

# Agenda

## San Gabriel Valley Service Sector Governance Council

Regular Meeting

The Grapevine Room  
Adult Recreation Center  
324 South Mission Drive  
San Gabriel, CA 91776

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Call to Order

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Council Members:

Bart Doyle, Chair  
Syd Tyler, Vice Chair  
Harry Baldwin  
Emile Bayle  
Bruce Heard  
Henry Lopez  
Sharon Martinez  
David Spence  
Rosie Vasquez



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1. Approval of [February 10, 2004 Minutes](#)

2. Public Comment

COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN  
COUNCIL'S SUBJECT MATTER JURISDICTION

3. Safety Contact (5 minutes)

4. RECEIVE [report of the General Manager](#) Attachment (15 minutes)

5. RECEIVE an oral report on **Community Relations** by Helen Ortiz, Community Relations Manager (5 minutes)

6. RECEIVE report on [Evaluation of Customer Complaints](#) by Jon Hillmer, Service Development Manager Attachment (15 minutes)

7. **ADOPT** findings of the Public Hearing and **APPROVE** recommended [Service Changes](#) by Jon Hillmer Attachment (15 minutes)

8. Chair's Remarks

9. Consideration of Items not on the Posted Agenda

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT

Copies of Agendas or Agenda Items may be obtained by contacting  
Metro San Gabriel Valley at 626-454-2800



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