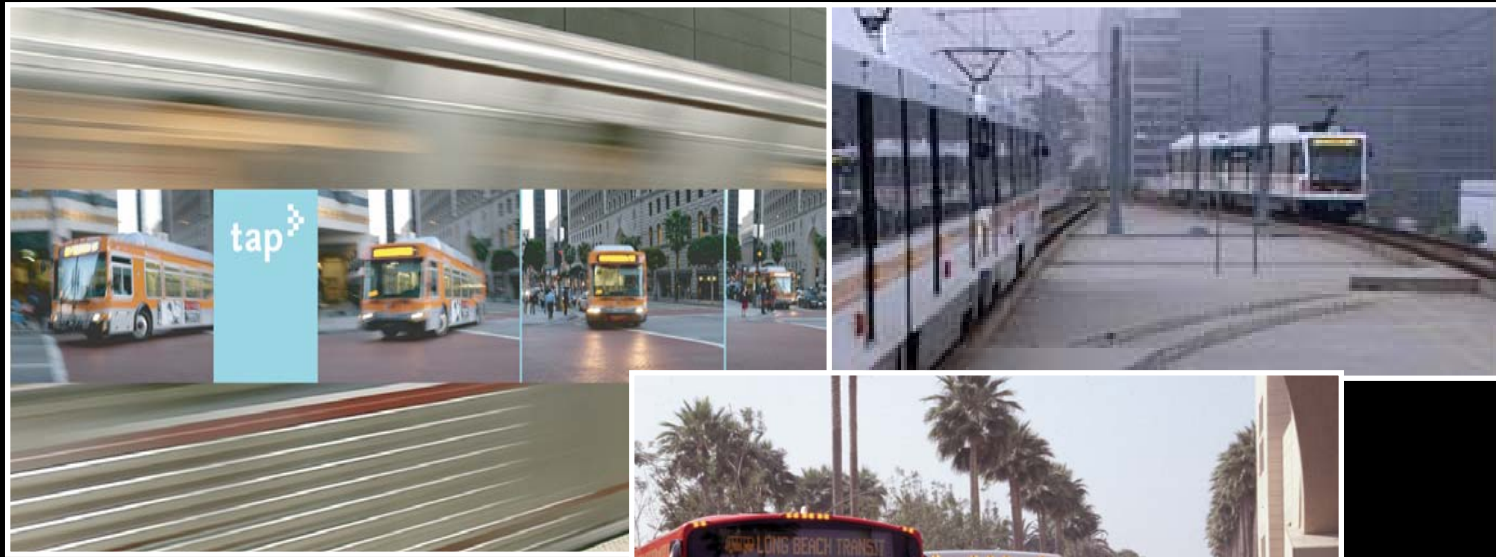


TAP and Gating Update

Item #25 OPS

Executive Management & Audit Committee Operations Committee



May 15, 2008

Preliminary Schedule Pre-Prop 1B Confirmation

2008												2009														
J	F	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	J						
		Cubic Limited Notice		Prop 1B Pending																						
				Cubic Technical Spec Review			Cubic Design - Build - Test Phase														Pilot Gates Red Line					
				Metro CCTV Concept Phase			Metro CCTV & Help Phone Spec Development & Procurement								Metro CCTV Infrastructure Installation			Metro CCTV & Help Phone Installations								
							Lease Agreement Development							Complete Lease Terms & Conditions												
							Maintenance Base Contract Mods for ESE & Expo																			Launch New Service Agreement



Rail Gating Project Status

- **Team 1 – Technical Integration**
- **Team 2 – Civil**
 - Cubic work
 - Metro infrastructures
- **Team 3 – Maintenance**
- **Team 4 – Leasing**



Team 1 Technical Integration

- **Technical Specification submittal received from contractor**
- **Review in progress**
- **System Integration Testing of Regional Central Computer in process**
- **Fare rules and tariff regulations of gates**
- **Metrolink status**



Team 2a. – Civil Work Cubic

- **Cubic to develop cost proposal**
- **Site visits for power supply analysis in process**
- **SAV relocation study in process**
- **Exiting calculations needed for Fire/Life/Safety**
- **Cubic Installation Plan reviews**

Team 2b. – Civil Work Metro

- **CCTV and Customer Help Phones**
- **Concept of Operations in development**
 - TAP Operation
 - Rail Operations Control
 - Transit Security
 - Metro Revenue
- **RFP for camera and phone supplier**



Team 3 – Maintenance

- **Cubic submittal under review**
- **Amend current agreement on base**
- **Factor Eastside Extension and Expo Line**



Team 4 – Lease

- **Draft submittal received**
- **Under review with County Counsel**



TAP Roll out Phase I Experience

- **6 months of “pilot” experience**
- **Customer Acceptance**
 - Need training to learn re-using TAP card
- **Operational and Technical “Lessons Learned”**
 - Trouble-shooting operational issues
- **Retailers need to understand transition from recurring pass sales to re-loading one TAP card**

Phase 2 Vendor Network Roll Out

- **2 Retail outlets have completed their “pilot” with April pass sales**
- **34 potential Downtown outlets planned by July 2008**
- **80 additional outlets along Wilshire corridor**
- **SFV and SGV thereafter**

This retail group currently sells over 10,000 Weekly and 4,000 Monthly paper passes

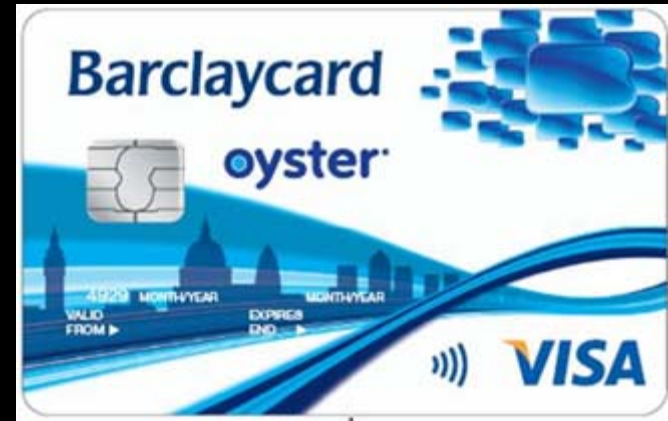


Regional Status

- **Culver City has been in TAP operation since mid-February**
- **Foothill Transit has begun pre-installation surveys and planning**
 - Metro staff supporting with Booz Allen
- **Regional Operators including Metrolink need technical assistance**
 - Prop 1B funding commitment from staff



London's Co-Branded Visa Card



Metro is in process of Pilot Program to Introduce in LA



Metro

Transit Bank Cards have Launched World-wide



Examples of Transit Co-branded cards

Gates are used for marketing & advertising



Tap, Tap, Tap...



TAP Team
H.R.'s Employment
Processing Specialists
10,000 New TAP badges
in 2 weeks!

Next Steps

- **Get confirmation of Metrolink funding to support TAP program development**
- **Return to the Board for approval of regional implementation technical support and assistance for Metrolink & Munis**

