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|  | Wednesday, February 6, 2013  6:30-8:00PM |
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| **Agenda** |  |
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| SAN FERNANDO VALLEY  SERVICE COUNCIL |  |
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| Regular Meeting |  |
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| Marvin Braude Constituent Center  6262 Van Nuys Boulevard  Van Nuys, CA 91401 |  |
|  | Call to Order |
|  | Council Members:  Kymberleigh Richards, Chair  Jesus R. Ochoa, Vice Chair |
|  | Dr. Richard Arvizu  Gary Bric  Michael Cano  Kathryn Engel  Dina Garcia  Donald Weissman  Officers:    Jon Hillmer, Director Service Councils  Wilbur Babb, Community Relations Mgr.  Collette Langston, Board Secretary Office Dolores Ramos, Council Admin. Analyst  Henry Gonzalez, Council Comm. Rel. Mgr |

**Please turn off cell phones or put them on vibrate.**

1. PLEDGE of Allegiance
2. APPROVE Minutes for January 2, 2013 meeting
3. CHAIR’S Remarks
4. PUBLIC Comment for items not on the agenda
5. RECEIVE Presentation on Proposed June Service Changes, Scott Page, Service Development Manager
6. RECEIVE Presentation on Division Handling of Customer Complaints, Maria Reynolds, Transit Operations Manager
7. RECEIVE Director’s Report, Jon Hillmer, Director
8. CHAIR and Council Member Comments

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

## ADJOURNMENT