Wednesday, January 5, 2011 6:30-8:30 PM

## Agenda

San Fernando Valley Governance Council

**Regular Meeting** 

Marvin Braude Constituent Service Center 6262 Van Nuys Blvd. Van Nuys, CA 91401

Call to Order

**Council Members:** 

Richard Arvizu, Chair Brad Rosenheim, Vice Chair Gary Bric Michael Cano Jesus R. Ochoa Kymberleigh Richards Donald Weissman Officers:

Jon Hillmer, Director Wilbur Babb, Communications Manager Suzanne Handler, Council Secretary



Los Angeles County Metropolitan Transportation Authority

San Fernando Valley

## Please turn off cell phones or put them on vibrate

- 1. Pledge of Allegiance
- 2. APPROVE Minutes for December 1, 2010 meeting
- 3. Chairs Remarks
- 4. Public Comment
- 5. RECEIVE Director's Report, Jon Hillmer
  - Performance Report
  - System-wide Road Calls
  - Ridership Trends for Orange Line
  - Revenue Hour Trends for Bus and Rail
  - Metro Board Actions in December
  - Line Rides on Proposed Service Changes
- 6. REVIEW Bylaws for Service Councils, Jon Hillmer, Director of Service Councils
- 7. RECEIVE Customer Satisfaction Survey Input, Jeff Boberg, Transportation Planning Manager IV
- 8. Chair and Council Member Comments

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

## ADJOURNMENT



Los Angeles County Metropolitan Transportation Authority

San Fernando Valley