



SAN GABRIEL VALLEY GOVERNANCE COUNCIL  
March 17, 2008

**SUBJECT: REVISED METRO SAN GABRIEL VALLEY SERVICE CHANGE PROGRAM**

**ACTION: APPROVE FINDINGS OF FEBRUARY 2008 PUBLIC HEARING AND  
ADOPT REVISED SERVICE CHANGE PROGRAM**

**RECOMMENDATION**

- A. Approve findings of Public Hearing conducted on February 11, 2008 for service changes proposed to be implemented June 29, 2008 or later;
- B. Adopt Revised Service Change Program as outlined in this report.

**BACKGROUND**

During February 2008, Metro conducted seven public hearings to receive comment on proposals to implement several major service changes in June 2008 or later. The system wide Notice of Public Hearing is shown in Attachment A.

Federal guidelines and Metro policy require that a public hearing be held when major service changes are proposed. Metro San Gabriel Valley Governance Council conducted a public hearing on February 11, 2008. In addition a centralized hearing, to receive public comments regarding all major service changes throughout the system, was held at the downtown LA Metro Gateway Building on February 9, 2008.

For fiscal year 2009, the Metro Bus system will be implementing six new Rapid Bus lines, and improving service on two more Rapid Bus lines to bring them into compliance with Consent Decree minimums. To fund these new Rapid Bus service, staff is proposing to reallocate service from poor performing bus lines to these new regional routes.

Metro SGV is proposing to implement one new Rapid Bus Line, 762 (Pasadena-Artesia Blue Line Sta. via Fair Oaks & Atlantic). In addition, existing Rapid Bus Line will have additional weekday and new Saturday service. Together, this new regional services will add about 55,000 annualized revenue hours of bus service. Staff is proposing to offset this added cost by canceling or reducing service on our poorest performing bus lines.

System wide, a total of up to 20 low performing bus lines, and eight segments of routes are being proposed for cancellation. In addition weekend service on five lines is being recommended for cancellation.

## **ALTERNATIVES CONSIDERED**

There are two basic alternatives to the Staff Revised SGV Service Plan: 1) Status quo by not adopting a service plan to maintain the present lines and service levels, and 2) Adopt a different set of service changes that meets the budgetary and consent decree mandates.

Staff does not recommend alternative one as it result in an unbalanced budget and would be counter to the Metro agreed upon minimum Metro Rapid Bus program that is an important element of the Consent Decree.

Staff also does not recommend alternative two as the Revised Service Plan is a balanced program that will meet the service level targets for the San Gabriel Valley Sector for fiscal year 2009 and focuses service level reductions and cancellations on some of Metro's poorest performing bus lines.

Should the Governance Council reject some of the proposed service reductions, other more productive lines would need to have service levels reduced in order to provide a balance budget for next fiscal year.

## **IMPACT ON BUDGET**

Metro is expected to undergo a significant budget shortfall in fiscal year 2009. Under Metro's 10-year forecast, the deficit is estimated to be approximately \$105 million. In order to address the shortfall and ensure a balanced budget, approximately 215,000 annual revenue service hours will need to be removed from the bus system in June of 2008. All Metro service sectors will need to identify and eliminate low performing bus service in their areas.

System wide, Metro is proposing to reduce service by 215,000 revenue hours of service in FY 2009. This represents about 2.8% of the 7.67 annual revenue hours metro is presently operating. Metro San Gabriel Valley Sector will be reducing service by about 40,000 annual revenue hours, which is about 2.75% of Metro San Gabriel Valleys current 1.45 million hours of service operated.

## **SUMMARY OF PUBLIC COMMENTS**

There was outstanding public participation during the review of proposed service changes. For Metro San Gabriel Valley over 400 individuals, organizations, cities, and political leaders participated in this public process.

At the public hearing held in downtown Los Angeles on February 9, of the 63 people who provided testimony 32 had comments related to SGV service. During the SGV public hearing held at the Sector office on February 11, 33 people spoke.

Representatives from Los Angeles City Council Members LaBonge and Huizar provided testimony. Also as representatives from JPL, Caltech, Marshall High School, Silver Lake Transportation Coalition, Southern California Transit Advocates, and BRU provided comments.

In addition, a total of 340 comments were also received via mail, e-mail, fax and phone by the close of the public record on February 15. Included in these were letters from the Cities

of Pasadena and Glendale, from the Gateway Cities COG and Governance Council, Caltech, Glendale Adventist Hospital, United Methodist Church, and Los Feliz Improvement Association.

A summary of these comments, including suggested alternatives, is provided in Attachment B.

### **POLICY IMPLICATIONS**

The proposed service modifications are consistent the Metro Transit Service Policies, the goals and objectives of the Metro Connections Program and meet the requirements of the Consent Decree.

Based on the public comments received, Metro San Gabriel Valley staff has made modifications to the original service plan and is recommending the Revised Metro San Gabriel Valley Service Change Program. This revised program is summarized on Attachment C.

### **REVISED SERVICE PLAN**

**Line 175** - The original proposal was to cancel this lower performing bus lines. This short local service line operates only on weekdays with no mid-day service. It is estimated that 85% of the daily average 935 riders are students attending Marshall High School. There are several issues related to Federal service guide lines regarding public transit agencies, that accept federal funds, and service to schools.

Staff has meet several times with City of Los Angeles staff, LADOT, and LAUSD. A new High School will be opening about three miles west of Marshall High School in September. The Revised Staff Proposal is the **continue Line 175 at reduced service levels until September 5**, and to continue to work with LADOT and LAUSD to assist in developing a more appropriate transit service for this area.

**Line 177** - The original proposal was to cancel this very low performing bus line. Line 177 is the lowest performing bus line in the entire Metro system. Even using lower cost contract service providers, the subsidy per passenger is very high at \$6.98. Staffs' recommendation is to **cancel Line 177 as originally proposed**. SGV staff will work closely with the City of Pasadena, and JPL and Caltech staff to evaluate new service alternative that these agencies may be able to provide.

**Line 201** - This line is a low performing bus line. To improve overall performance staff proposed to cancel weekend service and to shorten the weekday route by removing service from a 1.1-mile segment of Vermont Av. south of First Street.

During discussions with LA City Council Member LaBonge and the Silver Lake community, they recommended that the line should also be shortened on the north end by terminating the line at the Glendale Metrolink Station. Staff reviewed this option but does not recommend this because the public hearing process did not provide adequate notice to the City of Glendale. In addition, this option would shorten the line to the extent that it would become a community shuttle. This type of service would be best provided by the local community, which in this case is the City of Los Angeles. Staffs revised

recommendations are to **cancel weekend service and shorten the route of Line 201 as originally proposed.**

**Line 256** - The original proposal was to cancel this lower performing contract service bus line. This is a lengthy 24 mile long line operating from Altadena to Commerce. Along the route the line service Cal State LA, PCC, El Monte Busway Station, Allen Av. & Highland Park Gold Line Stations. Ridership on weekends is significantly lower than weekdays. While the line averages of about 25 passengers per bus hour, this falls to 15 on Saturdays and 10 on Sundays.

During the review process Montebello Bus Lines expressed interest in assuming this line from the Highland Park Station to East LA. However, they will not have enough buses until possibly December to add this service to there system.

The revised staff recommendation is to **cancel weekend service and to continue weekdays service** but shorten the line by ending service near Olympic & Eastern and reduce service levels to better match ridership levels

**Line 258** - The original proposal was to shorten this line by ending service at Garfield and Imperial. Metro extended this line to Paramount in 2006 at the request of Metro Gateway Cities Sector. While ridership to Paramount is relatively low, it has been increasing. During our public hearing process, staff received letters from both the Gateway Cities COG and Gateways Cities GC, requesting that the extended route remain in service.

The revised SGV staff proposal is to **retain the existing route of Line 258** for one year, and evaluate this service.

**Line 361** - This limited stop service along the route of Line 260 was proposed to be cancelled with the implementation of the new Rapid Line 762. SGV staff recommendation is to **cancel Line 361 as originally proposed.**

**Line 620** - This is a low performing shuttle route that was designed in the 1980's by LADOT as a DASH route. SCRDT was requested by the LA City Council to operate this line for a short period. The average subsidy per passenger mile of this shuttle route is very high at \$3.04 compared to the Metro system average of \$0.44.

There is an extensive amount of transit service on the major arterial streets in the community service by Line 620. In addition, Metro provides a very frequent and highly used shuttle service along Lorena, 4<sup>th</sup> St., Soto, and Marengo to County/USC Hospital. SGV staff recommendation is to **cancel Line 620 as originally proposed.**

**Line 762** – This new Rapid Bus line was originally proposed to operate between Fair Oaks / Colorado and Atlantic / Imperial. Subsequently County Council has recommended that this line be extended to cover the entire route that was illustrated when this service was first envisioned in 1999. This route is about 1.5 miles longer on the north, going to Fair Oaks & Washington, and about 6 miles longer on the south, extending to the Artesia Blue Line Station.

Some of the additional cost of providing this elongated service will be off set by reductions in service levels of the local line. In addition, rapid bus service levels over the extended route will be provided at levels more appropriate to passenger ridership levels and only during weekdays.

The revised staff recommendation is to **operate Line 762 from Fair Oaks / Washington to the Artesia Metro Blue Line Station.**

**Line 770** - This existing Rapid Bus Line presently operates between El Monte Station and downtown LA only on weekdays. To fully comply with Metro's Consent Decree, service levels on this line are to be improved during weekdays and Saturday service is to be implemented. Staffs' recommendation is to **implement as originally proposed.**

### **NEXT STEPS**

The Revised Metro San Gabriel Valley Service Change Program complies Metro's Transit Service Policies, requirements of the Consent Decree, and will meet Metro SGV's budget targets. Maps of these service changes are included in Attachment **D**. The Revises SGV Service Change Program's estimated impacts to passengers, and service hours are provided in Attachment **E**.

With the approval of the Metro SGV Governance Council, staff will implement the revised service changes beginning June 29, 2008 or later.

Prepared by: Jack Gabig, General Manager, San Gabriel Valley Sector  
Jon Hillmer, Service Development Manager

### **ATTACHMENTS**

- Attachment A: Public Hearing Notice
- Attachment B: Summary of Public Hearing Comments & Staff Response
- Attachment C: Revises SGV Service Change Program Summary
- Attachment D: Line Maps
- Attachment E: Estimated Passenger and Service Impacts



**NOTICE OF PUBLIC HEARING**  
**Los Angeles County Metropolitan Transportation Authority**

The Los Angeles County Metropolitan Transportation Authority will hold seven public hearings in February 2008 to receive community input on proposed modifications to Metro’s bus services. Approved changes will become effective June 2008 or later. Details of the hearing dates, times, and locations are listed at the end of this notice.

The upcoming public hearings are being held in conformance with federal public hearing requirements outlined in Section 5307 (d) 1 of Title 49 U.S.C., and public hearing guidelines adopted by Metro’s Board of Directors in 1993, as amended.

Listed below are the service proposals to be considered at the hearings, and the respective service sectors that will host the public hearings. In general, the proposed modifications will improve the efficiency of the public transportation system through a better use of limited resources. The public can attend any of these hearings and comment on proposals of interest to them.

**METRO SAN GABRIEL VALLEY SECTOR**

<b>LINE</b>	<b>LINE NAME</b>	<b>PROPOSED SERVICE CHANGE</b>
<b>175</b>	Silverlake-Hollywood via Fountain & Hyperion	Service to be canceled due to low productivity
<b>177</b>	Pasadena-JPL via Walnut & 210 Fwy	Service to be canceled due to low ridership
<b>201</b>	Glendale-Koreatown via Silverlake & Vermont	Cancel Saturday and Sunday service due to low ridership. During weekdays cancel service south of Vermont & 1 <sup>st</sup> St due to excessive service duplication and improve service levels on remaining route
<b>256</b>	Altadena-Commerce via Hill & Eastern	Service to be canceled due to low productivity
<b>258</b>	Alhambra-Paramount via Fremont & Eastern	Cancel service south of Garfield & Imperial due to low ridership
<b>361</b>	Pasadena-Artesia Blue Line Station Limited	Limited-stop service to be incorporated into new Rapid Bus Line 762
<b>620</b>	Boyle Heights Shuttle	Service to be canceled due to low productivity
<b>New 762</b>	Pasadena-Maywood via Fair Oaks & Atlantic	New weekday and Saturday Rapid Bus service along the route of Line 260 between Fair Oaks /Colorado & Atlantic/Imperial
<b>770</b>	El Monte-Downtown LA via Garvey Av & Chavez Av	New Rapid Bus service on Saturday. Also improved service levels to be operated during weekdays

**METRO SAN FERNANDO VALLEY SECTOR**

<b>LINE</b>	<b>LINE NAME</b>	<b>PROPOSED SERVICE CHANGE</b>
<b>92</b>	Downtown LA-Burbank Station via Glendale Av, Glenoaks Bl	Shorten southern terminal at Vignes St and Cesar Chavez Av.
<b>94</b>	Downtown LA-Sun Valley via San Fernando Rd	Extend northern route to Olive View Hospital to replace canceled segment of Line 394; Shorten southern terminal at Vignes St and Cesar Chavez Av. Reallocate trips to new Rapid Line 794.
<b>154</b>	Tarzana-Burbank Station via Oxnard St, Burbank Bl	Cancel service due to low productivity.
<b>155</b>	Universal City Station-Burbank Station via Riverside Dr, Alameda Av	Cancel service due to low productivity.
<b>156</b>	Van Nuys-North Hollywood-Hollywood	Reduce service frequency to improve productivity. No change in Line 656 Owl service.
<b>163</b>	West Hills-Hollywood via Sherman Way, Hollywood Way	Restructure into two separate lines at Vineland Av and San Fernando Rd; Operate Sherman Way segment as Line 163 and Hollywood Way segment as new Line 222; no change to Line 363.
<b>168</b>	Chatsworth Station-San Fernando via Lassen St, Paxton St	Cancel service due to low productivity.
<b>183</b>	Sherman Oaks-Glendale via Magnolia Bl	Shorten eastern terminal at First and Angeleno in Downtown Burbank to improve productivity.
<b>New 222</b>	Sun Valley-Hollywood via Hollywood Way, Barham Bl	Replace canceled segment of Line 163 between Sun Valley and Hollywood and reduce service.
<b>224</b>	Sylmar-Universal City Station via Fernando Rd, Lankershim Bl	Reallocate trips to new Rapid Line 724.
<b>237</b>	Encino-Sherman Oaks via Balboa Bl, Woodley Av (Branch route of Line 236)	Cancel weekday midday service along Woodley Av to improve productivity.
<b>394</b>	Downtown LA-Sylmar Station via San Fernando Rd (Branch route of Line 94)	Cancel service and reallocate trips to new Line 794; Replace segment between Sun Valley and Sylmar Station with extension of local Line 94.
<b>634</b>	Sylmar Station-Mission College via Hubbard St	Cancel service due to low productivity.
<b>New 724</b>	Sylmar-North Hollywood Station via San Fernando Rd, Lankershim Bl	New Rapid between Sylmar Station and North Hollywood Station (weekdays only) operating via San Fernando Rd and Lankershim Bl.
<b>New 794</b>	San Fernando Rd South Rapid	<b>Option 1</b> -New Rapid from Downtown LA to Downtown Burbank operating primarily via San Fernando Rd and Brand Bl, <b>or</b> <b>Option 2</b> -New Rapid from Downtown LA to Sun Valley operating primarily via San Fernando Rd. South terminal of Line 794 to be located at Vignes St and Cesar Chavez Av under Options 1 or 2.

**METRO GATEWAY CITIES SECTOR**

<b>LINE</b>	<b>LINE NAME</b>	<b>PROPOSED SERVICE CHANGE</b>
<b>26-51</b>	Hollywood-Compton-Artesia Transit Center via Avalon Bl	Consolidate Owl trips on Avalon Bl & San Pedro St to provide two-way service, and remove one-way Owl trips from Central Av.
<b>53</b>	Downtown LA - CSU Dominguez Hills via Central Av	Restructure line in conjunction with start-up of new Rapid Bus Line 753 on the Central Av Corridor. Route to be modified to serve Imperial Station and removed from Avalon Station. Cancel one-way Owl service on Central Av and consolidate trips on Avalon Bl & San Pedro St.
<b>60</b>	Downtown LA - Artesia Station via Long Beach Bl	Owl service south of Artesia Bl to downtown Long Beach, and west of Long Beach Bl to Compton Station to be canceled due to low ridership.
<b>62</b>	Downtown LA - Hawaiian Gardens via Telegraph Rd	Service south of Rosecrans to Hawaiian Gardens to be canceled due to low ridership. Norwalk Transit may assume discontinued segment to Cerritos and including service to Hawaiian Gardens.
<b>102</b>	Baldwin Village-South Gate via Coliseum St	Cancel Sunday service due to low productivity.
<b>105</b>	W Hollywood - Vernon via La Cienega Bl - Vernon Av	Cancel route segment east of Pacific Bl due to duplication with Line 611.
<b>121</b>	Imperial Station - Whittwood Mall via Imperial Hwy	Cancel Sunday service due to low productivity.
<b>127</b>	Compton Station - Downey via Compton Bl & Somerset Bl	Cancel service due to low productivity.
<b>254</b>	Boyle Heights-103 <sup>rd</sup> St Station via Lorena St- Boyle Av	Cancel service due to low productivity & excessive service duplication. Portions of existing route now served by other transit operators/lines.
<b>265</b>	Pico Rivera - Lakewood Center Mall via Paramount Bl	Cancel Sunday service due to low productivity.
<b>350</b>	South Central Av. - Limited - Branch Of Line 53	Reallocate trips to new Rapid Line 753.
<b>612</b>	South Gate Shuttle	Cancel Sunday service due to low productivity.
<b>705</b>	W. Hollywood -Vernon via La Cienega Bl - Vernon Av	Enhance weekday service as required by Consent Decree.
<b>NEW 753</b>	Central Av Metro Rapid	Establish new Rapid Bus line along route of local Line 53. New line to operate Monday thru Friday. South terminal to be located at Imperial Station in Willowbrook



**METRO SOUTH BAY SECTOR**

<b>LINE</b>	<b>LINE NAME</b>	<b>PROPOSED SERVICE CHANGE</b>
<b>108/358</b>	Marina Del Rey - City of Commerce via Slauson Av	Cancel service west of Fox Hills Transit Center to Marina del Rey, alternatives include Culver City 2, Big Blue Bus 14, and Metro Line 110
<b>110</b>	Playa Vista - Bell Gardens via Jefferson Bl & Gage Av	Extend route from Playa Vista to southern Marina del Rey
<b>115/315</b>	Playa Del Rey - Norwalk via Manchester Av & Firestone Bl	Cancel Line 315 and replace with new Line 715; reduce service frequency on Line 115
<b>120</b>	Aviation/LAX Station - Rosa Parks Station via Imperial Hwy	Cancel Sunday service, alternatives include the Metro Green Line and Line 117 on Century
<b>124</b>	El Segundo - Rosa Parks Station via El Segundo Bl	Cancel service, alternatives include Line 125 on Rosecrans and the Metro Green Line
<b>126</b>	Manhattan Beach - Hawthorne Station via El Camino College	Cancel service, alternatives include Line 125 on Rosecrans, Line 210 on Crenshaw, and Line 40 on Hawthorne
<b>202</b>	Willowbrook-Compton-Wilmington via Willowbrook Av	Cancel service, alternatives include the Metro Blue Line, Line 205 on Wilmington Av, the Hahn Trolley, and Compton Renaissance
<b>209</b>	Wilshire/Western Station - Gardena via Van Ness Av.	Cancel service, alternatives include Line 210 on Crenshaw Bl and Line 207 on Western Av
<b>211/215</b>	Inglewood - South Bay Galleria via Prairie Av. and Inglewood Av	Cancel service, alternatives include Line 40 on Hawthorne Bl and Lines 212/312 on Prairie Av
<b>439</b>	L.A. Union Station – LAX Transit Center Express via I-110 Fwy.	Cancel midday and weekend service, alternatives include Lines 42 and 110 in Ladera and Culver City 6 on Sepulveda
<b>444</b>	L.A. Union Station -West Torrance-Rolling Hills-Rancho Palos Verdes Express	Cancel midday service and weekend service north of Artesia Transit Center, to be replaced with expanded Line 450X
<b>445</b>	L.A. Union Station -San Pedro-via Harbor Transitway Express	Cancel midday service and weekend service north of Artesia Transit Center, to be replaced with expanded Line 450X
<b>450X</b>	Downtown L.A. 7th/Metro Center - Artesia Transit Center Express	Expand service to operate during midday and weekends north of Artesia Transit Center to downtown LA
<b>608</b>	Crenshaw Connection	Cancel service, alternatives include Lines 40, 42, 105, 206, and community DASH

**Attachment A Cont.**

<b>LINE</b>	<b>LINE NAME</b>	<b>PROPOSED SERVICE CHANGE</b>
<b>626</b>	LAX Transit Center - EL Segundo Employment Center	Cancel service, alternatives include Line 232 on Sepulveda and multiple carriers between Aviation/LAX Station and LAX City Bus Center
<b>711</b>	Florence Metro Rapid	Cancel weekend service, alternative is Line 111 on Florence Av
<b>New 715</b>	Manchester – Firestone Metro Rapid	New Rapid service from LAX City Bus Center to Firestone & Atlantic in South Gate
<b>940</b>	Hawthorne Rapid Express	Cancel service, alternative is Line 740 Hawthorne Metro Rapid

**METRO WESTSIDE / CENTRAL SECTOR**

<b>LINE</b>	<b>LINE NAME</b>	<b>PROPOSED SERVICE CHANGE</b>
<b>10</b>	Downtown LA -West Hollywood via Temple St & Melrose Av	Cancel late night and Owl service. Propose service to operate from 4:00am to 11:00pm.
<b>14</b>	Downtown LA - Beverly Hills via Beverly Bl	Cancel late night and Owl service. Propose service to operate from 4:00am to 11:00pm.
<b>37</b>	Downtown LA –Fairfax- Washington via Adams Bl	Cancel late night and Owl service. Propose service to operate from 4:00am to 11:00pm.
<b>38</b>	Downtown LA –Fairfax- Washington via Jefferson Bl	Cancel late night and Owl service. Propose service to operate from 4:00am to 11:00pm.
<b>220</b>	West Hollywood - Culver City	Cancel service due to low ridership.
<b>330</b>	Pico/Rimpau - Monterey Park via Pico Bl & East 1st St	Replace service on Line 330 with new Metro Rapid Line 730.
<b>NEW 730</b>	Downtown LA - Pico/Rimpau via Pico Bl	Implement new Pico Rapid from Downtown LA to Pico/Rimpau

Additional details about these proposals will be available for public review after January 14, 2008. To obtain this information contact the address listed below, or visit your nearest Metro Customer Relations Center. Information can also be accessed at: [www.metro.net](http://www.metro.net).

These proposals may be approved in whole, or in part, at a date following the public hearings. Approved changes may also include other alternatives derived from public comment. Interested members of the public are encouraged to attend the upcoming hearings and provide testimony on any service change proposal (public comments will not be restricted to just the bus routes operating in one geographical area). All public comment received will be forwarded to the responsible Sector Governance Council to be considered prior to taking action on these proposals. Persons unable to attend the hearings may submit written testimony postmarked through February 14, 2008, the close of the public record.

All written testimony sent via U.S. Mail should be addressed to:

**Metro Customer Relations  
One Gateway Plaza, 99PL4  
Los Angeles, CA 90012-2932  
Attn: June 2008 Service Changes**

Comments sent via e-mail should be addressed attention “**June 2008 Service Changes**”, and sent to:

[customerrelations@mta.net](mailto:customerrelations@mta.net)

Comments via FAX should be addressed as above and sent to: **213-922-6988**

## **SCHEDULED PUBLIC HEARINGS**

### **SAN FERNANDO VALLEY SECTOR**

**February 6, 2008, 6:30 PM**

Marvin Braude Constituent Service Center  
6162 Van Nuys Bl.  
Van Nuys

### **GATEWAY CITIES SECTOR**

**February 12, 2008, 6 PM**

Girls Club House Recreation Ctr  
4940 Southern Av (So Gate Park)  
South Gate

### **SOUTH BAY SECTOR**

**February 6, 2008, 6:00 PM**

Carson Community Center  
801 Carson St  
Carson

### **WESTSIDE/CENTRAL SECTOR**

**February 13, 2008, 5 PM**

La Cienega Tennis Center  
325 So. La Cienega Bl  
Beverly Hills

### **METRO HEADQUARTERS (All Sectors)**

**February 9, 2008, 10 AM**

Board Room, 3<sup>rd</sup> Floor  
One Gateway Plaza  
Los Angeles

### **GATEWAY CITIES SECTOR**

**February 14, 2008, 4 PM**

The Gas Company  
9240 Firestone Bl  
Downey

### **SAN GABRIEL VALLEY SECTOR**

**February 11, 2008, 6 PM**

San Gabriel Valley Sector Office  
3449 Santa Anita Ave  
3<sup>rd</sup> Floor Council Chambers

Comments on this matter can also be sent via e-mail to:

[customerrelations@mta.net](mailto:customerrelations@mta.net)

Facsimile at: 213-922-6988

Upon request, foreign language translation, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please telephone (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday.

**SUMMARY OF PUBLIC COMMENTS RECEIVED DURING THE FEBRUARY 2008 PUBLIC HEARING PROCESS  
RELATED TO METRO SAN GABRIEL VALLEY SERVICE CHANGE PROPOSALS**

<b>LINE NO.</b>	<b>LINE NAME</b>	<b>PUBLIC HEARING SERVICE CHANGE PROPOSAL</b>	<b>OPPOSE</b>	<b>SUPPORT</b>	<b>SUMMARY OF PUBLIC COMMENTS AND ALTERNATIVES SUGGESTED</b>	<b>STAFF RESPONSE</b>
175	Silverlake-Hollywood via Fountain & Hyperion	Cancel line due to low productivity	142 Plus petition 1,585	2	<ul style="list-style-type: none"> <li>• Convert service to a DASH line</li> <li>• Allow more time to find a solution</li> <li>• Cancel some other line that is less important.</li> <li>• Live near MHS. This cut will add move vehicles to a bad situation</li> </ul>	<p>Line 175 is poorer performing line with subsidy per passenger of \$2.54. There are significant FTA issues with Metro providing essentially school transportation service.</p> <p align="center"><b><u>Revised Staff Recommendation</u></b> <b>Continue Line 175 service at a reduced service level until Sept. 5.</b> Continue to work with LADOT and LAUSD to assist in developing an alternative service.</p>
177	Pasadena-JPL via Walnut & 210 Fwy.	Cancel line due to low ridership	105 Plus petition 8	3	<ul style="list-style-type: none"> <li>• Have ARTS or Foothill operate line 177</li> <li>• Reduce or cancel mid-day service</li> <li>• Reroute thru northern Pasadena &amp; Altadena &amp; add weekend service</li> <li>• Extend line to Glendale</li> <li>• Increase fare to \$2</li> <li>• Negotiate with Caltech to cancel their shuttle van</li> <li>• Keep JPL to Pasadena segment</li> <li>• Cancel Line 686 instead of Line 177</li> <li>• City of Pasadena opposes elimination of Line 177</li> </ul>	<p>Line 177 is a contract line yet is the poorest performing line in the Metro system with subsidy per passenger of \$6.98. Line attracts an average of only 9 passengers per bus hour.</p> <p align="center"><b><u>Staff Recommendation</u></b> <b>Cancel Line 177 as proposed.</b> Continue to work with Pasadena to see if funding can be obtained for ARTS to operate peak only service between JPL and Memorial Park Station.</p>

**SUMMARY OF PUBLIC COMMENTS RECEIVED DURING THE FEBRUARY 2008 PUBLIC HEARING PROCESS  
RELATED TO METRO SAN GABRIEL VALLEY SERVICE CHANGE PROPOSALS**

<b>LINE NO.</b>	<b>LINE NAME</b>	<b>PUBLIC HEARING SERVICE CHANGE PROPOSAL</b>	<b>OPPOSE</b>	<b>SUPPORT</b>	<b>SUMMARY OF PUBLIC COMMENTS AND ALTERNATIVES SUGGESTED</b>	<b>STAFF RESPONSE</b>
201	Glendale-Koreatown via Silver Lake & Vermont	Cancel weekend service due to low ridership	44	5	<ul style="list-style-type: none"> <li>Put smaller buses on line</li> <li>Transfer service to Westside Central Sector</li> <li>Improve service levels</li> <li>City of Glendale opposes cutting Line 201 from City of Glendale but would like to work with staff to explore other options.</li> </ul>	<p>Line 201 is a poorer performing line with subsidy per passenger of \$4.46 and 24 psgrs. per bus hour. Weekend service attracts only 18 psgrs. per bus hour. Transferring line to another sector would not change lines performance.</p> <p align="center"><b><u>Staff Recommendation</u></b> <b>Cancel weekend service as proposed</b></p>
201	Glendale-Koreatown via Silver Lake & Vermont	During weekdays cancel service south of Vermont & 1 <sup>st</sup> St due to excessive duplication and improve service levels on remaining portion of line	22	4	<ul style="list-style-type: none"> <li>Remove service from Vermont and from Glendale ending line at Glendale Metrolink Sta. and run more frequent service in Silver Lake</li> <li>City of Glendale opposes cutting Line 201 from City of Glendale but would like to work with staff to explore other options.</li> <li>Improve service levels</li> </ul>	<p>As noted above Line 201 is a poor performing line. Removing service from Glendale and Glendale Adventist Hospital without including this option in the public hearing is not recommended.</p> <p align="center"><b><u>Staff Recommendation</u></b> <b>Implement service changes as proposed.</b> Also work with Glendale, City of LA and Silver Lake community to explore other options of improving service levels on this line.</p>

**SUMMARY OF PUBLIC COMMENTS RECEIVED DURING THE FEBRUARY 2008 PUBLIC HEARING PROCESS  
RELATED TO METRO SAN GABRIEL VALLEY SERVICE CHANGE PROPOSALS**

<b>LINE NO.</b>	<b>LINE NAME</b>	<b>PUBLIC HEARING SERVICE CHANGE PROPOSAL</b>	<b>OPPOSE</b>	<b>SUPPORT</b>	<b>SUMMARY OF PUBLIC COMMENTS AND ALTERNATIVES SUGGESTED</b>	<b>STAFF RESPONSE</b>
256	Altadena-Commerce via Hill & Eastern	Cancel line due to low productivity	109 Plus petition 137	2	<ul style="list-style-type: none"> <li>• Keep line at least during rush hours</li> <li>• Run only between CSULA &amp; Pasadena and straighten route</li> <li>• Have DASH replace Line in El Sereno</li> <li>• Keep portion of route between Monterey Rd. &amp; Fig.</li> <li>• Line is an important means to travel to PCC, CAULA &amp; Rail</li> <li>• Lack of information, inconsistent application of criteria</li> <li>• City of Pasadena opposes elimination of Line 177</li> </ul>	<p>Line 256 is a contract line yet is a poor performing line, with subsidy per passenger of \$2.57 and psgrs. per bus hour of 22. Weekend service operates hourly service and attracts only 12 psgrs. per bus hour.</p> <p align="center"><b><u>Revised Staff Recommendation</u></b>  <b>Cancel weekend service in June 2008</b>  <b>Continue weekday service at a reduced service level and shortened route until Dec. 2008.</b>            Continue to work with Montebello Bus Lines and Pasadena to transfer this line and/or contract with ARTS.</p>
258	Alhambra-Paramount via Fremont & Eastern	Cancel service south of Garfield & Imperial due to low ridership	6	6	<ul style="list-style-type: none"> <li>• Gateway COG opposes shortening this line as it is an important element of the Gateway Cities Transit Restructuring Study.</li> <li>• Gateway Cites Sector Governance Council requests this important link be retained</li> </ul>	<p>Line 258 is a poor performing line with subsidy per passenger of \$4.06 and 26 psgrs. / bus hour.</p> <p align="center"><b><u>Revised Staff Recommendation</u></b>  <b>Retain this service and reevaluate in 12 months.</b></p>

**ATTACHMENT B**

**SUMMARY OF PUBLIC COMMENTS RECEIVED DURING THE FEBRUARY 2008 PUBLIC HEARING PROCESS  
RELATED TO METRO SAN GABRIEL VALLEY SERVICE CHANGE PROPOSALS**

<b>LINE NO.</b>	<b>LINE NAME</b>	<b>PUBLIC HEARING SERVICE CHANGE PROPOSAL</b>	<b>OPPOSE</b>	<b>SUPPORT</b>	<b>SUMMARY OF PUBLIC COMMENTS AND ALTERNATIVES SUGGESTED</b>	<b>STAFF RESPONSE</b>
361	Pasadena-Artesia Blue Line Station Limited	Cancel limited stop service due to implementation of new Rapid Bus 762	1	5	None	<b><u>Staff Recommendation</u></b> <b>Cancel service as proposed</b>
620	Boyle Heights Shuttle	Cancel service due to low ridership	18	4	<ul style="list-style-type: none"> <li>Consider the impact of proposed changes to the poor and the elderly</li> </ul>	<p>Line 620 is a poor performing shuttle route with a subsidy per passenger of \$5.49 and 19 psgrs. per bus hour. There is nearby replacement service for most riders though some will need to transfer.</p> <p align="center"><b><u>Staff Recommendation</u></b> <b>Cancel service as proposed</b></p>
762	Pasadena-Maywood via Fair Oaks & Atlantic Rapid	New weekday and Saturday Rapid Bus service along the route of Line 260 between Fair Oaks / Colorado & Atlantic / Imperial	0	8	<ul style="list-style-type: none"> <li>Add a stop at Del Mar and Glenarm</li> </ul>	<p>Line 762 is an element of the New Service Plan of the Consent Decree. LA County Council recommends implementing this line as originally proposed between Fair Oaks/Washington and Artesia Blue Line Station.</p> <p align="center"><b><u>Revised Staff Recommendation</u></b> Extend route of line as recommended by LA County Council</p>
770	El Monte Downtown LA via Garvey & Chavez Rapid	New Rapid Bus service on Sat. Also improved service levels to be run on weekdays	0	5	None	<b><u>Staff Recommendation</u></b> <b>Implement as proposed</b>

**SUMMARY OF METRO SAN GABRIEL VALLEY  
REVISED SERVICE CHANGE PROGRAM**

<b>Line No.</b>	<b>Original Proposal</b>	<b>Revised Proposal</b>	<b>Psgrs. / Bus Hr.</b>	<b>Subsidy / Psgr.</b>	<b>Bus Hour Impacts</b>
<b>Metro Bus System Average Performance</b>			<b>55</b>	<b>\$1.67</b>	
<b>175</b>	Cancel Line due to low productivity	Continue route at reduced service levels until Sept. 5, 2008. Continue to work with LAUSD & LADOT to assist in developing a more appropriate transit service when Line 175 is discontinued in September	<b>37</b>	<b>\$2.54</b>	<b>-5,324</b>
<b>177</b>	Cancel line due to low ridership	Cancel as originally Proposed	<b>9</b>	<b>\$6.98</b>	<b>-10,481</b>
<b>201</b>	<ul style="list-style-type: none"> <li>• Cancel Weekend service due to low ridership</li> <li>• During weekdays, cancel service south of Vermont &amp; 1<sup>st</sup> St. due to excessive duplication and improve service levels on remaining portion of line</li> </ul>	Cancel as originally Proposed	<b>Wkd=25 Sat. =22 Sun.=16</b>	<b>Wkd=\$4.22 Sat.=\$4.84 Sun.=\$4.46</b>	<b>-2,813</b>
<b>256</b>	Cancel Line due to low productivity	<ul style="list-style-type: none"> <li>- Cancel weekend service</li> <li>- Retain weekday service at reduced service levels</li> <li>- Shorten route by ending near Olympic &amp; Eastern</li> <li>- Work with Montebello Bus Lines to transition service between Highland Park and East LA in Sept. or Dec. 2008</li> <li>- Continue to work with Pasadena to evaluate the weekday service north of Highland Park</li> </ul>	<b>Wkd=24 Sat. =15 Sun.=10</b>	<b>Wkd=\$2.87 Sat.=\$4.46 Sun.=\$6.90</b>	<b>-18,220</b>
<b>258</b>	Cancel service south of Garfield and Imperial due to low ridership	Remove from program	<b>26</b>	<b>\$4.06</b>	<b>0</b>



**SUMMARY OF METRO SAN GABRIEL VALLEY  
REVISED SERVICE CHANGE PROGRAM**

<b>Line No.</b>	<b>Original Proposal</b>	<b>Revised Proposal</b>	<b>Psgrs. / Bus Hr.</b>	<b>Subsidy / Psgr.</b>	<b>Bus Hour Impacts</b>
<b>Metro Bus System Average Performance</b>			<b>55</b>	<b>\$1.67</b>	
<b>361</b>	Cancel limited stop service due to the implementation of new Rapid Bus Line 762	Cancel as originally Proposed	<b>54*</b>	<b>\$1.58*</b>	<b>-3,825</b>
<b>620</b>	Cancel line due to low ridership	Implement as originally Proposed	<b>19</b>	<b>\$5.49</b>	<b>-10,430</b>
<b>762</b>	New weekday and Saturday Rapid Bus service along the route of Line 260 between Fair Oaks/Colorado & Atlantic/Imperial	<b>As recommended by County Council:</b> <ul style="list-style-type: none"> <li>• Extend route north to Fair Oaks/Washington</li> <li>• Extend route south to Artesia Blue Line Station</li> </ul>	<b>TBD</b>	<b>TBD</b>	<b>35,000</b>
<b>770</b>	New Rapid Bus on Saturday. Also improved service levels to be operated during weekdays	Implement as originally Proposed	<b>TBD</b>	<b>TBD</b>	<b>19,093</b>

\* Data from Line 260/361

# Metro San Gabriel Valley Sector June 2008 Revised Service Change Program

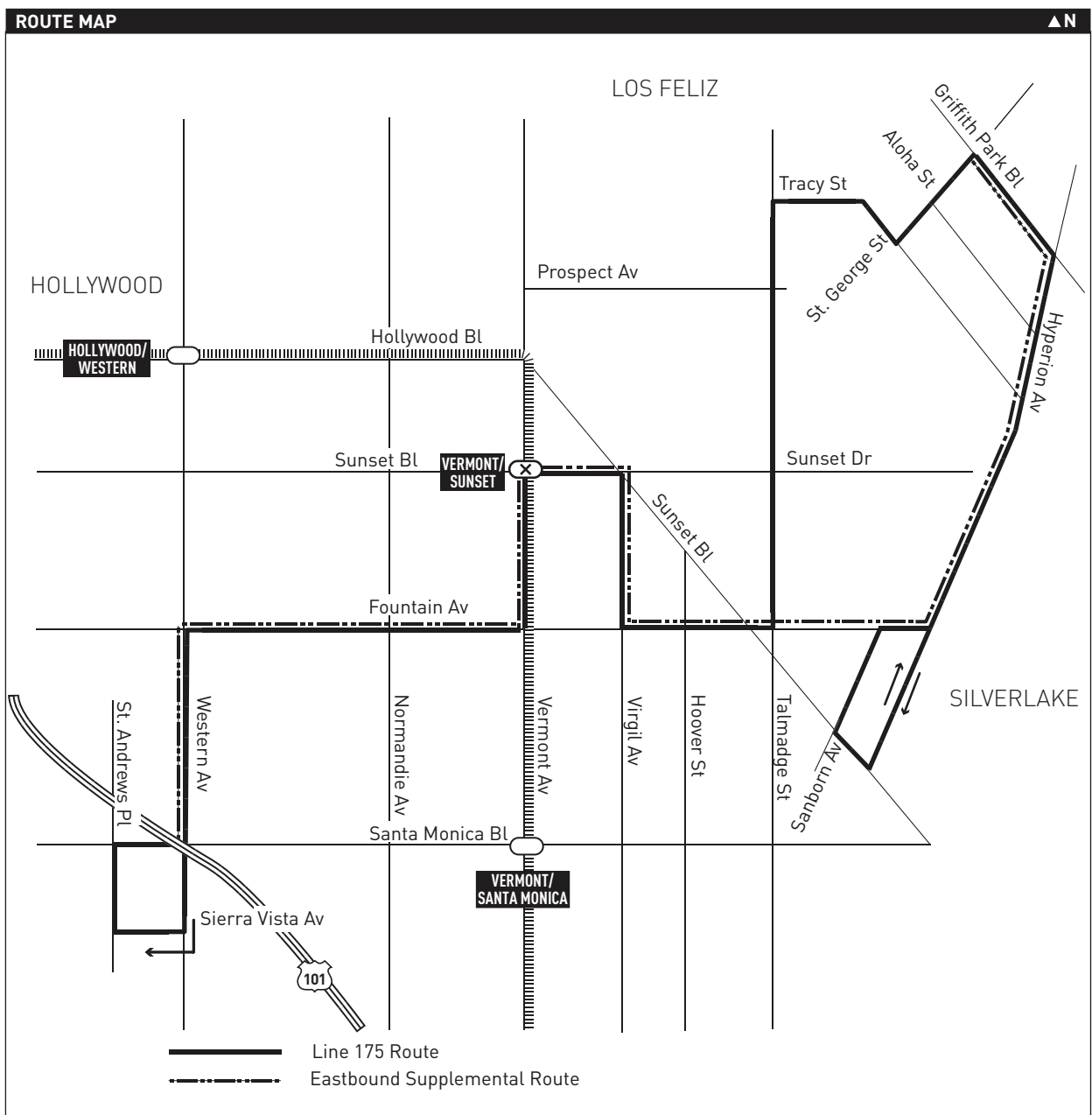
## Line 175 Silverlake - Hollywood via Fountain & Hyperion

Proposed Service Change:

Service to be canceled due to low productivity

### Revised Proposal

Continue line at reduced service levels until Sept. 2008

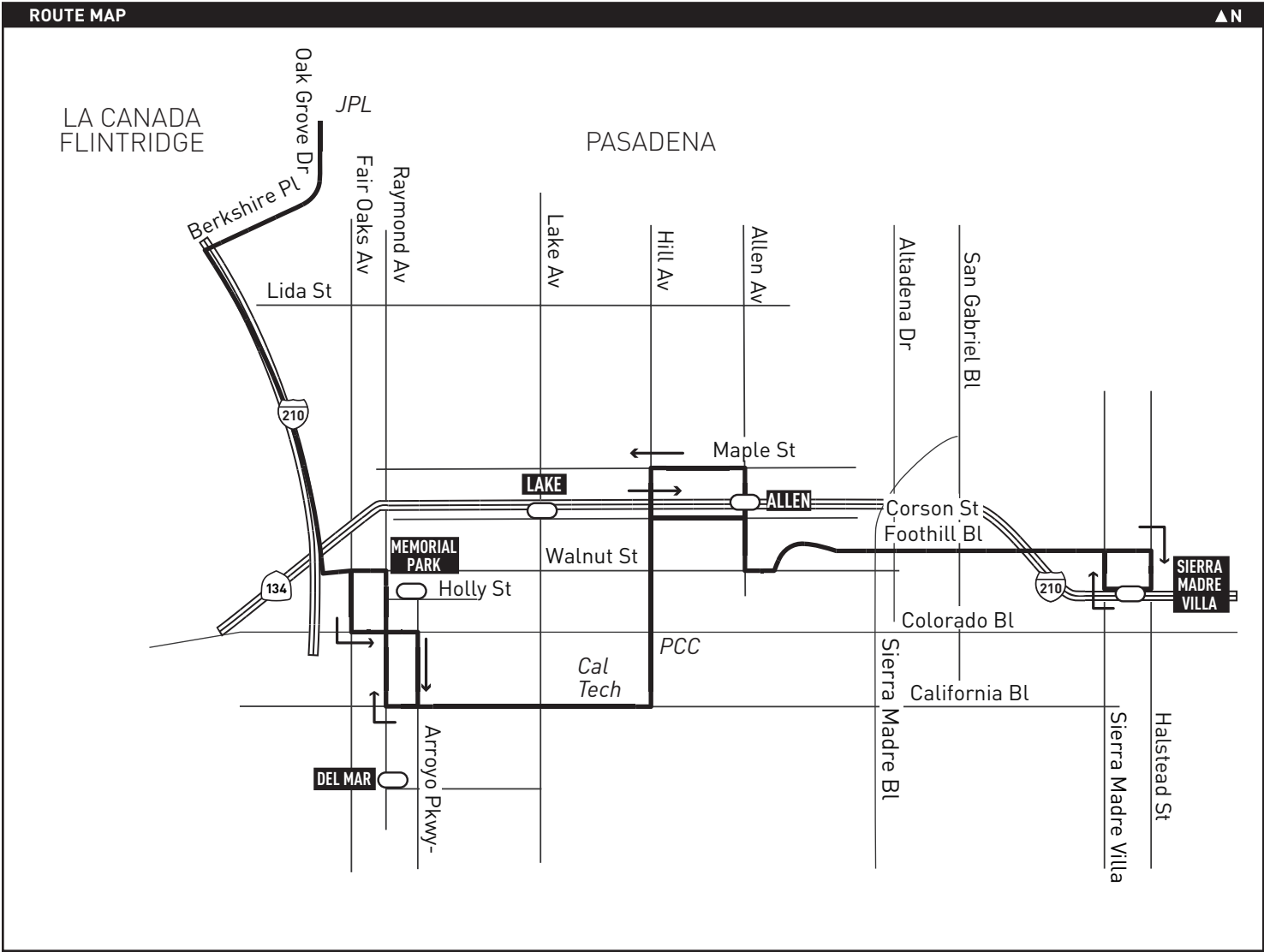


# Metro San Gabriel Valley Sector June 2008 Revised Service Change Program

## Line 177 Pasadena - JPL via Walnut & 210 Fwy

Proposed Service Change:  
Service to be canceled due to low ridership

Revised Proposal  
Implement as proposed

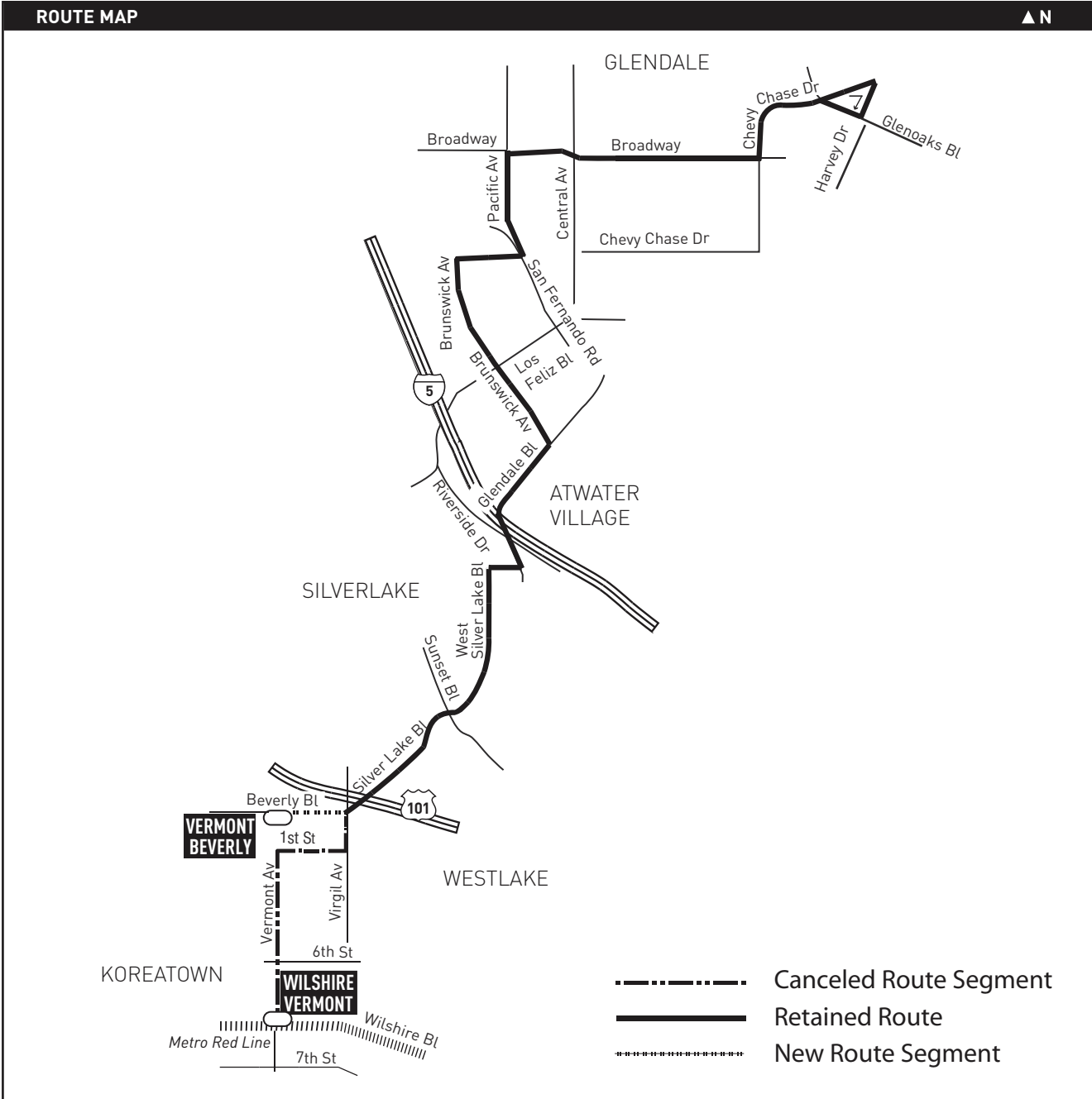


# Metro San Gabriel Valley Sector June 2008 Revised Service Change Program

## Line 201 Glendale - Koreatown via Silverlake & Vermont

Proposed Service Change:  
Cancel Saturday and Sunday service due to low ridership.  
During weekdays, cancel service duplication  
and improve service levels on remaining route

Revised Proposal  
Implement as proposed



# Metro San Gabriel Valley Sector June 2008 Revised Service Change Program

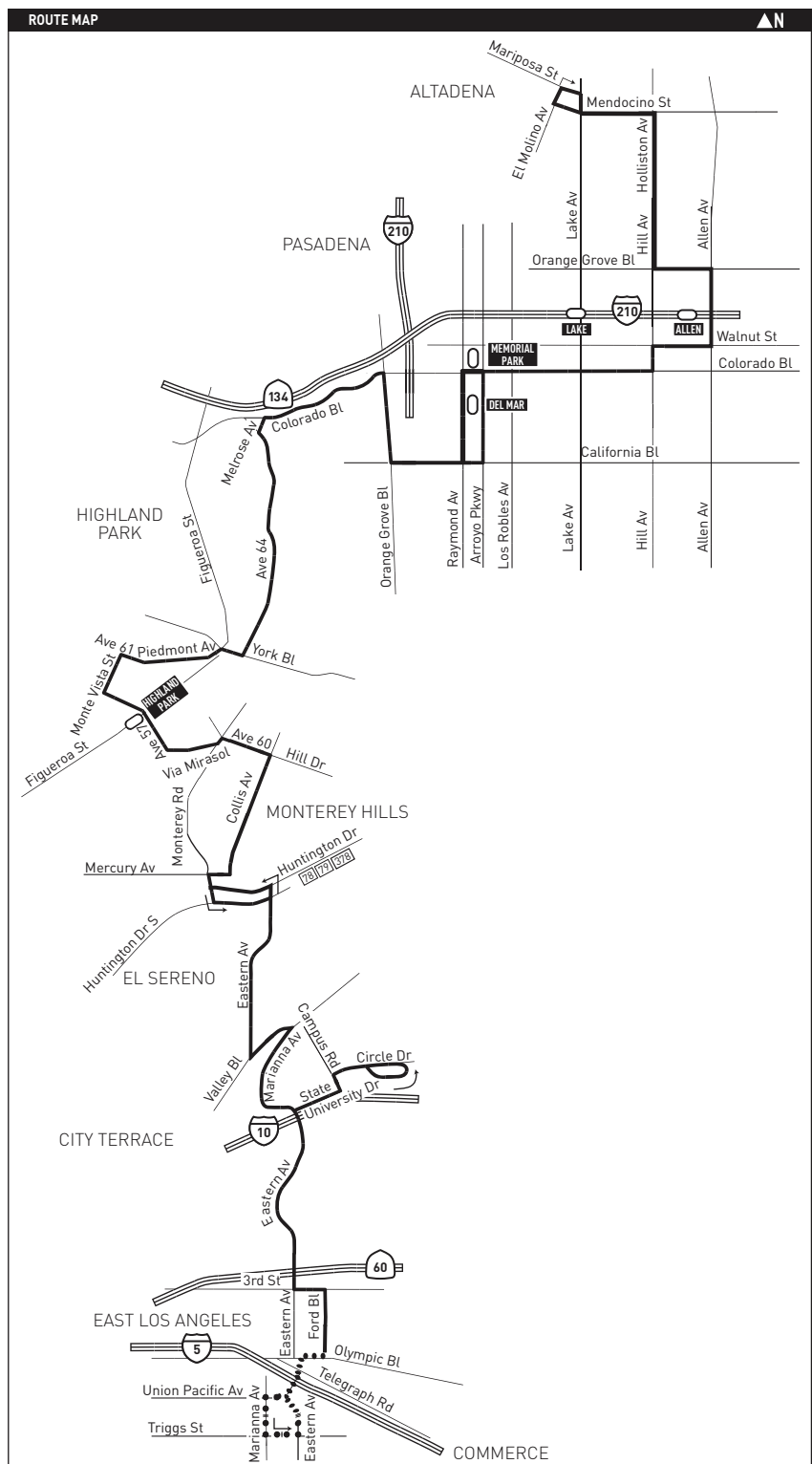
## Line 256 Altadena - Commerce via Hill & Eastern

Proposed Service Change:

Service to be canceled due to low productivity

### Revised Proposal

- Cancel Sat & Sun service
- Continue weekday service at reduced levels and shortened route



————— Retained Route  
 ..... Cancel Route Segment

# Metro San Gabriel Valley Sector June 2008 Revised Service Change Program

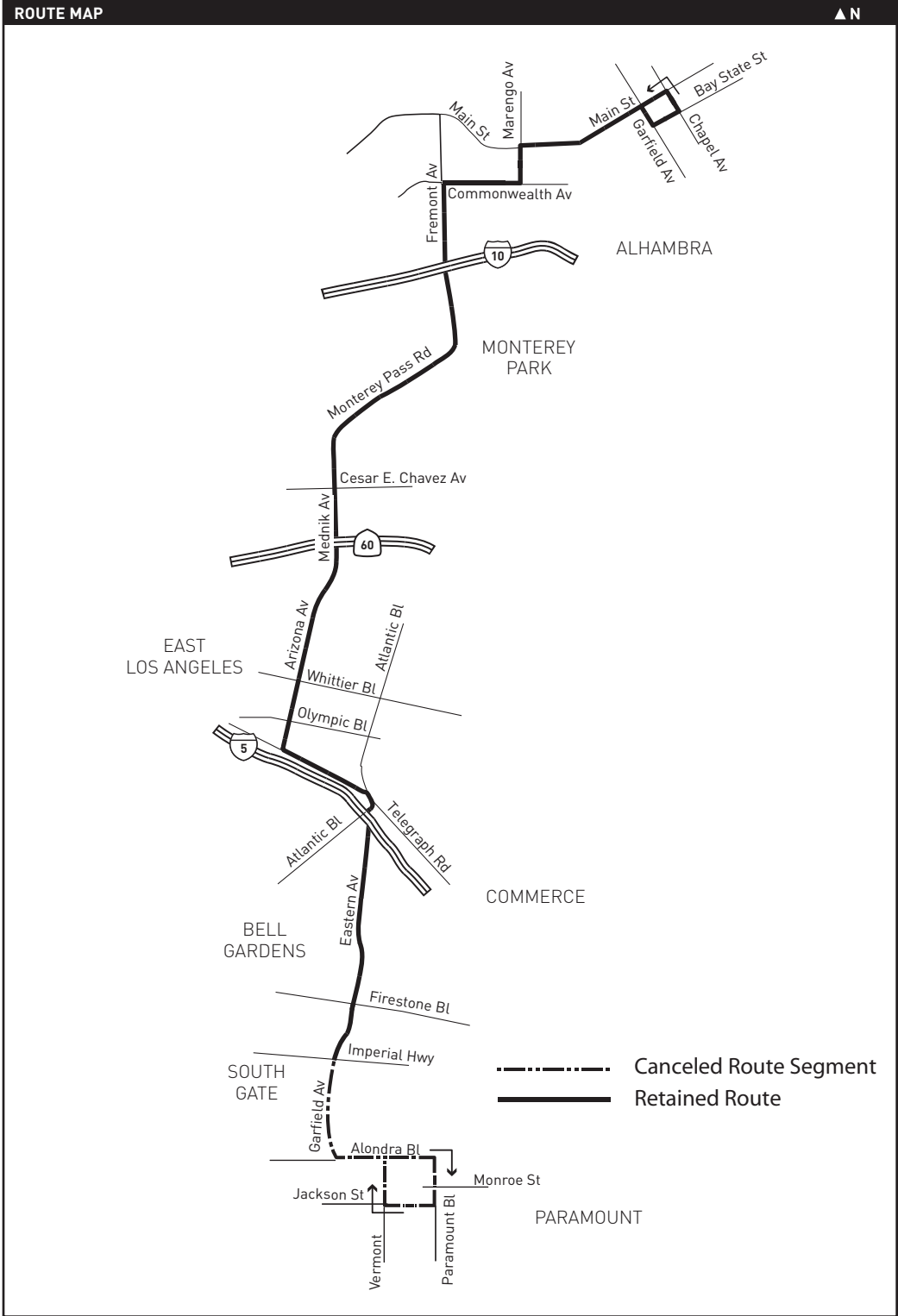
## Line 258 Alhambra - Paramount via Fremont & Eastern

Proposed Service Change:

Cancel Service south  
of Garfield & Imperial  
due to low ridership

Revised Proposal

Retain entire route



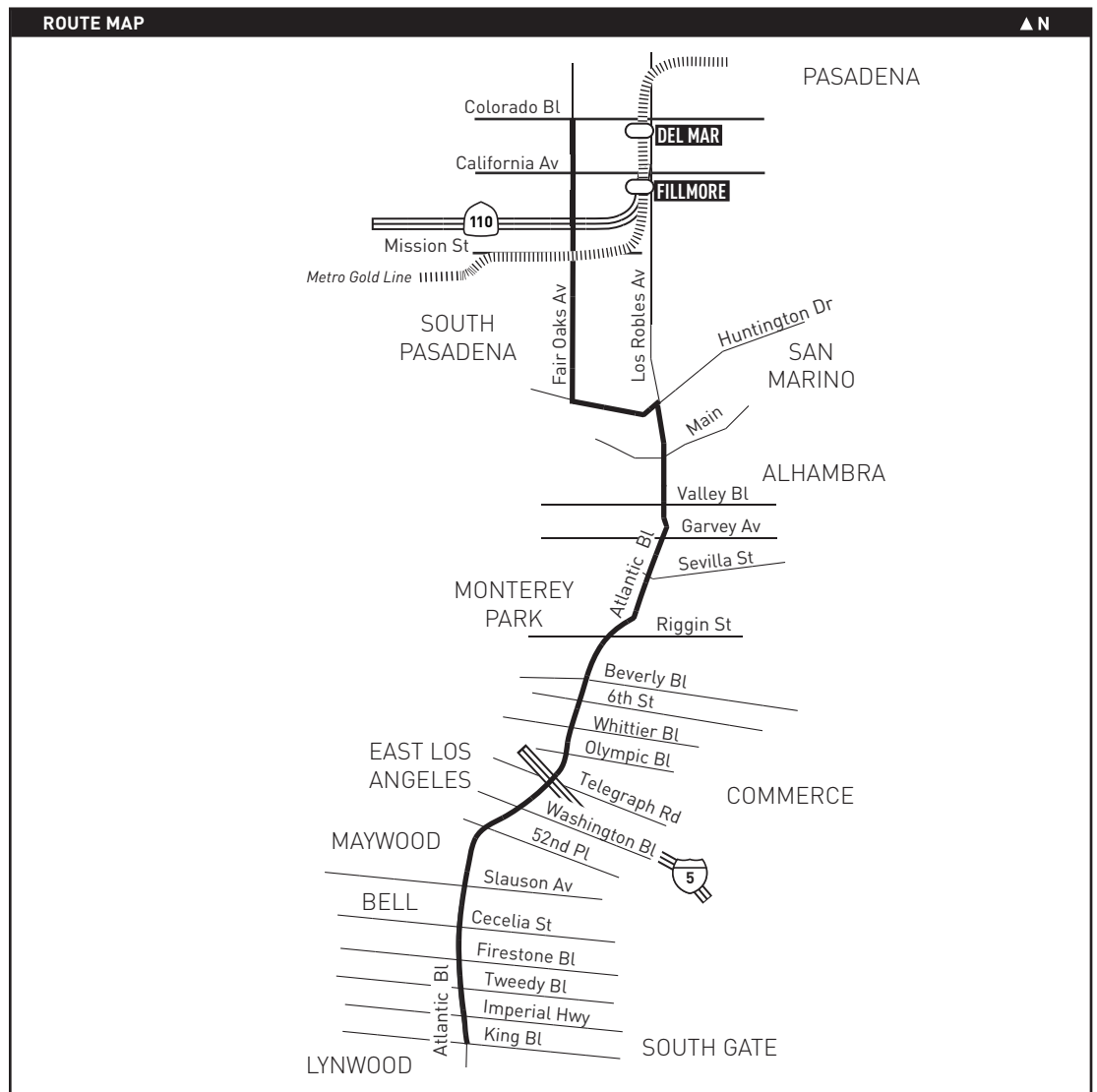
# Metro San Gabriel Valley Sector June 2008 Revised Service change Program

## Line 361 Pasadena - Artesia Blue Line Station Limited

Proposed Service Change:  
Cancel Service south of Garfield  
& Imperial due to low ridership

### Revised Proposal

Implement as proposed



# Metro San Gabriel Valley Sector June 2008 Revised Service Change Program

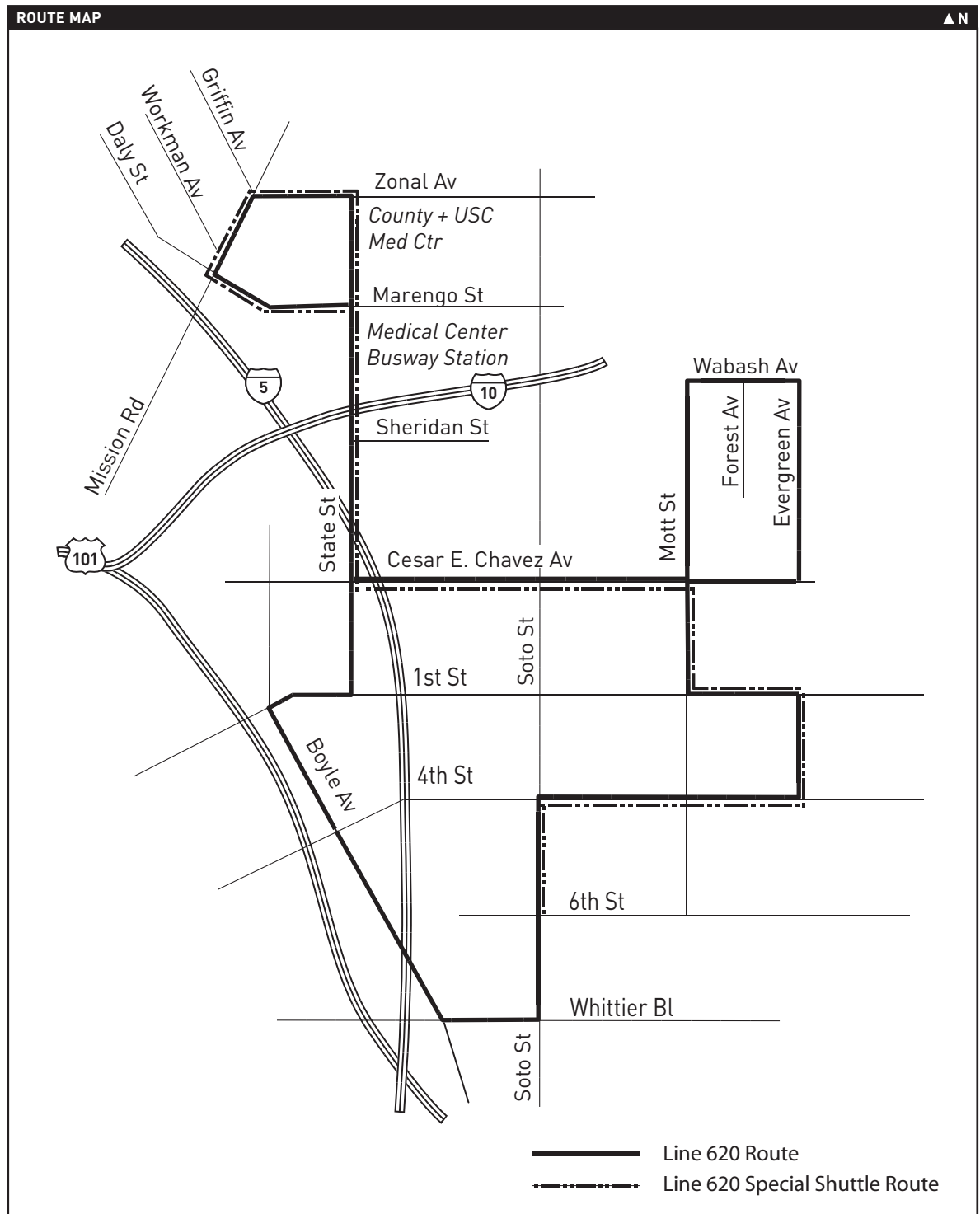
## Line 620 Boyle Heights Shuttle

Proposed Service Change:

Service to be canceled due to low productivity

Revised Proposal

Implement as proposed





# Metro San Gabriel Valley Sector June 2008 Revised Service Change Program

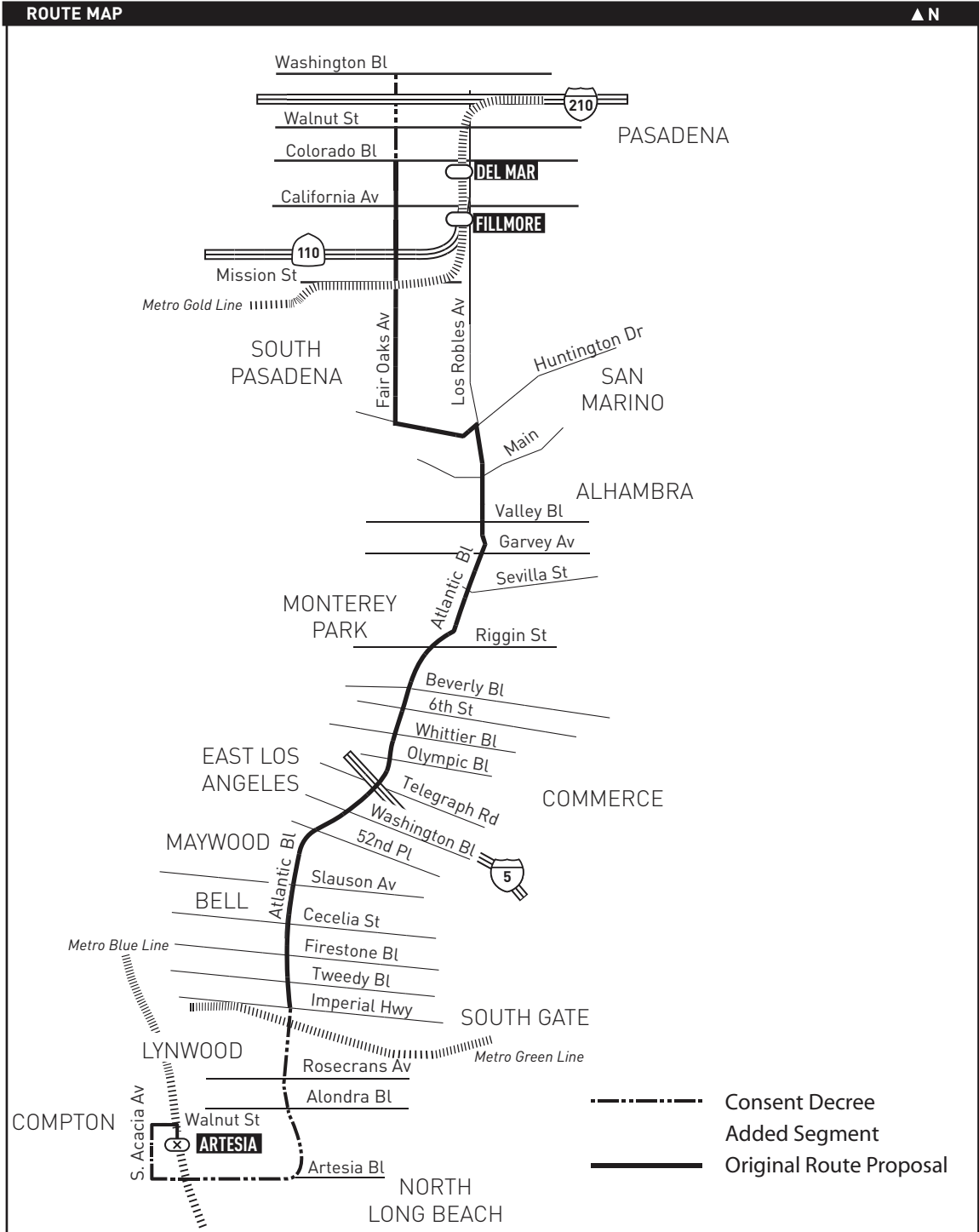
## New Line 762 Pasadena - Maywood via Fair Oaks & Atlantic

Proposed Service Change:

New weekday and Saturday Rapid Bus service along the route of Line 260 between Fair Oaks/Colorado & Atlantic/Imperial

### Revised Proposal

Implement service over an extended route from Fair Oaks/Washington to Artesia Blue Line Station



# Metro San Gabriel Valley Sector June 2008 Revised Service Change Program

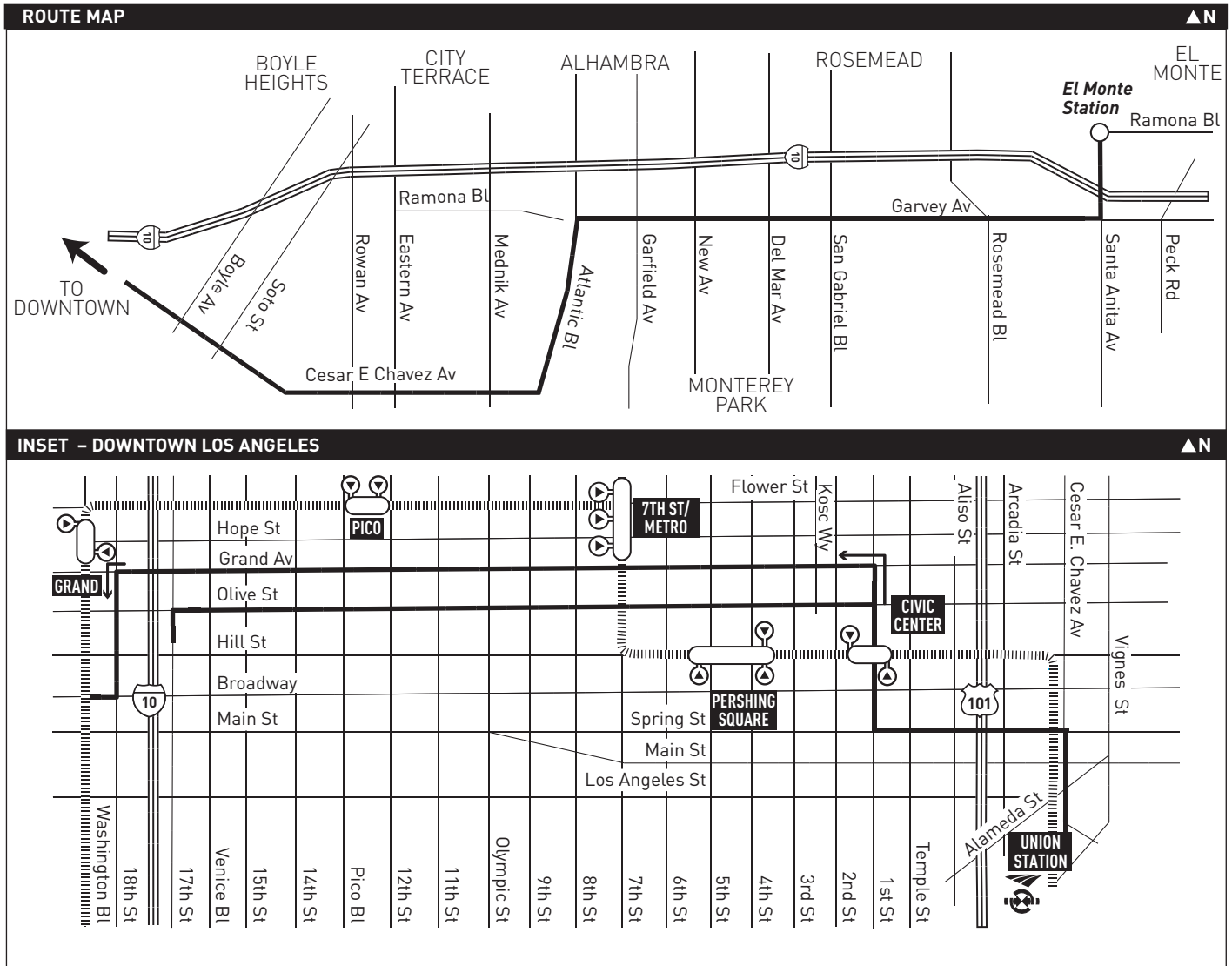
## Line 770 El Monte - Downtown LA via Garvey Av & Chavez Av

Proposed Service Change:

New Rapid Bus service on Saturday. Also improved service levels to be operated during weekdays

### Revised Proposal

Implement as proposed



# REVISED SERVICE PROGRAM ESTIMATED PASSENGER IMPACTS

# ATTACHMENT E

## METRO SAN GABRIEL VALLEY PUBLIC HEARING BUS LINES

Line	Original Proposal	Revised Proposal	Ridership				Estimated Ridership Impacts				Line Performance Data				Existing Average Service Levels (minutes) (Miles)				Revised Proposed Service Levels (minutes) (Miles)				Data								
			Week-day	Sat.	Sun.	Annual	Week-day	Sat.	Sun.	Nature of Impacts	Performance Index	Psgs. / Rev. Hr.	Subsidy / Psg.	Subsidy / Psg. Mile	Weekday	Mid-Day	Sat.	Sun.	Route Length	Week-day	Mid-Day	Sat.	Sun.	Route Length	Annual RSH	Prop. Annual RSH	Change	Net Change in Cost			
175	Cancel line due to low productivity	Continue at reduced service levels until Sept. 5	935	0	0	238,425	62	Alternative service is available on Fountain Av via DASH Hollywood.		0.589	37	\$2.54	\$1.59	School days = 3-20; Non School = 35	N/S	N/S	N/S	5.2	Cancel	N/S	N/S	N/S	0.0	6,324	1,000	-5,324	-\$372,680				
							(873)	No alternative service. Avg. walk distance 1 mile																							
177	Cancel Line due to low ridership	Cancel as Proposed	376			95,880	(307)	Transfer to alternate Metro or ARTS services		0.172	9	\$6.98	\$5.37	30	30	N/S	N/S	10.9	Cancel	Cancel	N/S	N/S	0.0	10,481	0	-10,481	-\$733,670				
							(62)	No alternative service. Avg. walk distance 1/3 mile																							
201	Cancel weekend service due to low ridership	Cancel weekend service as proposed	560	426		53,828	(482) (361)	Sat. (277 transfer, 205 no alternative service, 78 no impact) Sun. (209 transfer, 152 no alternative service, 65 no impact)		0.415	24	\$4.46	\$1.43	40	40	60	60	10.6	30-35	30-36	Cancel	Cancel	9.5	13,413	10,600	-2,813	-\$196,910				
							(300)	Transfer to frequent Lines 204, 754 or Red Line. Avg. 4-7 min. longer trip time for transferring psgs.																							
256	Cancel service due to low productivity	Cancel weekend service, continue weekday service at reduced service levels and simplified route	1,986			506,430	130	85	37	Alternative transit service available		0.433	22	\$2.57	\$1.35	40-45	45	60	60	23.3	60	60	Cancel	Cancel	20.0	27,120	8,900	-18,220	-\$1,275,400		
			875			45,500	(956)	(431)	(160)	Transfer service available via Metro, ARTS, DASH																					
						574	33,292	(900)	(359)	(377)	No alternative service. Avg. walk distance 1/2 mile																				
258	Cancel service south of Garfield & Imperial due to low ridership	Withdraw proposal	1,685			429,675	54	Alternative transit service available		0.470	26	\$4.06	\$1.08	25-50	45	N/S	N/S	17.9	25-50	45	N/S	N/S	17.9	16,779	16,779	0	\$0				
							(72)	Transfer service available via Metro 265																							
							(41)	No alternative service. Avg. walk distance 1/2 mile																							
361	Cancel Limited stop service due to be implementation of new Rapid Bus Line 762	Cancel as Proposed	836			213,180	715	2-5 min. faster trip times with Rapid Line 762		1.048*	54*	\$1.58*	\$1.58*	20	N/S	N/S	N/S	23.8	Cancel	N/S	N/S	N/S	0.0	3,825	0	-3,825	-\$267,750				
							(121)	5-8 min. longer trip time for 361 boardings at non-rapid stops																							
620	Service to be canceled due to low ridership	Cancel as Proposed	804			205,020	60	Alternative more frequent service available		0.531	19	\$5.49	\$3.04	School days = 4-16; Non School = 16	16	N/S	N/S	4.2	Cancel	Cancel	N/S	N/S	0.0	10,430	0	-10,430	-\$730,100				
							(744)	643 transfer to alternate service and 101 no direct service with avg. walk distance 1/5 mile																							
762	New weekday and Saturday Rapid Bus service along the route of Line 260 between Fair Oaks/Colorado & Atlantic/Imperial	Extend route to Washington/Colorado on north and Artesia Blue Line Sta.				0	4,000	2,000	Save 1-12 min. with faster trip time than for Lines 260 & 361	TBD	TBD	TBD	TBD																		
770	New Rapid Bus service on Saturday. Also improved service levels to be operated during weekdays	Implement as proposed	4,500			1,147,500	1,500	Save 2-4 min. with improved service levels		TBD	TBD	TBD	TBD	12	15	N/S	N/S	15.5	8	10	15	N/S	15.5	36,057	55,150	19,093	\$1,336,510				
							3,000	Save 4-12 min. with faster trip time than for Lines 70 & 68																							
Source: 1st Qtr. FY 08 Line Performance Index			12,152	1,435	1,000	3,231,380	2,145	3,813	(861)	* Data for Line 260/361																					