## Agenda

# SAN GABRIEL VALLEY SERVICE COUNCIL

Regular Meeting

El Monte City Hall Building East Council Chambers 11333 Valley Blvd. El Monte, CA 91731

#### Call to Order

### **Council Members:**

Alex Gonzalez, Chair Rosie Vasquez, Vice Chair Roger Chandler Harry Baldwin Bruce Heard Steven Ly Joseph Mosca Dave Spence

#### Officers:

Jon Hillmer, Director, Regional Councils David Hershenson, Comm. Rel. Mgr Michele Chau, Council Secretary



#### PLEASE TURN OFF CELL PHONES OR PUT THEM ON VIBRATE

- 1. PLEDGE of Allegiance
- 2. ROLL Call
- 3. APPROVE Minutes of Meeting held April 11, 2011
- 4. PUBLIC Comment
- 5. RECEIVE Director's Report, Jon Hillmer
  - Performance Report
  - On-Time Performance by Line
  - Passenger Complaint Trends
  - Clean Bus Ratings
  - Wheel Chair Boardings
  - Metro Board Actions in April
- 6. DISCUSS Service Council Representative Terms, Jon Hillmer
- 7. REPORT on Ridership from Atlantic Blvd. to downtown Los Angeles on Lines 68 and 770, Carl Torres, Transportation Planning Manager III
- 8. RECEIVE Report on How we get Information to Sight Impaired Patrons, Chip Hazen
- 9. CHAIR and Council Member Comments
  - Line Rides
  - Action Items

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

**ADJOURNMENT**