

DRAFT

WESTSIDE/CENTRAL SERVICE SECTOR WORK PROGRAM FOR FY07

Service Planning

- December/June Service Changes for FY07
- Metro Connections Quarterly Update

Performance Measures

- Improve Transit Service
- Division Operation

Community Relations

- Metro Connections
- Division 6 Land Swap
- Exposition Line
- Wilshire Bus Lane

<u>Other</u>

- General Manager's Review
- Division Tours
- FY08 Budget Review

SERVICE DEVELOPMENT

December 2006 and June 2007 Service Changes

December 2006

- Running time improvements
- Line monitoring and management
- Contract line schedule adjustments

June 2007

Rapid Line Implementations

- Santa Monica Rapid Line 704
- Pico Rapid Line 730

Metro Connections Service Changes

PERFORMANCE MEASURES

Improve Transit Services	FY 07 Target
In-service on-time performance	65%
On Time Pullouts from Primary Terminal Point	58%
Complaints per 100,000 boardings	3.25
Mean miles between chargeable mechanical failures Bus Cost per revenue hour	3,500
Vehicle accidents per 100,000 hub miles	3.65
New Workers' comp indemnity claims per 200,000 exposure hours	13.40