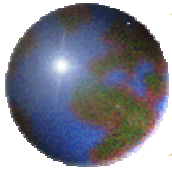


# *FY06 YTD May Performance*

Westside/Central Sector

Mark Maloney, General Manager



This sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 620 Metro buses and 21 Metro Bus lines carrying nearly 86.1 million boarding passengers each year.

This report gives a brief overview of sector operations':

- \* On-Time Pullouts from Primary Terminal Point (OTP-PTP)
- \* Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
- \* In-Service On-Time Performance
- \* Traffic Accidents per 100,000 Hub
- \* Complaints per 100,000 Boardings
- \* New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

| Measurement   | FY03   | FY04   | FY05   | FY06 Target | FY06 YTD   | May Month  | Status |
|---|--------|--------|--------|-------------|------------|------------|--------|
| <b>Bus Systemwide</b>   |        |        |        |             |            |            |        |
| On-Time Pullouts from Primary Terminal Point (OTP-PTP)*, **                         |        |        |        | 58%         | 29.40%     | 30.35%     |        |
| Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)*             |        |        |        | 3,500       | 3,271      | 3,301      |        |
| In-Service On-time Performance**  | 69.23% | 65.43% | 66.50% | 70%         | 64.58%     | 63.25%     |        |
| Bus Traffic Accidents Per 100,000 Miles   | 3.86   | 3.65   | 3.50   | 3.25        | 3.48       | 3.24       |        |
| Complaints per 100,000 Boardings  | 4.23   | 4.51   | 3.54   | 3.50        | 2.45       | 1.75       |        |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 17.80  | 17.64  | 13.61  | 15.00       | Apr. 12.18 | Apr. 14.09 |        |
| **Div 15 Nov. data excluded & Dec. Data after shake-up used.                        |        |        |        |             |            |            |        |
| <b>WC Sector</b>  |        |        |        |             |            |            |        |
| OTP-PTP*  |        |        |        | 58%         | 27.21%     | 28.28%     |        |
| MMBMF*  |        |        |        | 3,500       | 3,461      | 3,518      |        |
| In-Service On-time Performance  | 67.88% | 63.31% | 63.39% | 70%         | 61.07%     | 60.25%     |        |
| Bus Traffic Accidents Per 100,000 Miles   | 4.72   | 4.61   | 4.03   | 3.50        | 4.00       | 3.50       |        |
| Complaints per 100,000 Boardings  | 4.84   | 5.30   | 4.10   | 3.75        | 2.55       | 1.92       |        |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 28.74  | 21.52  | 18.80  | 20.00       | Apr. 12.42 | Apr. 14.20 |        |