

# Agenda

Los Angeles County  
Metropolitan Transportation Authority

## GATEWAY CITIES SERVICE SECTOR COUNCIL REGULAR MEETING

The Gas Company  
9240 Firestone Blvd.  
Downey, CA 90241

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Call to Order

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Council Members:

Bonnie Lowenthal (Chair)  
Larry R. Nelson (Vice Chair)  
JoAnn Eros-Delgado  
Samuel Peña  
Jacqueline Rynerson  
Wally Shidler  
Cynde Soto

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Officers:

Alex Clifford, General Manager  
Sharon Sterling, Council Secretary



Metropolitan Transportation Authority

**Metro**

1. Pledge of Allegiance
2. Roll Call
3. Self Introductions
4. Public Comment

**COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COUNCIL'S SUBJECT MATTER JURISDICTION**

5. APPROVE [Minutes of July 8, 2004 Council Meeting](#)
6. RECEIVE [Oral Report of General Manager](#)
7. RECEIVE **Oral Presentation** on **Customer Complaint Report** by Alex Clifford, Metro Gateway Cities Sector General Manager (Approx. 10 - 15 minutes).
8. [Metro Connections Update](#) by Nancy Michali, Director of Service Performance and Analysis (Approx. 30 minutes)
9. Council member's Remarks
  - o Report on Mobility 21 Summit Meeting by Councilmember Shidler
10. Chairman's Remarks
  - o Report on the Joint Governance Council Presentation to MTA Board
11. Consideration of Items not posted on the Agenda

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT

IN COMPLIANCE WITH THE AMERICAN WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT THE GATEWAY CITIES SECTOR OFFICE AT (562) 658-0241. NOTIFICATION 72 HOURS PRIOR TO THE MEETING WILL ENABLE THE SECTOR TO MAKE REASONABLE ACCOMODATIONS TO ENSURE ACCESIBILITY TO THIS MEETING.

Copies of agenda or agenda items may be obtained by contacting the Gateway Cities Sector office at (562) 658-0241.

**PLEASE TURN OFF ALL PAGERS AND/OR PHONES WHILE THE MEETING IS IN SESSION.  
YOUR COOPERATION IS APPRECIATED – THANK YOU**

# METROPOLITAN TRANSPORTATION AUTHORITY SERVICE SECTOR COUNCIL RULES

## PUBLIC INPUT

The Service Sector Council meetings are open to the public. A member of the public may address the Council on agenda items, before or during the Council's consideration of the item for up to 5 minutes per item, or at the discretion of the Chair. A request to address the Council should be submitted in person at the meeting to the Council Secretary prior to the start of the meeting.

The public may also address the Council on non-agenda items within the subject matter jurisdiction of the MTA Service Sector during the public comment period, which will be held at the end of each meeting. Each person will be allowed to speak for one minute and may speak no more than once during the Public Comment period. Public Comment will last a maximum of 30 minutes, or as otherwise indicated by the Chair. Speakers will be called according to the order in which the speaker request forms are received until the Public Comment period has expired. Elected officials, not their staff or deputies, may be called out of order and prior to the Council's consideration of the relevant item.

**At the discretion of the Chair**, the Council may limit public input on any item, based on the number of people requesting to speak and the business of the Council.

**In the interest of hearing from as many members of the public as possible, if at the time your name is called, your issue has been addressed or your opinion expressed by a previous speaker, please simply state that fact and your name for the record.**

In accordance with State Law (Brown Act), all matters to be acted on by the Council must be posted at least 72 hours prior to the meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Council may act on an item that is not on the posted agenda.

**CONDUCT IN THE MEETING ROOM** - The following rules pertain to conduct at Service Sector Council meetings:

**REMOVAL FROM THE MEETING ROOM** The Chair shall order removed from the Meeting Room any person who commits the following acts with respect to any meeting of the Council:

- a. Disorderly behavior tending to interrupt the due and orderly course of said meeting.
- b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
- c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Council; and
- d. Any other unlawful interference with the due and orderly course of said meeting.

## INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE COUNCIL

Agendas for the Regular Council meetings are available prior to the meeting at the Sector Office, in the MTA Records Management Department and on the Internet.

Foreign language translation is available if requested 72 hours in advance of the meeting. Please telephone (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday.

## DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding before an agency involving a license, permit, or other entitlement for use, including all contracts (other than competitively bid, labor, or personal employment contracts), shall disclose on the record of the proceeding any contributions in an amount of more than \$250 made within the preceding 12 months by the party, or his or her agent, to any officer of the agency, additionally PUC Code Sec. 130051.20 requires that no member accept a contribution of over ten dollars (\$10) in value or amount from a construction company, engineering firm, consultant, legal firm, or any company, vendor, or business entity that has contracted with the authority in the preceding four years. Persons required to make this disclosure shall do so by filling out a "Disclosure of Contribution" form which is available at the Board Secretary's Office. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

## ADA REQUIREMENTS

A cordless microphone is available for those persons with mobility impairments who cannot access the public speaking area. American Sign language interpreter services and agendas in Braille are available by giving notice at least three business days in advance of the meeting. Please telephone (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040.

## HELPFUL PHONE NUMBERS

Copies of Agendas/Record of Council Action - (213) 922-4880 (Records Management Department)

General Information/Rules of the Council - (213) 922-4600

Internet Access to Agendas - [www.mta.net](http://www.mta.net)

TDD line (800) 252-9040

**NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA**