

FY09 YTD April Performance

Westside/Central Sector Mark Maloney, General Manager



The Westside /Central Sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 557 Metro buses and 20 Metro Bus lines carrying nearly 95 million boarding passengers each year. This report gives a brief overview of sector operations.

	Sector	Sector	Sector			
	FY07	FY08	FY09	Sector	Sector Apr	Metro Apr
Me asur em ent	Actual	Actual	Target	FY09 YTD	2009	2009
Mean Miles Between Mechanical						
Failures	3,651	3,213	3,500	3,335	3,669	3,188
In Service On-Time Performance	57.59%	56.72%	60.00%	60.49%	67.00%	68.71%
Collision Accidents per 100,000 Miles	4.76	4.25	4.00	3.94	4.18	2.85
Complaints per 100,000 Boardings	2.66	2.97	3.00	2.91	2.64	2.81
New WC Claims per 200,000						
Exposure Hours (one month lag)	12.99	13.41	13.00	7.49	5.85	8.92