

# METRO GATEWAY CITIES GOVERNANCE COUNCIL APRIL 8, 2004

SUBJECT: SERVICE PROGRAM JUNE 2004

ACTION: RECEIVE AND FILE

## **BACKGROUND**

The June Shakeup is scheduled to be implemented on Sunday, June 27, 2004. At that time a number of minor service changes will be made to bus lines operating in the Gateway Cities area. Attachment A summarizes the type of change under consideration for each affected bus line. Highlights of these changes are summarized below:

- Implement minor running time adjustments to some lines to improve service reliability. This will entail adding, deleting, or reallocating running time along some route segments to improve on-time performance. This will not impact the current headways on these lines. Improved service reliability supports the Councils stated objective to achieve 80 percent on-time performance for bus lines in the Gateway Cities Sector.
- Implement new rapid bus service (Line 705) along Vernon Avenue and La Cienega Boulevard. This will require the restructuring of Line 105, the local bus line that currently serves this corridor. The restructuring of service is consistent with MTA policy, which calls for local service to be reduced in new rapid bus corridors, and those resources converted to rapid bus service. Attachment B illustrates the route and proposed stop locations for new rapid bus Line 705. The initial plan called for service to operate only during the rush hours on weekdays, however, staff strongly disagreed and the service plan was subsequently changed. Service is now proposed to operate all day, Monday thru Friday.
- Cancel the route segment of Line 18 now operated during the late night hours between Montebello and Whittier. Discussions with Montebello Transit are underway to determine whether that operator can assume all or a portion of the affected late night trips on this line. Currently, Montebello Line 10 provides service seven days a week along this segment until midnight. From midnight to about 5 am, MTA Line 18 serves this segment from Montebello to Whittier. Eight trips are impacted.

Staff is proposing to eliminate these special trips because they are not cost effective to operate. The MTA's adopted Service Policy calls for service to be cancelled when subsidy per passenger exceeds \$3.00 per rider and when service generates fewer that 30

riders per hour of revenue service. The performance of the late night service is well below the minimum threshold for both standards. The subsidy per passenger is estimated to be \$4.92. The trips generate only 12 passengers per hour of revenue service. Attachment C shows the special, late night route now operated by MTA Line 18 when Montebello is not operating.

- Implement new rapid bus service (Line 751) along Soto St. This change is proposed by the San Gabriel Valley Sector who also controls Line 251, the underlying local service. As in the case of new rapid Line 705, the local service will be restructured to provide resources for the new rapid line. Service is proposed to operate all day Monday thru Friday. This change was the subject of a public hearing earlier this year. Attachment D shows the route of new Line 751 and the proposed stops.
- Extend the route of Line 681 to serve Slauson Station. This change is proposed by the South Bay Sector and is intended to provide partial replacement for line 107. This would provide additional connections to the Metro Blue Line. This change was the subject of a public hearing earlier this year. Attachment E illustrates the new routing for this line.

#### **BUDGET IMPACTS**

Overall, the proposed service changes for June are designed to be cost neutral. The current proposals call for existing resources to be reallocated within lines and between lines to improve schedule reliability, and to provide all day service on new rapid bus Line 705.

## **COMMUNITY NOTIFICATION**

Community notification will occur in two phases. The notice will include a description of the proposed change, instructions on how they can comment, and the meeting date of the Gateway Cities Governance Council. The notification plan is outlined below:

## Phase I

The initial phase will involve advance notification of the changes proposed for local bus Lines 18 and 105 because current headways and trip times on these lines will be affected. Notification will be issued before **April 7**, and will include the following steps:

- Rider bulletins to be placed on affected bus lines informing riders of the proposed changes to their line and instructions how to comment;
- Notice to be posted on the MTA website announcing these proposals;

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- Written letters to be faxed to city managers and elected officials directly affected by these line changes; and
- Letters to be distributed to the Gateway Cities Council of Governments, MTA Director Beatrice Proo, and Los Angeles County Supervisors Gloria Molina, Don Knabe, and Yvonne Brathwaite-Burke.

#### Phase II

The second phase of notification will occur in early to mid-June. This step will announce the final service plans for all lines in the June Shakeup Program. The outreach conducted in the first phase will be expanded to include all cities, city managers, elected officials, and riders affected by the June changes. Notice will also be sent to state and federal officials and organizations having an interest in these matters. Notice will also be provided on the MTA website, at MTA customer service centers, and through MTA media releases.

## NEXT STEPS

Staff will continue work on the June Service Program. Staff will also continue negotiations with Montebello Transit on the possible transfer of all or a portion of the late night service on Line 18 to Montebello.

## **ATTACHMENTS**

- A Draft June 2004 Service Program
- B Map Line 705 (Vernon-La Cienega)
- C Map Line 18
- D Map Line 751 (Soto St)
- E Map Line 681

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