Los Angeles County
Metropolitan Transportation Authority

METRO OPERATIONS MONTHLY PERFORMANCE REPORT

JUN 2006

Metro

05-3111TR

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San Fernando Valley Sector Scorecard Overview (SFV)

This sector has two Metro operating divisions, Division 8 in Chatsworth and Division 15 in Sun Valley. The sector is responsible for the operation of approximately 430 Metro buses and 24 Metro Bus lines carrying nearly 54 million boarding passengers each year.

This report gives a brief overview of sector operations':

* Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
* In-Service On-Time Performance
* Traffic Accidents per 100,000 Hub
* Complaints per 100,000 Boardings
* New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

Measurement	FY03	FY04	FY05	FY06 Target	FY06 YTD	June Month	Status
Bus Systemwide							
Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)*				3,500	3,274	3,305	
In-Service On-time Performance**	69.23%	65.43%	66.50%	70%	64.35%	63.06%	
Bus Traffic Accidents Per 100,000 Miles	3.86	3.65	3.50	3.25	3.45	3.16	
Complaints per 100,000 Boardings	4.23	4.51	3.54	3.50	2.41	2.06	
New Workers' Compensation IndemnityClaims per 200,000 Exposure Hours (*1 month lag*)	17.80	17.64	13.61	15.00	*May 12.16*	*May 11.97*	
**Div 15 Nov. data excluded & Dec. Data after shake-up							
SFV Sector							
MMBMF*				3,500	3,319	3,261	
In-Service On-time Performance**	67.30%	67.47%	68.54%	70%	65.19%	66.04%	
Bus Traffic Accidents Per 100,000 Miles	2.91	2.99	2.67	2.85	3.03	2.75	
Complaints per 100,000 Boardings	6.32	5.45	4.39	4.25	3.24	2.56	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	16.72	15.15	13.71	16.00	*May 11.05*	*May 7.36*	
**Div 15 Nov. data excluded & Dec. Data after shake-up							
Division 8							
MMBCMF*				3,500	3,836	3,666	
In-Service On-time Performance	70.09%	69.12%	69.78%	70%	68.23%	73.32%	
Bus Traffic Accidents Per 100,000 Miles	2.84	2.75	2.58	2.85	2.82	2.24	
Complaints per 100,000 Boardings	6.87	5.09	4.17	4.25	3.37	2.44	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	20.92	19.15	16.77	16.00	*May 13.43*	*May 15.05*	
**Div 15 Nov. data excluded & Dec. Data after shake-up							
Division 15							
MMBMF*				3,500	2,996	2,979	
In-Service On-time Performance**	66.13%	66.62%	67.84%	70%	63.84%	63.76%	
Bus Traffic Accidents Per 100,000 Miles	2.96	3.17	2.74	2.85	3.21	3.18	
Complaints per 100,000 Boardings	6.01	5.70	4.55	4.25	3.14	2.66	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	16.23	13.14	12.46	16.00	*May 9.55*	*May 1.94*	

*New Indicator. ** Div 15 excluded (Nov. data excluded --No schedules loaded for Orange Line Oct.31 shake-up & Dec. Data after shake-up used.)

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Yellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

SAN FERNANDO VALLEY SECTOR BUS SERVICE PERFORMANCE

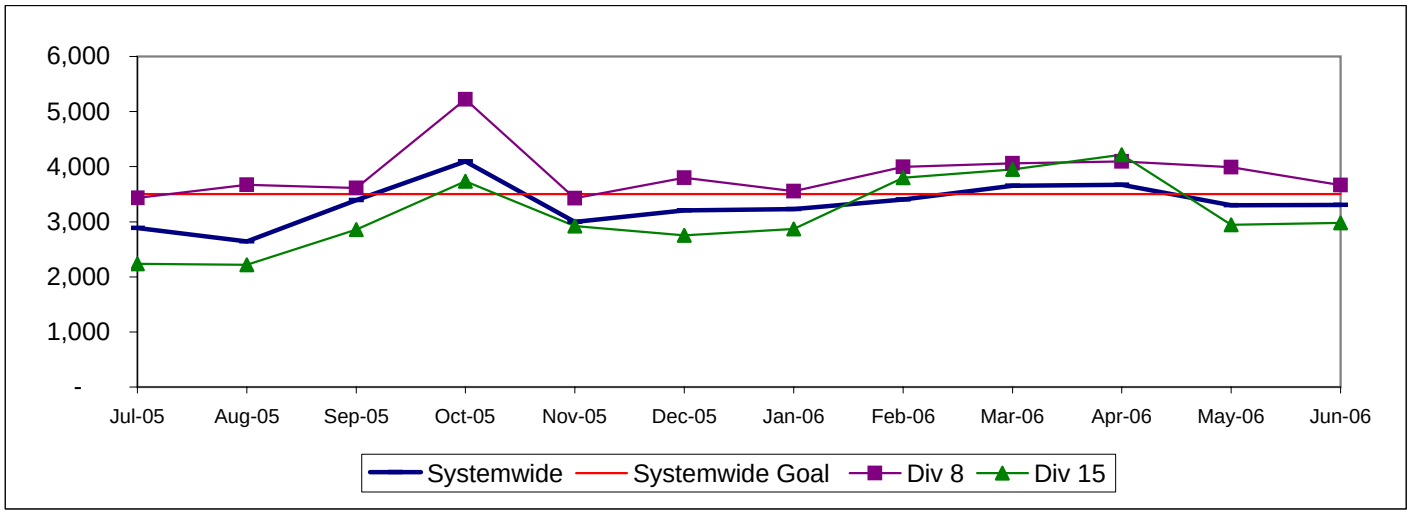
ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE
Systemwide and Divisions 8 and 15

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)



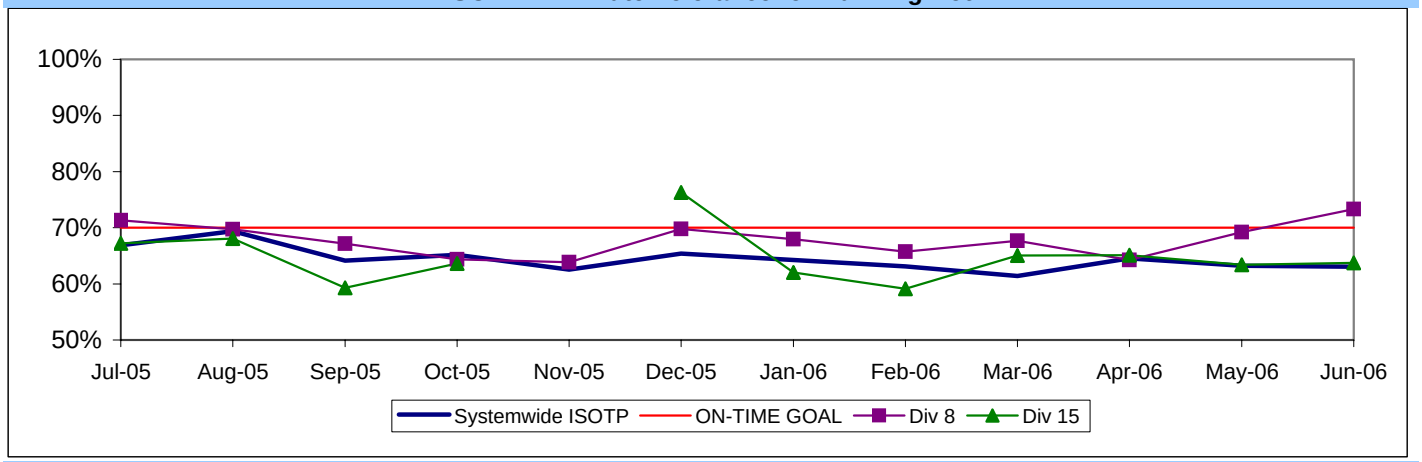
IN-SERVICE ON-TIME PERFORMANCE*

Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no more than 1 minute early and no more than five minutes later than scheduled.

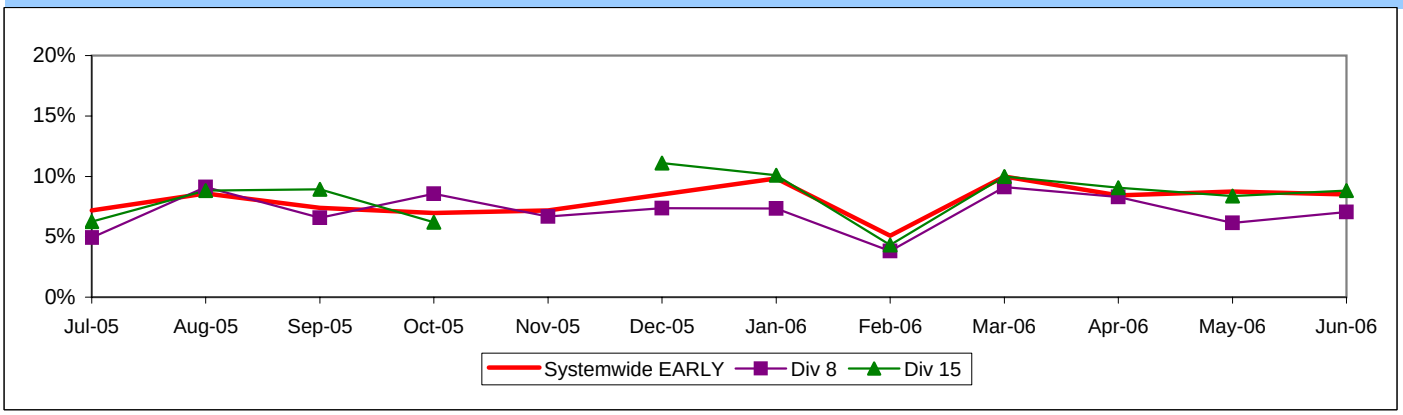
Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))

* Division 15 November data not available.

Systemwide and Bus Operating Divisions 8 and 15
ISOTP - 1 Minute Tolerance for Running Hot



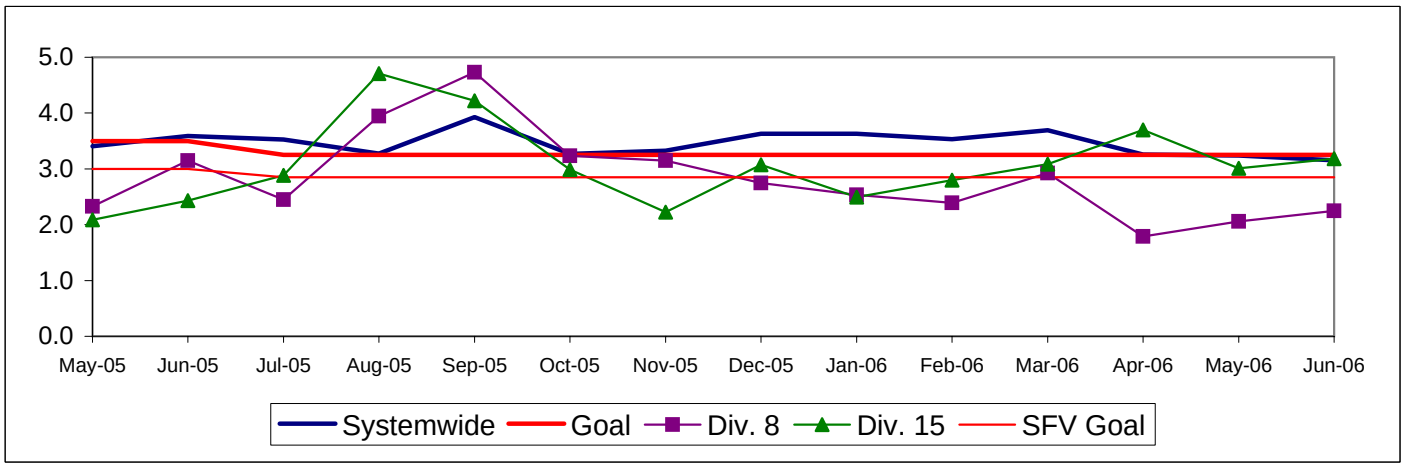
Running Hot - Systemwide and Bus Operating Divisions 8 and 15



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES
Systemwide and Bus Operating Divisions 8 and 15

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

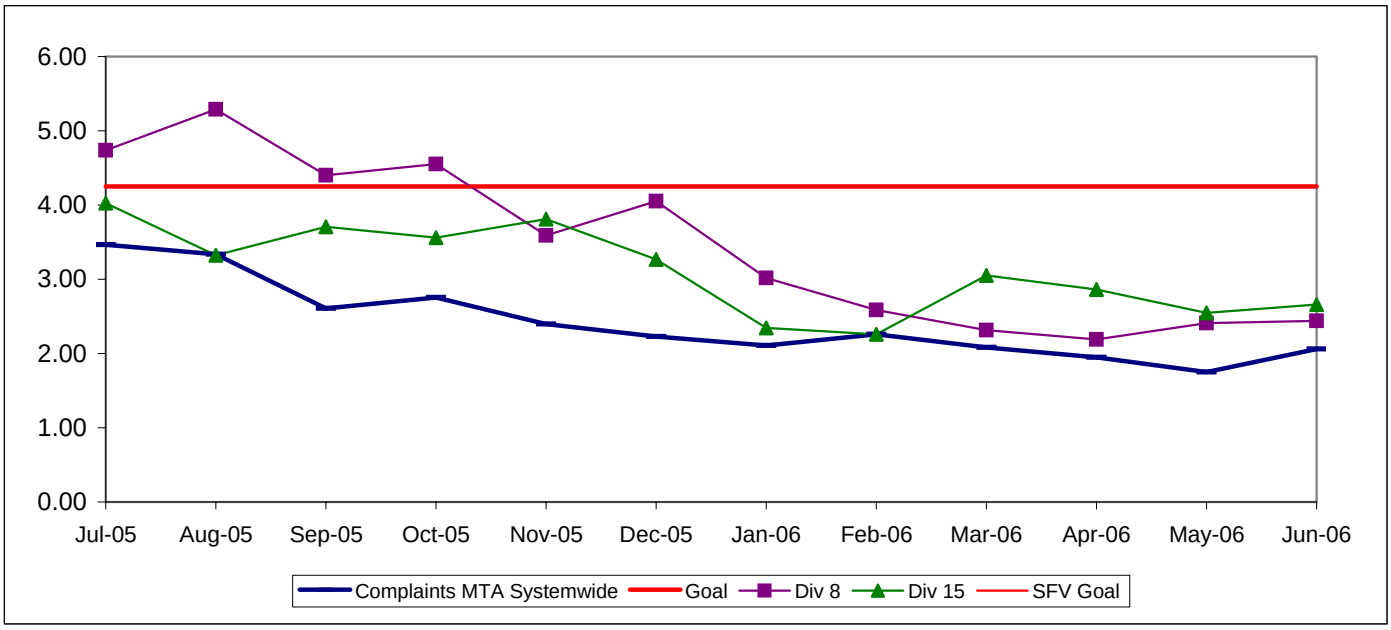
Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))



COMPLAINTS PER 100,000 BOARDINGS
Systemwide and Bus Operating Divisions 8 and 15

Definition: Average number of customer complaints per 100,000 boardings. This indicator measures service quality and customer satisfaction.

Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

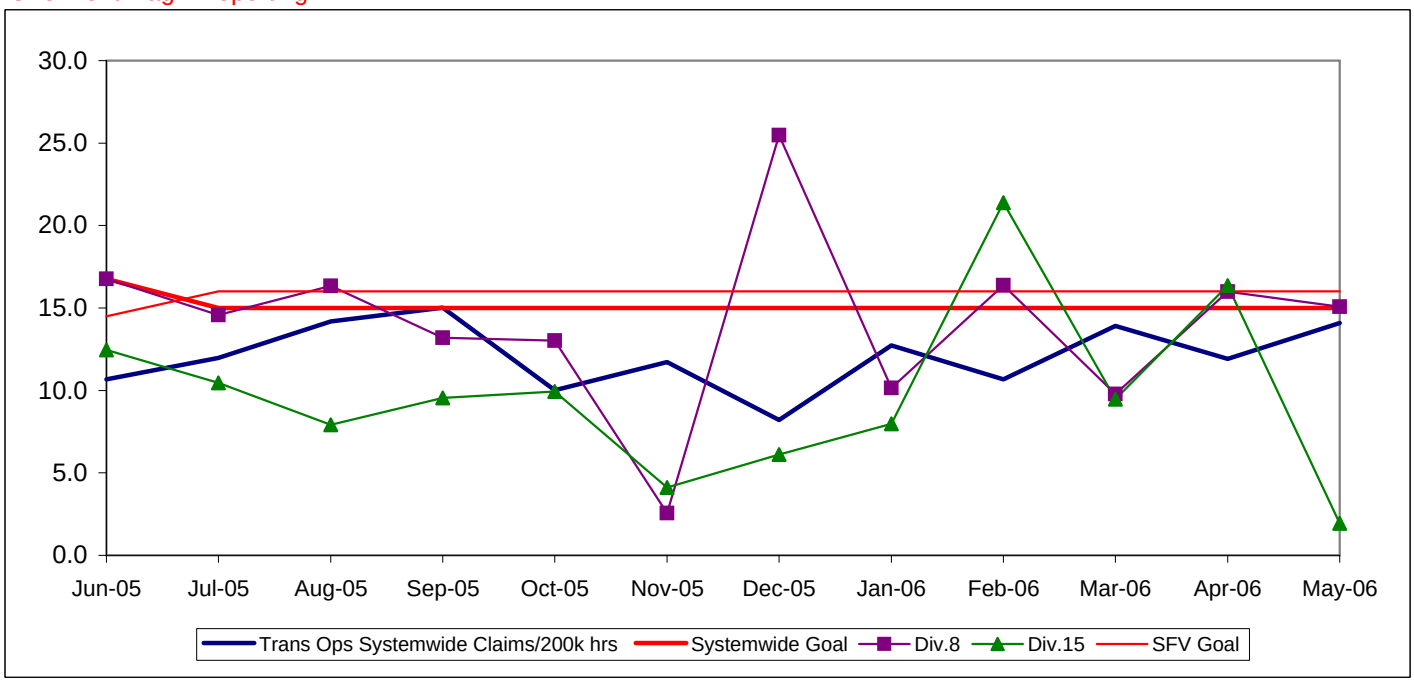


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS
Systemwide and Bus Operating Divisions 8 and 15

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



San Gabriel Valley Sector Scorecard Overview (SGV)

This sector has two Metro operating divisions, Division 3 Cypress Park and Division 9 in El Monte. The sector is responsible for the operation of approximately 415 Metro buses and 28 Metro Bus lines carrying over 64.5 million boarding passengers each year.

This report gives a brief overview of sector operations':

* Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
* In-Service On-Time Performance
* Traffic Accidents per 100,000 Hub
* Complaints per 100,000 Boardings
* New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

Measurement	FY03	FY04	FY05	FY06 Target	FY06 YTD	June Month	Status
Bus Systemwide							
Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)*				3,500	3,274	3,305	
In-Service On-time Performance**	69.23%	65.43%	66.50%	70%	64.35%	63.06%	
Bus Traffic Accidents Per 100,000 Miles	3.86	3.65	3.50	3.25	3.45	3.16	
Complaints per 100,000 Boardings	4.23	4.51	3.54	3.50	2.41	2.06	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	17.80	17.64	13.61	15.00	*May 12.16*	*May 11.97*	
**Div 15 Nov. data excluded & Dec. Data after shake-up							
SGV Sector							
MMBMF*				3,500	3,467	3,141	
In-Service On-time Performance	70.02%	69.98%	70.10%	75%	68.59%	67.99%	
Bus Traffic Accidents Per 100,000 Miles	3.40	2.91	2.96	2.75	2.81	3.02	
Complaints per 100,000 Boardings	3.57	3.80	2.95	3.00	2.18	1.88	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag)	23.15	16.12	10.14	11.00	*May 12.69*	*May 11.57*	
Division 3							
MMBCMF*				3,500	2,690	2,680	
In-Service On-time Performance**	71.08%	70.80%	71.06%	75%	70.05%	67.89%	
Bus Traffic Accidents Per 100,000 Miles	4.22	3.59	3.57	2.75	3.64	3.51	
Complaints per 100,000 Boardings	3.09	3.02	2.60	3.00	1.83	1.53	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag)	21.54	12.36	6.68	11.00	*May 11.28*	*May 7.29*	
Division 9							
MMBMF*				3,500	4,585	3,653	
In-Service On-time Performance	67.47%	68.16%	68.16%	75%	67.01%	68.08%	
Bus Traffic Accidents Per 100,000 Miles	2.64	2.26	2.42	2.75	2.12	2.62	
Complaints per 100,000 Boardings	4.31	5.09	5.09	3.00	2.61	2.31	
New Workers' Compensation IndemnityClaims per 200,000 Exposure Hours (1 month lag)	28.54	20.75	14.66	11.00	*May 14.58*	*May 14.42*	

*New Indicator. **Line 28 not included due to the temporary closure of the bus stop at Olympic and Figueroa.

Green - High probability of achieving the FY06 target (on track).

Yellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

SAN GABRIEL VALLEY SECTOR BUS SERVICE PERFORMANCE

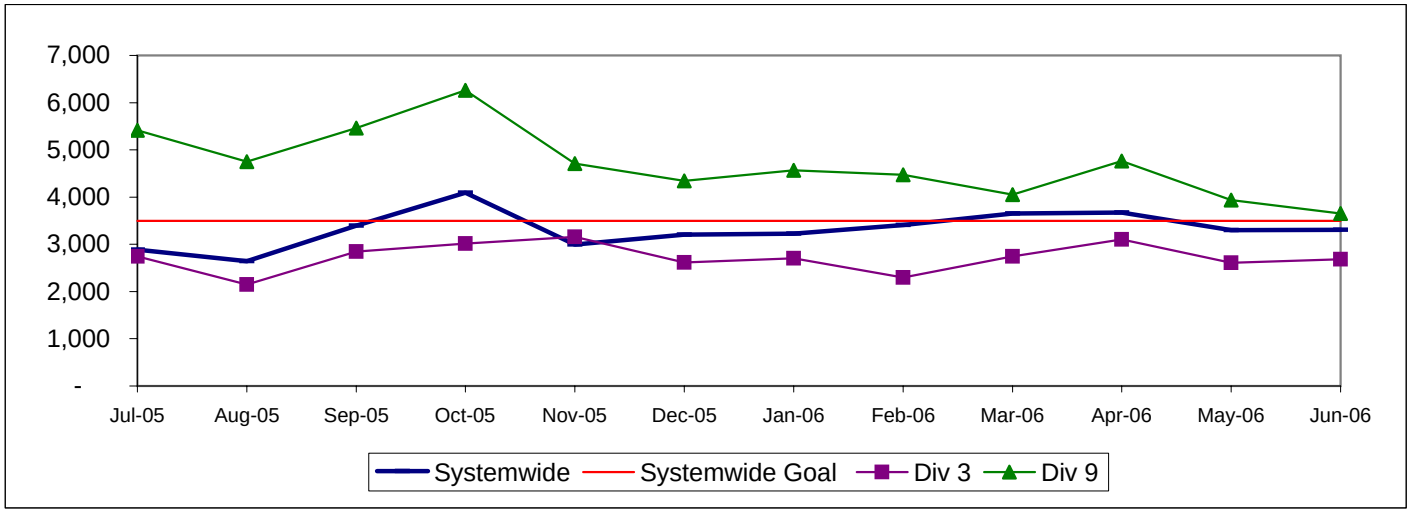
ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE
Systemwide and Divisions 3 and 9

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)

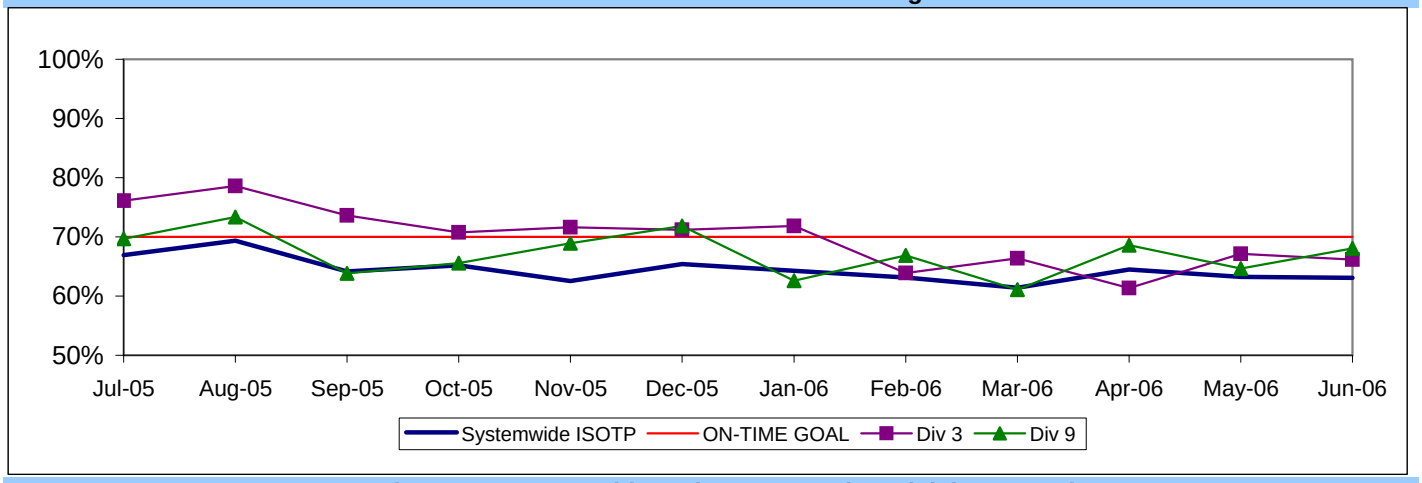


IN-SERVICE ON-TIME PERFORMANCE

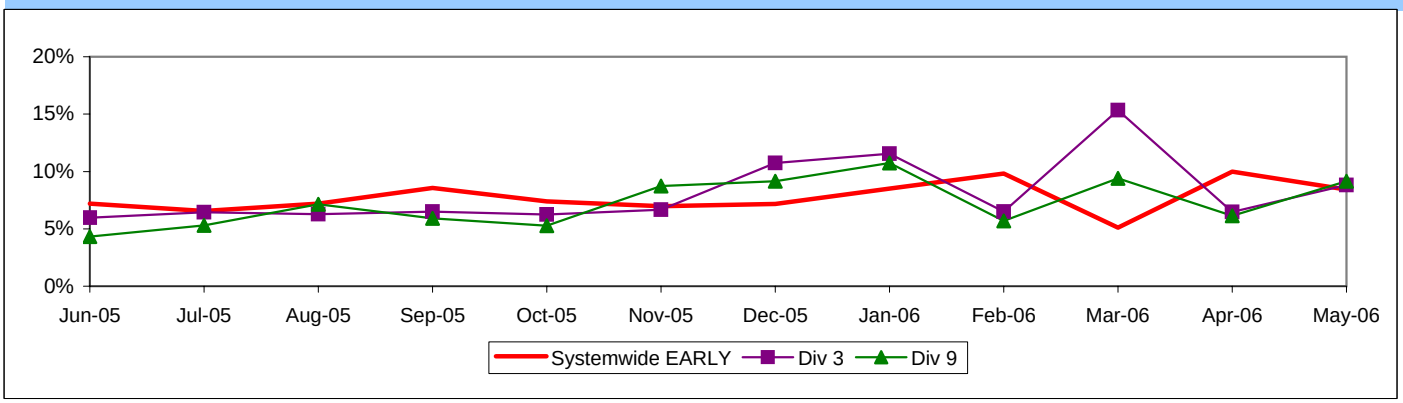
Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no more than 1 minute early and no more than five minutes later than scheduled.

Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))

Systemwide and Bus Operating Divisions 3 and 9
ISOTP - 1 Minute Tolerance for Running Hot



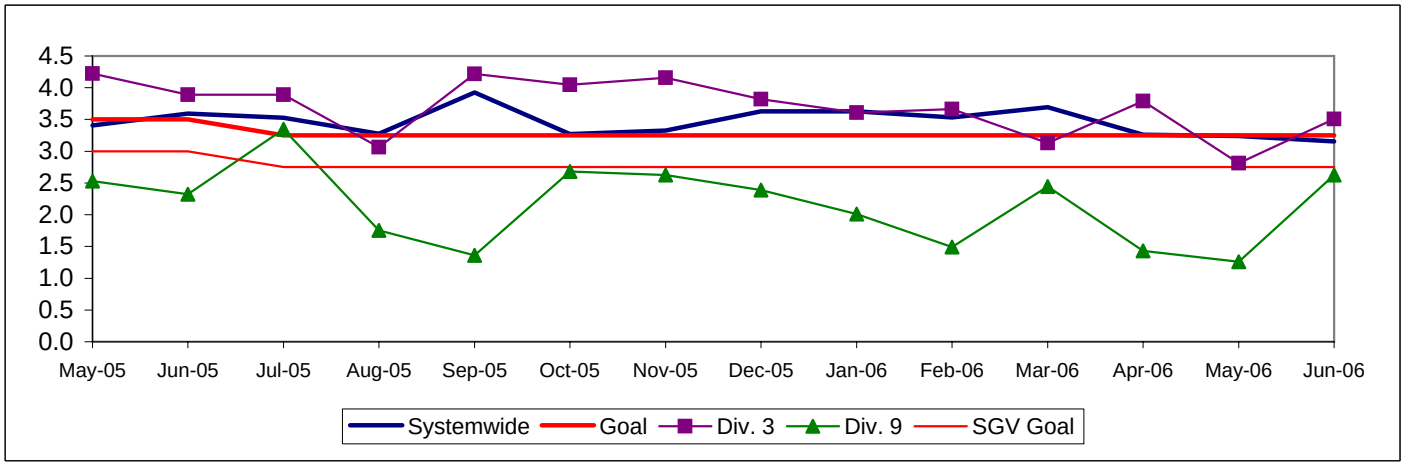
Running Hot - Systemwide and Bus Operating Divisions 3 and 9



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES
Systemwide and Bus Operating Divisions 3 and 9

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

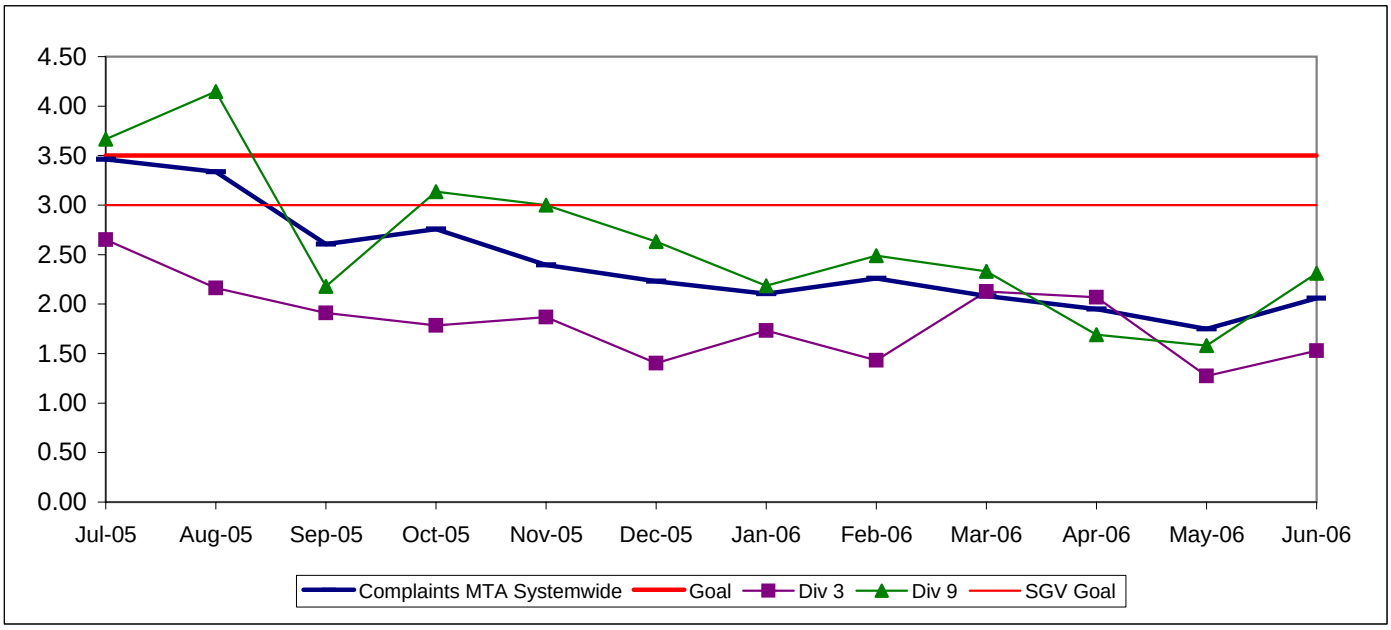
Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))



COMPLAINTS PER 100,000 BOARDINGS
Systemwide and Bus Operating Divisions 3 and 9

Definition: Average number of customer complaints per 100,000 boardings. This indicator measures service quality and customer satisfaction.

Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

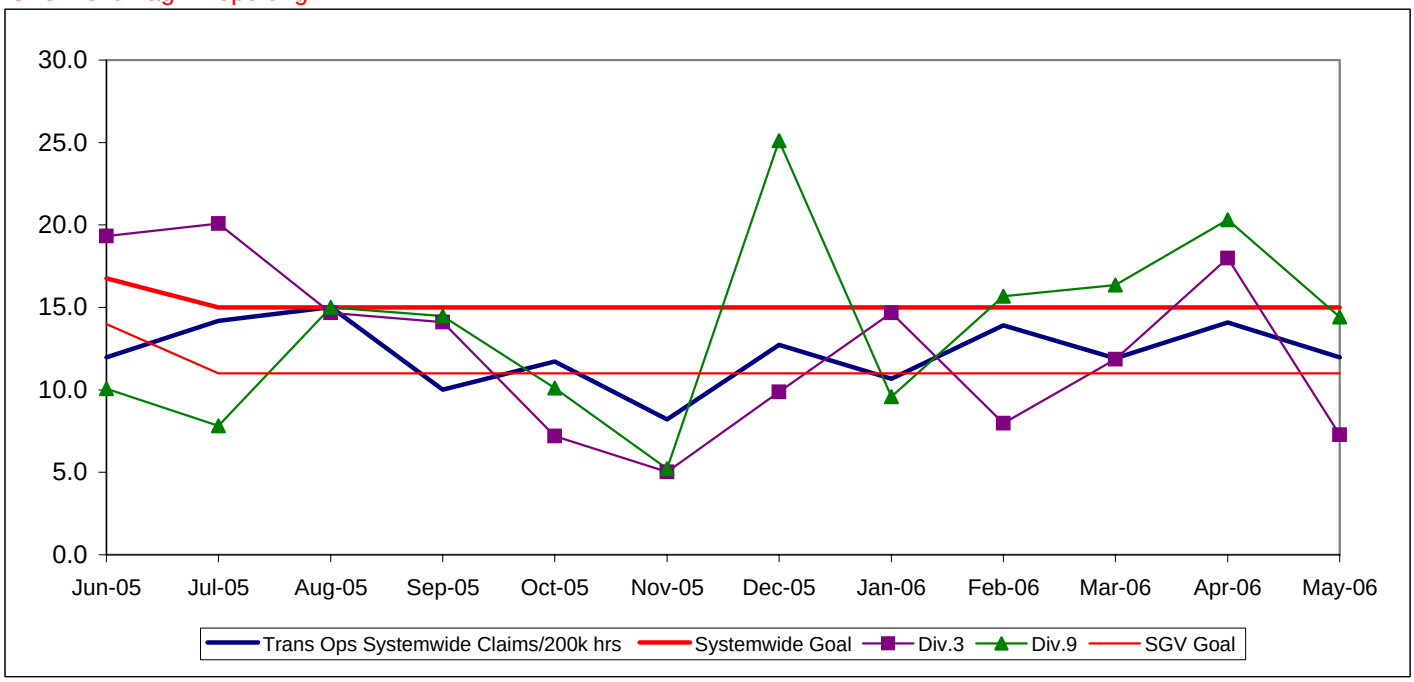


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS
Systemwide and Bus Operating Divisions 3 and 9

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



Gateway Cities Sector Scorecard Overview (GC)

This sector has two Metro operating divisions, Division 1 and 2, both operating out of the downtown Los Angeles area. The sector will be responsible for the operation of approximately 395 Metro buses and 22 Metro Bus lines carrying nearly 59.8 million boarding passengers each year.

This report gives a brief overview of sector operations':

* Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
* In-Service On-Time Performance
* Traffic Accidents per 100,000 Hub
* Complaints per 100,000 Boardings
* New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

Measurement	FY03	FY04	FY05	FY06 Target	FY06 YTD	June Month	Status
Bus Systemwide							
Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)*				3,500	3,274	3,305	
In-Service On-time Performance**	69.23%	65.43%	66.50%	70%	64.35%	63.06%	
Bus Traffic Accidents Per 100,000 Miles	3.86	3.65	3.50	3.25	3.45	3.16	
Complaints per 100,000 Boardings	4.23	4.51	3.54	3.50	2.41	2.06	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	17.80	17.64	13.61	15.00	*May 12.16*	*May 11.97*	
**Div 15 Nov. data excluded & Dec. Data after shake-up used.							
GC Sector							
MMBMF*				3,500	2,506	2,500	
In-Service On-time Performance	74.53%	69.34%	71.20%	70%	71.73%	69.84%	
Bus Traffic Accidents Per 100,000 Miles	4.07	3.86	4.29	4.00	3.69	2.76	
Complaints per 100,000 Boardings	2.63	3.08	2.58	2.75	1.69	1.60	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag)	25.30	20.19	14.11	16.50	*May 11.13*	*May 15.85*	
Division 1							
MMBMF*				3,500	2,409	2,482	
In-Service On-time Performance	78.22%	70.57%	71.62%	70%	71.06%	69.27%	
Bus Traffic Accidents Per 100,000 Miles	3.39	3.41	4.35	4.00	3.52	1.94	
Complaints per 100,000 Boardings	2.26	3.32	2.92	2.75	1.92	1.77	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag)	20.42	16.82	12.71	16.50	*May 10.55*	*May 16.91*	
Division 2							
MMBMF*				3,500	2,660	2,527	
In-Service On-time Performance	67.53%	67.62%	70.42%	70%	72.71%	70.65%	
Bus Traffic Accidents Per 100,000 Miles	4.78	4.36	4.21	4.00	3.93	3.93	
Complaints per 100,000 Boardings	3.07	2.84	2.15	2.75	1.42	1.40	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag)	31.18	24.56	16.69	16.50	*May 12.66*	*May 15.84*	

*New Indicator.

Green - High probability of achieving the FY06 target (on track).

Yellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

GATEWAY CITIES SECTOR BUS SERVICE PERFORMANCE

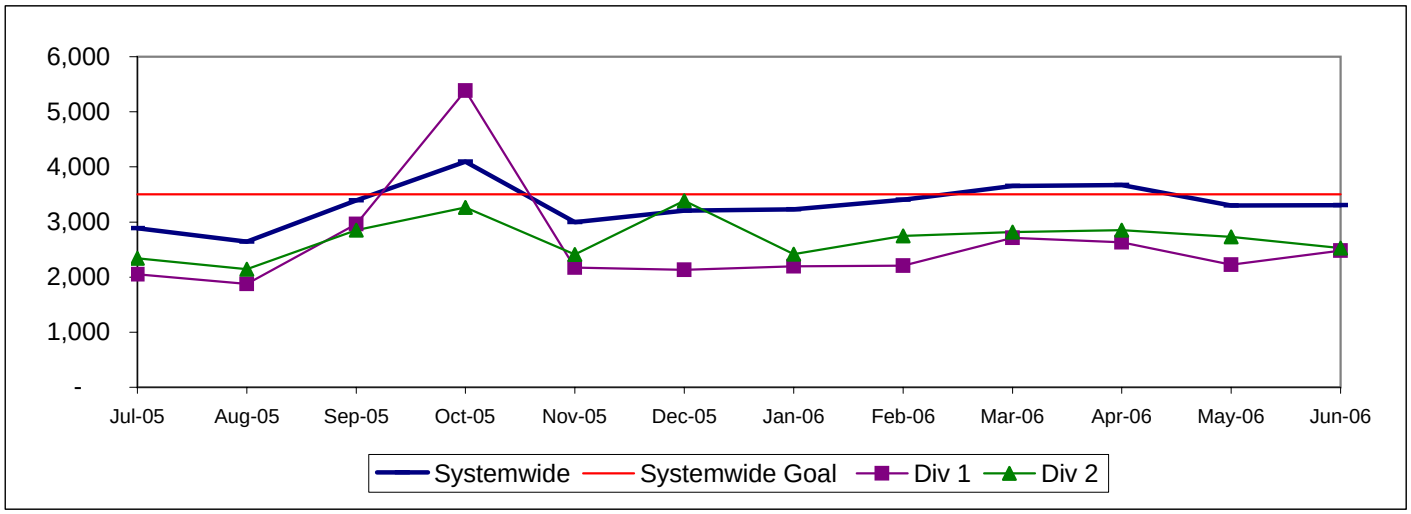
ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE
Systemwide and Divisions 1 and 2

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)



IN-SERVICE ON-TIME PERFORMANCE

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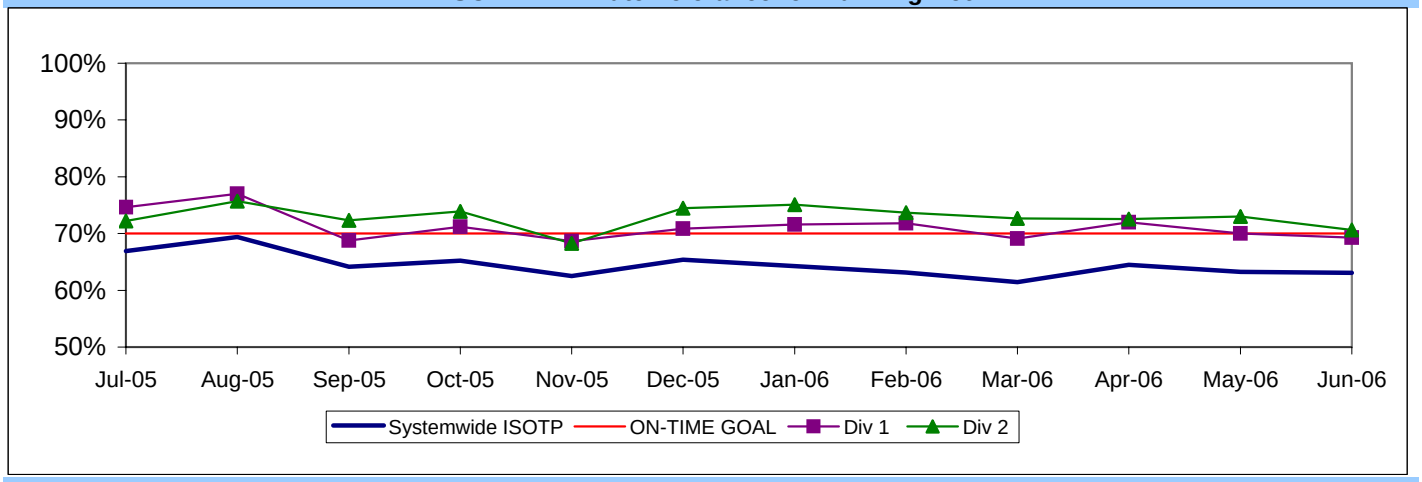
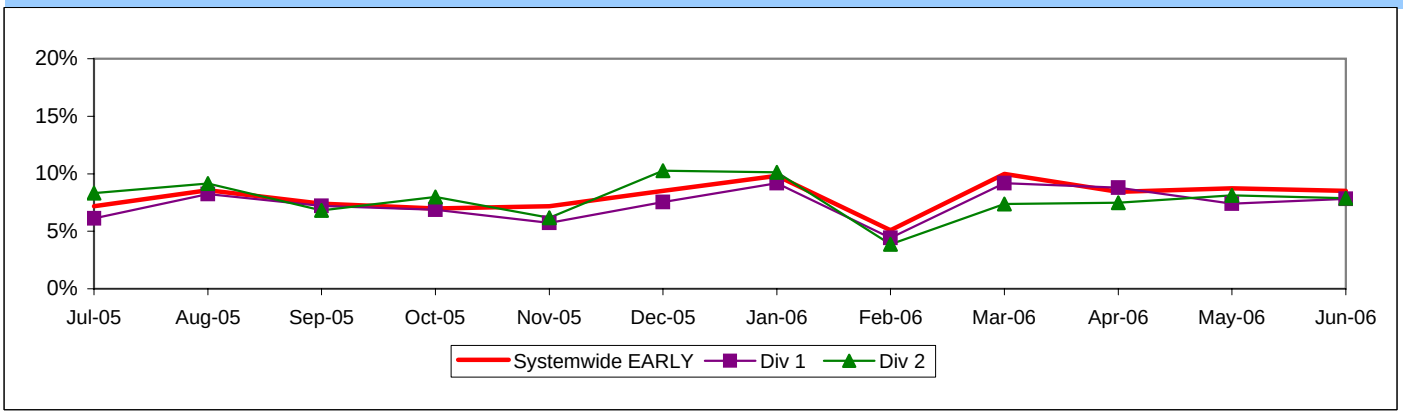
Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))

Systemwide and Bus Operating Divisions 1 and 2
ISOTP - 1 Minute Tolerance for Running Hot



Running Hot - Systemwide and Bus Operating Divisions 1 and 2



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES
Systemwide and Bus Operating Divisions 1 and 2

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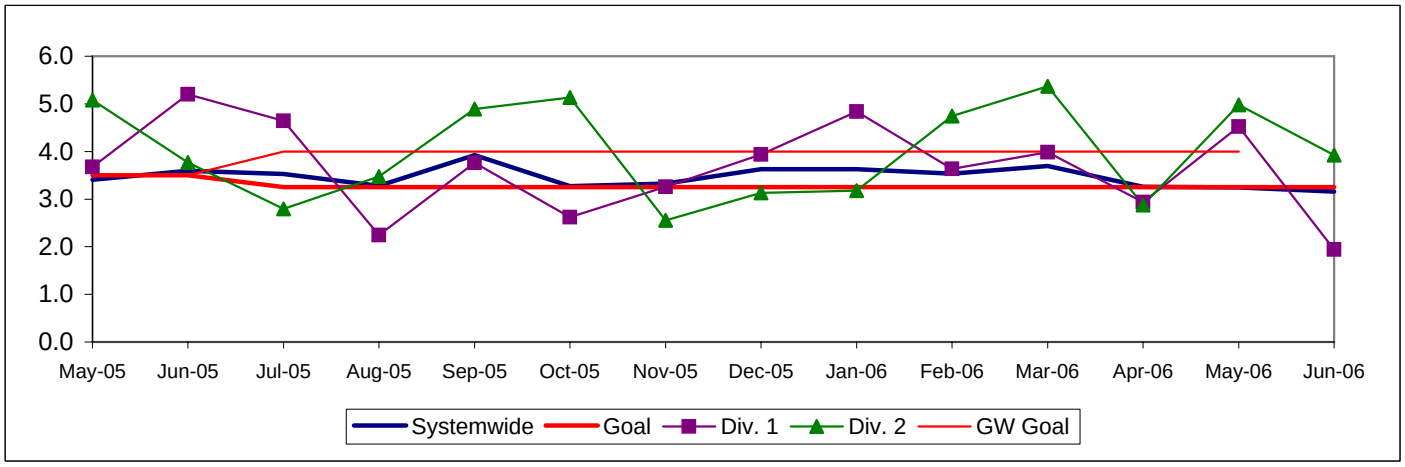

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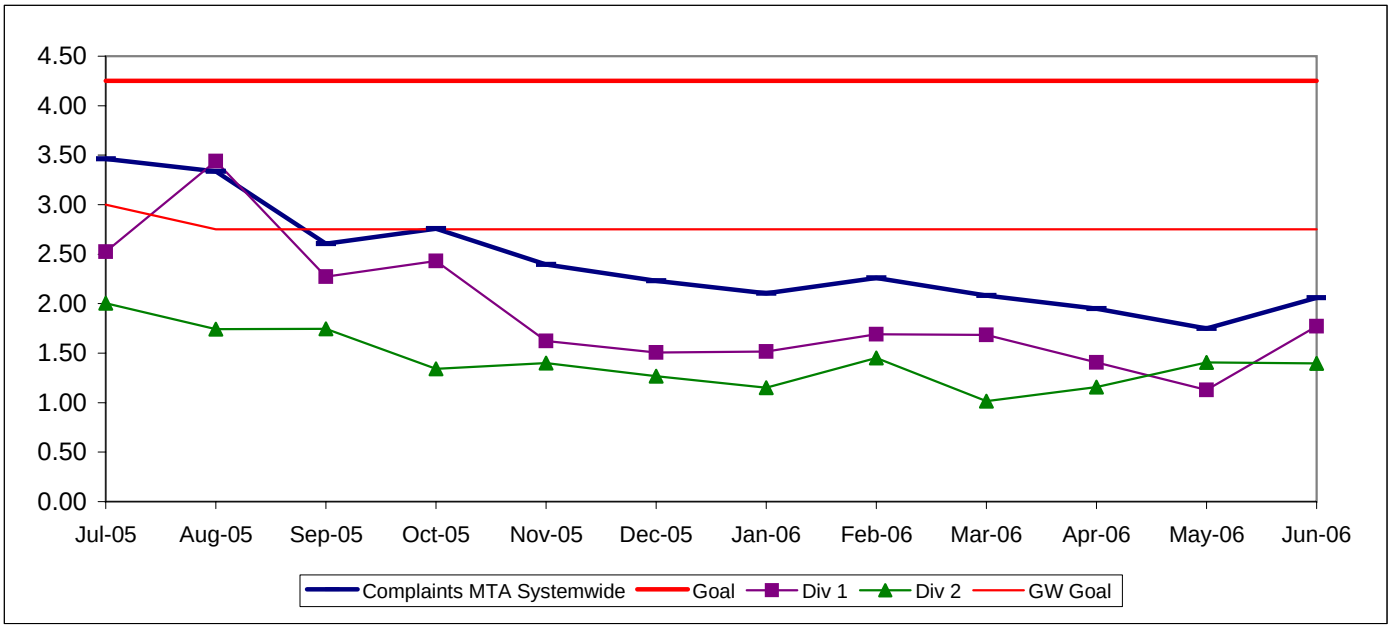

NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS
Systemwide and Bus Operating Divisions 1 and 2

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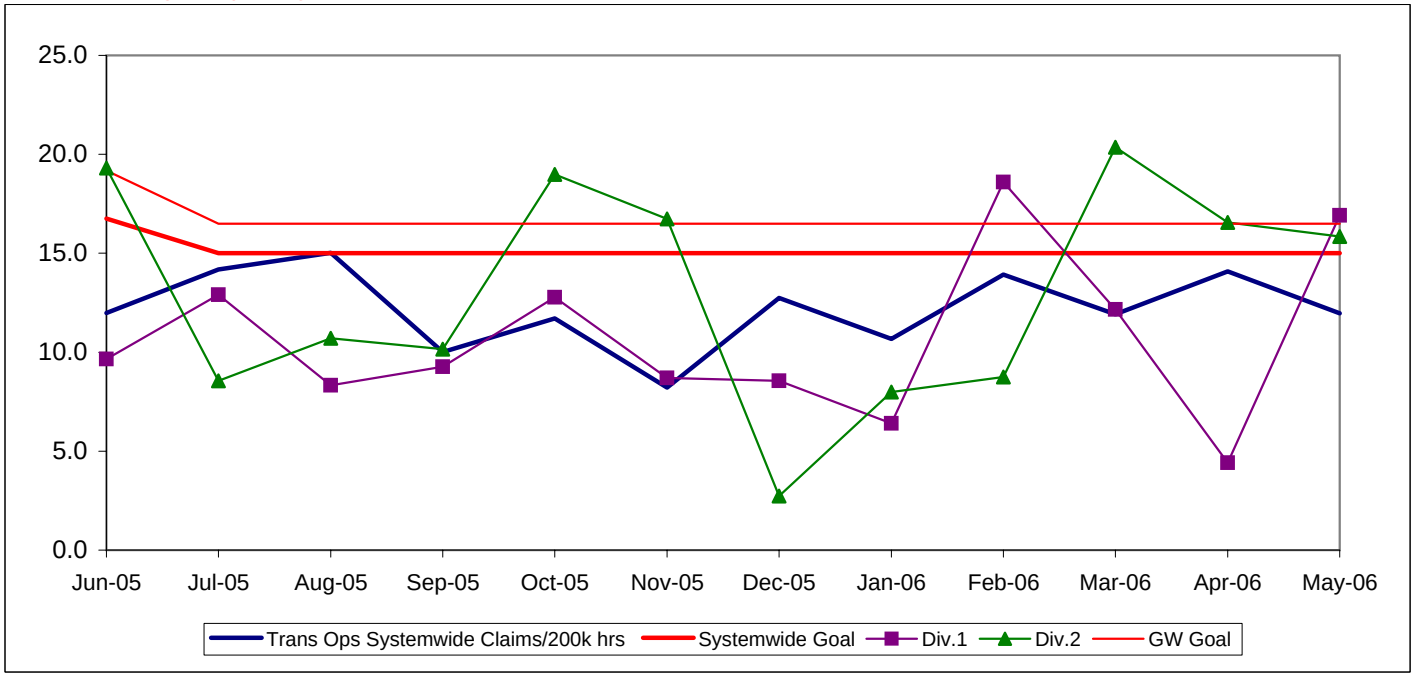
One month lag in reporting.



South Bay Sector Scorecard Overview (SB)

This sector has two Metro operating divisions, Arthur Winston Division (5) in South Los Angeles and Carson Division (18) in Carson. The sector will be responsible for the operation of approximately 550 Metro buses and 32 Metro Bus lines carrying over 93.5 million boarding passengers each year.

This report gives a brief overview of sector operations':

*Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
* In-Service On-Time Performance
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New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	17.80	17.64	13.61	15.00	*May 12.16*	*May 11.97*	
**Div 15 Nov. data excluded & Dec. Data after shake-up used.							
SB Sector							
MMBMF*				3,500	3,688	3,815	
In-Service On-time Performance	63.67%	61.74%	64.13%	70%	59.05%	57.38%	
Bus Traffic Accidents Per 100,000 Miles	4.00	3.68	3.57	4.00	3.68	3.75	
Complaints per 100,000 Boardings	4.02	4.63	3.61	4.50	2.49	2.04	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	17.28	14.84	14.65	16.20	*May 13.57*	*May 11.84*	
Division 5							
MMBMF*				3,500	3,656	4,051	
In-Service On-time Performance	66.30%	63.17%	65.58%	70%	61.85%	60.66%	
Bus Traffic Accidents Per 100,000 Miles	4.58	3.90	4.31	4.00	4.01	3.66	
Complaints per 100,000 Boardings	2.86	3.45	2.71	4.50	1.87	1.31	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	24.16	15.22	18.72	16.20	*May 14.08*	*May 4.70*	
Division 18							
MMBMF*				3,500	3,712	3,675	
In-Service On-time Performance	61.23%	60.78%	63.42%	70%	57.31%	54.99%	
Bus Traffic Accidents Per 100,000 Miles	3.57	3.51	3.02	4.00	3.45	3.81	
Complaints per 100,000 Boardings	5.26	5.74	4.44	4.50	3.07	2.67	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	13.40	14.71	11.67	16.20	*May 13.73*	*May 17.84*	

*New Indicator.

Green - High probability of achieving the FY06 target (on track).

Yellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

SOUTH BAY SECTOR BUS SERVICE PERFORMANCE

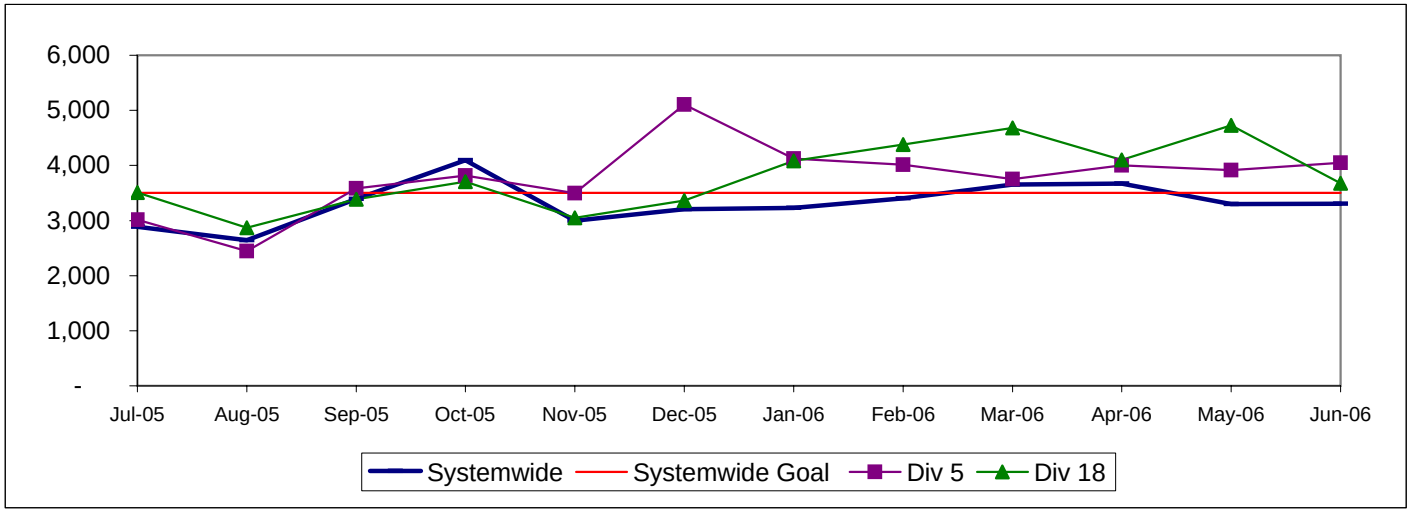
ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE
Systemwide and Divisions 5 and 18

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)

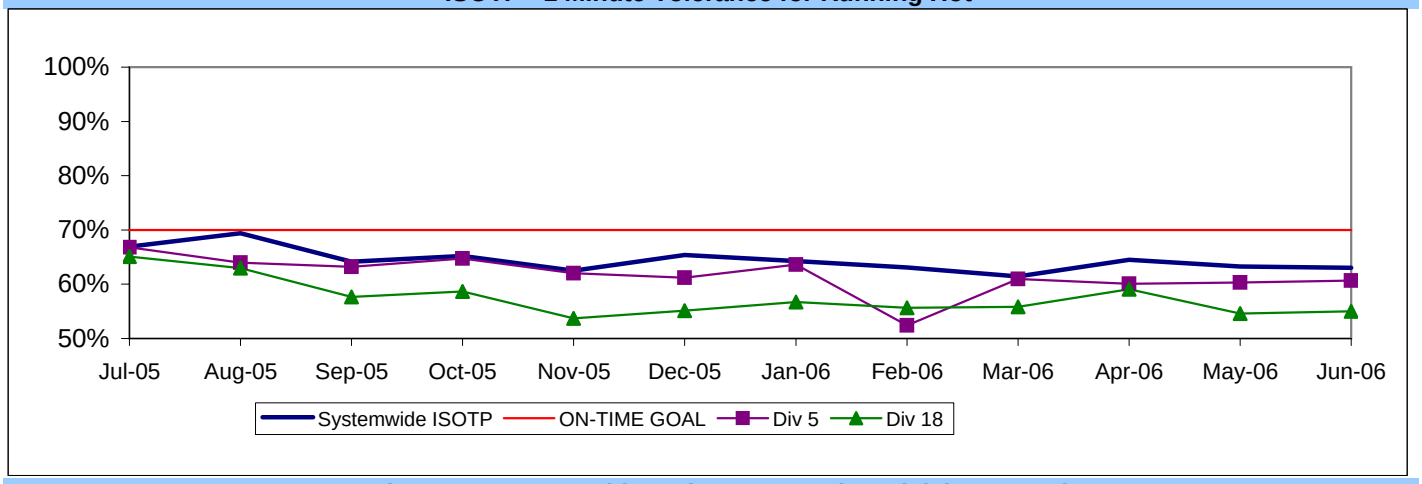


IN-SERVICE ON-TIME PERFORMANCE

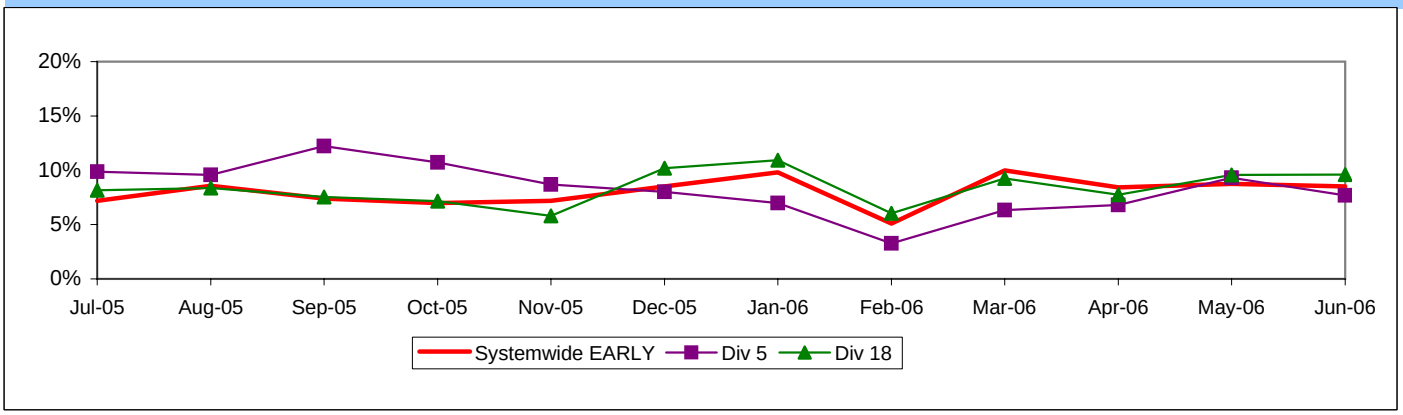
Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no more than 1 minute early and no more than five minutes later than scheduled.

Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))

Systemwide and Bus Operating Divisions 5 and 18
ISOTP - 1 Minute Tolerance for Running Hot



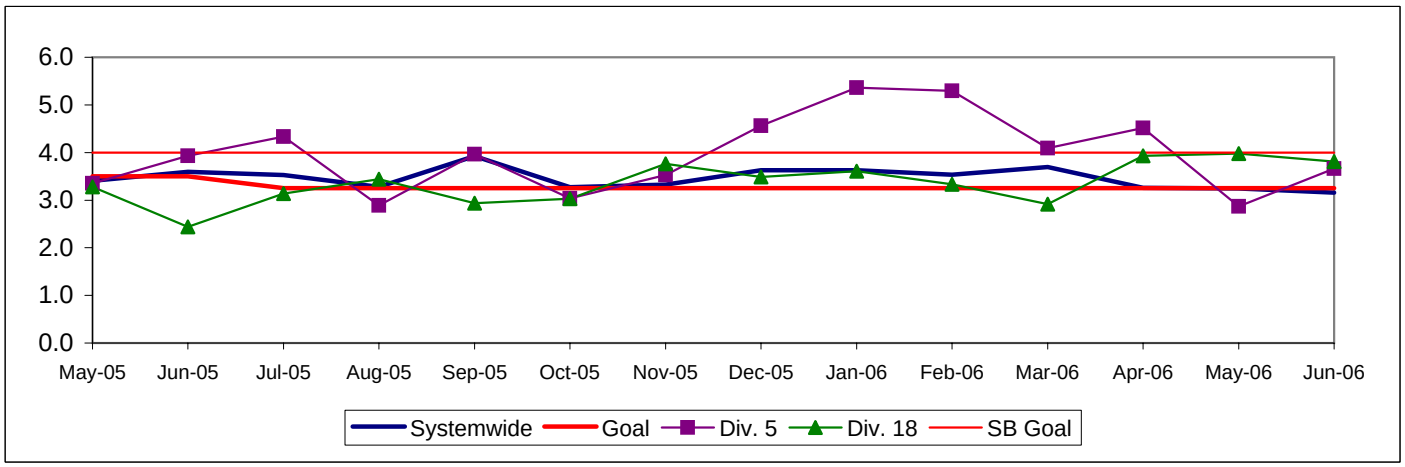
Running Hot - Systemwide and Bus Operating Divisions 5 and 18



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES
Systemwide and Bus Operating Divisions 5 and 18

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

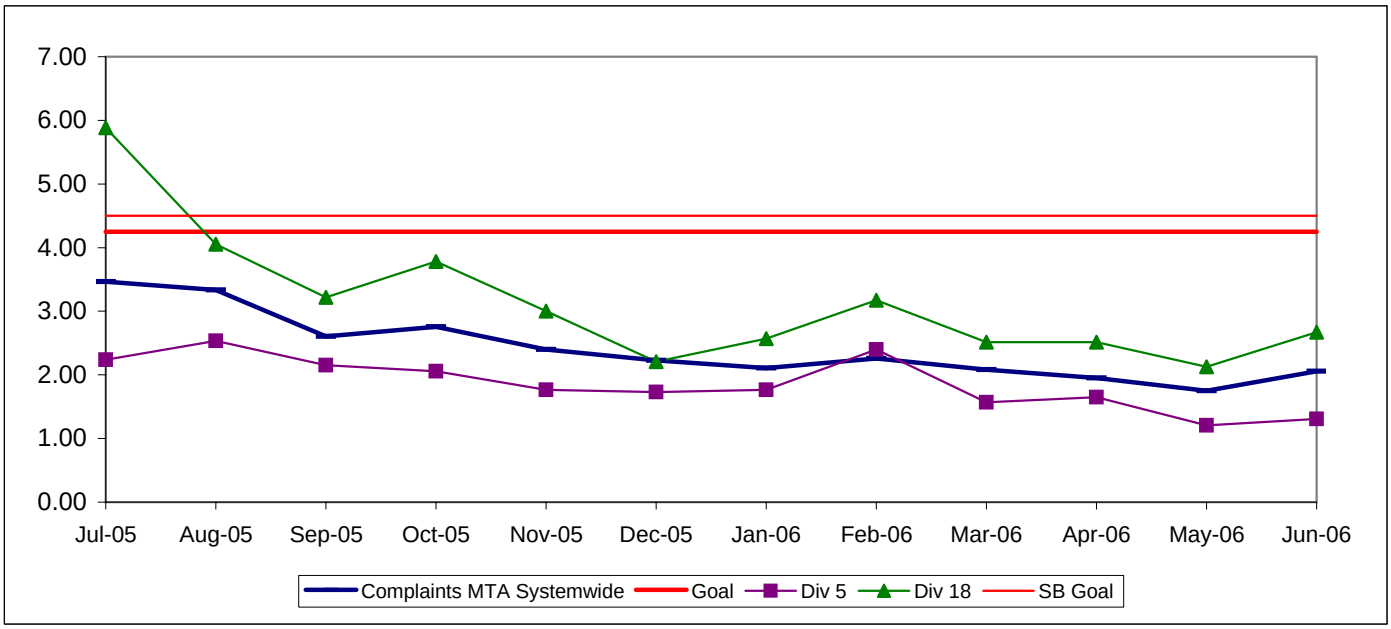
Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))



COMPLAINTS PER 100,000 BOARDINGS
Systemwide and Bus Operating Divisions 5 and 18

Definition: Average number of customer complaints per 100,000 boardings. This indicator measures service quality and customer satisfaction.

Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

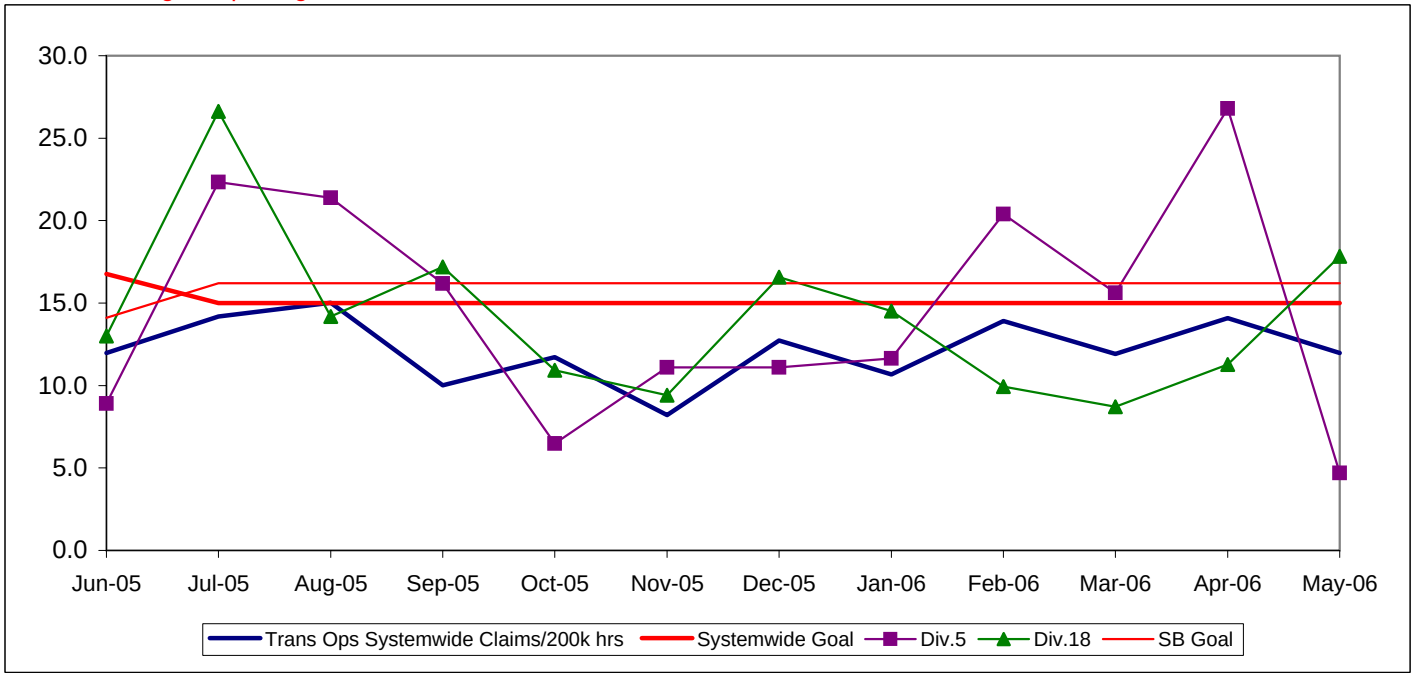


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS
Systemwide and Bus Operating Divisions 5 and 18

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



Westside/Central Sector Scorecard Overview (WC)

This sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 620 Metro buses and 21 Metro Bus lines carrying nearly 86.1 million boarding passengers each year.

This report gives a brief overview of sector operations':

* Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
* In-Service On-Time Performance
* Traffic Accidents per 100,000 Hub
* Complaints per 100,000 Boardings
* New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

Measurement	FY03	FY04	FY05	FY06 Target	FY06 YTD	June Month	Status
Bus Systemwide							
Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)*				3,500	3,274	3,305	
In-Service On-time Performance**	69.23%	65.43%	66.50%	70%	64.35%	63.06%	
Bus Traffic Accidents Per 100,000 Miles	3.86	3.65	3.50	3.25	3.45	3.16	
Complaints per 100,000 Boardings	4.23	4.51	3.54	3.50	2.41	2.06	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	17.80	17.64	13.61	15.00	*May 12.16*	*May 11.97*	
**Div 15 Nov. data excluded & Dec. Data after shake-up							
WC Sector							
MMBMF*				3,500	3,499	3,950	
In-Service On-time Performance	67.88%	63.31%	63.39%	70%	60.82%	59.35%	
Bus Traffic Accidents Per 100,000 Miles	4.72	4.61	4.03	3.50	3.95	3.39	
Complaints per 100,000 Boardings	4.84	5.30	4.10	3.75	2.53	2.22	
New Workers' Compensation IndemnityClaims per 200,000 Exposure Hours (1 month lag)	28.74	21.52	18.80	20.00	*May 14.46*	*May 15.96*	
Division 6							
MMBMF*				3,500	6,279	3,459	
In-Service On-time Performance	65.93%	60.11%	56.75%	70%	57.20%	56.00%	
Bus Traffic Accidents Per 100,000 Miles	4.52	4.10	3.91	3.50	4.13	3.27	
Complaints per 100,000 Boardings	6.10	6.15	4.47	3.75	2.52	3.50	
New Workers' Compensation IndemnityClaims per 200,000 Exposure Hours (1 month lag)	30.72	21.71	18.23	20.00	*May 15.41*	*May 9.25*	
Division 7							
MMBMF*				3,500	2,947	3,666	
In-Service On-time Performance	68.80%	64.59%	64.22%	70%	61.78%	60.84%	
Bus Traffic Accidents Per 100,000 Miles	4.95	4.63	4.62	3.50	4.36	3.24	
Complaints per 100,000 Boardings	4.74	5.70	4.24	3.75	2.87	2.01	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag)	24.52	21.05	19.44	20.00	*May 15.83*	*May 21.11*	
Division 10							
MMBMF*				3,500	3,723	4,302	
In-Service On-time Performance	67.34%	62.85%	64.14%	70%	60.73%	58.71%	
Bus Traffic Accidents Per 100,000 Miles	4.55	4.68	3.50	3.50	3.63	3.52	
Complaints per 100,000 Boardings	4.73	4.85	3.92	3.75	2.23	2.22	
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag)	35.38	22.90	19.19	20.00	*May 13.21*	*May 10.76*	

*New Indicator.

Green - High probability of achieving the FY06 target (on track).

Yellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

WESTSIDE / CENTRAL SECTOR BUS SERVICE PERFORMANCE

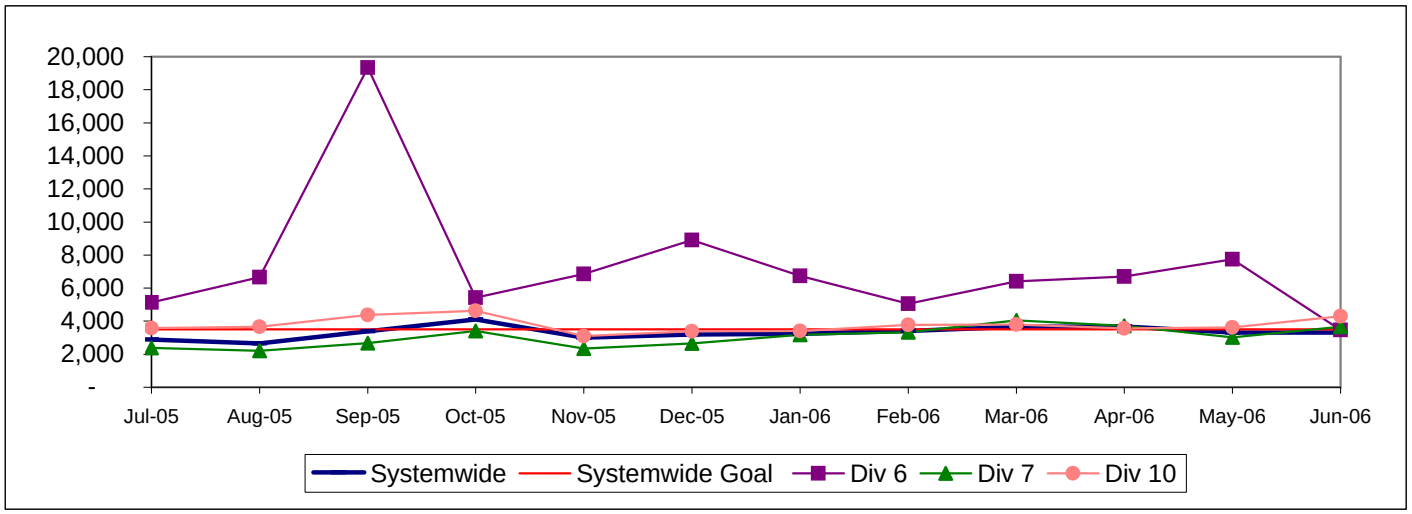
ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE
Systemwide and Divisions 6, 7 and 10

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)

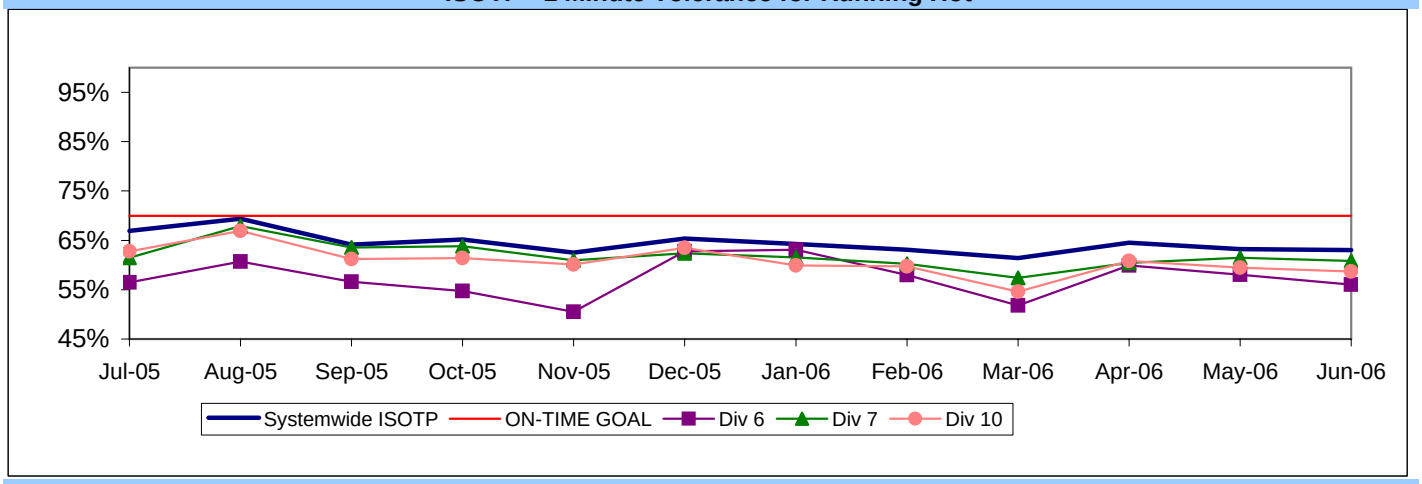


IN-SERVICE ON-TIME PERFORMANCE

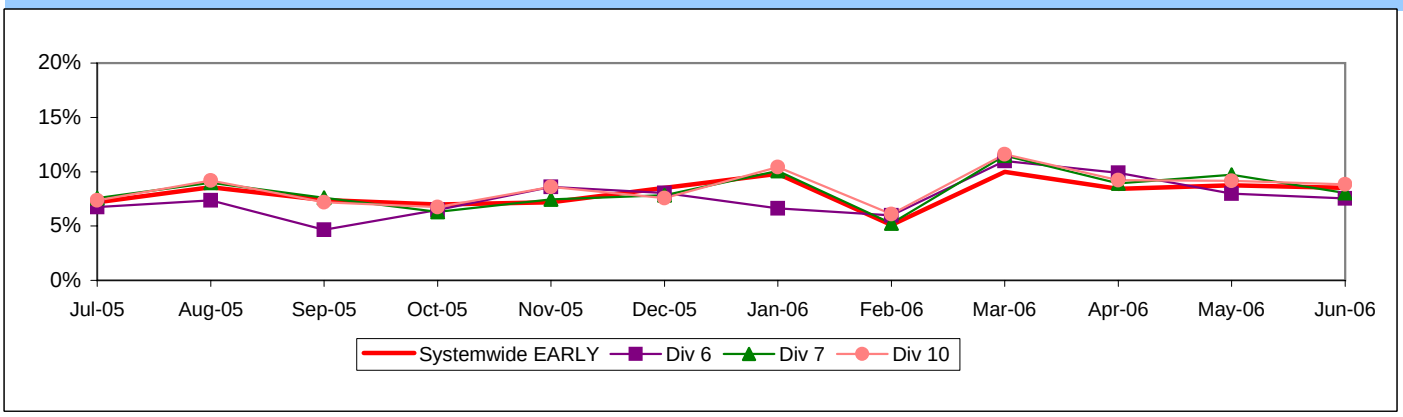
Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no

Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes

Systemwide and Bus Operating Divisions 6, 7 and 10
ISOTP - 1 Minute Tolerance for Running Hot



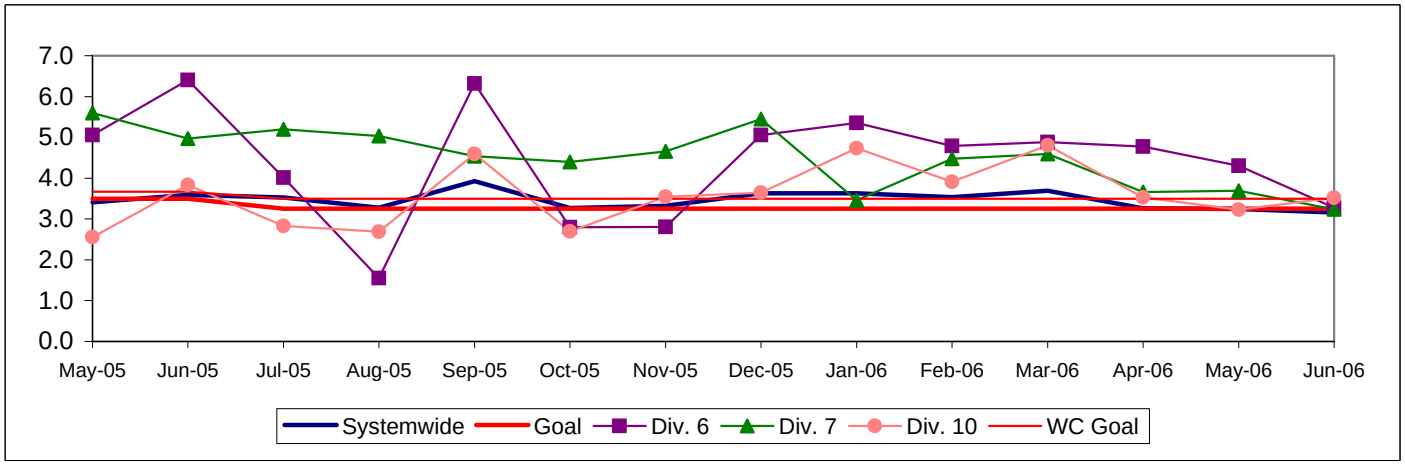
Running Hot - Systemwide and Bus Operating Divisions 6, 7 and 10



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES
Systemwide and Bus Operating Divisions 6, 7 and 10

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

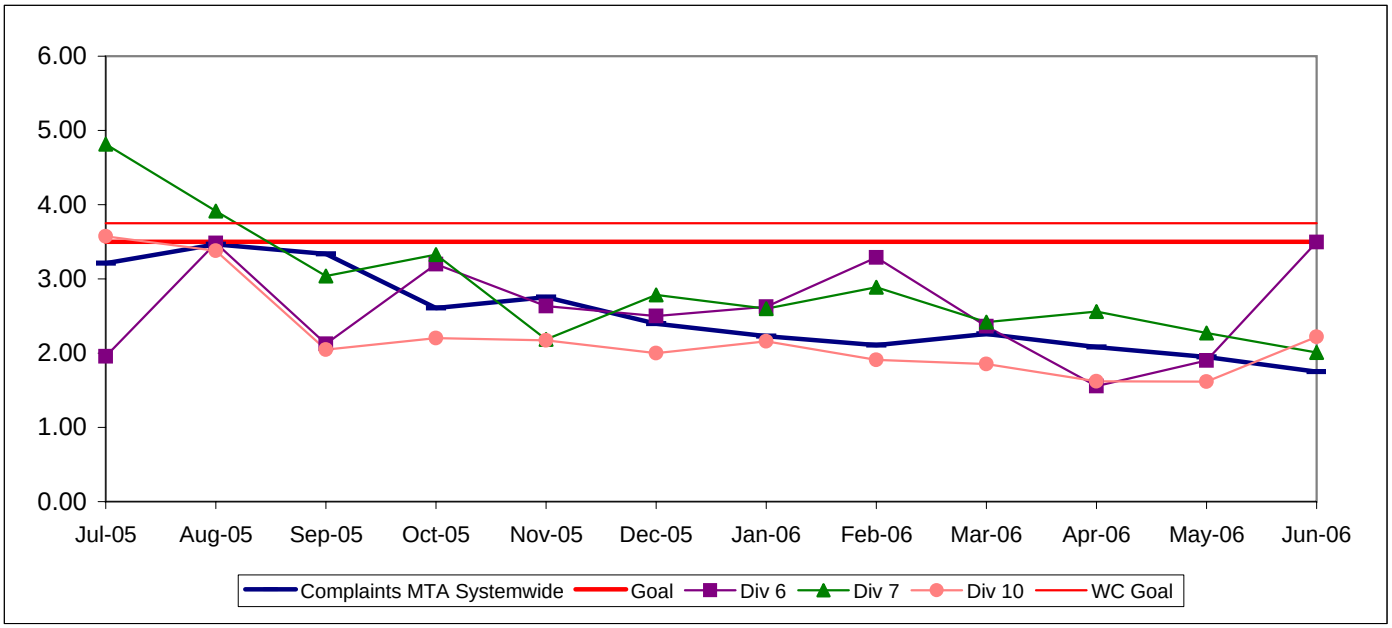
Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))



COMPLAINTS PER 100,000 BOARDINGS
Systemwide and Bus Operating Divisions 6, 7 and 10

Definition: Average number of customer complaints per 100,000 boardings. This indicator measures service quality and customer satisfaction.

Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

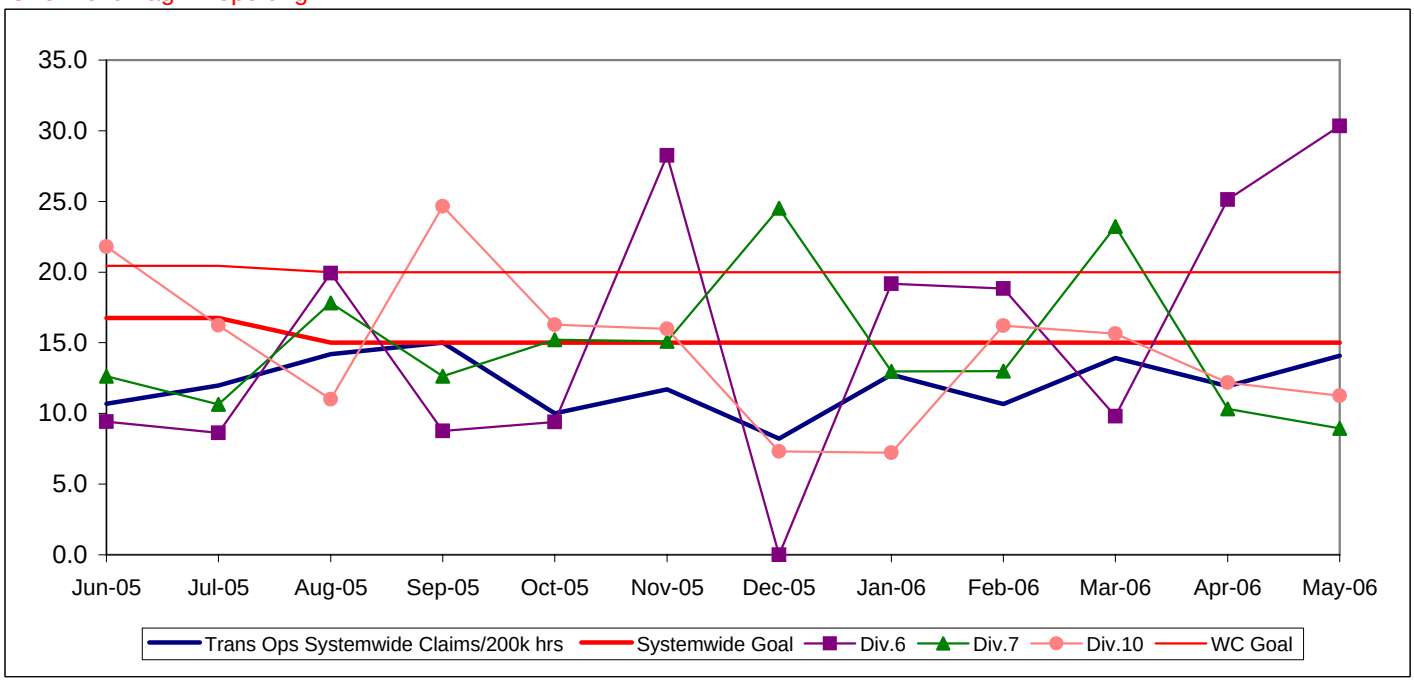


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS
Systemwide and Bus Operating Divisions 6, 7 and 10

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



Metro Rail Scorecard Overview

Metro Rail operates one heavy rail line, Metro Red Line from Union Station to North Hollywood and three light rail lines, Metro Blue Line from downtown to Long Beach, Metro Green Line along the 105 freeway and Metro Gold Line to Pasadena. Metro Rail is responsible for the operation of approximately 104 heavy rail cars and 121 light rail cars carrying nearly 5.8 million boarding passengers each year.

This report gives a brief overview of sector operations':

* On-Time Pullout Percentage
* In-Service On-Time Performance
* Mean Miles Between Chargeable Mechanical Failures (MMBMF)
* Traffic Accidents per 100,000 Train Miles
* Complaints per 100,000 Boardings

Measurement	FY03	FY04	FY05	FY06 Target	FY06 YTD	June Month	Status
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (*1 month lag*)	11.25	11.59	9.32	10.00	*May 11.60*	*May 14.36*	
Metro Red Line (MRL)							
On-Time Pullouts	99.36%	99.71%	99.94%	99.00%	99.61%	100%	
Mean Miles Between Chargeable Mechanical Failures*	9,495	12,793	11,759	15,000	19,587	20,519	
In-Service On-time Performance	99.15%	99.04%	98.66%	99.20%	99.05%	99.10%	
Traffic Accidents Per 100,000 Train Miles	0.07	0	0.22	0.14	0.22	0.00	
Complaints per 100,000 Boardings	1.20	1.17	1.13	1.00	0.66	0.49	
Metro Blue Line (MBL)							
On-Time Pullouts	99.07%	99.94%	99.73%	99.00%	99.76%	100%	
Mean Miles Between Chargeable Mechanical Failures	6,399	10,365	16,273	15,000	26,774	42,316	
In-Service On-time Performance	97.59%	98.74%	98.16%	99.00%	96.95%	98.44%	
Traffic Accidents Per 100,000 Train Miles	0.82	1.36	0.64	0.40	0.96	0.72	
Complaints per 100,000 Boardings	1.30	0.97	0.98	1.00	0.78	0.59	
Metro Green Line (MGrL)							
On-Time Pullouts	98.99%	99.78%	99.91%	99.00%	99.97%	100%	
Mean Miles Between Chargeable Mechanical Failures	5,617	11,337	12,558	15,000	20,635	26,442	
In-Service On-time Performance	98.21%	98.99%	98.22%	99.00%	99.36%	99.90%	
Traffic Accidents Per 100,000 Train Miles	0.14	0.08	0.00	0.40	0	0	
Complaints per 100,000 Boardings	1.26	1.37	1.39	1.00	0.92	0.51	
Metro Gold Line (MGoL)							
On-Time Pullouts		100%	99.85%	99.00%	99.97%	100%	
Mean Miles Between Chargeable Mechanical Failures		8,938	16,571	15,000	23,329	32,870	
In-Service On-time Performance		98.52%	97.97%	99.00%	98.90%	99.38%	
Traffic Accidents Per 100,000 Train Miles		0.25	0.23	0.40	0.12	0.00	
Complaints per 100,000 Boardings		3.81	2.85	1.00	2.71	0.00	

Green - High probability of achieving the FY06 target (on track).

Yellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

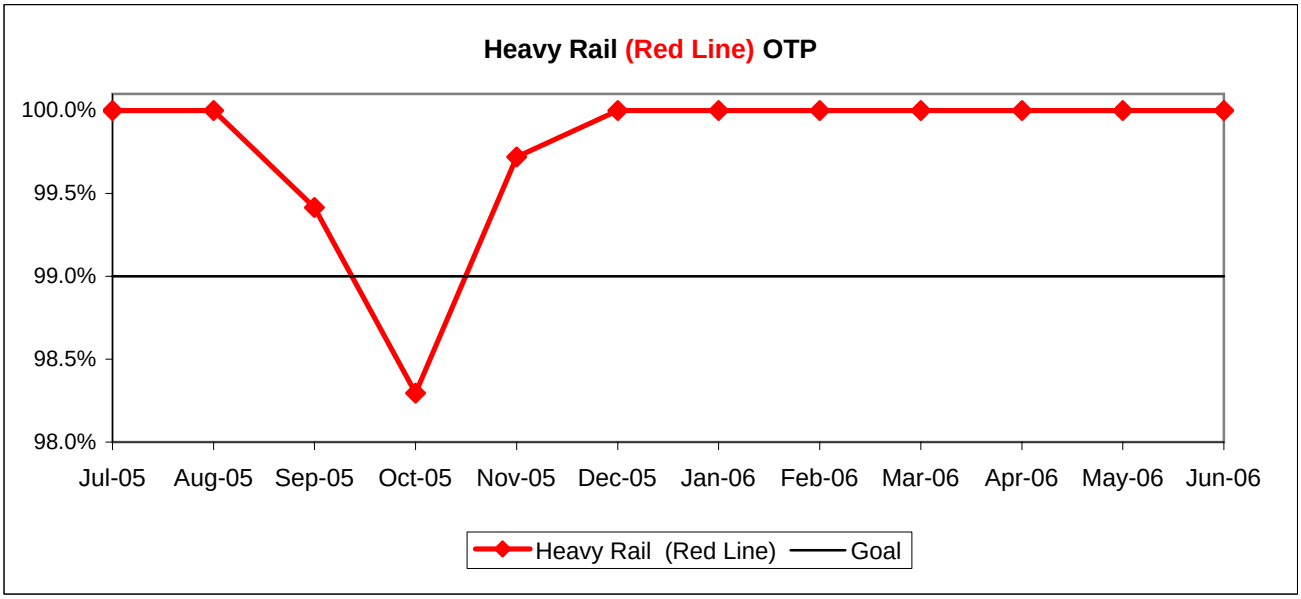
Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

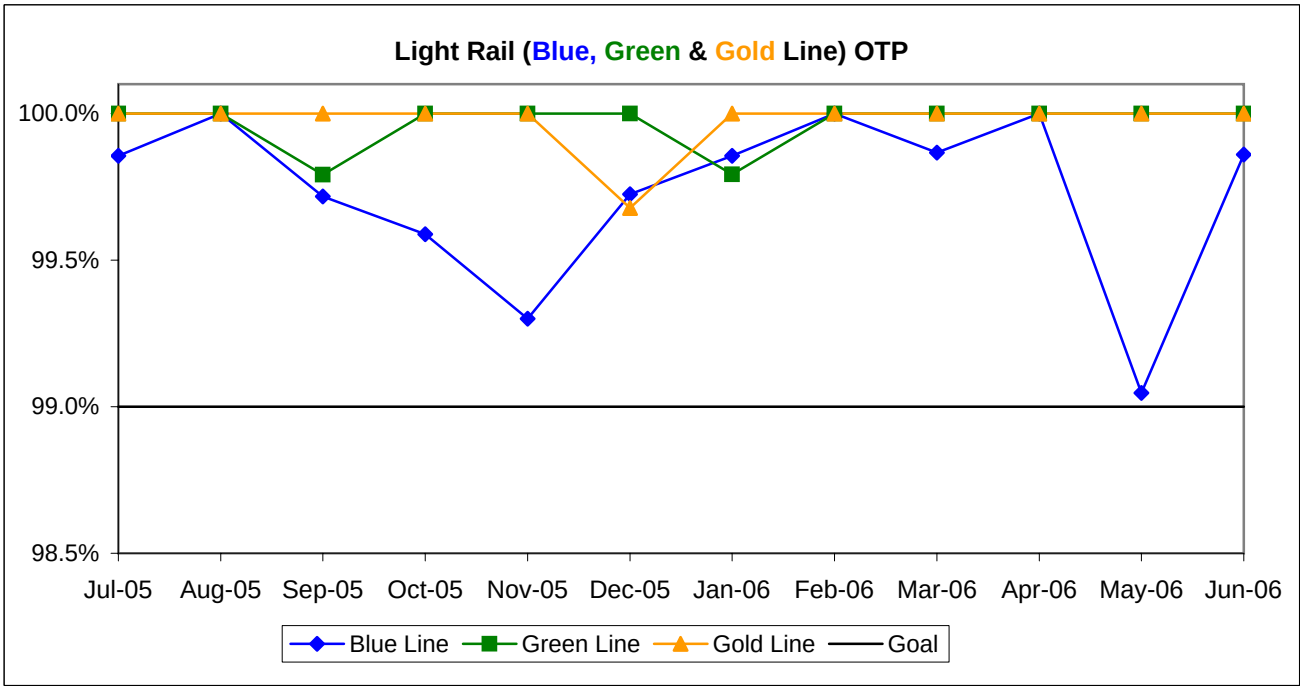
RAIL SERVICE PERFORMANCE

ON-TIME PULLOUTS (OTP)

Definition: On-time Pullouts measures the percentage of trains leaving the yard within ninety seconds of the scheduled pullout time. The higher the number, the more reliable the service.

Calculation: OTP% = [(100% - [(Total cancelled pullouts plus late pullouts) / by Total scheduled pullouts) X by 100)]

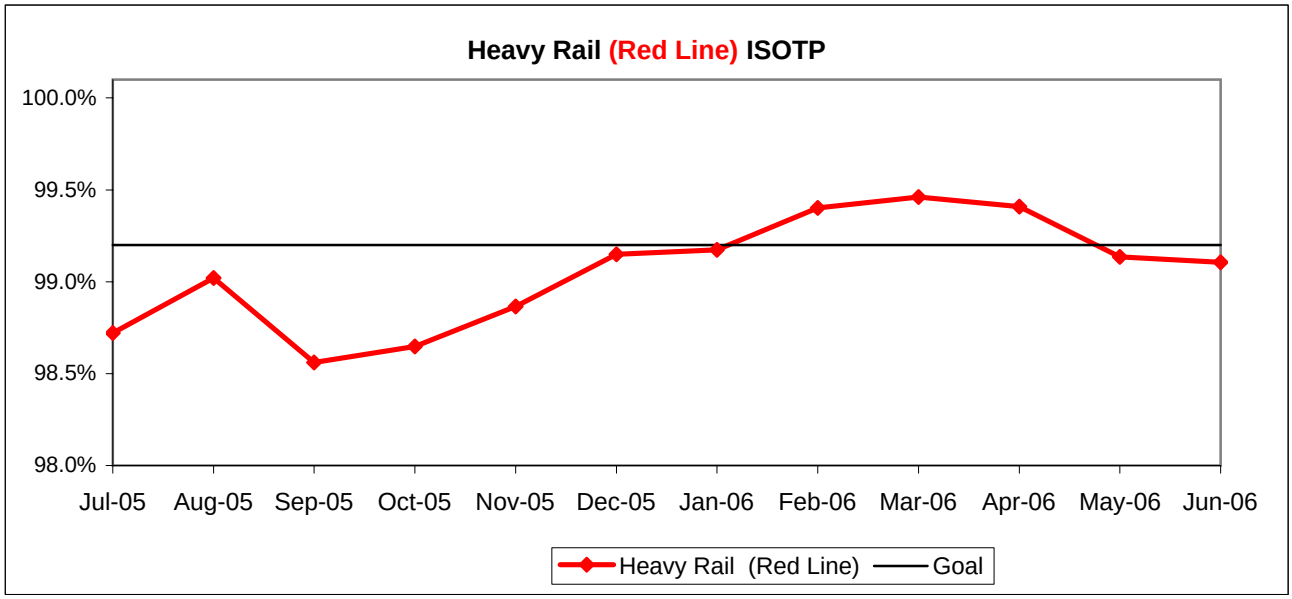


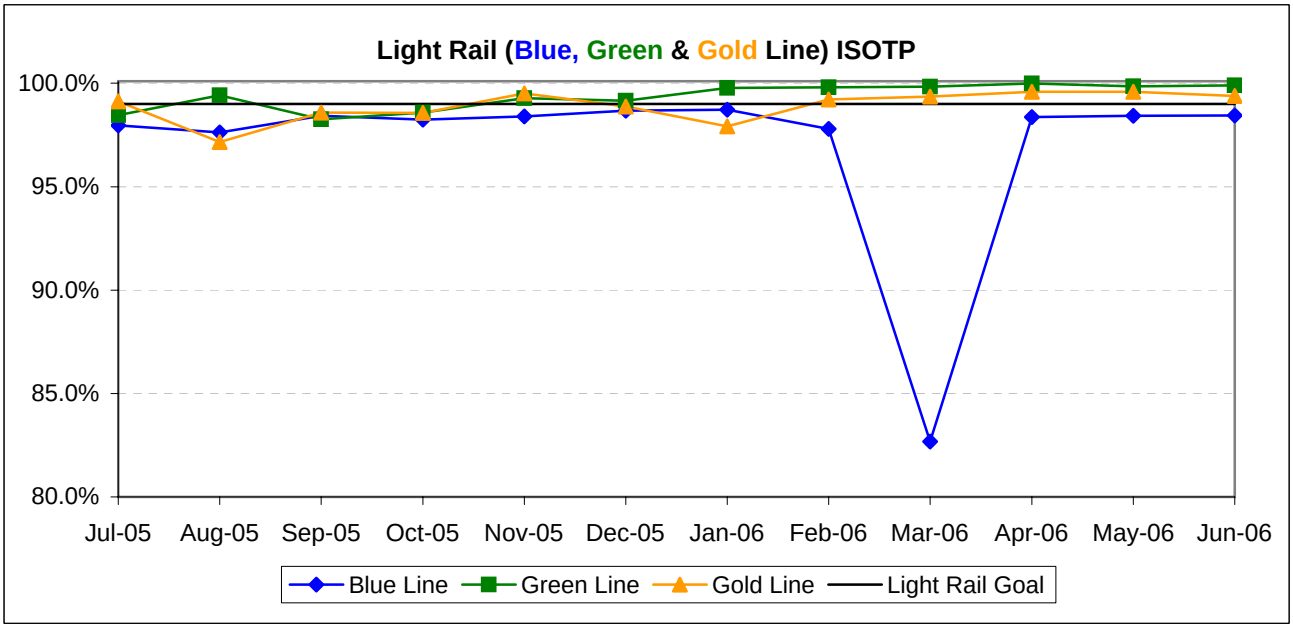


IN-SERVICE ON-TIME PERFORMANCE (ISOTP)

Definition: In-Service On-Time Performance measures the percentage of trains leaving all timecheck points on any run no earlier than thirty seconds, nor later than 5 minutes of the scheduled time. The higher the number, the more reliable the service.

Calculation: ISOTP% = [(100% minus [(Total runs in which a train left any timecheck point either late or early) / by Total scheduled runs) X by 100)]

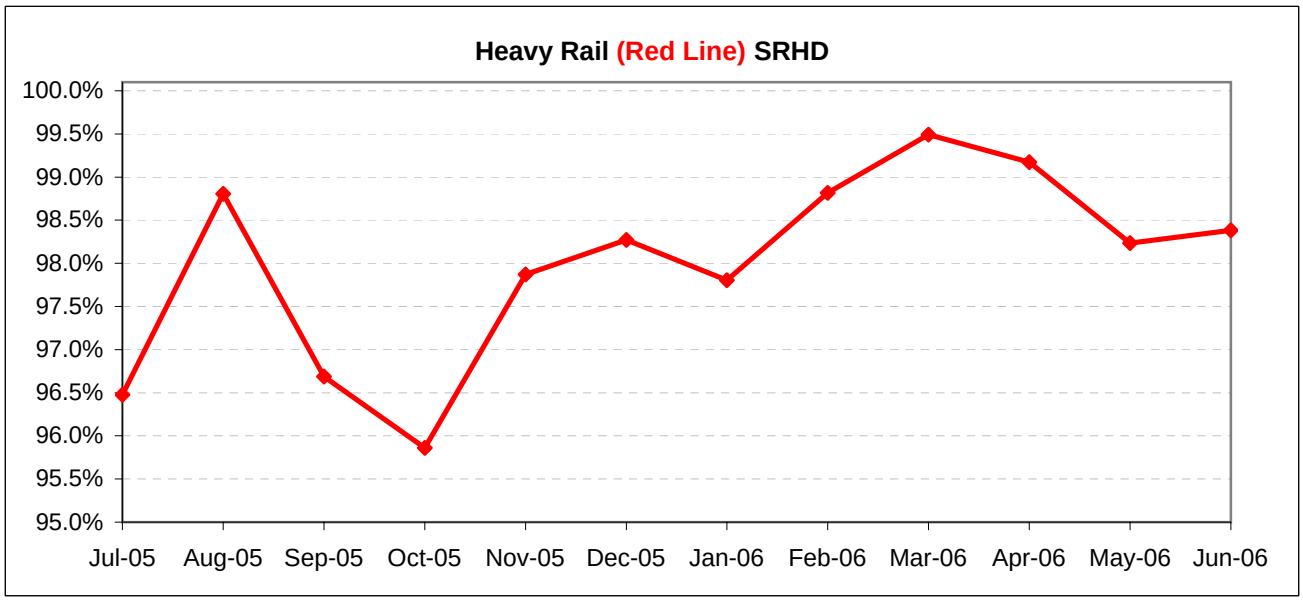


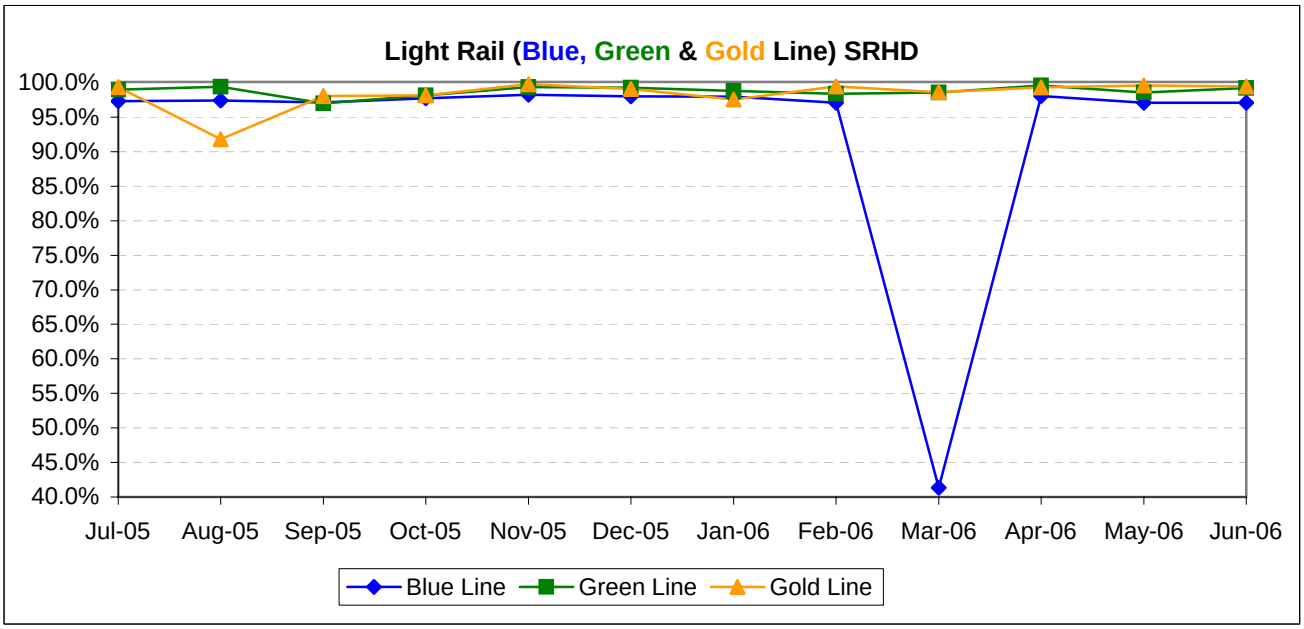


Scheduled Revenue Hours Delivered (SRHD) by Rail Line

Definition: This performance indicator measures the percentage of scheduled Revenue Service Hours delivered after subtracting cancellations, outlates and in-service delays.

Calculation: SRSHD% = (1-(Total Service Hours Lost / by Total Scheduled Service Hours))

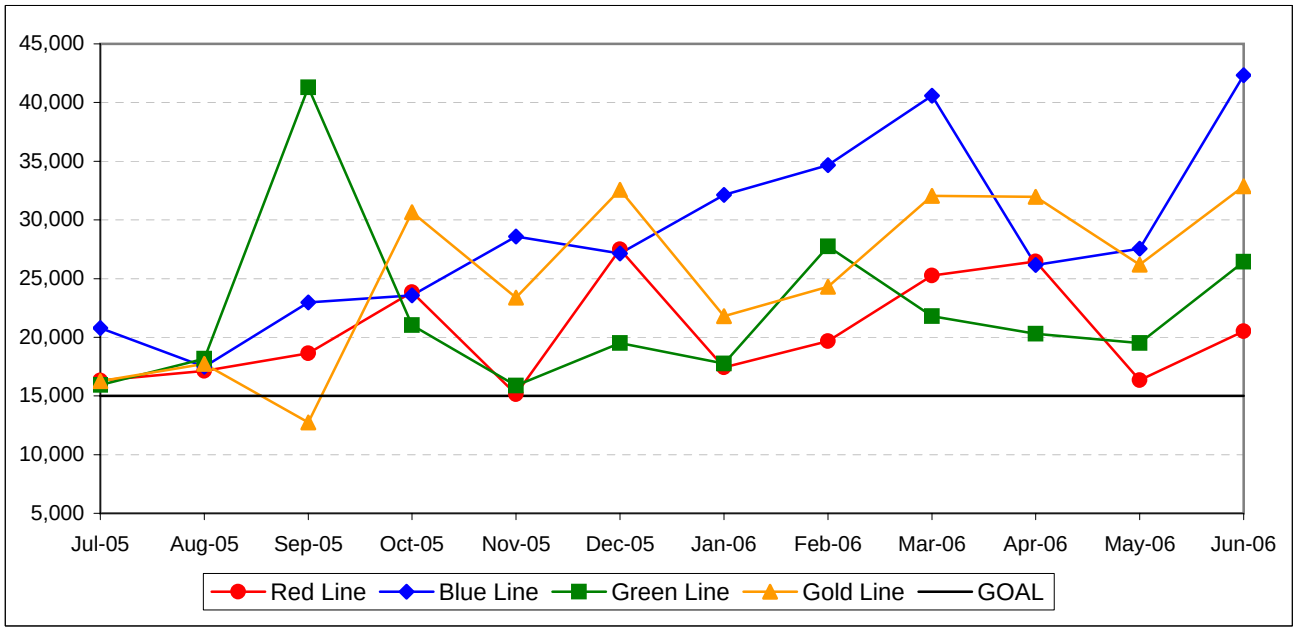




Mean Miles Between Chargeable Mechanical Failures

Definition: Mean vehicle miles between Revenue Vehicle Failures. NTD defined Revenue Vehicle Failures are vehicle systems failures that occur in revenue service and during deadhead miles in which the vehicle did not complete its scheduled revenue trip or in which the vehicle did not start its next scheduled revenue trip.

Calculation: MVMBRVF = Total Vehicle Miles / Revenue Vehicle Systems Failures

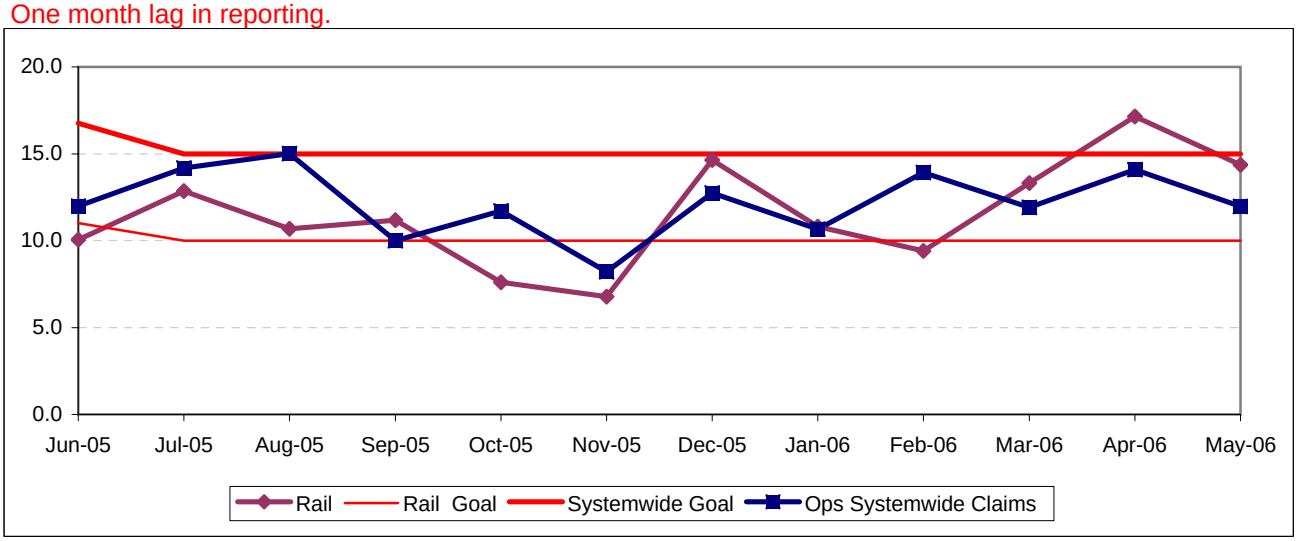


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



BUS SERVICE PERFORMANCE

ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE *

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

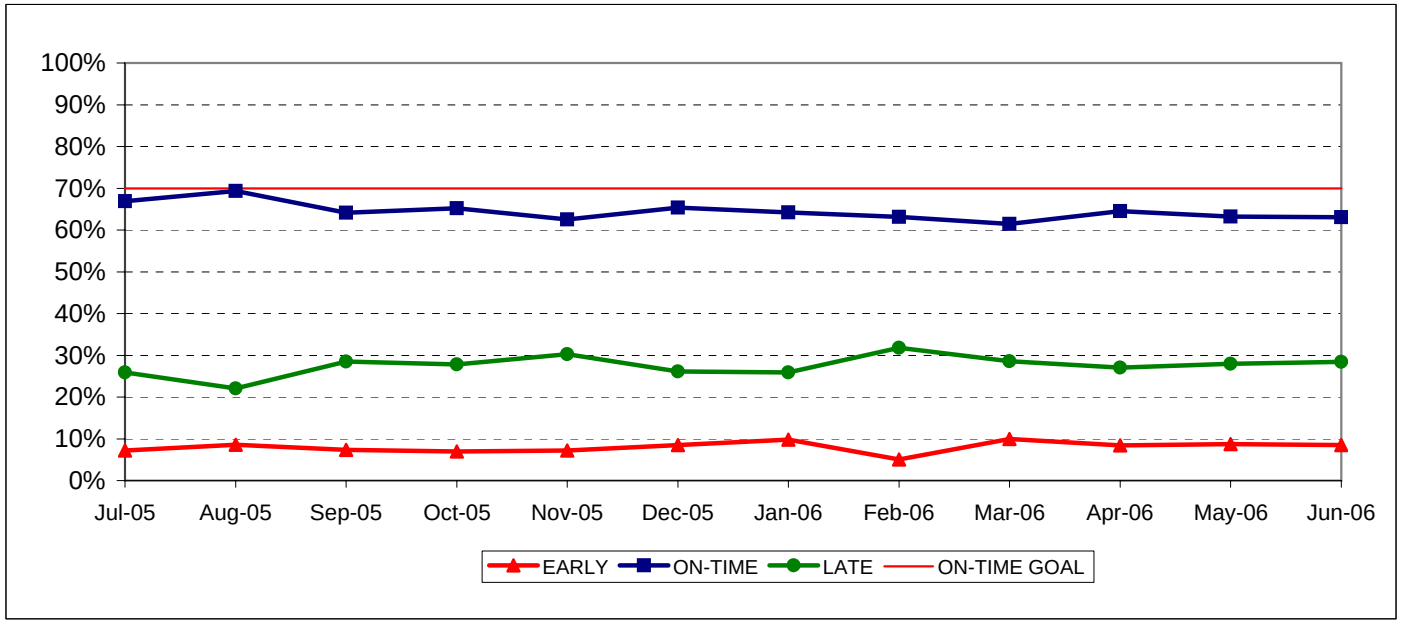
IN-SERVICE ON-TIME PERFORMANCE

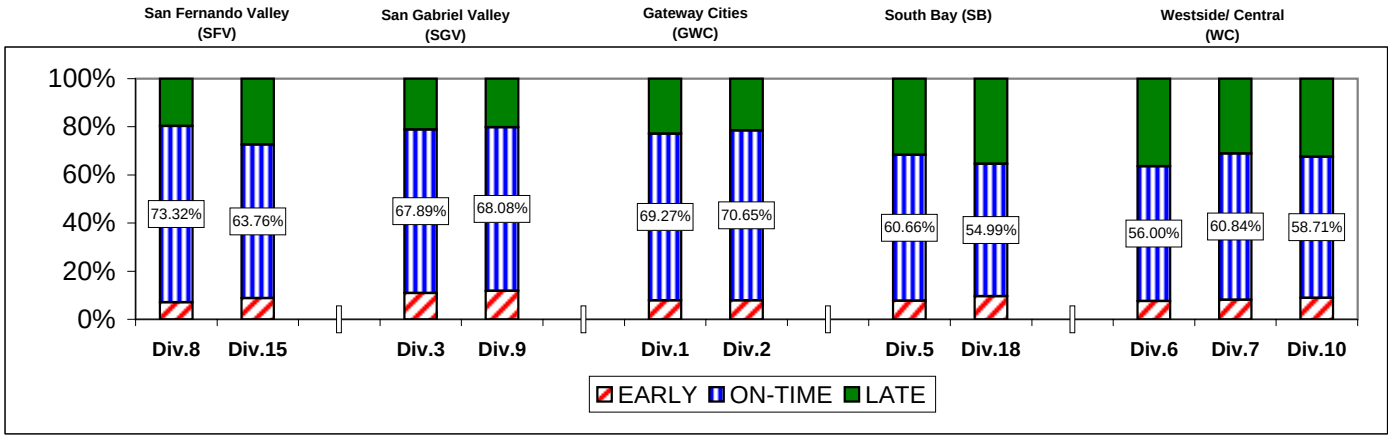
Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no more than 1 minute early and no more than five minutes later than scheduled.

Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))

Systemwide Trend

Bus Operating Divisions
ISOTP - 1 Minute Tolerance for Running Hot





ISOTP By Sectors' Divisions

Year-to-Date Compared To Last Year

	FY05	FY06-YTD	Variance
San Fernando Valley Sector (SFV)			
Division 8			
Early	6.82%	7.13%	0.31%
On-Time	69.78%	68.23%	-1.55%
Late	23.40%	24.64%	1.24%
Division 15			
Early	8.15%	8.30%	0.15%
On-Time	67.84%	63.84%	-4.01%
Late	24.01%	27.87%	3.86%
Gateway Cities Sector (GWC)			
Division 1			
Early	7.05%	7.39%	0.34%
On-Time	71.62%	71.06%	-0.56%
Late	21.33%	21.55%	0.22%
Division 2			
Early	9.23%	7.80%	-1.43%
On-Time	70.42%	72.71%	2.28%
Late	20.35%	19.49%	-0.85%
South Bay Sector (SB)			
Division 5			
Early	9.62%	8.44%	-1.17%
On-Time	65.58%	61.85%	-3.74%
Late	24.80%	29.71%	4.91%
Division 18			
Early	8.14%	8.47%	0.33%
On-Time	63.42%	57.31%	-6.11%
Late	28.44%	34.22%	5.78%

	FY05	FY06-YTD	Variance
San Gabriel Valley Sector (SGV)			
Division 3			
Early	8.92%	8.50%	-0.42%
On-Time	71.06%	70.05%	-1.01%
Late	20.03%	21.45%	1.43%
Division 9			
Early	7.04%	8.00%	0.96%
On-Time	68.49%	67.01%	-1.48%
Late	24.47%	24.99%	0.52%
Westside/Central Sector (WC)			
Division 6			
Early	10.18%	7.57%	-2.61%
On-Time	56.75%	57.20%	0.45%
Late	33.07%	35.23%	2.16%
Division 7			
Early	10.52%	8.27%	-2.24%
On-Time	64.22%	61.78%	-2.44%
Late	25.27%	29.95%	4.68%
Division 10			
Early	9.41%	8.51%	-0.90%
On-Time	64.14%	60.73%	-3.41%
Late	26.45%	30.77%	4.31%

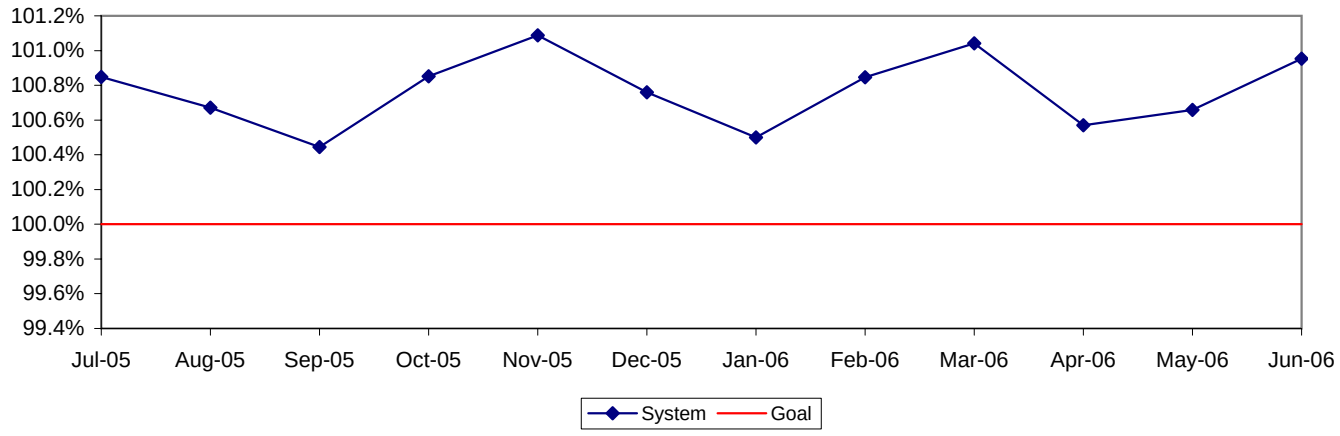
SYSTEMWIDE			
Early	8.92%	8.09%	-0.83%
On-Time	66.50%	64.35%	-2.16%
Late	24.58%	27.56%	2.98%

ACTUAL TO SCHEDULED REVENUE HOURS DELIVERED*

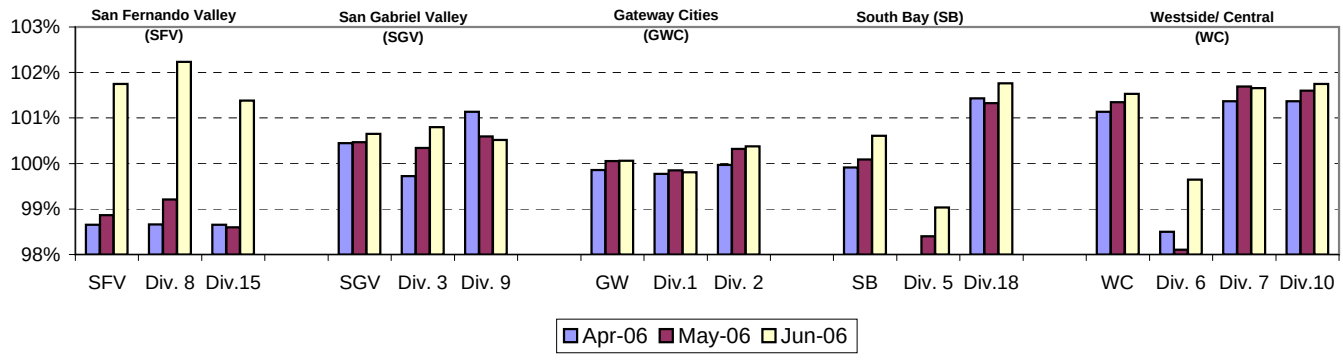
Definition: This performance indicator measures the percentage of scheduled Revenue Hours delivered after being offset by cancellations, outlates and in-service equipment failures. FY06: This performance indicator measures the percentage of scheduled Revenue Hours delivered after adding in temporary RH service added, Hollywood Bowl and Race Track RH, in addition RH due to overtime offset by cancellations and in-service delays.

Calculation: SRHD% = 1- ((In-Service Delay Revenue Hours plus Cancelled Revenue Hours) divided by (Total Scheduled Service Hours + Temporary Revenue Hours + Hollywood Bowl and Race Track Revenue Hours + In Addition Revenue Hours)) FY06: Actual Revenue Hours Delivered divided by Scheduled Revenue Hours.

Systemwide Trend



*** Used Scheduled Hours delivered in FY05. Beginning July 2005, calculating the Actual RH to Scheduled Revenue Hours.**



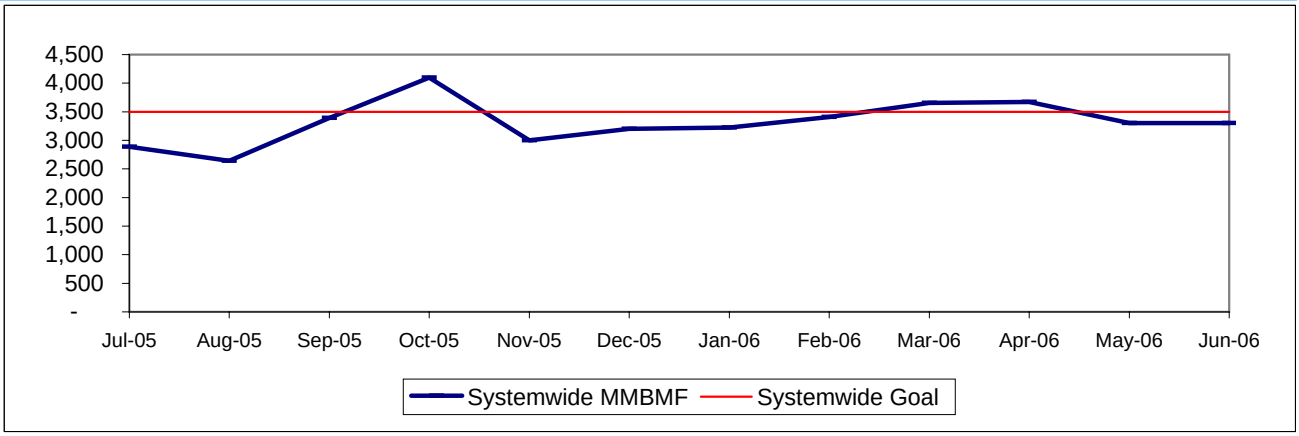
MAINTENANCE PERFORMANCE

MEAN MILES BETWEEN MECHANICAL FAILURES (MMBMF)*

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

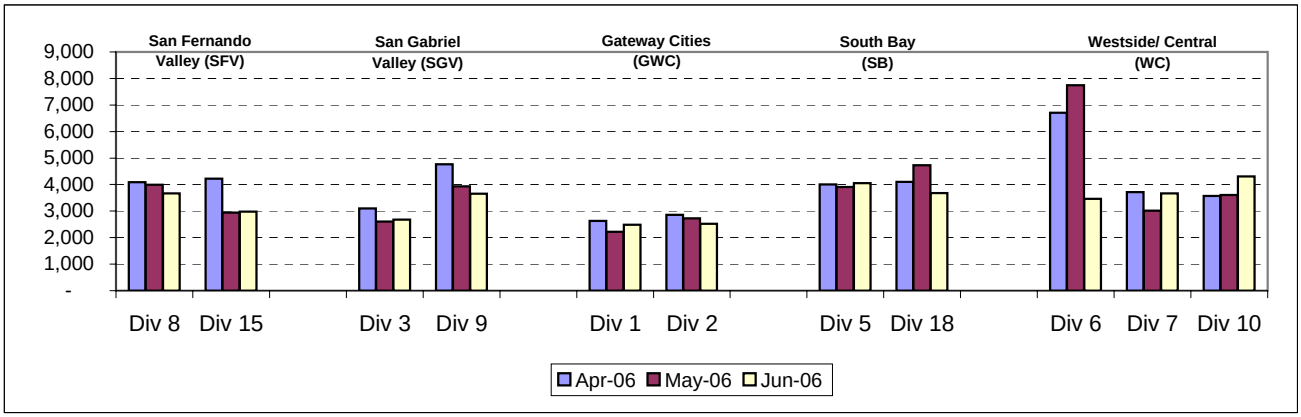
Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)

Systemwide Trend



* New Indicator.

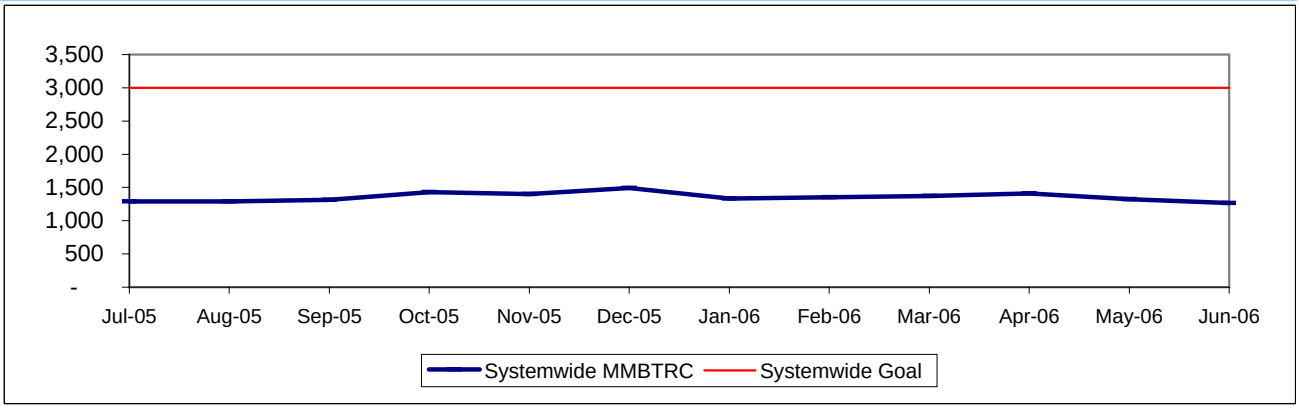
MMBMBF -- Bus Operating Sector Divisions
April - June 2006



MEAN MILES BETWEEN TOTAL ROAD CALLS (MMBTRC)*

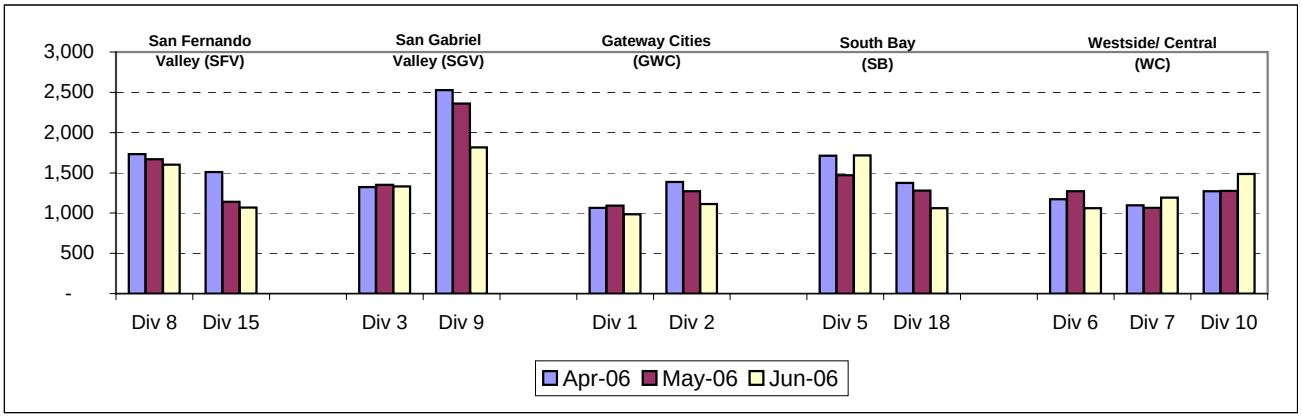
Definition: Average Hub Miles traveled between road call problems.
Calculation: MMBTRC = (Total Hub Miles / by Total Road Calls)

MMBTRC Systemwide Trend



* New Indicator.

MMBTRC --Bus Operating Sector Divisions
April - June 2006



Fleet Mix by Fuel Type Systemwide (Metro Divisions only)

	Number of Buses	Percent of Buses
CNG	2,072	80.09%
Diesel (Except FlexMetro)	422	16.31%
FlexMetro Diesel	0	0.00%
Gasoline	59	2.28%
Propane	34	1.31%
Total	2,587	100.00%

Average Age of Fleet by Sectors' Divisions

SFV		SGV		GWC		SB	
Div 8	**Div 15**	**Div 3**	**Div 9**	**Div 1**	**Div 2**	**Div 5**	**Div 18**
8.0	7.6	8.1	5.9	5.8	5.7	5.9	7.3

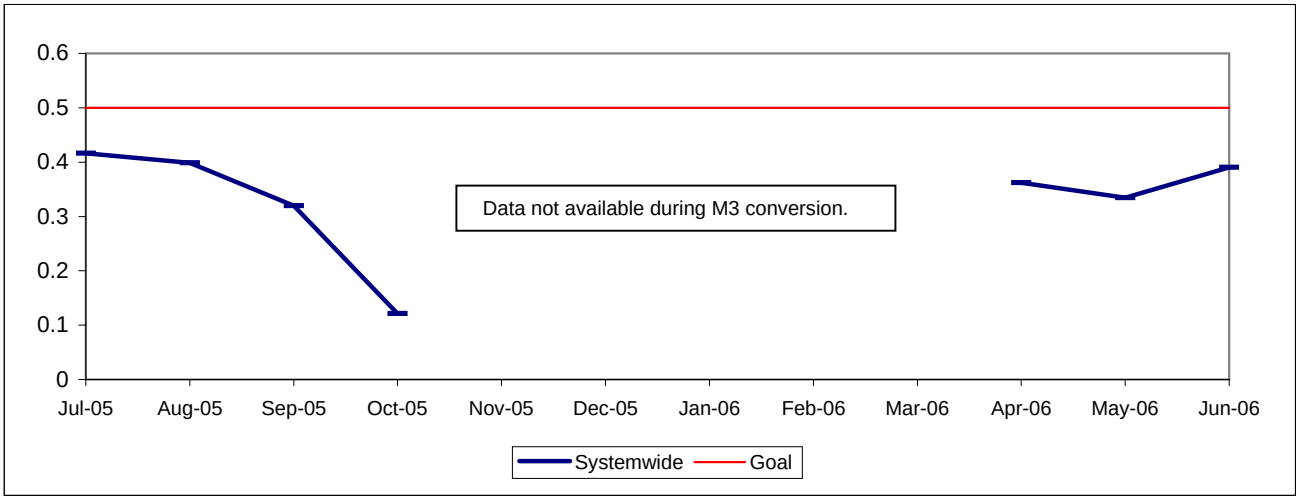
WC		
Div 6	**Div 7**	**Div 10**
11.9	6.0	6.8

PAST DUE CRITICAL PREVENTIVE MAINTENANCE PROGRAM JOBS (PMP's)

Definition: Average past due critical scheduled preventive maintenance jobs per bus. This indicator measures maintenance management's ability to prioritize and perform critical repairs and indicates the general maintenance condition of the fleet.

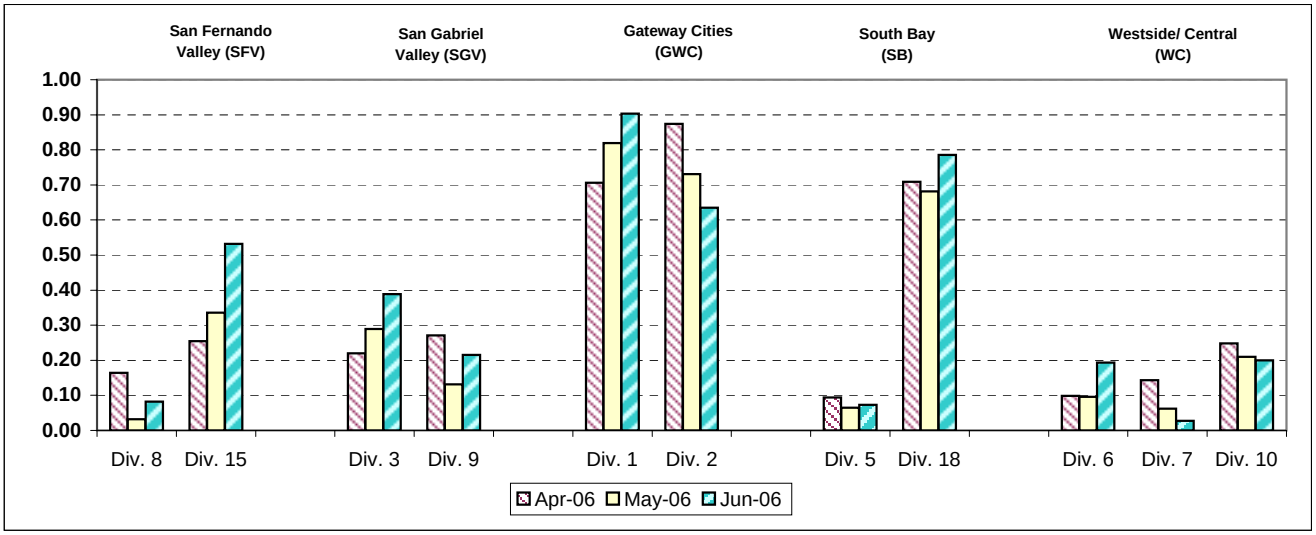
Calculation: Past Due Critical PMP's = (Total Past Due Critical PMP's / by Buses)

Systemwide Trend



Note: Since July 2004, three sectors, San Fernando Valley, San Gabriel Valley and Gateway Cities, have had their six divisions (Divisions 8, 15, 3, 9, 1 and 2) involved in a pilot project to test extending maintenance critical PMP mileage periodicities. These "extended" mileages have not been officially implemented at this time; therefore, these divisions will appear not to have completed their critical PMP's in current monthly and weekly reports until the program is officially modified systemwide accordingly.

Past Due Critical PMs - by Sectors' Divisions
April - June 2006



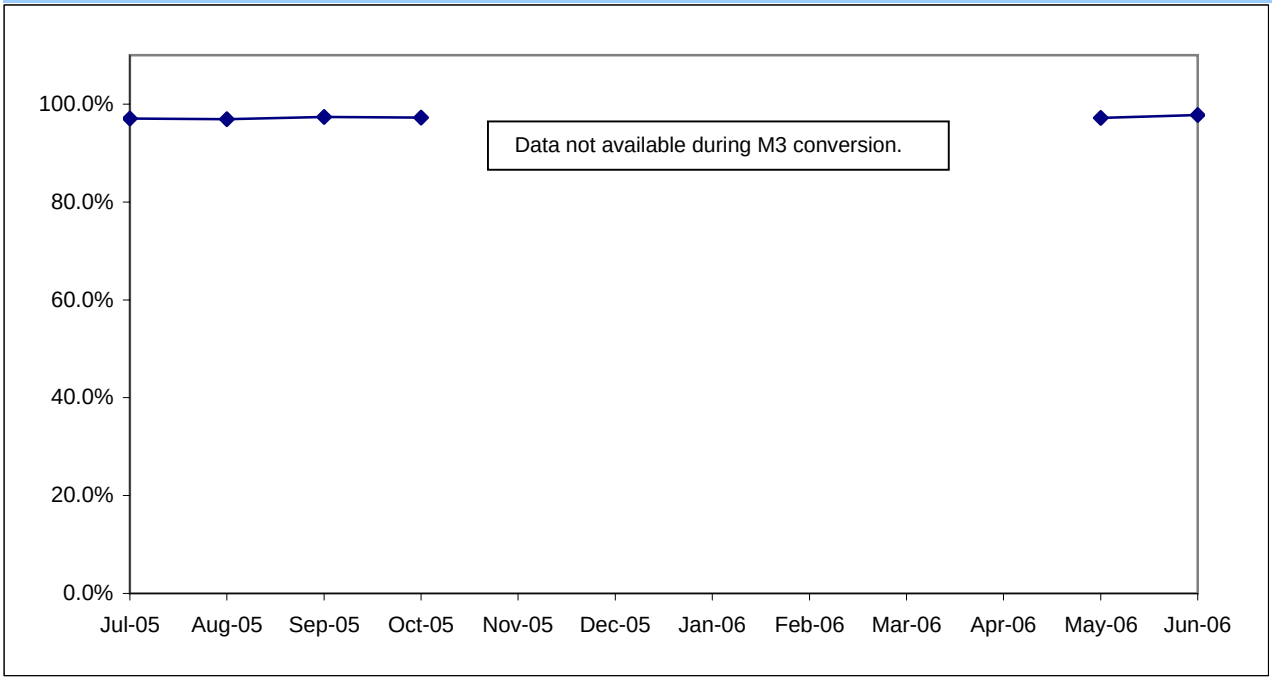
ATTENDANCE

MAINTENANCE ATTENDANCE

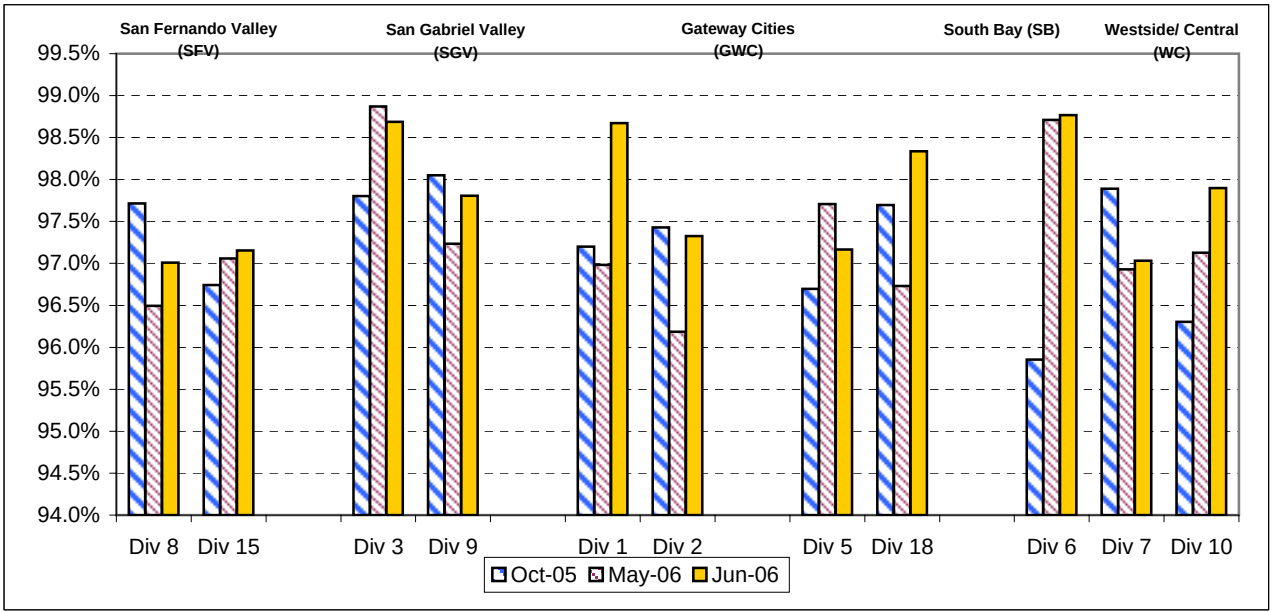
Definition: Maintenance Mechanics and Service Attendants - % attendance Monday through Friday for the month.

Calculation: 1-(FTEs absent / by the total FTEs assigned)

Systemwide Trend



Maintenance Attendance - By Sectors' Divisions (By Current Month)
October 2005, May - June 2006

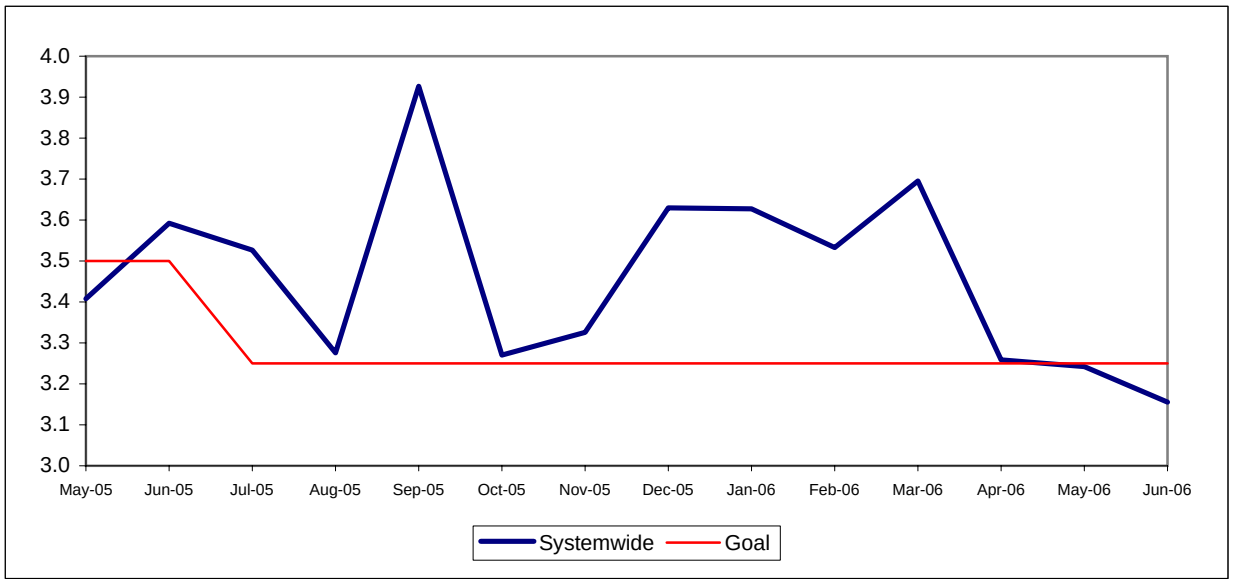


SAFETY PERFORMANCE

BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES

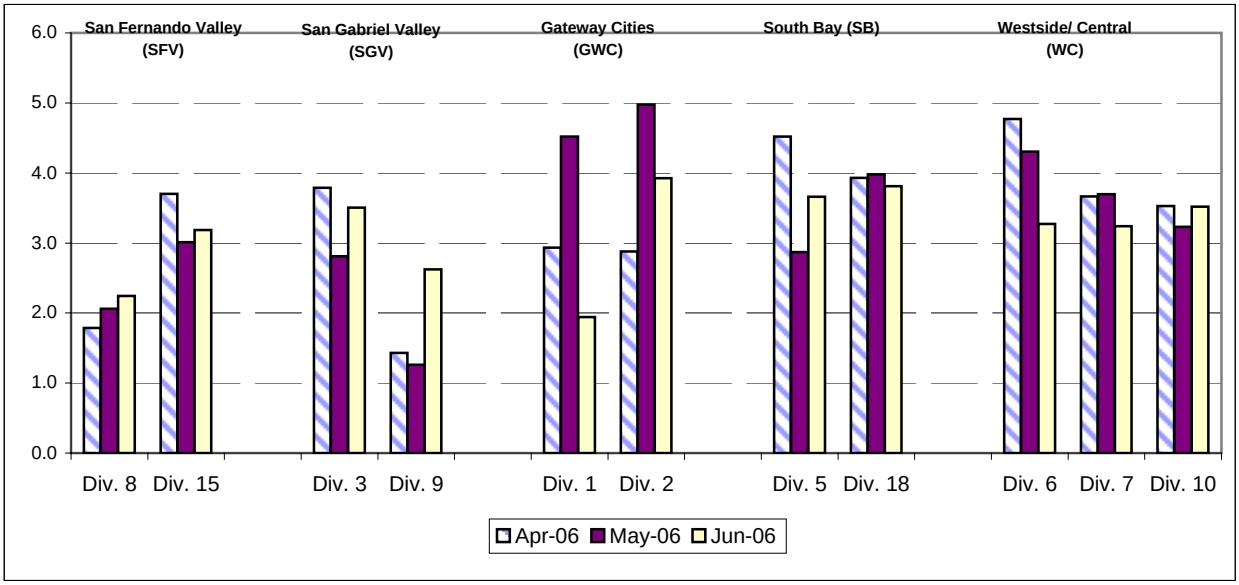
Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.
Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))

Systemwide Trend



Note: The thirteen months prior to the reporting month are re-examined each month to allow for reclassification of accidents and late filing of reports.

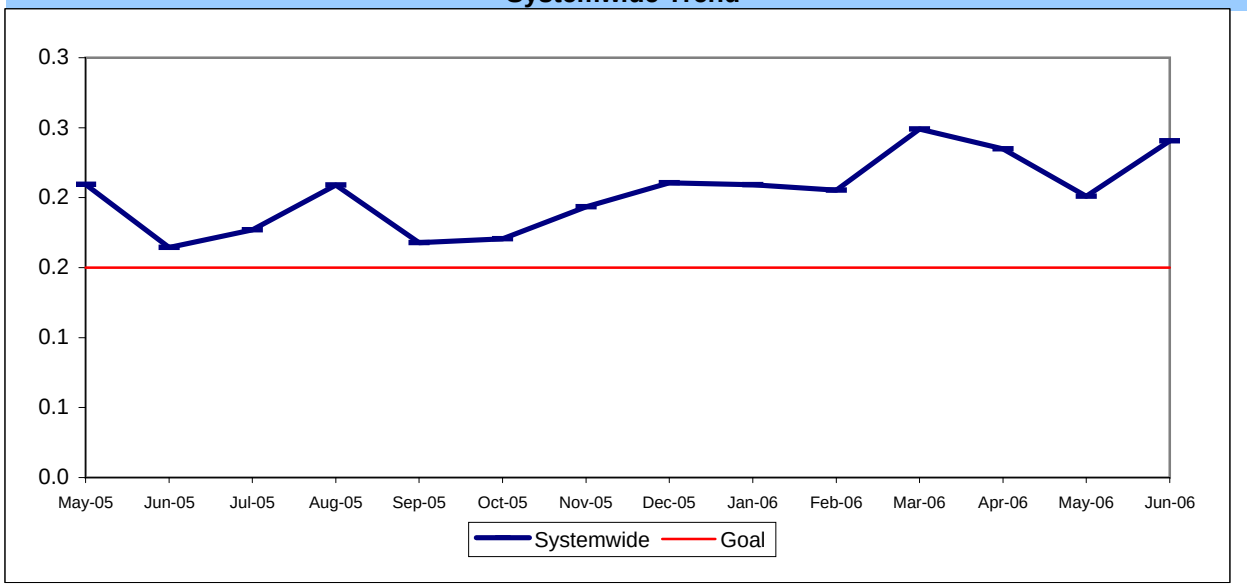
Bus Operating Divisions - by Sectors' Divisions
April - June 2006



BUS PASSENGER ACCIDENTS PER 100,000 BOARDINGS*

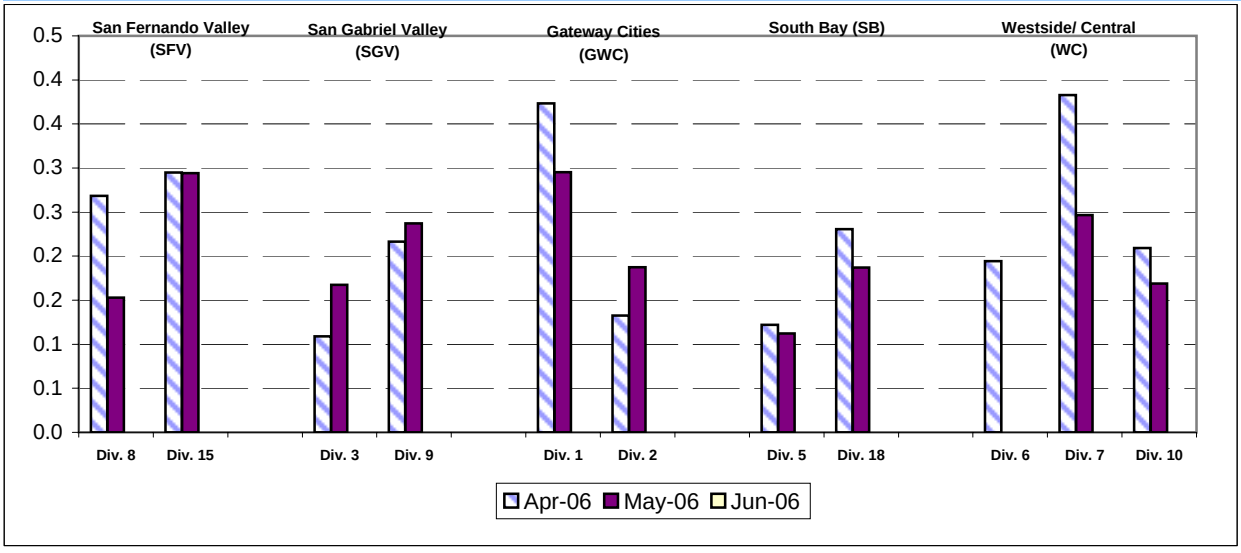
Definition: Average number of Passenger Accidents for every 100,000 Boardings. This indicator
Calculation: Passenger Accidents Per 100,000 Boardings = (The number of Pasengers Accidents / by

Systemwide Trend



Note: The thirteen months prior to the reporting month are re-examined each month to allow for reclassification of accidents and late filing of reports.

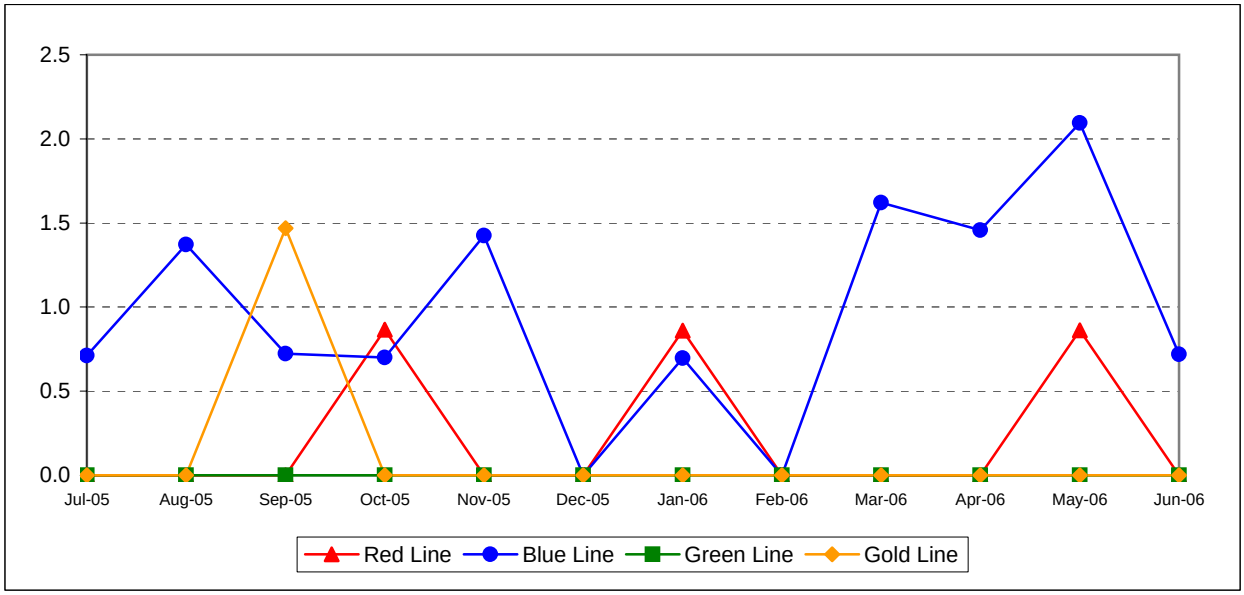
Bus Operating Divisions - by Sectors' Divisions
April - June 2006



RAIL ACCIDENTS PER 100,000 REVENUE TRAIN MILES

Definition: Average number of Rail Accidents for every 100,000 Revenue Train Miles traveled. This indicator measures system safety.

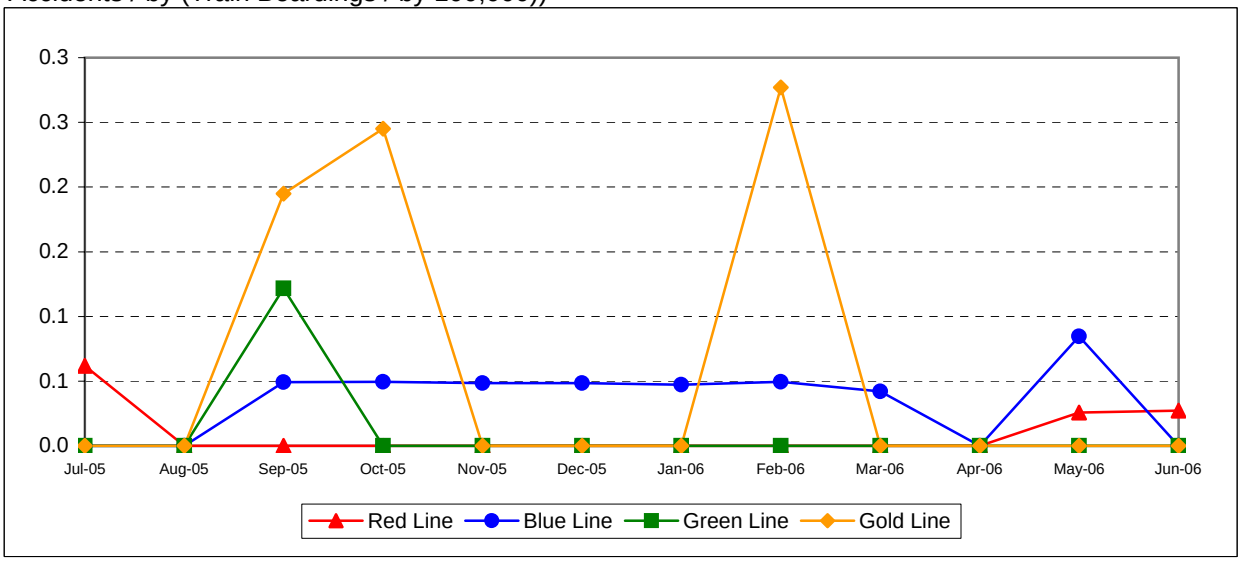
Calculation: Rail Accidents Per 100,000 Revenue Train Miles = (The number of Rail Accidents / by (Revenue Train Miles / by 100,000))



RAIL PASSENGER ACCIDENTS PER 100,000 BOARDINGS*

Definition: Average number of Rail Passenger Accidents for every 100,000 Boardings. This indicator measures system safety.

Calculation: Rail Passenger Accidents Per 100,000 Boardings = (The number of Rail Passenger Accidents / by (Train Boardings / by 100,000))

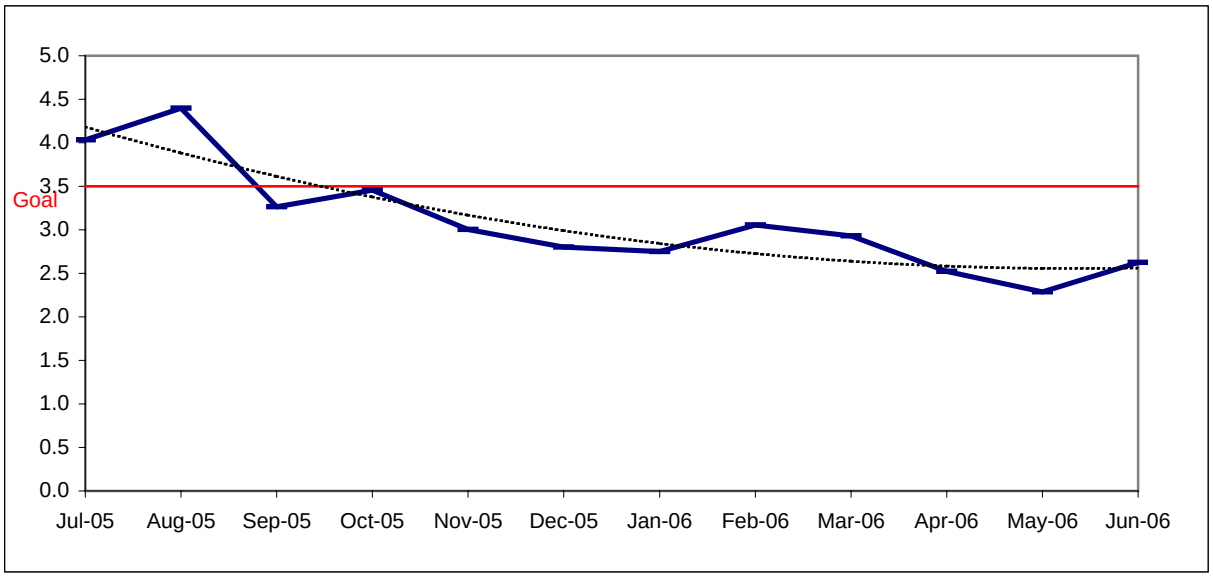


CUSTOMER SATISFACTION

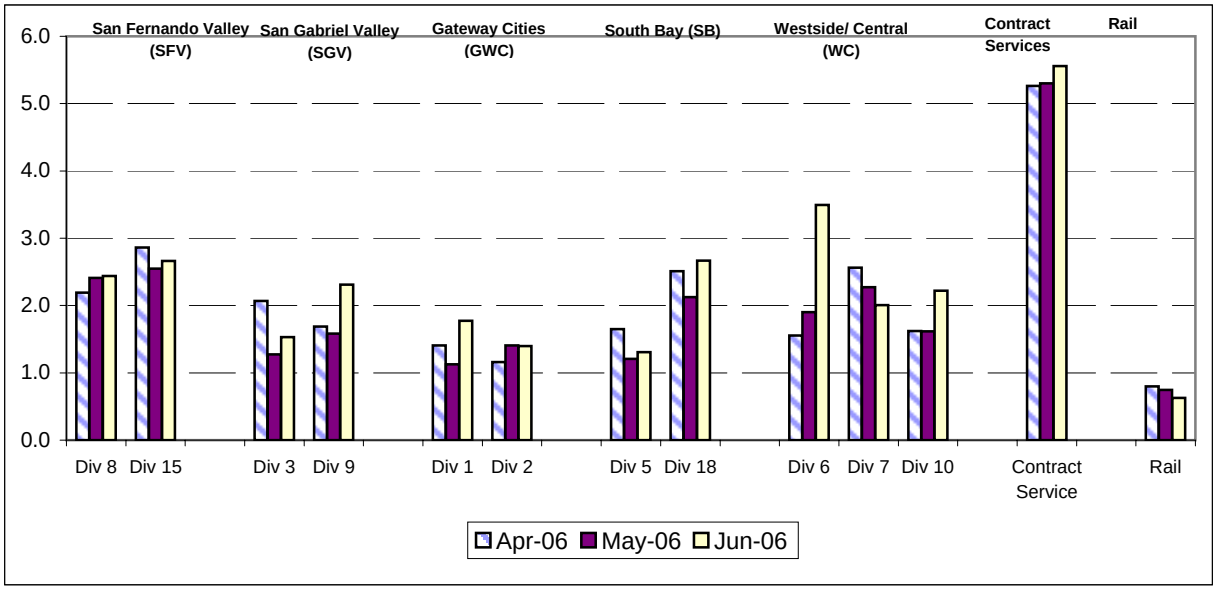
COMPLAINTS PER 100,000 BOARDINGS

Definition: Average number of customer complaints per 100,000 boardings. This indicator
Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

Systemwide Trend



Bus Operating Divisions - by Sectors' Divisions
April - June 2006



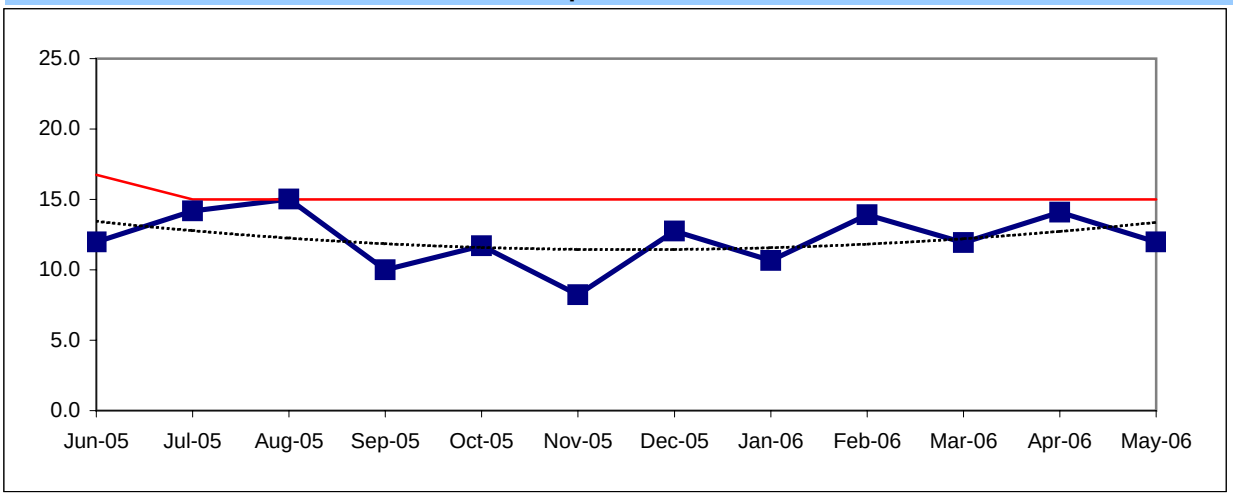
WORKERS COMPENSATION CLAIMS

New Workers Compensation Claims per 200,000 Exposure Hours

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

Metro Operations Trend



One month lag from current month

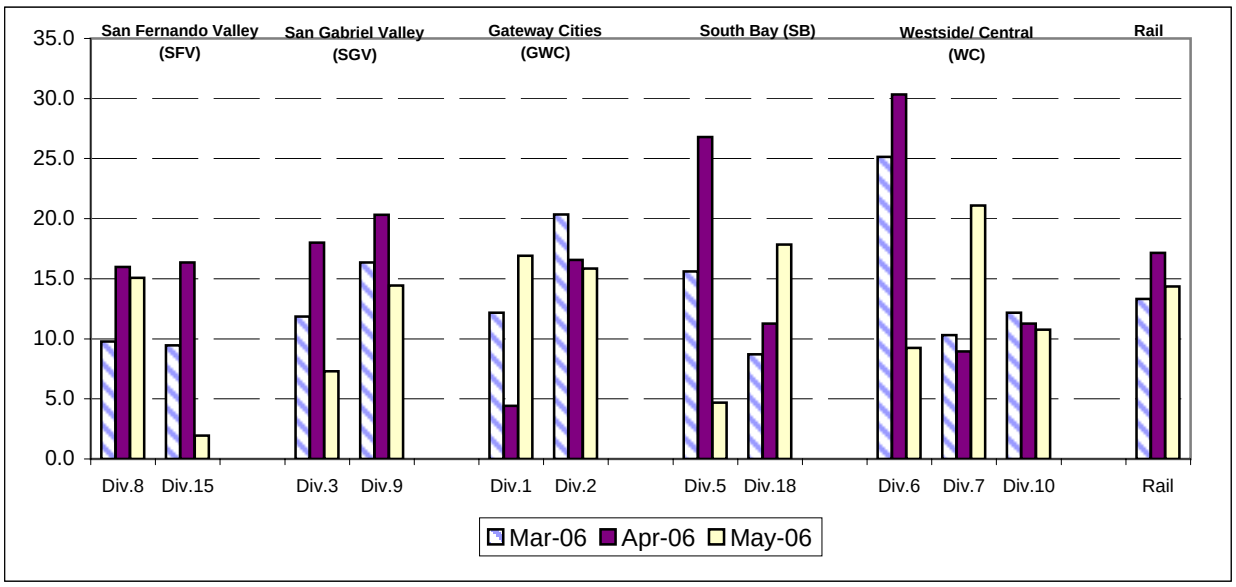
NEW CLAIMS PER 200,000 EXPOSURE HOURS-MONTH BY BUS SECTORS' DIVISION & RAIL

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

Bus & Rail - by Bus Sectors' Divisions and Rail
February - April 2006

One month lag from current month



"HOW YOU DOIN'?" PERFORMANCE INCENTIVE PROGRAM

Monthly Calculations - June 2006
Metro Bus - Maintenance

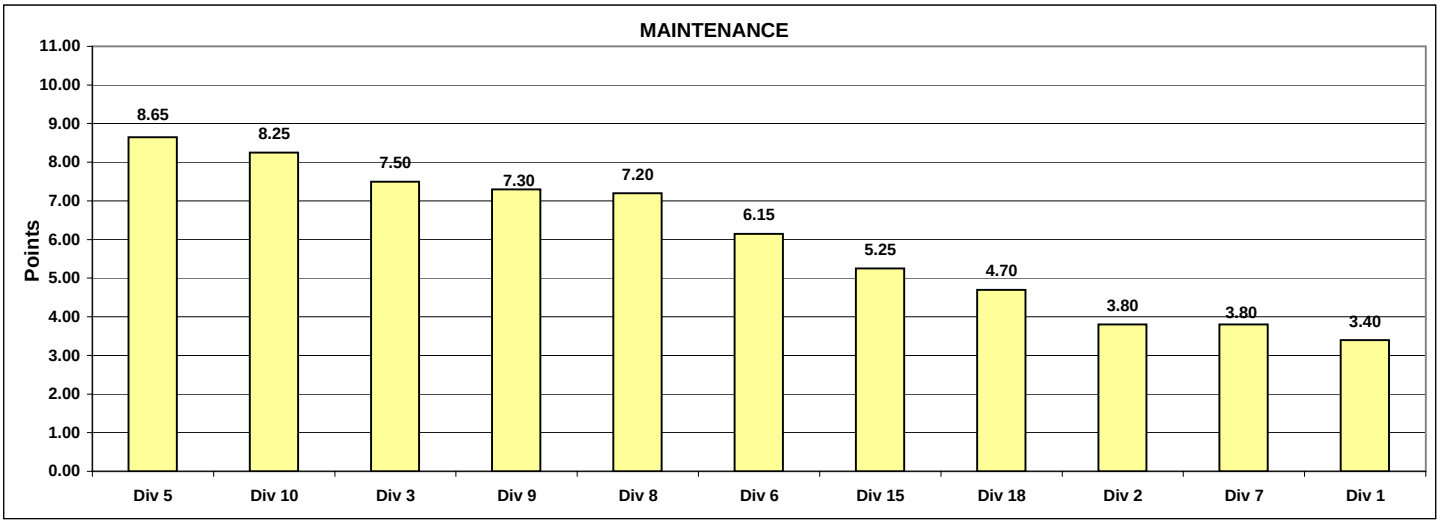
Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Performance by Division are ranked from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance indicator and then summed. Summed values are sorted from high to low and the Division with the highest score wins the program award for the month.

Maintenance

	Weight	Div 1	Div 2	Div 3	Div 5	Div 6	Div 7	Div 8	Div 9	Div 10	Div 15	Div 18
Miles Between Total Road Calls	**64%**	984.4	1113.7	1330.1	1714.7	1059.6	1191.0	1602.3	1815.0	1485.3	1067.6	1059.4
Points		1	5	7	10	3	6	9	11	8	4	2
Attendance	**20%**	0.98781	0.98092	0.98982	0.98035	0.98769	0.97258	0.98314	0.97893	0.98471	0.97425	0.98504
Points		10	5	11	4	9	1	6	3	7	2	8
New WC Claims /200,000 Exp Hrs*	**36%**	18.8097	23.4090	10.1740	0.0000	0.0000	19.6702	10.6821	11.0756	0.0000	0.0000	8.5196
Points		3	1	6	9.5	9.5	2	5	4	9.5	9.5	7
*One month lag												
Totals		**3.40**	**3.80**	**7.50**	**8.65**	**6.15**	**3.80**	**7.20**	**7.30**	**8.25**	**5.25**	**4.70**

FINAL RANKING	**Maintenance Division Ranking (Sorted)**											
	DIV.	**Div 5**	**Div 10**	**Div 3**	**Div 9**	**Div 8**	**Div 6**	**Div 15**	**Div 18**	**Div 2**	**Div 7**	**Div 1**
	Score	**8.65**	**8.25**	**7.50**	**7.30**	**7.20**	**6.15**	**5.25**	**4.70**	**3.80**	**3.80**	**3.40**
	Rank	**1st**	**2nd**	**3rd**	**4th**	**5th**	**6th**	**7th**	**8th**	**9th**	**9th**	**11th**



Monthly Calculations - June 2006
Metro Bus - Transportation

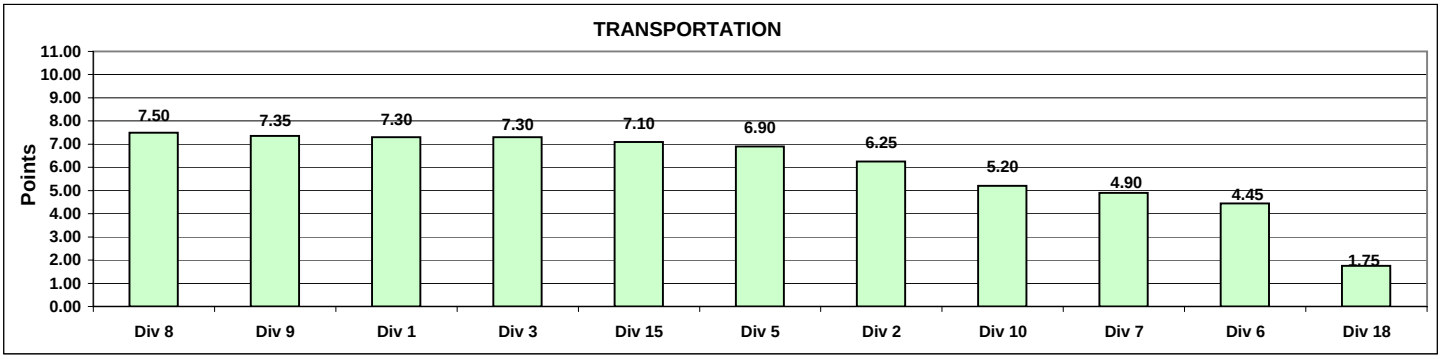
Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Performance by Division are ranked from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance indicator and then summed. Summed values are sorted from high to low and the Division with the highest score wins the program award for the month.

Transportation

	Weight	Div 1	Div 2	Div 3	Div 5	Div 6	Div 7	Div 8	Div 9	Div 10	Div 15	Div 18
In-Service On-Time Performance	**25%**	0.6927	0.7065	0.6789	0.6066	0.5600	0.6084	0.7332	0.6808	0.5871	0.6376	0.5499
Points		9	10	7	4	2	5	11	8	3	6	1
Miles Between Total Road Calls	**10%**	984.4457	1113.7231	1330.0826	1714.6809	1059.5936	1191.0138	1602.3191	1814.9549	1485.3208	1067.6018	1059.4260
Points		1	5	7	10	3	6	9	11	8	4	2
Accident Rate	**25%**	1.9403	3.9252	3.5067	3.6619	3.2731	3.2389	2.2449	2.6237	3.5191	3.1834	3.8111
Points		11	1	5	3	6	7	10	9	4	8	2
Complaints/100K Boardings	**15%**	1.7723	1.3969	1.5292	1.3075	3.4952	2.0072	2.4376	2.3110	2.2197	2.6611	2.6695
Points		8	10	9	11	1	7	4	5	6	3	2
New WC Claims /200,000 Exp Hrs*	**25%**	16.3578	13.6369	6.3793	6.1269	12.6673	21.4973	16.4341	15.3534	13.6363	2.5541	20.3112
Points		4	6	9	10	8	1	3	5	7	11	2
*One month lag												
Totals		**7.30**	**6.25**	**7.30**	**6.90**	**4.45**	**4.90**	**7.50**	**7.35**	**5.20**	**7.10**	**1.75**

FINAL RANKING	**Transportation Division Ranking (Sorted)**											
	DIV.	**Div 8**	**Div 9**	**Div 1**	**Div 3**	**Div 15**	**Div 5**	**Div 2**	**Div 10**	**Div 7**	**Div 6**	**Div 18**
	Score	**7.50**	**7.35**	**7.30**	**7.30**	**7.10**	**6.90**	**6.25**	**5.20**	**4.90**	**4.45**	**1.75**
	Rank	**1st**	**2nd**	**3rd**	**3rd**	**5th**	**6th**	**7th**	**8th**	**9th**	**10th**	**11th**



Monthly Calculations - June 2006
Metro Rail

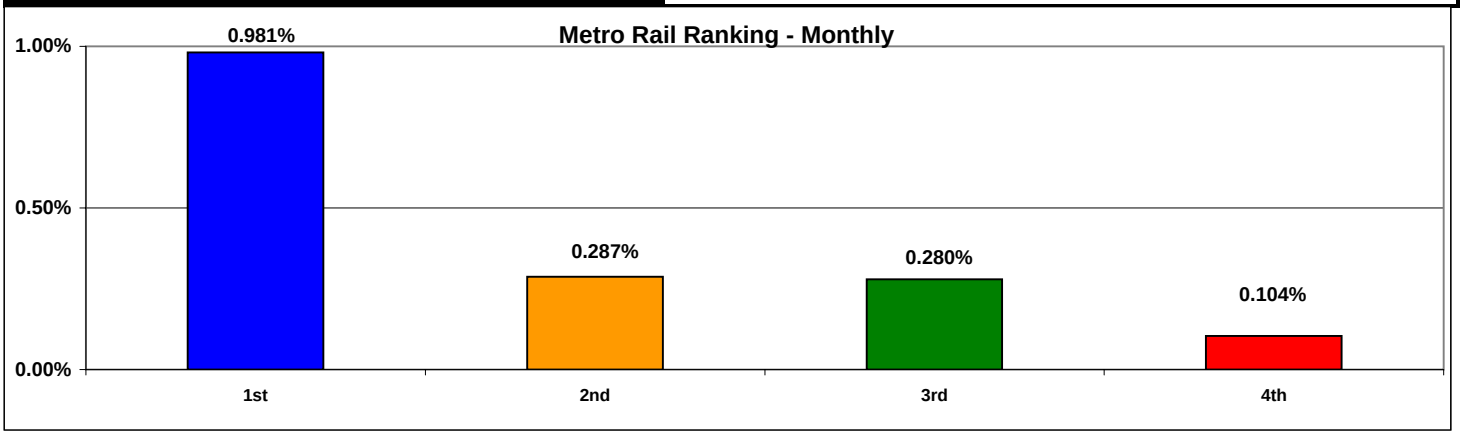
Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Performance indicators are ranked from best to worst. Performance percentages for various indicators are averaged and outcomes are are sorted from high to low. The rail line competes with itself on its own improvement over prior year performance. The percentage score showing best improvement (or least decline) wins the program award for the month.

	Metro Blue Line			Metro Red Line			Metro Green Line			Metro Gold Line		
Wayside Availability	**Jun-05**	**Jun-06**	**Yearly Improvement**	**Jun-05**	**Jun-06**	**Yearly Improvement**	**Jun-05**	**Jun-06**	**Yearly Improvement**	**Jun-05**	**Jun-06**	**Yearly Improvement**
Track	100.00%	100.00%	0.00%	99.99%	99.97%	-0.01%	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
Signals	99.97%	99.97%	0.00%	99.92%	100.00%	0.07%	99.76%	99.98%	0.22%	99.99%	100.00%	0.01%
Power	100.00%	99.33%	-0.67%	99.96%	99.94%	-0.02%	99.44%	99.87%	0.43%	100.00%	100.00%	0.00%
Wayside Performance	**99.99%**	**99.77%**	-0.22%	**99.96%**	**99.97%**	**0.01%**	**99.73%**	**99.95%**	**0.22%**	**100.00%**	**100.00%**	**0.00%**
Vehicle Availability												
Vehicle Performance	**96.65%**	**99.12%**	**2.47%**	**99.47%**	**99.63%**	**0.16%**	**99.46%**	**99.70%**	**0.24%**	**98.91%**	**99.63%**	**0.71%**
Operator Availability												
Operators	**99.83%**	**99.76%**	**-0.07%**	**99.88%**	**99.97%**	**0.09%**	**99.95%**	**99.83%**	**-0.12%**	**99.98%**	**99.83%**	**-0.15%**
In-Service Performance												
Rev. Hr. Delivered - Rail	**96.44%**	**98.18%**	**1.74%**	**99.11%**	**99.27%**	**0.16%**	**98.61%**	**99.38%**	**0.78%**	**98.87%**	**99.45%**	**0.58%**
tal Rail Line Performance	**98.23%**	**99.21%**	**0.98%**	**99.61%**	**99.71%**	**0.10%**	**99.44%**	**99.72%**	**0.28%**	**99.44%**	**99.73%**	**0.29%**

Metro Rail Final Ranking (Sorted)

Rail Line	BLUE	GOLD	GREEN	RED
Score	0.981%	0.287%	0.280%	0.104%
Rank	1st	2nd	3rd	4th



"HOW YOU DOIN'?" PERFORMANCE INCENTIVE PROGRAM

Quarterly Calculations: FY06-Q4
Metro Bus - Maintenance and Transportation

Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Data reflects a cumulative total of performance data for each performance indicator for the three months in the most current closed quarter. Performance by Division are ranked from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance measure, summed with the other scores for that Division and sorted from high to low score.

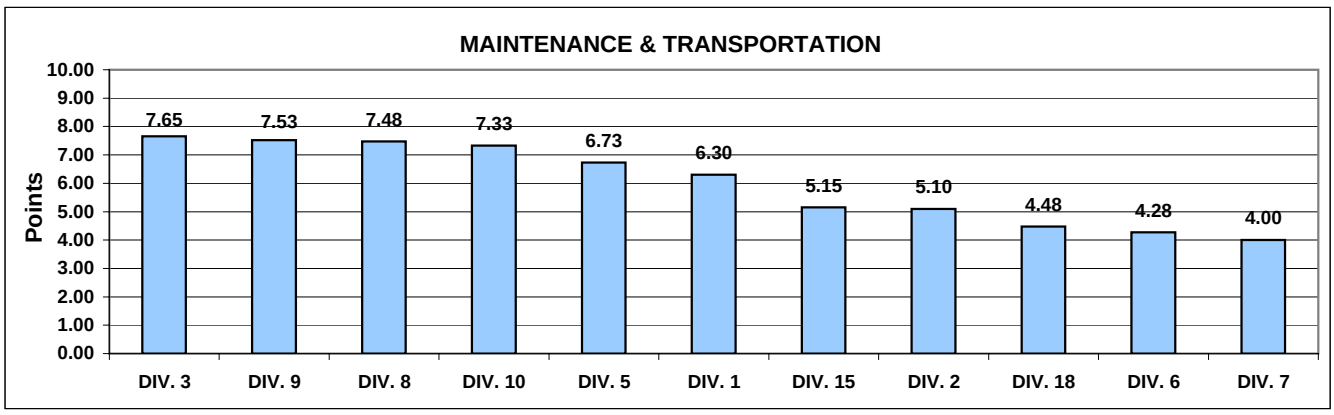
Maintenance and Transportation

Maintenance	Weight	Div 1	Div 2	Div 3	Div 5	Div 6	Div 7	Div 8	Div 9	Div 10	Div 15	Div 18
Miles Between Total Road Calls	**25.0%**	1046	1246	1334	1623	1162	1115	1666	2184	1338	1209	1222
Points		1	6	7	9	3	2	10	11	8	4	5
Attendance	**10.0%**	0.9809	0.9749	0.9899	0.9808	0.9893	0.9713	0.9777	0.9757	0.9809	0.9751	0.9780
Points		8	2	11	7	10	1	5	4	9	3	6
Claims /200000 Exp.Hrs	**15.0%**	9.1570	15.4915	3.3936	6.4785	0.0000	6.7001	13.8279	11.0935	2.7891	13.7694	11.3240
Points		6	1	9	8	11	7	2	5	10	3	4
*One month Lag: Mar 06 - May 06												
Transportation												
In-Service On-Time Performance	**12.5%**	0.7011	0.7173	0.6732	0.6047	0.5737	0.6090	0.6975	0.6760	0.5938	0.6398	0.5575
Points		10	11	7	4	2	5	9	8	3	6	1
Miles Between Total Road Calls	**5.0%**	1045.8	1246.4	1334.4	1622.7	1162.1	1114.6	1665.9	2184.4	1338.4	1208.6	1222.5
Points		1	6	7	9	3	2	10	11	8	4	5
Accidents/100k Hub Miles	**12.5%**	3.1377	3.9457	3.3634	3.6737	4.0975	3.5293	2.0355	1.7771	3.4234	3.2940	3.9067
Points		9	2	7	4	1	5	10	11	6	8	3
Complaints/100K Boardings	**7.5%**	1.4324	1.3237	1.6115	1.3805	2.3608	2.2772	2.3532	1.8644	1.8202	2.6766	2.4332
Points		9	11	8	10	3	5	4	6	7	1	2
*One month Lag: Mar 06 - May 06												
Claims /200000 Exp.Hrs	**12.5%**	11.9046	18.2648	15.0864	18.4480	28.8611	15.3540	13.4455	18.6103	13.7725	7.6986	12.9381
Points		10	4	6	3	1	5	8	2	7	11	9
Totals		**6.30**	**5.10**	**7.65**	**6.73**	**4.28**	**4.00**	**7.48**	**7.53**	**7.33**	**5.15**	**4.48**

FINAL RANKING

Maintenance and Transportation Division Ranking (Sorted)

DIV.	DIV. 3	DIV. 9	DIV. 8	DIV. 10	DIV. 5	DIV. 1	DIV. 15	DIV. 2	DIV. 18	DIV. 6	DIV. 7
Score	7.65	7.53	7.48	7.33	6.73	6.30	5.15	5.10	4.48	4.28	4.00
Rank	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	11th



Quarterly Calculations: FY06-Q4
Metro Rail

Definition: A performance awareness program designed to increase productivity and efficiency. Based on monthly "IN-SERVICE" Performance as reported by RAIL OPERATIONS CONTROL.

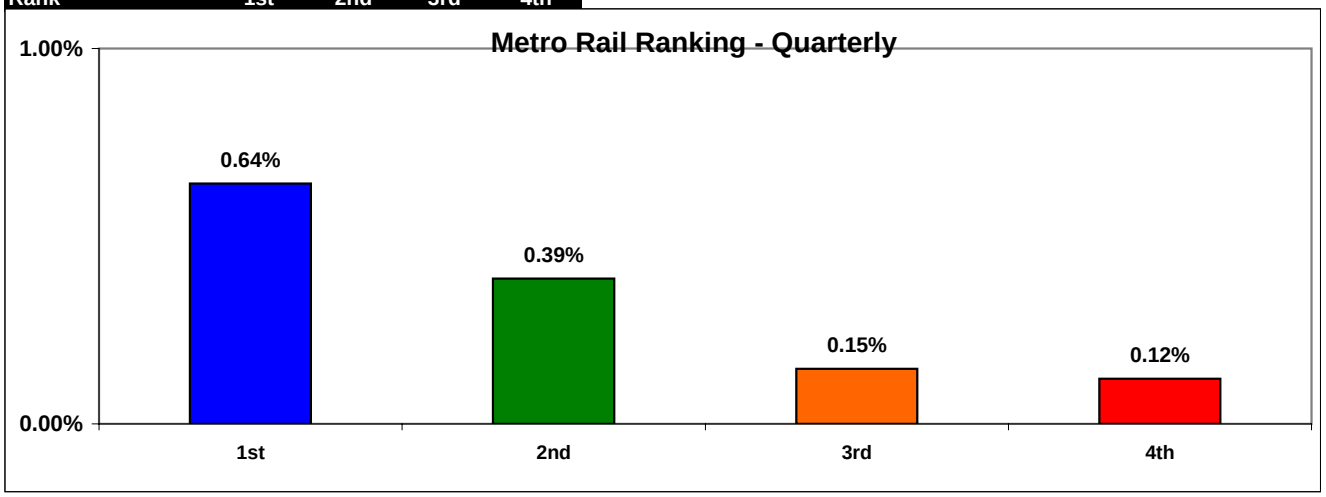
Calculation: Performance indicator uses Revenue Service Hours Lost due to the associated Rail Operating Problems not including the Revenue Service Hours Lost due to accidents, police, or health problems. Performance percentages for various indicators are averaged and outcomes are are sorted from high to low. The rail line competes with itself on its own improvement over prior year performance. The percentage score showing best improvement (or least decline) wins the program award for the quarter.

Improvement from Previous Year

Overall Rail Line Performance	Metro Blue Line	Metro Red Line	Metro Green Line	Metro Gold Line
Apr-06	0.75%	0.10%	0.71%	0.12%
May-06	0.19%	0.16%	0.17%	0.03%
Jun-06	0.98%	0.10%	0.28%	0.29%
Second Quarter Average	**0.64%**	**0.12%**	**0.39%**	**0.15%**

Metro Rail Final Ranking (Sorted)

Rail Line	BLUE	GREEN	GOLD	RED
Score	0.64%	0.39%	0.15%	0.12%
Rank	1st	2nd	3rd	4th



"HOW YOU DOIN'?" PERFORMANCE INCENTIVE PROGRAM

Yearly Calculations - FY06
Metro Bus - Maintenance and Transportation

Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Data reflects a cumulative total of performance data for each performance indicator for the first six months in the current calendar year. Performance by Division is ranked from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance measure, summed with the other scores for that Division and sorted from high to low score.

Maintenance

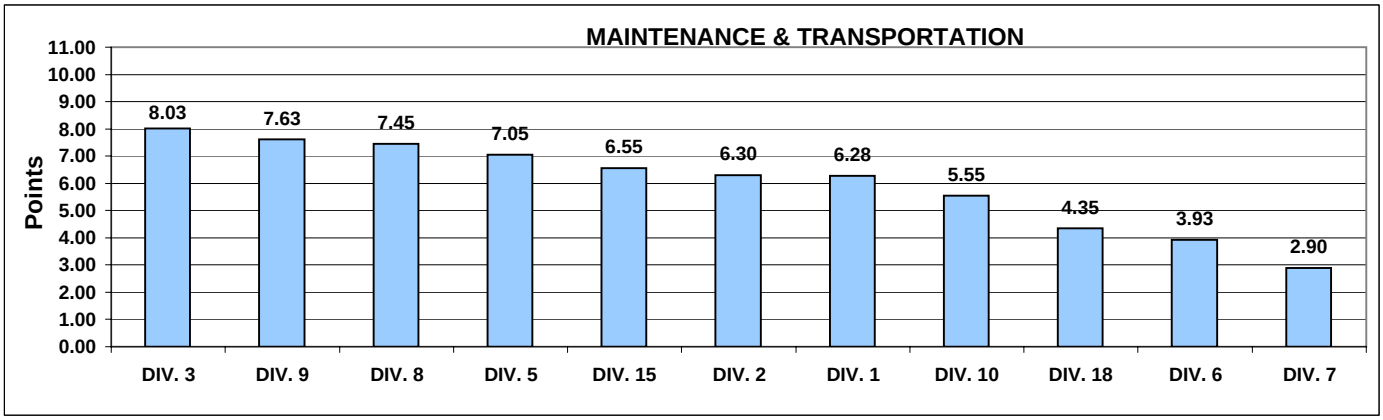
	Weight	Div 1	Div 2	Div 3	Div 5	Div 6	Div 7	Div 8	Div 9	Div 10	Div 15	Div 18
Miles Between Total Road Calls	12.5%	997	1312	1428	1730	1237	1063	1848	2322	1285	1328	1187
Points		1	6	8	9	4	2	10	11	5	7	3
Attendance	7.5%	0.9809	0.9764	0.9860	0.9811	0.9854	0.9795	0.9774	0.9761	0.9772	0.9779	0.9770
Points		8	2	11	9	10	7	5	1	4	6	3
New WC Claims /100 Emp	12.5%	7.9213	9.8971	9.5880	2.6589	16.8806	14.5804	9.7580	6.1139	5.5862	11.2505	8.8249
Points		8	4	6	11	1	2	5	9	10	3	7

Transportation

	Weight	Div 1	Div 2	Div 3	Div 5	Div 6	Div 7	Div 8	Div 9	Div 10	Div 15	Div 18
In-Service On-Time Performance	10%	0.7106	0.7271	0.7005	0.6185	0.5720	0.6178	0.6823	0.6701	0.6073	0.6384	0.5731
Points		10	11	9	5	1	4	8	7	3	6	2
Miles Between Total Road Calls	10%	997.3768	1312.3878	1427.8839	1730.0641	########	########	1847.5087	########	########	1327.6073	########
Points		1	6	8	9	4	2	10	11	5	7	3
Accident Rate	10%	3.5241	3.9270	3.6364	4.0061	4.1328	4.3610	2.8178	2.1156	3.6262	3.2056	3.4491
Points		7	4	5	3	2	1	10	11	6	9	8
Complaints/100K Boardings	10%	1.9230	1.4168	1.8259	1.8668	2.5220	2.8706	3.3698	2.6083	2.2293	3.1397	3.0734
Points		8	11	10	9	6	4	1	5	7	2	3
New WC Claims /Emp	10%	11.3004	13.4591	11.8011	17.5636	14.9046	16.1781	14.6303	17.0177	15.2061	9.0403	15.0217
Points		10	8	9	1	6	3	7	2	4	11	5
Totals		**6.28**	**6.30**	**8.03**	**7.05**	**3.93**	**2.90**	**7.45**	**7.63**	**5.55**	**6.55**	**4.35**

FINAL RANKING — Maintenance and Transportation Division Ranking (Sorted)

DIV.	DIV. 3	DIV. 9	DIV. 8	DIV. 5	DIV. 15	DIV. 2	DIV. 1	DIV. 10	DIV. 18	DIV. 6	DIV. 7
Score	8.03	7.63	7.45	7.05	6.55	6.30	6.28	5.55	4.35	3.93	2.90
Rank	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	11th



Yearly Calculations - FY06
Metro Rail

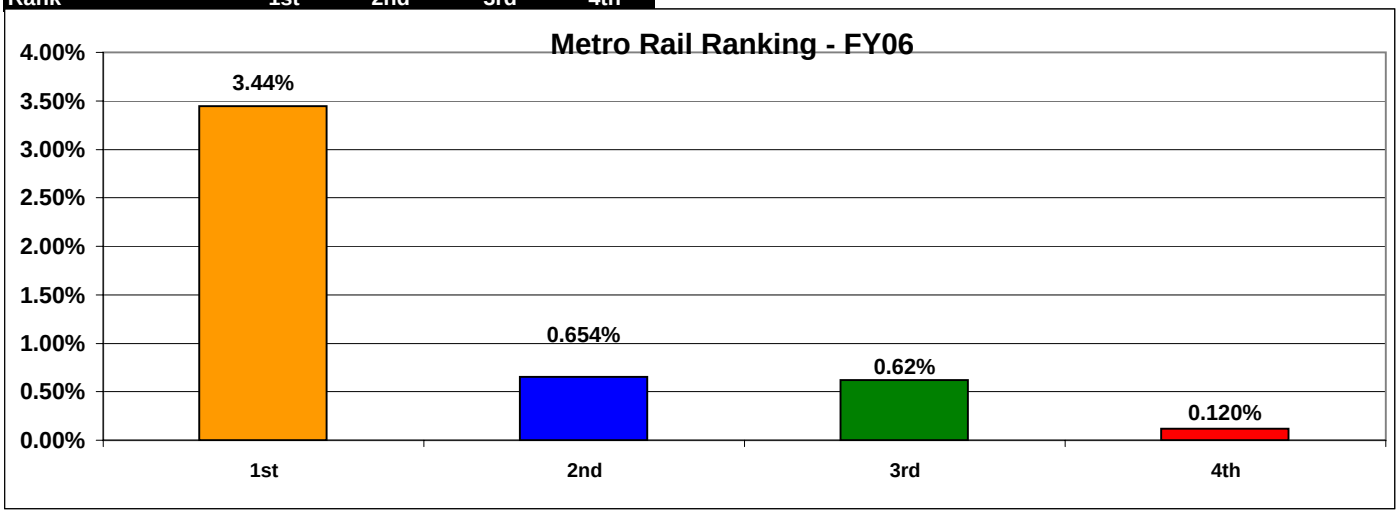
Definition: A performance awareness program designed to increase productivity and efficiency. Based on monthly "IN-SERVICE" Performance as reported by RAIL OPERATIONS CONTROL.

Calculation: Performance indicator uses Revenue Service Hours Lost due to the associated Rail Operating Problems not including the Revenue Service Hours Lost due to accidents, police, or health problems. Performance percentages for various indicators are averaged and outcomes are are sorted from high to low. The rail line competes with itself on its own improvement over prior year performance. The percentage score showing best improvement (or least decline) wins the program award for the quarter.

Overall Rail Line Performance	Improvement from Previous Year			
	Metro Blue Line	Metro Red Line	Metro Green Line	Metro Gold Line
Q1	0.09%	0.02%	0.21%	-0.48%
Q2	0.23%	0.04%	0.72%	0.05%
Q3	1.65%	0.30%	1.15%	14.05%
Q4	0.64%	0.12%	0.39%	0.15%
First Quarter Average	**0.65%**	**0.12%**	**0.62%**	**3.44%**

Metro Rail Final Ranking (Sorted)

Rail Line	GOLD	BLUE	GREEN	RED
Score	3.44%	0.654%	0.62%	0.120%
Rank	1st	2nd	3rd	4th



"HOW YOU DOIN'?" PERFORMANCE INCENTIVE PROGRAM

Most Improved Yearly Calculations: FY05 to FY06
Metro Bus - Maintenance and Transportation

Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Data reflects a positve or negative difference in performance between the first and last quarters of the current calendar year. Performance indicators by Division are sorted from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance measure, summed with the other scores for that Division and sorted from high to low score.

Maintenance

	Weight	Div 1	Div 2	Div 3	Div 5	Div 6	Div 7	Div 8	Div 9	Div 10	Div 15	Div 18
Miles Between Total Road Calls	**0.0%**	0	0	0	0	0	0	0	0	0	0	0
Points		0	0	0	0	0	0	0	0	0	0	0
Attendance	**20.0%**	0.0109	0.0025	0.0094	0.0036	0.0087	0.0049	0.0001	0.0029	0.0018	0.0049	0.0072
Points		11	3	10	5	9	6	1	4	2	7	8
New WC Claims /100 Emp	**30.0%**	1.9723	-1.8832	4.4100	-1.3968	5.3579	-5.4141	2.9823	1.5188	-3.0668	-5.2604	0.3002
Points		4	8	2	7	1	11	3	5	9	10	6

Transportation

	Weight	Div 1	Div 2	Div 3	Div 5	Div 6	Div 7	Div 8	Div 9	Div 10	Div 15	Div 18
In-Service On-Time Performance	**13.9%**	-0.0056	0.0228	-0.0101	-0.0374	0.0045	-0.0244	-0.0155	-0.0148	-0.0341	-0.0401	-0.0611
Points		9	11	8	3	10	5	6	7	4	2	1
Miles Between Total Road Calls	**0.0%**	0	0	0	0	0	0	0	0	0	0	0
Points		0	0	0	0	0	0	0	0	0	0	0
Accident Rate	**13.9%**	-0.8250	-0.2794	0.0648	-0.3087	-0.3262	-0.2623	0.2370	-0.3031	0.1278	0.4688	0.4317
Points		11	7	5	9	10	6	3	8	4	1	2
Complaints/100K Boardings	**8.3%**	-0.9963	-0.7345	-0.7711	-0.8462	-2.0394	-1.3669	-0.8017	-0.8156	-1.6880	-1.4088	-1.3621
Points		6	1	2	5	11	8	3	4	10	9	7
New WC Claims /Emp	**13.9%**	-3.3142	-4.6402	4.6646	-5.3937	-5.7231	-3.1118	-4.8595	-0.6697	-6.7778	-3.0731	2.5089
Points		6	7	1	9	10	5	8	3	11	4	2
Totals		**7.51**	**6.56**	**4.71**	**6.43**	**7.18**	**7.39**	**3.71**	**5.13**	**6.57**	**6.12**	**4.68**

FINAL RANKING — Maintenance and Transportation Division Ranking (Sorted)

DIV.	DIV. 1	DIV. 7	DIV. 6	DIV. 10	DIV. 2	DIV. 5	DIV. 15	DIV. 9	DIV. 3	DIV. 18	DIV. 8
Score	7.51	7.39	7.18	6.57	6.56	6.43	6.12	5.13	4.71	4.68	3.71
Rank	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	11th