Agenda

SAN GABRIEL VALLEY SERVICE COUNCIL Regular Meeting

Metro El Monte Division 9 Building Third Floor Service Council Conference Room 3449 Santa Anita Ave. (Santa Anita Ave. & Ramona Blvd.) El Monte, CA 91731

All Metro meetings are held in ADA accessible facilities. Meeting location served by all Metro, Foothill Transit and El Monte Shuttle lines serving the El Monte Station.

Call to Order

Council Members: Officers: John Harrington, Chair Gary Spivack, Deputy Executive Officer Dave Spence, Vice Chair Carl Torres, Transportation Planning Mgr. Harry Baldwin Lilian De Loza, Community Relations Mgr. Roger Chandler Dolores Ramos, Council Admin Analyst Alex Gonzalez Henry Gonzalez, Council Comm. Rel. Mgr. John Harabedian Bruce Heard Steven Ly Ben Wong

For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación: 213-922-1282

Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք գանգահարել այս հեռախոսահամարով՝ 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному ниже телефонному номеру: 323-466-3876

需要都会运输局的(语言名称)资料,请拨打以下电话号码: 323-466-3876

Metroに関する日本語での情報は、以下の電話番号でお問い合わせください:323-466-3876

สำหรับข้อมูลเกี่ยวกับรถโดยสารเมโทรเป็นภาษา [ไทย] กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง: 323-466-3876

ដើម្បីនិយាយជាមួយអ្នកបក់ប្រែ Metro ម្នាក់ សូមទូរស័ព្ទតាមលេខ 323.466.3876។

메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876 Để biết thông tin về Metro bằng tiếng Việt, vui lòng gọi số điện thoại dưới đây: 323-466-3876



Please turn off cell phones or place them on silent.

- 1. PLEDGE of Allegiance
- 2. APPROVE Minutes of November 9, 2015, and December 14, 2015 Meetings
- 3. RECEIVE <u>Quarterly Station Cleanliness Report</u>, Henry Gonzalez, Community Relations Manager [HANDOUT]
- 4. CONDUCT Service Planning Workshop, Gary Spivack, Deputy Executive Officer
- 5. RECEIVE <u>Report on Regional Service Performance</u>, Gary Spivack, Deputy Executive Officer
- 6. PUBLIC COMMENT for items not on the Agenda Members of the public may address the Council for up to 2 minutes per item, or at the discretion of the Chair.
- 7. CLOSING Remarks, Council Members and Staff
 Consideration of items not on the posted agenda, including: items to be presented and
 (if requested) referred to staff; items to be placed on the agenda for action at a future
 meeting of the Council; and/or items requiring immediate action because of an
 emergency situation or where the need to take immediate action came to the attention
 of the Council subsequent to the posting of the agenda.

ADJOURNMENT

ADA REQUIREMENTS: Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA sponsored meetings and events.

LIMITED ENGLISH PROFICIENCY: Upon request, interpreters are available to the public for MTA sponsored meetings and events. Agendas and minutes will also be made available in other languages upon request.

All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.