examinations at District contracted clinics;
- c. during return to work physical examinations for an employee who has been on extended leave, reinstated to employment, or been a management referred participant in the EAP.
- d. on a random basis, in accordance with federal regulations; and
- e. on a periodic basis for management referred EAP participants.

8.0 CONCLUSION

The District must make every possible effort to ensure a drug-free workplace. It is an agency-wide task, and every employee has a specific responsibility to maintain public confidence in the transportation system and provide safe, reliable service.

APPENDIX C

EMPLOYEE ASSISTANCE PROGRAM

I'. POLICY STATEMENT

It is the District's policy to provide an Employee Assistance Program (EAP) to assist employees with personal problems. The District recognizes that poor employee performance may be due to personal problems such as marital or financial difficulties, medical problems, or an alcohol or drug abuse problem.

II. PURPOSE

The purpose of this policy is to establish guidelines for use of the Employee Assistance Program.

III. APPLICATION

This policy applies to all regular employees.

IV. PROCEDURE

The Employee Assistance Program provides prompt, professionally rendered problem assessment, crisis intervention, and appropriate community referrals and counseling services for a wide variety of problems.

Three visits to the Employee Assistance Program for any one problem may be made by any employee and/or an immediate family member(s) without charge to the employee. The EAP may refer employees to other agencies or benefit programs. Costs for additional visits are the responsibility of the employee or the employee's insurance plan.

Employees are encouraged to use the Employee Assistance Program. Any employee and/or eligible family member may make a confidential self-referral by telephoning the EAP directly to schedule an appointment to see a counselor. The EAP Helpline number is listed on current brochures or may be obtained from the supervisor or the Personnel Department.

Managers and supervisors may refer an employee to the Employee Assistance Program when job performance is deteriorating. The existence of a personal problem is not justification for lowering job requirements. Participation in the Employee Assistance Program does not imply or result in any special privileges or exemptions from the requirements established for satisfactory job performance or normal disciplinary procedures, just as participation in any other mental health benefit plan does not result in any special privileges or exemptions. The decision to accept assistance or treatment for any illness or personal problem is the employee's responsibility. If an employee refuses to accept assistance, and the unsatisfactory performance continues, the supervisor is required to take appropriate action.

The EAP maintains high standards of confidentiality. No information disclosed by the employee to an EAP counselor will be given to District staff or entered into the employee's personnel record. If an employee has been referred to the EAP by a supervisor, the EAP will notify the supervisor only that the employee did or did not keep an appointment, whether treatment required time away from work, whether the employee did or did not complete treatment, or was terminated from treatment. Under no circumstances will the EAP discuss the diagnosis of the problem or any other details regarding the employee with RTD personnel, unless any other details regarding the employee with RTD personnel, unless specific, written permission to do so is given by the employee.

When it is necessary for a supervisor/manager to refer an employee with job performance problems to the Employee Assistance Program, the following guidelines are to be followed.(1) A management referral is not an alternative to discipline, but functions within the framework of the District's discipline policy.

- Step 1. A supervisor becomes aware of a job performance or attendance problem of an employee. The supervisor <u>documents</u> performance by keeping a record of all instances that are below standard in the areas of employee job performance, behavior, and attendance.
- Step 2. The employee is scheduled for a formal counseling session, as determined by the usual District disciplinary rules. The supervisor discusses with the employee the job performance problems and what action is expected to correct these problems. Reference should be made to the documentation. The employee should be informed of possible future disciplinary action if job performance does not improve.
- Step 3. The supervisor must not attempt to diagnose medical or behavioral causes for work deterioration. The supervisor's concern is job performance. The supervisor should recommend the employee use the EAP, if necessary, to resolve any personal factors affecting job performance.
 - Step 4. If an employee agrees to a referral, the supervisor should schedule an appointment for the employee while (s)he is in the office. The supervisor should indicate to the employee that improvements in job performance are still expected, and that accepting the offer to utilize the EAP does not constitute a guarantee or continued employment, nor will it prevent future disciplinary action if performance fails to improve.

⁽¹⁾ Please refer to the District Drug and Alcohol Policy for the correct supervisory procedures, including EAP referrals and disciplinary actions to be taken following policy violations.

- Step 5. If an employee rejects the offer or a referral to the EAP, the supervisor still must monitor the employee's performance. If job performance improves to meet standards for the job, the problem may have been resolved and further action is not necessary.
- Step 6. If the employee's job performance does not improve to meet standards or continues to deteriorate, the next step in the progressive discipline process should be taken. The supervisor should repeat the offer of a referral to the EAP. However, the employee is still subject to disciplinary action. An offer to use the EAP and the acceptance of the offer is not a substitute for administering discipline.
- Step 7. If the employee's performance still has not improved, the employee will be subject to further disciplinary proceedings leading to more severe discipline or termination. The employee should be offered a referral to the EAP at each step of the disciplinary process. However, if job performance still has not improved and the employee is subject to termination, the employee cannot choose then to use the EAP in lieu of termination.
- Step 8. Offers of a management referral to the Employee Assistance Program are to be noted in the employee's 3IR file. If the employee agrees to a referral the supervisor should call the EAP prior to the employee's appointment to describe the specific job performance problems which have prompted the referral.

When a supervisor refers an employee to the EAP, the supervisor will only be advised whether the employee kept the appointment as arranged, if the employee will or will not require time away from work, if the employee is terminated from the EAP for non-compliance, or if the employee completed treatment. If a supervisor makes a mandatory, managerial referral to the EAP, the employee may refuse to go and (s)he may then be subject to termination.

V. FURTHER INFORMATION

If you need additional information or have any questions regarding this policy, please contact the Personnel Department, Extension 27164.

APPENDIX D

INSURANCE



Serbara Y. Anderson
Director of the
Department of Risk Management

April 3, 1992

County of Los Angeles
Department of Public Works
Attention: David Stringer
Project Manager
900 South Fremont Avenue
Alhambra, CA 91803 - 1331

Re: SCRTD Self-Insurance

Please accept this letter as proof of Liability Insurance covering the Children's Court Shuttle Service between the Southern California Rapid Transit District (SCRTD) and the County of Los Angeles.

SCRTD is self-insured for the first \$4.5 million of each liability claim and have been self-insured since August 1986. We also carry \$25.5 million of excess liability insurance. The self-insured retention is fully funded each year and more than meets your requirements of liability coverage.

We hope this meets your contractual requirements. If you have any questions or need further assistance, please contact me at (213) 972-4936.

Sincerely,

Barbara Anderson

Director of Risk Management

cc: Tom Rubin

STATE OF CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS

OFFICE OF THE DIRECTOR

P-0108 NUMBER

CERTIFICATE OF CONSENT TO SELF-INSURE

THIS IS TO CERTIFY. That SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT has complied with the requirements of the Director of Industrial Relations under the provisions of Sections 3700 to 3705, inclusive, of the Labor Code of the State of California and is hereby granted this Certificate of Consent to Self-Insure.

This certificate may be revoked at any time for good cause shown.



EFFECTIVE:

rug 1st pay of January 19 79

DEPARTMENT OF INDUSTRIAL RELATIONS

Sonald Vinil

Revocation of Certificate.—"A certificate of consent to self-insure may be revoked by the Director of Industrial Relations at any time for good cause after a hearing. Good cause includes, among other things, the impairment of the solvency of such employer, the inability of the employer to fulfill his obligations, or the practice by such employer or his agent in charge of the administration of obligations under this division of any of the following: (a) Habitually and as a matter of practice by such employer or his agent in charge of the auministration of configations division of any or the following: (a) readitions and as a matter of practice and custom inducing claimants for compensation to accept less than the compensation due or making it necessary for them to resort to proceedings against the employer to secure the compensation due; (b) Discharging his compensation obligations in such a manner as to cause injury to the public or those dealing with him." (Section 3702 of Labor Code.) The Certificate may be revoked for noncompliance with Title 8, California Administrative Code, Group 2—Administration of Self-Insurance.

APPENDIX E

MBE/DBE PARTICIPATION

EEO CERTIFICATE

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT DISADVANTAGED BUSINESS ENTERPRISE ACTIVITY

FY'88/89

District Established Goal: 20%

Note: Includes combined rail and bus activity.

1st Quarter - DBE participation toward goal: 16.45% 2nd Quarter - DBE participation toward goal: 22.86% 3rd Quarter - DBE participation toward goal: 38.10% 4th Quarter - DBE participation toward goal: 25.78%

FY'89/90

District Established Goal: 17%

Note: Includes combined rail and bus activity.

1st Quarter - DBE participation toward goal: 20.00% 2nd Quarter - DBE participation toward goal: 11.60% 3rd Quarter - DBE participation toward goal: 9.90% 4th Quarter - DBE participation toward goal: 9.60%

FY'90/91

District Estab³ ished Goal: 19%

Note: Activity reflects bus activity only.

1st Quarter - DBE participation toward goal: 16.40% 2nd Quarter - DBE participation toward goal: 6.40% 3rd Quarter - DBE participation toward goal: 12.10% 4th Quarter - DBE participation toward goal: 23.00%

FY'91/92

District Established Goal: 16%

Note: Activity reflects bus activity only.

1st Quarter - DBE participation toward goal: 26.90%

ATTACHMENT 2 - EEO CERTIFICATION

OFFEROR'S EEO CERTIFICATION

SOUT	HERN CALIFORNIA RAPID TRANSIT DISTRICT
OFFER	OR'S NAME
425	SO. MAIN STREET, LOS ANGELES, CA 90013
ADDRE	SS
95-1	978576
INTER	NAL REVENUE SERVICE EMPLOYER IDENTIFICATION NUMBER
	GENERAL
perso holdi witho natio discr	actor, supplier, or vendor certifies and agrees that all one employed by such firms, its affiliates, subsidiaries, or ng companies are an will be treated equally by the firm out regard to or because of race, religion, ancestry, and origin, or sex and in compliance with all antimination laws of the United States of America and the State lifornia.
	OFFEROR'S CERTIFICATION
	The offeror has a written policy statement prohibiting any discrimination in all phases of employment.
	Yes X No
	The offeror periodically conducts a self-analysis of utilization analysis of its work force.
	Yes X No
	The offeror has a system for determining if its employment practices are discriminatory against protected groups.
	Yes X No
	Where problem areas are identified in employment practices, the offeror has a system for taking reasonable corrective action to include establishment of goals and timetables.
	Yes <u>X</u> No
,	Roger Smith, Director of Equal Opportunity
Name	of Title of Signer
	Vocas 4/1/92
Signa	ture Date

APPENDIX F

ADDENDUMS

LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS

CHILDREN'S COURT SHUTTLE SERVICE REQUEST FOR PROPOSAL

ADDENDUM #1:

TRANSMITTAL OF DRAFT AGREEMENT, NEW VEHICLE SPECIFICATIONS AND REVISIONS TO RFP

MARCH 19, 1992

(Signature of Company Representative accknowledges receipt of above items)

TRANSMITTAL

Attached are a copy of the Draft Agreement and specifications for the new vehicles to be utilized in the Children's Court Shuttle Service. The Draft Agreement specifies the scope of work required to provide the Children's Court Shuttle Service. The successful contractor to whom an award is made will be required to enter into an agreement with Los Angeles County substantially similar to the Draft Agreement. The new vehicle specifications describe, in general, the vehicle the County wants to utilize on the Children's Court Shuttle Service. These specifications are intended to give the proposer sufficient information about the vehicle to calculate their operating costs. The successful contractor to whom an award is made will receive a more specific set of specifications which shall be utilized in ordering the vehicles.

REVISIONS TO RFP

- 1. Replace item 4 of Section B "TENTATIVE SCHEDULE", on page ii, with the following:
 - 4. Proposals Due (Proposals will not be accepted after the 1:00 p. m. deadline),
 Proposal Opening is Held, Initial April 9, 1992
 Evaluation Begins (1:00 p. m.)
- 2. Replace item 6 of Section B "TENTATIVE SCHEDULE", on page ii, with the following:
 - 6. County Awards Agreement

May 28, 1992

3. Replace the first sentence of the first paragraph of the PROJECT OVERVIEW Section C "SERVICE OPERATIONS", on page 1, with the following:

Attachment 1 contains detailed information (such as number of vehicles, one-loop route mileage, sample schedules and annual service hours, etc.) which should be used to calculate the operating costs portion of your proposal.

4. Replace the third paragraph of the PROJECT OVERVIEW Section D "EQUIPMENT", on page 2, with the following:

Since it is anticipated that the new vehicles will not be constructed in time for the beginning of service, the County will utilize six currently owned vehicles on a short term basis. These six vehicles are 1987 El Dorado Falcons and are available for inspection during normal working hours, Monday through Thursday, during the proposal preparation period. Please contact Mr. Neil Bjornsen at (818) 458-3957 to arrange for inspections of vehicles and their maintenance records. The County will lease these six temporary vehicles to Contractor for \$1 per vehicle per year or portion thereof.

5. Replace the second paragraph of Section I.B.4.a "Mechanic Recruitment, Selection, and Supervision", on page 7, with the following:

Contractor shall ensure that any mechanics working on the air-conditioning units are properly qualified and are supervised by a mechanic having a minimum of two years experience in air-conditioning repairs on transit type vehicles.

6. Replace the first paragraph of Section I.E.1.b "Temporary Vehicles", on page 9, with the following:

Since it is anticipated that the new vehicles will not be available until after service begins, Public Works will, on a short-term basis, lease to the Contractor six used El Dorado Falcon buses for \$1 per vehicle per year or portion thereof.

7. Replace Section I.E.4 "Communication Equipment", on page 10, with the following:

The Contractor shall be responsible for providing twoway radio communications equipment which includes a communication frequency, base station, and repeater, if needed, for the purpose of providing communications between the dispatch center and shuttle service vehicles. The cost of this equipment shall be isolated in the proposal. Contractor shall be responsible for proper maintenance of said equipment and shall comply with all applicable Federal statues and regulations in connection with such use. At its sole discretion, Public Works may elect to provide the radio frequency(ies) and equipment.

Contractor shall describe in detail its existing two-way radio communication system. This should include a description of Contractors current equipment, base station and frequency(ies), as well as plans for inclusion of equipment, base station and frequency(ies) for the vehicles required in this RFP. If the communication frequency is shared by Contractor and another company, this shall be described in the proposal. Citizen Band (CB-type) equipment and frequencies will not be accepted.

8. Replace Section II.A.4.a "Cost Breakdown", on pages 22 and 23, with the following:

Exhibits 3B, 3C, and 3D of Attachment 3 must be submitted showing the detailed cost breakdown of the proposer's overall cost per vehicle service hour proposal for the Children's Court Shuttle service for each year of the proposed three-year contract. Cost per vehicle service hour for individual loops are not to be shown. The proposer should submit a separate cost per vehicle service hour for each vehicle type that will be utilized, the new vehicles County is procuring and the short-term use of the El Dorado Falcons. The El Dorado Falcon cost per vehicle service hour shall only be shown for the first year of the three-year contract (see Exhibit 3B of Attachment 3).

9. Replace Section II.B.2 "Evaluation Criteria", on page 23, with the following:

A Public Works-selected panel will grade and rank all proposals in accordance with the following evaluation criteria. The point value for each criteria will be set by Public Works and notarized prior to opening the proposals.

10. Replace the first sentence of Section II.D.2 "Contractor Responsibility", on page 25, with the following:

Proposers shall make a good faith effort to fulfill this policy to utilize DBE as part of the proposal.

11. Replace the Note in Exhibit 3-A, on page 2 of Attachment 3, with the following:

Note: All Information requested on proposal Forms should be provided according to the following instructions to be considered a responsive proposal:

12. Replace the first sentence of paragraph (D) in Exhibit 3-A, on page 2 of Attachment 3, with the following:

For each proposal, the Contractor shall state the items to be adjusted in the rate per vehicle service hour for operating expanded service beyond a 50 percent service level increase.

LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS

CHILDREN'S COURT SHUTTLE SERVICE REQUEST FOR PROPOSAL

ADDENDUM #2:

TRANSMITTAL OF QUESTION AND ANSWER SESSION OF THE PRE-PROPOSAL CONFERENCE AND ADDITION TO THE NEW VEHICLE SPECIFICATIONS

APRIL 1, 1992

Signature of Company Representative

QUESTION AND ANSWER SESSION

Responses to the March 19, 1992 Pre-Proposal conference questions.

- 1. Mr. John Clark, Mark IV
 - Q: What type of destination sign will be put in the open space as described in the specifications? Will it be a curtain sign or electronic?
 - A: It will be a curtain type sign with approximately three destinations shown and a "Not in Service" sign, but the curtain will have space for approximately 20 items.
- Mr. John Clark, Mark IV
 - Q: Given the headways on each loop, do you want the sign changed each loop?
 - A: Public Works forsees only changing the headsigns two or three times a day.
- 3. Mr. Tony Morello, Western Stage Line, Inc.
 - Q: Do you have the criteria used in selecting this vehicle and a list of current users contacted?
 - A: Yes, see attachment to this addenda for criteria and contacts.
- Ms. Cynthia Victoria, Southern California Rapid Transit District (SCRTD)
 - Q: Are Proposition A funds to be used to fund this service?
 - A: Public Works is currently seeking Los Angeles County Transportation Commission (LACTC) Discretionary Funds, if they are unavailable, we will utilize Proposition A local returns.
- 5. Ms. Cynthia Victoria, SCRTD
 - Q: Has LACTC gone through their normal review process because SCRTD has not reviewed this yet?
 - A: SCRTD's Operations Planning and SCRTD's Stops and Zones Departments were involved in the planning phase of this service and their comments have been incorporated into the shuttle routes. LACTC has been contacted with our

request for funding but they have not yet formally replied. Public Works has contacted LACTC and requested that they complete the formal process as soon as possible.

- 6. Mr. John Clark, Mark IV
 - Q: Are there going to be any warranties on mechanical components on the short term vehicles, because they are used vehicles?
 - A: Contractors should review the vehicles and the vehicle maintenance records to satisfy themselves of the vehicle condition. The Draft Agreement specifies in Section 8.F the procedures for the Contractor to follow to inform Public Works of the need for either engine or transmission rebuilding or replacements. No other parts will be covered.
- 7. Mr. John Clark, Mark IV
 - Q: What is the lead time from order date to delivery for the Orion II's?
 - A: Orion has informed us that they may be able to complete construction on the four Orion II's by September, if ordered prior to June.
- 8. Ms. Beth McCormick, D.A.V.E. Transportation Systems
 - Q: What type of transfer agreements and arrangements will be in effect with other regional and local operators?
 - A: As this shuttle shall operate free of charge, no transfer agreements with other regional and local operators will be required. No transfers will be issued to patrons for their return trips. Any one who wishes to board or alight may do so at "our" designated stops.
- Ms. Beth McCormick, D.A.V.E. Transportation Systems
 - Q: Is there a specific DBE goal for this procurement and is there a DBE directory for the County that will be available?

- A: There is no specific DBE goal for this service. The County does have a DBE Directory (Directory of Minority and Women Owned Businesses) which is available to the public.
- 10. Ms. Beth McCormick, D.A.V.E. Transportation Systems
 - Q: What kind of seats are on the short term vehicles and what kind of seats will be specified for the new vehicles, are they cloth or plastic?
 - A: The short term vehicles may have a variety of material coverings on the seats which shall include two of the following materials:

blue cloth, grey cloth or blue vinyl (probably three grey cloth and three blue vinyl).

Public Works shall work with the successful contractor to determine appropriate replacement materials if the seats are vandalized.

The new vehicle seats will be Otaco Model #850 with "VR-50" (vandal resist) inserts.

- 11. Ms. Cynthia Victoria, SCRTD
 - Q: What services have these short term vehicles been operated in?
 - A: All eleven vehicles were utilized in the local routes of the Bus Service Continuation Project which was a precurser to the Foothill Transit Zone. The local routes were in the Pomona-Claremont area. One of the vehicles was also used on the Hollywood Bowl Shuttle Service, but that is not one of the six vehicles that will be utilized in the Children's Court Shuttle.
- 12. Mr. John Clark, Mark IV
 - Q: Will the new vehicles be equiped with a retarder system?
 - A: Orion is unable to install a drive line retarder or a retarder equipped transmission on Orion-II vehicles.

- 13. Mr. John Clark, Mark IV
 - Q: What is the ball park cost for the new vehicles?
 - A: The County has placed a cap of \$180,000 per vehicle, which includes sales tax. Orion has estimated that the proposed vehicle will cost between \$150,000 and \$160,000 before sales tax.
- 14. Mr. Tony Morello, Western Stage Lines, Inc.
 - Q: Will there be a 30-day holding period before payment on each segment o the procurement?
 - A: The County normally has a 30-day processing period for invoices. Therefore, subject to the receipt and approval of an acceptable invoice, payment will normally be made within 30 days. Each phase of the procurement process has enough of a lag time that the successful contractor should be able to invoice the County approximately 30 days before making an actual payment, thereby minimizing the time period between contractor's payment and contractor's receipt of the County's payment.
- 15. Mr. John Clark, Mark IV
 - Q: Do the Orion II's have a fiberglass roof cap on them?
 - A: Roof: Aluminum with fiberglass end caps.
 Antenna: Dome or "hat" type incorporating a fiberglass cover.
- 16. Mr. John Clark, Mark IV
 - Q: Are the Orion II's engines mounted transversely?
 - A: They are mounted on an angle.
- 17. Mr. Tony Morello, Western Stage Lines, Inc.
 - Q: Will the temporary vehicles be allowed to be used once the new vehicles have arrived?

- A: Yes, arrangements will be made with the successful contractor to remove the majority of the temporary vehicles from service as soon as the new vehicles are available, the remaining temporary vehicles may be utilized during the transition period, but only as spares.
- 18. Mr. John Clark, Mark IV
 - Q: On the temporary vehicles, will the same cleanliness standards be required as for the new vehicles?
 - A: Yes
- 19. Mr. John Clark, Mark IV
 - Q: Please address the warranty on the tires, especially regarding what Public Works expects upon return of the vehicles?
 - A: Public Works expects the same type of tire that the vehicles had when leased to the Contractor, with the exception of normal wear and tear. If tread on the short term vehicles is worn to the point that a new tread is required during their service, Public Works expects Contractor to put a tire with acceptable tread depth on the vehicles.
- 20. Mr. John Clark, Mark IV .
 - Q: Do the temporary vehicles still have fareboxes on them?
 - A: Public Works has had the fareboxes removed from the vehicles and holes in the stanchions have been plugged.
- 21. Mr. Tony Morello, Western Stage Lines, Inc.
 - Q: Will you require passenger counts to include disabled patrons?
 - A: Depending upon the funding source the disabled patrons may need to be counted. However, at this time, Public Works does not forsee this as being required. Public Works does expect passenger counts to be maintained based on the following age groups:

Birth to 5 years old, 5 years old to adult and adults

ADDITION TO NEW VEHICLE SPECIFICATIONS

1. Insert the following between "PROPOSED SHUTTLE BUS SPECIFICATIONS" and "LENGTH (OVER BUMPERS) 26' 4" on the first page of the new vehicle specification released on March 19, 1992 as part of Addendum #1:

PROPOSED VEHICLE MANUFACTURER: BUS INDUSTRIES OF

AMERICA, INC.

MODEL: ORION-II

(Model 2.501)

YEAR: 1992

(or equivalent, which meets the

following

specifications,
subject to Public
Works approval.)

ccaddum.2

ATTACHMENT 1

Criteria used in Vehicle Selection

Vehicle Selection Criteria

- Heavy-duty construction meets 12-year life cycle. -
- Mechanical realiability heavy-duty components.
- Maintainability parts availability.
- "Low floor" design, bus kneels to 8" floor height above ground.
- Wheelchair lift not required. Reduced maintenance/cost.
- Meets current "ADA" requirements.
- Complies with SC-AQMD requirements.
- Has been in production a minimum of five years.
- Current user input consideration.

Current Users Contacted

- 1) Long Beach Transit, Long Beach, California
- 2) Phoenix Transit System, Phoenix, Arizona
- 3) Petaluma Municipal Transit, Petaluma, California
- 4) Somona County Transit, Santa Rosa, California
- 5) Stockton Metropolitan Transit District, Stockton, California

ccaddum.2

APPENDIX G

BID BOND



INSURANCE COMPANY OF THE WEST P. O. BOX 85563 - SAN DIEGO, CALIFORNIA 92138-5563

BID OR PROPOSAL BOND

KNOW ALL MEN BY TH	ESE	PR	ES	ENT	S
--------------------	-----	----	----	-----	---

On this <u>7TH</u> day of _

in and for the State, personally appeared _

acknowledged to me that the corporation executed it.

Given under my hand and Notarial Seal this 7TH

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

and by virtue of	ed the principal), and the laws of the State in indertakings required or	of California, and	duly licensed	for the purpos	e of making, guara	inized and doing business under inteeing or becoming sole surety	
as Surety, are hel	d and firmly bound un	O COUNTY OF DEPARTMEN				(hereinafter called the obligee)	
in the just and fu	ll sum of TEN PERCE	NT OF THE AM	OUNT OF T	HE ACCOMPA	NYING BID		
Doltars (S 10% made, we hereby	OF BID bind ourselves and our) lawful money o and each of our s	the United Successors and	tates of Americ assigns, jointly	ca, for the paymer and severally, firm	nt of which, well and truly to be nly by these presents.	
THE CONDITION and submit to the	N OF THIS OBLIGAT obligee a bid or propo	ION IS SUCH TH sal dated 4–9–	AT, WHEREA 92 for	AS, the above b CHILDREN'	ounden principal S COURT SHUT	as aforesaid, is about to hand in TLE	
in accordance wit	h the plans and specific	ations filed in the	office of the	obligee and un	der the notice invi	ting proposals therefor.	
TATE OF CALIF	FORNIA TY OF SAN DIEGO)) ss.:)		·	,		

me (or proved to me on the basis of satisfactory evidence), to be the person who executed the

day of

written instrument as Attorney-in-Fact on behalf of the corporation therein named and

00000000000000000 OFFICIAL SEAL My commission expires Notary Public

APRIL

APRIL

19 92, before me, the undersigned Notary Public

BETTIE L. GARCIA a person known to

INSURANCE COMPANY OF THE WEST

HOME OFFICE: SAN DIEGO, CALIFORNIA

Certified Copy of

POWER OF ATTORNEY

KNOW ALL MEN BY THESE PRESENTS: That INSURANCE COMPANY OF THE WEST, a Corporation duly authorized and existing under the laws of the State of California and having its principal affice in the City of San Diega, California, does hereby naminate, constitute and appoint:

Bettie L. Garcia

its true and lawful Attorney(s)-in-Fact, with full power and authority hereby conferred in its name, place and stead, to execute, seal, acknowledge and deliver any and all bands, undertakings, recognizances or other written abligations in the nature thereof.

This Power of Attorney is granted and is signed and sealed by facsimile under and by the authority of the following Resolution adapted by the Board of Directors of INSURANCE COMPANY OF THE WEST at a meeting duly called and held on the Sixth day of February, 1973, which sold Resolution has not been amended or rescinded and of which the following is a true, full, and complete capy:

"RESOLVED: That the President or Secretary may from time to time appoint Attorneys-infact to represent and act for and on benalf of the Company, and either the President or Secretary, the Board of Directors or Executive Committee may at any time remove such Attorneys-in-Fact and revake the Power of Attorney given him or her; and be it further

RESOLVED: That the Attorney-in-Fact may be given full power to execute for and in the name of and an behalf of the Company any and all bonds and undertakings as the business of the Company may require, and any such bonds or undertakings executed by any such Attorney-in-Fact shall be as binding upon the Company as if signed by the President and sealed and attested by the Secretary."

IN WITNESS WHEREOF. INSURANCE COMPANY OF THE WEST has caused its official seal to be hereunto offixed and these presents to be signed by its duly authorized officers this 20th day of July, 1990

INSURANCE COMPANY OF THE WEST

President

STATE OF CALIFORNIA COUNTY OF SAN DIEGO SS:

On this 20th day of July, 1990 before the subscriber, a Notary Public of the State of California, in and for the County of San Diego, duly commissioned and qualified, came BERNARD M. FELDMAN, President of INSURANCE COMPANY OF THE WEST, to me personally known to be the individual and officer described in and who executed the preceding instrument, and he acknowledged the execution of the same, and being by me duly sworm, deposeth and saith, that he is the said officer of the Carporation aforesaid, and that the seal affixed to the preceding instrument is the Carporate Seal of the said Carporation, and that the said Carporate Seal and his signature as such officer were duly offixed and subscribed to the said instrument by the authority and direction of the said Carporation.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my Official Seal, at the City of San Diego, the day and year first above written.

OFFICIAL SEAL NORMA PORTER NORMY PASSE-CANDRING SAM DIEGO COUNTY

Notacy Public

Notary rubile

STATE OF CALIFORNIA COUNTY OF SAN DIEGO SS:

I, the undersigned, JAMES W. AUSTIN. III, Secretary of INSURANCE COMPANY OF THE WEST, do hereby certify that the original POWER OF ATTORNEY, of which the foregoing is a full, true and correct capy, is in full force and effect, and has not been revaked.

IN WITNESS WHEREOF, I have hereunto subscribed my name as Secretary, and affixed the Corporate Seal of the Corporation, this 7TH day of APRIL 19 92



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