

Changes to 2007, 2008, and 2009 Service Levels

Board Meeting
March 27, 2008



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Background

- Total service hour cuts made in 2007;
- Total proposed cuts for 2008 and 2009;
- Proposed cuts in local service included in the existing Rapid Bus Implementation Plan;
- Total hours (other than service cuts) that are planned to be added to the Rapid Bus to ensure that it is an expansion of the program in compliance with the existing court order;
- What economies and service reductions are being contemplated and/or applied to the Metro Rail corridors and operations; and
- Geographic information about service cuts by sector and jurisdiction.

2007 Change in Service Hours

	Dec 2006	Jun 2007	Change in 2007	<i>Dec 2007</i>
Scheduled Hours for Service Period	7,750,195	7,654,257		<i>7,679,432</i>
Change from Previous Service Period	132,609	(95,939)	36,607	<i>12,588</i>
Percent Change	1.7%	(1.2%)	0.5%	<i>0.2%</i>

- Net increase in service hours (0.5%).
- Change attributed to compliance with Wage Order 9 (Dec 2006), Metro Connections restructure (June 2007), and routine route maintenance (Dec 2007).

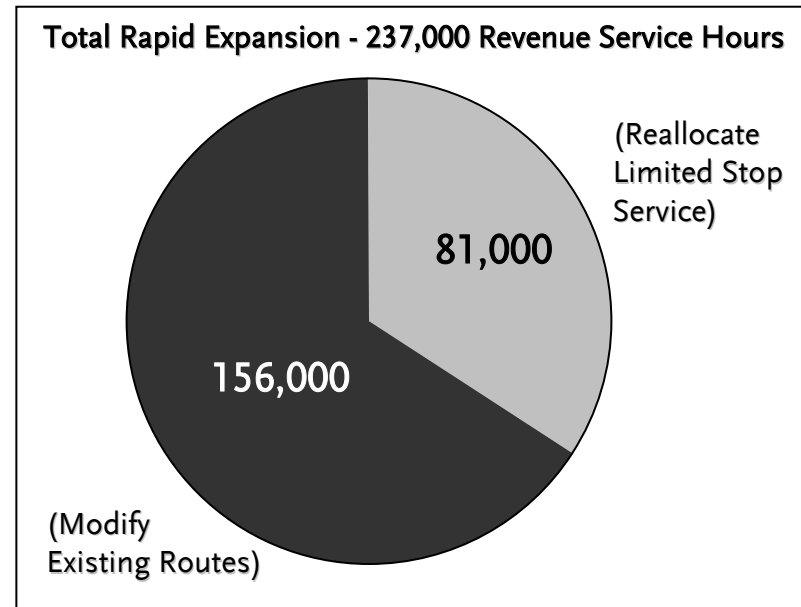
2008-9 Change in Service Hours

	Jun 2008	Dec 2008	Jun 2009	Dec 2009
Scheduled Hours for Service Period	7,451,845	7,251,845	7,193,844	7,193,844
Change from Previous Service Period	(215,000)	(200,000)	(58,000)	0
Percent Change	(2.8%)	(2.7%)	(0.8%)	0.0%

- Net decrease in service hours (6.2%).
- Change attributed to reduction of unproductive service, trip thinning, and service restructuring.

Local Service Cuts for Rapid Implementation

	Jun 2008
Total Rapid Expansion	237,000
• <i>Implement Six Rapids</i>	<i>193,000</i>
• <i>Conform Three Rapids</i>	<i>44,000</i>
Cancel Limit Stop	(81,000)
Modify Existing Routes	(156,000)
Net Change	0



- Route modification includes reducing unproductive and duplicative services
- Reallocation of resources to Rapid services is anticipated to result in a net increase in ridership

New Service Plan Rapid Expansion

	June 2003	June 2004	June 2005	June 2006	June 2007	June 2008
Weekday AM Peak Seats	85,256	85,344	87,942	91,786	93,118	93,782

- Compliance measured by achieving 93,782 peak seats. (5,840 over 2005 base)
- Compliance anticipated to be met in June 2008 with additional high capacity vehicles.

Geographic Distribution of Service Reductions

	Gateway	South Bay	SFV	SGV	Westside
Existing Scheduled Service	1,325,201	1,435,389	1,349,265	1,468,665	1,602,609
Amount of Change	(19,800)	(28,500)	(49,200)	(45,700)	(71,800)
Rate of Change	(1.4)	(2.0)	(3.6)	(3.1)	(4.5)
Share of Change	9.17%	13.26%	22.91%	21.28%	33.39%

- Reduction from “trip thinning” targeted frequent services with opportunities to reduce trips with little or no impact to riders.
- All other local service cuts will be reinvested into Rapid service enhancements in same sector.

June 2008 Service Change Process

- June 2008 Service Change Goals – Expand capacity of bus system and reduce service hours to help address the FY 2009 operating deficit.
- Service Change Process – Balances **Productivity** and **Coverage** in achieving goals.
 - Step 1 – Initial list of proposals address **Productivity** by identifying unproductive services for possible reduction.
 - Step 2 – Public hearings address **Coverage** needs by identifying services that are vital to the community despite low productivity.
 - Step 3 – Achieve balance as sector staff refine proposals through additional analysis and extensive consultation with stakeholders (riders, local jurisdictions, transportation providers, and others).
 - Step 4 – Final approval by Board for Tier 1, Rapids; and Sector Governance Councils for Tier 2, 3.



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Final Sector Decisions on Service Changes

	Original Proposal	Revised Proposal
Full Line Cancellations	18	6
Partial Line Cancellations	23	16
Other Reductions	Various “Trip Thinning” and other minor adjustments with little or no impact to ridership.	

- Final list of proposals balances **Productivity** and **Coverage**
- Majority of concerns addressed due to the excellent job by sectors in considering comments, working with riders impacted, and consulting with local jurisdictions and other providers on alternatives.
- Process ensures regional consistency in service standards and decision making while being sensitive to community needs.