## Agenda

WESTSIDE/CENTRAL SERVICE COUNCIL

Regular Meeting

La Cienega Tennis Center 325 S. La Cienega Blvd. Beverly Hills, CA 90211

Call to Order

Council Representatives:

Jeffrey Jacobberger, Chair Elliott Petty, Vice Chair

Peter Capone-Newton Perri Sloane Goodman Randal Henry Art Ida Glenn Rosten Joe Stitcher George Taule

## Officers:

Jon Hillmer, Director Jody Litvak, Community Relations Director Deanna Phillips, Board Specialist Dolores Ramos, Council Admin Analyst Henry Gonzalez, Council Comm. Rel. Mgr.

## Please turn off cell phones or place them on silent.

- 1. ROLL Call
- 2. APPROVE Minutes of September 11, 2013 meeting
- 3. PUBLIC Comment for items not on the agenda
- 4. RECEIVE <u>Presentation on Metro's Annual Customer Satisfaction On-Board Survey,</u> Jeff Boberg, Transportation Planning Manager
- 5. RECEIVE REPORT on <u>Proposed Minor December Service Changes</u>, Carol Silver, Transportation Planning Manager (Lines 60, 83, 217, 256, 720, and 760)
- 6. RECEIVE Corridor Study Update, Jon Hillmer, Director
- 7. RECEIVE <u>Director's Report on August 2013 Service</u>, Jon Hillmer, Director
- 8. CHAIR and Council Member Comments
  Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

## ADJOURNMENT

**ADA REQUIREMENTS:** Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA sponsored meetings and events.

**LIMITED ENGLISH PROFICIENCY:** Upon request, interpreters are available to the public for MTA sponsored meetings and events. Agendas and minutes will also be made available in other languages upon request.

All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.