

## FY08 YTD April Performance

## Westside/Central Sector Mark Maloney, General Manager

YTD April Performance



The Westside /Central Sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 575 Metro buses and 21 Metro Bus lines carrying nearly 88.8 million boarding passengers each year. This report gives a brief overview of sector operations.

Measurement	Sector FY06 Actual	Sector FY07 Actual	Sector FY08 Target	Sector FY08 YTD	Sector Apr 2008	Metro Apr 2008
Mean Miles Between Mechanical Failures	3,499	3,651	3,500	3,200	2,798	2,867
On-Time Performance	60.82%	57.59%	60.00%	56.64%	56.81%	64.82%
Collision Accidents per 100,000 Miles	3.95	4.76	4.00	4.28	4.57	3.41
Complaints per 100,000 Boardings	2.53	2.66	3.00	3.05	2.68	2.48
New WC Claims per 200,000 exposure hours (one month lag)	14.61	12.99	13.40	13.57	13.57	12.61