MINUTES

San Fernando Valley Service Sector Governance Council

Regular Meeting

Marvin Braude Constituent Service Center 6262 Van Nuys Blvd., Van Nuys, CA 91401

Called to Order at 6:30 p.m.

Council Members present

Coby King, Chair David Fleming Joan H. Leonard Jesus Ochoa Bart Reed Brad Rosenheim Kymberleigh Richards

Officers:

John Roberts, Maintenance Manager, Division 15, in behalf of David Armijo, General Manager Christina Lumba-Gamboa, Council Secretary 2. RECEIVED oral report on Governance Council Members Terms of Service by Marta Mack, Community Relations Manager

Ms. Mack updated the Council members of their terms of service as follows:

April 05 Jesus Ochoa April 05 David Fleming Bart Reed April 05 April 05 Coby King April 06 Joan H. Leonard April 06 Stacy Murphy Kymberleigh Richards April 06 Brad Rosenheim -April 06 Rafi Manoukian -April 06

- 3. APPROVED February 20, 2004 Metro Connections Workshop Minutes and March 3, 2004 Minutes of Regular Council Meeting.
- 4. RECEIVED Public Comment
- 5. Chair's Remarks

Mr. King reported that he attended the re-dedication of the Campo De Caheunga with Director Zev Yaroslavsky and Director Tom LaBonge in attendance. He recommended that the public check it out for its historical value. He also reported that he will be giving an update of the San Fernando Service Sector to the MTA Board Operations Committee at its next meeting. Mr. King announced the election of officers of the San Fernando Service Sector Governance Council and all other Service Sectors will be in June.

6. RECEIVED report of John Roberts, Maintenance Manager of Division 15 on behalf of David Armijo, General Manager, who is currently on vacation.

Mr. Roberts distributed the February Year To Date Key Performance Indicator. He reported the Workers Comp claims are the lowest they have ever been. Fleet reliability is performing extremely well. Passenger complaints showed a bump up for the month of February. Staff will continue to monitor and bring the level down. In



Metropolitan Transportation Authority

Service On-Time Performance saw an improvement from previous month as well as Scheduled Service Hours Delivered. Operator Assignment Ratio has improved and nearing target.

- 7. RECEIVED an oral report from Marta Mack, Community Relations Manager on Community Outreach. Ms. Mack reported on the following:
 - ➤ Opening of the Sheriff's Facility was a success. There were 500 people who registered at the Metro Fair. The Sheriff's Facility was very well received and the Sector has received a lot of positive comments
 - ➤ Completion and re-dedication of Campo De Cahuenga, which was very well attended. Director Yaroslavsky gave the welcome speech and Director LaBonge and some members of the Governance Council were in attendance
 - ➤ Mobility 21 coming to the valley. May 7 will be the Coalition meeting at the Van Nuys Airport Hangar
 - ➤ Metro Connections update
 - ➤ 11th Annual Greater Los Angeles Vendor Fair sponsored by Metro, Los Angeles City, Metropolitan Water District and Los Angeles Unified School District will be held on April 13 at the Los Angeles Convention Center.
- 8. RECEIVED update on Bus Stop Consolidation- Line 761 by Michael Brewer, Service Development Manager

Michael Brewer distributed the new schedule of Line 761. He stated the changes reflect the feedback from the passengers. He reported that the division has taken a look at the stop situation on Van Nuys Blvd. and investigated the spacing of stops on Lines 761 and 233. Mr. Brewer also identified 3 additional major stops that will be added for the convenience of passengers. They are: Van Nuys & Nordoff, Van Nuys & Roscoe, Van Nuys & Victory. The City is reviewing the proposal for these stops.

Mr. Brewer distributed the summary of the June Shakeup. He stated that the focus of the June Shakeup is to improve the service to comply with the Consent Decree requirement. With the shakeup, there will be a 15% improvement of service on Lines 761 and 233, which operate along Van Nuys Blvd.

Mr. Reed requested staff to report back on the running time of Saturday service on Line 94.

Mr. Rosenheim asked about the signalization on Van Nuys Blvd. Mr. Brewer responded that the signalization would be running by May or June 2004.

Council members concurred with the Summary of the June Shake-up Program for the San Fernando Valley Sector.

9. DISCUSSED Tier-I Lines – Route Designations

Ms. Richards summarized the criteria that make up Tier 1. They are as follows:

- Higher than average ridership and lower than average subsidy.
- Serve two or more incorporated cities with route length in excess of 12 miles.
- Generally operates peak frequencies of ten minutes or better; midday and Saturday frequencies of 15 minutes or better and Sunday frequencies of 30 minutes or better.
- Offer a span of service comparable to urban rail operation (seven days a week for approximately 18 hours).
- Average daily weekday ridership generally exceeding 10,000 passengers.
- Serve multiple major regional activity centers or areas.
- Direct service, no deviations, with operating speed optimized.
- Route spacing to be minimum generally one mile, with less than a mile only for frequency augmentation.
- Service provided with standard or high capacity buses or multi-car train sets.

Mr. Brewer explained that the San Fernando Valley Service Sector has the authority to modify the route and schedules of Tier 1 lines unless the proposed change adversely impact other sectors. He further explained that Tier bylaws are intended to protect the interests of other sectors, encourage cooperation and to help resolve potential conflicts. If two or more sectors cannot reach an agreement to resolve potential conflicts then Corporate becomes the arbitrator and makes the final decision on the line.

King Motion to be agendized for the next Council meeting: that the San Fernando Governance Council is *exclusively* responsible for planning routes and schedules for Tier 2 and 3 bus lines within the San Fernando Sector; and Tier 1 bus lines are not under *the exclusive* jurisdiction of the Governance Council *but jurisdiction may be exercised with the concurrence of other sectors or Corporate*.

10. DISCUSSED MTA Board Amendment of Governance Council Bylaws

Mr. King announced possible amendments to the Governance Council Bylaws. They are as follows:

- ➤ Changing meeting schedule from monthly to quarterly
- > Cut back on travel allowance
- ➤ Giving the MTA Board authority to remove any council member from the Governance Council

Council is on record as opposing any changes to the Bylaws. Consensus was that any changes to the Bylaws would have a negative affect on the Council's effectiveness. Mr. King stated that he plans to present the Council's opposition at the next MTA Executive Management and Audit Committee meeting.

11. Chairman & Council Member's Final Comments

- ➤ Mr. Rosenheim requested staff to present a plan to meet the needs of San Fernando Valley 5, 10 and 15 years from now. He requested that the plan be agendized for discussion at the next Council meeting.
- ➤ Mr. Ochoa commented that it is very rewarding to be a member of the Council and to be a positive influence on transit in the area. He said that it is a challenge for the Governance Council to stay independent in governing.
- ➤ Mr. King commented that it has been a fun year and he is very pleased with the progress made. He complimented staff for their efforts and is looking forward to the coming year.

Christina Lumba-Gamboa Council Secretary