



**Metro**

Los Angeles County  
Metropolitan Transportation Authority

One Gateway Plaza  
Los Angeles, CA 90012-2952

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**OPERATIONS COMMITTEE**  
**JUNE 18, 2009**

**SUBJECT: METRO BIG RIG SERVICE PATROL**

**ACTION: EXECUTE THE MODIFICATION TO EXTEND BIG RIG SERVICE PATROL CONTRACT**

**RECOMMENDATION**

Authorize the Chief Executive Officer to execute Modification No. 4 to Contract No. FSP05-BR1647 with US Tow to continue to provide big rig tow services on the I-710 for an additional 11 months through May 2010, in the amount not-to-exceed \$820,000 increasing the Total Contract Value from \$2,937,454 to \$3,757,454.

**RATIONALE**

The I-710 Big Rig Service Patrol has proven itself to be a highly successful service operating along the busiest heavy truck traffic corridor in the nation. The I-710 Big Rig Service Patrol project began service in October 2005 as a pilot project and to date has provided over 11,000 assists. In April 2008, the Board approved the extension of the I-710 Big Rig contract from October 1, 2008 to June 30, 2009 to allow for the completion of the Big Rig Evaluation. Initial evaluation results substantiated the overall benefits of continuing the I-710 Big Rig Service Patrol and in July 2008 the Board authorized the transition of the I-710 Big Rig Demonstration to on-going operation and the expansion of the Big Rig Service Patrol onto SR-91. Due to the need to examine operational issues associated with the expansion of the Big Rig program, the evaluation was not fully completed until January 2009. Based on the evaluation, changes have been made to the operation of the Big Rig program that required the development of a new Statement of Work. The Statement of Work will be completed in June 2009 and a RFP issued by July 2009 to obtain contracts for the I-710 and SR-91 Big Rig Service Patrol beats.

The recommended contract extension to Contract No. FSP05-BR1647 will provide sufficient time for staff to issue a RFP, evaluate proposals, obtain Board approval to execute the contracts and provide a reasonable period for contractors to procure the appropriate heavy duty tow and utility vehicles as specified in the contract. Similar to the FSP contract, the Big Rig contractors will have the option to utilize vehicles within their current fleet or purchase previously owned vehicles as long as they meet the age/mileage maximum requirements and equipment specifications as detailed in the contract. If the successful contractor decides to utilize existing or previously owned vehicles, the new contracts could start several months

earlier and not require the entire 11 month extension period; however, if new vehicles are to be procured the entire 11 month extension will be needed to accommodate the purchasing and outfitting of the vehicles.

The recommendation also includes funding to support the cost of providing Caltrans-reimbursable construction support along the I-710 freeway and to respond to any unforeseen service requests such as major incidents and special needs. Currently, we are providing reimbursable big rig support on this corridor, which equates to approximately \$10,000 per month. Caltrans anticipates that this additional weekend big rig support could continue through November 2009.

### **FINANCIAL IMPACT**

Funding of \$820,000 is included in the proposed FY10 budget in cost center 3352, Freeway Service Patrol, under project 300070, Freeway Service Patrol and line item 50320. In FY08, approximately \$768,000 was expended on this contract.

### **Impact to Enterprise Fund Bus and Rail Operating Budget**

The Metro Big Rig Service Patrol is funded by a combination of Proposition C 25%, State and SAFE funds. The program and this modification has no impact to the Enterprise Fund.

### **ALTERNATIVES CONSIDERED**

The Board can decide not to approve the modification of this contract. This alternative is not recommended because without the modification, there will not be sufficient funding to continue operating the I-710 Big Rig Service Patrol. Due to previous redeployment and Caltrans construction support, under current conditions the contract value will be fully expended by June 30, 2009.

### **ATTACHMENT (S):**

- A. Procurement Summary
- A-1. Procurement History
- B. Contract Modification Summary

Prepared by: Ken Coleman, Motorist Services Program Manager  
John Takahashi, Motorist Services Program Administrator

*Carolyn Flowers*

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Carolyn Flowers  
Chief Operations Officer

*Arthur T. Leahy*

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Arthur T. Leahy  
Chief Executive Officer

**BOARD REPORT ATTACHMENT A  
PROCUREMENT SUMMARY**

**EXECUTE THE MODIFICATION TO EXTEND BIG RIG SERVICE PATROL CONTRACT**

1.	Contract Number: FSP05-BR1647		
2.	Recommended Vendor: Incumbent: U.S. Tow		
3.	Cost/Price Analysis Information:		
	A. Bid/Proposed Price: N/A	Recommended Price: \$820,000	
	B. Details of Significant Variances: N/A		
4.	Contract Type: Firm Fixed-hourly rates over a three-year period.		
5.	Procurement Dates:		
	A. Issued: N/A		
	B. Advertised: N/A		
	C. Pre-proposal Conference: N/A		
	D. Proposals Due: N/A		
	E. Pre-Qualification Completed: Completed for incumbent firm.		
	F. Conflict of Interest Form Submitted to Ethics: N/A		
6.	Small Business Participation: No goal recommended		
	A. Bid/Proposal Goal: 0.0%	Date Small Business Evaluation Completed: N/A	
	Small Business Commitment: N/A		
7.	Invitation for Bid/Request for Proposal Data:		
	Notifications Sent: N/A	Bids/Proposals Picked up: N/A	Bids/Proposals Received: N/A
8.	Evaluation Information:		
	A. Bidders/Proposers Names:  See Attachment B	Bid/Proposal Amount:  \$820,000	Best and Final Offer Amount:  N/A
	B. Evaluation Methodology: N/A		
9.	Protest Information: N/A		
	A. Protest Period End Date: N/A		
	B. Protest Receipt Date: N/A		
	C. Disposition of Protest Date:		
10.	Contract Administrator: Ted Sparkuhl	Telephone Number: 213.922.7399	
11.	Project Manager: John Takahashi, Program Administrator	Telephone Number: 213.922.6346	

**BOARD REPORT ATTACHMENT A-1  
PROCUREMENT HISTORY**

**METRO BIG RIG SERVICE PATROL**

**A. Background on Contractor**

The Freeway Service Patrol (FSP) Big Rig Demonstration contractor recommended for a contract extension has been performing satisfactorily under its current contract. The Big Rig Demonstration Contract was originally awarded to U.S. Tow as result of the request for proposal (RFP) format. The existing contract has been modified three times:

Modification No. 1 - Modified the statement of work

Modification No. 2 - Exercised a single year option

Modification No. 3 - Extended the contract by a period of nine months to evaluate the success of the pilot project.

**B. Procurement Background**

The Big Rig Demonstration contractor was chosen for the contract extension as there are no other big rig tow contractors in the pilot program. It was necessary to extend the contract to continue to provide big rig service until such time that a new procurement is released. The incumbent contractor agreed to hold its current hourly rate in exchange for minor concessions in the Standard Operating Procedure relative to disabled tow vehicles.

**C. Evaluation of Proposals**

Metro Procurement and FSP negotiated directly with U.S. Tow. U.S. Tow agreed to hold their current hourly unit rate for the duration of the contract extension.

**D. Cost/Price Analysis Explanation of Variances**

The current unit rate, approved by the Board of Directors, April 2008, was determined to be fair and reasonable because of escalations in the cost of labor, insurance and the uncertainty of fuel prices over the three-year term of the contract. The current request to extend the contract contains no escalation in the unit rate.

**ATTACHMENT B  
CONTRACT MODIFICATION SUMMARY**

Beat	Contractor	Contract No.	# of Trucks	Current Contract Expiration	Recommended Contract Expiration	# of Months Extended	Current Contract Value	Recommended Contract Increase	Modified Contract Value
45	US Tow	FSP05-BR1647	2	06/30/09	5/31/2010	11	\$ 2,937,454	\$ 820,000	\$ 3,757,454
Total							\$ 2,937,454	\$ 820,000	\$ 3,757,454