

Thursday, January 12, 2012

2:00-4:00 PM

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# Agenda

## GATEWAY CITIES SERVICE COUNCIL

### Regular Meeting

Salt Lake Recreation Center  
3401 E. Florence  
Huntington Park, CA 90255

Call to Order

Council Members:

Wally Shidler, Chair  
Lillie Dobson, Vice Chair

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Richard Burnett

Josue Barrios

Jo Ann Eros-Delgado

Sergio Infanzon

Cheri Kelley

Cynde Soto

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Officers:

Jon Hillmer, Director, Regional Councils

David Hershenson, Comm. Rel. Mgr.

Henry Gonzalez, Council Comm. Rel.  
Mgr.

Suzanne Handler, Council Secretary



Los Angeles County  
Metropolitan Transportation Authority

**Metro**

**Please turn off cell phones or put them on vibrate**

1. PLEDGE of Allegiance
2. ROLL Call
3. APPROVE [Minutes from November 10 and December 8, 2011 meeting](#)
4. SAFETY Tip, Lt. Obenberger
5. PUBLIC Comment
6. SWEAR in Marisa Perez, Suzanne Handler, Service Council Secretary
7. RECEIVE report on [Public Hearing Guidelines and Title VI](#), Dan Levy, Director Civil Rights Program Compliance
8. RECEIVE report on Caltrans/Metro park and ride lots from the Highway Program Department
9. RECEIVE Director's Report, Jon Hillmer, Director
  - Performance Report
  - Service Quality Compliance Report
  - Exposition Update
  - Customer Complaint Breakdown
  - Meet and Confer January 17, 2012
10. CHAIR and Council Member Comments
  - Line Rides
  - Action Items

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

**ADJOURNMENT**