

"How You Doin'?" Monthly Calculations - November 2004

| Maintenance | | | | | | | | | | | | |
|---|--------------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|-------------|-------------|-------------|
| Division | Performance Weight | 1 | 2 | 3 | 5 | 6 | 7 | 8 | 9 | 10 | 15 | 18 |
| Miles Between Mechanical Failures | 25% | 3925.8 | 5795.7 | 5575.2 | 8142.2 | 16654.5 | 5738.1 | 12380.6 | 10227.3 | 6348.5 | 9980.0 | 7480.7 |
| Points | | 1 | 4 | 2 | 7 | 11 | 3 | 10 | 9 | 5 | 8 | 6 |
| Division | | 1 | 2 | 3 | 5 | 6 | 7 | 8 | 9 | 10 | 15 | 18 |
| Attendance | 15% | 0.97 | 0.98 | 0.97 | 0.99 | 0.97 | 0.97 | 0.99 | 0.97 | 0.97 | 0.97 | 0.98 |
| Points | | 5 | 9 | 3 | 10 | 1 | 7 | 11 | 2 | 6 | 4 | 8 |
| Division | | 1 | 2 | 3 | 5 | 6 | 7 | 8 | 9 | 10 | 15 | 18 |
| New Workers Comp Claims /200,000 Exp Hrs* | 25% | 11.37932 | 12.69851 | 10.15811 | 9.61195 | 34.45454 | 9.84495 | 0.00000 | 0.00000 | 33.52174 | 9.74433 | 8.13417 |
| Points | | 4 | 3 | 5 | 8 | 1 | 6 | 11 | 11 | 2 | 7 | 9 |
| *One month lag | | | | | | | | | | | | |
| Division | | 1 | 2 | 3 | 5 | 6 | 7 | 8 | 9 | 10 | 15 | 18 |
| Bus Cleanliness | 35% | 7.7800 | 7.5467 | 7.5500 | 7.7313 | 7.3813 | 6.6188 | 8.3500 | 7.8938 | 7.8688 | 7.6063 | 7.3125 |
| Points | | 8 | 4 | 5 | 7 | 3 | 1 | 11 | 10 | 9 | 6 | 2 |
| Division | | Div 1 | Div 2 | Div 3 | Div 5 | Div 6 | Div 7 | Div 8 | Div 9 | Div 10 | Div 15 | Div 18 |
| Totals | | 4.80 | 4.50 | 3.95 | 7.70 | 4.20 | 3.65 | 10.75 | 8.80 | 5.80 | 6.45 | 5.65 |

| FINAL RANKING MAINTENANCE | Maintenance Division Ranking | | | | | | | | | | | |
|------------------------------|---------------------------------|-------|-------|-------|--------|--------|--------|-------|-------|-------|-------|-------|
| | DIV. | Div 8 | Div 9 | Div 5 | Div 15 | Div 10 | Div 18 | Div 1 | Div 2 | Div 6 | Div 3 | Div 7 |
| | Score | 10.75 | 8.80 | 7.70 | 6.45 | 5.80 | 5.65 | 4.80 | 4.50 | 4.20 | 3.95 | 3.65 |
| | Rank | 1st | 2nd | 3rd | 4th | 5th | 6th | 7th | 7th | 9th | 10th | 11th |

| Transportation | | | | | | | | | | | | |
|---|--------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Division | Performance Weight | 1 | 2 | 3 | 5 | 6 | 7 | 8 | 9 | 10 | 15 | 18 |
| In-Service On-Time Performance | 20% | 0.71759 | 0.69860 | 0.66237 | 0.67012 | 0.54261 | 0.64930 | 0.65435 | 0.69052 | 0.61957 | 0.66036 | 0.64350 |
| Points | | 11 | 10 | 7 | 8 | 1 | 4 | 5 | 9 | 2 | 6 | 3 |
| Division | | 1 | 2 | 3 | 5 | 6 | 7 | 8 | 9 | 10 | 15 | 18 |
| Running Hot | 20% | 0.06343 | 0.09827 | 0.08591 | 0.08902 | 0.06818 | 0.10128 | 0.09893 | 0.07066 | 0.07541 | 0.06982 | 0.07050 |
| Points | | 11 | 3 | 5 | 4 | 10 | 1 | 2 | 7 | 6 | 9 | 8 |
| Division | | 1 | 2 | 3 | 5 | 6 | 7 | 8 | 9 | 10 | 15 | 18 |
| Accident Rate | 20% | 4.43618 | 3.67107 | 2.00890 | 5.17760 | 3.27511 | 4.42190 | 2.21470 | 2.28571 | 2.38663 | 2.84780 | 3.56474 |
| Points | | 2 | 4 | 11 | 1 | 6 | 3 | 10 | 9 | 8 | 7 | 5 |
| Division | | 1 | 2 | 3 | 5 | 6 | 7 | 8 | 9 | 10 | 15 | 18 |
| Complaints/100K Boardings | 20% | 2.06196 | 1.46120 | 1.82604 | 2.55756 | 1.61215 | 3.16363 | 3.43543 | 2.73057 | 2.29727 | 3.78417 | 3.39321 |
| Points | | 8 | 11 | 9 | 6 | 10 | 4 | 2 | 5 | 7 | 1 | 3 |
| Division | | 1 | 2 | 3 | 5 | 6 | 7 | 8 | 9 | 10 | 15 | 18 |
| New Workers Comp Claims /200,000 Exp Hrs* | 20% | 13.25049 | 38.02090 | 9.46486 | 16.08571 | 37.38190 | 5.27248 | 11.05021 | 16.77857 | 15.96114 | 16.99743 | 11.04868 |
| Points | | 7 | 1 | 10 | 5 | 2 | 11 | 8 | 4 | 6 | 3 | 9 |
| *One month lag | | | | | | | | | | | | |
| Divisions | | Div 1 | Div 2 | Div 3 | Div 5 | Div 6 | Div 7 | Div 8 | Div 9 | Div 10 | Div 15 | Div 18 |
| Totals | | 7.80 | 5.80 | 8.40 | 4.80 | 5.80 | 4.60 | 5.40 | 6.80 | 5.80 | 5.20 | 5.60 |

| FINAL RANKING TRANSPORTATION | Transportation Division Ranking | | | | | | | | | | | |
|---------------------------------|------------------------------------|-------|-------|-------|-------|-------|--------|--------|-------|--------|-------|-------|
| | DIV. | Div 3 | Div 1 | Div 9 | Div 2 | Div 6 | Div 10 | Div 18 | Div 8 | Div 15 | Div 5 | Div 7 |
| | Score | 8.40 | 7.80 | 6.80 | 5.80 | 5.80 | 5.80 | 5.60 | 5.40 | 5.20 | 4.80 | 4.60 |
| | Rank | 1st | 2nd | 3rd | 4th | 4th | 4th | 7th | 8th | 9th | 10th | 11th |