

Los Angeles County
Metropolitan Transportation Authority

Tier 1 Service Changes

Effective June 26, 2011

Operations Committee
March 17, 2010



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Service Change Philosophy

The June 2011 service change program continues to incrementally change the Metro bus system to better coordinate, integrate and reduce duplication with municipal and local return operators as well as the expanding Metro Rail system, making the system more efficient and manageable, resulting in better service quality, and more simple and intuitive to use.



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Elements of June 2011 Service Changes

- Simplify, Reduce Duplication, Better Coordination
- Streamline Harbor Transitway Services
- Metro Rapid Evaluation
- Expo Bus/Rail Interface Plan

Outreach

Public Outreach

- 6 Public Hearings
- Distributed 100,000 Take Ones
- Grassroots public outreach at 7 locations (major transit hubs and stations)
- Rider Bulletins on Metro Buses
- Information on service changes posted on metro.net



Division Visits

- Operator feedback on service improvements to be incorporated into service changes
- Conducted numerous field observations riding with operators.
- Service quality spot checks held at select locations.



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Outreach

Cancellations and Truncations adjusted based on outreach

Tier 1 (Total)

	Initial Proposal	Final Recommendation*
Line Cancellation	6 (11)	5 (9)
Line Truncation	9 (14)	7 (11)

** 3 Tier 1 (5 total) proposals withdrawn based on comments*

Simplify, Reduce Duplication, Better Coordination

Methodology to identify service duplication:

- Identify lines with parallel local service within $\frac{1}{4}$ to $\frac{1}{2}$ mile in either direction.
- Analyze routes/route segments that are duplicated by other bus and rail services.

Line	Final Recommendation
26	Discontinue service on Virgil Av and reallocate resources to enhance Lines 51/52/352.
71	Terminate weekday mid-day trips and all weekend trips at Cesar E. Chavez & Alameda Sts.
217	Relocate northern terminus to Hollywood/Vine Metro Rail Station.
577	Discontinue service between Downtown Long Beach and the VA Hospital



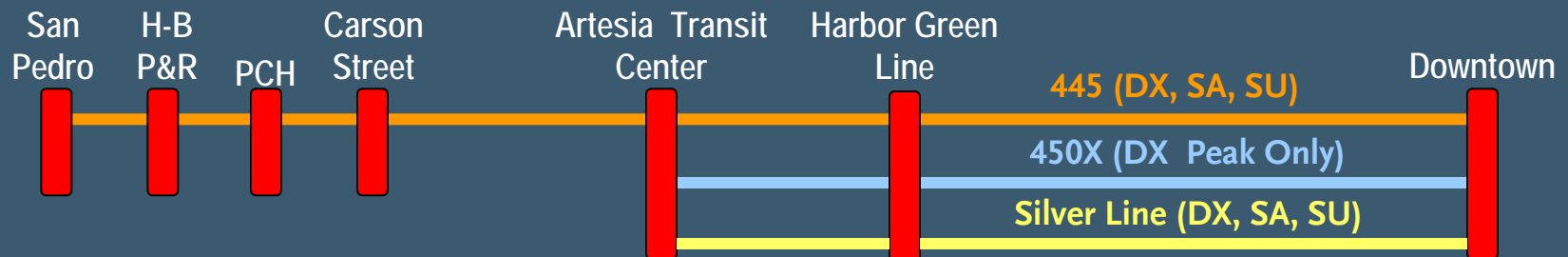
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Streamline Harbor Transitway Services

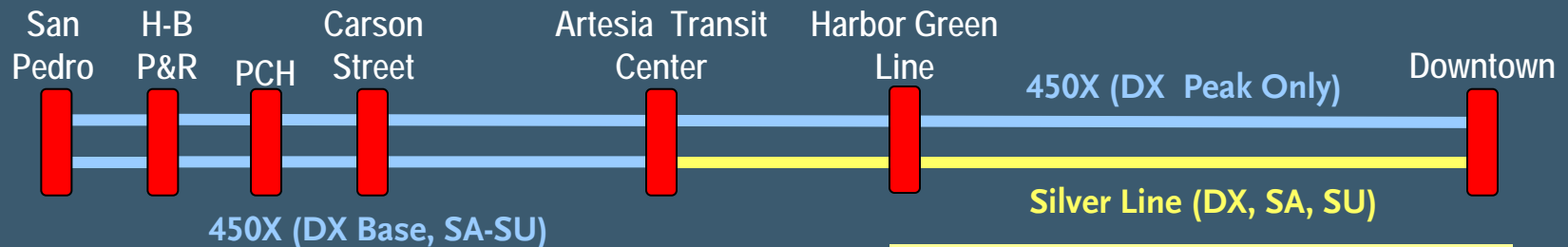
Objectives:

- Streamline, simplify, reduce duplicative services along Harbor Transitway
- Leverage improvements at Artesia Transit Center as part of Express Lanes

Current



Proposed



Line 450X from San Pedro to downtown LA (peak hours only), and to Artesia TC (base/weekends)

Midday and weekend connections to downtown via Silver Line

Right Size Metro Rapid Corridors

Metro Rapid Program Benefits:

- **Faster speeds for longer trips**
 - **Reduced number of stops served**
 - **Signal priority**

Metro Rapid Tradeoffs:

- **Some Local and Limited trips converted into Rapids, resulting in less service at local stops**
- **Difference in speed results in inconsistent combined headways along the route.**

Line	Final Recommendation
751	(Cypress Park - Huntington Park via Soto St.) Discontinue Saturday service and reallocate resources to Line 251 service, as needed.
757	(Hollywood - Hawthorne via Western Av) Discontinue service; implement new weekday peak period Route 307 limited stop service. Operate articulated buses on all Line 207/307 trips to provide added capacity.
794	(Downtown LA-Sylmar Station via San Fernando Rd, Brand Bl) Discontinue Line 794 weekend service and replace with additional Line 94 service as needed. Extend Line 94 route to Sylmar Station on weekends.
760	(Downtown LA-Artesia Station via Long Beach Bl) Discontinue service south of Metro Green Line; discontinue Sunday service and replace with enhanced Line 60 service, as needed.



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Expo Rail Bus/Rail Interface Plan

Objectives:

- Discontinue/reduce competing duplicative services.
- Divert parallel and intersecting services to new rail stations.

Line	Final Recommendation
30	Select Line 30 trips will be extended north/west from Pico/Rimpau terminal on San Vicente to West Hollywood.
305	Discontinue line.
550	Discontinue service north of Exposition Park in the peaks; discontinue service north of the Artesia Transit Center in the off-peak and weekends as originally proposed.
730	Discontinue service and replace with limited stop Line 330 with select trips extended north/west from Pico/Rimpau terminal on San Vicente to West Hollywood.
42	Reroute to Expo Western Station and discontinue service east of Western Av to downtown LA.
102/200	Discontinue Line 102; extend select Line 200 trips to Vernon and Pacific via route of Line 102.
217/439	Discontinue Line 439; extend select Line 217 trips over Line 439 south of Washington/Fairfax Transit Hub to Culver City Transit Center.
534	Route to serve Expo Culver City Station.
740	Discontinue service east of Crenshaw and King and route to Expo/Crenshaw Station

June 2011 Service Change

TITLE VI REQUIREMENTS

Title VI of the Civil Rights Act requires that each major service change be reviewed to determine whether or not a disproportionately adverse impact may be imposed upon riders based upon ethnicity, household income, and/or English Language Proficiency. All disproportionately adverse impacts of the June 2011 service changes can be mitigated by alternative services, noted in the Board report.

NEXT STEPS

With Board approval, the service changes will be effective June 26, 2011. Staff will notify customers with on-board brochures describing service changes. Also, new timetables with schedule and route modifications will be available on MTA buses in early December.



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