

**DEPUTY CHIEF EXECUTIVE OFFICER'S REPORT
METRO OPERATIONS
COMMITTEE**

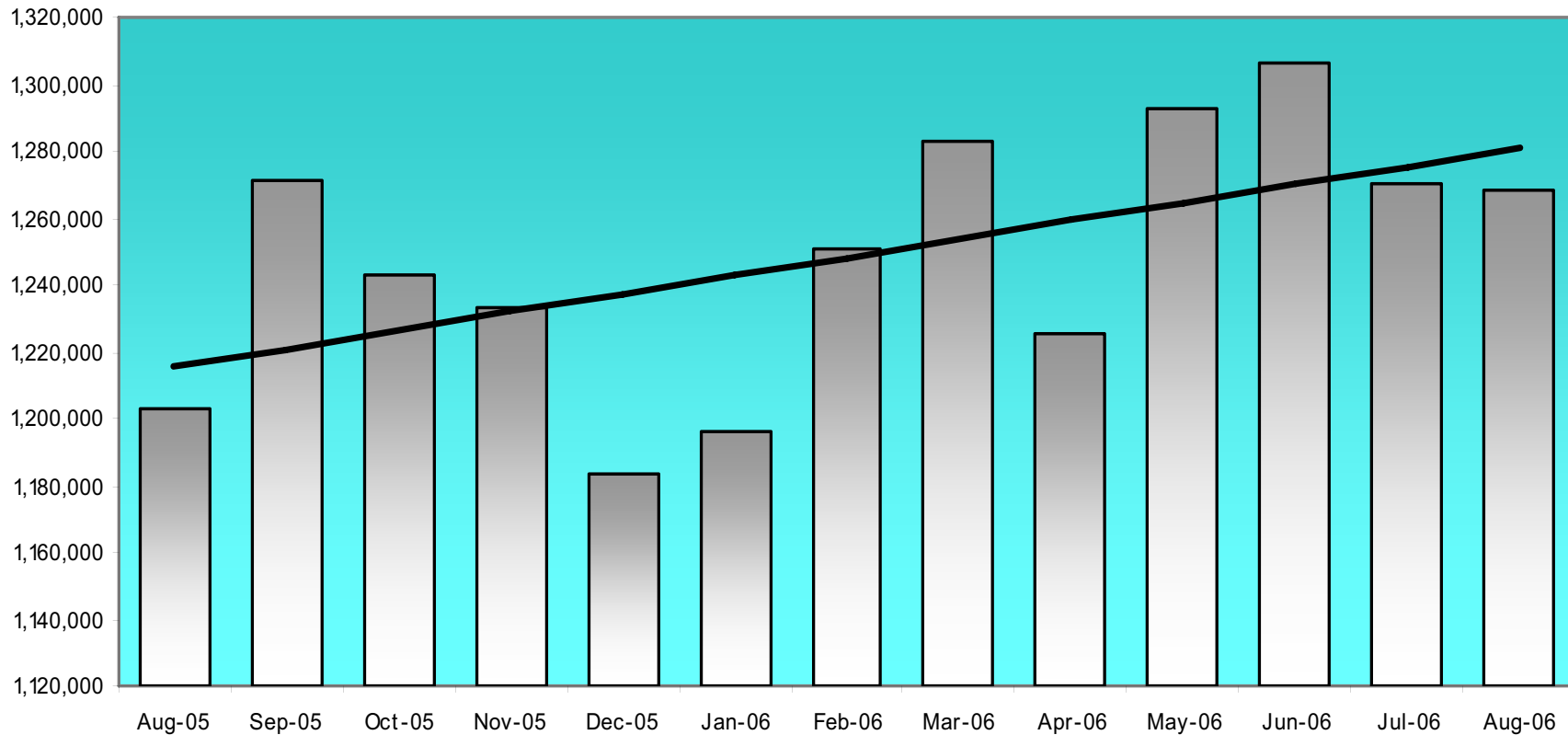
**John B. Catoe, Jr.
Deputy Chief Executive Officer
September 21, 2006**



Metro

Direct and Contracted Bus Ridership

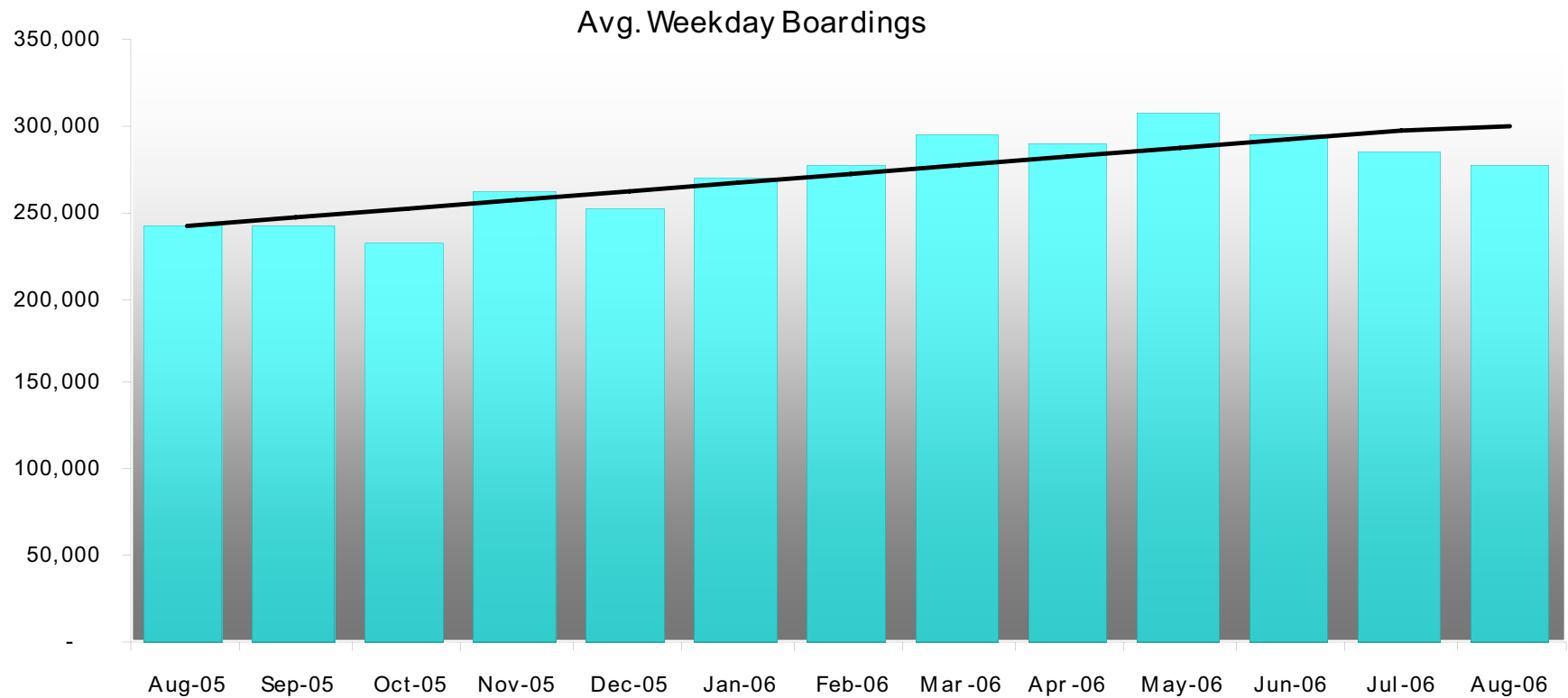
Average Weekday Boardings



	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06
Series1	1,203,346	1,270,773	1,242,605	1,232,984	1,183,408	1,195,799	1,250,281	1,282,920	1,225,387	1,292,282	1,306,486	1,270,607	1,268,617



Fixed Guideway Ridership (Rail and Orange Lines)

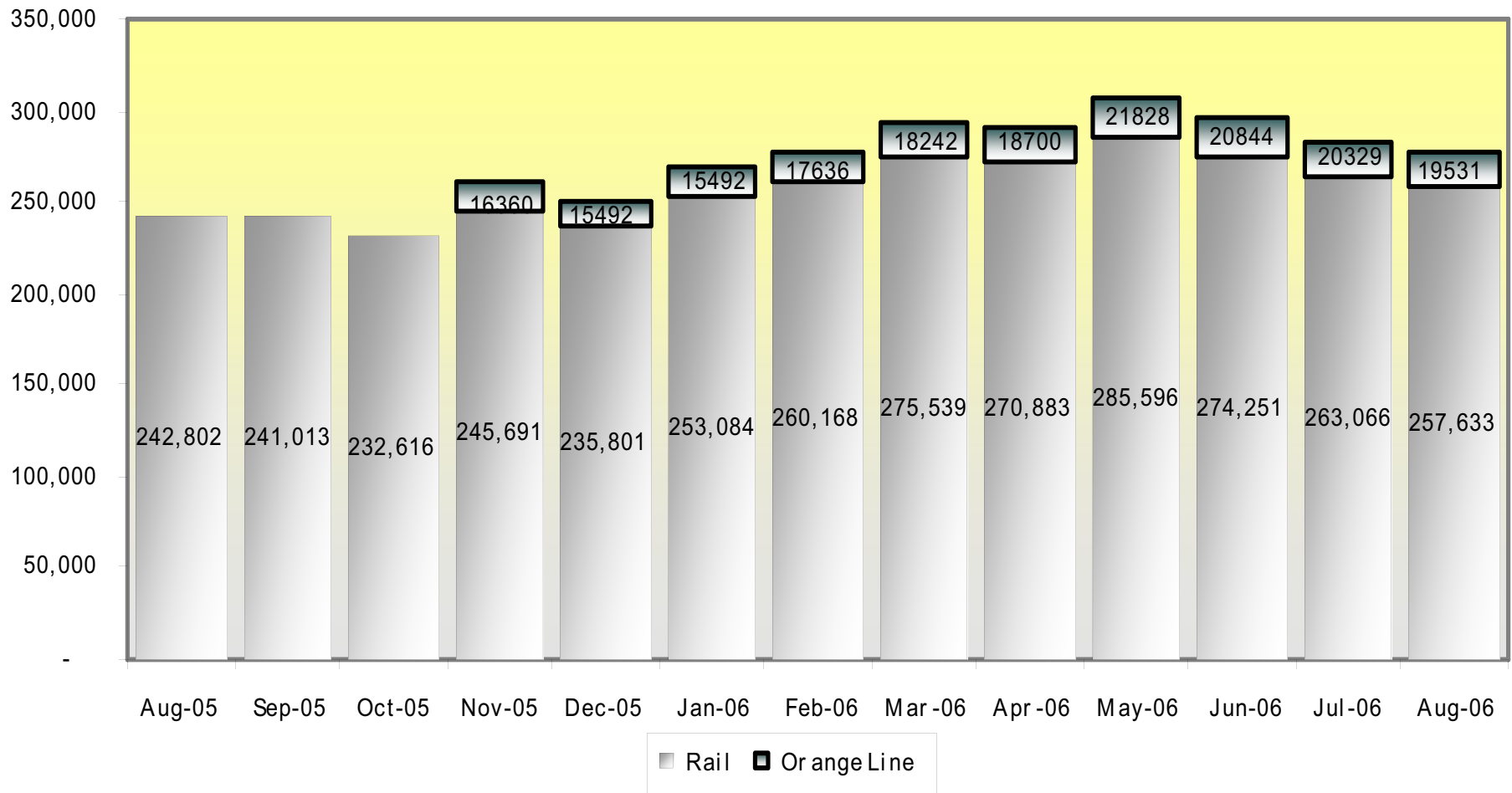


	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06
Fixed Guideway	242,802	241,013	232,616	262,051	251,293	269,184	277,804	293,781	289,583	307,424	295,095	283,395	277,164

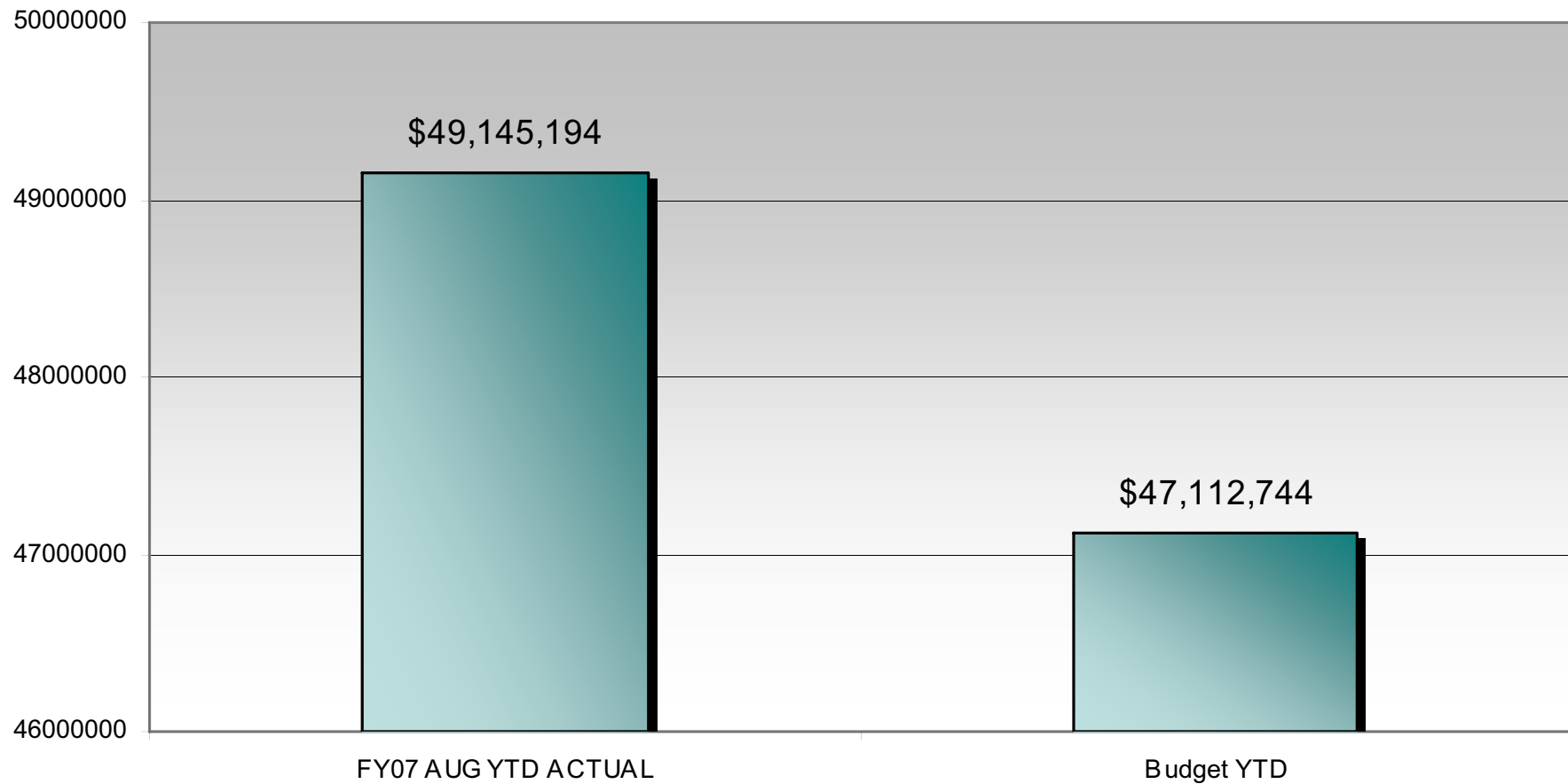


Fixed Guideway Ridership (Rail and Orange Lines)

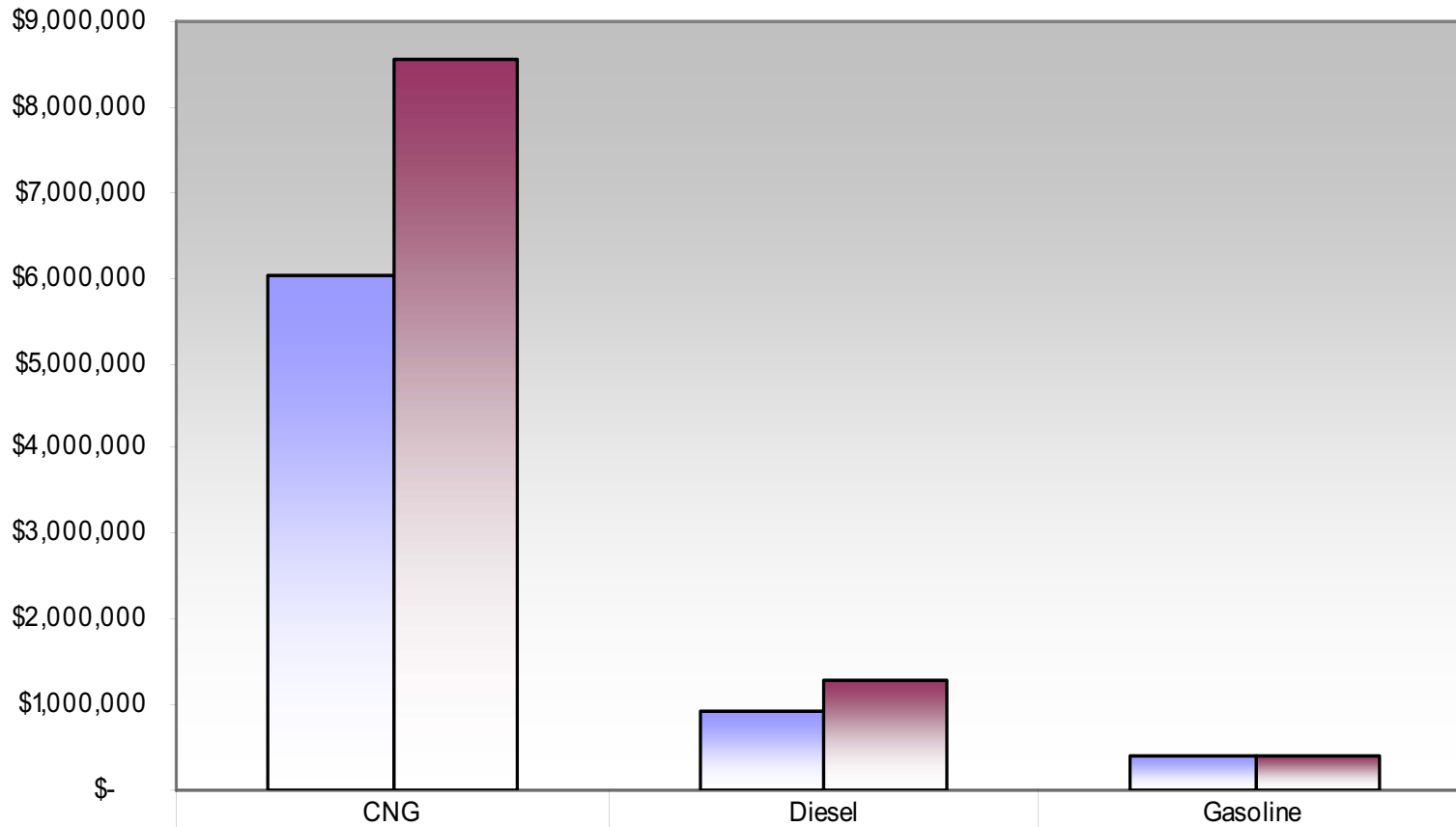
Avg. Weekday Boardings



Fare Revenue- FY07 August YTD



Fuel- FY07 August YTD



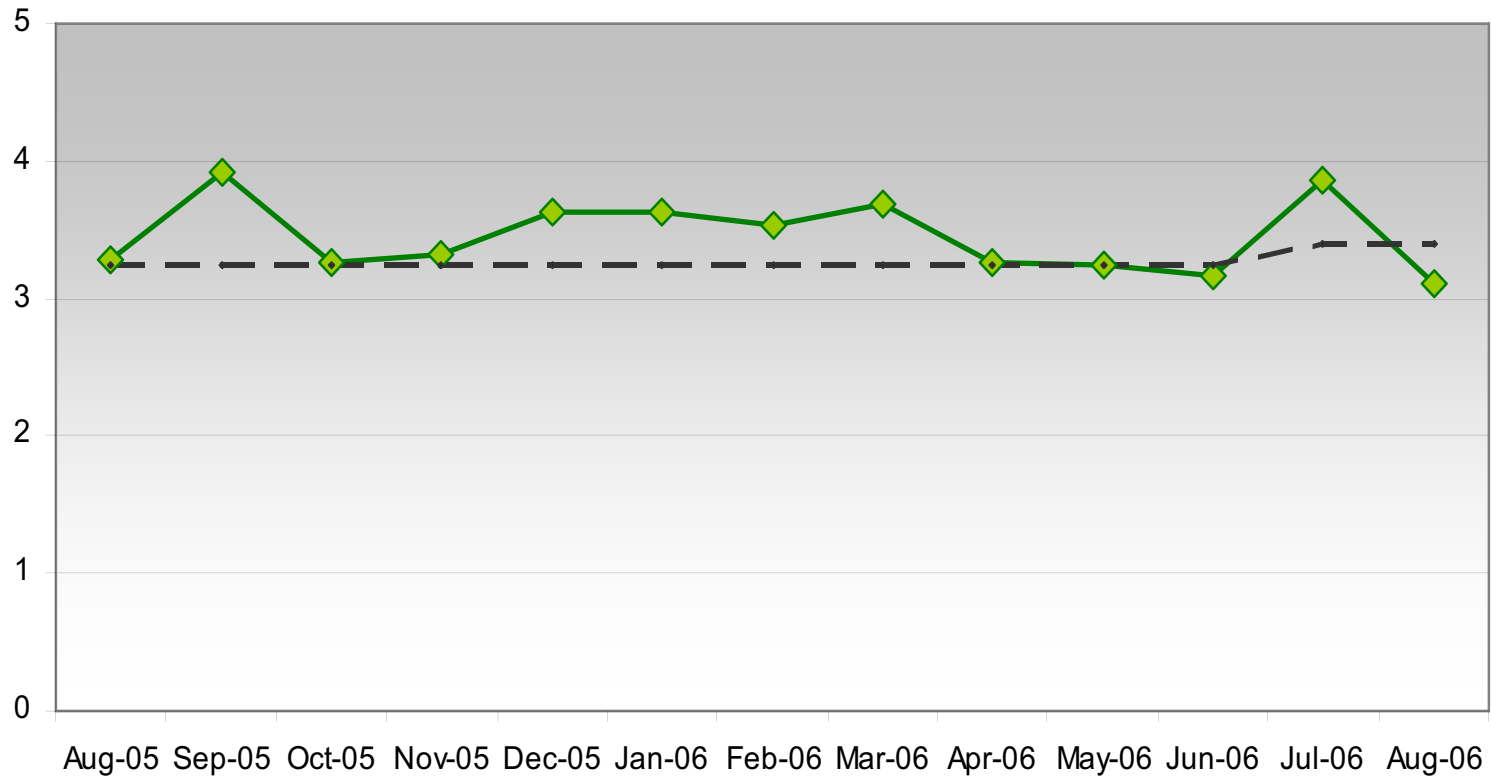
■ August YTD Actual	\$6,032,490	\$917,270	\$384,879
■ YTD Budget	\$8,557,783	\$1,276,566	\$385,286

Accidents- Fixed Guideway

FY07 AUGUST YTD

ORANGE LINE	2.02	All TRAFFIC Accidents per 100,000 scheduled miles
RED LINE	0.00	Only PUC reportable accidents per 100,000 TRAIN miles
BLUE LINE	2.09	Only PUC reportable accidents per 100,000 TRAIN miles
GREEN LINE	0.00	Only PUC reportable accidents per 100,000 TRAIN miles
GOLD LINE	0.00	Only PUC reportable accidents per 100,000 TRAIN miles

Bus Accidents- Systemwide

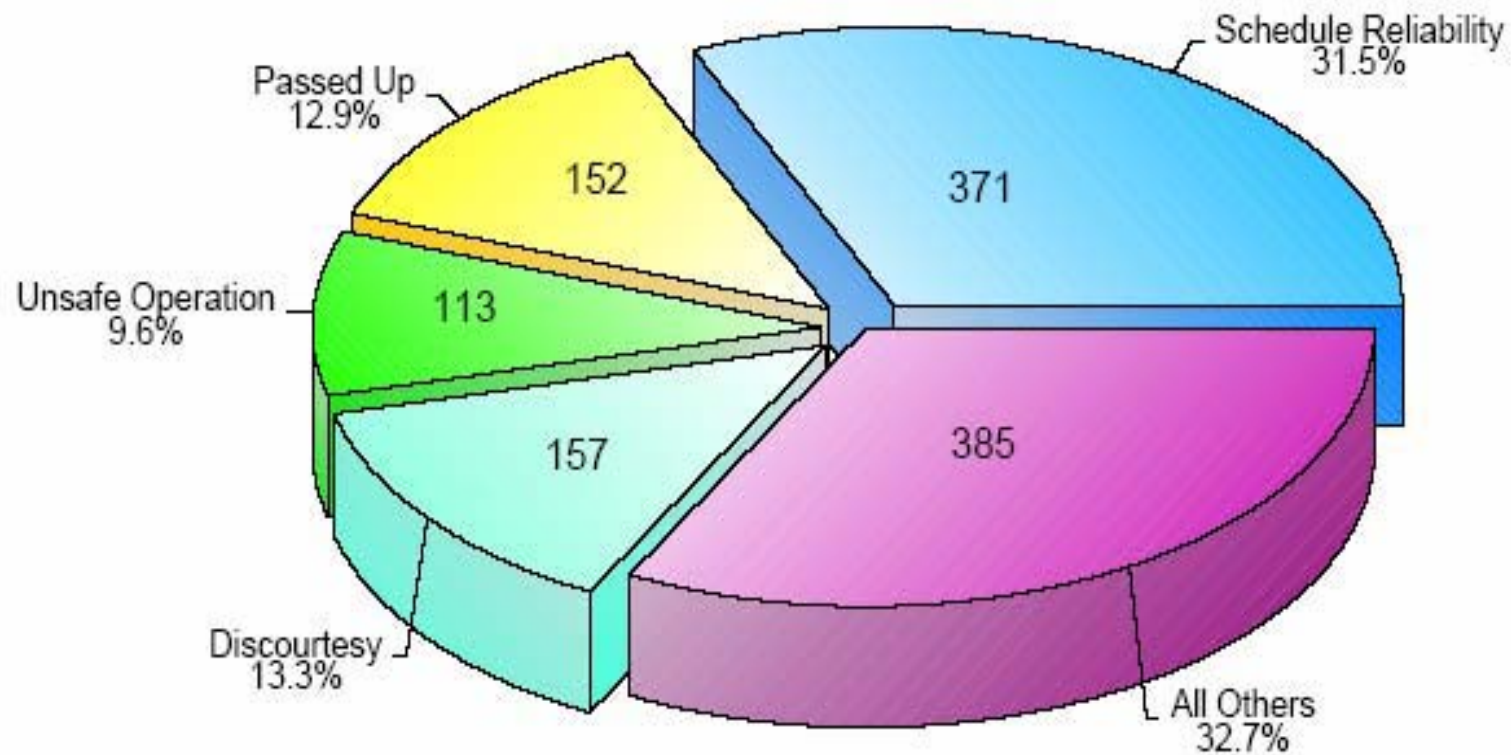


	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06
Systemwide YTD	3.2761	3.9263	3.2703	3.314	3.6299	3.6277	3.5328	3.6843	3.2587	3.2424	3.16	3.86	3.11
Target	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.4	3.4



Customer Service/Complaints

1,178 Total Customer Complaints



Labor Update

- To date, nearly 500 Sector General Managers, transportation and maintenance managers, assistant managers, Transit Operations Supervisors, Equipment Maintenance Specialists, union representatives and others responsible for administering the UTU and ATU contracts have attended training.
- Two-day Interest Based Negotiation (IBN) Workshop with Teamsters completed September 14th.
- Negotiations with Teamsters began yesterday, September 20th.
- New Operations Labor Relations department in place. Labor Relations staff participated in a two-day workshop September 11-12th.

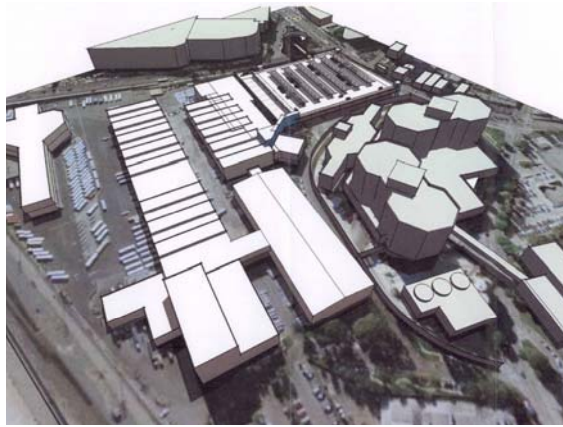
Bus Facilities Capital Projects Update

Division 9 Transportation Building



September 15, 2006: All steel complete, second floor deck poured,
Project 35% Complete

Bus Facilities Capital Projects Update



Union
Division



Division 4
Expansion

EIR contract awarded Sept 7, 2006

Phase II Construction started 7/06,
20% Complete



Bus
Division
CCTV
Project



Divisions 3,
8, 15, and
RRC Shop
Lighting

Completed August 29, 2006

Completed August 24, 2006



Metro

Gold Line Express Train Service Update

To decrease Gold Line run time, Rail Operations has achieved the following:

- ✓ Optimized the Signal System
- ✓ Eliminated Stations Stops

In Progress:

- Obtain Regulatory Relief from CPUC
CPUC imposed Speed Restrictions of 20 mph remain at Ave 45, Ave 50, and Del Mar grade crossings and through the Marion Way Corridor

Gold Line Express Train Service Update

Gold Line Signal System Optimization has yielded the following decrease in run time:

- Local Service: From 34 minutes to 29 (NB) – 28 (SB) minutes.
- Express Service: From 29 minutes to 24 (NB) – 23 (SB) minutes.

Gold Line Express Train Service - Next Steps

Adjust Gold Line Schedule to reflect new run times and add up to two trips per hour during the rush hour.

EXPRESS TRAINS (weekdays)

Current: 30 minute service between 6am-8am and 4pm-6pm.

Proposed: Same as current

LOCAL TRAINS (weekdays)

Current: 20 minute early morning, 15 minute service from a.m. peak into the evening, 20 minute service after 8pm.

Proposed: 20 minute early morning, average 10 minute service (14-8-8-14-8-8) during peak periods (Express trips run in the 14 minute window, after every 3rd local trip), 15 minute mid-day and early evening, 20 minute service after 8pm.

DriveCam Video System

Why?

- Reduce accidents and accident-related costs at Division 3
- Initially a no-cost pilot program



How Does DriveCam Work?



- Records event when “g” force parameter is exceeded
- Forward and rear facing lenses
- Records audio
- Records 20 seconds per event
- Stores up to 15 videos

DriveCam Implementation

- Met with UTU and ATU prior to start
- Installation occurred in last weekend in October 05
- Minimal operator training
- No-Cost Pilot Project Extended through June 2006
- Division 3 Units Authorized for Purchase to evaluate long term benefits to Metro



DriveCam- Conclusions After 9 Months

- Requires one additional supervisor
- Downward trend in vehicle accidents
- Slight decline in accident severity
- Excellent accident investigation tool
- Mixed operator feedback – some like the protection, others don't like being “watched”

DriveCam

TRAFFIC ACCIDENTS BY MONTH AT DIVISION 3

