

METRO TRANSIT SERVICE POLICY UPDATE

Service Planning Department
April 2006

BACKGROUND

- Guides decision-making during service change process
- Adopted in September 2003
- Annual review and update
- Policy last amended in September 2005

CURRENT UPDATE

- Response to Consent Decree rulings on service change process and Metro Rapid program
- Target date for Metro Board approval is July 2006

KEY CHANGES

- Discussion of service change process
- Impact analysis methodology
- Metro Rapid Warrants
- Other minor additions and refinements

SERVICE CHANGE DISCUSSION

- Document Sector Council role during public meeting process to address issues of public safety– pg. 28
- Create appendix detailing actions that can be taken to mitigate impacts to transit dependent riders– Appendix E

IMAPCT ANALYSIS

- Process required by prior Consent Decree ruling, determines if overall program provides benefit to riders.
- Methodology developed as part of the September 2005 policy amendment
- Latest rulings required adjustments to the methodology when fare impacts or for preexisting alternative service that was not being upgraded—
Appendix D

METRO RAPID WARRANTS

- Incorporate final order as it relates to:
 - minimum span and frequency of service
 - exception provisions for span and frequency
 - reallocation limits when initiating new Rapids
- Bus stop guidelines (Appendix A)

OTHER CHANGES

- **Modified policy for substandard performing lines that are covered by a subsidy agreement with another entity (pg. 19)**
- **Added charter bus policy (pg. 16) and rail productivity guidelines (pg. 24)**
- **Included route numbering and classification system (Appendix G)**

STATUS AND NEXT STEPS

- On-going stakeholder review
- Brief Sector Governance Councils -- April
- Update draft policy– May
- Prepare Board report – June
- Present to Metro Board for Approval-- July

