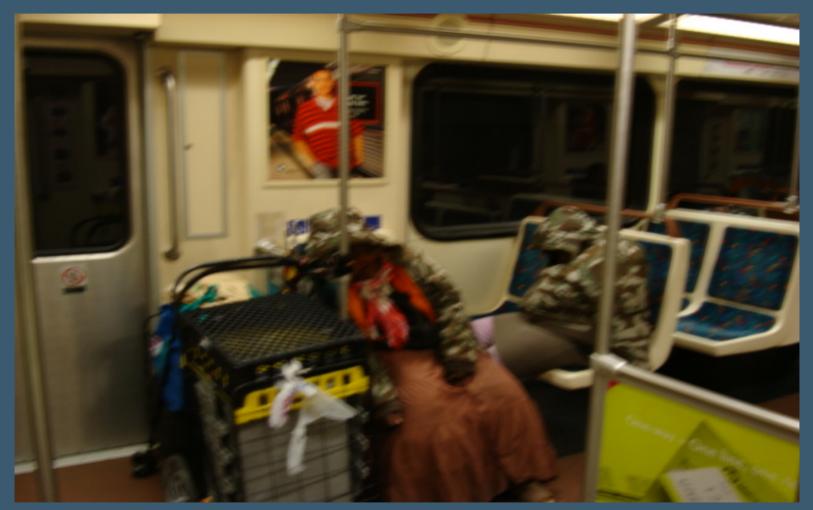
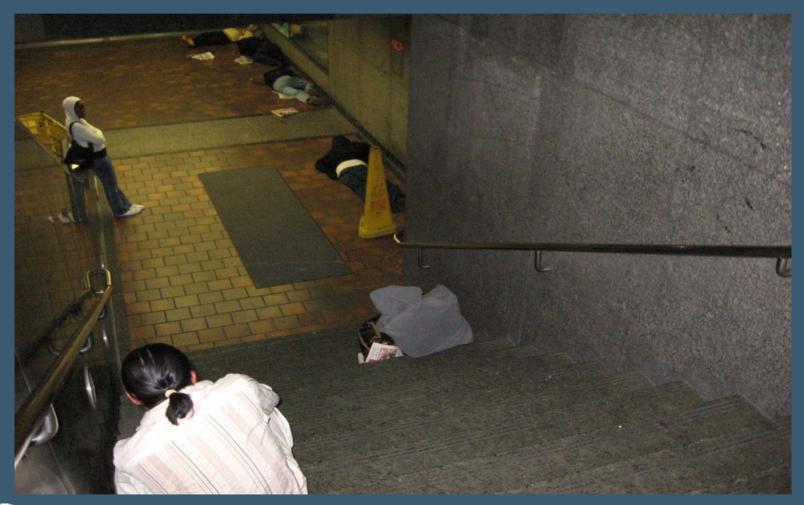
Quality of Life in Transit Stations and Vehicles

LASD and Metro Security Partnership Operations Committee April 17, 2008



















Statistics

- On any given day 68,600 homeless people within Los Angeles County*
- On any given night 40,100 homeless people within the City of Los Angeles*
- Initial estimates of homeless riders on rail— approx.
 200 at early mornings and late evenings
- Initial estimates of homeless at rail stations prior to opening: approx. 60-100
- Initial estimates of homeless riders on bus approx. less than 200 throughout the system; vast majority ride the "Owl Service"
- * 2007 Los Angeles Homeless County Executive Summary



Current Operations

- Uniformed Fare Enforcement
- Uniformed Deployment
- Uniformed Metro Security Deployment
- Special Problems Unit (SPU)
 - Plain clothes operations
 - Uniformed operations
- K-9 Handler Deployment
 - Terrorist Deterrence
 - Fare Enforcement



Revised Operations

- Crisis Response Unit (CRU)
 - Humane Social Services
- Fallback Operations
 - Clear Trains as Safety Sweeps
 - Train declared "out of service" during operation
- Open Communication Metro Security, Rail Operations Control Closed Circuit Televisions (CCTV), Custodians
- Directed Patrols
 - LASD and Metro Security Sweep Team
 - 7th/Metro
 - Union Station
 - Wilshire/Vermont
 - North Hollywood



Revised Operations

Fixed Post Operations

- -Union Station
- -7th & Metro
- -North Hollywood
- -Combined Sworn & Fare Inspectors
- -Metro Security Sweep Teams
- Regular Patrols for Relief
- Expanded Time Coverage

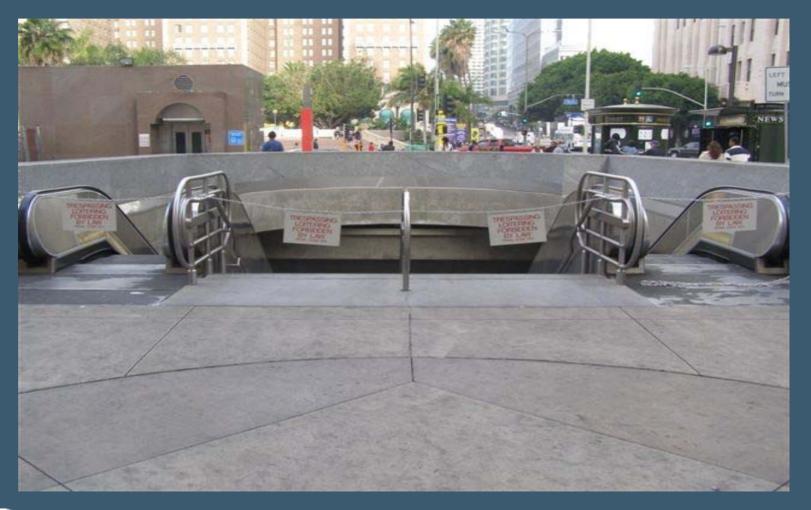


Additional Actions

- Re-establish the Law Enforcement Service Request (LESR)
- Training Metro Custodians, Supervisors, et al
 - Safety Awareness
 - Observe and Report
 - Dealing with Recalcitrant or Uncooperative citizens
- Implementation of Metro Code of Conduct (Pending)
- Signage
 - Loitering and Trespassing
- Implementation of a Database
 - Tracking of Recalcitrant or Uncooperative citizen



Signage and Chain Barrier





Additional Actions

- Working with VA Chaplin/LASD Chaplin to:
 - -Develop assessment to composition of Homeless riders
 - -Focus compassionate efforts of support in the areas of:
 - *Veterans Assistance Resources
 - *Homeless Shelters Assistance
 - *Mental Health Assistance
- Focus of Effort Beyond Law Enforcement Provide Compassionate Assistance Where Possible



Results To Date

Rail

- Fallback operations and safety sweeps have reduced sleeper by over 60%
- Signage and chaining entry ways at stations has virtually eliminated sleepers at station entrances
- Fixed post operations has provided more security presence for custodial staff and patrons
- Improved communication with custodial staff
- Development of training for custodial staff on communications and response procedures for patron encounters



Results To Date

• Bus

- Owl Service still presents challenges
- Crisis Response Teams focusing on problem
- LASD developing Mental Evaluation training for Deputies to conduct initial assessments
 - Prioritize calls for Crisis Response Units
 - Allow Deputies to direct lesser needed services to homeless
- Increase in patrols at bus transit stations

Transit Fare Passes and Tickets

- Working with Fare Implementation Team to provide enforcement language on Fare Media
- Working with County Counsel to research better enforcement laws and procedures



Other Agencies'

Response

BART

- BART assumes all passengers possess fare media
- Enforce Available Laws
- Sleepers are awakened
- Correct Fare is collected upon exit of the system

San Diego

- Zone Base Fare Cite People Sleeping
- Cite People Outside Their Zone
- Fare Passes are San Diego's property can be confiscated for rules violation



Other Agencies'

Response

- NY MTA has an Outreach Program targeting assistance for Homeless
- NYPD under Class Action for enforcement of voided Loitering law
- Enforcement of Criminal Activity

Chicago Transit

- Anti-Loitering Law struck down in 1999, effecting enforcement of gang member loitering on the streets.
- Transit enforcement of criminal offenses
- Awaken sleeping passengers and sleepers on property

Maryland State

- Voided Loitering Law in 2007
- Failure to provide any notice to homeless
- Destroyed personal possessions during sweep



Other Agencies'

Response

- Has specific law prohibiting "Lodging" on transit property/vehicles
- Even if they possess a pass

New Mexico

- Work with shelters, hospitals, clinics for assistance
- After many warnings a Criminal Trespass citation issued
- Set closing hours to opening hours for local soup kitchens
- Arrests are enforcement of last resort

Denver Colorado

- Persons are served with "Service Suspension" notices
- 1st Offense Warning Letter, 2nd Offense 10-day suspension, 3rd
 Offense 30-day suspension
- Continued Offenses 90 days to one year and possible criminal prosecution



QUESTIONS?

