Wednesday, February 6, 2013 6:30-8:00PM

Agenda

SAN FERNANDO VALLEY SERVICE COUNCIL

Regular Meeting

Marvin Braude Constituent Center 6262 Van Nuys Boulevard Van Nuys, CA 91401

Call to Order

Council Members:

Kymberleigh Richards, Chair Jesus R. Ochoa, Vice Chair Dr. Richard Arvizu Gary Bric Michael Cano Kathryn Engel Dina Garcia Donald Weissman

Officers:

Jon Hillmer, Director Service Councils Wilbur Babb, Community Relations Mgr. Collette Langston, Board Secretary Office Dolores Ramos, Council Admin. Analyst Henry Gonzalez, Council Comm. Rel. Mgr



Los Angeles County Metropolitan Transportation Authority

Please turn off cell phones or put them on vibrate.

- 1. PLEDGE of Allegiance
- 2. APPROVE Minutes for January 2, 2013 meeting
- 3. CHAIR'S Remarks
- 4. PUBLIC Comment for items not on the agenda
- 5. RECEIVE Presentation on Proposed June Service Changes, Scott Page, Service Development Manager
- 6. RECEIVE Presentation on Division Handling of Customer Complaints, Maria Reynolds, Transit Operations Manager
- 7. RECEIVE Director's Report, Jon Hillmer, Director
- 8. CHAIR and Council Member Comments Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

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