

MINUTES

San Fernando Valley Service Sector
Governance Council

Regular Meeting

Marvin Braude Constituent Svc Center
6262 Van Nuys Blvd.
Van Nuys, CA 91401

Called to Order at 6:30 p.m.

Service Sector Representatives
present:

Kymerleigh Richards, Chair
Brad Rosenheim, Vice-Chair
Richard Arvizu
Coby King
Joan H. Leonard
Jesus R. Ochoa
Marsha Ramos
Mel Wilson

Officers:
Gary Spivack, Acting General
Manager in the absence of
Richard Hunt, General Manager
Christina Lumba-Gamboa,
Council Secretary

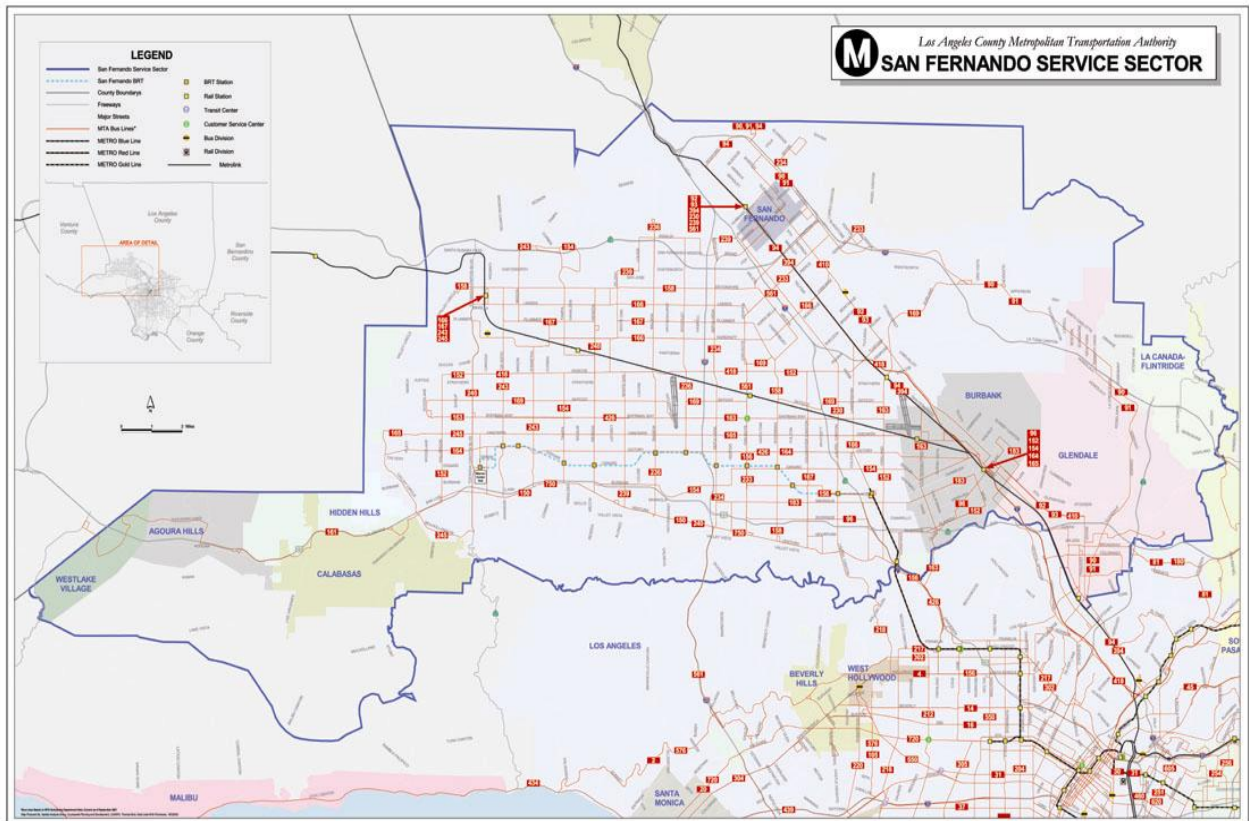


Metropolitan Transportation Authority

Metro

METRO SAN FERNANDO VALLEY GOVERNANCE COUNCIL

1) Area of responsibility:



- 2) The Governance Council is exclusively responsible for planning routes and schedules for Tier 1, 2, and 3 bus lines within the San Fernando Service Sector (except Metro Rapid lines and Metro Liner). Tier 1, 2, and 3 bus lines in the San Fernando Valley are:

**Lines: 90/91, 92, 94/394, 96C, 150/240, 152, 154, 156, 158, 161, 163,
164/165, 166, 167C, 168, 169, 183/234, 230/239, 233, 236/237, 242/243,
244/245, 353/363, 634C and 645. (C = Contract Service)**

Metro Rapid Lines **734, 750 & 761** and Metro Liner **901** are **NOT** under the exclusive jurisdiction of the Governance Council but jurisdiction may be exercised with the concurrence of other sector or Corporate.

- 3) The Governance Council is responsible for studying and planning service to improve efficiency within Metro San Fernando Valley, making recommendations to the MTA board regarding service issues, working with transit planners and local authorities and transit operators to ensure coordination of service and holding public hearings to gain input on proposed changes.
- 4) The Governance Council is **NOT** responsible for fare and transit pass structures, new project construction, or Metro Rail.

1. Pledge of Allegiance
2. APPROVED **Minutes** of Regular Governance Council Meeting held September 6, 2006.
3. RECEIVED Public Comment
 - Rafi Katzir suggested the following:
 - 1) Metro Expo Line be named Metro Purple Line
 - 2) Operate Lines 222 and 711 on Lankershim and San Fernando
 - 3) Operate Line 224 on Vineland/Glenoaks to Sylmar Metrolink station
 - 4) Operate Line 624 between Universal City Station and Burbank Metrolink station
 - 5) Discontinue route of Line 183 between Olive/Glenoaks & Pacific/Doran
 - 6) Discontinue route of Line 158 on Woodman between Branford & Devonshire
 - 7) Cancel Line 168 on Woodman between Ventura & Devonshire
 - 8) Extend Lines 166 & 367 to connect with Transportation Concepts Office
 - 9) Extend Lines 152 & 353 on Roscoe to Tuxford & San Fernando; cancel Fallbrook & Vineland segments and extend to West Hills Medical Center
 - Phillip Figatner complained that his comments at the last meeting were overlooked and minimized. He objected to the way he was quoted in the Daily News with regard to MTA's disconnect with riders and increased cost for riders forced to transfer. He said his statements were used in a way that was not intended. He said that the report of the August 2nd Council meeting does not address the charge he made that the

MTA would prefer riders to use day passes rather than purchase one-way fares. Mr. Figatner stated that such a charge should be addressed and suggested that it may be better to eliminate the one-way fare and lower the price on day passes and transfers. He further complained about the use of the Sylmar Metrolink Station being the terminus point; suggesting that the line should continue pass the station another 2 miles to Olive View Hospital. He expressed his frustration of Line 94 being a limited line when it has a high ridership and will not meet the needs of the bus riders.

The detour at San Fernando/Tuxford was not reported at all on Lines 166, 94 or 152. He commented that there are bus stops that are no longer serviced and people get stranded due to lack of information. He suggested detour route information on every effected bus.

- Ray D. Lopez suggested the color of the new Metro Orange Line extension be Yellow, Indigo or Violet for the East/West Orange Line Busway
- Vince Garafalo complained that a bus operator drove away from the bus stop while passengers were still standing and finding their seats. He suggested a 3-day grace period for bus passes. Mr. Garafalo also suggested that Line 94 run 24/7 and the Line 233 route be changed at the North terminal.
- John Groening expressed objection to the cutting back of Line 166 to Glenoaks/Branford and Sun Valley in December. He claims Line 166 has high ridership between Osborne and Lankershim and suggested that it continue from Lankershim to San Fernando Road. He also suggested the use of Local and Rapid lines on Line 166 on Nordoff through Lankershim.

Ms. Richards responded to Mr. Figatner that Lines 94 and 152 have the correct detour notices.

4. RECEIVED Chair's remarks.

- Chair Richards commented that at the recent MTA Board meeting, Mayor Villaraigosa introduced a motion for a reduced fare program offering discounted fares on 13 of Metro's lowest ridership lines which includes Lines 154 and 168 from San Fernando Valley Sector.
- Extension of the Orange Line to Chatsworth and potentially the establishment of a bus lane on Van Nuys Blvd.
- Director Antonovich's motion regarding the efficiency of the Service Sectors
- LADOT committed to implement a Line 422 stop at Thousand Oaks Transit Center effective January 2, 2007
- Re-routing of Line 549 to North Hollywood is pending
- Two changes will be taking place in December on Lines operated by San Gabriel that will affect SFV sector. Line 85 is going to be split into two separate lines; Cut back of Line 201 in Glendale between the Adventist Medical Center is scheduled to take effect with the December 17 shakeup.
- Senators Alarcon and Runner are forming a coalition to research the feasibility of an international airport in Palmdale and they have asked Ms. Richards to be a part of that process to address the public transportation issues. She considers that to be a great honor.

Mr. King requested staff to report back on the Villaraigosa motion at the next Council meeting and to determine if the motion is revenue neutral.

Ms. Richards added that a resolution will be presented to Gary Spivack, Acting General Manager of the Service Sector at the next meeting to recognize his efforts and service during most of this year.

Representative Rosenheim suggested a formal letter be sent from the Council to Richard Hunt /John Catoe giving Mr. Spivack an unsolicited evaluation of his performance as Acting General Manager for the past year. Mr. Rosenheim stated that

Mr. Spivack has done an exemplary job given the fact that he was performing his duties as Division 15 Manager and General Manager on behalf of the council. Representative Rosenheim stated that he would prefer a more formal letter evaluating Mr. Spivack's performance rather than a resolution, as resolutions are more ceremonial.

Ms. Leonard concurred with Mr. Rosenheim's statement. She expressed that whatever the Council does should be done formally as it is the only opportunity the Council has to evaluate the person who has been the General Manager since February 2006. She expressed that if Council does not do something, there will be no record of Mr. Spivack's performance.

Mr. Ochoa commented that it is the responsibility of the Governance Council to evaluate the Sector General Manager whoever he is even if he was an interim General Manager, not for the person but for the position.

Approved Mr. King's motion, seconded by Ms. Leonard, for Item 11 to be carried over to next meeting and seek guidance from County Counsel.

Ms. Leonard expressed concern about Mayor Villaraigosa's motion regarding reduced fares. She inquired about the impact of reduced fare on Day Passes. She stated that the emphasis on single rides is not the focus of the riders. The Service Sector encourages riders to purchase Day Passes. She inquired about the budget impact of the reduced fares.

Ms. Leonard and Mr. Rosenheim requested staff to report back on how Director Villaraigosa selected the Lines for reduced fare.

Mr. King requested staff to report back on MTA Directors Fleming/Katz/Yaroslavsky's motion regarding Van Nuys Blvd.

5. RECEIVED **report** of John Roberts, Maintenance Manager, Division 15 on behalf of Gary Spivack, Acting General Manager.

John Roberts announced that Gary Spivack, Acting General Manager of San Fernando Valley Service Sector, was called away due to a sudden death in the family. He said prayers and thoughts are with Gary Spivack.

A. Performance Indicators

Mr. Roberts reported that overall the Sector's performance indicators remain positive for the month of August. Workmen's Comp is slightly high, but below previous years. Traffic Accidents are below target at 2.68%. Complaints per 100,000 Boardings show a 35% reduction from the previous year. In Service On-Time performance is at 70%, quite high, due to operator shortage. He stated that Metro has taken an aggressive approach to hiring of more operators.

B. Customer Complaints

Staff strategies to reduce Customer Complaints have proven successful with July/August 2006 Customer Complaints 37% and 35% lower for same period of July/August 2005.

C. Regular Board Meeting Update

- Extended CEO Roger Snoble's, employment contract for two years
- Gloria Molina, MTA Board Chair travel to San Jose, to receive the APTA Achievement Award in Transportation
- Board has directed staff to implement aggressive recruitment strategies to reduce operator shortages

Mr. Roberts also announced that Kathy Drayton, Finance and Administration Manager of San Fernando Valley Service Sector was selected "Employee of the Quarter for 4th Quarter 2006 in Fiscal Responsibility".

The Governance Council service representatives expressed their congratulations for a well deserved recognition for Ms. Drayton.

6. RECEIVED AND FILED **Budget Update** by Kathy Drayton, Finance and Administration Manager.

Ms. Drayton reported a \$1.8 million variance for the month of August. Fuel and services are below budget. Labor is over budget due to labor shortages. Workmen's Comp increased due to the cost of claims.

7. RECEIVED **Orange Line Update** by Maria Reynolds, Division 8 Transportation Manager.

Ms. Reynolds made a power point presentation update. She stated that the Orange Line continues to have high ridership and customer satisfaction. The installation of photo enforcement is near completion. Accident rate is low; and the Canoga Park station will soon be opened, although no specific date has been set.

8. APPROVED Chair Richards motion to establish policy on withdrawn service change proposals during Metro Connections.

9. RECEIVED and FILED report on the **revised standards for line and stop.**

Ms. Cosette Stark, Director, Transportation Program Development, presented a Power Point overview of the Proposed Line Identification Standards.

10. RECEIVED Service Sector Representatives Closing Remarks.

- Representative Ochoa said that he attended the Roadeo and said he had a lot of fun.
- Representative King expressed the Council's thoughts and prayers for Gary Spivack
- Representative Leonard inquired about the replacement of a sector representative from Glendale.

11. **CLOSED SESSION:**

Personnel Matters – G.C. 54957 (b):

Public Employee Performance Evaluation – San Fernando Valley
Service Sector, Acting General Manager, Gary Spivack

CARRIED OVER TO NOVEMBER COUNCIL MEETING.

Adjourned at 8:30 p.m.



Prepared by: Christina Lumba-Gamboa
Council Secretary