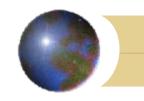


## FY09 YTD March Performance

Westside/Central Sector Mark Maloney, General Manager



The Westside /Central Sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 557 Metro buses and 20 Metro Bus lines carrying nearly 95 million boarding passengers each year. This report gives a brief overview of sector operations.

|                                       | Sector       | Sector | Sector |          |          |          |
|---------------------------------------|--------------|--------|--------|----------|----------|----------|
|                                       | <b>FY0</b> 7 | FY08   | FY09   | Sector   | Sector   | Metro    |
| Me asur em ent                        | Actual       | Actual | Target | FY09 YTD | Mar 2009 | Mar 2009 |
| Mean Miles Between Mechanical         |              |        |        |          |          |          |
| Failures                              | 3,651        | 3,213  | 3,500  | 3,301    | 3,497    | 3,150    |
| On-Time Performance                   | 57.59%       | 56.72% | 60.00% | 59.75%   | 63.35%   | 66.70%   |
|                                       |              |        |        |          |          |          |
| Collision Accidents per 100,000 Miles | 4.76         | 4.25   | 4.00   | 3.94     | 3.71     | 3.18     |
| Complaints per 100,000 Boardings      | 2.66         | 2.97   | 3.00   | 2.94     | 2.23     | 2.72     |
| New WC Claims per 200,000 exposure    |              |        |        |          |          |          |
| hours (one month lag)                 | 12.99        | 13.41  | 13.00  | 7.71     | 0.93     | 8.99     |