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OPERATIONS COMMITTEE MAY 21, 2009

SUBJECT: STOP REQUEST AT CENTRAL AVENUE FOR RAPID LINE 720

ACTION: RECEIVE AND FILE REPORT

## **RECOMMENDATION**

Receive and file report on addition of a stop at Central Avenue for Rapid Line 720.

## **ISSUE**

At the April 23, 2009 Board meeting, patron Mr. Daveed Kapoor requested during public comment that a stop be added at Central Avenue for Rapid Line 720.

## **DISCUSSION**

In August 2004, the Board of Directors approved the Metro Rapid Program Service Warrants, that is now incorporated in the Board approved Transit Service Policy. These service warrants guide the design, monitoring and development of the Metro Rapid Program and include standards for adding stops.

These standards include calculations known as the Time Delay Index (TDI), which establishes a 250 minimum boardings and alightings threshold for new stops and requires that the speed of the Rapid line remain equal to or greater than 25% of the local service. The index accounts for the potential boardings and alightings, the additional delay for on-board passengers, and the distance between existing Metro Rapid stops and the proposed Rapid stop.

The TDI protects against adding stops that would noticeably impact bus speed and travel times. Therefore, there is no additional cost impact on Metro service since the proposed Rapid stop at 6<sup>th</sup>/Central meets the criteria established in the current service warrants.

## **NEXT STEPS**

Operations staff will add the stop at Central Avenue and contact Mr. Kapoor with the effective date of implementation.

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Chief Operations Officer

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